Aaron Siri and Gabrielle Palmer
Siri & Glimstad, LLP
200 Park Avenue
Seventeen Floor
New York, NY 10166

Sent via email: foia@sirillp.com; gpalmer@sirillp.com

May 31, 2022

Dear Mr. Siri:

This letter is in response to the Freedom of Information Act (FOIA) request submitted to the Office of Management and Budget (OMB) on behalf of your client, the Informed Consent Action Network (ICAN). OMB assigned this FOIA request tracking number 2021-420.

Pursuant to our email exchange on November 4, 2021, about the scope of your request, OMB is making its fifth rolling production. Specifically, OMB has reviewed an additional 302 potentially responsive records. Of the 302 documents reviewed this past month, OMB determined that 154 documents are responsive to your FOIA request. OMB is releasing all 154 documents with partial redactions. The 154 documents being released in part include redactions made pursuant to FOIA Exemptions 5 and 6, 5 U.S.C. §§552(b)(5), (b)(6). Exemption 5 protects interagency or intra-agency pre-decisional and deliberative communications, the disclosure of which would inhibit the frank and candid exchange of views that is necessary for effective government decision making. Exemption 6 protects against disclosure of information that would constitute a clearly unwarranted invasion of personal privacy. We have reviewed the information protected by these exemptions under a presumption of openness, but have determined that it is reasonably foreseeable that disclosure of the information would harm an interest protected by the applicable exemption(s).

OMB will continue to process potentially responsive records and will follow up with an additional rolling production by June 30, 2022, with successive productions on an approximately monthly cadence thereafter.

Sincerely,

Dionne Hardy
FOIA Officer

[EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

From Emell McKelvey[redacted]
:

To: Doug Cowan [redacted]

Cc: Nancy Delanoche <[redacted]>, [redacted], steve[redacted]sonnenberg@alphaomegaintegration[redacted], dpizzan@amazon[redacted], "Meredith[redacted]Dost@AppliedIS[redacted]" <meredith[redacted]dost@appliedis[redacted]>, french_jacqueline@bah[redacted], tandon_geeta@bah[redacted], david.pitts@businessintegra[redacted], dtuten@cc[redacted], said[redacted]slam@cgifederal[redacted], Ken Stavinoha (kestavin) [redacted], michae[redacted]carter@coalfire[redacted], mhettinger@hsg-dc[redacted], srussom@deloitte[redacted], msoliman@dssinc[redacted], ahopkins@dssinc[redacted], bhanu[redacted]agasia@eit2[redacted], kris[redacted]martel@eit2[redacted], rbussey@evolverinc[redacted], chudi[redacted]xafo@gsa.gov, anthon[redacted]nelia@gsa.gov, willia[redacted]nuie@gsa[redacted], adrie[redacted]ewilk@google[redacted], vspearman@granitenet[redacted], adewal[redacted]omoniyi@us.ibm[redacted], rob.hankey@intelliworxit[redacted], shaunak.ashtaputre@karsun-llc[redacted], jkupcinski@kpmg[redacted], dschulman@missioncyber[redacted], mukesh@mitre.org, teresa.welsh@anthem[redacted], koushicaa.sundar2@anthem[redacted], douglas[redacted]rismore@anthem[redacted], james.farley@octoconsulting[redacted], "Roberts, Taylor C. EOP/OMB" [redacted]>, tcossa@comcast.net, jack[redacted]silpacharn@oracle[redacted], elle[redacted]uhn@oracle[redacted], marilyn[redacted]hays@perspecta[redacted], be[redacted]duan@precise-soft[redacted], nbawa@reisystems[redacted], jeffrey.walters@reisystems[redacted], spipino@salesforce[redacted], carr[redacted]ompson@servicenow[redacted], rob[redacted]almer@shorepointinc[redacted], siddique[redacted]chaudhry@snowflake[redacted], g[redacted]al@stackarmor[redacted], "Kristen.Boyd@USDA.gov" [redacted], steve[redacted]ernandez@ed.gov, udyws_ex@nv.doe.gov, jason.kruse@hq.dhs[redacted], naureen.rahman@hq.dhs.gov, skovac@zscaler[redacted], jaime.noble@usdoj.gov, "Cornelius, Matthew T. EOP/OMB" <[redacted]>, bhajost@steelcloud[redacted], charle[redacted]uller@eglobaltech[redacted], "DSimpson@Qualys[redacted], khomme@microsoft[redacted], michael[redacted]sorenson@perspecta[redacted], Mike Howell [redacted], David Dastvar <[redacted], Ashley Mahan - QXC [redacted], Rob Hankey [redacted], Jason Oksenhendle[redacted], John Davis [redacted]

Date: Mon, 06 Apr 2020 11:57:58 -0400

All good here Doug! Everyone keep safe

Sent from my iPhone

> On Apr 6, 2020, at 11:41 AM, Doug Cowan (ccowan) <Ex 6 - (5 U.S.C. > wrote:
>
> Hi Everyone,
>
> Touching base as it has been some time since we last spoke due to COVID. Sending this as a keep alive and we'd like to get with the team soon, virtually, to roll through our initiatives.
>
> Best,
>
> Doug and Jaime

[EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Gaurav Pal Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rob Hankey Ex 6 - (5 U.S.C. Sec), Doug Cowan Ex 6 - (5 U.S.C. Sec 552(b)(6)), Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >, david.mcclure@accenturefederalEx 6, steveEsonnenberg@alphaomegaintegrationEx 6, dpizzan@amazonEx 6, meredithEdost@appliedisEx 6, french_jacqueline@bahEx 6, tandon_geetika@bahEx 6, davidEpitts@businessintegraEx 6, dtuten@cdcEx , saidulislam@cgifederalEx 6, Ken StavinohaEx 6 - (5 U.S.C. Sec 552(b)(6)), Michael CarterEx 6 - (5 U.S.C. Sec 552(b)(6)) mhettinger@hsg-dcEx 6, srussom@deloitteEx 6, msoliman@dssincEx 6, ahopkins@dssincEx 6, bhanu_jagasia@eit2Ex 6, kris_martel@eit2Ex 6, rbussey@evolverincEx 6, chud_kafo@gsaEx , anthonyEmelia@gsaEx , william.huie@gsaEx , adriennewilk@googleEx 6, vspearman@granitenetEx 6, adewale_omoniyi@us.ibmEx 6, shaunak_ashtaputre@karsun-llcEx 6, jkupcinski@kpmgEx 6, emell@mackkelltechllcEx 6, dschulman@missioncyberEx 6, mukesh@mitreEx , teresa_welsh@anthemEx 6, koushicaa_sundar2@anthemEx 6, douglasEgrismore@anthemEx 6, james_farley@octoconsultingEx 6, "Roberts, Taylor C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec Ex , tcossa@comcast.net, jack_silpacharn@oracleEx 6, ellen_kuhn@oracleEx 6, marilyn_hays@perspectaEx 6, ben_duan@precise-softEx 6, nbawa@reisystemsEx 6, jeffrey_walters@reisystemsEx 6, spipino@salesforceEx 6, carr_hompson@servicenowEx 6, rob_palmer@shorepointincEx 6, siddiquEchaudhry@snowflakeEx 6, kristeEx oyd@usdaEx , steven_hernandez@edEx , udyws_ex@nv.doeEx , jasoEkruse@hq.dhsEx , naureen_ahman@hq.dhsEx , skovac@zscalerEx 6, jaimEnoble@usdojEx , "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(Ex >, bhajost@steelcloudEx 6, charles_uller@eglobaltechEx 6, dsimpson@qualysEx 6, khomme@microsoftEx 6, michael_sorenson@perspectaEx 6, Mike HowellEx 6 - (5 U.S.C. Sec David Dastvar Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 Ashley Mahan - QXC <Ex 6 - (5 U.S.C. SeEx ,

Cc: Rob Hankey Ex 6 - (5 U.S.C. Sec , John DavisEx 6 - (5 U.S.C. Sec

Date: Tue, 07 Apr 2020 11:37:15 -0400

Doug – thanks for the heartbeat email! Looking forward to continuing the dialog and collaboration on ATO! Hope everyone is staying safe and healthy!

Gaurav "GP" Pal

Principal

stackArmor

Mobile: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Web: >www.stackArmorEx 6<

Email: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Join us for a free webinar "6 Sprints towards an ATO on AWS"

>https://stackarmorEx 6/agileatowebinar/<

ATO on AWS Competency Partner | AWS Advanced Consulting Partner | AWS Government Competency Partner | AWS Public Sector Competency Partner | AWS Security Competency Partner | AWS GovCloud Competency Partner | AWS Education Competency Partner | AWS Microsoft Competency Partner | AWS Non-Profit Competency Partner | AWS Value-Address Reseller (VAR)

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From: Jason Oksenhendle Ex 6 - (5 U.S.C. Sec 552(b)(6))

Sent: Monday, April 6, 2020 11:52 AM

To: Rob Hankey <Ex 6 - (5 U.S.C. Sec ; Doug Cowar Ex 6 - (5 U.S.C. Sec 552(b)(6))
Nancy Delanoche Ex 6 - (5 U.S.C. Sec Ex ; David.mcclure@accenturefederalEx 6;
steve.sonnenberg@alphaomegaintegrationEx 6; dpizzan@amazonEx 6;
Meredith.Dost@appliedisEx 6; french_jacqueline@bahEx 6; tandon_geetika@bahEx 6;
david.pitts@businessintegraEx 6; dtuten@cdcEx ; saidul.islam@cgifederalEx 6; Ken Stavinoha
Ex 6 - (5 U.S.C. Sec 552(bEx 6 ; Michael Carter Ex 6 - (5 U.S.C. Sec Ex 6 ; mhettinger@hsg-
dc.com; srussom@deloitteEx 6; msoliman@dssincEx 6; ahopkins@dssincEx 6;
bhanu.jagasia@eit2Ex 6; kris.martel@eit2Ex 6; rbussey@evolverincEx 6; chudi.okafo@gsaEx ;
anthony.melia@gsaEx ; william.huie@gsaEx ; adriennewilk@googleEx 6;
vspearman@granitenetEx 6; adewale.omoniyi@us.ibmEx 6; shaunak.shtaputre@karsun-llcEx 6;
jkupcinski@kpmgEx 6; emell@mackkelltechllcEx 6; dschulman@missioncyberEx 6;
mukesh@mitreEx ; teresa.welsh@anthemEx 6; koushicaa.sundar2@anthemEx 6;
douglas.grismore@anthemEx 6; james.farley@octoconsultingEx 6; taylo Ex roberts@om Ex 6 - (5
tcossa@comcast.net; jack.silpacharn@oracleEx 6; ellen.kuhn@oracleEx 6; U.S.C. Sec
marilyn.mays@perspectaEx 6; ben.duan@precise-softEx 6; nbawa@reisystemsEx 6;
jeffrey.walters@reisystemsEx 6; spipino@salesforceEx 6; Carri.Thompson@servicenowEx 6;

rob palmer@shorepointin[redacted]; Siddique.Chaudhry@snowflake[redacted]; Gaurav Pal
[redacted]; Kristen Boyd@usda[redacted]; steven Hernandez@ed[redacted];
udyws_ex@nv.doe[redacted]; jason Kruse@hq.dhs[redacted]; naureen Rahman@hq.dhs[redacted];
skovac@zscaler[redacted]; Jaime Noble@usdoj[redacted]; Matthew Cornelius@omb[redacted];
bhajost@steelcloud[redacted]; charle[redacted]uller@eglobaltech[redacted]; DSimpson@qualys[redacted];
khomme@microsoft[redacted]; Michael.Sorenson@perspecta[redacted]; Mike Howell [redacted];
David Dastvar <[redacted]>; Ashley Mahan - QXC
[redacted]
Cc: Rob Hankey <[redacted]>; John Davis [redacted]
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

All good here Doug; thanks for reaching out.

Jason Oksenhendler, CAP, AWS-CCP, CCSK
SENIOR MANAGER, FEDRAMP ASSURANCE SERVICES

jason.oksenhendler@coalfire[redacted]

COALFIRE | [redacted]
8820 Columbia 100 Parkway | Suite 401| Columbia | Maryland 21045

North America | Europe
How are we doing? Let us know at feedback@coalfire[redacted]

--

From: Rob Hanke[redacted]
Date: Monday, April 6, 2020 at 11:47 AM
To: "Doug Cowan[redacted]>, Nancy Delanoche
[redacted] "David mcclure@accenturefederal[redacted]"
[redacted]
<steve sonnenberg@alphaomegaintegration[redacted]>, '[redacted]
<dpizzan@amazon[redacted]>, [redacted] <Meredith.Dost@appliedis[redacted]>,
"french_jacqueline@bah[redacted]" [redacted]
<tandon_geetika@bah[redacted]> [redacted]
<davi pitts@businessintegra[redacted]>, "dtuten@cdc[redacted]" <[redacted]
"saidul islam@cgifederal[redacted]" [redacted], "Ken Stavinoha [redacted]
<kestavin@cisco[redacted]>, Michael Carter[redacted]
[redacted]" <mhettinger@hsg-dc[redacted]>, "srussom@deloitte[redacted]" [redacted]

Ex 6 - (5 U.S.C. Sec Ex Ex 6 - (5 U.S.C. Sec Ex " <khomme@microsoft Ex >,
"Michael.Sorenson@perspecta Ex " <Ex 6 - (5 U.S.C. Sec 552(b)(6 Ex >, Mike Howell
Ex 6 - (5 U.S.C. S Ex , David Dastvar Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex >, Ashley Mahan
- QXC <Ex 6 - (5 U.S.C. Se Ex >
Cc: Rob Hankey Ex 6 - (5 U.S.C. Sec Ex Jason Oksenhendler
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex , John Davis <Ex 6 - (5 U.S.C. Sec Ex (b)(6))
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Thanks Doug....all good here.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit Ex 6
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office: Ex 6 - (5
Cell: Ex 6 - (5 U.S.C.
Skype Ex 6 - (5

INTELLIWORX

Intelliworx (HRworx, LLC) is a VA-Verified Veteran Owned Small Business

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From: Doug Cowar Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex
Sent: Monday, April 6, 2020 11:41 AM
To: Nancy Delanoche Ex 6 - (5 U.S.C. Sec Ex ; Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex
<David mcclure@accenturefederal Ex >; 'steve onnenberg@alphaomegaintegration Ex '
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex ; 'dpizzan@amazon Ex '

'charles.fuller@eglobaltech.[redacted]' <[redacted]>; 'DSimpson@Qualys.[redacted]' <[redacted]>; [redacted] <khomme@microsoft.[redacted]>; [redacted] <[redacted]>; Mike Howell <[redacted]>; 'David Dastvar' <[redacted]>; Ashley Mahan - QXC <[redacted]>

Cc: 'Rob Hankey' <[redacted]>; 'Jason Oksenhendler' <[redacted]>; John Davis <[redacted]>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Hi Everyone,

Touching base as it has been some time since we last spoke due to COVID. Sending this as a keep alive and we'd like to get with the team soon, virtually, to roll through our initiatives.

Best,

Doug and Jaime

HHS COVID-19 Update, #1, 4-10-2020: $30 Billion of CARES Act Provider Relief Funding

From: "Trueman, Laura (HHS/IEA)" Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: "Trueman, Laura (HHS/IEA)" [redacted]

Cc: egoodman@ahipEx, mbuckner@nahuEx, dwayne[redacted]arson@bcbsaEx 6, tricia_purdy@uhgEx 6, melissa[redacted]schulman@cvshealthEx 6, akhosla@humanaEx 6, jmusker@centeneEx 6, amy[redacted]enhouse@molinahealthcareEx 6, mbagel@achpEx, sandy[redacted]marks@ama-assnEx, jdavis@acepEx, lrobin@fsmbEx, vollapally@facsEx, serickson@acponlineEx, mtroubh@psychEx, squinn@aafpEx, kweger@ahaEx, sspeil@fahEx, rachel@physicianhospitalsEx, eomalley@essentialhospitalsEx, melehwany@nrharuralEx, cernst@mgmaEx 6, ddrevna@amgaEx, msapio@aanpEx, michael@aapaEx, rkohl@aanadcEx 6, rboerstling@namEx, jdrake@uschamberEx 6, mccaslin@businessgrouphealthEx, ldougherty@brtEx, jame[redacted]carbo@aphaEx, karry[redacted]aviolette@ncpaEx, meliss[redacted]chulman@cvshealthEx 6, alethia[redacted]jackson@walgreensEx 6, colin[redacted]brainard@walmartEx 6, yaghoubir@adaEx, caroline[redacted]powers@cancerEx, kmaier@diabetesEx, sharon[redacted]pearce@kidneyEx, rklein@theaidsinstituteEx, wmccoll@aidsunitedEx, mark[redacted]schoeberl@heartEx, moreilly@aarpEx, tsparkman@aclaEx 6, mbassett@ahcaEx, jmulvee@bioEx, kristi[redacted]murphy@accessiblemedsEx, jadams@its.jnjEx 6, russell.ring@rocheEx 6, julian[redacted]eed@pfizerEx 6, mike[redacted]birdsong@bayerEx 6, meyles@ahipEx, jtrautwein@nahuEx, john[redacted]erisano@bcbsaEx 6, calise[redacted]munoz@anthemEx 6, cory_alexander@uhgEx 6, donald[redacted]dempsey@cvshealthEx 6, dstoss@humanaEx 6, jkaelin@centeneEx 6, lairc[redacted]urnett@kpEx, carolyn[redacted]ngram@molinahealthcareEx 6, cconnolly@achpEx, margare[redacted]garikes@ama-assnEx, lwooster@acepEx, hchaudhry@fsmbEx, dhoyt@facsEx, rdoherty@acponlineEx, cobey@psychEx, dfarcy@aaemEx, smartin@aafpEx, nmorse@accEx, rpollack@ahaEx, ckahn@fahEx, john@physicianhospitalsEx, bsiegel@essentialhospitalsEx, morgan@nrharuralEx, agilberg@mgmaEx, jerry[redacted]benso@amgaEx, loressa[redacted]cole@anaEx, sthomas@aanpEx, lisa@aapaEx, rmoore@aanaEx 6, jtimmons@namEx, kmahoney@uschamberEx 6, marcotte@businessgrouphealthEx, dwitchey@hlcEx, asorenson@brtEx, ingrida[redacted]usis@anaEx, joe[redacted]white@cahc.net, sharon@aahamEx, pannell@googleEx 6, kcalleja@supplychainassociationEx, jalter@ashawebEx, georges[redacted]benjamin@aphaEx, todonnell@nacdsEx, doug[redacted]bey@ncpanetEx, donald[redacted]dempsey@cvshealthEx 6,

ed[redacted]aleta@walgreens[redacted], yong[redacted]choe@riteaid[redacted], jana[redacted]barresi@walmart[redacted], oloughlink@ada[redacted], keysha.brooks-coley@cancer[redacted], tbrown@diabetes[redacted], kevi[redacted]ongino@kidney[redacted], mruppal@theaidsinstitute[redacted], jmilan@aidsunited[redacted], nancy[redacted]brown@heart[redacted], nleamond@aarp[redacted], jkhani@acla[redacted], hortond2@labcorp[redacted], sherry[redacted]widicus@questdiagnostics[redacted], sco[redacted]becker@aphl[redacted], cporter@ahca[redacted], lreilly@phrma[redacted], jgreenwood@bio[redacted], chris[redacted]bowlin@accessiblemeds[redacted], jduato2@its.jnj[redacted], matt[redacted]sause@roche[redacted], alber[redacted]bourla@pfizer[redacted], michae[redacted]barrish@bayer[redacted], ken_frazier@merck[redacted], william[redacted]chuyler@gsk[redacted], dan[redacted]casserly@novartis[redacted], olivier.brandicourt@sanofi[redacted], laura.schumacher@abbvie[redacted], giovanni[redacted]caforio@bms[redacted], marc.casper@thermofisher[redacted], julie[redacted]garner@astrazeneca[redacted], rbradway@amgen[redacted], kristie.banks@gilead[redacted], sharp_michele@lilly[redacted], "dolly[redacted]udge@tevapharm[redacted]", marci[redacted]mcclinticcoates@mylan[redacted], rober[redacted]ord@abbott[redacted], "Syer, Vaughan (OS/IEA) (CTR)" <[redacted]>, "Johnston, Darcie (HHS/IEA)" <[redacted]>, "Marks, Caryn (HHS/IEA)" <[redacted]>, "Stevens, Lee (OS/IEA)" <[redacted]>, "Rigas, Laura (HHS/IEA)" <[redacted]>, [redacted], "Quebral, Dianne" <[redacted]>, Chris Lopez <[redacted]>, "Reilly, Erin (OS/IEA)" <[redacted]>, OS - IEA Regional Directors <[redacted]>, "Royce, Shannon (OS/Partnership Center)" <[redacted]>, "Russo, Joseph H. EOP/WHO" <[redacted]>, "Pataki, Tim A. EOP/WHO" <[redacted]>, "Heilig, Rebecca B. EOP/WHO" <[redacted]>, "Callahan, Kenneth (HHS/IOS)" <[redacted]>, "Parker, Jim (HHS/IOS)" <[redacted]>, "Stecker, Judy (OS/IOS)" <[redacted]>, [redacted], [redacted], "Heck, Mia (HHS/OASH)" <[redacted]>, "Haigwood, Patricia (HHS/OASH)" <[redacted]>, "Marks, Caryn (HHS/IEA)" <[redacted]>, "Baker, Michael (OS/IEA)" <[redacted]>, "Stevens, Lee (OS/IEA)" <[redacted]>, "Hayes, Jonathan (OS/ASPR/IO)" <[redacted]>, "Shuy, Bryan (OS/ASPR/IO)" <[redacted]>, "McGowan, Robert (Kyle) (CDC/OD/OCS)" <[redacted]>, [redacted], "Teller, Paul S. EOP/WHO" <[redacted]>, [redacted], "AHRQ Turner, Grace-Marie" <[redacted]>, [redacted], dholtzeakin@americanactionforum[redacted], spipes@pacificresearch[redacted], lanhee@stanford[redacted], jantos@aei[redacted], cpope@manhattan-institute[redacted], bo[redacted]moffit@heritage[redacted], ed.haislmaier@heritage[redacted],

gwhoagland@bipartisanpolicy[redacted], joel.white@cahc.net, katy@kftconsulting[redacted],
brian@blasepolicy[redacted], dwitchey@hlc[redacted], steve.moore@heritage[redacted], butler@spn[redacted],
walker@spn[redacted], mmiller@arnoldfoundation[redacted], leegross@msn[redacted],
marE.mcclellan@duke[redacted], jyoung@tdyllc[redacted], drosen@mc-dc[redacted],
julie@kdcrpartners[redacted], lwiley@ofwlaw[redacted], civancic@tdyllc[redacted],
thirdwave2@speakergingrich[redacted], hales@gingrich360[redacted],
vince@leavittpartners[redacted], barrett.karr@silverlake[redacted],
cholt@americanactionforum[redacted], thayes@americanactionforum[redacted], mgrealy@hlc[redacted],
ginger@loperconsulting[redacted], jim@frogueclark[redacted], nbradley@uschamber[redacted],
betsy@hospitalinfection[redacted], sgottleieb@aei[redacted], lnelson@alec[redacted],
jan.E.lucas@alston[redacted], ciovino@bhfs[redacted], robin@thefga[redacted],
thomas.hodgkins@hodgkinsandassociates[redacted], twila@cchfreedom[redacted],
drjosh@atlas.md, drkimcorba@gmail[redacted], chad.savage@yourchoicedirectcare[redacted],
klindley1@gmail[redacted], dd@blackdiamondstrategies.us, scherzh@aol[redacted],
mjk.d4pcf@gmail[redacted], tbragdon@thefga[redacted], pricete6@gmail[redacted],
paul.winfree@heritage[redacted], rfelmus@lafferinvestments[redacted], "Heilig, Rebecca B.
EOP/WHO" <[redacted]>, "McGough, John (HHS/IEA)"
<[redacted]>, "Ferreri, Anthony (HHS/IEA)" <[redacted]>,
"Baker, Matthew (HHS/IEA)" <[redacted]>, "O'brien, Douglas (OS/IEA)"
<[redacted]>, "Schuster, Fred (HHS/IEA)" <[redacted]>,
"Kahrs, Jeff (HHS/IEA)" <[redacted]>, "Ramirez, Elsa (HHS/IEA)"
<[redacted]>, "Heidig, Edward (HHS/IEA)" <[redacted]>,
"Graham, John (HHS/IEA)" <[redacted]>, "Rigas, Laura (HHS/IEA)"
<[redacted]>, "Beck, Gary (OS/IEA)" <[redacted]>, "Johnston,
Darcie (HHS/IEA)" <[redacted]>, "Royce, Shannon (OS/Partnership
Center)" <[redacted]>, "Reilly, Erin (OS/IEA)" <[redacted]>,
"Sprenger, Austin (HHS/IOS)" <[redacted]>, "Pollard, Ashton (OS/IOS)"
<[redacted]>, "Arbes, Sarah (HHS/ASL)" <[redacted]>,
"Morse, Sara (HHS/ASL)" <[redacted]>, "Pottebaum, Nic D. EOP/WHO"
<[redacted]>, "Hoelscher, Douglas L. EOP/WHO"
<[redacted]>, "Pataki, Tim A. EOP/WHO"
<[redacted]>, "Bonner, Maria K. EOP/WHO"
<[redacted]>, "Parker, Jim (HHS/IOS)" <[redacted]>,
"Stannard, Paula (HHS/IOS)" <[redacted]>, "Giroir, Brett (HHS/OASH)"
<[redacted]>, "Fulmer, Brendan (HHS/IOS)" <[redacted]>,
"Uehlecke, Nick (HHS/IOS)" <[redacted]>, "Johnson, Lynn (ACF)"
<[redacted]>, "Pilato, Anna (ACF)" <[redacted]>,

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Date: Fri, 10 Apr 2020 09:44:39 -0400

Attachments: First Distribution Summary by State - 2020-04-10.pdf (434.92 kB)

Dear Colleague:

Today we will have two updates. The first is focused on the release of the first tranche of the Provider Relief Fund, occurring today – just 10 working days after the signing of the CARES Act. This afternoon will be the usual round up on all HHS activity.

Beginning today, the Department of Health and Human Services (HHS) is releasing delivery of the initial $30 billion in relief funding to providers in support of the national response to COVID-19 as part

of the distribution of the $100 billion provider relief fund provided for in the Coronavirus Aid, Relief, and Economic Security (CARES) Act recently passed by Congress and signed by President Trump.

The $100 billion of funding will be used to support healthcare-related expenses or lost revenue attributable to coronavirus and to ensure uninsured Americans can get the testing and treatment they need without receiving a surprise bill from a provider. The initial $30 billion in immediate relief funds will begin being delivered to providers today.

Recognizing the importance of delivering the provider relief funds in a fast, fair, and transparent manner, this initial broad-based distribution of the relief funds will go to hospitals and providers across the United States that are enrolled in Medicare. Facilities and providers are allotted a portion of the $30 billion based on their share of 2019 Medicare fee-for-service (FFS) reimbursements. These are payments, not loans, to healthcare providers, and will not need to be repaid.

HHS and the Administration are working rapidly on additional targeted distributions to providers that will focus on providers in areas particularly impacted by the COVID-19 outbreak, rural providers, and providers of services with lower shares of Medicare FFS reimbursement or who predominantly serve the Medicaid population. This supplemental funding will also be used to reimburse providers for COVID-19 care for uninsured Americans.

HHS is partnering with UnitedHealth Group (UHG) to deliver the initial $30 billion distribution to providers as quickly as possible. Providers will be paid via Automated Clearing House account information on file with UHG, UnitedHealthcare, or Optum Bank, or used for reimbursements from the Centers for Medicare & Medicaid Services (CMS). Providers who normally receive a paper check for reimbursement from CMS will receive a paper check in the mail for this payment as well, within the next few weeks.

Within 30 days of receiving the payment, providers must sign an attestation confirming receipt of the funds and agreeing to the terms and conditions of payment. The portal for signing the attestation will be open the week of April 13, 2020 and will be linked from hhs.gov/providerrelief.

UnitedHealth Group will donate all fees for the administration of the CARES Act provider relief fund. Visit hhs.gov/providerrelief for additional information.

For those of you working primarily on your phones today, information found on hhs.gov/providerrelief currenly includes:

CARES Act Provider Relief Fund

President Trump is providing support to healthcare providers fighting the COVID-19 pandemic. On March 27, 2020, the President signed the bipartisan CARES legislation that provides $100 billion in relief funds to hospitals and other healthcare providers on the front lines of the coronavirus response. This funding will be used to support healthcare-related expenses or lost revenue attributable to COVID-19 and to ensure uninsured Americans can get testing and treatment for COVID-19.

Immediate infusion of $30 billion into healthcare system

Recognizing the importance of delivering funds in a fast and transparent manner, $30 billion is being distributed immediately – with payments arriving via direct deposit beginning April 10, 2020 – to eligible providers throughout the American healthcare system. **These are payments, not loans, to healthcare providers, and will not need to be repaid.**

Who is eligible for initial $30 billion

- All facilities and providers that received Medicare fee-for-service (FFS) reimbursements in 2019 are eligible for this initial rapid distribution.
- Payments to practices that are part of larger medical groups will be sent to the group's central billing office.
    - All relief payments are made to the billing organization according to its Taxpayer Identification Number (TIN).
- As a condition to receiving these funds, providers must agree not to seek collection of out-of-pocket payments from a COVID-19 patient that are greater than what the patient would have otherwise been required to pay if the care had been provided by an in-network provider.
- This quick dispersal of funds will provide relief to both providers in areas heavily impacted by the COVID-19 pandemic and those providers who are struggling to keep their doors open due to healthy patients delaying care and cancelled elective services.

How are payment distributions determined

- Providers will be distributed a portion of the initial $30 billion based on their share of total Medicare FFS reimbursements in 2019. Total FFS payments were approximately $484 billion in 2019.
- A provider can estimate their payment by dividing their 2019 Medicare FFS (not including Medicare Advantage) payments they received by $484,000,000,000, and multiply that ratio by $30,000,000,000. Providers can obtain their 2019 Medicare FFS billings from their organization's revenue management system.
- As an example: A community hospital billed Medicare FFS $121 million in 2019. To determine how much they would receive, use this equation:
    - $121,000,000/$484,000,000,000 x $30,000,000,000 = $7,500,000

What to do if you are an eligible provider

- HHS has partnered with UnitedHealth Group (UHG) to provide rapid payment to providers eligible for the distribution of the initial $30 billion in funds.
- Providers will be paid via Automated Clearing House account information on file with UHG or the Centers for Medicare & Medicaid Services (CMS).
    - The automatic payments will come to providers via Optum Bank with "HHSPAYMENT" as the payment description.
    - Providers who normally receive a paper check for reimbursement from CMS, will receive a paper check in the mail for this payment as well, within the next few weeks.
- Within 30 days of receiving the payment, providers must sign an attestation confirming receipt of the funds and agreeing to the terms and conditions of payment. The portal for signing the attestation will be open the week of April 13, 2020, and will be linked on this page.
- HHS' payment of this initial tranche of funds is conditioned on the healthcare provider's acceptance of the Terms and Conditions - PDF, which acceptance must occur within 30 days of receipt of payment. If a provider receives payment and does not wish to comply with these Terms and Conditions, the provider must do the following: contact HHS within 30 days of receipt of payment and then remit the full payment to HHS as instructed. Appropriate contact information will be provided soon.

Is this different than the CMS Accelerated and Advance Payment Program?

Yes. The CMS Accelerated and Advance Payment Program has delivered billions of dollars to healthcare providers to help ensure providers and suppliers have the resources needed to combat the pandemic. The CMS accelerated and advance payments are a loan that providers must pay back. For more information from CMS, click here.

How this applies to different types of providers

All relief payments are being made to providers and according to their tax identification number (TIN). For example:

- *Large Organizations and Health Systems:* Large Organizations will receive relief payments for each of their billing TINs that bill Medicare. Each organization should look to the part of their organization that bills Medicare to identify details on Medicare payments for 2019 or to identify the accounts where they should expect relief payments.
- *Employed Physicians:* Employed physicians should not expect to receive an individual payment directly. The employer organization will receive the relief payment as the billing organization.
- *Physicians in a Group Practice:* Individual physicians and providers in a group practice are unlikely to receive individual payments directly, as the group practice will receive the relief fund payment as the billing organization. Providers should look to the part of their organization that bills Medicare to identify details on Medicare payments for 2019 or to identify the accounts where they should expect relief payments.
- *Solo Practitioners:* Solo practitioners who bill Medicare will receive a payment under the TIN used to bill Medicare.

Priorities for the remaining $70 billion

The Administration is working rapidly on targeted distributions that will focus on providers in areas particularly impacted by the COVID-19 outbreak, rural providers, providers of services with lower shares of Medicare reimbursement or who predominantly serve the Medicaid population, and providers requesting reimbursement for the treatment of uninsured Americans.

Ensuring Americans are not surprised by bills for COVID-19 medical expenses

The Trump Administration is committed to ensuring that Americans are protected against financial obstacles that might prevent them from getting the testing and treatment they need from COVID-19.

- As announced in early April, a portion of the $100 billion Provider Relief Fund will be used to reimburse healthcare providers, at Medicare rates, for COVID-related treatment of the uninsured.
    - As a condition, providers are obligated to abstain from "balance billing" any patient for COVID-related treatment.
- The Families First Coronavirus Response Act requires private insurers to cover an insurance plan member's cost-sharing payments for COVID-19 testing.
- President Trump has also secured commitments from private insurers, including Humana, Cigna, UnitedHealth Group, and the Blue Cross Blue Shield system to waive cost-sharing payments for treatment related to COVID-19 for plan members.

Finally, for those interested, attached is a state-by-state/territory breakdown of where the $30 billion tranche is going.

Questions? Email Ex 6 - (5 U.S.C. Sec

Until this afternoon.

Laura

Laura C. Trueman
Director, Office of Intergovernmental and External Affairs
U.S. Department of Health and Human Services
200 Independence Avenue SW
Washington D.C. 20201
Ex 6 - (5 U.S.C. Sec

[EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From David Simpson <Ex 6 - (5 U.S.C. Sec >

:

To: Rob Hankey <Ex 6 - (5 U.S.C. Sec >, Emell McKelvey <Ex 6 - (5 U.S.C. Sec >, Doug Cowan (ccowan) <Ex 6 - (5 U.S.C. >

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >, david.mcclure@accenturefederalEx , steve.sonnenberg@alphaomegaintegrationEx 6, dpizzan@amazonEx 6, meredith.dost@appliedisEx 6, french.jacqueline@bahEx 6, tandon.geetika@bahEx 6, david.pitts@businessintegraEx 6, dtuten@cdcEx , saidul.islam@cgifederalEx 6, Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. >, michael.carter@coalfireEx , mhettinger@hsgdcEx 6, srussom@deloitteEx 6, msoliman@dssincEx 6, ahopkins@dssincEx 6, rbussey@evolverincEx 6, chudi.okafo@gsaEx , anthony.melia@gsaEx , william.huie@gsaEx , adriennewilk@googleEx 6, vspearman@granitenetEx 6, adewale.omoniyi@us.ibmEx 6, shaunak.ashtaputre@karsun-llcEx 6, jkupcinski@kpmgEx 6, dschulman@missioncyberEx 6, mukesh@mitreEx , teresa.welsh@anthemEx 6, koushicaa.sundar2@anthemEx 6, douglas.grismore@anthemEx 6, james.farley@octoconsultingEx , "Roberts, Taylor C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, tcossa@comcastEx , jack.silpacharn@oracleEx 6, ellen.kuhn@oracleEx 6, marilyn.hays@perspectaEx , ben.duan@precise-softEx , nbawa@reisystemsEx , jeffrey.walters@reisystemsEx , spipino@salesforceEx 6, carri.thompson@servicenowEx , rob.palmer@shorepointincEx , siddique.chaudhry@snowflakeEx 6, gpal@stackarmorEx 6, kristen.boyd@usdaEx , steven.hernandez@edEx , udyws.ex@nv.doeEx , jason.kruse@hq.dhsEx , naureen.rahman@hq.dhsEx , skovac@zscalerEx 6, jaime.noble@usdojEx , "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, bhajost@steelcloudEx 6, charles.fuller@eglobaltechEx 6, khomme@microsoftEx , michael.sorenson@perspectaEx 6, Mike Howell <Ex 6 - (5 U.S.C. >, David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec >, Rob Hankey <Ex 6 - (5 U.S.C. Sec >, Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, John Davis <Ex 6 - (5 U.S.C. Sec >

Date: Wed, 15 Apr 2020 15:08:11 -0400

Mr. Hankey thank you for the good insight. I concur with the observations and statements.

I've found that attempting a dual tracking an initatiive of seeking and agency sponsors, while in parallel engaging in a JAB route often allows for a level of success towards ATO, though obviously with JAB you need acceptance, prioritization and the organization needs to be the higher threshold. No doubt the scaling out of the FedRAMP marketplace puts agencies in a tough situation of attempting to onboard products while not having the resource to scale the personnel in the agency departments.
DS

From: Rob Hankey <Ex 6 - (5 U.S.C. Sec >

Sent: Wednesday, April 15, 2020 2:54 PM

To: David Simpson <Ex 6 - (5 U.S.C. Sec >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec >; Doug Cowan (ccowan) <Ex 6 - (5 U.S.C. >

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >; David.mcclure@accenturefederal.Ex 6; steve.sonnenberg@alphaomegaintegration.Ex 6; dpizzan@amazon.Ex 6; Meredith.Dost@appliedis.Ex ; french.jacqueline@bah.Ex 6; tandon_geetika@bah.Ex 6; david.pitts@businessintegra.Ex 6; dtuten@cdc.Ex ; saidul.islam@cgifederal.Ex ; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. >; michael.carter@coalfire.Ex 6; mhettinger@hsgac.dc.Ex 6; srussom@deloitte.Ex 6; msoliman@dssinc.Ex ; ahopkins@dssinc.Ex 6; rbussey@evolverinc.Ex 6; chudi.okafo@gsa.Ex ; anthony.melia@gsa.Ex ; william.huie@gsa.Ex ; adriennewilk@google.Ex 6; vspearman@granitenet.Ex 6; adewale.omoniyi@us.ibm.Ex 6; shaunak.ashtaputre@karsun.llc.Ex 6; jkupcinski@kpmg.Ex ; dschulman@missioncyber.Ex 6; mukesh@mitre.Ex ; teresa.welsh@anthem.Ex 6; koushicaa.sundar2@anthem.Ex ; douglas.grismore@anthem.Ex 6; james.farley@octoconsulting.Ex 6; taylor.e.roberts@omb.Ex 6 - ; tcossa@comcast.Ex ; jack.silpacharn@oracle.Ex 6; ellen.kuhn@oracle.Ex 6; marilyn.hays@perspecta.Ex 6; ben.duan@precisesoft.Ex ; nbawa@reisystems.Ex 6; jeffrey.walters@reisystems.Ex 6; spipino@salesforce.Ex 6; Carri.Thompson@servicenow.Ex ; rob.palmer@shorepointinc.Ex ; Siddique.Chaudhry@snowflake.com; gpal@stackarmor.com; Kristen.Boyd@usda.gov; steven.hernandez@ed.Ex ; udyws.ex@nv.doe.Ex ; jason.kruse@hq.dhs.Ex 6; naureen.rahman@hq.dhs.Ex ; skovac@zscaler.Ex 6; Jaime.Noble@usdoj.Ex ; Matthew.E.Cornelius@omb.Ex 6 - (5; bhajost@steelcloud.Ex 6; charles.fuller@eglobaltech.Ex 6; khomme@microsoft.Ex 6; Michael.Sorenson@perspecta.Ex 6; Mike Howell <Ex 6 - (5 U.S.C. >; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec >; Rob Hankey <Ex 6 - (5 U.S.C. Sec >; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; John Davis <Ex 6 - (5 U.S.C. Sec >

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I am happy to provide my perspective, having a FedRAMP'd platform. Please see my answers below.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit.com
US Army Retired

Business Process and Forms Automation Solutions

Capability Statement

Office: Ex 6 - (5
Cell: Ex 6 - (5
Skype: Ex 6 - (5

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charles.fuller@eglobaltech.Ex.; khomme@microsoft.Ex.; Michael.Sorenson@perspecta.Ex.; Mike Howell <Ex 6 - (5 U.S.C.Ex.>; David Dastvar <Ex 6 - (5 U.S.C. SecEx.>; Ashley Mahan - QXC <Ex 6 - (5 U.S.C.Ex.>; Rob Hankey <Ex 6 - (5 U.S.C.Ex.>; Jason Oksenhendler <Ex 6 - (5 U.S.C. SecEx.>; John Davis <Ex 6 - (5 U.S.C.Ex.>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

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What do you find are the primary issues with seeking agency sponsors?
Cost and time, both in the initial sponsoring effort and in the continuous monitoring. Security personnel are very busy and getting them to add an additional task to their already overloaded workload is difficult at best.

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Same as above

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Thank you.

David Simpson

SENIOR DIRECTOR GLOBAL COMPLIANCE AND REGULATIONS

Ex 6 - (5 U.S.C. Sec
Office Ex 6 - (5 U.S.C. Sec
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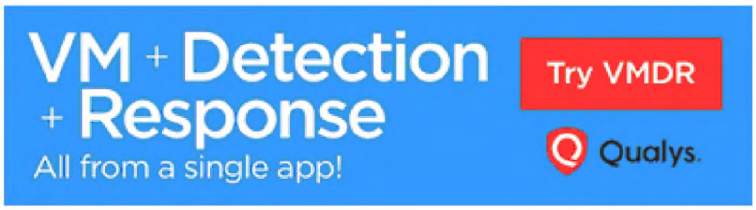

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[EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

From Stephen Kovac <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>

To: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>

Cc: Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, David Simpson <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Doug Cowal <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Nancy Delanoche <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, david.mcclure@accenturefederal<Ex 6>, steve.sonnenberg@alphaomegaintegration<Ex 6>, dpizzan@amazon<Ex 6>, meredith.lost@appliedis<Ex 6>, french_jacqueline@bah<Ex 6>, tandon_geetika@bah<Ex 6>, davi<Ex>itts@businessintegra<Ex 6>, dtuten@cdc.gov, saidul.islam@cgifederal<Ex 6>, Ken Stavinoha <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Michael Carter <Ex 6 - (5 U.S.C. Sec>, mhettinger@hsg-dc<Ex 6>, srussom@deloitte<Ex 6>, msoliman@dssinc<Ex 6>, ahopkins@dssinc<Ex 6>, rbussey@evolverinc<Ex 6>, chudi.okafo@gsa.gov, anthony.<Ex>melia@gsa.gov, willian<Ex>huie@gsa.gov, adriennewilk@google<Ex 6>, vspearman@granitenet<Ex 6>, adewale.omoniyi@us.ibm<Ex 6>, shaunak<Ex>ashtaputre@karsun-llc<Ex 6>, jkupcinski@kpmg<Ex 6>, dschulman@missioncyber<Ex 6>, mukesh@mitre<Ex>, teres<Ex 6>welsh@anthem<Ex 6>, koushica.<Ex>sundar2@anthem<Ex 6>, dougla<Ex>grismore@anthem<Ex 6>, james.farley@octoconsulting<Ex 6>, "Roberts, Taylor C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, tcossa@comcast.net, jack.silpacharn@oracle<Ex 6>, eller.<Ex>kuhn@oracle<Ex 6>, marilyn<Ex>hays@perspecta<Ex 6>, ben.duan@precise-soft<Ex 6>, nbawa@reisystems<Ex 6>, jeffrey.walters@reisystems<Ex 6>, spipino@salesforce<Ex 6>, carr<Ex>hompson@servicenow<Ex 6>, rob.palmer@shorepointinc<Ex 6>, siddique.chaudhry@snowflake<Ex 6>, gpal@stackarmor<Ex 6>, kristen.boyd@usda.gov, steven.hernandez@ed.gov, udyws_ex@nv.doe.gov, jason.<Ex>kruse@hq.dhs.gov, naureen.rahman@hq.dhs.gov, jaime.noble@usdoj.gov, "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, bhajost@steelcloud<Ex 6>, charle<Ex>fuller@eglobaltech<Ex 6>, khomme@microsoft<Ex 6>, michae<Ex>orenson@perspecta<Ex 6>, Mike Howell <Ex 6 - (5 U.S.C. Sec<Ex>, David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec>, Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, John Davis <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Wed, 15 Apr 2020 20:54:43 -0400

Jason,

Well said!!!

Thank you,

Stephen R. Kovac

Vice President of Global Government

Head of Corporate Compliance

Ex 6 - (5 U.S.C.

727-288-7144

Sent from my iPhone

> On Apr 15, 2020, at 6:14 PM, Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:
>
> Team,
> I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.
> For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.
> Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate,

communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

Get Outlook for iOS

From: Stephen Kovac [redacted]

Sent: Wednesday, April 15, 2020 4:30 PM

To: Rob Hankey; David Simpson; Emell McKelvey; Doug Cowan (ccowan)

Cc: Nancy Delanoche; David[redacted]; steve[redacted]; Meredith[redacted]; dpizzan@amazon[redacted]; davi[redacted]; dtuten@cdc.gov; saidu[redacted]; Ken Stavinoha [redacted]; Michael Carter; mhettinger@hsg-dc[redacted]; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; chudi[redacted]; anthon[redacted]; william[redacted]; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewale[redacted]; shaunak[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted]; teresa[redacted]; koushicaa.sundar2@anthem[redacted]; douglas.grismore@anthem[redacted]; james[redacted]; taylor[redacted]; tcossa@comcast.net; jack[redacted]; ellen[redacted]; marilyn.hays@perspecta[redacted]; ben[redacted]; nbawa@reisystems[redacted]; jeffre[redacted]; spipino@salesforce[redacted]; Carri.Thompson@servicenow[redacted]; rob.palmer@shorepointinc[redacted]; Siddique.Chaudhry@snowflake[redacted]; gpal@stackarmor[redacted]; Kristen.Boyd@usda.gov; steven[redacted]; udyws_ex@nv.doe.gov; jason.kruse@hq.dhs.gov; naureen[redacted]; Jaime[redacted]; Matthew[redacted]; bhajost@steelcloud[redacted]; charle[redacted]; khomme@microsoft[redacted]; Michael[redacted]; Mike Howell; David Dastvar; Ashley Mahan - QXC; Rob Hankey; Jason Oksenhendler; John Davis

Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Guys,

Adding my input (in Blue).... It would be good to get the 3POA's to comment as well.

What do you find are the primary issues with seeking agency sponsors?

Cost and time, both in the initial sponsoring effort and in the continuous monitoring. Security personnel are very busy and getting them to add an additional task to their already overloaded workload is difficult at best.

Agencies also lack the experience to be a Sponsor or want to assume the risk.

Why do CSP's have issues getting them?
Same as above

I would add that some CSP may not know how to effective approach an agency. i.e have a plan, have a consulting partner and 3poa picked and show the agencies that the effort is going to be minimal as possible

Why agencies are not proactive to accept?
The main response we get back is "What's in it for them and why should THEY be the ones burdened with the effort?" We found that if they determine that the application, we were trying to get a sponsor for, is deemed important enough or critical to their mission success, then they were more likely to sponsor.

Again I would add Risk and Tolerance and experience

What things can be provided upfront to provide better acceptance ?
See above. If a CSP's client can convince the IT/Security team that the application they want FedRAMP'd is important to their business, then they are more likely to get the sponsorship. The product has to be deemed so central to the agency's success that the individual bureaucrat deems it necessary to add it to their workload.

Perhaps additional support from FedRAMP (involving FedRAMP in on discussions with potential sponsors?) may alleviate some misunderstandings of what exactly is involved?

In several cases I have provided and draft SSP, 3POA and consulting firm engagement letter and demand from other customers.

What vehicles are out there to attempt to find new sponsors?
I don't currently know of any. DOI was recommended to us from multiple sources based on their track record of sponsoring a lot of CSPs. As far as I can tell, DOI has created a culture of valuing that track record.

The PMO has a team committed to helping CSP's find sponsors. In fact, the actually have done some "dating events" for agencies and CSP. Ashely Mahan, the FedRAMP PMO Director, could add more here, I am happy to ask her.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
[redacted]
>www.zscaler[redacted]<

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From: Rob Hankey <[redacted]

Date: Wednesday, April 15, 2020 at 2:53 PM

To: David Simpson <[redacted]>, Emell McKelvey [redacted]>, "Doug Cowal[redacted]

Cc: Nancy Delanoche[redacted]>, "Davi[redacted]mcclure@accenturefederal[redacted]" [redacted]

"stev[redacted]sonnenberg@alphaomegaintegration[redacted]" [redacted], "dpizzan@amazon[redacted]" <[redacted]"Meredith.Dost@appliedis[redacted]" [redacted], "french_jacqueline@bah[redacted]" [redacted], "tandon_geetika@bah[redacted]"

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<chud[redacted]okafo@gsa.gov>, "anthony[redacted]melia@gsa.gov" [redacted]
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<[redacted]<Jaim[redacted]Noble@usdoj.gov>,
[redacted]<Matthew[redacted]Cornelius@oml[redacted]
"bhajost@steelcloud[redacted]" <[redacted]
"[redacted]<charles[redacted]uller@eglobaltech[redacted]>,
"khomme@microsoft[redacted]" <[redacted]
"Michael.Sorenson@perspecta[redacted]" [redacted]
Mike Howell <[redacted], David Dastvar
[redacted] Ashley Mahan - QXC
[redacted], Rob Hankey [redacted], Jason
Oksenhendle[redacted], John Davis
[redacted]

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I am happy to provide my perspective, having a FedRAMP'd platform. Please see my answers below.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit[redacted]
US Army Retired

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Capability Statement

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Cell:[redacted]
Skyp[redacted]

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bhajost@steelcloud[Ex];charles[E]uller@eglobaltech[Ex];khomme@microsoft[Ex];
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Hankey <rob[ ]hankey@hrworx[Ex]>; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6 Ex >;
John Davis <Ex 6 - (5 U.S.C. Sec

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Why do CSP's have issues getting them?
Same as above

Why agencies are not proactive to accept?
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I don't currently know of any. DOI was recommended to us from multiple sources based on their track record of sponsoring a lot of CSPs. As far as I can tell, DOI has created a culture of valuing that track record.

Thank you.

David Simpson

SENIOR DIRECTOR GLOBAL COMPLIANCE AND REGULATIONS

Ex 6 - (5 U.S.C. SeEx 6
Office Ex 6 - (5 U.S.C. Sec
Mobil 552(b)(6))

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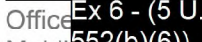

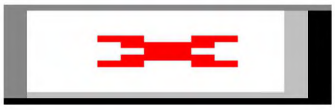

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[EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

From Jason Oksenhendler [redacted]
:

To: Stephen Kovac [redacted], Rob Hankey [redacted], David Simpson [redacted], Emell McKelvey [redacted], Doug Cowan [redacted]

Cc: Nancy Delanoche [redacted], "David.mcclure@accenturefederal[redacted]" [redacted], steve.sonnenberg@alphaomegaintegration[redacted], dpizzan@amazon[redacted], meredith.dost@appliedis[redacted], french_jacqueline@bah[redacted], tandon_geetika@bah[redacted], david.pitts@businessintegra[redacted], dtuten@cdc.gov, saidu.islam@cgifederal[redacted], Ken Stavinoha (kestavin) <kestavin@cisco[redacted]>, Michael Carter [redacted], mhettinger@hsg-dc[redacted], srussom@deloitte[redacted], msoliman@dssinc[redacted], ahopkins@dssinc[redacted], rbussey@evolverinc[redacted], chudozie.okafo@gsa.gov, anthony.melia@gsa.gov, william.huie@gsa.gov, adriennewilk@google[redacted], vspearman@granitenet[redacted], adewale.omoniyi@us.ibm[redacted], shauna.ashtaputre@karsun-llc[redacted], jkupcinski@kpmg[redacted], dschulman@missioncyber[redacted], mukesh@mitre[redacted], teresa.welsh@anthem[redacted], koushicaa.sundar2@anthem[redacted], douglas.grismore@anthem[redacted], james.farley@octoconsulting[redacted], "Roberts, Taylor C. EOP/OMB" [redacted], tcossa@comcast.net, jad.silpacharn@oracle[redacted], ellen.kuhn@oracle[redacted], marilyn.hays@perspecta[redacted], ben.duan@precise-soft[redacted], nbawa@reisystems[redacted], jeffrey.walters@reisystems[redacted], spipino@salesforce[redacted], carr.thompson@servicenow[redacted], rob.palmer@shorepointinc[redacted], siddique.chaudhry@snowflake[redacted], gpal@stackarmor[redacted], kristen.boyd@usda.gov, steve.hernandez@ed.gov, udyws_ex@nv.doe.gov, jason.kruse@hq.dhs.gov, naureen.rahman@hq.dhs.gov, jaime.noble@usdoj.gov, "Cornelius, Matthew T. EOP/OMB" [redacted], bhajost@steelcloud[redacted], charles.fuller@eglobaltech[redacted], khomme@microsoft[redacted], michael.sorenson@perspecta[redacted], Mike Howell [redacted], David Dastvar [redacted], Ashley Mahan - QXC [redacted], Rob Hankey [redacted], John Davis [redacted]

Date: Wed, 15 Apr 2020 18:14:10 -0400

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.
For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.
Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.
Just my two cents.
Jason
Get Outlook for iOS
From: Stephen Kovac Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, April 15, 2020 4:30 PM
To: Rob Hankey; David Simpson; Emell McKelvey; Doug Cowan Ex 6 - (5 U.S.C. Sec
Cc: Nancy Delanoche; David.Mcclure@accenturefederal Ex 6;
steve.sonnenberg@alphaomegaintegration Ex 6; dpizzan@amazon Ex 6;
Meredith.Dost@appliedis Ex 6; french_jacqueline@bah Ex 6; tandon_geetika@bah Ex 6;
david.pitts@businessintegra Ex 6; dtuten@cdc.gov; saidul.islam@cgifederal Ex 6; Ken Stavinoha (kestavin); Michael Carter; mhettinger@hsg-dc Ex 6; srussom@deloitte Ex 6; msoliman@dssinc Ex 6;
ahopkins@dssinc Ex 6; rbussey@evolverinc Ex 6; chudi.okafo@gsa.gov; anthony.melia@gsa.gov;
william.phuie@gsa.gov; adriennewilk@google Ex 6; vspearman@granitenet Ex 6;
adewale.omoniyi@us.ibm Ex 6; shaunak.kashtaputre@karsun-llc Ex 6; jkupcinski@kpmg Ex 6;
dschulman@missioncyber Ex 6; mukesh@mitre Ex ; teresa.welsh@anthem Ex 6;
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ben.duan@precise-soft Ex 6; nbawa@reisystems Ex 6; jeffrey.walters@reisystems Ex 6;
spipino@salesforce Ex 6; Carri.Thompson@servicenow Ex 6; rob.palmer@shorepointinc Ex 6;
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steve[Ex 6]hernandez@ed.gov; udyws_ex@nv.doe.gov; jaso[E]kruse@hq.dhs.gov; naureen[E]ahman@hq.dhs.gov; Jaime[ ]Noble@usdoj.gov; Matthew[Ex]Cornelius@omb[Ex 6 - (5 U.S.C.]; bhajost@steelcloud[Ex 6]; charle[E]uller@eglobaltech[Ex 6]; khomme@microsoft[Ex 6]; Michae[ ]Sorenson@perspecta[Ex 6]; Mike Howell; David Dastvar; Ashley Mahan - QXC; Rob Hankey; Jason Oksenhendler; John Davis

Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Guys,

Adding my input (in Blue)…. It would be good to get the 3POA's to comment as well.

What do you find are the primary issues with seeking agency sponsors?
Cost and time, both in the initial sponsoring effort and in the continuous monitoring. Security personnel are very busy and getting them to add an additional task to their already overloaded workload is difficult at best.

Agencies also lack the experience to be a Sponsor or want to assume the risk.

Why do CSP's have issues getting them?
Same as above

I would add that some CSP may not know how to effective approach an agency. i.e have a plan, have a consulting partner and 3poa picked and show the agencies that the effort is going to be minimal as possible

Why agencies are not proactive to accept?
The main response we get back is "What's in it for them and why should THEY be the ones burdened with the effort?" We found that if they determine that the application, we were trying to get a sponsor for, is deemed important enough or critical to their mission success, then they were more likely to sponsor.

Again I would add Risk and Tolerance and experience

What things can be provided upfront to provide better acceptance ?
See above. If a CSP's client can convince the IT/Security team that the application they want FedRAMP'd is important to their business, then they are more likely to get the sponsorship. The product has to be deemed so central to the agency's success that the individual bureaucrat deems it necessary to add it to their workload.

Perhaps additional support from FedRAMP (involving FedRAMP in on discussions with potential sponsors?) may alleviate some misunderstandings of what exactly is involved?

In several cases I have provided and draft SSP, 3POA and consulting firm engagement letter and demand from other customers.

What vehicles are out there to attempt to find new sponsors?

I don't currently know of any. DOI was recommended to us from multiple sources based on their track record of sponsoring a lot of CSPs. As far as I can tell, DOI has created a culture of valuing that track record.

The PMO has a team committed to helping CSP's find sponsors. In fact, the actually have done some "dating events" for agencies and CSP. Ashely Mahan, the FedRAMP PMO Director, could add more here, I am happy to ask her.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec
Ex 6 - (5 U.S.C. Sec
>www.zscalerEx 6<

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From: Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Wednesday, April 15, 2020 at 2:53 PM

To: David Simpson <Ex 6 - (5 U.S.C. Sec >, Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Doug Cowan Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. Sec >

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >,

"David [redacted]mcclure@accenturefederal[redacted]" [redacted],
"stev[redacted]onnenberg@alphaomegaintegration[redacted]"
[redacted]
<dpizzan@amazon[redacted]>, "Meredith [redacted]Dost@appliedis[redacted]"
[redacted]
<french_jacqueline@bah[redacted]>, "tandon_geetika@bah[redacted]"
[redacted]
<david [redacted]pitts@businessintegra[redacted]>, "dtuten@cdc.gov" <dtuten@cdc.gov>,
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[redacted], Mike Hettingger [redacted],
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"douglas [redacted]grismore@anthem[redacted]" [redacted]
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"naureen[redacted]ahman@hq.dhs.gov" [redacted]
"skovac@zscaler[redacted]" <[redacted]>, Jaime[redacted]Noble@usdoj.gov"
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[redacted]Michael[redacted]Sorenson@perspecta[redacted]"
[redacted]>, Mike Howell <[redacted]>, David
Dastvar[redacted], Ashley Mahan - QXC
[redacted]>, Rob Hankey <[redacted]>, Jason
Oksenhendler[redacted]>, John Davis
[redacted]
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I am happy to provide my perspective, having a FedRAMP'd platform. Please see my answers below.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit[redacted]
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office Ex 6 - (5 U.S.C.
Cell Ex 6 - (5 U.S.C.
Skype: hrworxrob

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From: David Simpson Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, April 15, 2020 2:10 PM
To: Emell McKelvey Ex 6 - (5 U.S.C. Sec Doug Cowan Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Nancy Delanoche
Ex 6 - (5 U.S.C. Sec >;David.mcclure@accenturefederal Ex ;steve.sonnenberg@alphaomegaint
egratio Ex ;dpizzan@amazon Ex ; Meredith.Dost@appliedis Ex ;
french_jacqueline@bah Ex ;tandon_geetika@bah Ex ; david.pitts@businessintegra Ex ;
dtuten@cdc.gov;saidul.islam@cgifederal Ex ; Ken Stavinoha Ex 6 - (5
Ex 6 - (5 U.S.C. Sec ;michael.carter@coalfire Ex ; mhettinger@hsg-dc Ex ;
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Michae[Sorenson@perspecta[Ex]; Mike Howell <[Ex 6 - (5 U.S.C.]>; David Dastvar
[Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex]; Ashley Mahan - QXC <[Ex 6 - (5 U.S.C. Sec]; Rob Hankey
[Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex]>; Jason Oksenhendle[Ex 6 - (5 U.S.C. Sec 552(b)(6))]; John Davis
[Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

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Cost and time, both in the initial sponsoring effort and in the continuous monitoring. Security personnel are very busy and getting them to add an additional task to their already overloaded workload is difficult at best.

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Same as above

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Thank you.

David Simpson

SENIOR DIRECTOR GLOBAL COMPLIANCE AND REGULATIONS
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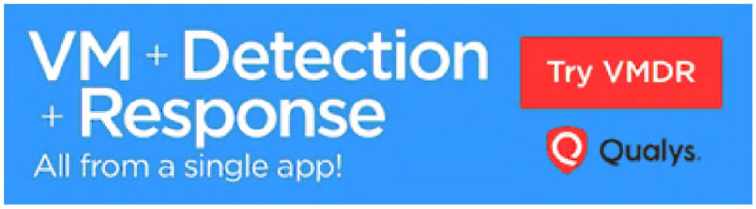

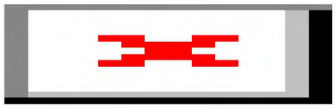

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[EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: David Simpson [redacted]

To: Emell McKelvey [redacted], Doug Cowan (ccowan) [redacted]

Cc: Nancy Delanoche [redacted], david.mcclure@accenturefederal [redacted], steve.sonnenberg@alphaomegaintegration [redacted], dpizzan@amazon [redacted], "Meredith.Dost@AppliedIS [redacted]", french_jacqueline@bah [redacted], tandon_geetika@bah [redacted], david.pitts@businessintegra [redacted], dtuten@cdc [redacted], saidul.islam@cgifederal [redacted], Ken Stavinoha (kestavin) <kestavin@cisco [redacted]>, michael.carter@coalfire [redacted], mhettinger@hsg-dc [redacted], srussom@deloitte [redacted], msoliman@dssinc [redacted], ahopkins@dssinc [redacted], rbussey@evolverinc [redacted], chudi.okafo@gsa [redacted], anthony.melia@gsa [redacted], william.huie@gsa [redacted], adriennewilk@google [redacted], vspearman@granitenet [redacted], adewale.omoniyi@us.ibm [redacted], rob.hankey@intelliworxit [redacted], shaunak.ashtaputre@karsun-llc.com, jkupcinski@kpmg [redacted], dschulman@missioncyber [redacted], mukesh@mitre [redacted], teresa.welsh@anthem [redacted], koushicaa.sundar2@anthem [redacted], douglas.grismore@anthem [redacted], james.farley@octoconsulting [redacted], "Roberts, Taylor C. EOP/OMB" [redacted], tcossa@comcas [redacted], jack.silpacharn@oracle [redacted], ellen.kuhn@oracle [redacted], marilyn.hays@perspecta [redacted], ben.duan@precise-soft [redacted], nbawa@reisystems [redacted], jeffrey.walters@reisystems [redacted], spipino@salesforce [redacted], carri.thompson@servicenow [redacted], rob.palmer@shorepointinc [redacted], siddique.chaudhry@snowflake [redacted], gpal@stackarmor [redacted], "Kristen Boyd@USDA [redacted]" <kristen.boyd@usda [redacted]>, steven.hernandez@e [redacted] udyws_ex@nv.do [redacted], jason.kruse@hq.dhs [redacted] naureen.rahman@hq.dhs [redacted] skovac@zscaler [redacted], jaime.noble@usdoj [redacted] "Cornelius, Matthew T. EOP/OMB" [redacted] bhajost@steelcloud [redacted], charles.fuller@eglobaltech [redacted], khomme@microsoft [redacted], michael.sorenson@perspecta [redacted], Mike Howell <[redacted], David Dastva [redacted], Ashley Mahan - QXC [redacted], Rob Hankey [redacted], Jason Oksenhendler [redacted], John Davis [redacted]

Date: Wed, 15 Apr 2020 14:10:25 -0400

I have some questions that came down from leadership that perhaps is applicable to this working group for general conversation, perhaps some questions all parties have asked or inquired before:

What do you find are the primary issues with seeking agency sponsors?
Why do CSP's have issues getting them?
Why agencies are not proactive to accept?
What things can be provided upfront to provide better acceptance ?
What vehicles are out there to attempt to find new sponsors?

Thank you.

David Simpson

SENIOR DIRECTOR GLOBAL COMPLIANCE AND REGULATIONS

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Office Ex 6 - (5 U.S.C. Sec
Mobile Ex 6 - (5 U.S.C. Sec 552(b)(6))

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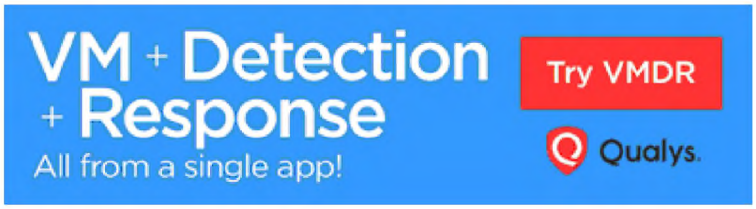

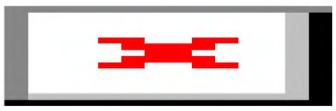

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[WARNING: UNSCANNABLE EXTRACTION FAILED][EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Rob Hankey [redacted]

To: Jason Oksenhendler [redacted], Stephen Kovac [redacted], David Simpson [redacted], Emell McKelvey [redacted], Doug Cowar [redacted]

Cc: Nancy Delanoche [redacted], davi[redacted]mcclure@accenturefederal[redacted], steve[redacted]sonnenberg@alphaomegaintegration[redacted], dpizzan@amazon[redacted], meredith.dost@appliedis[redacted], french_jacqueline@bah[redacted], tandon_geetika@bah[redacted], david[redacted]pitts@businessintegra[redacted], dtuten@cdc.gov, said[redacted]slam@cgifederal[redacted], Ken Stavinoha [redacted], Michael Carter [redacted], mhettinger@hsg-dc[redacted], srussom@deloitte[redacted], msoliman@dssinc[redacted], ahopkins@dssinc[redacted], rbussey@evolverinc[redacted], chud[redacted]kafo@gsa.gov, anthon[redacted]elia@gsa.gov, willia[redacted]uie@gsa.gov, adriennewilk@google[redacted], vspearman@granitenet[redacted], adewale[redacted]omoniyi@us.ibm[redacted], shauna[redacted]ashtaputre@karsun-llc.com, jkupcinski@kpmg[redacted], dschulman@missioncyber[redacted], mukesh@mitre[redacted], teresa[redacted]welsh@anthem[redacted], koushicaa.sundar2@anthem[redacted], douglas.grismore@anthem[redacted], jame[redacted]arley@octoconsulting[redacted], "Roberts, Taylor C. EOP/OMB" <taylor[redacted]roberts[redacted]>, tcossa@comcast.net, jack[redacted]silpacharn@oracle[redacted], ellen.kuhn@oracle[redacted], marily[redacted]ays@perspecta[redacted], ber[redacted]duan@precise-soft[redacted], nbawa@reisystems[redacted], jeffrey[redacted]alters@reisystems[redacted], spipino@salesforce[redacted], carri.thompson@servicenow[redacted], rob.palmer@shorepointinc[redacted], siddique[redacted]chaudhry@snowflake[redacted], gpal@stackarmor[redacted], kristen.boyd@usda.gov, steven[redacted]ernandez@ed.gov, udyws_ex@nv.doe.gov, jaso[redacted]kruse@hq.dhs.gov, naureen.rahman@hq.dhs.gov, jaime[redacted]noble@usdoj.gov, "Cornelius, Matthew T. EOP/OMB" [redacted], bhajost@steelcloud[redacted], charles[redacted]fuller@eglobaltech[redacted], khomme@microsoft[redacted], michael[redacted]sorenson@perspecta[redacted], Mike Howell [redacted], David Dastvar [redacted], Ashley Mahan - QXC [redacted], Rob Hankey [redacted], John Davis [redacted]

Date: Wed, 15 Apr 2020 18:39:22 -0400

I can agree with Jason, we did a pre-assessment and that did help the cause.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit[redacted]
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office[redacted]
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From: Jason Oksenhendle[redacted]
Sent: Wednesday, April 15, 2020 6:14 PM
To: Stephen Kovac <[redacted] Rob Hankey [redacted]>; David Simpson [redacted]mell McKelvey [redacted]; Doug Cowan [redacted]
Cc: Nancy Delanoche <[redacted]; davi[redacted]mcclure@accenturefederal[redacted]; steve[redacted]sonnenberg@alphaomegaintegration[redacted]; dpizzan@amazon[redacted]; Meredith[redacted]Dost@appliedis[redacted]; french_jacqueline@bah[redacted]; tandon_geetika@bah[redacted]; davi[redacted]bitts@businessintegra[redacted]; dtuten@cdc.gov; said[redacted]; Ken Stavinoha [redacted]>; Michael Carter [redacted]; mhettinger@hsg-dc.com; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; chud[redacted]kafo@gsa.gov; anthony[redacted]melia@gsa.gov; willian[redacted]huie@gsa.gov; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewal[redacted]omoniyi@us.ibm[redacted]; shauna[redacted]ashtaputre@karsun-llc[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted];

mukesh@mitre; teres welsh@anthem; koushica sundar2@anthem; douglas grismore@anthem; james arley@octoconsulting; taylo oberts@omb Ex 6 - (5 tcossa@comcast.net; jac silpacharn@oracle; eller kuhn@oracle; marilyn hays@perspecta; ben duan@precise-soft; nbawa@reisystems; jeffre walters@reisystems; spipino@salesforce; Carri.Thompson@servicenow; rob palmer@shorepointinc; Siddique Chaudhry@snowflake; gpal@stackarmor; Kriste Boyd@usda.gov; steven hernandez@ed.gov; udyws_ex@nv.doe.gov; jason kruse@hq.dhs.gov; naureen rahman@hq.dhs.gov; Jaime Noble@usdoj.gov; Matthew Cornelius@omb Ex 6 - (5 hajost@steelcloud; charle uller@eglobaltech; khomme@microsoft; Michael Sorenson@perspecta; Mike Howell <MHowell@actiac>; David Dastvar Ex 6 - Ex 6 - (5 U.S.C. Sec (b)(6)); Ashley Mahan - QXC Ex 6 - (5 U.S.C. Sec 552(b)(6)); Rob Hankey Ex 6 - (5 U.S.C. Sec >; John Davis Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

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From: Stephen Kovac <Ex 6 - (5 U.S.C. Ex

Sent: Wednesday, April 15, 2020 4:30 PM

To: Rob Hankey; David Simpson; Emell McKelvey; Doug Cowan (ccowan)
Cc: Nancy Delanoche; David.mcclure@accenturefederal[redacted]; steve.sonnenberg@alphaomegaintegration[redacted]; dpizzan@amazon[redacted]; Meredith.Dost@appliedis[redacted]; french_jacqueline@bah[redacted]; tandon_geetika@bah[redacted]; david.pitts@businessintegra[redacted]; dtuten@cdc.gov; saidul.islam@cgifederal[redacted]; Ken Stavinoha (k[redacted]); Michael Carter; mhettinger@hsg-dc[redacted]; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; chudi.okafo@gsa.gov; anthony.melia@gsa.gov; william.huie@gsa.gov; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewale.omoniyi@us.ibm[redacted]; shaunak.ashtaputre@karsun-llc[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted]; teresa.welsh@anthem[redacted]; koushicaa.sundar2@anthem[redacted]; douglas.grismore@anthem[redacted]; james.farley@octoconsulting[redacted]; taylor[redacted]oberts@omb.[redacted]cossa@comcast.net; jack.gilpacharn@oracle[redacted]; ellen.kuhn@oracle[redacted]; marily[redacted]ays@perspecta[redacted]; be[redacted]duan@precise-soft[redacted]; nbawa@reisystems[redacted]; jeffrey.walters@reisystems[redacted]; spipino@salesforce[redacted]; Carr[redacted]hompson@servicenow[redacted]; rob.palmer@shorepointinc[redacted]; Siddique[redacted]Chaudhry@snowflake[redacted]; gpal@stackarmor[redacted]; Kristen.Boyd@usda.gov; steven.hernandez@ed.gov; udyws_ex@nv.doe.gov; jaso[redacted]ruse@hq.dhs.gov; naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Matthew[redacted]cornelius@omb[redacted]; bhajost@steelcloud[redacted]; charles[redacted]uller@eglobaltech[redacted]; khomme@microsoft[redacted]; Michael.Sorenson@perspecta[redacted]; Mike Howell; David Dastvar; Ashley Mahan - QXC; Rob Hankey; Jason Oksenhendler; John Davis
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Guys,

Adding my input (in Blue)…. It would be good to get the 3POA's to comment as well.

What do you find are the primary issues with seeking agency sponsors?
Cost and time, both in the initial sponsoring effort and in the continuous monitoring. Security personnel are very busy and getting them to add an additional task to their already overloaded workload is difficult at best.

Agencies also lack the experience to be a Sponsor or want to assume the risk.

Why do CSP's have issues getting them?
Same as above

I would add that some CSP may not know how to effective approach an agency. i.e have a plan, have a consulting partner and 3poa picked and show the agencies that the effort is going to be minimal as possible

Why agencies are not proactive to accept?

The main response we get back is "What's in it for them and why should THEY be the ones burdened with the effort?" We found that if they determine that the application, we were trying to get a sponsor for, is deemed important enough or critical to their mission success, then they were more likely to sponsor.

Again I would add Risk and Tolerance and experience

What things can be provided upfront to provide better acceptance ?

See above. If a CSP's client can convince the IT/Security team that the application they want FedRAMP'd is important to their business, then they are more likely to get the sponsorship. The product has to be deemed so central to the agency's success that the individual bureaucrat deems it necessary to add it to their workload.

Perhaps additional support from FedRAMP (involving FedRAMP in on discussions with potential sponsors?) may alleviate some misunderstandings of what exactly is involved?

In several cases I have provided and draft SSP, 3POA and consulting firm engagement letter and demand from other customers.

What vehicles are out there to attempt to find new sponsors?

I don't currently know of any. DOI was recommended to us from multiple sources based on their track record of sponsoring a lot of CSPs. As far as I can tell, DOI has created a culture of valuing that track record.

The PMO has a team committed to helping CSP's find sponsors. In fact, the actually have done some "dating events" for agencies and CSP. Ashely Mahan, the FedRAMP PMO Director, could add more here, I am happy to ask her.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec 552(b)(6))
>www.zscalerEx 6<

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Date: Wednesday, April 15, 2020 at 2:53 PM

To: David Simpson <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Doug Cowan <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Cc: Nancy Delanoch <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "David.mcclure@accenturefederal <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <steve.sonnenberg@alphaomegaintegration <Ex 6 - (5 U.S.C. Sec 552(b)(6))>>, <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, <dpizzan@amazon <Ex 6 - (5 U.S.C. Sec 552(b)(6))>>, "Meredith.Dost@appliedis <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "french_jacqueline@bah <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, <tandon_geetika@bah <Ex 6 - (5 U.S.C. Sec 552(b)(6))>>, "<Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <davi.pitts@businessintegra <Ex 6 - (5 U.S.C. Sec 552(b)(6))>>, "dtuten@cdc.gov" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, <saidul.islam@cgifederal <Ex 6 - (5 U.S.C. Sec 552(b)(6))>>, "Ken Stavinoha <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "michael.carter@coalfire <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Mike Hettinger <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "srussom@deloitte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <srussom@deloitte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>>, "msoliman@dssinc <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, <ahopkins@dssinc <Ex 6 - (5 U.S.C. Sec 552(b)(6))>>, "rbussey@evolverinc <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "chudi.okafo@gsa.gov" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, <anthon.Ex 6 - (5 U.S.C. Sec 552(b)(6))elia@gsa.gov>, "willian.E 6 - (5 U.S.C. Sec 552(b)(6))uie@gsa.gov" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "adriennewilk@google <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "vspearman@granitenet <Ex 6 - (5 U.S.C. Sec 552(b)(6))>", <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, <adewal.E 6 - (5 U.S.C. Sec 552(b)(6))moniyi@us.ibm <Ex 6 - (5 U.S.C. Sec 552(b)(6))>>, "shauna.Ex 6 - (5 U.S.C. Sec 552(b)(6))shtaputre@karsun-llc <Ex 6 - (5 U.S.C. Sec 552(b)(6))>", <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "jkupcinski@kpmg <Ex 6 - (5 U.S.C. Sec 552(b)(6))>" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "dschulman@missioncyber <Ex 6 - (5 U.S.C. Sec 552(b)(6))>"

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<Michae[redacted]Sorenson@perspecta[redacted]>, Mike Howell <[redacted]>, David Dastvar
<[redacted], Ashley Mahan - QXC <[redacted]>, Rob
Hankey [redacted], Jason Oksenhendler
<[redacted], John Davis[redacted]

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I am happy to provide my perspective, having a FedRAMP'd platform. Please see my answers below.

Kind regards,

Rob Hankey | CEO

Intelliworx | intelliworxit[Ex 6]
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office: [Ex 6 - (5 U.S.C. Sec 552(b)(6))]
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Sent: Wednesday, April 15, 2020 2:10 PM
To: Emell McKelvey <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Doug Cowa[Ex 6 - (5 U.S.C. Sec 552(b)(6))]
Cc: Nancy Delanoche
[Ex 6 - (5 U.S.C. Sec 552(b)(6))];David[E]nclure@accenturefederal[Ex];stev[Ex]sonnenberg@alphaomegaintegration[Ex];dpizzan@amazon[Ex]; Meredit[E]Dost@appliedis[Ex]; french_jacqueline@bah[Ex];tandon_geetika@bah[Ex]; davi[E]pitts@businessintegra[Ex]; dtuten@cdc.gov;saidu[E]slam@cgifederal[Ex]; Ken Stavinoha[Ex 6 - (5 U.S.C. Sec 552(b)(6))] <kestavin@cisco[Ex]>;michael.carter@coalfire[Ex]; mhettinger@hsg-dc[Ex]; srussom@deloitte[Ex];msoliman@dssinc[Ex]; ahopkins@dssinc[Ex]; rbussey@evolverinc[Ex];chud[E]okafo@gsa.gov; anthon[E]melia@gsa.gov; willian[E]huie@gsa.gov;adriennewilk@google[Ex]; vspearman@granitenet[Ex]; adewale[E]omoniyi@us.ibm[Ex];rob.hankey@intelliworxit[Ex]; shauna[E]ashtaputre@karsun-llc[Ex]; jkupcinski@kpmg[Ex];dschulman@missioncyber[Ex]; mukesh@mitre[Ex]; teresa[E]welsh@anthem[Ex];koushica[E]undar2@anthem[Ex]; douglas[E]grismore@anthem[Ex]; jame[E]arley@octoconsulting[Ex]; taylo[Ex]oberts@omb[Ex 6 - (5 U.S.C. Sec 552(b)(6))] tcossa@comcast.net;jac[E]silpacharn@oracle[Ex]; ellen.kuhn@oracle[Ex]; marilyn[E]hays@perspecta[Ex];ben[E]uan@precise-soft[Ex]; nbawa@reisystems[Ex];

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udyws_ex@nv.doe.gov;jason.kruse@hq.dhs.gov; naureen[E]ahman@hq.dhs.gov;
skovac@zscaler[Ex];Jaime.Noble@usdoj.gov; Matthew[Ex]Cornelius@omb[Ex 6 Ex]
bhajost@steelcloud[Ex];charles.fuller@eglobaltech[Ex];khomme@microsoft[Ex];
Michae[E x]Sorenson@perspecta[Ex]; Mike Howell [Ex 6 - (5 U.S.C. Sec]; David Dastvar
<[Ex 6 - (5 U.S.C. Sec 552(b)(6) Ex] Ashley Mahan - QXC <[Ex 6 - (5 U.S.C. Sec]; Rob Hankey
[Ex 6 - (5 U.S.C. Sec Ex]; Jason Oksenhendler[Ex 6 - (5 U.S.C. Sec 552(b)(6) Ex]; John Davis
[Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex]
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I have some questions that came down from leadership that perhaps is applicable to this working group for general conversation, perhaps some questions all parties have asked or inquired before:

What do you find are the primary issues with seeking agency sponsors?
Cost and time, both in the initial sponsoring effort and in the continuous monitoring. Security personnel are very busy and getting them to add an additional task to their already overloaded workload is difficult at best.

Why do CSP's have issues getting them?
Same as above

Why agencies are not proactive to accept?
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Thank you.

David Simpson

SENIOR DIRECTOR GLOBAL COMPLIANCE AND REGULATIONS

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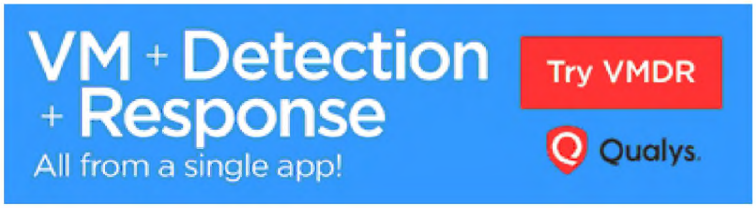

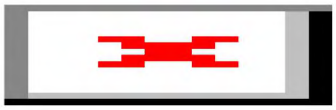

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[EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

From: Stephen Kovac [redacted]

To: David Simpson [redacted], Rob Hankey [redacted], Emell McKelvey [redacted], Doug Cowan [redacted]

Cc: Nancy Delanoche [redacted], David.mcclure@accenturefederal [redacted], [redacted], steve.sonnenberg@alphaomegaintegration [redacted], dpizzan@amazon [redacted], meredith.e.dost@appliedis [redacted], french_jacqueline@bah [redacted], tandon_geetika@bah [redacted], david.pitts@businessintegra [redacted], dtuten@cdc.gov, saidul.islam@cgifederal [redacted], Ken Stavinoha [redacted], michael.e.carter@coalfire [redacted], mhettinger@hsg-dc [redacted], srussom@deloitte [redacted], msoliman@dssinc [redacted], ahopkins@dssinc [redacted], rbussey@evolverinc [redacted], chudi.okafo@gsa.gov, anthony.e.melia@gsa.gov, william.muie@gsa.gov, adriennewilk@google [redacted], vspearman@granitenet [redacted], adewale.omoniyi@us.ibm [redacted], shaunak.ashtaputre@karsun-llc [redacted], jkupcinski@kpmg [redacted], dschulman@missioncyber [redacted], mukesh@mitre [redacted], teresa.welsh@anthem [redacted], koushicaa.sundar2@anthem [redacted], douglas.e.grismore@anthem [redacted], james.farley@octoconsulting [redacted], "Roberts, Taylor C. EOP/OMB" [redacted], tcossa@comcast.net, jack.silpacharn@oracle [redacted], ellen.e.kuhn@oracle [redacted], marilyn.hays@perspecta [redacted], ben.duan@precise-soft [redacted], nbawa@reisystems [redacted], jeffrey.walters@reisystems [redacted], spipino@salesforce [redacted], carrie.e.thompson@servicenow [redacted], rob.palmer@shorepointinc [redacted], siddique.e.chaudhry@snowflake [redacted], gpal@stackarmor [redacted], kristen.boyd@usda.gov, steve.e.hernandez@ed.gov, udyws_ex@nv.doe.gov, jason.e.cruse@hq.dhs.gov, naureen.rahman@hq.dhs.gov, jaime.noble@usdoj.gov, "Cornelius, Matthew T. EOP/OMB" [redacted], bhajost@steelcloud [redacted], charles.e.fuller@eglobaltech [redacted], khomme@microsoft [redacted], michael.sorenson@perspecta [redacted], Mike Howell [redacted], David Dastva [redacted], Ashley Mahan - QXC [redacted], Rob Hankey [redacted], Jason Oksenhendler [redacted], John Davis <john.davis@cyxtera [redacted]>

Date: Wed, 15 Apr 2020 16:48:24 -0400

Great idea….

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec 552(b)(6))

>www.zscalerEx 6<

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Date: Wednesday, April 15, 2020 at 4:47 PM

To: Stephen Kovac Ex 6 - (5 U.S.C. Sec 552(b)(6)), Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6)), Emell McKelvey Ex 6 - (5 U.S.C. Sec 552(b)(6))

"Doug Cowar Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Nancy Delanoche Ex 6 - (5 U.S.C. Sec 552(b)(6))

"David Ncclure@accenturefederal Ex 6 " Ex 6 - (5 U.S.C. Sec 552(b)(6))

"steve sonnenberg@alphaomegaintegration Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 Ex 6

<dpizzan@amazon Ex 6 >, "Ex 6 - (5 U.S.C. Sec 552(b)(6 Ex 6

<Meredith Dost@appliedis Ex 6 >, "french_jacqueline@bah Ex 6 "

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"saidul[redacted]slam@cgifederal[redacted]" <[redacted]>, "Ken Stavinoha
([redacted]>, "michael.carter@coalfire[redacted]"
[redacted]Mike Hettingger [redacted]
"srussom@deloitte[redacted]" <[redacted]>
<msoliman@dssinc[redacted]>, "ahopkins@dssinc[redacted]
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<jkupcinski@kpmg[redacted]>, "dschulman@missioncyber[redacted]"
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"tcossa@comcast.net"[redacted], [redacted]
<jack[redacted]silpacharn@oracle[redacted]>, "elle[redacted]kuhn@oracle[redacted]" [redacted]
"marilyn[redacted]hays@perspecta[redacted]" [redacted]
"ben[redacted]duan@precise-soft[redacted]" [redacted]
"nbawa@reisystems[redacted]" <[redacted]>
"jeffrey[redacted]walters@reisystems[redacted]
"spipino@salesforce[redacted]"[redacted]
"Carri[redacted]Thompson@servicenow[redacted]"
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[redacted], [redacted] <udyws_ex@nv.doe.gov>,
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"naureen[redacted]ahman@hq.dhs.gov" [redacted]
"Jaim[redacted]Noble@usdoj.gov" [redacted]
"Matthew[redacted]Cornelius[redacted]" <[redacted]>,
"bhajost@steelcloud[redacted]" <[redacted]>,
"charles.fuller@eglobaltech[redacted]" <[redacted]>,
"khomme@microsoft[redacted]" <[redacted]>,
"Michael.Sorenson@perspecta[redacted]" [redacted], Mike
Howell <[redacted]>, David Dastvar
<[redacted]Ashley Mahan - QXC
[redacted], Rob Hankey [redacted], Jason
Oksenhendler [redacted], John Davis
[redacted]
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Perhaps a recommendation to the FedRAMP team would be almost a "Shark Tank" event at GSA in the context that agency representatives are participating as Judges and companies have 5 minutes to present.
We were facilitating such events on the AFCEA DC conferences and they were doing exceptional well.
Of course how we facilitate such an event in the COVID days is another story.
Could be done over teleconference but would lose some of the experience.

David Simpson

From: Stephen Kovac [redacted]
Sent: Wednesday, April 15, 2020 4:30 PM
To: Rob Hankey <[redacted]; David Simpson [redacted]; Emell McKelvey [redacted] Doug Cowan [redacted]
Cc: Nancy Delanoche [redacted] David[redacted]mcclure@accenturefederal[redacted]; steve[redacted]sonnenberg@alphaomegaintegration[redacted]; dpizzan@amazon[redacted]; Meredit[redacted]Dost@appliedis[redacted]; french_jacqueline@bah[redacted]; tandon_geetika@bah[redacted]; davi[redacted]pitts@businessintegra[redacted]; dtuten@cdc.gov; saidu[redacted]islam@cgifederal[redacted]; Ken Stavinoha

Ex 6 - (5 U.S.C. Sec 552(b)(6)); michael.carter@coalfire[redacted]; mhettinger@hsg-dc[redacted];
srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted];
chuck.kafo@gsa.gov; anthony.melia@gsa.gov; william.guie@gsa.gov; adriennewilk@google[redacted];
vspearman@granitenet[redacted]; adewale.omoniyi@us.ibm[redacted]; shaunak.shtaputre@karsun-llc[redacted];
jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted];
teresa.welsh@anthem[redacted]; koushicaa.sundar2@anthem[redacted]; douglas.grismore@anthem[redacted];
james.farley@octoconsulting[redacted]; taylor.roberts[redacted]; tcossa@comcast.net;
jack.silpacharn@oracle[redacted]; ellen.kuhn@oracle[redacted]; marilyn.mays@perspecta[redacted];
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Siddique.Chaudhry@snowflake[redacted]; gpal@stackarmor[redacted]; Kristen.Boyd@usda.gov;
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bhajost@steelcloud[redacted]; charles.fuller@eglobaltech[redacted]; khomme@microsoft[redacted];
Michael.Sorenson@perspecta[redacted]; Mike Howell <[redacted]>; David.Dastvar
<[redacted]>; Ashley Mahan - OXC <[redacted]>; Rob Hankey
<[redacted]>; Jason.Oksenhendler <[redacted]>; John Davis
<[redacted]>
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Guys,

Adding my input (in Blue)…. It would be good to get the 3POA's to comment as well.

What do you find are the primary issues with seeking agency sponsors?
Cost and time, both in the initial sponsoring effort and in the continuous monitoring. Security personnel are very busy and getting them to add an additional task to their already overloaded workload is difficult at best.

Agencies also lack the experience to be a Sponsor or want to assume the risk.

Why do CSP's have issues getting them?
Same as above

I would add that some CSP may not know how to effective approach an agency. i.e have a plan, have a consulting partner and 3poa picked and show the agencies that the effort is going to be minimal as possible

Why agencies are not proactive to accept?
The main response we get back is "What's in it for them and why should THEY be the ones burdened with the effort?" We found that if they determine that the application, we were trying to get a sponsor for, is deemed important enough or critical to their mission success, then they were more likely to sponsor.

Again I would add Risk and Tolerance and experience

What things can be provided upfront to provide better acceptance ?

See above. If a CSP's client can convince the IT/Security team that the application they want FedRAMP'd is important to their business, then they are more likely to get the sponsorship. The product has to be deemed so central to the agency's success that the individual bureaucrat deems it necessary to add it to their workload.

Perhaps additional support from FedRAMP (involving FedRAMP in on discussions with potential sponsors?) may alleviate some misunderstandings of what exactly is involved?

In several cases I have provided and draft SSP, 3POA and consulting firm engagement letter and demand from other customers.

What vehicles are out there to attempt to find new sponsors?
I don't currently know of any. DOI was recommended to us from multiple sources based on their track record of sponsoring a lot of CSPs. As far as I can tell, DOI has created a culture of valuing that track record.

The PMO has a team committed to helping CSP's find sponsors. In fact, the actually have done some "dating events" for agencies and CSP. Ashely Mahan, the FedRAMP PMO Director, could add more here, I am happy to ask her.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6
>www.zscaler Ex 6 <

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From: Rob Hankey <[redacted]>

Date: Wednesday, April 15, 2020 at 2:53 PM

To: David Simpson <[redacted], Emell McKelvey <[redacted] "Doug Cowan [redacted]

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"David.mcclure@accenturefederal[redacted]

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<Meredith.Dost@appliedis[redacted]>, "french_jacqueline@bah[redacted]"

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"gpal@stackarmor[redacted]" <[redacted]>, "Kristen.Boyd@usda.gov"
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<[redacted]>, "Matthew[redacted]Cornelius[redacted]"
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Dastvar <[redacted]>, Ashley Mahan - QXC
<[redacted]>, Rob Hankey[redacted] Jason
Oksenhendler[redacted], John Davis
<[redacted]>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I am happy to provide my perspective, having a FedRAMP'd platform. Please see my answers below.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit[redacted]
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Offic[redacted]
Cell[redacted]
Skyp[redacted]

INTELLIWORX

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From: David Simpson <[redacted]
Sent: Wednesday, April 15, 2020 2:10 PM
To: Emell McKelvey[redacted]; Doug Cowan [redacted]
Cc: Nancy Delanoche <[redacted]; David[redacted]; steve[redacted]; Meredith[redacted]; davi[redacted]; [redacted]; michae[redacted]; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; chudi[redacted]; anthony[redacted]; william[redacted]; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewale.omoniyi@us.ibm[redacted]; rob.hankey@intelliworxit[redacted]; shaunak.ashtaputre@karsun-llc[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted]; teresa[redacted]; koushica[redacted]; douglas[redacted]; james[redacted]; taylo[redacted]; [redacted]

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jeffrey[E]walters@reisystems[Ex]; spipino@salesforce[Ex]; Carr[E]hompson@servicenow[Ex];
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jason[E]kruse@hq.dhs.gov; naureen[rahman@hq.dhs.gov; skovac@zscaler[Ex];
Jaime[Noble@usdoj.gov; Matthew[Ex]Cornelius[Ex 6 - (5 [Ex]; bhajost@steelcloud[Ex];
charles.fuller@eglobaltech[Ex]; khomme@microsoft[Ex]; Michael[Sorenson@perspecta[Ex]; Mike
Howell <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]; David Dastvar <David.Dastvar@trexsolutionsllc[Ex]>; Ashley Mahan -
QX[Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Rob Hankey <[Ex 6 - (5 U.S.C. Sec 552(b)(6))][son Oksenhendler
<[Ex 6 - (5 U.S.C. Sec 552(b)(6))]; John Davis <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I have some questions that came down from leadership that perhaps is applicable to this working group for general conversation, perhaps some questions all parties have asked or inquired before:

What do you find are the primary issues with seeking agency sponsors?
Cost and time, both in the initial sponsoring effort and in the continuous monitoring. Security personnel are very busy and getting them to add an additional task to their already overloaded workload is difficult at best.

Why do CSP's have issues getting them?
Same as above

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Thank you.

David Simpson

SENIOR DIRECTOR GLOBAL COMPLIANCE AND REGULATIONS

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Office Ex 6 - (5 U.S.C. Sec
Mobile 552(b)(6))

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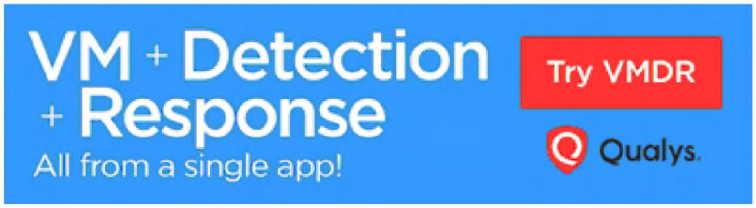

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[EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: David Simpson <Ex 6 - (5 U.S.C. Sec >

To: Rob Hankey <Ex 6 - (5 U.S.C. Sec >, William Huie - QQ <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Cc: Stephen Kovac <Ex 6 - (5 U.S.C. Sec>, "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec >, Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec >, Doug Cowan (ccowan) <Ex 6 - (5 U.S.C. >, Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >, "McClure, David" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, steve.sonnenberg@alphaomegaintegration Ex 6, "Pizzano, Dave" <Ex 6 - (5 U.S.C. Sec >, meredith.dost@appliedis Ex 6, french.jacqueline@bah Ex 6, tandon.geetika@bah Ex 6, david.pitts@businessintegra Ex 6, dtuten@cdc Ex , saidul.islam@cgifederal Ex 6, Ken Stavinoha (Ex 6 -) Ex 6 - (5 U.S.C. Ex 6>, Michael Carter <Ex 6 - (5 U.S.C. Sec Ex 6>, Michael Hettinger <Ex 6 - (5 U.S.C. Se Ex 6>, srussom@deloitte Ex 6, msoliman@dssinc Ex 6, ahopkins@dssinc Ex 6, rbussey@evolverinc Ex 6, Chudi Okafo - ICEW <Ex 6 - (5 U.S.C. Sec>, anthony.melia@gsa Ex , adriennewilk@google Ex 6, vspearman@granitenet Ex 6, adewale.omoniyi@us.ibm Ex 6, shaunak.ashtaputre@karsun llc Ex 6, jkupcinski@kpmg Ex 6, dschulman@missioncyber Ex 6, mukesh@mitre Ex , teresa.welsh@anthem Ex 6, koushicaa.sundar2@anthem Ex 6, douglas.grismore@anthem Ex 6, james.farley@octoconsulting Ex 6, "Roberts, Taylor C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, tcossa@comcast Ex , jack.silpacharn@oracle Ex 6, ellen.kuhn@oracle Ex 6, ben.duan@precise-soft Ex 6, nbawa@reisystems Ex 6, jeffrey.walters@reisystems Ex 6, spipino@salesforce Ex 6, carri.thompson@servicenow Ex 6, rob.palmer@shorepointinc Ex 6, siddique.chaudhry@snowflake Ex 6, Gaurav Pal <Ex 6 - (5 U.S.C. Ex 6, kristen.boyd@usda Ex , steven.hernandez@ed Ex , "Udy, Warren (CONTR)" <Ex 6 - (5 U.S.C. Sec >, "Kruse, Jason" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, naureen.rahman@hq.dhs Ex , jaime.noble@usdoj Ex , "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) , bhajost@steelcloud Ex 6, charles.fuller@eglobaltech Ex 6, Karina Homme <Ex 6 - (5 U.S.C. Se Ex 6>, "Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6>, Mike Howell <Ex 6 - (5 U.S.C. >, David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6>, Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec >, Rob Hankey <Ex 6 - (5 U.S.C. Se Ex 6>, John Davis <Ex 6 - (5 U.S.C. Se Ex 6>, Nicholas Cahall <Ex 6 - (5 U.S.C Ex 6>

Date: Thu, 16 Apr 2020 16:52:48 -0400

In my view I would say yes that we are guided by the FedRAMP process as opposed to the FISMA process.
As many on this thread would (potentially) agree that's what our CSP organizations strive towards.
We as a collaborative whole, strive towards meeting our 800-53 and 800-171 requirements on top of any GDPR, ITSG33, SOC2 and ISO27001 efforts.
That again, we are driven by our NIST 800-53 framework when building out our cloud solutions.

Agencies themselves have their own cloud initiatives, their just not purchasing cloud products but they, themselves are moving components into these "Fedramp" environments that meet IL2, IL4, and IL5.
Agencies themselves are pushing a RMF/800-53 framework and that's what in my mind we all strive towards from a compliance perspective. (obvious statement)

The hardship in my mind per kicking this topic off is again how do we as CSP's find better "vehicles" and roadmaps to gain agency sponsorship. How can FedRAMP better evangelize the program? Provide enhanced guidance on things all CSP should do before approaching a perspective agency sponsor?
Do agencies need their own FedRAMP sponsor liaison? (its not a fun job put someone has to do it)

I believe many individuals whom have the "privilege" of building FedRAMP environments out, at this stage of the game I'm "ok" with the massive cost it takes to facilitate fedramp efforts.
I feel it comes with the territory.

But NUMBER 1 is still finding ways, opportunities to make the agency sponsorship more easily consumable. Whether you're a FedRAMP CSP or a company just attempting to get "into FedRAMP".
Thank you,
DS

From: Rob Hankey <Ex 6 - (5 U.S.C. Sec
Sent: Thursday, April 16, 2020 3:55 PM
To: William Huie - QQ <Ex 6 - (5 U.S.C. Ex
Cc: Stephen Kovac <Ex 6 - (5 U.S.C Ex 6>; Hays, Marilyn <Ex 6 - (5 U.S.C. Sec Ex 6>; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6>; David Simpson <Ex 6 - (5 U.S.C. Sec >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec >; Doug Cowan (Ex 6 -) <Ex 6 Ex 6 - (5 >; Nancy Delanoche <Ex 6 - (5 U.S.C. Se Ex >; McClure, David <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; steve.sonnenberg@alphaomegaintegration Ex 6; Pizzano, Dave <Ex 6 - (5 U.S.C. Sec >; Meredith.Dost@appliedis Ex 6; french_jacqueline@bah Ex 6; tandon_geetika@bah Ex 6; Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; dtuten@cdc Ex ; saidul.islam@cgifederal Ex 6; Ken Stavinoha (Ex 6 -) <Ex 6 - Ex 6 - (5 >; Michael Carter <Ex 6 - (5 U.S.C. Sec >; Michael Hettinger <Ex 6 - (5 U.S.C. Sec >; srussom@deloitte Ex 6; msoliman@dssinc Ex 6; ahopkins@dssinc Ex 6; rbussey@evolverinc Ex 6; Chudi Okafo - ICEW <Ex 6 - (5 U.S.C. Ex >; anthony.melia@gsa Ex ; adriennewilk@google Ex 6; vspearman@granitenet Ex 6; adewale.omoniyi@us.ibm Ex 6; shaunak.shtaputre@karsun.llc Ex 6; jkupcinski@kpmg Ex 6; dschulman@missioncyber Ex 6;

mukesh@mitre[Ex]; teresa.welsh@anthem[Ex 6]; koushicaa.sundar2@anthem[Ex 6]; douglas.grismore@anthem[Ex 6]; james.farley@octoconsulting[Ex 6]; Roberts, Taylor C. EOP/OMB <[Ex 6 - (5 U.S.C. Sec][Ex]>; tcossa@comcast[Ex]; jack.silpacharn@oracle[Ex 6]; ellen.kuhn@oracle[Ex 6]; ben.duan@precisesoft[Ex 6]; nbawa@reisystems[Ex 6]; jeffrey.walters@reisystems[Ex 6]; spipino@salesforce[Ex 6]; Carri.Thompson@servicenow[Ex 6]; rob.palmer@shorepointinc[Ex 6]; Siddique.Chaudhry@snowflake[Ex 6]; Gaurav Pal <[Ex 6 - (5 U.S.C.][Ex 6]>; Kristen.Boyd@usda[Ex]; steven.hernandez@ed[Ex]; Udy, Warren (CONTR) <[Ex 6 - (5 U.S.C. S][Ex]>; Kruse, Jason <[Ex 6 - (5 U.S.C. Sec]>; naureen.rahman@hq.dhs[Ex]; Jaime.Noble@usdoj[Ex]; Cornelius, Matthew T. EOP/OMB <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]>; bhajost@steelcloud[Ex 6]; charles.fuller@eglobaltech[Ex 6]; Karina Homme <[Ex 6 - (5 U.S.C. Sec][Ex 6]>; Sorenson, Michael <[Ex 6 - (5 U.S.C. Sec 552(b)(6][Ex 6]>; Mike Howell <[Ex 6 - (5 U.S.C. :][Ex]>; David Dastvar <[Ex 6 - (5 U.S.C. Sec 552(b)(6)][Ex 6]>; Ashley Mahan - QXC <[Ex 6 - (5 U.S.C. Sec]>; Rob Hankey <[Ex 6 - (5 U.S.C. Sec][Ex 6]>; John Davis <[Ex 6 - (5 U.S.C. Se][Ex 6]>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Thanks William (j?),

It's good to have someone from GSA adding to the conversation. I am assuming that even if agencies are using a FedRAMP approach to an on-prem solution, they are still guided by the FedRAMP process and not by FISMA?

I can send some really good coffee if you need some..... ☺

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit.com
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office: [Ex 6 - (5 U.S.C.]
Cell: [Ex 6 - (5 U.S.C. Sec 552(b)(6))]
Skype: hrworxrob

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From: William Huie - QQ <Ex 6 - (5 U.S.C. Ex>
Sent: Thursday, April 16, 2020 3:11 PM
To: Rob Hankey <Ex 6 - (5 U.S.C. Sec
Cc: Stephen Kovac <Ex 6 - (5 U.S.C. Sec>; Hays, Marilyn <Ex 6 - (5 U.S.C. Sec >; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; David Simpson <Ex 6 - (5 U.S.C. Sec >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec >; Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C >; Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >; McClure, David <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; steve.sonnenberg@alphaomegaintegration Ex ; Pizzano, Dave <Ex 6 - (5 U.S.C. Sec >; Ex 6 - (5 U.S.C. Sec ; french_jacqueline@bah Ex ; tandon_geetika@bah Ex ; david.pitts@businessintegra Ex ; dtuten@cdo Ex ; saidul.islam@cgifederal Ex ; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. Sec>; Michael Carter <Ex 6 - (5 U.S.C. Sec >; Michael Hettinger <Ex 6 - (5 U.S.C. Sec >; srussom@deloitte Ex ; msoliman@dssinc Ex ; ahopkins@dssinc Ex ; rbussey@evolverinc Ex ; Chudi Okafo - ICEW <Ex 6 - (5 U.S.C. Ex>; anthony.melia@gsa Ex ; adriennewilk@google Ex ; vspearman@granitenet Ex ; adewale.omoniyi@us.ibm Ex ; shaunak.kashtaputre@karsun llc Ex ; jkupcinski@kpmg Ex ; dschulman@missioncyber Ex ; mukesh@mitre Ex ; teresa.welsh@anthem Ex ; koushicaa.sundar2@anthem Ex ; douglas.grismore@anthem Ex ; james.farley@octoconsulting Ex ; Roberts, Taylor C. EOP/OMB <Ex 6 - (5 U.S.C. Sec >; tcossa@comcast Ex ; jack.silpacharn@oracle Ex ; ellen.kuhn@oracle Ex ; ben.duan@precise soft Ex ; nbawa@reisystems Ex ; jeffrey.walters@reisystems Ex ; spipino@salesforce Ex ; Carri.Thompson@servicenow Ex ; rob.palmer@shorepointinc Ex ; Siddique.Chaudhry@snowflake Ex ; Gaurav Pal <Ex 6 - (5 U.S.C. Sec >; Kristen.Boyd@usda Ex ; steven.hernandez@ed Ex ; Udy, Warren (CONTR) <Ex 6 - (5 U.S.C. Sec >; Kruse, Jason <Ex 6 - (5 U.S.C. Sec Ex >; naureen.rahman@hq.dhs Ex ; Jaime.Noble@usdoj Ex ; Cornelius, Matthew T. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6) Ex >; bhajost@steelcloud Ex ; charles.fuller@eglobaltech Ex ; Karina Homme <Ex 6 - (5 U.S.C. Sec >; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Mike Howell <Ex 6 - (5 U.S.C. Sec>; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Se Ex >; Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; John Davis <Ex 6 - (5 U.S.C. Sec >
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

This is a great discussion - I see FedRAMP as how you implement FISMA for the cloud.
- There's a "pedigree" diagram somewhere (either in pyramid or other forms) that shows the inheritance chain e.g. Clingher-Cohen -> FISMA -> A-130 -> FedRAMP -> Agency ATO.

So the take away I saw in Marilyn's comment was that if an Agency isn't prepared to run with the final "Agency ATO" (which is required per FISMA and A-130 in accordance with NIST 800-[53|37|...) then they're not really prepared to take advantage of a FedRAMP authorization.

Rob, we actually have some solutions that most people would consider more traditional "on-prem" environments that adhere to the FedRAMP baseline (it's encourage but not specifically required) so I don't define as hard a distinction and of course FedRAMP's baselines follow from the same 800-53 control set as any federal information system must.

- So some of it's perhaps a semantic distinction - e.g. much like does "coffee" mean caffeinated coffee, in which it's in opposition to "decaf coffee" or is coffee (aka FISMA in my example) the higher level label for both Caffeinated and Decaffeinated versions....

Can you tell I ran out of coffee last week?
j

On Thu, Apr 16, 2020 at 2:22 PM Rob Hankey <Ex 6 - (5 U.S.C. Sec > wrote:

> Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.
>
> Kind regards,
>
> Rob Hankey | CEO
> Intelliworx | intelliworxit.com
> US Army Retired
>
> Business Process and Forms Automation Solutions
> Capability Statement
>
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From: Stephen Kovac <Ex 6 - (5 U.S.C. Ex >
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec Ex >; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6 Ex >; Rob Hankey <Ex 6 - (5 U.S.C. Sec Ex >; David Simpson <Ex 6 - (5 U.S.C. S Ex >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec Ex >; Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C Ex >
Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec Ex >; david.mcclure@accenturefederal Ex ; steve.sonnenberg@alphaomegaintegration Ex ; dpizzan@amazon Ex ; Meredith.Dost@appliedis Ex ; french_jacqueline@bah Ex ; tandon_geetika@bah Ex ; david.pitts@businessintegra Ex ; dtuten@cdc Ex ; saidul.islam@cgifederal Ex ; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. >; Michael Carter <Ex 6 - (5 U.S.C. Sec >; mhettinger@hsg.dc Ex ; srussom@deloitte Ex ; msoliman@dssinc Ex ; ahopkins@dssinc Ex ; rbussey@evolverinc Ex ; chudi.okafo@gsa Ex ; anthony.melia@gsa Ex ; william.huie@gsa Ex ; adriennewilk@google Ex ; vspearman@granitenet Ex ; adewale.omoniyi@us.ibm Ex ; shaunak.ashtaputre@karsun.llc Ex ; jkupcinski@kpmg Ex ; dschulman@missioncyber Ex ; mukesh@mitre Ex ; teresa.welsh@anthem Ex ; koushicaa.sundar2@anthem Ex ; douglas.grismore@anthem Ex ; james.farley@octoconsulting Ex ; taylor.e.roberts@omb Ex 6 - ; tcossa@comcast Ex ; jack.silpacharn@oracle Ex ; ellen.kuhn@oracle Ex ; ben.duan@precise sof Ex 6 ; nbawa@reisystems Ex ; jeffrey.walters@reisystems Ex ; spipino@salesforce Ex ; CarriThompson@servicenow Ex ; rob.palmer@shorepointinc Ex ; Siddique.Chaudhry@snowflake Ex ; gpal@stackarmor Ex ; Kristen.Boyd@usda Ex ; steven.hernandez@ed Ex ; udyws ex@nv doe Ex ; jason.kruse@hq.dhs Ex ; naureen.rahman@hq.dhs Ex ; Jaime.Noble@usdoj Ex ; Matthew.E.Cornelius@omb Ex 6 - ; bhajost@steelcloud Ex ; charles.fuller@eglobaltech Ex ; khomme@microsoft Ex ; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Mike Howell <Ex 6 - (5 U.S.C. Sec>; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Se Ex >; Rob Hankey <Ex 6 - (5 U.S.C. Sec >; John Davis <Ex 6 - (5 U.S.C. Sec >
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec 552(b)(6))
>www.zscaler.com<

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From: "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)>, Stephen Kovac <Ex 6 - (5 U.S.C>, Rob Hankey <Ex 6 - (5 U.S.C. Sec>, David Simpson <Ex 6 - (5 U.S.C. S>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec>, "Doug Cowan (ccowan)" <Ex 6 - (5 U.S.C>

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Se>, "David mcclure@accenturefederal" <david mcclure@accenturefederal>, "steve sonnenberg@alphaomegaintegration" <steve sonnenberg@alphaomegaintegration>, "dpizzan@amazon"

<dpizzan@amazon[Ex], "Meredith.Dost@appliedis[Ex]" <Meredith.Dost@appliedis[Ex]>,
"french.jacqueline@bah[Ex]" <french.jacqueline@bah[Ex]>, "tandon.geetika@bah[Ex]"
<tandon.geetika@bah[Ex]>, "david.pitts@businessintegra[Ex]"
<david.pitts@businessintegra[Ex]>, "dtuten@cdc[Ex]" <dtuten@cdc[Ex]>,
"saidul.islam@cgifederal[Ex]" <saidul.islam@cgifederal[Ex]>, "Ken Stavinoha ([Ex 6 - (5 U.S.C.)]"
<[Ex 6 - (5 U.S.C.]>, Michael Carter <[Ex 6 - (5 U.S.C. Sec]>, Mike Hettingger
<[Ex 6 - (5 U.S.C. Sec]>, "srussom@deloitte[Ex]" <srussom@deloitte[Ex]>,
"msoliman@dssinc[Ex]" <msoliman@dssinc[Ex]>, "ahopkins@dssinc[Ex]"
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"chudi.okafo@gsa[Ex]" <chudi.okafo@gsa[Ex]>, "anthony.melia@gsa[Ex]"
<anthony.melia@gsa[Ex]>, "william.huie@gsa[Ex]" <william.huie@gsa[Ex]>,
"adriennewilk@google[Ex]" <adriennewilk@google[Ex]>, "vspearman@granitenet[Ex]"
<vspearman@granitenet[Ex]>, "adewale.omoniyi@us.ibm[Ex]"
<adewale.omoniyi@us.ibm[Ex]>, "shaunak.ashtaputre@karsun-llc[Ex]"
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"dschulman@missioncyber[Ex]" <dschulman@missioncyber[Ex]>, "mukesh@mitre[Ex]"
<mukesh@mitre[Ex]>, "teresa.welsh@anthem[Ex]" <teresa.welsh@anthem[Ex]>,
"koushicaa.sundar2@anthem[Ex]" <koushicaa.sundar2@anthem[Ex]>,
"douglas.grismore@anthem[Ex]" <douglas.grismore@anthem[Ex]>,
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"taylor.e.roberts@omb[Ex 6 -]" <taylor.e.roberts@omb[Ex 6 -]>, "tcossa@comcast[Ex]"
<tcossa@comcast[Ex]>, "jack.silpacharn@oracle[Ex]" <jack.silpacharn@oracle[Ex]>,
"ellen.kuhn@oracle[Ex]" <ellen.kuhn@oracle[Ex]>, "ben.duan@precise.soft[Ex]"
<ben.duan@precise.soft[Ex]>, "nbawa@reisystems[Ex]" <nbawa@reisystems[Ex]>,
"jeffrey.walters@reisystems[Ex]" <jeffrey.walters@reisystems[Ex]>, "spipino@salesforce[Ex]"
<spipino@salesforce[Ex]>, "Carri.Thompson@servicenow[Ex]"
<Carri.Thompson@servicenow[Ex]>, "rob.palmer@shorepointinc[Ex]"
<rob.palmer@shorepointinc[Ex]>, "Siddique.Chaudhry@snowflake[Ex]"
<Siddique.Chaudhry@snowflake[Ex]>, "gpal@stackarmor[Ex]" <gpal@stackarmor[Ex]>,
"Kristen.Boyd@usda[Ex]" <Kristen.Boyd@usda[Ex]>, "steven.hernandez@ed[Ex]"
<steven.hernandez@ed[Ex]>, "udyws.ex@nv.doe[Ex]" <udyws.ex@nv.doe[Ex]>,

"jason.kruse@hq.dhs.[redacted]" <jason.kruse@hq.dhs.[redacted]>, "naureen.rahman@hq.dhs.[redacted]" <naureen.rahman@hq.dhs.[redacted]>, "Jaime.Noble@usdoj.[redacted]" <Jaime.Noble@usdoj.[redacted]>, "Matthew.[redacted]Cornelius[redacted] <Matthew.[redacted]Cornelius@omb.[redacted]>, "bhajost@steelcloud.[redacted]" <bhajost@steelcloud.[redacted]>, "charles.fuller@eglobaltech.[redacted]" <charles.fuller@eglobaltech.[redacted]>, "khomme@microsoft.[redacted]" <khomme@microsoft.[redacted]>, "Sorenson, Michael" <[redacted]>, Mike Howell <[redacted]>, David Dastvar <[redacted]>, Ashley Mahan - QXC <[redacted]>, Rob Hankey <[redacted]>, John Davis <[redacted]>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

When I hear a product owner complaining that they can't "get an Agency to sponsor their FedRAMP" it is nearly always because they have not yet sold their product to a FISMA granting Federal Agency and gotten a FISMA ATO for a system that includes their product.

I can tell you without the slightest hesitation that the root of this problem is continued industry misunderstanding of the purpose and mechanics of FedRAMP authorization and the roles of the FedRAMP PMO, JAB, and Agencies in the program.

The 2013 FedRAMP process no longer obtains. FedRAMP Ready and the implementation of Demand Monitoring has significantly altered how CSPs approach FedRAMP Authorization.

The original FedRAMP process for new products was: 1 - make something, 2 – start selling it, 3- get a JAB pATO, 4 - get FISMA authorizations from your Agency customers.

The current FedRAMP process is: 1 – make something, 2 – start selling it, 3 – Get a FedRAMP Ready, 4 – get FISMA authorization(s).

Then:

If any of your FISMA customers care enough about the rules and your product to give you a FISMA ATO, the PMO can explain to your Agency why It isn't supposed to be "extra work" for your Agency to give it a FedRAMP ATO. It is, in fact, actually supposed to be LESS work for an Agency to give you a FedRAMP ATO, since you, the CSP, are responsible for hiring a 3PAO and being assessed independently, instead of your Agency doing the actual assessment work. Your Agency is (supposed to be) already reviewing the Assessment and the continuous monitoring of your contributions to their FISMA system ATO.

Then:

Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays
Security and Compliance Consultant

From: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

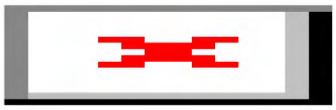
Just my two cents.

Jason

--
(William) Jay Huie

TTS Solutions - Deputy Assistant Commissioner, Acting

U.S. General Services Administration
william.huie@gsa.Ex
Ex 6 - (5 U.S.C.



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[EXTERNAL] RE: [External] RE: ACT-IAC Cloud ATO Working Group Meeting

From: "McClure, David" <[redacted]>

To: "Hays, Marilyn" <[redacted]>, "Hernandez, Steven" <[redacted]>, Rob Hankey <[redacted]>, Stephen Kovac <[redacted]>, Jason Oksenhendler <[redacted]>, David Simpson <[redacted]>, Emell McKelvey <[redacted]>, Doug Cowan ([redacted]) <[redacted]>

Cc: Nancy Delanoche <[redacted]>, steve.sonnenberg@alphaomegaintegration[redacted], dpizzan@amazon[redacted], meredith.dost@appliedis[redacted], french.jacqueline@bah[redacted], tandon_geetika@bah[redacted], david.pitts@businessintegra[redacted], dtuten@cdc[redacted], saidul.islam@cgifederal[redacted], Ken Stavinoha ([redacted]) <[redacted]>, Michael Carter <[redacted]>, mhettinger@hsgldc[redacted], srussom@deloitte[redacted], msoliman@dssinc[redacted], ahopkins@dssinc[redacted], rbussey@evolverinc[redacted], chudi.okafo@gsa[redacted], anthony.melia@gsa[redacted], william.huie@gsa[redacted], adriennewilk@google[redacted], vspearman@granitenet[redacted], adewale.omoniyi@us.ibm[redacted], shaunak.lashtaputre@karsun llc[redacted], jkupcinski@kpmg[redacted], dschulman@missioncyber[redacted], mukesh@mitre[redacted], teresa.welsh@anthem[redacted], koushicaa.sundar2@anthem[redacted], douglas.grismore@anthem[redacted], james.farley@octoconsulting[redacted], "Roberts, Taylor C. EOP/OMB" <[redacted]>, tcossa@comcast[redacted], jack.silpacharn@oracle[redacted], ellen.kuhn@oracle[redacted], ben.duan@precise.soft[redacted], nbawa@reisystems[redacted], jeffrey.walters@reisystems[redacted], spipino@salesforce[redacted], carri.thompson@servicenow[redacted], rob.palmer@shorepointinc[redacted], siddique.chaudhry@snowflake[redacted], gpal@stackarmor[redacted], kristen.boyd@usda[redacted], udyws_ex@nv.doe[redacted], jason.kruse@hq.dhs[redacted], naureen.rahman@hq.dhs[redacted], jaime.noble@usdoj[redacted], "Cornelius, Matthew T. EOP/OMB" <[redacted]>, bhajost@steelcloud[redacted], charles.fuller@eglobaltech[redacted], khomme@microsoft[redacted], "Sorenson, Michael" <[redacted]>, Mike Howell <[redacted]>, David Dastvar <[redacted]>, Ashley Mahan - QXC <[redacted]>, Rob Hankey <[redacted]>, John Davis <[redacted]>

Date: Thu, 16 Apr 2020 17:08:10 -0400

Tell them Marilyn!

Regards,

Dave McClure

Principal Director, Federal CIO Advisory Services

Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Sent: Thursday, April 16, 2020 4:48 PM

To: Hernandez, Steven <Ex 6 - (5 U.S.C. Sec Ex >; Rob Hankey <Ex 6 - (5 U.S.C. Sec >; Stephen Kovac <Ex 6 - (5 U.S.C. >; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; David Simpson <Ex 6 - (5 U.S.C. Sec >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec >; Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C. Sec>

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >; McClure, David <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; steve.sonnenberg@alphaomegaintegrationEx 6; dpizzan@amazonEx 6; Meredith.Dost@appliedisEx 6; french_jacqueline@bahEx 6; tandon_geetika@bahEx 6; david.pitts@businessintegraEx 6; dtuten@cdcEx ; saidul.islam@cgifederalEx 6; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. >; Michael Carter <Ex 6 - (5 U.S.C. Sec >; mhettinger@hsgdcEx 6; srussom@deloitteEx 6; msoliman@dssincEx 6; ahopkins@dssincEx 6; rbussey@evolverincEx 6; chudi.okafo@gsaEx ; anthony.melia@gsaEx ; william.huie@gsaEx ; adriennewilk@googleEx 6; vspearman@granitenetEx 6; adewale.omoniyi@us.ibmEx 6; shaunak.ashtaputre@karsun.llcEx 6; jkupcinski@kpmgEx 6; dschulman@missioncyberEx 6; mukesh@mitreEx ; teresa.welsh@anthemEx 6; koushicaa.sundar2@anthemEx 6; douglas.grismore@anthemEx 6; james.farley@octoconsultingEx 6; taylor.e.roberts@ombEx 6Ex ; tcossa@comcastEx ; jack.silpacharn@oracleEx 6; ellen.kuhn@oracleEx 6; ben.duan@precise.softEx 6; nbawa@reisystemsEx 6; jeffrey.walters@reisystemsEx 6; spipino@salesforceEx 6; Carri.Thompson@servicenowEx 6; rob.palmer@shorepointincEx 6; Siddique.Chaudhry@snowflakeEx 6; gpal@stackarmorEx 6; Kristen.Boyd@usdaEx ; udyws.ex@nv.doeEx ; jason.kruse@hq.dhsEx ; naureen.rahman@hq.dhsEx ; Jaime.Noble@usdojEx ; Matthew.E.Cornelius@ombEx Ex ; bhajost@steelcloudEx 6; charles.fuller@eglobaltechEx 6; khomme@microsoftEx 6; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Mike Howell <Ex 6 - (5 U.S.C. Sec>; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. SeEx >; Rob Hankey <Ex 6 - (5 U.S.C. Sec >; John Davis <Ex 6 - (5 U.S.C. Sec >

Subject: [External] RE: ACT-IAC Cloud ATO Working Group Meeting

This message is from an EXTERNAL SENDER - be CAUTIOUS of links and attachments. THINK BEFORE YOU CLICK.

Just a note about this linked whitepaper FYI:

Coalfire has been my 3PAO for many A&A cycles. They know what they are talking about. However, this Whitepaper was written in 2016, before the change to FedRAMP Ready and Demand Monitoring, so it describes the "old" Authorization processes.
If you want the actual poop, Go read the stuff on FedRAMP's website.

Marilyn Hays

From: Hernandez, Steven <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Thursday, April 16, 2020 2:28 PM

To be clear, FedRAMP is how you meet FISMA for public cloud systems ☺

Coalfire did a great writeup on this:

>https://www.coalfire.com/Documents/Whitepapers/FISMA-vs-FedRAMP_Controls-authorizations<

Steven G Hernandez
MBA, CISSP, CISA, CNSS, CSSLP, SSCP, CAP, ITIL
Chief Information Security Officer
Director, Information Assurance Services
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550 12th St SW, Washington DC (PCP 10057)
O: Ex 6 - (5 | C: Ex 6 - (5
My Availability: HTML | ICS
How to subscribe to my availability

[EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>

To: "Hernandez, Steven" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Stephen Kovac <Ex 6 - (5 U.S.C. 552(b)(6)) Ex 6>, "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, David Simpson <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C. 552(b)(6))>

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, david.mcclure@accenturefederal Ex 6, steve.sonnenberg@alphaomegaintegration Ex 6, dpizzan@amazon Ex 6, meredith.dost@appliedis Ex 6, french_jacqueline@bah Ex 6, tandon_geetika@bah Ex 6, david.pitts@businessintegra Ex 6, dtuten@cdc Ex 6, saidul.islam@cgifederal Ex 6, Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. 552(b)(6))>, Michael Carter <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, mhettinger@hsgi dc Ex 6, srussom@deloitte Ex 6, msoliman@dssinc Ex 6, ahopkins@dssinc Ex 6, rbussey@evolverinc Ex 6, chudi.okafo@gsa Ex 6, anthony.melia@gsa Ex 6, william.huie@gsa Ex 6, adriennewilk@google Ex 6, vspearman@granitenet Ex 6, adewale.omoniyi@us.ibm Ex 6, shaunak.ashtaputre@karsun llc.com, jkupcinski@kpmg Ex 6, dschulman@missioncyber Ex 6, mukesh@mitre Ex 6, teresa.welsh@anthem Ex 6, koushicaa.sundar2@anthem Ex 6, douglas.grismore@anthem Ex 6, james.farley@octoconsulting Ex 6, "Roberts, Taylor C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, tcossa@comcast Ex 6, jack.silpacharn@oracle Ex 6, ellen.kuhn@oracle Ex 6, ben.duan@precise.soft Ex 6, nbawa@reisystems Ex 6, jeffrey.walters@reisystems Ex 6, spipino@salesforce Ex 6, carri.thompson@servicenow Ex 6, rob.palmer@shorepointinc Ex 6, siddique.chaudhry@snowflake Ex 6, gpal@stackarmor Ex 6, kristen.boyd@usda Ex 6, udyws.ex@nv.doe Ex 6, jason.kruse@hq.dhs Ex 6, naureen.rahman@hq.dhs Ex 6, jaime.noble@usdoj Ex 6, "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, bhajost@steelcloud Ex 6, charles.fuller@eglobaltech Ex 6, khomme@microsoft Ex 6, "Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Mike Howell <Ex 6 - (5 U.S.C. 552(b)(6)) Ex 6>, David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, John Davis <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>

Date: Thu, 16 Apr 2020 16:19:16 -0400

Thanks for sending the link out to the group Steve! This has been my FedRAMP "Bible" and the best document I have seen so far on the differences between FedRAMP and FISMA

Emell McKelvey
Owner/CTO
Mackkell Technologies LLC
p: Ex 6 - (5 U.S.C. Sec 552(b)(6))
f:
>www.mackkelltechllcEx 6<

MACKKELL TECHNOLOGIES LLC

IT and Telecommunications Infrastructure Specialists

From: Hernandez, Steven <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex >
Sent: Thursday, April 16, 2020 2:28 PM
To: Rob Hankey <Ex 6 - (5 U.S.C. Sec >; Stephen Kovac <Ex 6 - (5 U.S.C. >; Hays, Marilyn <Ex 6 - (5 U.S.C. Sec >; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; David Simpson <Ex 6 - (5 U.S.C. Sec >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Doug Cowan (ccowan) <Ex 6 - (5 U.S.C. >
Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >; david.mcclure@accenturefederalEx 6; steve.sonnenberg@alphaomegaintegrationEx 6; dpizzan@amazonEx 6; Meredith.Dost@appliedisEx 6; frenchE.jacqueline@bahEx 6; tandon_geetika@bahEx 6; david.pitts@businessintegraEx 6; dtuten@cdcEx ; saidullislam@cgifederalEx 6; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. Sec >; Michael Carter <Ex 6 - (5 U.S.C. Sec >; mhettinger@hsgdc.com; srussom@deloitteEx 6; msoliman@dssincEx 6; ahopkins@dssincEx 6; rbussey@evolverincEx 6; chudi.okafo@gsaEx ; anthony.melia@gsaEx ; william.huie@gsaEx ; adriennewilk@googleEx 6; vspearman@granitenetEx 6; adewale.omoniyi@us.ibmEx 6; shaunak.ashtaputre@karsunllcEx 6; jkupcinski@kpmgEx 6; dschulman@missioncyberEx 6; mukesh@mitreEx ; teresa.welsh@anthemEx 6; koushicaa.sundar2@anthemEx 6; douglas.grismore@anthemEx 6; james.farley@octoconsultingEx 6; taylor.roberts@ombEx 6Ex ; tcossa@comcastEx ; jack.silpacharn@oracleEx 6; ellen.kuhn@oracleEx 6; ben.duan@precisesoftEx 6; nbawa@reisystemsEx 6; jeffrey.walters@reisystemsEx 6; spipino@salesforceEx 6; Carri.Thompson@servicenowEx 6; rob.palmer@shorepointincEx 6; Siddique.Chaudhry@snowflakeEx 6; gpal@stackarmorEx 6; Kristen.Boyd@usdaEx ; udyws.ex@nv.doeEx ; jason.kruse@hq.dhsEx ; naureen.rahman@hq.dhsEx ; Jaime.Noble@usdojEx ; Matthew.E.Cornelius@ombEx 6Ex ; bhajost@steelcloudEx 6; charles.fuller@eglobaltechEx 6; khomme@microsoftEx 6; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)Ex 6>; Mike Howell <Ex 6 - (5 U.S.C. >; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)Ex 6>; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. SeEx >; Rob Hankey <Ex 6 - (5 U.S.C. SecEx 6>; John Davis <Ex 6 - (5 U.S.C. SeEx 6>
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

To be clear, FedRAMP is how you meet FISMA for public cloud systems ☺

Coalfire did a great writeup on this:

>https://www.coalfire.com/Documents/Whitepapers/FISMA-vs-FedRAMP_Controls-authorizations<

Steven G Hernandez
MBA, CISSP, CISA, CNSS, CSSLP, SSCP, CAP, ITIL
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Director, Information Assurance Services
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550 12th St SW, Washington DC (PCP 10057)
Ex 6 - (5 U.S.C. Sec 552(b)(6))
My Availability: HTML | ICS
How to subscribe to my availability

From: Rob Hankey <Ex 6 - (5 U.S.C. Sec
Sent: Thursday, April 16, 2020 2:22 PM
To: Stephen Kovac <Ex 6 - (5 U.S.C. Sec>; Hays, Marilyn <Ex 6 - (5 U.S.C. Sec>; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; David Simpson <Ex 6 - (5 U.S.C. Sec>; Emell McKelvey <Ex 6 - (5 U.S.C. Sec>; Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C.>
Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Se Ex>; david.mcclure@accenturefederal Ex; steve.sonnenberg@alphaomegaintegration Ex; dpizzan@amazon Ex; Meredith.Dost@appliedis Ex; french.jacqueline@bah Ex; tandon_geetika@bah Ex; david.pitts@businessintegra Ex; dtuten@cdc Ex; saidul.islam@cgifederal Ex; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C Ex>; Michael Carter <Ex 6 - (5 U.S.C. Sec Ex>; mhettinger@hsg dc Ex 6; srussom@deloitte Ex; msoliman@dssinc Ex; ahopkins@dssinc Ex; rbussey@evolverinc Ex; chudi.okafo@gsa Ex; anthony.melia@gsa Ex; william.huie@gsa Ex; adriennewilk@google Ex; vspearman@granitenet Ex; adewale.omoniyi@us.ibm Ex; shaunak.ashtaputre@karsun.llc Ex; jkupcinski@kpmg Ex; dschulman@missioncyber Ex; mukesh@mitre Ex; teresa.welsh@anthem Ex; koushicaa.sundar2@anthem Ex; douglas.grismore@anthem Ex; james.farley@octoconsulting Ex; taylor.e.roberts@omb Ex 6 Ex; tcossa@comcast Ex; jack.silpacharn@oracle Ex; ellen.kuhn@oracle Ex; ben.duan@precise soft Ex 6; nbawa@reisystems Ex; jeffrey.walters@reisystems Ex; spipino@salesforce Ex; Carri.Thompson@servicenow Ex; rob.palmer@shorepointinc Ex; Siddique.Chaudhry@snowflake Ex; gpal@stackarmor Ex; Kristen.Boyd@usda Ex; Hernandez,

Steven <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>; udyws.ex@nvidoe Ex; jason.kruse@hq.dhs Ex; naureen.rahman@hq.dhs Ex; Jaime.Noble@usdoj Ex; Matthew Ex Cornelius@omb Ex 6 Ex; bhajost@steelcloud Ex; charles.fuller@eglobaltech Ex; khomme@microsoft Ex; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Mike Howell <Ex 6 - (5 U.S.C. Sec>; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Se Ex>; Rob Hankey <Ex 6 - (5 U.S.C. Sec>; John Davis <Ex 6 - (5 U.S.C. Sec>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit Ex 6
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office Ex 6 - (5 U.S.C. Sec 552(b)(6))
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From: Stephen Kovac <Ex 6 - (5 U.S.C. Sec>
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec>; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Rob Hankey <Ex 6 - (5 U.S.C. Sec>; David Simpson <Ex 6 - (5 U.S.C. Sec>; Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Doug Cowan (Ex 6 -

<Ex 6 - (5 U.S.C Sec 552(b)(6)) Ex>
Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Se 552(b)(6)) Ex>; david.mcclure@accenturefederal Ex; steve.sonnenberg@alphaomegaintegration Ex; dpizzan@amazon Ex; Meredith.Dost@appliedis Ex; french.jacqueline@bah Ex; tandon_geetika@bah Ex; david.pitts@businessintegra Ex; dtuten@cdc Ex; saidul.islam@cgifederal Ex; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. Ex>; Michael Carter <Ex 6 - (5 U.S.C. Sec Ex>; mhettinger@hsg.dc Ex 6; srussom@deloitte Ex; msoliman@dssinc Ex; ahopkins@dssinc Ex; rbussey@evolverinc Ex; chudi.okafo@gsa Ex; anthony.melia@gsa Ex; william.huie@gsa Ex; adriennewilk@google Ex; vspearman@granitenet Ex; adewale.omoniyi@us.ibm Ex; shaunak.ashtaputre@karsunllc Ex; jkupcinski@kpmg Ex; dschulman@missioncyber Ex; mukesh@mitre Ex; teresa.welsh@anthem Ex; koushicaa.sundar2@anthem Ex; douglas.grismore@anthem Ex; james.farley@octoconsulting Ex; taylor.e.roberts@omb Ex Ex; tcossa@comcast Ex; jack.silpacharn@oracle Ex; ellen.kuhn@oracle Ex; ben.duan@precise.soft Ex 6; nbawa@reisystems Ex; jeffrey.walters@reisystems Ex; spipino@salesforce Ex; Carri.Thompson@servicenow Ex; rob.palmer@shorepointinc Ex; Siddique.Chaudhry@snowflake Ex; gpal@stackarmor Ex; Kristen.Boyd@usda Ex; steven.hernandez@ed Ex; udyws.ex@nv.doe Ex; jason.kruse@hq.dhs Ex; naureen.rahman@hq.dhs Ex; Jaime.Noble@usdoj Ex; Matthew.E.Cornelius@omb Ex 6 Ex; bhajost@steelcloud Ex; charles.fuller@eglobaltech Ex; khomme@microsoft Ex; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6 Ex>; Mike Howell <Ex 6 - (5 U.S.C. Ex>; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6) Ex>; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec >; Rob Hankey <Ex 6 - (5 U.S.C. Se Ex>; John Davis <Ex 6 - (5 U.S.C. Se Ex>
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP.org page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec
Ex 6 - (5 U.S.C.
>www.zscaler.com<

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From: "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec >

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Stephen Kovac <Ex 6 - (5 U.S.C. Sec >, Rob Hankey <Ex 6 - (5 U.S.C. Sec >, David Simpson <Ex 6 - (5 U.S.C. Sec >, Emell McKelvey <Ex 6 - (5 U.S.C. Sec >, "Doug Cowan (ccowan)" <Ex 6 - (5 U.S.C. >

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >, "David.mcclure@accenturefederal.Ex " <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "steve.sonnenberg@alphaomegaintegration.Ex " <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "dpizzan@amazon.Ex " <Ex 6 - (5 U.S.C. Sec >, "Meredith.Dost@appliedis.Ex " <Ex 6 - (5 U.S.C. Sec >, "french_jacqueline@bah.Ex " <Ex 6 - (5 U.S.C. Sec >, "tandon_geetika@bah.Ex " <Ex 6 - (5 U.S.C. Sec >, "david.pitts@businessintegra.Ex " <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "dtuten@cdc.Ex " <Ex 6 - (5 Ex >, "saidul.islam@cgifederal.Ex " <Ex 6 - (5 U.S.C. Sec >, "Ken Stavinoha (kestavin)" <Ex 6 - (5 U.S.C. >, Michael Carter <Ex 6 - (5 U.S.C. Sec >, Mike Hettingger

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"charles fuller@eglobaltech Ex " <Ex 6 - (5 U.S.C. Sec >, "khomme@microsoft Ex "
<Ex 6 - (5 U.S.C. Sec >, "Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Mike
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Mahan - QXC <Ex 6 - (5 U.S.C. Se Ex >, Rob Hankey <Ex 6 - (5 U.S.C. Se Ex 552(b)(6)) >, John Davis <Ex 6 - (5 U.S.C. Se Ex 552(b)(6)) >

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

When I hear a product owner complaining that they can't "get an Agency to sponsor their FedRAMP" it is nearly always because they have not yet sold their product to a FISMA granting Federal Agency and gotten a FISMA ATO for a system that includes their product.

I can tell you without the slightest hesitation that the root of this problem is continued industry misunderstanding of the purpose and mechanics of FedRAMP authorization and the roles of the FedRAMP PMO, JAB, and Agencies in the program.

The 2013 FedRAMP process no longer obtains. FedRAMP Ready and the implementation of Demand Monitoring has significantly altered how CSPs approach FedRAMP Authorization.

The original FedRAMP process for new products was: 1 - make something, 2 – start selling it, 3- get a JAB pATO, 4 - get FISMA authorizations from your Agency customers.

The current FedRAMP process is: 1 – make something, 2 – start selling it, 3 – Get a FedRAMP Ready, 4 – get FISMA authorization(s).
Then:
If any of your FISMA customers care enough about the rules and your product to give you a FISMA ATO, the PMO can explain to your Agency why It isn't supposed to be "extra work" for your Agency to give it a FedRAMP ATO. It is, in fact, actually supposed to be LESS work for an Agency to give you a FedRAMP ATO, since you, the CSP, are responsible for hiring a 3PAO and being assessed independently, instead of your Agency doing the actual assessment work. Your Agency is (supposed to be) already reviewing the Assessment and the continuous monitoring of your contributions to their FISMA system ATO.
Then:
Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays
Security and Compliance Consultant

From: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Sent: Wednesday, April 15, 2020 6:14 PM

Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

Re: ACT-IAC Cloud ATO Working Group Meeting

From William Huie - QQ <Ex 6 - (5 U.S.C. Ex >
:

To: "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec >

Cc: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Stephen Kovac <Ex 6 - (5 U.S.C. >, Rob Hankey <Ex 6 - (5 U.S.C. Sec >, David Simpson <Ex 6 - (5 U.S.C. Sec >, Emell McKelvey <Ex 6 - (5 U.S.C. Sec Ex 6>, Doug Cowan (Ex 6 -) <Ex 6 - (5 Ex 6>, Nancy Delanoche <Ex 6 - (5 U.S.C. Ex >, "David.mcclure@accenturefederal Ex 6" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, steve.sonnenberg@alphaomegaintegration Ex 6, dpizzan@amazon Ex 6, meredith.dost@appliedis Ex 6, french.jacqueline@bah Ex 6, tandon_geetika@bah Ex 6, david.pitts@businessintegra Ex 6, dtuten@cdc Ex , saidul.islam@cgifederal Ex 6, Ken Stavinoha (Ex 6 -) <Ex 6 - (5 Ex 6>, Michael Carter <Ex 6 - (5 U.S.C. Sec Ex 6>, mhettinger@hsgac Ex 6, srussom@deloitte Ex 6, msoliman@dssinc Ex 6, ahopkins@dssinc Ex 6, rbussey@evolverinc Ex 6, chudi.okafo@gsa Ex , anthony.melia@gsa Ex , adriennewilk@google Ex 6, vspearman@granitenet Ex 6, adewale.omoniyi@us.ibm Ex 6, shaunak.kashtaputre@karsun.llc Ex 6, jkupcinski@kpmg Ex 6, dschulman@missioncyber Ex 6, mukesh@mitre Ex , teresa.welsh@anthem Ex 6, koushicaa.sundar2@anthem Ex 6, douglas.grismore@anthem Ex 6, james.farley@octoconsulting Ex 6, "Roberts, Taylor C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec Ex >, tcossa@comcast Ex , jack.silpacharn@oracle Ex 6, ellen.kuhn@oracle Ex 6, ben.duan@precise.soft Ex 6, nbawa@reisystems Ex 6, jeffrey.walters@reisystems Ex 6, spipino@salesforce Ex 6, carri.thompson@servicenow Ex 6, rob.palmer@shorepointinc Ex 6, siddique.chaudhry@snowflake Ex 6, gpal@stackarmor Ex 6, kristen.boyd@usda Ex , steven.hernandez@ed Ex , udyws.ex@nv.doe Ex , jason.kruse@hq.dhs Ex , naureen.rahman@hq.dhs Ex , jaime.noble@usdoj Ex , "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(Ex >, bhajost@steelcloud Ex 6, charles.fuller@eglobaltech Ex 6, khomme@microsoft Ex 6, "Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec Ex 6>, Mike Howell <Ex 6 - (5 U.S.C Ex >, David Dastvar <Ex 6 - (5 U.S.C. Sec Ex 6>, Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Ex >, Rob Hankey <Ex 6 - (5 U.S.C. Ex 6>, John Davis <Ex 6 - (5 U.S.C. Ex 6>

Date: Thu, 16 Apr 2020 13:34:30 -0400

This discussion is so good and Marilyn your email put a cherry on top of so much great discussion for me.

- I really feel this is ripe for a simple (2-sided) paper from ACT-IAC to advocate for the "new norm" and the insights you all shared.

Lots of times ACT-IAC papers really seemed position (foremost, but not exclusively) to educate government by industry - but this seems like a premiere case for industry to educate industry about Gov.

- I know from the federal side, we really benefit from your voices in the community

Thanks for being part of our family,

j

On Thu, Apr 16, 2020 at 12:08 PM Hays, Marilyn <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

> When I hear a product owner complaining that they can't "get an Agency to sponsor their FedRAMP" it is nearly always because they have not yet sold their product to a FISMA granting Federal Agency and gotten a FISMA ATO for a system that includes their product.
>
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Marilyn Hays

Security and Compliance Consultant

From: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec E Ex 6 - (Ex 6 552(b)(6))>
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

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Just my two cents.

Jason

--
(William) Jay Huie

TTS Solutions - Deputy Assistant Commissioner, Acting
U.S. General Services Administration
Ex 6 - (5 U.S.C. Sec 552(b)(6))

[WARNING: UNSCANNABLE EXTRACTION FAILED][EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6)>

To: Stephen Kovac <Ex 6 - (5 U.S.C. 552(b)(Ex 6)>, "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6)>, Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6)>, David Simpson <Ex 6 - (5 U.S.C. 552(b)(Ex 6)>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6)>, Doug Cowan (Ex 6 - 552(b)(Ex 6)) <ccowan@cisco Ex 6>

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Date: Thu, 16 Apr 2020 14:22:08 -0400

Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit[redacted]
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

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From: Stephen Kovac <[redacted]>
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn <[redacted]>; Jason Oksenhendler <[redacted]>; Rob Hankey <[redacted]>; David Simpson <[redacted]>; Emell McKelvey <[redacted]>; Doug Cowan ([redacted]) <[redacted]>
Cc: Nancy Delanoche <[redacted]>; david.mcclure@accenturefederal[redacted]; steve.sonnenberg@alphaomegaintegration[redacted]; dpizzan@amazon[redacted]; Meredith.Dost@appliedis[redacted]; french.jacqueline@bah[redacted]; tandon_geetika@bah[redacted]; david.pitts@businessintegra[redacted]; dtuten@cdc[redacted]; saidul.islam@cgifederal[redacted]; Ken Stavinoha ([redacted]) <[redacted]>; Michael Carter <[redacted]>; mhettinger@hsg[redacted]

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Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP.org page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance

Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6
Ex 6 - (5 U.S.C.
>www.zscaler.com<

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<Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex>, "william.huie@gsa.Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex>, "adriennewilk@google.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "vspearman@granitenet.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "adewale.omoniyi@us.ibm.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "shaunak.kashtaputre@karsunllc.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "jkupcinski@kpmg.Ex" <Ex 6 - (5 U.S.C.Ex>, "dschulman@missioncyber.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "mukesh@mitre.Ex" <Ex 6 - (5.Ex>, "teresa.welsh@anthem.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "koushicaa.sundar2@anthem.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "douglas.grismore@anthem.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "james.farley@octoconsulting.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "taylor.E.roberts@omb.Ex 6.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "tcossa@comcast.Ex" <Ex 6 - (5 U.S.C.Ex>, "jack.silpacharn@oracle.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "ellen.kuhn@oracle.Ex" <ellen.kuhn@oracle.Ex>, "ben.duan@precise.soft.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "nbawa@reisystems.Ex" <Ex 6 - (5 U.S.C.Ex>, "jeffrey.walters@reisystems.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "spipino@salesforce.Ex" <Ex 6 - (5 U.S.C.Ex>, "CarriThompson@servicenow.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "rob.palmer@shorepointinc.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "Siddique.Chaudhry@snowflake.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "gpal@stackarmor.Ex" <Ex 6 - (5 U.S.C.Ex>, "Kristen.Boyd@usda.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "steven.hernandez@ed.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "udyws_ex@nv.doe.Ex" <Ex 6 - (5 U.S.C.Ex>, "jason.kruse@hq.dhs.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "naureen.rahman@hq.dhs.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "Jaime.Noble@usdoj.Ex" <Ex 6 - (5 U.S.C.Ex>, "Matthew.Ex.Cornelius@omb.Ex 6.Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex>, "bhajost@steelcloud.Ex" <Ex 6 - (5 U.S.C.Ex>, "charles.fuller@eglobaltech.Ex" <Ex 6 - (5 U.S.C. Sec.Ex>, "khomme@microsoft.Ex" <Ex 6 - (5 U.S.C.Ex>, "Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec.Ex>, Mike Howell <Ex 6 - (5 U.S.C.Ex>, David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex>, Ashley Mahan - QXC <Ex 6 - (5 U.S.C.Ex>, Rob Hankey <Ex 6 - (5 U.S.C.Ex>, John Davis <Ex 6 - (5 U.S.C.Ex>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

When I hear a product owner complaining that they can't "get an Agency to sponsor their FedRAMP" it is nearly always because they have not yet sold their product to a FISMA granting Federal Agency and gotten a FISMA ATO for a system that includes their product.

I can tell you without the slightest hesitation that the root of this problem is continued industry misunderstanding of the purpose and mechanics of FedRAMP authorization and the roles of the FedRAMP PMO, JAB, and Agencies in the program.

The 2013 FedRAMP process no longer obtains. FedRAMP Ready and the implementation of Demand Monitoring has significantly altered how CSPs approach FedRAMP Authorization.

The original FedRAMP process for new products was: 1 - make something, 2 – start selling it, 3- get a JAB pATO, 4 - get FISMA authorizations from your Agency customers.

The current FedRAMP process is: 1 – make something, 2 – start selling it, 3 – Get a FedRAMP Ready, 4 – get FISMA authorization(s).
Then:
If any of your FISMA customers care enough about the rules and your product to give you a FISMA ATO, the PMO can explain to your Agency why It isn't supposed to be "extra work" for your Agency to give it a FedRAMP ATO. It is, in fact, actually supposed to be LESS work for an Agency to give you a FedRAMP ATO, since you, the CSP, are responsible for hiring a 3PAO and being assessed independently, instead of your Agency doing the actual assessment work. Your Agency is (supposed to be) already reviewing the Assessment and the continuous monitoring of your contributions to their FISMA system ATO.
Then:
Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays
Security and Compliance Consultant

From: Jason Oksenhendler [redacted]>
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

[EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

From Stephen Kovac <Ex 6 - Ex 6 - (5 >

:

To: "Hernandez, Steven" <Ex 6 - (5 U.S.C. Ex 6 - (5>, Rob Hankey <Ex 6 - (5 Ex 6 - (5 U.S.C. >, "Hays, Marilyn" <Ex 6 - (5 Ex 6 - (5 U.S.C.>, Jason Oksenhendler <Ex 6 - (5 U.S.C. Ex 6 - (5 >, David Simpson <Ex 6 - (5 Ex 6 - (5 >, Emell McKelvey <Ex 6 Ex 6 - (5 U.S.C. Sec >, Doug Cowan (Ex 6 -) <Ex 6 - Ex 6 - (5 >

Cc: Nancy Delanoche <Ex 6 - (5 Ex 6 - (5 >, david.mcclure@accenturefederalEx 6, steve.sonnenberg@alphaomegaintegrationEx 6, dpizzan@amazonEx 6, meredith.dost@appliedisEx 6, french_jacqueline@bahEx 6, tandon_geetika@bahEx 6, david.pitts@businessintegraEx 6, dtuten@cdcEx , saidul.islam@cgifederalEx 6, Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. >, Michael Carter <Ex 6 - (5 U.S.C. Sec >, mhettinger@hsgdcEx 6, srussom@deloitteEx 6, msoliman@dssincEx 6, ahopkins@dssindEx 6, rbussey@evolverincEx , chudi.okafo@gsaEx , anthony.melia@gsaEx , william.huie@gsaEx , adriennewilk@googleEx 6, vspearman@granitenetEx , adewale.omoniyi@us.ibmEx 6, shaunak.ashtaputre@karsun-llcEx 6, jkupcinski@kpmgEx , dschulman@missioncyberEx , mukesh@mitreEx , teresa.welsh@anthemEx 6, koushicaa.sundar2@anthemEx 6, douglas.grismore@anthemEx 6, james.farley@octoconsultingEx , "Roberts, Taylor C. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)), tcossa@comcastEx , jack.silpacharn@oracleEx , ellen.kuhn@oracleEx 6, ben.duan@precise-softEx , nbawa@reisystemsEx 6, jeffrey.walters@reisystemsEx 6, spipino@salesforceEx 6, carri.thompson@servicenowEx 6, rob.palmer@shorepointincEx 6, siddique.chaudhry@snowflakeEx , gpal@stackarmorEx , kristen.boyd@usdaEx , udyws.ex@nv.doe.gov, jason.kruse@hq.dhsEx , naureen.rahman@hq.dhsEx , jaime.noble@usdojEx , "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, bhajost@steelcloudEx 6, charles.fuller@eglobaltechEx 6, khomme@microsoftEx 6, "Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Mike Howell <Ex 6 - (5 U.S.C. >, David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec >, Rob Hankey <Ex 6 - (5 U.S.C. Sec >, John Davis <Ex 6 - (5 U.S.C. Sec >

Date: Thu, 16 Apr 2020 14:38:32 -0400

Thanks Steve,

That was the part I will looking for…..

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - Ex 6 - (5
Ex 6 - (5 U.S.C.
>www.zscaler.com<

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From: "Hernandez, Steven" <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >

Date: Thursday, April 16, 2020 at 2:28 PM

To: Rob Hankey <Ex 6 - (5 Ex 6 - (5 U.S.C. Sec>, Stephen Kovac <Ex 6 - Ex 6 - (5 U.S.C.>, "Hays, Marilyn" <Ex 6 - (5 Ex 6 - (5 U.S.C. >, Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C.>, David Simpson <Ex 6 - (5 Ex 6 - (5 >, Emell McKelvey <Ex 6 - Ex 6 - (5 U.S.C. Sec >, "Doug Cowan (Ex 6 -)" <Ex 6 - Ex 6 - (5 >

Cc: Nancy Delanoche <Ex 6 - (5 Ex 6 - (5 >, "david|mcclure@accenturefederal Ex 6 " <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >,

"steve.sonnenberg@alphaomegaintegration[redacted]"
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<[redacted]>, "french_jacqueline@bah[redacted]"
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"anthony.melia@gsa[redacted]" <[redacted]>, "william.huie@gsa[redacted]"
<[redacted]>, "adriennewilk@google[redacted]" <[redacted]>,
"vspearman@granitenet[redacted]" <[redacted]>,
"adewale.omoniyi@us.ibm[redacted]" <[redacted]>,
"shaunak.ashtaputre@karsun[redacted]" <[redacted]>,
"jkupcinski@kpmg[redacted]" <[redacted]>, "dschulman@missioncyber[redacted]"
<[redacted]>, "mukesh@mitre[redacted]" <[redacted]>,
"teresa.welsh@anthem[redacted]" <[redacted]>,
"koushicaa.sundar2@anthem[redacted]" <[redacted]>,
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"gpal@stackarmor[redacted]" <[redacted]>, "KristenBoyd@usda[redacted]"
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"charlesfuller@eglobaltech[redacted]" <[redacted]>,
"khomme@microsoft[redacted]" <[redacted]>, "Sorenson, Michael"
<[redacted]>, Mike Howell <[redacted]>, David
Dastvar <[redacted]>, Ashley Mahan - QXC
<[redacted]>, Rob Hankey <[redacted]>, John Davis
<[redacted]>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

To be clear, FedRAMP is how you meet FISMA for public cloud systems ☺

Coalfire did a great writeup on this:

>https://www.coalfire.com/Documents/Whitepapers/FISMA-vs-FedRAMP_Controls-authorizations<

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From: Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Sent: Thursday, April 16, 2020 2:22 PM

To: Stephen Kovac <Ex 6 - (5 U.S.C. >; Hays, Marilyn <Ex 6 - (5 U.S.C. Sec >; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; David Simpson <Ex 6 - (5 U.S.C. Sec >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec >; Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C. >

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec g>; david.mcclure@accenturefederal Ex 6; steve.sonnenberg@alphaomegaintegration Ex 6; dpizzan@amazon Ex ; Meredith.Dost@appliedis Ex 6; french_acqueline@bah Ex 6; tandon_geetika@bah Ex ; david.pitts@businessintegra Ex 6; dtuten@cdc Ex ; saidul.islam@cgifederal Ex 6; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. >; Michael Carter <Ex 6 - (5 U.S.C. Sec >; mhettinger@hsg dc Ex 6; srussom@deloitte Ex 6; msoliman@dssinc Ex 6; ahopkins@dssinc Ex n; rbussey@evolverinc Ex 6; chudi.okafo@gsa Ex ; anthony.melia@gsa Ex ; william.huie@gsa Ex ; adriennewilk@google Ex 6; vspearman@granitenet Ex ; adewale.omoniyi@us.ibm Ex 6; shaunak.ashtaputre@karsun Ex ; jkupcinski@kpmg Ex ; dschulman@missioncyber Ex 6; mukesh@mitre Ex ; teresa.welsh@anthem Ex 6; koushicaa.sundar2@anthem Ex 6; douglas.grismore@anthem Ex 6; james.farley@octoconsulting Ex ; taylor.e.roberts@omb Ex 6 - ; tcossa@comcast Ex ; jack.silpacharn@oracle Ex 6; ellen.kuhn@oracle Ex 6; ben.duan@precise soft Ex 6; nbawa@reisystems Ex 6; jeffrey.walters@reisystems Ex 6; spipino@salesforce Ex ; Carri.Thompson@servicenow Ex 6; rob.palmer@shorepointinc Ex ; Siddique.Chaudhry@snowflake Ex 6; gpal@stackarmor Ex 6; Kristen.Boyd@usda Ex ; Hernandez, Steven <Ex 6 - (5 U.S.C. Sec >; udyws_ex@nv.doe Ex ; jason.kruse@hq.dhs Ex ; naureen.rahman@hq.dhs Ex ; Jaime.Noble@usdoj Ex ; Matthew.E.Cornelius@omb Ex 6 - (5; bhajost@steelcloud Ex 6; charles.fuller@eglobaltech Ex ; khomme@microsoft Ex 6; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Mike Howell <Ex 6 - (5 U.S.C. >; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec >; Rob Hankey <Ex 6 - (5 U.S.C. Sec >; John Davis <Ex 6 - (5 U.S.C. Sec >

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit.com
US Army Retired

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From: Stephen Kovac <Ex 6 - (5 U.S.C.)>

Sent: Thursday, April 16, 2020 2:14 PM

To: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec)>; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Rob Hankey <Ex 6 - (5 U.S.C. Sec)>; David Simpson <Ex 6 - (5 U.S.C. Sec)>; Emell McKelvey <Ex 6 - (5 U.S.C. Sec)>; Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C.)>

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec)>; david.mcclure@accenturefederal Ex 6; steve.sonnenberg@alphaomegaintegration Ex 6; dpizzan@amazon Ex ; Meredith.Dost@appliedis Ex ; french_jacqueline@bah Ex ; tandon_geetika@bah Ex 6; david.pitts@businessintegra Ex ; dtuten@cdc Ex ; saidul.islam@cgifederal Ex 6; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C.)>; Michael Carter <Ex 6 - (5 U.S.C. Sec)>; mhettinger@hsg dc Ex 6; srussom@deloitte Ex 6; msoliman@dssinc Ex 6; ahopkins@dssinc Ex 6; rbussey@evolverinc Ex 6; chudi.okafo@gsa Ex ; anthony.melia@gsa Ex ; william.huie@gsa Ex ; adriennewilk@google Ex 6; vspearman@granitenet Ex 6; adewale.omoniyi@us.ibm Ex 6; shaunak.ashtaputre@karsun.llc Ex 6; jkupcinski@kpmg Ex 6; dschulman@missioncyber Ex 6; mukesh@mitre Ex ; teresa.welsh@anthem Ex 6; koushicaa.sundar2@anthem Ex 6; douglas.grismore@anthem Ex 6; james.farley@octoconsulting Ex 6; taylor.e.roberts@omb Ex 6 - ; tcossa@comcast Ex ; jack.silpacharn@oracle Ex 6; ellen.kuhn@oracle Ex 6; ben.duan@precise soft Ex 6; nbawa@reisystems Ex 6; jeffrey.walters@reisystems Ex 6; spipino@salesforce Ex 6; Carri.Thompson@servicenow Ex 6; rob.palmer@shorepointinc Ex 6; Siddique.Chaudhry@snowflake Ex 6; gpal@stackarmor Ex 6; Kristen.Boyd@usda Ex ; steven.hernandez@ed Ex ; udyws.ex@nv.doe Ex ; jason.kruse@hq.dhs Ex ; naureen.rahman@hq.dhs Ex ; Jaime.Noble@usdoj Ex ; Matthew.E.Cornelius@omb Ex 6 - ; bhajost@steelcloud Ex 6; charles.fuller@eglobaltech Ex 6; khomme@microsoft Ex 6; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Mike Howell <Ex 6 - (5 U.S.C.)>; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec)>; Rob Hankey

Ex 6 - (5 U.S.C. Sec. Ex 6 - (5 Ex >; John Davis <Ex 6 - (5 U.S.C. Ex 6 - (5 Ex >

Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP.org page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
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From: "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec >

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Stephen Kovac <Ex 6 - (5 U.S.C. Sec>, Rob Hankey <Ex 6 - (5 U.S.C. Sec >, David Simpson <Ex 6 - (5 U.S.C. Sec >, Emell McKelvey <Ex 6 - (5 U.S.C. Sec >, "Doug Cowan (Ex 6 - (5)" <Ex 6 - (5 U.S.C. >

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >, "David.mcclure@accenturefederal Ex 6" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "steve.sonnenberg@alphaomegaintegration Ex 6" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "dpizzan@amazon Ex 6" <Ex 6 - (5 U.S.C. Sec >, "Meredith.Dost@appliedis Ex 6" <Ex 6 - (5 U.S.C. Sec >, "french.jacqueline@bah Ex 6" <Ex 6 - (5 U.S.C. Sec >, "tandon_geetika@bah Ex 6" <Ex 6 - (5 U.S.C. Sec >, "david.pitts@businessintegra Ex 6" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "dtuten@cdc Ex " <Ex 6 - (5 >, "saidul.islam@cgifederal Ex 6" <Ex 6 - (5 U.S.C. Sec >, "Ken Stavinoha (Ex 6 - (5)" <Ex 6 - (5 U.S.C. >, Michael Carter <Ex 6 - (5 U.S.C. Sec >, Mike Hettingger <Ex 6 - (5 U.S.C. Sec >, "srussom@deloitte Ex 6" <Ex 6 - (5 U.S.C. Sec >, "msoliman@dssinc Ex 6" <Ex 6 - (5 U.S.C. Sec >, "ahopkins@dssinc Ex 6" <Ex 6 - (5 U.S.C. Sec >, "rbussey@evolverinc Ex " <Ex 6 - (5 U.S.C. Sec >, "chudi.okafo@gsa Ex " <Ex 6 - (5 U.S.C. Sec>, "anthony.melia@gsa Ex " <Ex 6 - (5 U.S.C. Sec >, "william.huie@gsa Ex " <Ex 6 - (5 U.S.C. Sec>, "adriennewilk@google Ex 6" <Ex 6 - (5 U.S.C. Sec >, "vspearman@granitenet Ex 6" <Ex 6 - (5 U.S.C. Sec >, "adewale.omoniyi@us.ibm Ex 6" <Ex 6 - (5 U.S.C. Sec >, "shaunak.ashtaputre@karsun.llc Ex 6" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "jkupcinski@kpmg Ex 6" <Ex 6 - (5 U.S.C. Sec >, "dschulman@missioncyber Ex 6" <Ex 6 - (5 U.S.C. Sec >, "mukesh@mitre Ex " <Ex 6 - (5 U.S.C. >, "teresa.welsh@anthem Ex " <Ex 6 - (5 U.S.C. Sec >, "koushicaa.sundar2@anthem Ex 6" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "douglas.grismore@anthem Ex 6" <Ex 6 - (5 U.S.C. Sec >, "james.farley@octoconsulting Ex 6" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "taylor.e.roberts@omb Ex 6 - (5" <Ex 6 - (5 U.S.C. Sec >, "tcossa@comcast Ex " <Ex 6 - (5 U.S.C. Sec>,

"jack.silpacharn@oracle[redacted]" <[redacted]>, "ellen.kuhn@oracle[redacted]" <[redacted]>, "ben.duan@precise.soft[redacted]" <[redacted]>, "nbawa@reisystems[redacted]" <[redacted]>, "jeffrey.walters@reisystems[redacted]" <[redacted]>, "spipino@salesforce[redacted]" <[redacted]>, "CarriThompson@servicenow[redacted]" <[redacted]>, "rob.palmer@shorepointinc[redacted]" <[redacted]>, "Siddique.Chaudhry@snowflake[redacted]" <[redacted]>, "gpal@stackarmor[redacted]" <[redacted]>, "Kristen.Boyd@usda[redacted]" <[redacted]>, "steven.hernandez@ed[redacted]" <[redacted]>, "udyws_ex@nv.doe[redacted]" <[redacted]>, "jason.kruse@hq.dhs[redacted]" <[redacted]>, "naureen.rahman@hq.dhs[redacted]" <[redacted]>, "Jaime.Noble@usdoj[redacted]" <[redacted]>, "Matthew[redacted]Cornelius@omb[redacted]" <[redacted]>, "bhajost@steelcloud[redacted]" <[redacted]>, "charles.fuller@eglobaltech[redacted]" <[redacted]>, "khomme@microsoft[redacted]" <[redacted]>, "Sorenson, Michael" <[redacted]>, Mike Howell <[redacted]>, David Dastvar <[redacted]>, Ashley Mahan - QXC <[redacted]>, Rob Hankey <[redacted]>, John Davis <[redacted]>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

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If any of your FISMA customers care enough about the rules and your product to give you a FISMA ATO, the PMO can explain to your Agency why It isn't supposed to be "extra work" for your Agency to give it a FedRAMP ATO. It is, in fact, actually supposed to be LESS work for an Agency to give you a FedRAMP ATO, since you, the CSP, are responsible for hiring a 3PAO and being assessed independently, instead of your Agency doing the actual assessment work. Your Agency is (supposed to be) already reviewing the Assessment and the continuous monitoring of your contributions to their FISMA system ATO.

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Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays
Security and Compliance Consultant

From: Jason Oksenhendler <Ex 6 - (5 U.S.C. Ex 6 - (5 Ex >
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

[WARNING: UNSCANNABLE EXTRACTION FAILED]Re: ACT-IAC Cloud ATO Working Group Meeting

From: William Huie - Q [redacted]

To: Rob Hankey [redacted]

Cc: Stephen Kovac [redacted] "Hays, Marilyn" [redacted] Jason Oksenhendler [redacted] David Simpson <dsimpson@qualys [redacted]>, Emell McKelvey [redacted], Doug Cowan (dcowan) [redacted], Nancy Delanoche [redacted], "McClure, David" [redacted] steve.sonnenberg@alphaomegaintegration [redacted], "Pizzano, Dave" [redacted] meredith.dost@appliedis [redacted], french_jacqueline@bah [redacted], tandon_geetika@bah [redacted], david.pitts@businessintegra [redacted], dtuten@cdc.gov, saidu [redacted] slam@cgifederal [redacted], Ken Stavinoha (kestavin) [redacted] Michael Carter [redacted] Michael Hettinger [redacted] srussom@deloitte [redacted], msoliman@dssinc [redacted], ahopkins@dssinc [redacted], rbussey@evolverinc [redacted], Chudi Okafo - ICEW [redacted] anthony.melia@gsa.gov, adriennewilk@google [redacted], vspearman@granitenet [redacted], adewale.omoniyi@us.ibm [redacted], shaunak.ashtaputre@karsun-llc.com, jkupcinski@kpmg [redacted], dschulman@missioncyber [redacted], mukesh@mitre [redacted], teresa.welsh@anthem [redacted], koushicaa.sundar2@anthem [redacted], douglas.grismore@anthem [redacted], james.farley@octoconsulting [redacted], "Roberts, Taylor C. EOP/OMB" [redacted] cossa@comcast.net, jack.silpacharn@oracle [redacted], ellen.kuhn@oracle [redacted], ben.duan@precise-soft [redacted], nbawa@reisystems [redacted], jeffrey.walters@reisystems [redacted], spipino@salesforce [redacted], carri.thompson@servicenow [redacted], rob.palmer@shorepointinc [redacted], siddique.chaudhry@snowflake [redacted], Gaurav Pal <gpal@stackarmor [redacted]>, kristen.boyd@usda.gov, steven.hernandez@gd.gov, "Udy, Warren (CONTR)" [redacted], "Kruse, Jason" [redacted] naureen.rahman@hq.dhs.gov, jaime.noble@usdoj.gov, "Cornelius, Matthew T. EOP/OMB" [redacted], bhajost@steelcloud [redacted], charles.fuller@eglobaltech [redacted], Karina Homme <khomme@microsoft [redacted]>, "Sorenson, Michael" [redacted], Mike Howell [redacted] David Dastvar [redacted], Ashley Maha [redacted] Rob Hankey [redacted], John Davis [redacted]

Ex 6 - (5 U.S.C. Se Ex 6
552(b)(6))
Date: Thu, 16 Apr 2020 15:10:54 -0400

This is a great discussion - I see FedRAMP as how you implement FISMA for the cloud.

- There's a "pedigree" diagram somewhere (either in pyramid or other forms) that shows the inheritance chain e.g. Clingher-Cohen -> FISMA -> A-130 -> FedRAMP -> Agency ATO.

So the take away I saw in Marilyn's comment was that if an Agency isn't prepared to run with the final "Agency ATO" (which is required per FISMA and A-130 in accordance with NIST 800-[53|37|...) then they're not really prepared to take advantage of a FedRAMP authorization.

Rob, we actually have some solutions that most people would consider more traditional "on-prem" environments that adhere to the FedRAMP baseline (it's encourage but not specifically required) so I don't define as hard a distinction and of course FedRAMP's baselines follow from the same 800-53 control set as any federal information system must.

- So some of it's perhaps a semantic distinction - e.g. much like does "coffee" mean caffeinated coffee, in which it's in opposition to "decaf coffee" or is coffee (aka FISMA in my example) the higher level label for both Caffeinated and Decaffeinated versions....

Can you tell I ran out of coffee last week?

j

On Thu, Apr 16, 2020 at 2:22 PM Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 wrote:

> Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.
>
> Kind regards,
>
> Rob Hankey | CEO
>
> Intelliworx | intelliworxit Ex 6
>
> US Army Retired

Business Process and Forms Automation Solutions

Capability Statement

Offic Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cell Ex 6 - (5 U.S.C. Sec 552(b)(6))

Skype: hrworxrob

INTELLIWORX

Intelliworx (HRworx, LLC) is a VA-Verified Veteran Owned Small Business

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From: Stephen Kovac <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn Ex 6 - (5 U.S.C. Sec 552(b)(6)); Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Rob Hankey <Ex 6 - (5 U.S.C. Sec >; David Simpson <Ex 6 - (5 U.S.C. Sec ; Emell McKelvey <Ex 6 - (5 U.S.C. Sec Doug Cowan (ccowan) <Ex 6 - (5 U.S.C. Sec
Cc: Nancy Delanoche Ex 6 - (5 U.S.C. Sec 552(b)(6)) david.mcclure@accenturefedera Ex 6 - (5 steve sonnenberg@alphaomegaintegratio Ex 6 - pizzan@amazon Ex 6 - (5 Meredit Dost@appliedis Ex 6; french_jacqueline@bah Ex 6; tandon_geetika@bah Ex 6 - (5 U.S.C.

davi[redacted]itts@businessintegra[redacted]; dtuten@cdc.gov; saidu[redacted]slam@cgifederal[redacted]; Ken Stavinoha (kestavin)[redacted]; Michael Carter <[redacted]>; mhettinger@hsg-dc[redacted]; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; chudi.okafo@gsa.gov; anthony.melia@gsa.gov; william.huie@gsa.gov; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewale.omoniyi@us.ibm[redacted]; shaunak.ashtaputre@karsun-llc[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted]; teresa.welsh@anthem[redacted]; koushicaa.sundar2@anthem[redacted]; douglas.grismore@anthem[redacted]; james.farley@octoconsulting[redacted]; taylor.c.roberts@omb.eop.gov; tcossa@comcast.net; jack[redacted]silpacharn@oracle[redacted]; ellen.kuhn@oracle[redacted]; ben.duan@precise-soft[redacted]; nbawa@reisystems[redacted]; jeffrey.walters@reisystems[redacted]; spipino@salesforce[redacted]; Ca[redacted]ompson@servicenow[redacted]; rob.palmer@shorepointinc[redacted]; Siddique.Chaudhry@snowflake[redacted]; gpal@stackarmor[redacted]; Kristen.Boyd@usda.gov; steven.hernandez@ed.gov; udyws_ex@nv.doe.gov; jason.kruse@hq.dhs.gov; naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Matthew.T.Cornelius@omb.eop.gov; bhajost@steelcloud[redacted]; charles.fuller@eglobaltech[redacted]; khomme@microsoft[redacted]; Sorenson, Michael <[redacted]>; Mike Howell <[redacted]>; David Dastvar [redacted]>; Ashley Mahan - QXC <[redacted]>; Rob Hankey <[redacted]>; John Davis <[redacted]>

Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP[redacted] page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac

Zscaler, Inc.

Vice President of Global Government

Head of Corporate Compliance

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Ex 6 - (5 U.S.C.

>www.zscalerEx 6<

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From: "Hays, Marilyn" Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler Ex 6 - (5 U.S.C. Sec 552(b)(6)), Stephen Kovac

<s[redacted]>, Rob Hankey [redacted]>, David Simpson [redacted]>, Emell McKelvey[redacted], "Doug Cowan (ccowan)" [redacted]

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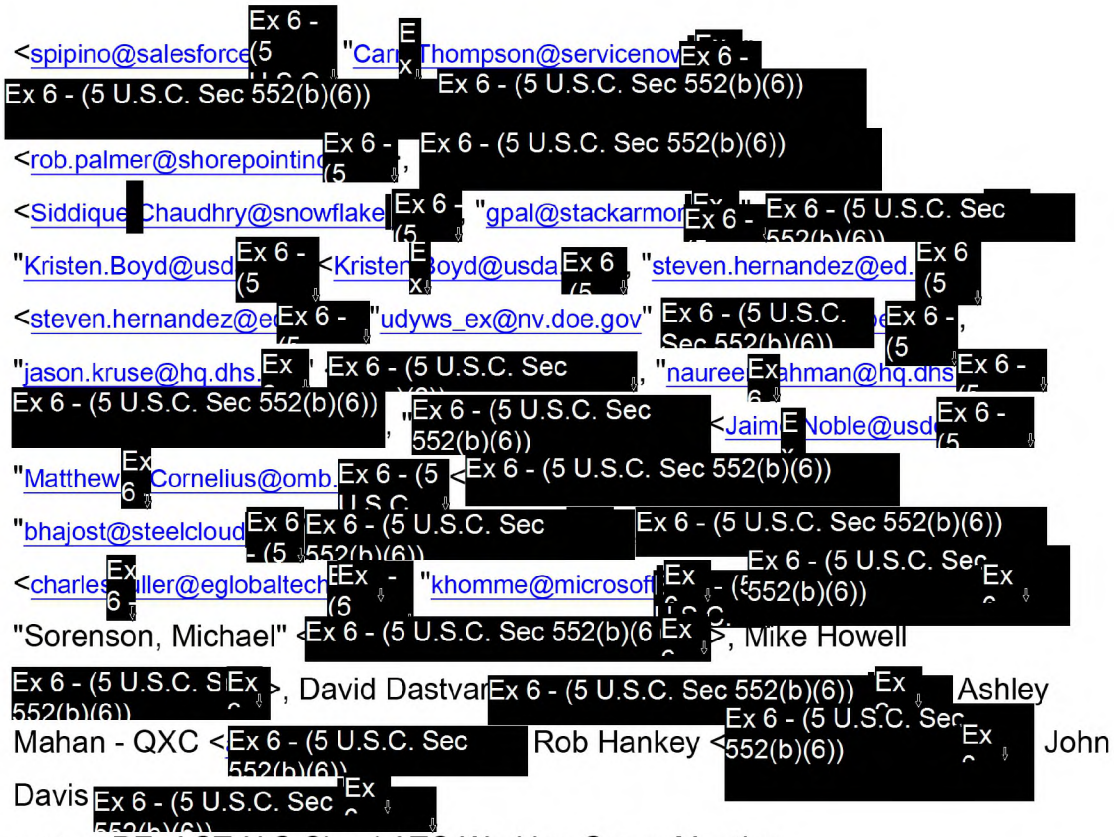
"jeffrey[redacted]alters@reisystems[redacted], "spipino@salesforc[redacted]



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Marilyn Hays

Security and Compliance Consultant

From: Jason Oksenhendler <Jaso[redacted]ksenhendler@coalfire[redacted]
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

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Just my two cents.

Jason

--
(William) Jay Huie

TTS Solutions - Deputy Assistant Commissioner, Acting
U.S. General Services Administration
willia[redacted]huie@gs[redacted]
[redacted]

[EXTERNAL] Re: [External] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Siddique Chaudhry [redacted]

To: "McClure, David" <[redacted]>

Cc: Ashley Mahan - QXC <[redacted]>, carri.thompson@servicenow[redacted], David Dastvar <[redacted]>, David Simpson [redacted], Doug Cowan [redacted], Emell McKelvey [redacted], "Hays, Marilyn" <[redacted]>, Hernandez, Steven" [redacted], jaime[redacted]noble@usdoj.gov, Jason Oksenhendler [redacted], John Davis <[redacted]>, Ken Stavinoha [redacted], kristen[redacted]boyd@usda[redacted], "Cornelius, Matthew T. EOP/OMB" <[redacted]>, meredith[redacted]lost@appliedis[redacted], Michael Carter [redacted], Mike Howell <[redacted]>, Nancy Delanoche [redacted], Rob Hanke[redacted], Rob Hankey [redacted], "Sorenson, Michael [redacted], Stephen Kovac[redacted], adewal[redacted]moniyi@us.ibm[redacted], adriennewilk@google[redacted], ahopkins@dssinc[redacted], anthony.melia@gsa.gov, ben[redacted]duan@precise-soft[redacted], bhajost@steelcloud[redacted], charle[redacted]uller@eglobaltech[redacted], chudi[redacted]okafo@gsa.gov, david[redacted]pitts@businessintegra[redacted], douglas.grismore@anthem[redacted], dpizzan@amazon[redacted], dschulman@missioncyber[redacted], dtuten@cdc.gov, ellen[redacted]kuhn@oracle[redacted], french_jacqueline@bah[redacted], gpal@stackarmor[redacted], jack[redacted]silpacharn@oracle[redacted], james.farley@octoconsulting[redacted], jason[redacted]ruse@hq.dhs.gov, jeffrey.walters@reisystems[redacted], jkupcinski@kpmg[redacted], khomme@microsoft[redacted], koushicaa.sundar2@anthem[redacted], mhettinger@hsg-dc[redacted], msoliman@dssinc[redacted], mukesh@mitre[redacted], naureen.rahman@hq.dhs.gov, nbawa@reisystems[redacted], rbussey@evolverinc[redacted], rob.palmer@shorepointinc[redacted], saidul.islam@cgifederal[redacted], shaunak[redacted]shtaputre@karsun-llc[redacted], spipino@salesforce[redacted], srussom@deloitte[redacted], steve.sonnenberg@alphaomegaintegration[redacted], tandon_geetika@bah[redacted], "Roberts, Taylor C. EOP/OMB" <[redacted]>, tcossa@comcast.net, teresa[redacted]welsh@anthem[redacted], udyws_ex@nv.doe.gov, vspearman@granitenet[redacted], william[redacted]huie@gsa.gov

Date: Thu, 16 Apr 2020 17:47:33 -0400

Hey team,

I must say it is really refreshing seeing so many professionals well-versed in the program. Being able to discuss our understanding of this ever evolving program through other's experiences is invaluable.

To add on, FISMA is Law but FedRAMP may not be far behind:
>https://www.congress.gov/bill/116th-congress/house-bill/3941<

Fingers crossed it becomes codified into law to help boost the FedRAMP program making all of our lives easier. :)

Thanks,

Siddique

On Thu, Apr 16, 2020 at 5:08 PM McClure, David <david.mcclure@accenturefederal[redacted]> wrote:

> Tell them Marilyn!
>
> Regards,
>
> Dave McClure
> Principal Director, Federal CIO Advisory Services
>
> (M) 703.785.5189
>
> ---
>
> **From:** Hays, Marilyn[redacted]
> **Sent:** Thursday, April 16, 2020 4:48 PM
> **To:** Hernandez, Steven[redacted]; Rob Hankey [redacted] Stephen Kovac <[redacted]; Jason Oksenhendler [redacted]; David Simpso[redacted]; Emell McKelvey [redacted] Doug Cowan (ccowan)[redacted]
> **Cc:** Nancy Delanoche <[redacted]; McClure, David [redacted]; stev[redacted]sonnenberg@alphaomegaintegration[redacted]; dpizzan@amazon[redacted]; Meredi[redacted]Dost@appliedis[redacted]; french_jacqueline@bah[redacted];

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Subject: [External] RE: ACT-IAC Cloud ATO Working Group Meeting

This message is from an EXTERNAL SENDER - be CAUTIOUS of links and attachments.
THINK BEFORE YOU CLICK.

Just a note about this linked whitepaper FYI:

Coalfire has been my 3PAO for many A&A cycles. They know what they are talking about. However, this Whitepaper was written in 2016, before the change to FedRAMP Ready and Demand Monitoring, so it describes the “old” Authorization processes.

If you want the actual poop, Go read the stuff on FedRAMP’s website.

Marilyn Hays

From: Hernandez, Steven [redacted]
Sent: Thursday, April 16, 2020 2:28 PM

To be clear, FedRAMP is how you meet FISMA for public cloud systems ☺

Coalfire did a great writeup on this:

>https://www.coalfire[redacted]/Documents/Whitepapers/FISMA-vs-FedRAMP_Controls-authorizations<

Steven G Hernandez

MBA, CISSP, CISA, CNSS, CSSLP, SSCP, CAP, ITIL

Chief Information Security Officer

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US Department Of Education

550 12th St SW, Washington DC (PCP 10057)

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My Availability: HTML | ICS

How to subscribe to my availability

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Take care,

Siddique Chaudhry

Program Manager, Information Security

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Snowflake Inc.
450 Concar Drive
San Mateo, CA 94402

[WARNING: UNSCANNABLE EXTRACTION FAILED][EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Michael Hettinger <Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: Ken Stavinoh Ex 6 - (5 U.S.C. Sec 552(b)(6)) Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6)) William Huie - QQ Ex 6 - (5 U.S.C. Sec

Cc: Stephen Kovac Ex 6 - (5 U.S.C. Sec "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) David Simpson Ex 6 - (5 U.S.C. Sec Emell McKelvey <e Ex 6 - (5 U.S.C. Sec Doug Cowan Ex 6 - (5 U.S.C. Sec 552(b)(6)) Nancy Delaney Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex "McClure, David Ex 6 - (5 U.S.C. Sec 552(b)(6)) steve Ex nnenberg@alphaomegaintegration.com, "Pizzano, Dave" Ex 6 - (5 U.S.C. Sec 552(b)(6)) meredith Ex 6 - (5 ost@appliedis.com, french_jacqueline@bah.com, tandon_geetika@bah.com, davi Ex bit(5 @businessintegra.com, dtuten@cdc.gov, saidu islam@cgifederal.com, Michael Carter <michael.carter@coalfire.com>, srussom@deloitte.com, msoliman@dssinc.com, ahopkins@dssinc.com, rbussey@evolverinc.com, Chudi Okafo - ICEW <Ex 6 - (5 U.S.C. Sec anthony melia@gsa.gov, adriennewilk@google.com, vspearman@granitenet.com, adewale omoniyi@us.ibm.com, shaunak.ashtaputre@karsun-llc.com, jkupcinski@kpmg.com, dschulman@missioncyber.com, mukesh@mitre Ex , teresa.welsh@anthem.com, koushicaa.sundar2@anthem.com, douglas grismore@anthem.com, james.farley@octoconsulting.com, "Roberts, Taylor C. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)), tcossa@comcast.net, jack.silpacharn@oracle.com, ellen.kuhn@oracle.com, ben.duan@precise-soft.com, nbawa@reisystems.com, jeffrey.walters@reisystems.com, spipino@salesforce.com, carri.thompson@servicenow.com, rob.palmer@shorepointinc.com, siddique.chaudhry@snowflake.com, Gaurav Pal <gpal@stackarmor.com>, kristen.boyd@usda.gov, steven.hernandez@ed.gov, "Udy, Warren (CONTR)" Ex 6 - (5 U.S.C. Sec , "Kruse, Jason" Ex 6 - (5 U.S.C. Sec naureen.rahman@hq.dhs.gov, jaime.noble@usdoj.gov, "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)), bhajost@steelcloud.com, charles.fuller@eglobaltech.com, Karina Homme Ex 6 - (5 U.S.C. Sec , "Sorenson, Michael" Ex 6 - (5 U.S.C. Sec 552(b)(6)) ke Howell <Ex 6 - (5 U.S.C. Ex >, David

Dastvar <david.dastvar@trexsolutionsllc.com>, Ashley Mahan - OXC
[redacted] Rob Hankey <[redacted]>, John Davis

Date: Thu, 16 Apr 2020 16:59:42 -0400

Ken is 100% correct. As I just said to Steve Kovac separately FedRAMP PREPARES you to meet FISMA for cloud but FISMA still rules the day. FISMA is the law. FedRAMP is a program.

Mike H[redacted]ounding Principal | Hettinger Strategy Group LLC
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From: Ken Stavinoha (kestavin) [redacted]
Sent: Thursday, April 16, 2020 4:36 PM
To: Rob Hankey [redacted]; William Huie - QQ [redacted]
Cc: Stephen Kovac [redacted]; Hays, Marilyn [redacted] Jason Oksenhendler [redacted]; David Simpson [redacted]; Emell McKelvey [redacted]; Doug Cowan (ccowan) [redacted]; Nancy Delanoche [redacted] McClure, David [redacted]; steve.sonnenberg [redacted]; Pizzano, Dave [redacted]; Meredith.Post@appliedis.com; french_jacqueline@bah.com; tandon_geetika@bah.com; david.pitts@businessintegra.com; dtuten@cdc.gov; saidul.islam@cgifederal.com; Michael Carter [redacted]; Michael Hettinger [redacted]; srussom@deloitte.com; msoliman@dssinc.com; ahopkins@dssinc.com; rbussey@evolverinc.com; Chudi Okafo - ICEW [redacted]; anthony.melia [redacted] adriennewilk@google.com; vspearman@granitenet.com; adewale.omoniyi@us.ibm.com; shaunak.shashtaputre@karsun-llc.com; jkupcinski@kpmg.com; dschulman@missioncyber.com; mukesh@mitre.[redacted]; teresa.welsh@anthem.com; koushicaa.sundar2@anthem.com; douglas.grismore@anthem.com; james.farley@octoconsulting.com; Roberts, Taylor C. EOP/OMB [redacted]; tcossa@comcast.net; jack.silpacharn@oracle.com; ellen.kuhn@oracle.com; ben.duan@precise-soft.com; nbawa@reisystems.com; jeffrey.[redacted]alters@reisystems.com; spipino@salesforce.com; Carri.Thompson@servicenow.com; rob.palmer@shorepointinc.com; Siddique.Chaudhry@snowflake.com; Gaurav Pal <gpal@stackarmor.com>; Kristen.Boyd@usda.gov; steven.hernandez@ed.gov; Udy, Warren (CONTR) [redacted]; Kruse, Jason <jason.kruse@hq.dhs.gov>; naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Cornelius, Matthew T. EOP/OMB [redacted]; bhajost@steelcloud.com; charles.fuller@eglobaltech.com; Karina Homme [redacted] Sorenson, Michael [redacted] Mike Howell [redacted]; David Dastvar

Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ashley Mahan - QXC Ex 6 - (5 U.S.C. Sec >; Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6)) n>; John Davis Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I agree – great discussion. The way I have framed the FISMA vs FedRAMP for our organization is that FISMA is the law - found in Title III of the E-Government Act of 2002 and amended in 2014 as Federal Information Systems Modernization Act – whereas FedRAMP is the process (at least for cloud).

FISMA ATOs are still applicable, especially in non-cloud environments, but agencies are "encouraged" to use the FedRAMP process for a cloud authorization. One significant difference between FISMA and FedRAMP ATOs is the formality of the Continuous Monitoring requirement (ConMon is not mentioned in the 2002 FISMA law or its successor). ConMon is viewed by agency sponsors as potentially the biggest drain on their resources required to maintain FedRAMP ATOs. Another significant difference is the requirement of independent auditors in FedRAMP ATOs.

Ken E. Stavinoha, PhD Information Assurance Policy
TECHNICAL LEADER – ENGINEERING
S&TO Cloud Authorizations
kestavin@cisco.com

From: Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Thursday, April 16, 2020 2:55 PM
To: William Huie - QQ Ex 6 - (5 U.S.C. Sec
Cc: Stephen Kova Ex 6 - (5 U.S.C. Sec 552(b)(6)) Hays, Marilyn Ex 6 - (5 U.S.C. Sec 552(b)(6)); Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) David Simpson <Ex 6 - (5 U.S.C. Sec ; Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ug Cowan Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Nancy Delanoche Ex 6 - (5 U.S.C. Sec ; McClure, David Ex 6 - (5 U.S.C. Sec 552(b)(6)) steve onnenberg@alphaomegaintegration.com; Pizzano, Dave Ex 6 - (5 U.S.C. Sec 552(b)(6)) Meredith ost@appliedis.com; french_jacqueline@bah.com; tandon_geetika@bah.com; dav pitts@businessintegra.com; dtuten@cdc.gov; saidu slam@cgifederal.com; Ken Stavinoha Ex 6 - (5 U.S.C. Sec 552(b)(6)) ichael Carter Ex 6 - (5 U.S.C. Sec ; Michael Hettinger <r Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; srussom@deloitte.com; msoliman@dssinc.com; ahopkins@dssinc.com; rbussey@evolverinc.com; Chudi Okafo - ICE Ex 6 - (5 U.S.C. Sec 552(b)(6)) anthony melia@gsa.gov; adriennewilk@google.com; vspearman@granitenet.com; adewale.omoniyi@us.ibm.com; shauna ashtaputre@karsun-llc.com; jkupcinski@kpmg.com; dschulman@missioncyber.com; mukesh@mitre Ex ; teresa welsh@anthem.com; koushica undar2@anthem.com;

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Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Thanks William (j?),

It's good to have someone from GSA adding to the conversation. I am assuming that even if agencies are using a FedRAMP approach to an on-prem solution, they are still guided by the FedRAMP process and not by FISMA?

I can send some really good coffee if you need some..... ☺

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit.com
US Army Retired

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From: William Huie - QC[Ex 6 - (5 U.S.C. Sec]
Sent: Thursday, April 16, 2020 3:11 PM
To: Rob Hankey[Ex 6 - (5 U.S.C. Sec 552(b)(6))]
Cc: Stephen Kovac[Ex 6 - (5 U.S.C. Sec 552(b)(6))] Hays, Marilyn [Ex 6 - (5 U.S.C. Sec 552(b)(6))] on Oksenhendler [Ex 6 - (5 U.S.C. Sec 552(b)(6))] David Simpson[Ex 6 - (5 U.S.C. Sec 552(b)(6))] Emell McKelvey [Ex 6 - (5 U.S.C. Sec] Doug Cowan [Ex 6 - (5 U.S.C. Sec 552(b)(6))] Nancy Delanoche [Ex 6 - (5 U.S.C. Sec]; McClure, David[Ex 6 - (5 U.S.C. Sec 552(b)(6))]; steve[Ex]onnenberg@alphaomegaintegration.com; Pizzano, Dav[Ex 6 - (5 U.S.C. Sec 552(b)(6))] Meredith[ ]ost@appliedis.com; french_jacqueline@bah.com; tandon_geetika@bah.com; david[ ]pitts@businessintegra.com; dtuten@cdc.gov; saidu[E]slam@cgifederal.com; Ken Stavinoha [Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Michael Carter [Ex 6 - (5 U.S.C. Sec]; Michael Hettinger [Ex 6 - (5 U.S.C. Sec] srussom@deloitte.com; msoliman@dssinc.com; ahopkins@dssinc.com; rbussey@evolverinc.com; Chudi Okafo - ICEW[Ex 6 - (5 U.S.C. Sec 552(b)(6))] anthon[E]melia@gsa.gov; adriennewilk@google.com; vspearman@granitenet.com; adewale.omoniyi@us.ibm.com; shaunak.ashtaputre@karsun-llc.com; jkupcinski@kpmg.com; dschulman@missioncyber.com; mukesh@mitre[Ex]; teresa[ ]welsh@anthem.com; koushicaa.sundar2@anthem.com; douglas[ ]grismore@anthem.com; jame[Ex 6 -]arley@octoconsulting.com; Roberts, Taylor C. EOP/OMB [Ex 6 - (5][Ex 6 - (5][Ex]>; tcossa@comcast.net; jac[E]silpacharn@oracle.com; ellen[ ]uhn@oracle.com; ben[ ]duan@precise-soft.com; nbawa@reisystems.com; jeffrey[ ]walters@reisystems.com; spipino@salesforce.com; Carri[E]hompson@servicenow.com; rob.palmer@shorepointinc.com; Siddique[E]Chaudhry@snowflake.com; Gaurav Pal <gpal@stackarmor.com>; Kriste[ ]Boyd@usda.gov; steve[Ex 6 -]ernandez@ed.gov; Udy, Warren (CONTR) <udyws_ex@nv.doe.gov>; Kruse, Jason <jason.kruse@hq.dhs.gov>; naureen[Ex 6 -]hman@hq.dhs.gov; Jaime[E]Noble@usdoj.gov; Cornelius, Matthew T. EOP/OMB [Ex 6 - (5 U.S.C. Sec][Ex 6 - (5][Ex]>; bhajost@steelcloud.com; charles.fuller@eglobaltech.com; Karina Homm[Ex 6 - (5 U.S.C. Sec]; Sorenson, Michael [Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Mike Howe[Ex 6 - (5 U.S.C. Sec 552(b)(6))][Ex] David Dastvar <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Ashley Mahan - QX[Ex 6 - (5 U.S.C. Sec]gov>; Rob Hankey <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]; John Davis [Ex 6 - (5 U.S.C. Sec]
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

This is a great discussion - I see FedRAMP as how you implement FISMA for the cloud.

- There's a "pedigree" diagram somewhere (either in pyramid or other forms) that shows the inheritance chain e.g. Clingher-Cohen -> FISMA -> A-130 -> FedRAMP -> Agency ATO.

So the take away I saw in Marilyn's comment was that if an Agency isn't prepared to run with the final "Agency ATO" (which is required per FISMA and A-130 in accordance with NIST 800-[53|37|...) then they're not really prepared to take advantage of a FedRAMP authorization.

Rob, we actually have some solutions that most people would consider more traditional "on-prem" environments that adhere to the FedRAMP baseline (it's encourage but not specifically required) so I don't define as hard a distinction and of course FedRAMP's baselines follow from the same 800-53 control set as any federal information system must.

- So some of it's perhaps a semantic distinction - e.g. much like does "coffee" mean caffeinated coffee, in which it's in opposition to "decaf coffee" or is coffee (aka FISMA in my example) the higher level label for both Caffeinated and Decaffeinated versions....

Can you tell I ran out of coffee last week?
j

On Thu, Apr 16, 2020 at 2:22 PM Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

> Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.
>
> Kind regards,
>
> Rob Hankey | CEO
> Intelliworx | intelliworxit.com
> US Army Retired
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From: Stephen Kova[redacted]
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn <[redacted]; Jason Oksenhendler [redacted]; Rob Hankey <[redacted]; David Simpson[redacted]; Emell McKelvey [redacted]; Doug Cowan [redacted]
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Subject: Re: ACT-IAC Cloud ATO Working Group [redacted]

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP[redacted] page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
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From: "Hays, Marilyn" [redacted]

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler[redacted], Stephen Kovac [redacted] Rob Hankey [redacted] David Simpson [redacted], Emell McKelvey [redacted] 'Doug Cowa[redacted]

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Dastvar <[redacted]>, Ashley Mahan - QXC
[redacted]>, Rob Hankey <[redacted]>, John Davis
[redacted]

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

When I hear a product owner complaining that they can't "get an Agency to sponsor their FedRAMP" it is nearly always because they have not yet sold their product to a FISMA granting Federal Agency and gotten a FISMA ATO for a system that includes their product.

I can tell you without the slightest hesitation that the root of this problem is continued industry misunderstanding of the purpose and mechanics of FedRAMP authorization and the roles of the FedRAMP PMO, JAB, and Agencies in the program.

The 2013 FedRAMP process no longer obtains. FedRAMP Ready and the implementation of Demand Monitoring has significantly altered how CSPs approach FedRAMP Authorization.

The original FedRAMP process for new products was: 1 - make something, 2 – start selling it, 3- get a JAB pATO, 4 - get FISMA authorizations from your Agency customers.

The current FedRAMP process is: 1 – make something, 2 – start selling it, 3 – Get a FedRAMP Ready, 4 – get FISMA authorization(s).
Then:
If any of your FISMA customers care enough about the rules and your product to give you a FISMA ATO, the PMO can explain to your Agency why It isn't supposed to be "extra work" for your Agency to give it a FedRAMP ATO. It is, in fact, actually supposed to be LESS work for an Agency to give you a FedRAMP ATO, since you, the CSP, are responsible for hiring a 3PAO and being assessed independently, instead of your Agency doing the actual assessment work. Your Agency is (supposed to be) already reviewing the Assessment and the continuous monitoring of your contributions to their FISMA system ATO.
Then:
Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays
Security and Compliance Consultant

From: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine.

Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

--

(William) Jay Huie

TTS Solutions - Deputy Assistant Commissioner, Acting

U.S. General Services Administration

Ex 6 - (5 U.S.C. Sec

Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

From: Stephen Kovac <[redacted]

To: Michael Hettinger [redacted], Ken Stavinoha (kestavin) [redacted] Rob Hankey [redacted]>, William Huie - QQ [redacted]

Cc: "Hays, Marilyn" [redacted], Jason Oksenhendler [redacted] David Simpson [redacted], Emell McKelvey [redacted] Doug Cowan (ccowan [redacted] Nancy Delanoche [redacted]>, "McClure, David" <david.mcclure@accenturefedera[redacted]>, steve.sonnenberg@alphaomegaintegration[redacted] "Pizzano, Dave" [redacted], meredith.dost@applied[redacted] french_jacqueline@bah[redacted] tandon_geetika@bah[redacted], david.pitts@businessintegr[redacted] dtuten@cd[redacted] saidul.islam@cgifederal[redacted] Michael Carter [redacted], srussom@deloitte[redacted], msoliman@dssinc[redacted], ahopkins@dssinc[redacted], rbussey@evolverinc[redacted], Chudi Okafo - ICEW [redacted], anthony[redacted]elia@gsa.gov, adriennewilk@google[redacted] vspearman@granitenet[redacted], adewale.omoniyi@us.ibm[redacted], shaunak.ashtaputre@karsun-llc.com, jkupcinski@kpmg[redacted], dschulman@missioncyber[redacted], mukesh@mitre[redacted], teresa.welsh@anthem[redacted], koushicaa.sundar2@anthem[redacted], douglas.grismore@anthem[redacted], james.farley@octoconsulting[redacted], "Roberts, Taylor C. EOP/OMB" [redacted]>, tcossa@comcast.net, jack.silpacharn@oracle[redacted], ellen.kuhn@oracle[redacted], ben.duan@precise-soft[redacted], nbawa@reisystems[redacted], jeffrey.walters@reisystems[redacted], spipino@salesforce[redacted], carri.thompson@servicenow[redacted], rob.palmer@shorepointinc[redacted], siddique.chaudhry@snowflake[redacted], Gaurav Pal <gpal@stackarmor[redacted]>, kristen.boyd@usda.gov, steven.hernandez@ed.gov, "Udy, Warren (CONTR)" [redacted]>, "Kruse, Jason" [redacted] naureen[redacted]rahman@hq.dhs[redacted] jaime[redacted]noble@usdo[redacted] "Cornelius, Matthew T. EOP/OMB" [redacted]>, bhajost@steelcloud[redacted], charles.fuller@eglobaltech[redacted], Karina Homme [redacted], "Sorenson, Michae[redacted], Mike Howell [redacted] David Dastya[redacted], Ashley Mahan - QXC [redacted]ob Hankey [redacted], John Davis

Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6

Date: Thu, 16 Apr 2020 17:25:17 -0400

Thanks Mike, Marilyn and all…..

I think we all learned something from this…. I know I did, which is why I said "Teach me"! isn't that the point of these groups?

I may not agree with all of it, but love the banter and the passion…. Makes for a good group!

And Yes Marilyn, I know how long you have been around FedRAMP! 👈

Fun Stuff….. Take care this weekend and be safe all! I hear ice jiggling in my kitchen! ☺

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6
>www.zscaler Ex 6 <

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From: Mike Hettingger <mhettinger@hsg-dc[Ex 6]>

Date: Thursday, April 16, 2020 at 4:59 PM

To: "Ken Stavinoha (kestavin)" <kestavin@cisco[Ex 6]>, Rob Hankey <rob.hankey@intelliworxit[Ex 6]>, William Huie - QQ <william.huie@gsa.gov>

Cc: Stephen Kovac <skovac@zscaler[Ex 6]>, "Hays, Marilyn" <Marilyn.Hays@perspecta[Ex 6]>, Jason Oksenhendler <Jason.Oksenhendler@coalfire[Ex 6]>, David Simpson <dsimpson@qualys[Ex 6]>, Emell McKelvey <emell@mackkelltechllc[Ex 6]>, "Doug Cowan (ccowan)" <ccowan@cisco[Ex 6]>, Nancy Delanoche <ndelanoche@actiac[Ex 6]>, "McClure, David" <david.mcclure@accenturefederal[Ex 6]>, "steve.sonnenberg@alphaomegaintegration[Ex 6]" <steve.sonnenberg@alphaomegaintegration[Ex 6]>, "Pizzano, Dave" <dpizzan@amazon[Ex 6]>, "Meredith.Dost@appliedis[Ex 6]" <Meredith.Dost@appliedis[Ex 6]>, "french_jacqueline@bah[Ex 6]" <french_jacqueline@bah[Ex 6]>, "tandon_geetika@bah[Ex 6]" <tandon_geetika@bah[Ex 6]>, "david.pitts@businessintegra[Ex 6]" <david.pitts@businessintegra[Ex 6]>, "dtuten@cdc.gov" <dtuten@cdc.gov>, "saidul.islam@cgifederal[Ex 6]" <saidul.islam@cgifederal[Ex 6]>, Michael Carter <Michael.Carter@coalfire[Ex 6]>, "srussom@deloitte[Ex 6]" <srussom@deloitte[Ex 6]>, "msoliman@dssinc[Ex 6]" <msoliman@dssinc[Ex 6]>, "ahopkins@dssinc[Ex 6]" <ahopkins@dssinc[Ex 6]>, "rbussey@evolverinc[Ex 6]" <rbussey@evolverinc[Ex 6]>, Chudi Okafo - ICEW <chudi.okafo@gsa.gov>, "anthony.melia@gsa.gov" <anthony.melia@gsa.gov>, "adriennewilk@google[Ex 6]" <adriennewilk@google[Ex 6]>, "vspearman@granitenet[Ex 6]" <vspearman@granitenet[Ex 6]>, "adewale.omoniyi@us.ibm[Ex 6]" <adewale.omoniyi@us.ibm[Ex 6]>, "shaunak.ashtaputre@karsun-llc[Ex 6]" <shaunak.ashtaputre@karsun-llc[Ex 6]>, "jkupcinski@kpmg[Ex 6]" <jkupcinski@kpmg[Ex 6]>, "dschulman@missioncyber[Ex 6]" <dschulman@missioncyber[Ex 6]>, "mukesh@mitre[Ex 6]" <mukesh@mitre[Ex 6]>, "teresa.welsh@anthem[Ex 6]" <teresa.welsh@anthem[Ex 6]>,

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Taylor C. EOP/OMB" <[redacted]>, "tcossa@comcast.net"
<tcossa@comcast.net>, "jack.silpacharn@oracle[redacted]"
<jack.silpacharn@oracle[redacted]>, "ellen.kuhn@oracle[redacted]" <ellen.kuhn@oracle[redacted]>,
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"nbawa@reisystems[redacted]" <nbawa@reisystems[redacted]>,
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[redacted] "Cornelius, Matthew T. EOP/OMB"
[redacted]>, "bhajost@steelcloud[redacted]"
<bhajost@steelcloud[redacted]>, "charles.fuller@eglobaltech[redacted]"
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[redacted], David Dastvar [redacted],
Ashley Mahan - QXC [redacted] Rob Hankey
[redacted] John Davis[redacted]

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Ken is 100% correct. As I just said to Steve Kovac separately FedRAMP PREPARES you to meet FISMA for cloud but FISMA still rules the day. FISMA is the law. FedRAMP is a program.

Mike Hettinger | President & Founding Principal | Hettinger Strategy Group LLC

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From: Ken Stavinoha (kestavin) <kestavin@cisco>
Sent: Thursday, April 16, 2020 4:36 PM
To: Rob Hankey; William Huie - QQ
Cc: Stephen Kovac; Hays, Marilyn; Jason Oksenhendler; David Simpson; mell McKelvey; Doug Cowan (ccowan); Nancy Delanoch; McClure, David; steve.sonnenberg@alphaomegaintegration; Pizzano, Dave; Meredith.Dost@appliedis; french_jacqueline@bah; tandon_geetika@bah; david.pitts@businessintegra; dtuten@cdc.gov; saidul.islam@cgifederal; Michael Carter <Michael.Carter@coalfire>; Michael Hettinger; srussom@deloitte; msoliman@dssinc; ahopkins@dssinc; rbussey@evolverinc; Chudi Okafo - ICEW; anthony.melia@gsa.gov; adriennewilk@google; vspearman@granitenet; adewale.omoniyi@us.ibm; shaunak.ashtaputre@karsun-llc; jkupcinski@kpmg; dschulman@missioncyber; mukesh@mitre; teresa.welsh@anthem; koushicaa.sundar2@anthem; douglas.grismore@anthem; james.farley@octoconsulting; Roberts, Taylor C. EOP/OMB; tcossa@comcast.net; jack.silpacharn@oracle; ellen.kuhn@oracle; ben.duan@precise-soft.com; nbawa@reisystems; jeffrey.walters@reisystems; spipino@salesforce; Carri.Thompson@servicenow; rob.palmer@shorepointinc; Siddique.Chaudhry@snowflake; Gaurav Pal; Krister Boyd@usda.gov; steven.hernandez@ed.gov; Udy, Warren (CONTR); Kruse, Jason <jason.kruse@hq.dhs.gov>; naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Cornelius, Matthew T. EOP/OMB; bhajost@steelcloud; charles.fuller@eglobaltech; Karina Homme; Sorenson, Michael <; Mike Howell; David Dastvar <; Ashley Mahan - QXC <; Rob Hankey <r; John Davis
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I agree – great discussion. The way I have framed the FISMA vs FedRAMP for our organization is that FISMA is the law - found in Title III of the E-Government Act of 2002 and amended in 2014 as Federal Information Systems Modernization Act – whereas FedRAMP is the process (at least for cloud).

FISMA ATOs are still applicable, especially in non-cloud environments, but agencies are "encouraged" to use the FedRAMP process for a cloud authorization. One significant difference

between FISMA and FedRAMP ATOs is the formality of the Continuous Monitoring requirement (ConMon is not mentioned in the 2002 FISMA law or its successor). ConMon is viewed by agency sponsors as potentially the biggest drain on their resources required to maintain FedRAMP ATOs. Another significant difference is the requirement of independent auditors in FedRAMP ATOs.

Ken E. Stavinoha, PhD Information Assurance Policy
TECHNICAL LEADER – ENGINEERING
S&TO Cloud Authorizations
Ex 6 - (5 U.S.C. Ex 6
552(b)(6))

From: Rob Hankey <Ex 6 - (5 U.S.C. Sec 55; Ex 6))
Sent: Thursday, April 16, 2020 2:55 PM
To: William Huie - Q Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Stephen Kovac Ex 6 - (5 U.S.C. Sec Hays, Marilyn Ex 6 - (5 U.S.C. Sec 552(b)(6)) ason Oksenhendler Ex 6 - (5 U.S.C. Sec 552(b)(6)) David Simpson <Ex 6 - (5 U.S.C. Sec >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec ; Doug Cowan (ccowan) Ex 6 - (5 U.S.C. Sec 552(b)(6)) Nancy Delanoche Ex 6 - (5 U.S.C. Sec ; McClure, David <Ex 6 - (5 U.S.C. Sec 552(b)(6)) steve.sonnenberg@alphaomegaintegration Ex ; Pizzano, Dave <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Meredith.Dost@appliedis Ex ; french_jacqueline@bah Ex ; tandon_geetika@bah Ex ; david.pitts@businessintegra Ex ; dtuten@cdc.gov; saidul.islam@cgifederal Ex ; Ken Stavinoha (kestavin) Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Michael Carter <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Michael Hettinger <mhettinger@hsg-dc Ex >; srussom@deloitte Ex ; msoliman@dssinc Ex ; ahopkins@dssinc Ex ; rbussey@evolverinc Ex ; Chudi Okafo - ICEW <Ex 6 - (5 U.S.C. Sec >; anthony.melia@gsa.gov; adriennewilk@google Ex ; vspearman@granitenet Ex ; adewale.omoniyi@us.ibm Ex ; shaunak.ashtaputre@karsun-llc Ex ; jkupcinski@kpmg Ex ; dschulman@missioncyber Ex ; mukesh@mitre Ex ; teresa.welsh@anthem Ex ; koushicaa.sundar2@anthem Ex ; douglas.grismore@anthem Ex ; james.farley@octoconsulting Ex ; Roberts, Taylor C. EOP/OMB Ex 6 - (5 U.S.C Ex 6 - (5 Ex >; tcossa@comcast.net; jack.silpacharn@oracle Ex ; Sec 552(b)(6)) ellen.kuhn@oracle Ex ; ben.duan@precise-soft Ex ; nbawa@reisystems Ex ; jeffrey.walters@reisystems Ex ; spipino@salesforce Ex ; Carri.Thompson@servicenow Ex ; rob.palmer@shorepointinc Ex ; Siddique.Chaudhry@snowflake Ex ; Gaurav Pal Ex 6 - (5 U.S.C. Se Ex Kristen.Boyd@usda Ex 6 - (5 Ex 6 - Ex 6 - ; Udy, Warren (CONTR) Ex 6 - (5 U.S.C. Sec ; Kruse, Jason Ex 6 - (5 U.S.C. Sec naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Cornelius, Matthew T. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex >; bhajost@steelcloud Ex ; charles.fuller@eglobaltech Ex ;

Karina Homme[redacted]; Sorenson, Michael <[redacted]
Mike Howell [redacted] David Dastvar <[redacted] Ashley
Mahan - QXC <[redacted]>; Rob Hankey <[redacted]>; John Davis
[redacted]
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Thanks William (j?),

It's good to have someone from GSA adding to the conversation. I am assuming that even if agencies are using a FedRAMP approach to an on-prem solution, they are still guided by the FedRAMP process and not by FISMA?

I can send some really good coffee if you need some..... ☺

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit[redacted]
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

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From: William Huie - QQ <[redacted]
Sent: Thursday, April 16, 2020 3:11 PM
To: Rob Hankey [redacted]
Cc: Stephen Kovac <[redacted] Hays, Marilyn [redacted]; Jason

Oksenhendler [redacted]; David Simpso[redacted] Emell McKelvey[redacted] Doug Cowan (ccowan) <[redacted] Nancy Delanoche <[redacted]>; McClure, David <[redacted]> steve.sonnenberg@alphaomegaintegration[redacted]; Pizzano, Dave <dpizzan@amazon[redacted]>; Meredith.Dost@appliedis[redacted]; french_jacqueline@bah[redacted]; tandon_geetika@bah[redacted]; david.pitts@businessintegra[redacted]; dtuten@cdc.gov; saidul.islam@cgifederal[redacted]; Ken Stavinoha (kestavin) [redacted]; Michael Carter <[redacted]>; Michael Hettinger [redacted]; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; Chudi Okafo - ICEW [redacted] anthony.melia@gsa.gov; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewale.omoniyi@us.ibm[redacted]; shaunak.ashtaputre@karsun-llc[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted]; teresa.welsh@anthem[redacted]; koushicaa.sundar2@anthem[redacted]; douglas.grismore@anthem[redacted]; james.farley@octoconsulting[redacted]; Roberts, Taylor C. EOP/OMB <taylor.c.roberts[redacted]>; tcossa@comcast.net; jack.silpacharn@oracle[redacted]; ellen.kuhn@oracle[redacted]; ben.duan@precise-soft[redacted]; nbawa@reisystems[redacted]; jeffrey.walters@reisystems[redacted]; spipino@salesforce[redacted]; Carri.Thompson@servicenow[redacted]; rob.palmer@shorepointinc[redacted]; Siddique.Chaudhry@snowflake[redacted]; Gaurav Pal <gpal@stackarmor[redacted]>; Kristen.Boyd@usda.gov; steven.hernandez@ed.gov; Udy, Warren (CONTR) <[redacted]>; Kruse, Jason [redacted] naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Cornelius, Matthew T. EOP/OMB [redacted]; bhajost@steelcloud[redacted]; charles.fuller@eglobaltech[redacted]; Karina Homme [redacted] Sorenson, Michael <[redacted] Mike Howell [redacted] David Dastvar <[redacted]; Ashley Mahan - QXC <[redacted]; Rob Hankey <[redacted]; John Davis [redacted]

Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

This is a great discussion - I see FedRAMP as how you implement FISMA for the cloud.
- There's a "pedigree" diagram somewhere (either in pyramid or other forms) that shows the inheritance chain e.g. Clingher-Cohen -> FISMA -> A-130 -> FedRAMP -> Agency ATO.

So the take away I saw in Marilyn's comment was that if an Agency isn't prepared to run with the final "Agency ATO" (which is required per FISMA and A-130 in accordance with NIST 800-[53|37|...) then they're not really prepared to take advantage of a FedRAMP authorization.

Rob, we actually have some solutions that most people would consider more traditional "on-prem" environments that adhere to the FedRAMP baseline (it's encourage but not specifically required) so I don't define as hard a distinction and of course FedRAMP's baselines follow from the same 800-53 control set as any federal information system must.

- So some of it's perhaps a semantic distinction - e.g. much like does "coffee" mean caffeinated coffee, in which it's in opposition to "decaf coffee" or is coffee (aka FISMA in my example) the higher level label for both Caffeinated and Decaffeinated versions....

Can you tell I ran out of coffee last week?
j

On Thu, Apr 16, 2020 at 2:22 PM Rob Hankey [redacted] wrote:

> Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.
>
> Kind regards,
>
> Rob Hankey | CEO
> Intelliworx | intelliworxit[redacted]
> US Army Retired
>
> Business Process and Forms Automation Solutions
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From: Stephen Kovac[redacted]
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn [redacted] Jason Oksenhendler [redacted]; Rob Hankey [redacted] David Simpson[redacted] Emell McKelvey [redacted] Doug Cowan (ccowan[redacted])

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Se Ex ; david.mcclure@accenturefederal Ex ;
steve.sonnenberg@alphaomegaintegration Ex ; dpizzan@amazon Ex ;
Meredith.Dost@appliedis Ex ; french_jacqueline@bah Ex ; tandon_geetika@bah Ex ;
david.pitts@businessintegra Ex ; dtuten@cdc.gov; saidul.islam@cgifederal Ex ; Ken Stavinoha
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naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Ex 6 - (5 U.S.C. Sec Ex 6 - (5 Ex ;
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Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Mike Howell Ex 6 - (5 U.S.C. Sec ; David Dastvar
<David.Dastvar@trexsolutionsllc Ex >; Ashley Mahan - QXC Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Rob
Hankey <Ex 6 - (5 U.S.C. Sec ; John Davis Ex 6 - (5 U.S.C. Sec
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP Ex page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. SEx 6
552(b)(6))
>www.zscalerEx 6<

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From: "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Stephen Kovac <Ex 6 - (5 U.S.C. Sec 552Ex 6)>, Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6>, David Simpson <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6>, "Doug Cowan (ccowan)" <Ex 6 - (5 U.S.C. SEx 6 552(b)(6))

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec Ex 6 552(b)(6))
"David.mcclure@accenturefederalEx 6" <david.mcclure@accenturefederalEx 6>, "steve.sonnenberg@alphaomegaintegrationEx 6" <steve.sonnenberg@alphaomegaintegrationEx 6>, "dpizzan@amazonEx 6" <dpizzan@amazonEx 6>, "Meredith.Dost@appliedisEx 6" <Meredith.Dost@appliedisEx 6>, "french_jacqueline@bahEx 6" <french_jacqueline@bahEx 6>, "tandon_geetika@bahEx 6" <tandon_geetika@bahEx 6>, "david.pitts@businessintegraEx 6" <david.pitts@businessintegraEx 6>, "dtuten@cdc.gov" <dtuten@cdc.gov>,

"saidul.islam@cgifederal[redacted]" <saidul.islam@cgifederal[redacted]>, "Ken Stavinoha [redacted], Michael Carter <[redacted]>, Mike Hettingger <[redacted]> "srussom@deloitte[redacted]" <srussom@deloitte[redacted]>, "msoliman@dssinc[redacted]" <msoliman@dssinc[redacted]>, "ahopkins@dssinc[redacted]" <ahopkins@dssinc[redacted]>, "rbussey@evolverinc[redacted]" <rbussey@evolverinc[redacted]>, "chudi.okafo@gsa.gov" <chudi.okafo@gsa.gov>, "anthony.melia@gsa.gov" <anthony.melia@gsa.gov>, "william.huie@gsa.gov" <william.huie@gsa.gov>, "adriennewilk@google[redacted]" <adriennewilk@google[redacted]>, "vspearman@granitenet[redacted]" <vspearman@granitenet[redacted]>, "adewale.omoniyi@us.ibm[redacted]" <adewale.omoniyi@us.ibm[redacted]>, "shaunak.ashtaputre@karsun-llc[redacted]" <shaunak.ashtaputre@karsun-llc[redacted]>, "jkupcinski@kpmg[redacted]" <jkupcinski@kpmg[redacted]>, "dschulman@missioncyber[redacted]" <dschulman@missioncyber[redacted]>, "mukesh@mitre[redacted]" <mukesh@mitre[redacted]>, "teresa.welsh@anthem[redacted]" <teresa.welsh@anthem[redacted]>, "koushicaa.sundar2@anthem[redacted]" <koushicaa.sundar2@anthem[redacted]>, "douglas.grismore@anthem[redacted]" <douglas.grismore@anthem[redacted]>, "james.farley@octoconsulting[redacted]" <james.farley@octoconsulting[redacted]>, [redacted] <[redacted]>, "tcossa@comcast.net" <tcossa@comcast.net>, "jack.silpacharn@oracle[redacted]" <jack.silpacharn@oracle[redacted]>, "ellen.kuhn@oracle[redacted]" <ellen.kuhn@oracle[redacted]>, "ben.duan@precise-soft[redacted]" <ben.duan@precise-soft.com>, "nbawa@reisystems[redacted]" <nbawa@reisystems[redacted]>, "jeffrey.walters@reisystems[redacted]" <jeffrey.walters@reisystems[redacted]>, "spipino@salesforce[redacted]" <spipino@salesforce[redacted]>, "Carri.Thompson@servicenow[redacted]" <Carri.Thompson@servicenow[redacted]>, "rob.palmer@shorepointinc[redacted]" <rob.palmer@shorepointinc[redacted]>, "Siddique.Chaudhry@snowflake[redacted]" <Siddique.Chaudhry@snowflake[redacted]>, "gpal@stackarmor[redacted]" <gpal@stackarmor[redacted]>, "Kristen.Boyd@usda.gov" <Kristen.Boyd@usda.gov>, "steven.hernandez@ed.gov" <steven.hernandez@ed.gov>, "udyws_ex@nv.doe.gov"

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Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

When I hear a product owner complaining that they can't "get an Agency to sponsor their FedRAMP" it is nearly always because they have not yet sold their product to a FISMA granting Federal Agency and gotten a FISMA ATO for a system that includes their product.

I can tell you without the slightest hesitation that the root of this problem is continued industry misunderstanding of the purpose and mechanics of FedRAMP authorization and the roles of the FedRAMP PMO, JAB, and Agencies in the program.

The 2013 FedRAMP process no longer obtains. FedRAMP Ready and the implementation of Demand Monitoring has significantly altered how CSPs approach FedRAMP Authorization.

The original FedRAMP process for new products was: 1 - make something, 2 – start selling it, 3- get a JAB pATO, 4 - get FISMA authorizations from your Agency customers.

The current FedRAMP process is: 1 – make something, 2 – start selling it, 3 – Get a FedRAMP Ready, 4 – get FISMA authorization(s).
Then:
If any of your FISMA customers care enough about the rules and your product to give you a FISMA ATO, the PMO can explain to your Agency why It isn't supposed to be "extra work" for your Agency to give it a FedRAMP ATO. It is, in fact, actually supposed to be LESS work for an Agency to give you a FedRAMP ATO, since you, the CSP, are responsible for hiring a 3PAO and being assessed independently, instead of your Agency doing the actual assessment work. Your Agency is

(supposed to be) already reviewing the Assessment and the continuous monitoring of your contributions to their FISMA system ATO.

Then:

Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays
Security and Compliance Consultant

From: Jason Oksenhendle[redacted]
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

--
(William) Jay Huie

TTS Solutions - Deputy Assistant Commissioner, Acting
U.S. General Services Administration
willia[redacted]uie@gsa.[redacted]
[redacted]

[WARNING: UNSCANNABLE EXTRACTION FAILED][EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Rob Hankey [redacted]

To: Ken Stavinoha [redacted], William Huie - QQ [redacted]

Cc: Stephen Kovac [redacted] Hays, Marilyn" [redacted] Jason Oksenhendler [redacted] David Simpson [redacted], Emell McKelvey [redacted], Doug Cowan [redacted], Nancy Delanoche [redacted], "McClure, David" [redacted], stev[redacted]sonnenberg@alphaomegaintegration[redacted], "Pizzano, Dave" [redacted] meredit[redacted]dost@appliedis[redacted], french_jacqueline@bah[redacted], tandon_geetika@bah[redacted], david[redacted]pitts@businessintegra[redacted], dtuten@cdc.gov, saidul_islam@cgifederal[redacted], Michael Carter [redacted] Michael Hettinger [redacted], srussom@deloitte[redacted], msoliman@dssinc[redacted], ahopkins@dssinc[redacted], rbussey@evolverinc[redacted], Chudi Okafo - ICEW[redacted] anthony.[redacted]melia@gsa.gov, adriennewilk@google[redacted], vspearman@granitenet[redacted], adewale.[redacted]moniyi@us.ibm[redacted], shaunak.ashtaputre@karsun-llc[redacted], jkupcinski@kpmg[redacted], dschulman@missioncyber[redacted], mukesh@mitre[redacted], teresa.[redacted]velsh@anthem[redacted], koushicaa.[redacted]sundar2@anthem[redacted], douglas.[redacted]grismore@anthem[redacted], james.[redacted]arley@octoconsulting[redacted], "Roberts, Taylor C. EOP/OMB" [redacted], tcossa@comcast.net, jack.[redacted]silpacharn@oracle[redacted], eller[redacted]kuhn@oracle[redacted], ben.[redacted]duan@precise-soft[redacted], nbawa@reisystems[redacted], jeffrey.[redacted]walters@reisystems[redacted], spipino@salesforce[redacted], carr[redacted]hompson@servicenow[redacted], rob.[redacted]palmer@shorepointinc[redacted], siddique.[redacted]chaudhry@snowflake[redacted], Gaurav Pal [redacted], kristen.boyd@usda.gov, steven.[redacted]hernandez@ed.gov, "Udy, Warren (CONTR)" [redacted], "Kruse, Jason" [redacted] naureen.rahman@hq.dhs.gov, jaime.[redacted]oble@usdoj.gov, "Cornelius, Matthew T. EOP/OMB" [redacted], bhajost@steelcloud[redacted], charle[redacted]uller@eglobaltech[redacted], Karina Homme [redacted], "Sorenson, Michael" [redacted], Mike Howell [redacted], David Dastvar [redacted], Ashley Mahan - QXC

<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6, John Davis Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Thu, 16 Apr 2020 16:43:04 -0400

Well put Ken...thanks.

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit Ex 6
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office Ex 6 - (5 U.S.C. Sec 553(b)(6))
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From: Ken Stavinoha (kestavin) Ex 6 - (5 U.S.C. Ex

Sent: Thursday, April 16, 2020 4:36 PM

To: Rob Hankey Ex 6 - (5 U.S.C. Sec Ex; William Huie - QQ Ex 6 - (5 U.S.C. Sec

Cc: Stephen Kovac Ex 6 - (5 U.S.C. Sec; Hays, Marilyn Ex 6 - (5 U.S.C. Sec 552 Ex Jason Oksenhendler Ex 6 - (5 U.S.C. Sec 552(b)(6)); David Simpson Ex 6 - (5 U.S.C. Sec Ex; Emell McKelvey Ex 6 - (5 U.S.C. Sec; Doug Cowan Ex 6 - (5 U.S.C. Sec Ex; Nancy Delanoche Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex; McClure, David Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex; steve.sonnenberg@alphaomegaintegration Ex; Pizzano, Dave Ex 6 - (5 U.S.C. Sec Ex; Meredith.Post@appliedis Ex; french_jacqueline@bah Ex; tandon_geetika@bah Ex; david.pitts@businessintegra Ex; dtuten@cdc.gov; saidu.Eslam@cgifederal Ex; Michael Carter Ex 6 - (5 U.S.C. Sec Ex, Michael Hettinger Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex

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Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

I agree – great discussion. The way I have framed the FISMA vs FedRAMP for our organization is that FISMA is the law - found in Title III of the E-Government Act of 2002 and amended in 2014 as Federal Information Systems Modernization Act – whereas FedRAMP is the process (at least for cloud).

FISMA ATOs are still applicable, especially in non-cloud environments, but agencies are "encouraged" to use the FedRAMP process for a cloud authorization. One significant difference between FISMA and FedRAMP ATOs is the formality of the Continuous Monitoring requirement (ConMon is not mentioned in the 2002 FISMA law or its successor). ConMon is viewed by agency sponsors as potentially the biggest drain on their resources required to maintain FedRAMP ATOs. Another significant difference is the requirement of independent auditors in FedRAMP ATOs.

Ken E. Stavinoha, PhD Information Assurance Policy
TECHNICAL LEADER – ENGINEERING
S&TO Cloud Authorizations
[Ex 6 - (5 U.S.C.][Ex 6]
552(b)(6))

From: Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Sent: Thursday, April 16, 2020 2:55 PM

To: William Huie - QC[redacted]

Cc: Stephen Kovac[redacted]; Hays, Marilyn[redacted]; Jason Oksenhendler[redacted]; David Simpson <[redacted]; Ernell McKelvey[redacted]; Doug Cowan[redacted]; Nancy Delanoche[redacted]; McClure, Dav[redacted]; steve[redacted]sonnenberg@alphaomegaintegration[redacted]; Pizzano, Dave <[redacted]; Meredith.Dost@appliedis[redacted]; french_jacqueline@bah[redacted]; tandon_geetika@bah[redacted]; david.pitts@businessintegra[redacted]; dtuten@cdc.gov; saidu.islam@cgifederal[redacted]; Ken Stavinoha[redacted] Michael Carte[redacted]; Michael Hettinger <mhettinger@hsg-dc[redacted]>; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; Chudi Okafo - ICEW <[redacted]; anthon[redacted]melia@gsa.gov; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewale.omoniyi@us.ibm[redacted]; shauna.ashtaputre@karsun-llc[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted]; teresa.welsh@anthem[redacted]; koushicaa.sundar2@anthem[redacted]; douglas.grismore@anthem[redacted]; james.farley@octoconsulting[redacted]; Roberts, Taylor C. EOP/OMB <taylor[redacted]roberts[redacted]>; tcossa@comcast.net; jack.silpacharn@oracle[redacted]; elle[redacted]kuhn@oracle[redacted]; ben.duan@precise-soft[redacted]; nbawa@reisystems[redacted]; jeffrey.walters@reisystems[redacted]; spipino@salesforce[redacted]; Carri[redacted]hompson@servicenow[redacted]; rob.palmer@shorepointinc[redacted]; Siddique[redacted]haudhry@snowflake[redacted]; Gaurav Pal <gpal@stackarmor[redacted]>; Kristen[redacted]oyd@usda.gov; steven[redacted]ernandez@ed.gov; Udy, Warren (CONTR)[redacted]; Kruse, Jason[redacted]; naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Cornelius, Matthew T. EOP/OMB[redacted]; bhajost@steelcloud[redacted]; charle[redacted]fuller@eglobaltech[redacted]; Karina Homme[redacted]; Sorenson, Michael <[redacted]; Mike Howell[redacted]; David Dastvar <[redacted]; Ashley Mahan - QXC <[redacted]; Rob Hankey[redacted]; John Davis[redacted]

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Thanks William (j?),

It's good to have someone from GSA adding to the conversation. I am assuming that even if agencies are using a FedRAMP approach to an on-prem solution, they are still guided by the FedRAMP process and not by FISMA?

I can send some really good coffee if you need some..... ☺

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit[redacted]
US Army Retired

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From: William Huie - QQ <[redacted]
Sent: Thursday, April 16, 2020 3:11 PM
To: Rob Hankey <[redacted]
Cc: Stephen Kovac[redacted]; Hays, Marilyn[redacted]; Jason Oksenhendler[redacted]; David Simpson[redacted]; Emell McKelvey[redacted]; Doug Cowan[redacted]; Nancy Delanoche[redacted]; McClure, David[redacted] steve[redacted]onnenberg@alphaomegaintegration[redacted]; Pizzano, Dave[redacted]; Meredith[redacted]ost@appliedis[redacted]; french_jacqueline@bah[redacted]; tandon_geetika@bah[redacted]; david[redacted]pitts@businessintegra[redacted]; dtuten@cdc.gov; saidul[redacted]islam@cgifederal[redacted]; Ken Stavinoha ([redacted]; Michael Carter <[redacted]; Michael Hettinger [redacted]; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; Chudi Okafo - ICEW [redacted]anthony[redacted]melia@gsa.gov; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewale[redacted]omoniyi@us.ibm[redacted]; shauna[redacted]ashtaputre@karsun-llc[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted]; teresa[redacted]elsh@anthem[redacted]; koushicaa[redacted]sundar2@anthem[redacted];

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Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

This is a great discussion - I see FedRAMP as how you implement FISMA for the cloud.
- There's a "pedigree" diagram somewhere (either in pyramid or other forms) that shows the inheritance chain e.g. Clingher-Cohen -> FISMA -> A-130 -> FedRAMP -> Agency ATO.

So the take away I saw in Marilyn's comment was that if an Agency isn't prepared to run with the final "Agency ATO" (which is required per FISMA and A-130 in accordance with NIST 800-[53|37|...) then they're not really prepared to take advantage of a FedRAMP authorization.

Rob, we actually have some solutions that most people would consider more traditional "on-prem" environments that adhere to the FedRAMP baseline (it's encourage but not specifically required) so I don't define as hard a distinction and of course FedRAMP's baselines follow from the same 800-53 control set as any federal information system must.
- So some of it's perhaps a semantic distinction - e.g. much like does "coffee" mean caffeinated coffee, in which it's in opposition to "decaf coffee" or is coffee (aka FISMA in my example) the higher level label for both Caffeinated and Decaffeinated versions....

Can you tell I ran out of coffee last week?
j

On Thu, Apr 16, 2020 at 2:22 PM Rob Hankey <[redacted]rote:

> Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.
>
> Kind regards,
>
> Rob Hankey | CEO
> Intelliworx | intelliworxit[redacted]

US Army Retired

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From: Stephen Kovac <Ex 6 - (5 U.S.C. Ex
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex ; Jason Oksenhendler Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex >; Rob Hankey <Ex 6 - (5 U.S.C. Sec Ex >; David Simpson Ex 6 - (5 U.S.C. Se Ex ; Emell McKelvey Ex 6 - (5 U.S.C. Sec Ex >; Doug Cowan Ex 6 - (5 U.S.C. Sec 552(Ex))
Cc: Nancy Delanoche <ndelanoche@actiac Ex >; david mcclure@accenturefederal Ex ; steve sonnenberg@alphaomegaintegration Ex ; dpizzan@amazon Ex ; Meredith Dost@appliedis Ex ; french_jacqueline@bah Ex ; tandon_geetika@bah Ex ; david pitts@businessintegra Ex ; dtuten@cdc.gov; saidul islam@cgifederal Ex ; Ken Stavinoha Ex 6 - (5 U.S.C. Sec 552(b)(6)) Michael Carter <Ex 6 - (5 U.S.C. Sec ; mhettinger@hsg-dc Ex ; srussom@deloitte Ex ; msoliman@dssinc Ex ; ahopkins@dssinc Ex ; rbussey@evolverinc Ex ; chudi okafo@gsa.gov; anthony helia@gsa.gov; william huie@gsa.gov; adriennewilk@google Ex ; vspearman@granitenet Ex ; adewale omoniyi@us.ibm Ex ; shauna ashtaputre@karsun-llc Ex ; jkupcinski@kpmg Ex ; dschulman@missioncyber Ex ; mukesh@mitre Ex ; teresa welsh@anthem Ex ; koushica sundar2@anthem Ex ; douglas grismore@anthem Ex ; james farley@octoconsulting Ex ; taylor.e roberts Ex 6 - (5 Ex ; tcossa@comcast.net; jack.silpacharn@oracle Ex ; ellen.kuhn@oracle Ex ; ben duan@precise-soft.com; nbawa@reisystems Ex ; jeffrey walters@reisystems Ex ; spipino@salesforce Ex ;

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Hankey <Ex 6 - (5 U.S.C. Sec ; John Davis <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP Ex page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec 552(b)(6))
>www.zscaler Ex 6 <

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From: "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Stephen Kovac <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) David Simpson <Ex 6 - (5 U.S.C. Sec 552(b)(6)) mell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Doug Cowan <Ex 6 - (5 U.S.C. Sec 552(b)(6))

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Dastvar [redacted]>, Ashley Mahan - QXC
[redacted], Rob Hankey [redacted]>, John Davis

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

When I hear a product owner complaining that they can't "get an Agency to sponsor their FedRAMP" it is nearly always because they have not yet sold their product to a FISMA granting Federal Agency and gotten a FISMA ATO for a system that includes their product.

I can tell you without the slightest hesitation that the root of this problem is continued industry misunderstanding of the purpose and mechanics of FedRAMP authorization and the roles of the FedRAMP PMO, JAB, and Agencies in the program.

The 2013 FedRAMP process no longer obtains. FedRAMP Ready and the implementation of Demand Monitoring has significantly altered how CSPs approach FedRAMP Authorization.

The original FedRAMP process for new products was: 1 - make something, 2 – start selling it, 3- get a JAB pATO, 4 - get FISMA authorizations from your Agency customers.

The current FedRAMP process is: 1 – make something, 2 – start selling it, 3 – Get a FedRAMP Ready, 4 – get FISMA authorization(s).
Then:
If any of your FISMA customers care enough about the rules and your product to give you a FISMA ATO, the PMO can explain to your Agency why It isn't supposed to be "extra work" for your Agency to give it a FedRAMP ATO. It is, in fact, actually supposed to be LESS work for an Agency to give you a FedRAMP ATO, since you, the CSP, are responsible for hiring a 3PAO and being assessed independently, instead of your Agency doing the actual assessment work. Your Agency is (supposed to be) already reviewing the Assessment and the continuous monitoring of your contributions to their FISMA system ATO.
Then:
Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays
Security and Compliance Consultant

From: Jason Oksenhendler Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

--
(William) Jay Huie

TTS Solutions - Deputy Assistant Commissioner, Acting
U.S. General Services Administration
Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Emell McKelvey <emell@mackkelltechllc[redacted]>

To: "Hays, Marilyn" <[redacted]>, "Hernandez, Steven" <[redacted]>, Rob Hankey <[redacted]>, Stephen Kovac <[redacted]>, Jason Oksenhendler <[redacted]>, David Simpson <[redacted]>, Doug Cowan <[redacted]>

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Date: Thu, 16 Apr 2020 17:33:26 -0400

Thank you for that input Marilyn. I will adjust my reference material appropriately with this new information

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Owner/CTO
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>www.mackkelltechllcEx 6<

MACKKELL TECHNOLOGIES LLC

IT and Telecommunications Infrastructure Specialists

From: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Thursday, April 16, 2020 4:48 PM
To: Hernandez, Steven Ex 6 - (5 U.S.C. Sec ; Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6)); Stephen Kovac Ex 6 - (5 U.S.C. Sec >; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; David Simpson Ex 6 - (5 U.S.C. Sec >; Emell McKelvey Ex 6 - (5 U.S.C. Sec ; Doug Cowan Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Nancy Delanoche Ex 6 - (5 U.S.C. Sec ; davidEmcclure@accenturefederal Ex 6; steve.sonnenberg@alphaomegaintegration Ex 6; dpizzan@amazon Ex 6; Meredith.Dost@appliedis Ex 6; french_jacqueline@bah Ex 6; tandon_geetika@bah Ex 6; david.pitts@businessintegra Ex 6; dtuten@cdc.gov; saidul.islam@cgifederal Ex 6; Ken Stavinoha Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Michael Carter <Ex 6 - (5 U.S.C. Sec , mhettinger@hsg-dc.com; srussom@deloitte Ex 6; msoliman@dssinc Ex 6; ahopkins@dssinc Ex 6; rbussey@evolverinc Ex 6; chudi.okafo@gsa.gov; anthon melia@gsa.gov; william huie@gsa.gov; adriennewilk@google Ex 6; vspearman@granitenet Ex 6; adewale.omoniyi@us.ibm Ex 6; shaunak.shtaputre@karsun-llc Ex 6; jkupcinski@kpmg Ex 6; dschulman@missioncyber Ex 6; mukesh@mitre Ex ; teresa.welsh@anthem Ex 6; koushicaa undar2@anthem Ex 6; douglas.grismore@anthem Ex 6; james.farley@octoconsulting Ex 6; tayl Ex oberts@omb Ex 6 - (5 tcossa@comcast.net; jack.silpacharn@oracle Ex 6; ellen.kuhn@oracle Ex 6; ben.duan@precise-soft.com; nbawa@reisystems Ex 6; jeffrey.walters@reisystems Ex 6; spipino@salesforce Ex 6; Carri.Thompson@servicenow Ex 6; rob.palmer@shorepointinc Ex 6; Siddique.Chaudhry@snowflake Ex 6; gpal@stackarmor Ex 6; Kristen.Boyd@usda.gov; udyws_ex@nv.doe.gov; jason.kruse@hq.dhs.gov; naureen.rahman@hq.dhs.gov; Jaime.Noble@usdoj.gov; Matthe Ex Cornelius@omb Ex 6 - (5 ; bhajost@steelcloud Ex 6; charles.fuller@eglobaltech Ex 6; khomme@microsoft Ex 6; Sorenson, Michael Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Mike Howell Ex 6 - (5 U.S.C. Sec , David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec ; Rob Hankey

Ex 6 - (5 U.S.C. Sec Ex 6 John Davis Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Just a note about this linked whitepaper FYI:
Coalfire has been my 3PAO for many A&A cycles. They know what they are talking about. However, this Whitepaper was written in 2016, before the change to FedRAMP Ready and Demand Monitoring, so it describes the "old" Authorization processes.
If you want the actual poop, Go read the stuff on FedRAMP's website.

Marilyn Hays

From: Hernandez, Steven Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Thursday, April 16, 2020 2:28 PM

To be clear, FedRAMP is how you meet FISMA for public cloud systems ☺

Coalfire did a great writeup on this:

>https://www.coalfireEx 6/Documents/Whitepapers/FISMA-vs-FedRAMP_Controls-authorizations<

Steven G Hernandez
MBA, CISSP, CISA, CNSS, CSSLP, SSCP, CAP, ITIL
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[EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Gaurav Pal Ex 6 - (5 U.S.C. Sec

To: Stephen Kovac <Ex 6 - (5 U.S.C. Sec Rob Hankey <Ex 6 - (5 U.S.C. Sec >, William Huie - QQ <Ex 6 - (5 U.S.C. Sec

Cc: "Hays, Marilyn" Ex 6 - (5 U.S.C. Sec 552(b)(6)), Jason Oksenhendler Ex 6 - (5 U.S.C. Sec 552(b)(6)), David Simpson <Ex 6 - (5 U.S.C. Sec >, Emell McKelvey <Ex 6 - (5 U.S.C. Sec , Doug Cowan Ex 6 - (5 U.S.C. Sec 552(b)(6)), Nancy Delanoche Ex 6 - (5 U.S.C. Sec 552(b)(6)) <>, "McClure, David" Ex 6 - (5 U.S.C. Sec 552(b)(6)), steve.sonnenberg@alphaomegaintegration Ex 6, "Pizzano, Dave" Ex 6 - (5 U.S.C. Sec 552(b)(6)), meredith.dost@appliedis Ex 6, french_jacqueline@bah Ex 6, tandon_geetika@bah Ex 6, david.pitts@businessintegra Ex 6, dtuten@cdc Ex , saidu.slam@cgifederal Ex 6, Ken Stavinoha Ex 6 - (5 Ex 6 - (5 U.S.C. Sec 552(b)(6)), Michael Carter Ex 6 - (5 U.S.C. Sec , Michael Hettinger Ex 6 - (5 U.S.C. Sec , srussom@deloitte Ex 6, msoliman@dssinc Ex 6, ahopkins@dssinc Ex 6, rbussey@evolverinc Ex 6, Chudi Okafo - ICEW Ex 6 - (5 U.S.C. Sec 552(b)(6)), anthon.melia@gsa Ex , adriennewilk@google Ex 6, vspearman@granitenet Ex 6, adewale.omoniyi@us.ibm Ex 6, shauna.ashtaputre@karsun-llc.com, jkupcinski@kpmg Ex 6, dschulman@missioncyber Ex 6, mukesh@mitre Ex , teresa.welsh@anthem Ex 6, koushicaa.sundar2@anthem Ex 6, douglas.grismore@anthem Ex 6, james.harley@octoconsulting Ex 6, "Roberts, Taylor C. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)), tcossa@comcast.net, jack.silpacharn@oracle Ex 6, ellen.kuhn@oracle Ex 6, ben.duan@precise-soft Ex 6, nbawa@reisystems Ex 6, jeffrey.walters@reisystems Ex 6, spipino@salesforce Ex 6, carr.thompson@servicenow Ex 6, rob.palmer@shorepointinc Ex 6, siddique.chaudhry@snowflake Ex 6, kristen.boyd@usda Ex , steven.hernandez@ed Ex , "Udy, Warren (CONTR)" Ex 6 - (5 U.S.C. Sec >, "Kruse, Jason" Ex 6 - (5 U.S.C. Sec >, naureen.rahman@hq.dhs Ex , jaime.noble@usdoj Ex , "Cornelius, Matthew T. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)), bhajost@steelcloud Ex 6, charles.fuller@eglobaltech Ex 6, Karina Homme Ex 6 - (5 U.S.C. Sec >, "Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Mike Howell Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, David Dastvar Ex 6 - (5 U.S.C. Sec 552(b)(6)), Ashley Mahan - QXC Ex 6 - (5 U.S.C. Sec , Rob Hankey Ex 6 - (5 U.S.C. Sec , John Davis Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Thu, 16 Apr 2020 16:54:33 -0400

☺ I have had the opportunity to support Jay at the GSA COE's and always loved his diagrams ☺

I deliberately left JAB out because in some respects they are the Gov sponsor – but yes agreed – thank you for making the equation more precise ☺

From: Stephen Kovac <Ex 6 - (5 U.S.C 552(b)(6)) Ex 6>
Sent: Thursday, April 16, 2020 4:35 PM
To: Gaurav Pa Ex 6 - (5 U.S.C. Se 552(b)(6)) Ex 6>; Rob Hankey Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>; William Huie - QQ <Ex 6 - (5 U.S.C. S Ex
Cc: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec Ex 6; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(I Ex 6>; David Simpson <Ex 6 - (5 U.S.C. S Ex 6>; Emell McKelvey <Ex 6 - (5 U.S.C. Sec Ex 6 Doug Cowan Ex 6 - (5 U.S.C. Sec Ex 6>; Nancy Delanoche Ex 6 - (5 U.S.C. Sec Ex McClure, David Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 steve sonnenberg@alphaomegaintegration Ex 6; Pizzano, Dave Ex 6 - (5 U.S.C. S Ex 6; Meredit E Dost@appliedis Ex 6; french_jacqueline@bah Ex 6; tandon_geetika@bah Ex 6; davi E pitts@businessintegra Ex 6; dtuten@cdc Ex ; saidu slam@cgifederal Ex 6; Ken Stavinoha Ex 6 - (5 U.S.C. Sec 552(b Ex 6 Michael Carter <Ex 6 - (5 U.S.C. Sec Ex 6 Michael Hettinger Ex 6 - (5 U.S.C. Sec Ex 6>; srussom@deloitte Ex 6; msoliman@dssinc Ex 6; ahopkins@dssinc Ex 6; rbussey@evolverinc Ex 6; Chudi Okafo - ICEW Ex 6 - (5 U.S.C. S Ex anthony melia@gsa Ex ; adriennewilk@google Ex 6; vspearman@granitenet Ex 6; adewale bmoniyi@us.ibm Ex 6; shaunak ashtaputre@karsun-llc Ex 6; jkupcinski@kpmg Ex 6; dschulman@missioncyber Ex 6; mukesh@mitre Ex ; teresa E velsh@anthem Ex 6; koushicaa sundar2@anthem Ex 6; dougla grismore@anthem Ex 6; james E arley@octoconsulting Ex 6; Roberts, Taylor C. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b Ex); tcossa@comcast.net; jac E ilpacharn@oracle Ex 6; elle E kunn@oracle Ex 6; ben duan@precise-soft Ex 6; nbawa@reisystems Ex 6; jeffrey walters@reisystems Ex 6; spipino@salesforce Ex 6; Carr Thompson@servicenow Ex 6; rob palmer@shorepointinc Ex 6; Siddique.Chaudhry@snowflake Ex 6; Kristen.Boyd@usda Ex ; steven hernandez@ed Ex ; Udy, Warren (CONTR) <udyws_ex@ny.doe Ex >; Kruse, Jason <Ex 6 - (5 U.S.C. Sec >; naureen rahman@hq.dhs Ex ; Jaime Noble@usdoj Ex ; Cornelius, Matthew T. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; bhajost@steelcloud Ex 6; charles fuller@eglobaltech Ex 6; Karina Homme Ex 6 - (5 U.S.C. Sec ; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Mike Howell Ex 6 - (5 U.S.C. Sec >; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC Ex 6 - (5 U.S.C. Sec >; Rob Hankey Ex 6 - (5 U.S.C. Sec ; John Davis <Ex 6 - (5 U.S.C. Sec
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Gaurav,

Jay is always so elegant and PC…. ☺

How about adding JAB:

Industry (CSP) -> Gov (sponsor) or JAB -> FedRAMP P-ATO -> Gov (user/customer) -> FISMA ATO

This is a good flow…….

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec 552(b)(6))
>www.zscalerEx 6<

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Date: Thursday, April 16, 2020 at 4:01 PM

To: Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) William Huie - QQ <Ex 6 - (5 U.S.C. S Ex

Cc: Stephen Kovac <Ex Ex 6 - (5 U.S.C. Sec "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))
David Simpson <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6))
"Doug Cowan (ccowan)" <Ex 6 - (5 U.S.C. Sec Nancy Delanoche <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex, "McClure, David" <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6))

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"[redacted]" <david[redacted]itts@businessintegra[redacted]>, "dtuten@cdc[redacted]"
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[redacted]<mukesh@mitre[redacted]>,
"teresa.welsh@anthem[redacted]" <teresa[redacted]welsh@anthem[redacted]>, [redacted]
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<ellen[redacted]kuhn@oracle[redacted]>, "ben[redacted]duan@precise-soft[redacted]"[redacted]
"nbawa@reisystems[redacted][redacted], [redacted]
<jeffrey[redacted]walters@reisystems[redacted]>, "spipino@salesforce[redacted]"[redacted]
"Carri[redacted]Thompson@servicenow[redacted]"[redacted],
"rob[redacted]palmer@shorepointinc[redacted]"[redacted]
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"Kristen[redacted]Boyd@usda[redacted]" <Kristen[redacted]Boyd@usda[redacted]>, "steven.hernandez@ed[redacted]"
<steven[redacted]hernandez@ed[redacted]>, "Udy, Warren (CONTR)"[redacted], "Kruse,
Jason" <[redacted]"naureen[redacted]rahman@hq.dhs[redacted]"

<naureen[redacted]ahman@hq.dhs[redacted]>, "Jaim[redacted]Noble@usdoj[redacted]" [redacted]
"Cornelius, Matthew T. EOP/OMB" <[redacted]>,
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[redacted] Karina Homme [redacted] "Sorenson,
Michael" [redacted] Mike Howell [redacted], David
Dastvar [redacted], Ashley Mahan - QXC
[redacted], Rob Hankey [redacted], John Davis
[redacted]

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Jay – great to hear from you and thanks for creating the equation!!

Here is a way I have it helpful in sharing the differences between the two:

Industry (CSP) -> Gov (sponsor) -> FedRAMP P-ATO -> Gov (user/customer) -> FISMA ATO

Ultimately regardless of the process followed, every Federal IT system must have a FISMA ATO (or else you get bad FITARA scores ☺)

Gaurav "GP" Pal
Principal
stackArmor
Mobile: [redacted]
Web: >www.stackArmor[redacted]<
Email: [redacted]

ATO on AWS Competency Partner | AWS Advanced Consulting Partner | AWS Government Competency Partner | AWS Public Sector Competency Partner | AWS Security Competency Partner | AWS GovCloud Competency Partner | AWS Education Competency Partner | AWS Microsoft Competency Partner | AWS Non-Profit Competency Partner | AWS Value-Address Reseller (VAR)

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From: Rob Hankey [redacted]
Sent: Thursday, April 16, 2020 3:55 PM
To: William Huie - QQ <[redacted]
Cc: Stephen Kovac <[redacted] Hays, Marilyn <[redacted] [redacted]ason Oksenhendler <[redacted]; David Simpson [redacted]; Ernell McKelvey <[redacted] Doug Cowar[redacted], Nancy Delanoche [redacted]; McClure, David <[redacted]; stev[redacted]sonnenberg@alphaomegaintegration[redacted]; Pizzano, Dave <[redacted]; Meredith[redacted]ost@appliedis[redacted]; french_jacqueline@bah[redacted]; tandon_geetika@bah[redacted]; david[redacted]itts@businessintegra[redacted]; dtuten@cdc[redacted]; saidul.islam@cgifederal[redacted]; Ken Stavinoha [redacted]; Michael Carter <[redacted]; Michael Hettinger [redacted]; srussom@deloitte[redacted]; msoliman@dssinc[redacted]; ahopkins@dssinc[redacted]; rbussey@evolverinc[redacted]; Chudi Okafo - ICEW <[redacted]; anthony.melia@gsa[redacted]; adriennewilk@google[redacted]; vspearman@granitenet[redacted]; adewale.omoniyi@us.ibm[redacted]; shaunak.ashtaputre@karsun-llc[redacted]; jkupcinski@kpmg[redacted]; dschulman@missioncyber[redacted]; mukesh@mitre[redacted]; teresa[redacted]elsh@anthem[redacted]; koushicaa.sundar2@anthem[redacted]; douglas[redacted]rismore@anthem[redacted]; james.farley@octoconsulting[redacted]; Roberts, Taylor C. EOP/OMB [redacted]; tcossa@comcast.net; jack.silpacharn@oracle[redacted]; ellen.kuhn@oracle[redacted]; ben[redacted]uan@precise-soft[redacted]; nbawa@reisystems[redacted]; jeffrey.walters@reisystems[redacted]; spipino@salesforce[redacted]; Carr[redacted]Thompson@servicenow[redacted]; rob.palmer@shorepointinc[redacted]; Siddique.Chaudhry@snowflake[redacted]; Gaurav Pal <[redacted]; Kristen.Boyd@usda[redacted]; steven.hernandez@ed[redacted]; Udy, Warren (CONTR) <udyws_ex@nv.doe[redacted]>; Kruse, Jason [redacted] naureen.rahman@hq.dhs[redacted]; Jaim[redacted]Noble@usdoj[redacted]; Cornelius, Matthew T. EOP/OMB <[redacted]; bhajost@steelcloud[redacted]; charles.fuller@eglobaltech[redacted]; Karina Homme [redacted]; Sorenson, Michael <[redacted] Mike Howell [redacted]; David Dastvar <[redacted]; Ashley Mahan - QXC [redacted]; Rob Hankey [redacted]; John Davis [redacted]
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Thanks William (j?),

It's good to have someone from GSA adding to the conversation. I am assuming that even if agencies are using a FedRAMP approach to an on-prem solution, they are still guided by the FedRAMP process and not by FISMA?

I can send some really good coffee if you need some..... ☺

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworxit[redacted]
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office: [redacted]
Cell [redacted]
Skype: hrworxrob

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From: William Huie - Q[redacted]
Sent: Thursday, April 16, 2020 3:11 PM
To: Rob Hankey [redacted]
Cc: Stephen Kovac[redacted]Hays, Marilyn [redacted]; Jason Oksenhendler[redacted]David Simpson [redacted]; Emell McKelvey [redacted]Doug Cowan (ccowan) [redacted]; Nancy Delanoche[redacted] McClure, David [redacted]; Pizzano, Dave [redacted]; Michael Carter [redacted]; Michael Hettinger [redacted]; Chudi Okafo - ICEW <chudi.okafo@gsa[redacted]>; [redacted]

douglas.grismore@anthem.Ex; james.farley@octoconsulting.Ex; Roberts, Taylor C. EOP/OMB <taylor.Ex.oberts@omb.Ex 6 - (5>; tcossa@comcast.net; jac.Ex 6 - lpacharn@oracle.Ex; ellen.kuhn@oracle.Ex; ber.Exuan@precise-soft.Ex; nbawa@reisystems.Ex; jeffrey.valters@reisystems.Ex; spipino@salesforce.Ex; Carr.Ethompson@servicenow.Ex; rob.Epalmer@shorepointinc.Ex; Siddiqu.Exchaudhry@snowflake.Ex; Gaurav Pal <gpal@stackarmor.Ex>; Kristen.Eboyd@usda.Ex; steven.hernandez@ed.Ex; Udy, Warren (CONTR) Ex 6 - (5 U.S.C. Se Ex>; Kruse, Jason <Ex 6 - (5 U.S.C. Sec Ex
naureen.rahman@hq.dhs.Ex; Jaime.Noble@usdoj.Ex; Cornelius, Matthew T. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex>; bhajost@steelcloud.Ex; charles.fuller@eglobaltech.Ex; Karina Homme <552(b)(6)) Ex; Sorenson, Michael Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex
Mike Howell <Ex 6 - (5 U.S.C. 552(b)(6)) Ex; David Dastvar Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>; Ashley Mahan - QXC Ex>; Rob Hankey <Ex 6 - (5 U.S.C. Sec Ex 552(b)(6))>; John Davis <john.davis@cyxtera.Ex>

Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

This is a great discussion - I see FedRAMP as how you implement FISMA for the cloud.
- There's a "pedigree" diagram somewhere (either in pyramid or other forms) that shows the inheritance chain e.g. Clingher-Cohen -> FISMA -> A-130 -> FedRAMP -> Agency ATO.

So the take away I saw in Marilyn's comment was that if an Agency isn't prepared to run with the final "Agency ATO" (which is required per FISMA and A-130 in accordance with NIST 800-[53|37|...) then they're not really prepared to take advantage of a FedRAMP authorization.

Rob, we actually have some solutions that most people would consider more traditional "on-prem" environments that adhere to the FedRAMP baseline (it's encourage but not specifically required) so I don't define as hard a distinction and of course FedRAMP's baselines follow from the same 800-53 control set as any federal information system must.
- So some of it's perhaps a semantic distinction - e.g. much like does "coffee" mean caffeinated coffee, in which it's in opposition to "decaf coffee" or is coffee (aka FISMA in my example) the higher level label for both Caffeinated and Decaffeinated versions....

Can you tell I ran out of coffee last week?
j

On Thu, Apr 16, 2020 at 2:22 PM Rob Hankey <Ex 6 - (5 U.S.C. Sec Ex> wrote:

> Stephen, I was going to ask the same question. FISMA is for on-prem system and FedRAMP for cloud-based systems. It's probably helpful if you have/had a system that was FISMA certified, but not necessary to get FedRAMP authorized.
>
> Kind regards,
>
> Rob Hankey | CEO
> Intelliworx | intelliworxit Ex 6

US Army Retired

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Ex 6 - (5 U.S.C. Sec 552(b)(6))

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Sent: Thursday, April 16, 2020 2:14 PM

To: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec ; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Rob Hankey Ex 6 - (5 U.S.C. Sec ; David Simpson <Ex 6 - (5 U.S.C. Sec ; Emell McKelvey <Ex 6 - (5 U.S.C. Sec ; Doug Cowan (ccowan)Ex Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec ; david.mcclure@accenturefederal Ex ; stev Sonnenberg@alphaomegaintegration Ex ; dpizzan@amazon Ex ; Meredith Post@appliedis Ex ; french_jacqueline@bah Ex ; tandon_geetika@bah Ex ; david.pitts@businessintegra Ex ; dtuten@cdc Ex ; saidul.islam@cgifederal Ex ; Ken Stavinoha Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Michael Carter Ex 6 - (5 U.S.C. Sec 552(Ex)) mhettinger@hsg-dc Ex ; srussom@deloitte Ex ; msoliman@dssinc Ex ; ahopkins@dssinc Ex ; rbussey@evolverinc Ex ; chudi.okafo@gsa Ex ; anthony.melia@gsa Ex ; willia Ehuie@gsa Ex ; adriennewilk@google Ex ; vspearman@granitenet Ex ; adewale.omoniyi@us.ibm Ex ; shauna Eashtaputre@karsun-llc Ex ; jkupcinski@kpmg Ex ; dschulman@missioncyber Ex ; mukesh@mitre Ex ; teresa.welsh@anthem Ex ; koushicaa.sundar2@anthem Ex ; douglas.grismore@anthem Ex ; jame Efarley@octoconsulting Ex ; taylor Ex oberts@om Ex 6 · Ex ; tcossa@comcast.net; jack.silpacharn@oracle Ex ; eller Ekuhn@oracle Ex ; ber Eduan@precise-soft.com; nbawa@reisystems Ex ; jeffrey Ewalters@reisystems Ex ; spipino@salesforce Ex ;

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Michael Ex 6 - (5 U.S.C. Sec 552(b)(6)) Mike Howel Ex 6 - (5 U.S.C. Sec ; David Dastvar
Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Ashley Mahan - QXC Ex 6 - (5 U.S.C. Sec Rob
Hankey Ex 6 - (5 U.S.C. Sec ; John Davis <john.davis@cyxtera Ex >
Subject: Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP Ex page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
Ex 6 - (5 U.S.C. Sec 552(b)(6))

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From: "Hays, Marilyn" [redacted]

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler [redacted] Stephen Kovac <[redacted], Rob Hankey <[redacted] David Simpson <[redacted] Emell McKelvey <[redacted], "Doug Cowan [redacted]

Cc: Nancy Delanoche <[redacted] "Davi[redacted]ncclure@accenturefederal[redacted]" <[redacted], "steve[redacted]sonnenberg@alphaomegaintegration[redacted]" <[redacted], "[redacted] <dpizzan@amazon[redacted]> [redacted] <Meredith[redacted]ost@appliedis[redacted]>, "french_jacqueline@bah[redacted]" [redacted] <tandon_geetika@bah[redacted]>, "david[redacted]pitts@businessintegra[redacted]" <david[redacted]pitts@businessintegra[redacted]>, [redacted] <dtuten@cdc[redacted]>, "saidul[redacted]slam@cgifederal[redacted]" [redacted], "Ken Stavinoha [redacted] [redacted], Michael Carter [redacted] Mike Hettingger [redacted], "srussom@deloitte[redacted]" [redacted], "msoliman@dssinc[redacted]" [redacted] <ahopkins@dssinc[redacted]>, "rbussey@evolverinc[redacted] [redacted] <chudi[redacted]okafo@gsa[redacted]>, "anthony[redacted]melia@gsa[redacted]" [redacted], "willian[redacted]huie@gsa[redacted]" [redacted] "adriennewilk@google[redacted]" [redacted] <vspearman@granitenet[redacted]>, [redacted] <adewale[redacted]omoniyi@us[redacted], [redacted] <shauna[redacted]ashtaputre@karsun-llc[redacted]>, [redacted] <jkupcinski@kpmg[redacted]>, "dschulman@missioncyber[redacted]" [redacted] <mukesh@mitre[redacted]>, "teresa[redacted]welsh@anthem[redacted]" [redacted]

Ex 6 - (5 U.S.C. Sec 552(b)(6)) <koushicaa[redacted]undar2@anthem[redacted]>,
"douglas[redacted]grismore@anthem[redacted]" Ex 6 - (5 U.S.C. Sec 552(b)(6)),
"jame[redacted]arley@octoconsulting[redacted]" Ex 6 - (5 U.S.C. Sec 552(b)(6)),
"taylor[redacted]roberts@omb[redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6))
<tcossa@comcast.net>, "jack[redacted]silpacharn@oracle[redacted]" Ex 6 - (5 U.S.C. Sec 552(b)(6)),
"elle[redacted]kuhn@oracle[redacted]" Ex 6 - (5 U.S.C. Sec 552(b)(6)), "be[redacted]uan@precise-soft[redacted]"
<be[redacted]uan@precise-soft[redacted]>, Ex 6 - (5 U.S.C. Sec 552(b)(6)) <nbawa@reisystems[redacted]>,
"jeffrey[redacted]alters@reisystems[redacted]" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "spipino@salesforce[redacted]"
Ex 6 - (5 U.S.C. Sec 552(b)(6)), Ex 6 - (5 U.S.C. Sec 552(b)(6))
<Car[redacted]Thompson@servicenow[redacted]>, Ex 6 - (5 U.S.C. Sec 552(b)(6))
<rob[redacted]palmer@shorepointinc[redacted]>, "Siddique.Chaudhry@snowflake[redacted]"
<Siddique[redacted]Chaudhry@snowflake[redacted]>, "gpal@stackarmor[redacted]" <gpal@stackarmor[redacted]>,
"Kriste[redacted]Boyd@usda[redacted]" Ex 6 - (5 U.S.C. Sec 552(b)(6))
<steve[redacted]hernandez@ed[redacted]>, Ex 6 - (5 U.S.C. Sec 552(b)(6)) <udyws_ex@nv.doe[redacted]>,
"jason[redacted]kruse@hq.dhs[redacted]" Ex 6 - (5 U.S.C. Sec 552(b)(6))
<naureen[redacted]rahman@hq.dhs[redacted]>, "Jaime.Noble@usdoj[redacted]" Ex 6 - (5 U.S.C. Sec 552(b)(6))
"Matthew.[redacted]Cornelius@omb.eop[redacted]" Ex 6 - (5 U.S.C. Sec 552(b)(6)),
"bhajost@steelcloud[redacted]" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Ex 6 - (5 U.S.C. Sec 552(b)(6))
<charles[redacted]fuller@eglobaltech[redacted]>, Ex 6 - (5 U.S.C. Sec 552(b)(6)) <khomme@microsoft[redacted]>,
"Sorenson, Michael" Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Mike Howell
<Ex 6 - (5 U.S.C. Sec 552(b)(6))>, David Dastvar Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Ashley
Mahan - QXC Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6)), John
Davis <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

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I can tell you without the slightest hesitation that the root of this problem is continued industry misunderstanding of the purpose and mechanics of FedRAMP authorization and the roles of the FedRAMP PMO, JAB, and Agencies in the program.

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Then:
Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays
Security and Compliance Consultant

From: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6`` Ex
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

--
(William) Jay Huie

TTS Solutions - Deputy Assistant Commissioner, Acting

U.S. General Services Administration

Ex 6 - (5 U.S.C. Sec. 552(b)(6))

[WARNING: UNSCANNABLE EXTRACTION FAILED][EXTERNAL] RE: ACT-IAC Cloud ATO Working Group Meeting

From: Rob Hankey [redacted]

To: "Hays, Marilyn" [redacted], Stephen Kovac [redacted], Jason Oksenhendler [redacted], David Simpson [redacted], Emell McKelvey [redacted], Doug Cowan (ccowan [redacted]

Cc: Nancy Delanoche <ndelanoche@actiac [redacted]>, david.mcclure@accenturefederal [redacted], steve.sonnenberg@alphaomegaintegration [redacted], dpizzan@amazon [redacted], meredith.dost@appliedis [redacted], french_jacqueline@bah [redacted], tandon_geetika@bah [redacted], david.pitts@businessintegra [redacted], dtuten@cdc [redacted], saidul.islam@cgifederal [redacted], Ken Stavinoha (kestavin) <kestavin@cisco [redacted]>, Michael Carter <michael.carter@coalfire [redacted]>, mhettinger@hsg-dc [redacted], srussom@deloitte [redacted], msoliman@dssinc [redacted], ahopkins@dssinc [redacted], rbussey@evolverinc [redacted], chudi.okafo@gsa [redacted], anthony.melia@gsa [redacted], william.huie@gsa [redacted], adriennewilk@google [redacted], vspearman@granitenet [redacted], adewale.omoniyi@us.ibm [redacted], shaunak.ashtaputre@karsun-llc.com, jkupcinski@kpmg [redacted], dschulman@missioncyber [redacted], mukesh@mitre [redacted], teresa.welsh@anthem [redacted], koushicaa.sundar2@anthem [redacted], douglas.grismore@anthem [redacted], james.farley@octoconsulting [redacted], "Roberts, Taylor C. EOP/OMB" <taylor.c.roberts@omb.eop [redacted]>, tcossa@comcast.net, jack.silpacharn@oracle [redacted], ellen.kuhn@oracle [redacted], ben.duan@precise-soft [redacted], nbawa@reisystems [redacted], jeffrey.walters@reisystems [redacted], spipino@salesforce [redacted], carri.thompson@servicenow [redacted], rob.palmer@shorepointinc [redacted], siddique.chaudhry@snowflake [redacted], gpal@stackarmor [redacted], kristen.boyd@usda [redacted], steven.hernandez@ed [redacted], udyws_ex@nv.doe [redacted], jason.kruse@hq.dhs [redacted], naureen.rahman@hq.dhs [redacted], jaime.noble@usdoj [redacted], "Cornelius, Matthew T. EOP/OMB" [redacted], bhajost@steelcloud [redacted], charles.fuller@eglobaltech [redacted], khomme@microsoft [redacted], "Sorenson, Michael" [redacted], Mike Howell <mhowell@actiac [redacted]>, David Dastvar <david.dastvar@trexsolutionsllc [redacted]>, Ashley Mahan - QXC [redacted], Rob Hankey <rob.hankey@hrworx [redacted]>, John Davis [redacted]>

Date: Thu, 16 Apr 2020 16:52:13 -0400

>https://www.congress/bill/116th-congress/house-bill/3941< - Soon to be law?

Kind regards,

Rob Hankey | CEO
Intelliworx | intelliworx
US Army Retired

Business Process and Forms Automation Solutions
Capability Statement

Office:
Cell:
Skype: hrworxrob

INTELLIWORX

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From: Hays, Marilyn

Sent: Thursday, April 16, 2020 4:40 PM

To: Stephen Kovac; Jason Oksenhendler; Rob Hankey; David Simpson; Emell McKelvey; Doug Cowan (ccowan)

Cc: Nancy Delanoche; david.mcclure@accenturefederal; steve.sonnenberg@alphaomegaintegration; dpizzan@amazon; Meredith.Dost@appliedis; french_jacqueline@bah; tandon_geetika@bah; david.pitts@businessintegra; dtuten@cdc; saidul.islam@cgifederal; Ken Stavinoha (kestavin); Michael Carter; mhettinger@hsg-dc.com; srussom@deloitte; msoliman@dssinc; ahopkins@dssinc; rbussey@evolverinc; chudi.okafo@gsa; anthony.melia@gsa; william.huie@gsa;

adriennewilk@google[Ex]; vspearman@granitenet[Ex]; adewale.omoniyi@us.ibm[Ex]; shaunak.ashtaputre@karsun-llc[Ex]; jkupcinski@kpmg[Ex]; dschulman@missioncyber[Ex]; mukesh@mitre[Ex]; teresa.welsh@anthem[Ex]; koushicaa.sundar2@anthem[Ex]; douglas.grismore@anthem[Ex]; james.farley@octoconsulting[Ex]; taylor.c.roberts@omb.eop[Ex]; tcossa@comcast.net; jack.silpacharn@oracle[Ex]; ellen.kuhn@oracle[Ex]; ben.duan@precise-soft.com; nbawa@reisystems[Ex]; jeffrey.walters@reisystems[Ex]; spipino@salesforce[Ex]; Carri.Thompson@servicenow[Ex]; rob.palmer@shorepointinc[Ex]; Siddique.Chaudhry@snowflake[Ex]; gpal@stackarmor[Ex]; Kristen.Boyd@usda[Ex]; steven.hernandez@ed[Ex]; udyws_ex@nv.doe[Ex]; jason.kruse@hq.dhs[Ex]; naureen.rahman@hq.dhs[Ex]; Jaime.Noble@usdoj[Ex]; Matthew.T.Cornelius@omb.eop[Ex]; bhajost@steelcloud[Ex]; charles.fuller@eglobaltech[Ex]; khomme@microsoft[Ex]; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Mike Howell <Ex 6 - (5 U.S.C. [Ex]; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Ashley Mahan - QX[Ex 6 - (5 U.S.C. Sec]; Rob Hankey <Ex 6 - (5 U.S.C. Sec >; John Davis <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Well I'm glad you asked, because it is clear that a lot of people do not understand the relationship between FISMA and FedRAMP.
I just deleted a TL:DR email I spent half this afternoon writing where I tried to hit the highlights of my hour+ seminar on this subject. But the fact is that the evolution of Federal IT security compliance over the last 20 years is simply too complicated to explain in an email.

To try to get to the meat of the message: A FedRAMP Authorization allows Agencies to accept the assessment and authorization work completed by a CSP towards the completion of its own assessment and authorization of a Federal Information System regulated by the Federal Information Security Management Act of 2002 (FISMA)*. FedRAMP does not apply to any other situation. Only Federal IT departments issuing FISMA authorizations to their Information Systems can actually use FedRAMP as intended.

Now before you get all heated up, of course lots of other organizations use FedRAMP for all sorts of other purposes. The point is, none of those other things are any concern of the JAB or FedRAMP PMO. They are undoubtedly happy that the work they put in is useful to a wider audience. The acceptance of FedRAMP Authorization as the gold standard for IT Security Compliance by CSPs is likely very gratifying. But it is an ancillary, unintended benefit. The same with the FedRAMP baselines. The FedRAMP baselines and organizational assignments are extensions of the FISMA baselines suggested by NIST. If you are familiar with the concept of a "Control Overlay", the FedRAMP

baselines are Cloud overlays. The baseline control set is just a component of FedRAMP, but it is not why the Federal Risk and Authorization Management Program exists.

Agencies issue FISMA authorizations to their Information Systems**. If that System includes Services provided by a CSP, those services are supposed to be FedRAMP Authorized. If they aren't, then all the controls implemented by the CSP have to be assessed and authorized as if the System were just outsourced to a Contractor. When the System is issued a FISMA ATO, it is recorded on the FedRAMP[redacted] Marketplace. You have to be FedRAMP Ready, and/or have >3 FISMA Authorizations AND present a business case describing how your company will get to and maintain at least 6 FISMA Authorizations leveraging your controls for your Cloud Offering to be accepted into the JAB pATO process.

Marilyn
*The act of the Congress was updated in 2014 as the Federal Information Security Modernization Act, also FISMA.
** A System is "a discrete set of IT components automating a government business process"

Just in case you don't know me. I have been working in the FedRAMP space since the PMO was part of GSA's innovation department. I performed the first assessment of a system under the FedRAMP control baseline for GSA. I'm still the ISSM for a IaaS/PaaS that was the 3rd system granted a pATO by the JAB. I have also been the ISSM for 3 separate SaaS Offerings going through FedRAMP authorization processes. One died unauthorized, one achieved pATO, and one achieved FedRAMP Ready.

From: Stephen Kovac[redacted]
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn <[redacted]; Rob Hankey <[redacted]>; David Simpson [redacted]; Emell McKelvey [redacted]; Doug Cowan (ccowan) [redacted]
Cc: Nancy Delanoche [redacted] Ken Stavinoha [redacted] Michael Carter [redacted]

[redacted]

Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac
Zscaler, Inc.
Vice President of Global Government
Head of Corporate Compliance
[redacted]

>www.zscaler<

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From: "Hays, Marilyn"

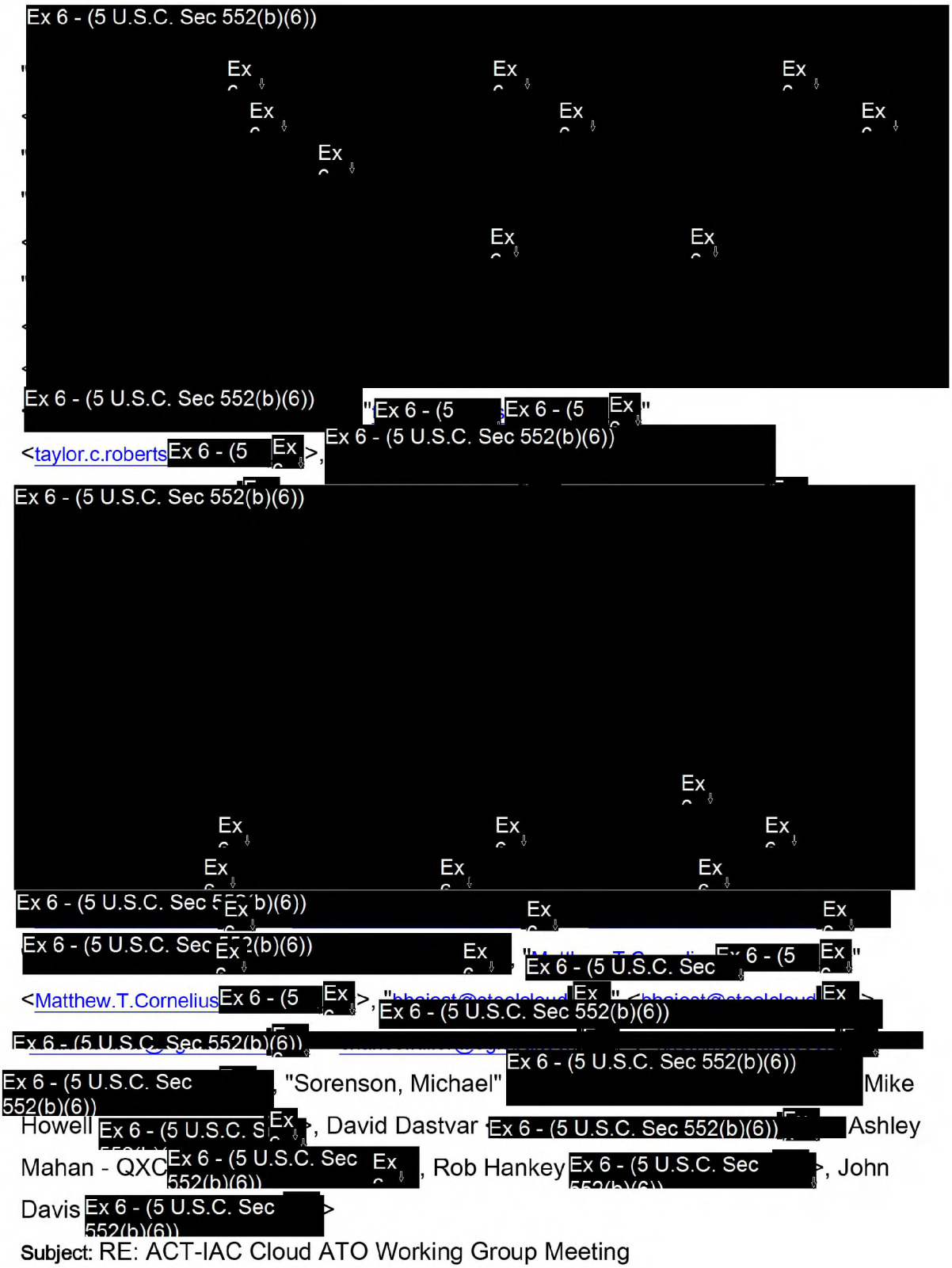
Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler <, Stephen Kovac , Rob Hankey , David Simpson , Emell McKelvey , "Doug Cowan (ccowan)"

Cc: Nancy Delanoche

"Ken Stavinoha (kestavin)"

Michael Carter , Mike Hettingger


Ex 6 - (5 U.S.C. Sec 552(b)(6))
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Just my two cents.

Jason

[EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

From: Rob Hankey <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

To: "Hays, Marilyn" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Cc: Stephen Kovac <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex 6>, David Simpson <Ex 6 - (5 U.S.C. 552(b)(6))Ex 6>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex 6>, Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C. 552(b)(6))Ex 6>, Nancy Delanoche <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "David.mcclure@accenturefederalEx 6" <Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex 6>, steve.sonnenberg@alphaomegaintegrationEx 6, dpizzan@amazonEx 6, meredith.dost@appliedisEx 6, french.jacqueline@bahEx 6, tandon.geetika@bahEx 6, david.pitts@businessintegraEx 6, dtuten@cdcEx , saidul.islam@cgifederalEx 6, Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. 552(b)(6))Ex 6>, Michael Carter <Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex 6>, mhettinger@hsgac.dcEx 6, srussom@deloitteEx 6, msoliman@dssincEx 6, ahopkins@dssincEx 6, rbussey@evolverincEx 6, chudi.okafo@gsaEx , anthony.melia@gsaEx , william.huie@gsaEx , adriennewilk@googleEx 6, vspearman@granitenetEx 6, adewale.omoniyi@us.ibmEx 6, shaunak.kashtaputre@karsun-llcEx 6, jkupcinski@kpmgEx 6, dschulman@missioncyberEx 6, mukesh@mitreEx , teresa.welsh@anthemEx 6, koushicaa.sundar2@anthemEx 6, douglas.grismore@anthemEx 6, james.farley@octoconsultingEx 6, "Roberts, Taylor C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, tcossa@comcastEx , jack.silpacharn@oracleEx 6, ellen.kuhn@oracleEx 6, ben.duan@precise-softEx 6, nbawa@reisystemsEx 6, jeffrey.walters@reisystemsEx 6, spipino@salesforceEx 6, carri.thompson@servicenowEx 6, rob.palmer@shorepointincEx 6, siddique.chaudhry@snowflakeEx 6, gpal@stackarmorEx 6, kristen.boyd@usdaEx , steven.hernandez@edEx , udyws.ex@nv.doeEx , jason.kruse@hq.dhsEx , naureen.rahman@hq.dhsEx , jaime.noble@usdojEx , "Cornelius, Matthew T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, bhajost@steelcloudEx 6, charles.fuller@eglobaltechEx 6, khomme@microsoftEx 6, "Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec 552(b)(6)Ex 6>, Mike Howell <Ex 6 - (5 U.S.C. >, David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)Ex 6>, Ashley Mahan - QXC <Ex 6 - (5 U.S.C. SeEx >, John Davis <Ex 6 - (5 U.S.C. SeEx 6>

Date: Fri, 17 Apr 2020 07:43:20 -0400

This was well stated Marilyn. I passed this on to my security guys and they said it was the best explanation they had read.

Rob Hankey
CEO
Intelliworx
Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Thu, Apr 16, 2020, 4:40 PM Hays, Marilyn <Ex 6 - (5 U.S.C. Sec [redacted]> wrote:

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> To try to get to the meat of the message: A FedRAMP Authorization allows Agencies to accept the assessment and authorization work completed by a CSP towards the completion of its own assessment and authorization of a Federal Information System regulated by the Federal Information Security Management Act of 2002 (FISMA)*. FedRAMP does not apply to any other situation. Only Federal IT departments issuing FISMA authorizations to their Information Systems can actually use FedRAMP as intended.
>
> Now before you get all heated up, of course lots of other organizations use FedRAMP for all sorts of other purposes. The point is, none of those other things are any concern of the JAB or FedRAMP PMO. They are undoubtedly happy that the work they put in is useful to a wider audience. The acceptance of FedRAMP Authorization as the gold standard for IT Security Compliance by CSPs is likely very gratifying. But it is an ancillary, unintended benefit. The same with the FedRAMP baselines. The FedRAMP baselines and organizational assignments are extensions of the FISMA baselines suggested by NIST. If you are familiar with the concept of a "Control Overlay", the FedRAMP baselines are Cloud overlays. The baseline control set is just a component of FedRAMP, but it is not why the Federal Risk and Authorization Management Program exists.

Agencies issue FISMA authorizations to their Information Systems**. If that System includes Services provided by a CSP, those services are supposed to be FedRAMP Authorized. If they aren't, then all the controls implemented by the CSP have to be assessed and authorized as if the System were just outsourced to a Contractor. When the System is issued a FISMA ATO, it is recorded on the FedRAMP.gov Marketplace. You have to be FedRAMP Ready, and/or have >3 FISMA Authorizations AND present a business case describing how your company will get to and maintain at least 6 FISMA Authorizations leveraging your controls for your Cloud Offering to be accepted into the JAB pATO process.

Marilyn

*The act of the Congress was updated in 2014 as the Federal Information Security Modernization Act, also FISMA.

** A System is "a discrete set of IT components automating a government business process"

Just in case you don't know me. I have been working in the FedRAMP space since the PMO was part of GSA's innovation department. I performed the first assessment of a system under the FedRAMP control baseline for GSA. I'm still the ISSM for a IaaS/PaaS that was the 3rd system granted a pATO by the JAB. I have also been the ISSM for 3 separate SaaS Offerings going through FedRAMP authorization processes. One died unauthorized, one achieved pATO, and one achieved FedRAMP Ready.

From: Stephen Kovac <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>
Sent: Thursday, April 16, 2020 2:14 PM
To: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec Ex 6>; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6 Ex 6>; Rob Hankey <Ex 6 - (5 U.S.C. Sec Ex 6>; David Simpson <Ex 6 - (5 U.S.C. S Ex 6>; Emell McKelvey <Ex 6 - (5 U.S.C. Sec Ex 6>; Doug Cowan (ccowan) <Ex 6 - (5 U.S.C Ex 6>
Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec Ex >; David.mcclure@accenturefederal Ex 6; steve.sonnenberg@alphaomegaintegration Ex 6; dpizzan@amazon Ex 6; Meredith.Dost@appliedis Ex 6; french_jacqueline@bah Ex 6; tandon_geetika@bah Ex 6; david.pitts@businessintegra Ex 6; dtuten@cdc Ex ; saidul.islam@cgifederal Ex 6; Ken Stavinoha

(Ex 6 - (5) <Ex 6 - (5 U.S.C Sec 552(b)(6)) Ex 6>; Michael Carter <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>; mhettinger@hsg dc Ex 6; srussom@deloitte Ex 6; msoliman@dssinc Ex 6; ahopkins@dssinc Ex 6; rbussey@evolverinc Ex 6; chudi okafo@gsa Ex ; anthony melia@gsa Ex ; william huie@gsa Ex ; adriennewilk@google Ex 6; vspearman@granitenet Ex 6; adewale omoniyi@us ibm Ex 6; shaunak ashtaputre@karsun llc Ex 6; jkupcinski@kpmg Ex 6; dschulman@missioncyber Ex 6; mukesh@mitre Ex ; teresa welsh@anthem Ex 6; koushicaa sundar2@anthem Ex 6; douglas grismore@anthem Ex 6; james farley@octoconsulting Ex 6; taylor E roberts@omb Ex Ex ; tcossa@comcast Ex ; jack silpacharn@oracle Ex 6; ellen kuhn@oracle Ex 6; ben duan@precise soft Ex 6; nbawa@reisystems Ex 6; jeffrey walters@reisystems Ex 6; spipino@salesforce Ex 6; Carri Thompson@servicenow Ex 6; rob palmer@shorepointinc Ex 6; Siddique Chaudhry@snowflake Ex 6; gpal@stackarmor Ex 6; Kristen Boyd@usda Ex ; steven hernandez@ed Ex ; udyws ex@nv doe Ex ; jason kruse@hq dhs Ex ; naureen rahman@hq dhs Ex ; Jaime Noble@usdoj Ex ; Matthew E Cornelius@omb Ex 6 Ex ; bhajost@steelcloud Ex 6; charles fuller@eglobaltech Ex 6; khomme@microsoft Ex 6; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec Ex 6>; Mike Howell <Ex 6 - (5 U.S.C. Ex >; David Dastvar <Ex 6 - (5 U.S.C. Sec Ex 6>; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Ex >; Rob Hankey <Ex 6 - (5 U.S.C. Ex 6>; John Davis <Ex 6 - (5 U.S.C. Ex 6>

Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Marilyn,

I hate to push back on this but I would like for you to explain how FISMA and FedRAMP are related? I have achieved multiple FedRAMP ATO's for different company noth JAB and Agency, and never once was FISMA part of the process. In my humble opinion, they are separate cortication's, covering separate controls.

Unless I have been doing it wrong….. I would love to learn.

Plus the current process depends on whether you are going agency or Jab. There are good decks on the FedRAMP.org page which walk you thru the Agency process and JAB process. I suggest those interested take a look.

Thank You,

Stephen R. Kovac

Zscaler, Inc.

Vice President of Global Government

Head of Corporate Compliance

skovac@zscaler[redacted]

>www.zscaler.com<

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From: "Hays, Marilyn" <[redacted]>

Date: Thursday, April 16, 2020 at 12:07 PM

To: Jason Oksenhendler <[redacted]>, Stephen Kovac <[redacted]>, Rob Hankey <[redacted]>, David Simpson

<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "Doug Cowan (Ex 6 - (5 U.S.C)" <Ex 6 - (5 U.S.C Sec 552(b)(6)) Ex>

Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Se Ex>, "David.mcclure@accenturefederal Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "steve.sonnenberg@alphaomegaintegration Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "dpizzan@amazon Ex"
<Ex 6 - (5 U.S.C. S Ex>, "Meredith.Dost@appliedis Ex" <Ex 6 - (5 U.S.C. Sec Ex>,
"french.jacqueline@bah Ex" <Ex 6 - (5 U.S.C. Sec Ex>, "tandon_geetika@bah Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "david.pitts@businessintegra Ex"
<Ex 6 - (5 U.S.C. Sec Ex>, "dtuten@cdc Ex" <Ex 6 - (5 Ex>,
"saidul.islam@cgifederal Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "Ken Stavinoha (Ex 6 - (5)"
<Ex 6 - (5 U.S.C Ex>, Michael Carter <Ex 6 - (5 U.S.C. Sec 552(b)(6) Ex 6 /5>, Mike
Hettingger <Ex 6 - (5 U.S.C. Se 552(b)(6)) Ex>, "srussom@deloitte Ex" <Ex 6 - (5 U.S.C. Ex>,
"msoliman@dssinc Ex" <Ex 6 - (5 U.S.C. Ex>, "ahopkins@dssinc Ex"
<Ex 6 - (5 U.S.C. Ex>, "rbussey@evolverinc Ex" <Ex 6 - (5 U.S.C. Sec Ex>,
"chudi.okafo@gsa Ex" <Ex 6 - (5 U.S.C. Ex>, "anthony.melia@gsa Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "william.huie@gsa Ex" <Ex 6 - (5 U.S.C. Ex>,
"adriennewilk@google Ex" <Ex 6 - (5 U.S.C. Sec Ex>, "vspearman@granitenet Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) x>, "adewale.omoniyi@uslibm Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) x>, "shaunak.ashtaputre@karsun llc Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex Ex>, "jkupcinski@kpmg Ex" <jkupcinski@kpmg Ex>,
"dschulman@missioncyber Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "mukesh@mitre Ex"
<Ex 6 - (5 U.S.C Ex>, "teresa.welsh@anthem Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>,
"koushicaa.sundar2@anthem Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>,
"douglas.grismore@anthem Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>,
"james.farley@octoconsulting Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>,
"taylor.roberts@omb Ex Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "tcossa@comcast Ex"
<Ex 6 - (5 U.S.C. Ex>, "jack.silpacharn@oracle Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>,
"ellen.kuhn@oracle Ex" <Ex 6 - (5 U.S.C. Ex>, "ben.duan@precise soft Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "nbawa@reisystems Ex" <Ex 6 - (5 U.S.C. Se Ex>,
"jeffrey.walters@reisystems Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "spipino@salesforce Ex"
<Ex 6 - (5 U.S.C. Se Ex>, "Carri.Thompson@servicenow Ex"

<Ex 6 - (5 U.S.C. Sec Ex>, "rob palmer@shorepointinc Ex"
<Ex 6 - (5 U.S.C. Sec Ex>, "Siddiquel Chaudhry@snowflake Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "gpal@stackarmor Ex" <Ex 6 - (5 U.S.C. Ex>,
"Kristen Boyd@usda Ex" <Ex 6 - (5 U.S.C. Ex>, "steven hernandez@ed Ex"
<Ex 6 - (5 U.S.C. Sec Ex>, "udyws ex@nv doe Ex" <Ex 6 - (5 U.S.C. Ex>,
"jason kruse@hq.dhs Ex" <Ex 6 - (5 U.S.C. Sec Ex>, "naureen rahman@hq dhs Ex"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex>, "Jaime Noble@usdoj Ex" <Ex 6 - (5 U.S.C. Ex>,
"Matthew E Cornelius@omb Ex 6 Ex" <Ex 6 - (5 U.S.C. Sec 552(b)(6) Ex>,
"bhajost@steelcloud Ex" <Ex 6 - (5 U.S.C. Ex>, "charles fuller@eglobaltech Ex"
<Ex 6 - (5 U.S.C. Sec Ex>, "khomme@microsoft Ex" <Ex 6 - (5 U.S.C. Ex>,
"Sorenson, Michael" <Ex 6 - (5 U.S.C. Sec x>, Mike Howell
<Ex 6 - (5 U.S.C. Ex>, David Dastvar <Ex 6 - (5 U.S.C. Sec Ex>, Ashley
Mahan - QXC <Ex 6 - (5 U.S.C. Ex>, Rob Hankey <Ex 6 - (5 U.S.C. Ex>, John
Davis <Ex 6 - (5 U.S.C. Ex>

Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

When I hear a product owner complaining that they can't "get an Agency to sponsor their FedRAMP" it is nearly always because they have not yet sold their product to a FISMA granting Federal Agency and gotten a FISMA ATO for a system that includes their product.

I can tell you without the slightest hesitation that the root of this problem is continued industry misunderstanding of the purpose and mechanics of FedRAMP authorization and the roles of the FedRAMP PMO, JAB, and Agencies in the program.

The 2013 FedRAMP process no longer obtains. FedRAMP Ready and the implementation of Demand Monitoring has significantly altered how CSPs approach FedRAMP Authorization.

The original FedRAMP process for new products was: 1 - make something, 2 – start selling it, 3- get a JAB pATO, 4 - get FISMA authorizations from your Agency customers.

The current FedRAMP process is: 1 – make something, 2 – start selling it, 3 – Get a FedRAMP Ready, 4 – get FISMA authorization(s).

Then:

If any of your FISMA customers care enough about the rules and your product to give you a FISMA ATO, the PMO can explain to your Agency why It isn't supposed to be "extra work" for your Agency to give it a FedRAMP ATO. It is, in fact, actually supposed to be LESS work for an Agency to give you a FedRAMP ATO, since you, the CSP, are responsible for hiring a 3PAO and being assessed independently, instead of your Agency doing the actual assessment work. Your Agency is (supposed to be) already reviewing the Assessment and the continuous monitoring of your contributions to their FISMA system ATO.

Then:

Be really successful, sell it to lots of Federal Agencies, get to 6 FISMA authorizations and convert to a JAB pATO.

Marilyn Hays

Security and Compliance Consultant

From: Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Wednesday, April 15, 2020 6:14 PM
Subject: [EXTERNAL] Re: ACT-IAC Cloud ATO Working Group Meeting

Team,

I work for Coalfire Systems on the FedRAMP Assurance Team. I've been a member of the JAB, worked at the PMO for 2 years before that as an ISSO, and worked as a FedRAMP program manager for a company that was rolled into RackSpace. I concur with a lot of the responses listed already.

For CSPs that are having issues finding a sponsor, consider performing a readiness assessment. A 3PAO comes in and assesses controls documented in the RAR. Yes, it's a financial and human resource investment up front; however, it shows the Government agencies looking at the FedRAMP marketplace that a CSP has met the rigors of certain FedRAMP controls.

Additionally now, as part of the agency ATO path, there is a briefing with CSP, Agency, and sometimes the 3PAO. This is the opportunity to make that first impression. You know the cliche about first impressions. Be prepared, be ready, be organized. The last thing agencies want to deal with are discombobulated, insecure CSPs. It shows a lack of preparedness and readiness. Send your best people. Show the agency you are proactive, diligent, transparent, and genuine. Have an initial/draft project plan. Show your motivation! Show 'em what you got! One of the keys to agency ATO success is once you gain their sponsorship, communicate, communicate, communicate!!! I can't say it enough. Operate in a silo or lie or cut corners and you're done. I've seen it more times than I care to admit. Go above and beyond to establish a trusted business relationship.

Just my two cents.

Jason

Re: [EXTERNAL] Re: [External email] Schema.org

From amy[E]gleason@omb[Ex 6 - (5]
:

To: Aneesh Chopra <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]>

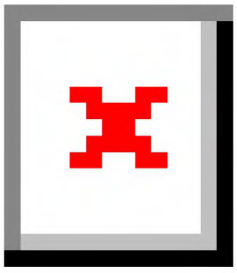
Cc: R.V.Guha <[Ex 6 - (5 U.S.C.]>, "Shah, Manish H" <[Ex 6 - (5 U.S.C. Sec]>, Gowri <[Ex 6 - (5 U.S.C. Sec]>, Aashima Gupta <[Ex 6 - (5 U.S.C. Sec]>, covid-us-data <covid-us-data@palantir.com>

Date: Sat, 18 Apr 2020 21:24:09 -0400

Thanks. I am excited. To start with, can you send a csv to both me and the Covid address? Once we validate it, we can see if there is a better way. Does that work?

> On Apr 18, 2020, at 6:38 PM, Aneesh Chopra <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]> wrote:
>
> Amy,
>
> I'm writing to close the loop re: how schema.org marked up pages find their way to the Task Force in order to ensure hospitals are fully compliant with the reporting order. To that end, our "beta" partners on this approach is the 99+ hospital system, CHS, which has assembled all of the requested information across each of their hospital sites, and consolidated them into a common format. They are going to work with Guha to ensure the data is formatted correctly according to the schema.org specifications.
>
> Guha would need clarification on where to send any of these marked up files, and in what format, to you or the COVID-us-data address copied above.
>
> Thanks, as always, for your patience! It was wonderful to read the whitehouse blog post endorsing the schema.org markup, more generally (https://www.whitehouse.gov/articles/connecting-americans-coronavirus-information-online/)!
>
> Regards,

Aneesh Chopra
President
Ex 6 - (5 | CareJourney.com | Scheduling Link



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On Mon, Apr 13, 2020 at 12:46 PM Gleason, Amy M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:

Hi Aneesh,

I know you were asking for a place to send the data published on websites through schema.org. I would like to get copied for now so that I have awareness, but can you also please use the covid email address copied on this email - covid-us-data@palantir.com.

Palantir team, this is one of the options that hospitals can publish data from the FAQ that came out last Friday. It will be the same fields as the NHSN fields.

Sincerely,

Amy Gleason

RE: [aapor-net] - Higher telephone response rates while on lockdown?

From "Plutzer, Eric" <Ex 6 - (5 U.S.C. Sec >

:

To: Mario Callegaro <Ex 6 - (5 U.S.C. Sec >, Frank Lynch <Ex 6 - (5 U.S.C. Sec >, aapor-net@groups.aapor.org

Date: Sat, 18 Apr 2020 11:14:58 -0400

This is quite fascinating. Reminds me of my first RDD calls as part of a grad class in survey methods. Lonely and older respondents would talk for many additional minutes when asked about depressive symptoms and their social support networks. Like the interviewers quoted in the NYT article, we felt like we were put in the position of being amateur counselors.

I have a couple of questions for my AAPORNET colleagues.

1. Given that many respondents seem to be grateful for the chance to share their troubles with a professional interviewer, I wonder if managers of call centers are getting any hard indications on something in the news that's been largely anecdotal – the greater risk of domestic violence during state-at-home orders.

   I understand some of the ethical challenges to reporting this, but it seems like telephone surveys are in a unique position to shed light on this.

2. This kind of thing can be anticipated for many health and aging studies, but it sounds like it might be new ground for pollsters and marketers. So I'd also be interested to know if call centers are providing interviewers additional training to balance providing a humane and sympathetic ear and collecting data in a uniform manner.

Eric

~~~~~~

Eric Plutzer
Editor, *Public Opinion Quarterly*
Director, Mood of the Nation Poll
Professor of Political Science, Penn State University
~~~~~~

From: aapor-net@groups.aapor.org <aapor-net@groups.aapor.org>

Sent: Saturday, April 18, 2020 5:00 AM

To: Frank Lynch <Ex 6 - (5 U.S.C. Sec >

Cc: aapor-net@groups.aapor.org

Subject: Re: [aapor-net] - Higher telephone response rates while on lockdown?

Thanks for sharing Frank, I was wondering about this and it is great to see some data.

I am wondering if the same thing happens for online panels, but I am getting mixed findings from the vendors I am working with.
Is anybody else on AAPORNET getting some data on completion rates for online panels?

Mario

Mario Callegaro

Staff UX Researcher - Survey Scientist
Google Cloud Platform UX

6PS London, UK

callegaro@google Ex

>https://research-archive.googleplex.com/search/author:callegaro<

>https://ai.google/research/people/MarioCallegaro<

On Fri, Apr 17, 2020 at 10:02 PM Frank Lynch <Ex 6 - (5 U.S.C. Sec > wrote:

> I wonder if anyone imagined this:
>
> >https://www.nytimes.com/2020/04/17/us/politics/polling-coronavirus.html<
>
> To change your mail delivery preferences, visit your deliverability preferences page
>
> To view the archives for this list, visit the list archives
>
> To view the archives for messages posted prior to 7/12/2019, visit this page

To change your mail delivery preferences, visit your deliverability preferences page

To view the archives for this list, visit the list archives

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To change your mail delivery preferences, visit your deliverability preferences page

To view the archives for this list, visit the list archives

To view the archives for messages posted prior to 7/12/2019, visit this page

Re: [aapor-net] - Higher telephone response rates while on lockdown?

From: Frank Lynch <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
To: Mario Callegaro <Ex 6 - (5 U.S.C. Sec>
Cc: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Date: Sat, 18 Apr 2020 08:27:22 -0400

Hi Mario,

The article discusses this with respect to Pew's American Trends Panel, which is online.

Frank

On Sat, Apr 18, 2020 at 5:00 AM Mario Callegaro <Ex 6 - (5 U.S.C. Sec> wrote:

> Thanks for sharing Frank, I was wondering about this and it is great to see some data.
>
> I am wondering if the same thing happens for online panels, but I am getting mixed findings from the vendors I am working with.
> Is anybody else on AAPORNET getting some data on completion rates for online panels?
>
> Mario

Mario Callegaro

Staff UX Researcher - Survey Scientist

Google Cloud Platform UX

6PS London, UK

Ex 6 - (5 U.S.C. Sec

>https://research-archive.googleplex.com/search/author:callegaro<

>https://ai.google/research/people/MarioCallegaro<

On Fri, Apr 17, 2020 at 10:02 PM Frank Lynch <Ex 6 - (5 U.S.C. Sec> wrote:

> I wonder if anyone imagined this:

>https://www.nytimes.com/2020/04/17/us/politics/polling-coronavirus.html<

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--

Sent from my iPhone aboard a nuclear sub in the Gowanus Canal.

To change your mail delivery preferences, visit your deliverability preferences page

To view the archives for this list, visit the list archives

To view the archives for messages posted prior to 7/12/2019, visit this page

Re: ACT-IAC Cloud ATO Working Group Meeting

From: William Huie - QQ <[redacted]>

To: Emell McKelvey <[redacted]>

Cc: "Hays, Marilyn" <[redacted]>, "Hernandez, Steven" <[redacted]>, Rob Hankey <[redacted]>, Stephen Kovac <[redacted]>, Jason Oksenhendler <[redacted]>, David Simpson <[redacted]>, Doug Cowan ([redacted]) <[redacted]>, Nancy Delanoche <[redacted]>, david[redacted]mcclure@accenturefederal[redacted], steve[redacted]sonnenberg@alphaomegaintegration[redacted], dpizzan@amazon[redacted], meredith[redacted]dost@appliedis[redacted], french[redacted]jacqueline@bah[redacted], tandon[redacted]geetika@bah[redacted], david[redacted]pitts@businessintegra[redacted], dtuten@cdc[redacted], saidul[redacted]islam@cgifederal[redacted], Ken Stavinoha ([redacted]) <[redacted]>, Michael Carter <[redacted]>, mhettinger@hsg[redacted]dc[redacted], srussom@deloitte[redacted], msoliman@dssinc[redacted], ahopkins@dssinc[redacted], rbussey@evolverinc[redacted], chudi[redacted]okafo@gsa[redacted], anthony[redacted]melia@gsa[redacted], adriennewilk@google[redacted], vspearman@granitenet[redacted], adewale[redacted]omoniyi@us[redacted]ibm[redacted], shaunak[redacted]ashtaputre@karsun[redacted]llc[redacted], jkupcinski@kpmg[redacted], dschulman@missioncyber[redacted], mukesh@mitre[redacted], teresa[redacted]welsh@anthem[redacted], koushicaa[redacted]sundar2@anthem[redacted], douglas[redacted]grismore@anthem[redacted], james[redacted]farley@octoconsulting[redacted], "Roberts, Taylor C. EOP/OMB" <[redacted]>, tcossa@comcast[redacted], jack[redacted]silpacharn@oracle[redacted], ellen[redacted]kuhn@oracle[redacted], ben[redacted]duan@precise[redacted]soft[redacted], nbawa@reisystems[redacted], jeffrey[redacted]walters@reisystems[redacted], spipino@salesforce[redacted], carri[redacted]thompson@servicenow[redacted], rob[redacted]palmer@shorepointinc[redacted], siddique[redacted]chaudhry@snowflake[redacted], gpal@stackarmor[redacted], kristen[redacted]boyd@usda[redacted], udyws[redacted]ex@nv[redacted]doe[redacted], jason[redacted]kruse@hq[redacted]dhs[redacted], naureen[redacted]rahman@hq[redacted]dhs[redacted], jaime[redacted]noble@usdoj[redacted], "Cornelius, Matthew T. EOP/OMB" <[redacted]>, bhajost@steelcloud[redacted], charles[redacted]fuller@eglobaltech[redacted], khomme@microsoft[redacted], "Sorenson, Michael" <[redacted]>, Mike Howell <[redacted]>, David Dastvar <[redacted]>, Ashley Mahan - QXC <[redacted]>, Rob Hankey <[redacted]>, John Davis <[redacted]>

Date: Mon, 20 Apr 2020 15:54:45 -0400

This is such a great thread / discussion I don't know where to pick up from whom, so I'll summarize what might be an important communication point in the future.

- I took away the fact that FedRAMP both is, and isn't FISMA...

In the PMO we often talk about it as "FedRAMP is FISMA for the cloud" - which is how I took Marilyn's comments. However, I think it was Ken who summarized the overall "counter point" from many of you that FISMA is technically "just" a law and doesn't really provide practical/tactical "process" guidance.

So in some ways FedRAMP is FISMA for cloud (because it operationalizes how an agency can adhere to FISMA in cloud environments) and in some ways it's the "inverse" of FISMA because it provides more tangible directives/direction than the abstract "thou shall" that can end up causing unnecessary duplication and customization.

How's that for a summary? You're all right, and I'm grateful to have you on this journey with us!

On Thu, Apr 16, 2020 at 5:35 PM Emell McKelvey <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

> Thank you for that input Marilyn. I will adjust my reference material appropriately with this new information

Emell McKelvey
Owner/CTO
Mackkell Technologies LLC
p: Ex 6 - (5 U.S.C. Sec 552(b)(6))
f:
>www.mackkelltechllc.com<

From: Hays, Marilyn <Ex 6 - (5 U.S.C. Sec >
Sent: Thursday, April 16, 2020 4:48 PM
To: Hernandez, Steven <Ex 6 - (5 U.S.C. Sec >; Rob Hankey <Ex 6 - (5 U.S.C. Sec >; Stephen Kovac <Ex 6 - (5 U.S.C. Sec >; Jason Oksenhendler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; David Simpson <Ex 6 - (5 U.S.C. Sec >; Emell McKelvey <Ex 6 - (5 U.S.C. Sec >; Doug Cowan (Ex 6 -) <Ex 6 - (5 U.S.C. >
Cc: Nancy Delanoche <Ex 6 - (5 U.S.C. Sec >; david.mcclure@accenturefederalEx 6; steve.sonnenberg@alphaomegaintegrationEx 6; dpizzan@amazonEx 6; Meredith.Dost@appliedisEx 6; french_jacqueline@bahEx 6; tandon_geetika@bahEx 6; david.pitts@businessintegraEx 6; dtuten@cdcEx ; saidul.islam@cgifederalEx 6; Ken Stavinoha (Ex 6 -) <Ex 6 - (5 U.S.C. >; Michael Carter <Ex 6 - (5 U.S.C. Sec >; mhettinger@hsgdcEx 6; srussom@deloitteEx 6; msoliman@dssincEx 6; ahopkins@dssincEx ; rbussey@evolverincEx ; chudi.okafo@gsaEx ; anthony.melia@gsaEx ; william.huie@gsaEx ; adriennewilk@googleEx 6; vspearman@granitenetEx 6; adewale.omoniyi@us.ibmEx 6; shaunak.kashtaputre@karsunllcEx 6; jkupcinski@kpmgEx 6; dschulman@missioncyberEx 6; mukesh@mitreEx ; teresa.welsh@anthemEx 6; koushicaa.sundar2@anthemEx 6; douglas.grismore@anthemEx 6; james.farley@octoconsultingEx ; taylor.e.roberts@ombEx 6 - ; tcossa@comcastEx ; jack.silpacharn@oracleEx ; ellen.kuhn@oracleEx 6; ben.duan@precisesoftEx 6; nbawa@reisystemsEx 6; jeffrey.walters@reisystemsEx 6; spipino@salesforceEx 6; CarriThompson@servicenowEx 6; rob.palmer@shorepointincEx 6; Siddique.Chaudhry@snowflakeEx 6; gpal@stackarmorEx 6; Kristen.Boyd@usdaEx ; udyws.ex@nv.doeEx ; jason.kruse@hq.dhsEx ; naureen.rahman@hq.dhsEx ; Jaime.Noble@usdojEx ; Matthew.E.Cornelius@ombEx 6 - ; bhajost@steelcloudEx 6; charles.fuller@eglobaltechEx 6; khomme@microsoftEx 6; Sorenson, Michael <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Mike Howell <Ex 6 - (5 U.S.C. >; David Dastvar <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ashley Mahan - QXC <Ex 6 - (5 U.S.C. Sec >; Rob Hankey <Ex 6 - (5 U.S.C. Sec >; John Davis <Ex 6 - (5 U.S.C. Sec >
Subject: RE: ACT-IAC Cloud ATO Working Group Meeting

Just a note about this linked whitepaper FYI:

Coalfire has been my 3PAO for many A&A cycles. They know what they are talking about. However, this Whitepaper was written in 2016, before the change to FedRAMP Ready and Demand Monitoring, so it describes the "old" Authorization processes.

If you want the actual poop, Go read the stuff on FedRAMP's website.

Marilyn Hays

From: Hernandez, Steven <Ex 6 - (5 U.S.C. Ex 6 - (5>
Sent: Thursday, April 16, 2020 2:28 PM

To be clear, FedRAMP is how you meet FISMA for public cloud systems ☺

Coalfire did a great writeup on this:

>https://www.coalfire.com/Documents/Whitepapers/FISMA-vs-FedRAMP_Controls-authorizations<

Steven G Hernandez

MBA, CISSP, CISA, CNSS, CSSLP, SSCP, CAP, ITIL

Chief Information Security Officer

Director, Information Assurance Services

US Department Of Education

550 12th St SW, Washington DC (PCP 10057)

O: Ex 6 - (5 U.S.C. Sec |C: Ex 6 - (5 U.S.C. Sec

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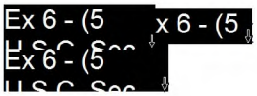
How to subscribe to my availability

--

(William) Jay Huie

TTS Solutions - Deputy Assistant Commissioner, Acting

U.S. General Services Administration



[EXTERNAL] Re: Quick follow up: RI + GA

From: Erin Hattersley [redacted]
To: "Hartwig, Edward J. EOP/OMB" [redacted]
Cc: Rasmi Elasmar [redacted], Jen Carter [redacted]
Date: Mon, 04 May 2020 22:15:50 -0400

Hi Eddie,

Thanks for your time last week. Cities/states that we'd be interested in knowing more about what their particular needs might be include: Seattle, Atlanta, Texas, Bay Area, Los Angeles, Michigan, New York, Boston, Pittsburgh, etc. As you can maybe tell, really anywhere that we have an office nearby since we prefer to staff our Google.org Fellowships with local technologists who have a connection to that city or state.

I'd be curious to learn more about the opportunities in GA and NJ.

Thanks,
Erin

Erin Hattersley | Manager, Google.org | [redacted]

On Fri, May 1, 2020 at 1:53 PM Hartwig, Edward J. EOP/OMB [redacted] wrote:

> Erin,

[redacted]

integrated benefits candidate). Would you interesting in chatting with him about your fellowship program?

We're also helping out in a few state that need help. Currently that is content management help (where we are currently rather thin). Not sure if you would be up for working together in NJ or GA on some COVID-related projects.

Eddie

Exposure notification: one app per country?

From: "Cutts, Matthew D. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >

To: Johanna Shelton Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Tue, 05 May 2020 12:08:45 -0400

Hey there, I've got a lot of government folks asking me about the "one app per country" guideline. Can give you any insight into what Apple/Google are thinking about for the US or for states?

Matt Cutts
Administrator
U.S. Digital Service
Ex 6 - (5 U.S.C. Sec 552(b)(6))

RE: Collaboration on Native American support... USDS+

From: "Laing, Maia (OS/IOS)" <Ex 6 - (5 U.S.C. >

To: Megan J. Smith <Ex 6 - (5 U.S.C. >, "Cutts, Matthew D. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >

Cc: "Honey, Kristen (OS/IOS)" <Ex 6 - (5 U.S.C. Sec >, Susan Alzner <Ex 6 - (5 U.S.C. >, Kris Easton <Ex 6 - Ex 6 - (5 , Ryan Panchadsaram <Ex 6 - (5 U.S.C. Sec >, Ryan Panchadsaram <Ex 6 - (5 >, David Lonnberg <Ex 6 - (5 U.S.C. >

Date: Thu, 07 May 2020 11:44:41 -0400

Attachments: Infographic FINAL.pdf (205.18 kB); Roadmap Executive Summary_C_102019.pdf (962.09 kB); IHS HIT Final Report_C_102019.pdf (1.58 MB)

Susan, thanks for looping me in.

Hello all:

Over the past two years I have been working with Indian Health Service Leadership on their Health IT modernization discovery in preparation for the modernization efforts. Through this discovery we learned a great deal around where the IT does not align to the care delivery needs. (reports attached).

In the presence of COVID-19 the challenges with the digital divide are heightened as we struggle to deliver telemedicine to rural parts of the country where many tribes are located. These tribes often have limit clinical resources and testing capabilities. The most fundamental issues being in bandwidth and access to necessary care providers. Last week, in conversation with IHS it was stated that it would take 5 years of their full budget to address the challenges with increasing bandwidth necessary to address the need.

This challenge is further complicated by the dynamic relationship between the federal government and the tribes. There are an estimated 2.6 million American Indian and Alaskan Natives across the US. Of the 2.6m AI/AN individuals, approximately 1.3m are served by IHS. Currently there are challenges understanding mortality data associated with COVID-19 for the 2.6million AI/AN as Indian health Service does not have a complete picture of this data. As a result, it is challenging to identify where resources are most needed.

There is an opportunity to leverage innovation through industry and to elevate Indian Health Services ability to address major health challenges across the country not only in COVID-19 response in addition diabetes, suicide, maternal and newborn health and opioid addiction. Health outcomes of which the tribal community disproportionality are impacted. In order to facilitate this level of engagement, it is my recommendation that a partnership is formed and COVID-19 response

becomes the initial focus. This would not replace the need for IT modernization but would support industry and government engagement in identifying new tools that meet the unique needs of the tribal community.

Look forward to discussing further.

Regards,
Maia

Maia Z. Laing
HHS Optimization Team
Office of the Chief Technology Officer | Immediate Office of the Secretary
U.S. Department of Health and Human Services
e: Ex 6 - (5 U.S.C. | w: 202.774.2304 | Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Megan J. Smith <Ex 6 - (5 U.S.C.>
Sent: Thursday, May 7, 2020 10:43 AM
To: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Laing, Maia (OS/IOS) <Ex 6 - (5 U.S.C.>; Honey, Kristen (OS/IOS) <Ex 6 - (5 U.S.C. Sec>; Susan Alzner <Ex 6 - (5 U.S.C.>; Kris Easton <Ex 6 - (5 U.S.C. Sec>; Ryan Panchadsaram <Ex 6 - (5 U.S.C. Sec>; Ryan Panchadsaram <Ex 6 - (5>; David Lonnberg <Ex 6 - (5 U.S.C.>
Subject: Collaboration on Native American support... USDS+

Matt,

Great to run into you this week. Connecting re potential teamwork on systems solutions with/for Native American communities.

Today our shift7 team is collaborating on urgent PPE access and information for COVID-19 response... our major first focus has been the southwest with the hotspot there -- Navajo, Hopi, Pueblo, plus neighbors Havasupai, Hualupai and others -- as well as starting work in a few other regions. We have been working where requested by tribal leadership to bring donations of PPE.

There are several areas of system teamwork that would be great to discuss - both for response and 'build-back-better' now.

+ Maia Laing who is a leader in the HHS CTO's office who worked on an exploration of this challenge with people in all 12 IHS regions.
+ Kris Easton, Engineering leader at Google who also leads GAIN - the Google American Indian Network ERG and has connected us all with Native American ERGs at many U.S. tech firms (Salesforce WINDForce, IBM INDN, Native@Amazon, Native@Facebook, Microsoft, etc) -- plus we can reach out to AISES leaders/member and others.

Are there some folks on your team who could engage with us on both response and build-back-better?
If yes, here are some areas below we could work on right away with Tribal leadership and communities (Tribal-Public-Private Partnership collaboration options). +Susan who is one of my co-founders at shift7 who has decades of experience working on these topics. Also + Ryan FYSA who worked on many topics below several years ago as Deputy CTO.
Would love to learn about USDS response work that might be able to include Native American communities - response and build-back-better opportunities.

- Megan

*** IHS modernization (urgent).**
IHS has wonderful talent embedded throughout, working with many facing high poverty, marginalization and complex health challenges (including our most remote Americans) --- IHS has little resource for modernization support and has faced many cuts re operations.
"**Wellness:** Native communities suffer from disproportionately high rates of risk factors for Covid-19 complications, including heart disease and diabetes. And many tribes say the IHS is underfunded and understaffed. Just consider that the federal government spends $12,744 per person on Medicare and $9,404 per person on veterans health -- but only $2,834 per person on health care for Native Americans, according to the US Commission on Civil Rights."
>https://www.cnn.com/2020/05/06/opinions/native-americans-covid-19-avoid-catastrophe-jones/index.html<

IHS has the oldest EHR in the USG (80s/90s tech) and is listed last for upgrade, it has little Telehealth relative to what could be, there are many other opportunities for improvement including things working in some regions that could be shared across . FYSA the IHS works across the U.S. via 12 regions running operations (>https://en.wikipedia.org/wiki/Indian_Health_Service#IHS_areas<) via three paths:
(1) direct services (IHS Hospitals and Clinics),
(2) Self managed (Tribes run their own services with Federal Funds not operations >https://en.wikipedia.org/wiki/Indian_Health_Service#Tribal_Self_Determination<) and
(3) Urban Indian Programs (approx 70% of Native Americans are in Urban Centers)
There are many system changes that could accelerate -- there is a list in this article of examples to consider with modernization "Eighth, we can speed up the relief effort. Native organizations are asking for a host of fixes that would help the IHS work more efficiently, get federal

money to tribal governments faster and incentivize more doctors and nurses to join the IHS." >https://www.cnn.com/2020/05/06/opinions/native-americans-covid-19-avoid-catastrophe-jones/index.html<

+ Maia can share more about response w/modernization collaborations and opportunities -- plus colleagues across the system to collaborate with who she met during her work these past 18+months.

*** Collaborative Tech Capacity Engaged across prioritized projects.**

USDS could co-create with DOI a BIA/BIE Digital Service including engaging Native American and other PIFs to serve soon.
I had the honor to serve at the exec rep at Google for the Googler American Indian Network (GAIN) where I worked with +Kris
... there are ERGs (Employee Resource Groups) at most major tech firms -- Salesforce WINDForce, IBM INDN, Native@Amazon, Native@Facebook, Microsoft, Raytheon, etc. Amongst these groups plus the AISES >https://protect2.fireeye.com/url?k=30ebf5b6-6cbefc66-30ebc489-0cc47a6a52de-86a6f21073036b8e&u=https://www.aises.org/< community and others --- there much technical talent who would serve who have the cultural competence and expertise that would be relevant.

To begin conversations our shift7 team is exploring in early dialog with Maia options for establishing a Tribal-Public-Private Partnerships to jump start these connections for Covid-19 response and beyond.... including talking with various tribal organizations to be part of the collaboration. + Maia and + Kris have been part of those early conversations. e.g perhaps for the USG it could start with the HHS CTO team working with USDS and IHS, tribal partners and others, shift7, the companies with ERG leaders, etc etc

*** Broadband**

"Ninth, many students who are now supposed to do homework online do not have access to high-speed internet, or even computers. Broadband is also critical for telemedicine; NCAI did list telehealth as one of their priorities for stimulus funding. Lack of broadband access is a problem everywhere and worse on reservations -- but one we can fix." >https://www.cnn.com/2020/05/06/opinions/native-americans-covid-19-avoid-catastrophe-jones/index.html<

There is funding in the response funds for Telehealth... there are leaders in Native America who have solutions -- we can connect this work and accelerate progress... teaming with USDA Rural Utility Services (>https://www.rd.usda.gov/about-rd/agencies/rural-utilities-service<). There was $1M added to the USDA annual budget for digital service (network/broadband/backhaul deployment skills) talent to embed with talent at USDA RUS - not sure if it's still there, but worth looking as USDS/USDA-DS/PIFs could be part of that (backhaul team members from tech co's and tel co's could serve). We can reach out to colleagues like Matt Rantanen >https://protect2.fireeye.com/url?k=0cadac22-50f8a5f2-0cad9d1d-

0cc47a6a52de-f318a0c19963cb62&u=https://www.linkedin.com/in/matthewrantanen/< to move faster for coaching and finding talent who have already done this kind of work (on reservation) at scale like Matt.

*** Essential Resource & Economic Development**

"Water: Somewhere between 15 and 40% of Navajo homes do not have clean running water. Many must wash their hands with reused water, which some fear now could be contaminated by a prior user carrying the virus. Even though there have been no documented cases of the virus spreading through reused water, the lack of clean running water poses challenges to anyone trying to maintain pandemic-proof levels of hygiene.
Wealth: Some homes on reservations lack reliable electricity. Many homes are overcrowded and shared by large families, making physical distancing near impossible. Over a century ago, the US government pledged in treaties to provide health care, housing and infrastructure in exchange for land, but we have failed to fully hold up our end of the bargain.

Even Indian Country's economic success stories are at risk right now. Many tribal governments get revenue from restaurants, retail shops and casinos. But most of these business ventures had to close their doors and suffer massive budget hits." >https://www.cnn.com/2020/05/06/opinions/native-americans-covid-19-avoid-catastrophe-jones/index.html<

There are programs and collaborations across the USG that can help here as part of response work -- -- Rural Utilities programs, Economic Dev, DOE programs for Energy Dev, Social Svcs access programs --- and so much of this funding becomes far more effective with IT modernization so the money stretches and impact expands dramatically.

Would love to discuss with any of your team deployed already in these areas or in ways that some of this work could become a USDS program area as part of the COVID-19 reponse (and beyond).

@smithmegan
CEO shift7; 3rd U.S.CTO

shift7 works collaboratively on systemic social, environmental and economic problems - finding opportunities to scout and scale promising solutions and solution-makers. We add proven tech-forward, open, shareable practices to drive direct impact, together.

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RE: [EXTERNAL] Re: Introduction: Lee and Gundeep

To: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))> Lesta Brady <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Bcc: "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Matthew D. EOP/OMB Cutts (Ex 6 - (5 U.S.C. Sec 552(b)(6))" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date Thu, 07 May 2020 09:19:30 -0400

:

Thanks Matt. Matt and Eddie to bcc.

Good Morning Lee and Lesta,

Would you both be available for a call On Tuesday 5/12 at 11:30am EST

Francisco E. Rosado
United States Digital Service
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec
U.S. DIGITAL SERVICE

From: Cutts, Matthew D. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Wednesday, May 6, 2020 10:18 PM
To: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Lesta Brady <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Cc: Hartwig, Edward J. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Rosado, Francisco E. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Subject: RE: [EXTERNAL] Re: Introduction: Lee and Gundeep

Glad you got to talk to Gundeep! It's looking more like USDS may be helping various states, so getting an overview of what Google is doing would be useful. We've talked to several other companies to understand what they're doing to help.

Adding Eddie (my deputy, who might also be interested) plus Frankie to help with scheduling.
Matt

From: Lee Carosi Dunn <[redacted]>
Sent: Wednesday, May 6, 2020 3:17 PM
To: Cutts, Matthew D. EOP/OMB <[redacted]>; Lesta Brady <[redacted]>
Subject: [EXTERNAL] Re: Introduction: Lee and Gundeep

Matt, thank you again for the introduction. We just met with Sundeep along with our team from FL and NY who drove the Department of Labor unemployment solutions there. Sundeep mentioned the task force he is on with you and others on these issues. It made me wonder, would you like to do a 30 minute call with our team to hear about our work with these states? Would that be helpful to you?

Thanks again,
Lee

Lee Dunn
Google
leedunn@google.com
Google Voice: ([redacted]
Android Mobile

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On Wed, Apr 22, 2020 at 12:19 PM Cutts, Matthew D. EOP/OMB <[redacted]> wrote:

> Lee, I wanted to introduce you to Gundeep Ahluwalia, who is CIO at the Department of Labor. DoL has been proactively reaching out to states to offer various types of assistance with their unemployment insurance systems. I think the help that Google offered to NY caught Labor's attention, and Labor might be interested in see whether similar options would be available to other states. In my experience, Gundeep has been one of the CIOs that goes above and beyond to help the people who are looking to him for aid.

Gundeep, Lee is a long-time Google employee. She's worked as head of international elections outreach, as head of outreach for the White House and other agencies, and for the last year or so has been director of cloud policy for North and South America. Lee has been involved with Google's assistance to multiple states and has experience with the patchwork nature of various states' mainframes.

Best wishes,
Matt Cutts
Administrator
US Digital Service
Ex 6 - (5 U.S.C. Sec 552(b)(6))

RE: [EXTERNAL] Re: Introduction: Lee and Gundeep

To: Lee Carosi Dunn Ex 6 - (5 U.S.C. Sec

Cc: Lesta Brady <le Ex 6 - (5 U.S.C. Sec

Date: Wed, 13 May 2020 13:57:39 -0400

Hey

Francisco E. Rosado
United States Digital Service
Ex 6 - (5 U.S.C. Sec 552(b)(6))

U.S. DIGITAL SERVICE

From: Lee Carosi Dunn Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, May 13, 2020 1:37 PM
To: Rosado, Francisco E. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 >
Cc: Lesta Brady <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: [EXTERNAL] Re: Introduction: Lee and Gundeep

Hi Francisco -- wanted to check in again on these meeting dates. Thanks! Lee

Lee Dunn
Google
Ex 6 - (5 U.S.C. Sec
Google Voice: Ex 6 - (5
Android Mobile: Ex 6 - (5 U.S.C. Sec 552(b)(6))

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On Thu, May 7, 2020 at 10:55 AM Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Sadly, the team is not. Do any of these dates work?

May 13th at 2pm EST
May 15th at 10am EST
May 15th at 2pm EST

Thank you!

Lee Dunn
Google
Ex 6 - (5 U.S.C. Sec
Google Voice: Ex 6 - (5
Android Mobil U.S.C. Sec
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<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 > wrote:

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Francisco E. Rosado
United States Digital Service
Ex 6 - (5 U.S.C. SEx 6 - (5

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Sent: Wednesday, May 6, 2020 10:18 PM
To: Lee Carosi Dunn Ex 6 - (5 U.S.C. Sec Lesta Brady <lestabrady@google.com>
Cc: Hartwig, Edward J. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 >; Rosado, Francisco E. Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >
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Sent: Wednesday, May 6, 2020 3:17 PM
To: Cutts, Matthew D. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)) Lesta Brady Ex 6 - (5 U.S.C. Sec
Subject: [EXTERNAL] Re: Introduction: Lee and Gundeep

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Lee

Lee Dunn
Google
Ex 6 - (5 U.S.C.
Google Voice Ex 6 - (5 U.S.C.
Android Mob Sec 552(b)(6))

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>
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>
> Best wishes,
> Matt Cutts
> Administrator
> US Digital Service
> [redacted]

RE: [EXTERNAL] Re: Introduction: Lee and Gundeep

From: "Rosado, Francisco E. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >
To: Lee Carosi Dunn Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >
Date: Thu, 14 May 2020 10:07:53 -0400

Hey Lee

Feel free to send it Eddie (Edward_J_Hartwig Ex 6 - (5 Ex)

Frankie

Francisco E. Rosado
United States Digital Service
Francisco.e.rosado Ex 6 - (5 Ex Ex 6 - (5 U.S.C. Sec

U.S. DIGITAL SERVICE

From: Lee Carosi Dunn Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, May 13, 2020 4:21 PM
To: Rosado, Francisco E. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >
Subject: Re: [EXTERNAL] Re: Introduction: Lee and Gundeep

Excellent. Would you like me to send a calendar invite?

Lee Dunn
Google
Ex 6 - (5
Google Voice Ex 6 - (5
Android Mobile: Ex 6 - (5 U.S.C.

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On Wed, May 13, 2020 at 3:40 PM Rosado, Francisco E. EOP/OMB <[redacted] wrote:

3pm the 20th works

Francisco E. Rosado
United States Digital Service
[redacted]

U.S. DIGITAL SERVICE

From: Lee Carosi Dunn <leedunn@google.com>
Sent: Wednesday, May 13, 2020 2:22 PM
To: Rosado, Francisco E. EOP/OMB <[redacted]>
Subject: Re: [EXTERNAL] Re: Introduction: Lee and Gundeep

Well darn, those don't work for us. How about 3pm on the 20th? Or the 27th at 2:30pm?

On Wed, May 13, 2020 at 1:56 PM Rosado, Francisco E. EOP/OMB <[redacted] wrote:

Hey Lee,

Those times don't work. How would Tuesday 5/19 at 2pm EST work?

Frankie

Francisco E. Rosado
United States Digital Service

Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Lee Carosi Dunn Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, May 13, 2020 1:37 PM
To: Rosado, Francisco E. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) 6 - (5 Ex>
Cc: Lesta Brady <Ex 6 - (5 U.S.C. Sec
Subject: Re: [EXTERNAL] Re: Introduction: Lee and Gundeep

Hi Francisco -- wanted to check in again on these meeting dates. Thanks! Lee

Lee Dunn
Google
leedunn@google.com
Google Voice: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Android Mobil

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On Thu, May 7, 2020 at 10:55 AM Lee Carosi Dunn <leedunn@google.com> wrote:

> Sadly, the team is not. Do any of these dates work?
>
> May 13th at 2pm EST
> May 15th at 10am EST
> May 15th at 2pm EST
>
> Thank you!
>
> **Lee Dunn**
> **Google**

Ex 6 - (5 U.S.C.
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On Thu, May 7, 2020 at 9:23 AM Rosado, Francisco E. EOP/OMB <Ex 6 - (5 U.S.C. SecEx 6 - (5 Ex> wrote:

Thanks Matt. Matt and Eddie to bcc.

Good Morning Lee and Lesta,

Would you both be available for a call On Tuesday 5/12 at 11:30am EST?

Frankie

Francisco E. Rosado
United States Digital Service
Ex 6 - (5 U.S.C. SEx 6 - (5 Ex

U.S. DIGITAL SERVICE

From: Cutts, Matthew D. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 Ex>
Sent: Wednesday, May 6, 2020 10:18 PM
To: Lee Carosi Dunn Ex 6 - (5 U.S.C. Sec >; Lesta Brady <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Hartwig, Edward J. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 Ex>; Rosado, Francisco E. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex>
Subject: RE: [EXTERNAL] Re: Introduction: Lee and Gundeep

Glad you got to talk to Gundeep! It's looking more like USDS may be helping various states, so getting an overview of what Google is doing would be useful. We've talked to several other companies to understand what they're doing to help.

Adding Eddie (my deputy, who might also be interested) plus Frankie to help with scheduling.
Matt

From: Lee Carosi Dunn [redacted]
Sent: Wednesday, May 6, 2020 3:17 PM
To: Cutts, Matthew D. EOP/OMB <[redacted]>; Lesta Brady [redacted]
Subject: [EXTERNAL] Re: Introduction: Lee and Gundeep

Matt, thank you again for the introduction. We just met with Sundeep along with our team from FL and NY who drove the Department of Labor unemployment solutions there. Sundeep mentioned the task force he is on with you and others on these issues. It made me wonder, would you like to do a 30 minute call with our team to hear about our work with these states? Would that be helpful to you?

Thanks again,
Lee

Lee Dunn
Google
[redacted]
Google Voice: [redacted]
Android Mobi [redacted]

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On Wed, Apr 22, 2020 at 12:19 PM Cutts, Matthew D. EOP/OMB [redacted]> wrote:

> Lee, I wanted to introduce you to Gundeep Ahluwalia, who is CIO at the Department of Labor. DoL has been proactively reaching out to states to offer various types of assistance with their unemployment insurance systems. I think the help that Google offered to NY caught Labor's attention, and Labor might be interested in see whether similar options would be available to other states. In my

experience, Gundeep has been one of the CIOs that goes above and beyond to help the people who are looking to him for aid.

Gundeep, Lee is a long-time Google employee. She's worked as head of international elections outreach, as head of outreach for the White House and other agencies, and for the last year or so has been director of cloud policy for North and South America. Lee has been involved with Google's assistance to multiple states and has experience with the patchwork nature of various states' mainframes.

Best wishes,
Matt Cutts
Administrator
US Digital Service
[redacted]
Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Agile Government Center Members Meeting

From Cyntethia Brown <Ex 6 - (5 U.S.C. Sec >

:

To: "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, rschlotterer@worldbankEx , "Brown, Dustin S. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, mihmj@gaoEx , allison_brigati@gsaEx , noveck@tech_njEx , david_lebryk@treasuryEx , xavier_briggs@nyuEx , mcguinness@newamericaEx , nani_color@gmailEx 6, dwennergren@actiacEx , mott@icmaEx , smogulescu@volckeralliance Ex , annerung@amazonEx 6, digiammarino_frank@bahEx 6, allen_thad@bahEx 6, weggers@deloitteEx 6, dmader@deloitteEx 6, kimberly_mccabe@gmailEx 6, werfel_danny@bcgEx 6, peters_kyle@advisor.bcgEx 6, robert_shea@us.gtEx 6, kettl@austin_utexasEx , janefountain@gmailEx 6, ellen622@aolEx 6, mpisano@price_uscEx , akhademi@vtEx , jwidner@princetonEx , rtobias1@verizonEx , mark_bolter@us_ibmEx 6, polly_hall@hq_dhsEx , ajdenzer@gmailEx 6, joshuagotbaum@gmailEx 6, johnkosk@aolEx 6, joiwind_ronen@ethosdcEx 6, joiwind_ronen@wheelhousegroupEx 6, bill_maile@agilegovleadersEx , tsuder@atarcEx , david_summers@pmiEx , chris_perdieu@ibmEx 6, jrodgers@nascaEx , ganapati@fiuEx , soraya_correa@hq_dhsEx , John Kamensky <Ex 6 - (5 U.S.C. Sec >, kai_feder@tech_njEx , tparker@icmaEx , davidmfisher@hotmailEx 6, dean_E_evans@austin_utexasEx , donnamarcus308@gmailEx 6, mifitzpatrick@googleEx 6, scottquehl@gmailEx 6, sgoldsmith@sgoldsmithEx 6, dhanani_qahir@bcgEx 6, kthurm@clintonfoundationEx , mjoyce@brookingsEx , edwin_lau@oecdEx , jamie_berryhill@oecdEx , joel@odenterpriseEx , rmgordon@us_ibmEx 6, mjoyce@brookingsEx , Ines Mergel <Ex 6 - (5 U.S.C. Sec >, Sukumar Ganapati <Ex 6 - (5 U.SEx >, Andrew Whitford <Ex 6 - (5Ex >, jjordon@imperiumglobaladvisorsEx 6, Sally Jaggar <Ex 6 - (5 U.S.C. Sec >, ajdenzer@gmailEx 6, amy_edwards@treasuryEx

Cc: gedeseve@gmailEx 6, Dan Chenok <Ex 6 - (5 U.S.C. Ex 6>, Joe Mitchell <Ex 6 - (5 U.S.C. Sec >, James Higgins <Ex 6 - (5 U.S.C. Sec >

Date: Mon, 18 May 2020 12:33:34 -0400

Hello AGC Members,
Please complete the doodle poll to indicate your availability for the next members meeting of the Agile Government Center. The meeting will be held via ZOOM videoconference. Additional materials and the meeting agenda are forthcoming.
>https://doodleEx 6/poll/agsizbhbb2x5w33v<
Thanks kindly in advance,

Cyntethia Brown| Executive Assistant/Office Manager| National Academy of Public Administration

1600 K Street, NW, Suite 400 | Washington, D.C. 20006 | Ex 6 - (5 U.S.C. Sec 552(b)(6))

Ex 6 - (5 U.S.C. Se Ex

Connect with the Academy:

Re: Declined: [EXTERNAL] Invitation: Confirmed USDS Discussion with Google Cloud on NY & FL DoL @ Wed May 20, 2020 3pm - 3:45pm (EDT) (matthew.[redacted]cutts@omb.[redacted])

From Lee Carosi Dunn <[redacted]>

:

To: "Rosado, Francisco E. EOP/OMB" <[redacted]>, Lesta Brady <[redacted]>

Date: Wed, 20 May 2020 12:21:27 -0400

Great, then we will be too!

Lee Dunn

Google

leedunn@google[redacted]

Google Voice: [redacted]

Android Mobile [redacted]

On Wed, May 20, 2020 at 12:18 PM Rosado, Francisco E. EOP/OMB <[redacted]> wrote:

> Yes he'll be there!
>
> **Francisco E. Rosado**
>
> United States Digital Service
>
> [redacted]
>
> U.S. DIGITAL SERVICE

From: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Wednesday, May 20, 2020 12:16 PM
To: Rosado, Francisco E. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Cc: Lesta Brady Ex 6 - (5 U.S.C. Sec
Subject: Re: Declined: [EXTERNAL] Invitation: Confirmed USDS Discussion with Google Cloud on NY & FL DoL @ Wed May 20, 2020 3pm - 3:45pm (EDT) (matthew Ex cutts@omb Ex 6 -)

Francisco, can you confirm Matt's attendance this PM? Thanks. Lee

Lee Dunn

Google

leedunn@google Ex

Google Voice Ex 6 - (5 U.S.C. Sec 552(b)(6))

Android Mob

On Thu, May 14, 2020 at 10:30 AM Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec> wrote:

> Hi Francisco -- Matt declined the invite below. Do you want me to change the date and time?
>
>
> **Lee Dunn**
>
> **Google**
>
> leedunn@google.com
>
> **Google Voic** Ex 6 - (5 U.S.C. Sec 552(b)(6))
>
> **Android Mo**
>

---------- Forwarded message ---------

From: **Cutts, Matthew D. EOP/OMB** <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Thu, May 14, 2020 at 10:06 AM

Subject: Declined: [EXTERNAL] Invitation: Confirmed USDS Discussion with Google Cloud on NY & FL DoL @ Wed May 20, 2020 3pm - 3:45pm (EDT) (matthew[Ex 6 -]cutts@omb[Ex 6 -])

To: Lee Dunn <Ex 6 - (5 U.S.C. Sec>

Re: [EXTERNAL] AKI Model - Technical Plan

From: Anthony Phalen [redacted]

To: "Alterovitz, Gil" [redacted]

Cc: "Worthington, Charles" [redacted], "Osborne, Thomas F." [redacted] "Colon Vargas, Nelson" [redacted] "Barrett, Jeffrey J. EOP/OMB" [redacted], Joel Minton [redacted] Francisco Rubio-Bertrand [redacted] Martin Seneviratne [redacted], Harry Askham [redacted] Alan Karthikesalingan [redacted], Ali Connell [redacted], Anuraag Khandelwa [redacted]

Date: Fri, 22 May 2020 14:30:36 -0400

Attachments: [Confidential] AKI Model - Technical Description (1).pdf (45.4 kB); Nature_Protocols_Resubmission_Mar20.pdf (1.54 MB)

Hi all,

Thanks for the call this week to discuss the technical plan for delivering the AKI model to the VA. Attached are a couple supplementary reference docs:

- **AKI model - Technical Description**: I'm resurfacing the doc we shared before our initial call that provides a technical description of the model and pre-processing.
- **draft Nature Protocols manuscript**: this is still in the review stage with Nature Protocols, but provides details on the pre-processing pipeline. The published Nature paper from last summer is here.

The **next step** is that Gil is going to report back with a recommendation for the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA.

In addition, below are the questions from Will that the folks on the phone didn't get to see because they came through the chat and the initial thoughts we talked through on the call:

- *Can the container specifics be described, i.e, OS, API, ability to utilize Elastic Inference, etc?* These could be custom to what the VA finds useful. De facto open source may be the best way to go.

- *Are there metrics that this model exhibits, such as AUC, MAE, RMSE, etc?* The metrics that were published on in the Nature paper would be the best source.
- *What about the feature space? Was there a dimensionality reduction step and if so, what was the reduced feature set count?* Because of the nature of the heavily hashed dataset, the feature set was large and included a lot of rare features. If the VA is using a less hashed dataset independently on future work behind the VA firewall, there would be value in doing some different cleaning with a small feature set. We can discuss further ideas around this on the next calls.
- *Can we obtain a recap of all the points Google has brought up during this call, including results, lessons-learned, and thoughts about what would be a better way to do this again?* The docs on this thread should be a good starting point, but I think the most value will come in ongoing technical discussions between the teams.

I didn't have Will's email, so if someone can add him to this thread that would be great. Once the VA team has a chance to digest this information and Gil has the answer on the ideal model format, we can organize another technical call to continue the conversation.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google[Ex 6 - (5 U.S.C. Sec 552(b)(6))]

On Tue, May 19, 2020 at 10:28 PM Anthony Phalen[Ex 6 - (5 U.S.C. Sec 552(b)(6))] wrote:

> Hi Gil,
>
> Thanks very much. It sounded like Mayo 20th from 2-3 pm EST would work best for the most people, so I've just sent an invite out.
>
> Talk soon,
>
> Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.[Ex 6 - (5 U.S.C. Sec

On Tue, May 19, 2020 at 4:45 PM Alterovitz, Gil [redacted] wrote:

Thank you, Anthony. Things are ok here. I hope all is ok there.

It looks like a promising plan. There may be a few items to collaborate to define details (eg container details, "VA can use the Methods section of the Nature paper and the draft Protocols paper to replicate the pipeline"). In terms of times, the afternoons of May 20 and 21 look good here.

Best,

Gil

Sent with BlackBerry Work

(>www.blackberry.com<)

From: Anthony Phalen <[redacted]>

Date: Sunday, May 17, 2020, 9:51 PM

To: Worthington, Charle[redacted] Osborne, Thomas F. [redacted] Alterovitz, Gil <[redacted]>, Colon Vargas, Nelson [redacted] <jeffre[redacted]barrett@omb[redacted]

Cc: Joel Minton [redacted] Francisco Rubio-Bertrand [redacted] Martin Seneviratne [redacted] Harry Askham [redacted]>, Alan Karthikesalingam <[redacted] Ali Connel [redacted]

Subject: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I hope you and your families are staying safe and healthy. I can imagine the last couple months have been incredibly busy on the VA side. We wanted to send along a first draft of the technical plan for delivering the AKI model to the VA for your review (see attached).

It would be great to walk through it together on a call if you have time this week. Here are a few times that would work for us:

- May 19: 9 - 10 am EST
- May 20: 9 - 10 am or 12 - 12:30 pm or 2 - 3 pm EST
- May 21: 2 - 3 pm EST

Let me know if any of these time blocks would work for a 30 min call and I can send an invite.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google[redacted]

Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Fighting Fraud, Waste and Abuse

From Lee Carosi Dunn <Ex 6 - (5 U.S.C. Ex 6 - (5 >

:

To: "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Jill McKinnon Ex 6 - (5 Ex 6 - (5 >, Lesta Brady <Ex 6 - (5 Ex 6 - (5 >, "Cutts, Matthew D. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Scott Fleming <Ex 6 - (5 Ex 6 - (5 >

Date: Tue, 26 May 2020 11:07:38 -0400

Matt and Edward,

Thank you again for speaking with us last week and hearing more about Google Cloud Platform.

I just wanted to pass along an interesting blog by our Google Cloud client, HSBC, on how they are using Google Cloud AI/ML to fight financial crimes. I know we had mentioned these solutions in the financial sector that could be applied to the benefits sector (both Federal and state) to help deter fraud, waste and abuse. So wanted to share. Let us know if you have any questions, and happy to have our financial services customer engineering team give you a review of the solutions if ever helpful. See below.
Thanks,
Lee
****
Google HSBC published a blog authored by Compliance Chief of Staff and Head of Digital Kirsty Everett on how the bank is leveraging the latest technology to fight financial crime:

https://tech.hsbc/en/news-room/2020/hiding-behind-keyboard

Within the blog, Everett specifically references working with Google Cloud to build a system to support HSBC's work to assess the potential crime risk, relying on our AI and ML expertise. She stresses that through our collaboration, that the bank's current prototype is showing promising results.

Lee Dunn

Google
Ex 6 - Ex 6 - (5
Google Voice: Ex 6 - (5
Android Mobile: Ex 6 - (5

Out of the "office" RE: [EXTERNAL] Fighting Fraud, Waste and Abuse

From: Lee Carosi Dunn [redacted]
To: "Cutts, Matthew D. EOP/OMB" <[redacted]>
Date: Tue, 26 May 2020 16:56:55 -0400

I am checking email once a day as I am "out" of the office and "into"
school as I work to ensure my three kids graduate. Wish me luck.

--

Lee Dunn
*Google *
leedunn@google.com
*Google Voice [redacted]
*Android Mobi

*Stay connected in response to Coronavirus: *Advanced Video Conferencing
Capability in Meet
<>https://cloud.google.com/blog/products/g-suite/helping-businesses-and-schools-stay-connected-in-response-to-coronavirus<>
|
Tips for Working with Remote Teams
<>https://support.google.com/a/users/answer/9283051?hl=en<> *|*
Attend the Google Cloud Next '20 digital event!
<>https://cloud.google.com/blog/topics/google-cloud-next/join-us-for-google-cloud-next20-digital-connect<>

Get the most out of G Suite with
G Suite Learning Center <>https://support.google.com/a/users/answer/9389764<>
The G Suite Show
<>https://www.youtube.com/playlist?list=PLU8ezI8GYqs7tAIAv9qFoYM7F02L251Ai<>

RE: [EXTERNAL] Fighting Fraud, Waste and Abuse

From "Cutts, Matthew D. EOP/OMB" <[redacted]>
:

To: Lee Carosi Dunn [redacted] "Hartwig, Edward J. EOP/OMB" [redacted], Jill McKinnon [redacted], Lesta Brady <[redacted] Scott Fleming <[redacted]

Date: Tue, 26 May 2020 16:56:48 -0400

Lee, thanks very much for chatting with us last week, and I appreciate the pointer to the blog post.
Matt

From: Lee Carosi Dunn <leedunn@google[redacted]
Sent: Tuesday, May 26, 2020 11:08 AM
To: Hartwig, Edward J. EOP/OMB <[redacted]>; Jill McKinnon <[redacted]; Lesta Brady [redacted]; Cutts, Matthew D. EOP/OMB <[redacted]>; Scott Fleming [redacted]
Subject: [EXTERNAL] Fighting Fraud, Waste and Abuse

Matt and Edward,

Thank you again for speaking with us last week and hearing more about Google Cloud Platform.

I just wanted to pass along an interesting blog by our Google Cloud client, HSBC, on how they are using Google Cloud AI/ML to fight financial crimes. I know we had mentioned these solutions in the financial sector that could be applied to the benefits sector (both Federal and state) to help deter fraud, waste and abuse. So wanted to share. Let us know if you have any questions, and happy to have our financial services customer engineering team give you a review of the solutions if ever helpful. See below.
Thanks,
Lee
****
Google HSBC published a blog authored by Compliance Chief of Staff and Head of Digital Kirsty Everett on how the bank is leveraging the latest technology to fight financial crime:
>https://tech.hsbc/en/news-room/2020/hiding-behind-keyboard<

Within the blog, Everett specifically references working with Google Cloud to build a system to support HSBC's work to assess the potential crime risk, relying on our AI and ML expertise. She stresses that through our collaboration, that the bank's current prototype is showing promising results.

Lee Dunn
Google
leedunn@google
Google Voice:
Android Mobil

Ex 6 - (5
Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Google EU AI Whitepaper Blog and comments

From Michael Fitzpatrick <Ex 6 - (5 U.S.C. Sec >
:
To: "Mancini, Dominic J. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Hunt, Alex T. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Palmieri, Rosario A. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6))
Date: Thu, 28 May 2020 15:10:26 -0400

Gents -

I wanted to share with you Google's feedback in response to the EC proposals that we made publicly available today (early, ahead of the June 14 deadline). Our response today was accompanied by a blog post by Kent Walker, Senior Vice President for Global Affairs and Chief Legal Officer at Google.

Happy to arrange a discussion with you and others over there, if helpful. We've also reached out to Kratsios and Lynne Parker at OSTP, and eventually USTR.

Cheers. Michael.

Michael Fitzpatrick
Head of Global Regulatory Affairs
Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Google can Help

From: Palwinder Sidhu <[redacted]>

To: "Nacin, Andrew M. EOP/OMB" <[redacted]>

Date: Thu, 28 May 2020 14:29:37 -0400

Hi Andrew,

I hope you are doing well and staying safe during these trying times.

In response to an increased need for remote workforces around the world, Google has put together a variety of new solutions along with **free** implementation of G Suite Essentials to help organizations continue to work and maintain continuity for a limited time. Google has made this transition as seamless as possible and won't cause disruptions to your current environment.

I understand you connected with our Google team last year and wanted to identify if now is a better time to continue your G Suite evaluation?

I would love to set up a time to connect and discuss how Google can help you.

How does next Tuesday sound? Best Regards,

Paul Sidhu

[redacted]

Sales Campaign Coordinator

[EXTERNAL] Re: GSA / OMB / USDS - Google COVID-19 sync

From: Yiaway Yeh [redacted]

To: Philip Ashlock - QQA [redacted]

Cc: Ammie Farraj-Feijoo - QQE [redacted], Joanne McGovern - QQBB [redacted] Thomas Hallaran - QUBA [redacted], Jessica Milcetich [redacted] Leilani Martinez [redacted] "Boland, Amira C. EOP/OMB" [redacted] Meddie Brown - QQB [redacted] David Kaufmann [redacted], Jacob Parcell [redacted] Angela Crocker [redacted], "Hartwig, Edward J. EOP/OMB" [redacted], David Peters - QUB [redacted], "Grimes, Justin M. EOP/OMB" [redacted]

Date: Wed, 03 Jun 2020 15:58:24 -0400

Thanks all for the quick responses. We'll look forward to connecting next week.

Best,

Yiaway

On Wed, Jun 3, 2020 at 12:56 PM Philip Ashlock - QQA [redacted] wrote:

> HI Yiaway, I'm sorry I didn't respond sooner, but I don't have anything pressing to discuss either so I think it would be fine to cancel for this week.
>
> On Wed, Jun 3, 2020 at 3:40 PM Ammie Farraj Feijoo [redacted] wrote:
>
> > I don't either.
> >
> > On Wed, Jun 3, 2020 at 2:59 PM Joanne McGovern - QQBB [redacted] wrote:
> >
> > > I don't have anything pressing to discuss this week.
> > >
> > > On Wed, Jun 3, 2020 at 2:00 PM Yiaway Yeh [redacted] wrote:

Hi Folks - Google is holding a moment of silence today (>https://www.cnbc.com/2020/06/03/google-holding-moment-of-silence-for-george-floyd-on-wednesday.html<) that conflicts with our meeting. We wanted to check in to see if there is anything top of mind for the government folks on the meeting invite? If so, we can plan to join this meeting late, or we can cancel and connect on topics over email for this week.

Thanks,
Yiaway

GSA / OMB / USDS - Google COVID-19 sync

When: Wed Jun 3, 2020 1pm – 1:30pm Pacific Time - Los Angeles

Joining info: Join with Google Meet

meet.google.com/ats-nhtc-ycz

Join by phone

Ex 6 - (5 U.S.C. Sec 552(b)(6))

More phone numbers

Who:

- Yiaway Yeh - organizer
- philip[redacted]ashlock@gsa[redacted]
- edward[redacted]hartwig@omb[redacted]
- joanne[redacted]mcgovern@gsa[redacted]
- leilani[redacted]martinez@gsa[redacted]
- Angela Crocker
- justin[redacted]grimes@omb[redacted]
- amira[redacted]boland@omb[redacted]
- jessica[redacted]milcetich@gsa[redacted] - optional
- meddie[redacted]brown@gsa[redacted] - optional
- david[redacted]kaufmann@gsa[redacted] - optional
- David Peters - QUB - optional
- jacob[redacted]parcell@gsa[redacted] - optional

- thomas.hallaran@gsa.[redacted] - optional
- ammie.farrajfeijoo@gsa.[redacted] - optional

agenda >https://docs.google.com/document/d/1uoMwYOQEEKsItUiGhJwZ9swRkRkonsUxqYcflolg3wo/edit?usp=sharing<

--

regards,

Joanne McGovern

USAGov, "Your Guide to Government Information and Services"

GSA, TTS Solutions

Ex 6 - (5 U.S.C. Sec 552(b)(6))

--

Philip Ashlock

Director, Data & Analytics Portfolio

GSA Technology Transformation Services

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Yiaway Yeh | Global Product Partnerships - Civics & Elections | Ex 6 - (5 U.S.C. Sec 552(b)(6)) | Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] GSA / OMB / USDS - Google COVID-19 sync

From Yiaway Yeh <Ex 6 - (5 U.S.C Ex 6>
:

To: thomas hallaran@gsa Ex , philip ashlock@gsa Ex , jessica milcetich@gsa Ex , leilani martinez@gsa Ex , "Boland, Amira C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, ammie farrajfeijoo@gsa Ex , meddie brown@gsa Ex , david kaufmann@gsa Ex , joanne mcgovern@gsa Ex , jacob parcell@gsa Ex , Angela Crocker <Ex 6 - (5 U.S.C. Sec >, Yiaway Yeh <Ex 6 - (5 U.S.C. >, "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b) Ex >, David Peters - QUB <Ex 6 - (5 U.S.C. S Ex >, "Grimes, Justin M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec Ex >

Date: Wed, 03 Jun 2020 14:00:33 -0400

Hi Folks - Google is holding a moment of silence today (>https://www.cnbc Ex 6 /2020/06/03/google-holding-moment-of-silence-for-george-floyd-on-wednesday.html<) that conflicts with our meeting. We wanted to check in to see if there is anything top of mind for the government folks on the meeting invite? If so, we can plan to join this meeting late, or we can cancel and connect on topics over email for this week.

Thanks,
Yiaway

GSA / OMB / USDS - Google COVID-19 sync

When: Wed Jun 3, 2020 1pm – 1:30pm Pacific Time - Los Angeles

Joining info: Join with Google Meet

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Join by phone

Ex 6 - (5 U.S.C. (PIN: Ex 6 -)

More phone numbers

Who:
- Yiaway Yeh - organizer
- philip ashlock@gsa Ex
- edward Ex hartwig@omb Ex 6 Ex

- joanne.mcgovern@gsa.[redacted]
- leilani.martinez@gsa.[redacted]
- Angela Crocker
- justin.[redacted].grimes@omb.[redacted]
- amira.[redacted].boland@omb.[redacted]
- jessica.milcetich@gsa.[redacted] - optional
- meddie.brown@gsa.[redacted] - optional
- david.kaufmann@gsa.[redacted] - optional
- David Peters - QUB - optional
- jacob.parcell@gsa.[redacted] - optional
- thomas.hallaran@gsa.[redacted] - optional
- ammie.farrajfeijoo@gsa.[redacted] - optional

agenda
>https://docs.google.com/document/d/1uoMwYOQEEKsltUiGhJwZ9swRkRkonsUxqYcfIolg3wo/edit?usp=sharing<

[EXTERNAL] Google Cloud Webinar June 16: Fast-Forward Digital Transformation: A COVID- Era Roadmap for Federal and State Governments

From: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Wed, 03 Jun 2020 08:00:00 -0400

I wanted to share with you a webinar Google Cloud is co-hosting on smart analytics. Please feel free to join or share this opportunity with any contact you have that may be interested.

>https://carahevents.carahsoft.com/Event/Details/159468-google<

Recent events have escalated the need for digital capabilities to address traffic volumes, content updates, communications, and deployment of essential services for the American people. Making strides toward digital maturity is now an urgent requirement to address the high-priority needs in a suddenly very digital world.

Join Google Cloud, Cardinal Path, and Carahsoft to hear some recent, real-world case studies from both federal and state governments. Gain a clear understanding of how to implement your own digital roadmap, complete with immediately actionable takeaways to raise your online game as the COVID-19 pandemic makes digital transformation a reality.

In this practical session, we will take you through a proven digital data roadmap designed to achieve demonstrable, incremental gains in efficiency, insights, and effectiveness of web and mobile app programs.

Key points to be covered during this webinar will include:

- Constituent-based analytic priorities during COVID-19
- Recent examples of quick-wins in emerging situations
- Quick-hit actions that will clear a path to success during and after COVID-19
- A proven digital analytics roadmap that can serve as your guide towards incremental gains
- Critical success factors for digital transformation in government
- Resources available to speed and support digital intelligence

Re: GSA / OMB / USDS - Google COVID-19 sync

From: Philip Ashlock - QQA [redacted]

To: Ammie Farraj-Feijoo - QQE [redacted]

Cc: Joanne McGovern - QQBB [redacted] Yiaway Yeh [redacted], Thomas Hallaran - QUBA [redacted], Jessica Milcetich [redacted], Leilani Martinez [redacted], "Boland, Amira C. EOP/OMB" [redacted], Meddie Brown - QQB <meddie.brown@gsa.gov>, David Kaufmann [redacted], Jacob Parcell [redacted], Angela Crocker [redacted], "Hartwig, Edward J. EOP/OMB" [redacted], David Peters - QUB [redacted], "Grimes, Justin M. EOP/OMB" [redacted]

Date: Wed, 03 Jun 2020 15:56:21 -0400

HI Yiaway, I'm sorry I didn't respond sooner, but I don't have anything pressing to discuss either so I think it would be fine to cancel for this week.

On Wed, Jun 3, 2020 at 3:40 PM Ammie Farraj Feijoo [redacted] wrote:

I don't either.

On Wed, Jun 3, 2020 at 2:59 PM Joanne McGovern - QQBB [redacted] wrote:

I don't have anything pressing to discuss this week.

On Wed, Jun 3, 2020 at 2:00 PM Yiaway Yeh [redacted] wrote:

Hi Folks - Google is holding a moment of silence today (>https://www.cnbc.com/2020/06/03/google-holding-moment-of-silence-for-george-floyd-on-wednesday.html<) that conflicts with our meeting. We wanted to check in to see if there is anything top of mind for the government folks on the meeting invite? If so, we can plan to join this meeting late, or we can cancel and connect on topics over email for this week.

Thanks,

Yiaway

GSA / OMB / USDS - Google COVID-19 sync

When Wed Jun 3, 2020 1pm – 1:30pm Pacific Time - Los Angeles

Joining info Join with Google Meet

meet.google.com/ats-nhtc-ycz

Join by phone

Ex 6 - (5 U.S.C. Sec 552(b)(6)) (PIN: 222860)

More phone numbers

Who

- Yiaway Yeh - organizer
- phil[redacted]ashlock@gsa[redacted]
- edward[redacted]hartwig@omb[redacted]
- joann[redacted]cgovern@gsa[redacted]
- leilan[redacted]martinez@gsa[redacted]
- Angela Crocker
- justin[redacted]grimes@oml[redacted]
- amira[redacted]boland@omb[redacted]
- jessica[redacted]milcetich@gsa[redacted] optional
- meddie.brown@gsa[redacted] optional
- davi[redacted]kaufmann@gsa[redacted] optional
- David Peters - QUB - optional
- jacob.parcell@gsa[redacted] optional
- thoma[redacted]allaran@gsa[redacted] - optional
- ammi[redacted]arrajfeijoo@gsa.g[redacted] optional

agenda

>https://docs.google.com/document/d/1uoMwYOQEEKsItUiGhJwZ9swRkRkonsUxqYcfIolg3wo/edit?usp=sharing<

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regards,

Joanne McGovern

USAGov, "Your Guide to Government Information and Services"

GSA, TTS Solutions

Ex 6 - (5 U.S.C.

--

Philip Ashlock

Director, Data & Analytics Portfolio

GSA Technology Transformation Services

Checking In

From: "Friedman, Haley Z. EOP/OMB" <[redacted]>
To: Lee Carosi Dunn <[redacted]>
Date: Wed, 03 Jun 2020 10:40:50 -0400

Lee,

I hope you are well and safe! Are you hunkered down in DC or have you and your family left?

Thank you for meeting with me a few months ago regarding the next step in my career. I wanted to check in to see if you had heard of any junior openings at Google or elsewhere in the cloud/tech space that you think might be appropriate for me when I leave OMB. I appreciate any insight that you have! Have a great day.

Sincerely,

Haley Friedman
Office of the Chief Information Officer
Office of Management and Budget
[redacted]

From: Lee Carosi Dunn [redacted]
Sent: Thursday, February 6, 2020 1:29 PM
To: Friedman, Haley Z. EOP/OMB <[redacted]>
Subject: Re: [EXTERNAL] Re: Meeting Inquiry

Great, let me know what time is good for you -- I can usually meet as early as 8:30am if that helps you. Our office is at 25 Mass Ave, NW, 9th floor -- two blocks from Union Station.

Lee Dunn
Google
leedunn@google.com
Google Voice [redacted]
Android Mobile: [redacted]

On Thu, Feb 6, 2020 at 10:17 AM Friedman, Haley Z. EOP/OMB <[redacted]> wrote:

Thank you very much Lee. I am happy to come to you. I look forward to meeting with you on the 19th!

Sincerely,

Haley Friedman
Office of the Chief Information Officer
Office of Management and Budget
[redacted]

From: Lee Carosi Dunn <[redacted]>
Sent: Wednesday, February 5, 2020 10:15 PM
To: Friedman, Haley Z. EOP/OMB <[redacted]>
Subject: [EXTERNAL] Re: Meeting Inquiry

I would be happy to meet anytime and share thoughts and advice! Would coffee the morning of the 19th work? Happy to host at Google's office or meet near your office. Whatever is easiest for you.
Lee

Lee Dunn
Google
leedunn@google.com
Google Voice: [redacted]
Android Mobile: [redacted]

On Wed, Feb 5, 2020 at 11:27 AM Friedman, Haley Z. EOP/OMB <[redacted]> wrote:

Lee,

I hope you are well. I am reaching out to see if you have 30 minutes in the next couple of weeks to discuss your career as well as your experience working in Google's policy shop. I am looking to make the transition from OMB to the private sector in the near term, and would like to see if you have any advice for someone in my position. Thank you for your consideration.

Sincerely,

Haley Friedman

Office of the Chief Information Officer
Office of Management and Budget

Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Fwd: Introduction to Google for a Platform Sponsorship

From: Lee Carosi Dunn <Ex 6 - (5Ex 6 - (5 552(b)(6))

To: "Cutts, Matthew D. EOP/OMB" Ex 6 - (5 U.S.C. SE; 552(b)(6)) "Ahluwalia, Gundeep - OASAM OCIO" <Ex 6 - (5 U.S.C. SE; 552(b)(6))

Date: Mon, 08 Jun 2020 12:14:37 -0400

Attachments: Unemployment Insurance TechSprint.pdf (190.69 kB)

Matt and Gundeep,
Greetings. I just wanted to pass this along in case of interest to you as Google Cloud is working to provide cloud credits for this tech sprint for state unemployment websites and I know the nonprofit would like to connect with USDS and DOL if interested in partnering on this work. Please see attached and below, and if interested reach out to David whose information is listed below.

AIR is a nonprofit working to transform the regulatory system from analog to digitally-native design. AIR operates at the intersection of technology, innovation and regulation to help regulators embrace technology and integrate innovation into their DNA. One of the innovation tools that AIR has helped to pioneer in the US Regulatory context is a TechSprint, also known as a hackathon.

AIR currently has a TechSprint in the process of planning on Unemployment:
State Departments of Labor across America are overwhelmed with the unprecedented increase in unemployment. The technology is not able to keep with need to onboard new applications, the requirements for weekly certification and the ability to disburse funds. AIR is planning a techsprint to help DOLs to solve the immediate problem of getting relief checks into the hands of desperate unemployed, and lay the groundwork for a long term national redesign of the technology support for unemployment and other social services.

Thank you,
Lee

Lee Dunn
Google
Ex 6 - (5Ex 6 - (5 U.S.C.
Google Voice: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Android Mobile

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---------- Forwarded message ---------
From: **David Ehrich** [redacted]
Date: Fri, Jun 5, 2020 at 2:12 PM
Subject: Fwd: Introduction to Google for a Platform Sponsorship
To: Behnaz Kibria [redacted], Daniel Gorfine [redacted], Jo Ann Barefoot [redacted]

Thank you for your support of our proposed techsprint on unemployment. Enclosed please find a quick 1-pager that describes the techsprint and what we are proposing for state DOLs. Here is a quick summary:

AIR - the Alliance for Innovative Regulation, specializes in producing hackathons for public benefit, and given the unprecedented stress that unemployment systems have been under, we have been funded by the Omidyar Network (Pierre Omidyar = founder of EBay) to work on a series of hackathons to help states improve their technology design for unemployment programs.

AIR has access to volunteer coders to work on technology solutions to improve the unemployment systems. In this case, we have the funding and the resources to build improvements to the unemployment system, but we need to speak with a subject matter expert who is familiar with unemployment systems to understand where the pain points are, conduct a quick needs assessment and determine what can be solved by additional coding. We understand that DOL employees are focused on solving the immediate problem of distribution, we are proposing solutions that:

1. Require little or no time from the states that participate;
2. Produce solutions that can be implemented quickly at low cost; and
3. Generate high-impact savings of resources and time

Happy to discuss in greater detail, but very sensitive to limited resources and focused priorities in the current crisis.
David

--

David Ehrich

Executive Director

Alliance for Innovative Regulation

Ex 6 - (5

Ex 6 - (5 U.S.C. Sec

regulationinnovation.org

[EXTERNAL] Google's Framework for Responsible AI Regulation

From: Michael Fitzpatrick <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

To: "Mancini, Dominic J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Hunt, Alex T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Palmieri, Rosario A. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Mon, 08 Jun 2020 16:35:31 -0400

Attachments: Building a Responsible Regulatory Framework for AI.pdf (83.81 kB)

Hi Gents -

I wanted to forward a document my Reg Team and I just completed setting out our framework for responsible AI regulation. It is meant to apply to regulators globally and, in our view, is consistent with and supportive of the very good approaches contained in the OMB memo on AI regulation. Happy to discuss further and hope you are all staying safe and well.

Michael.

Michael Fitzpatrick
Head of Global Regulatory Affairs
Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Google can Help

From: Palwinder Sidhu Ex 6 - (5 U.S.C. Sec

To: "Nacin, Andrew M. EOP/OMB" Ex 6 - (5 U.S.C. Ex 6 - (5

Date: Tue, 09 Jun 2020 19:41:17 -0400

Hi ,

I hope you are staying healthy and safe during these trying times.

Google just announced free access to Google Meet Enterprise, which includes the Google Meet Service for secure video conferencing, Google Drive + Docs/Sheets/Slides, and all necessary Administrative Tools to secure company data. Compatible with your existing IT environment, you can start using Meet for video calls immediately — ***no download or plug-in required***.

Google would love to help you set up your services! Please share your interest and together we can find a time. I look forward to hearing from you.

Sincerely,

Paul Sidhu
Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sales Campaign Coordinator

[WARNING: UNSCANNABLE EXTRACTION FAILED][EXTERNAL] OpEd: 'Gov Clouds' During COVID-19: The End of the Digital Fortress Era

From: Lee Carosi Dunn [redacted]
To: "Kent, Suzette K. EOP/OMB" [redacted]
Date: Mon, 15 Jun 2020 14:35:14 -0400

Suzette,
Greetings! I hope this email finds you well.

I wanted to share an OpEd we published today (here and pasted below) about gov cloud and ZeroTrust which I think you will find interesting. We cite you in the last paragraph also. Thank you for your leadership in this area, and reach out if we can answer any questions or be of assistance.
Lee

Lee Dunn

Google

leedunn@google.com

Google Voice: [redacted]

Android Mobil [redacted]

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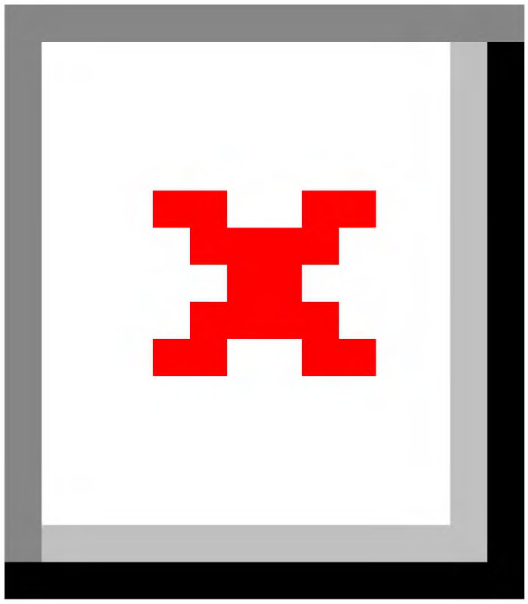

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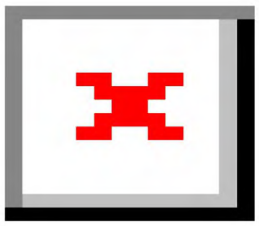

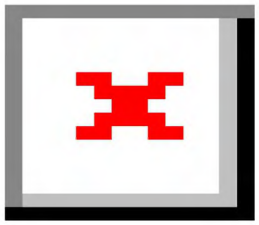

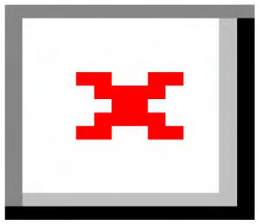

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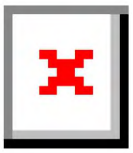
Army Grounds Two Pilots Who Flew Low Over DC

Face Masks ‘Significantly Reduce’ Spread of Covid-19, Study Finds



By Jeanette Manfra,

Director for Government Security and Compliance, Google Cloud

JUNE 15, 2020 12:15 PM ET

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D-19 pandemic has, for better or worse, clarified the criticality of modern government technology. As federal and

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Government Clouds vs. Commercial Clouds

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fortress. Under perimeter-based models, that's usually when they do the most damage.

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long as government departments continue using limited, perimeter-based “gov clouds,” this modern security

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in 2017:

“The case for using cloud capabilities in government has been clearly proven– to drive savings, to improve security, and to deliver mission-serving solutions faster.”

Her Cloud Smart

strategy is a critical step forward, but now it's time for governm ent agencie s to reconsid er the use of "govern ment clouds" as a panacea , especiall y during a pandemi

c when every IT environment and every channel is facing the strain. (And, as we've seen, citizens will find ways to reinvent their lives whether the governm ent does so or not.)

Rather than putting the country into more technical debt by investing in outdated clouds based on outmoded security models, it's time we explored options involving a multi-

vendor ecosyste m— based on zero- trust security —that allows for flexibility and innovati on. The end of the digital fortress era is here.

Jeanette Manfra is the director for

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[EXTERNAL] Google can Help

From: Palwinder Sidhu <Ex 6 - (5 U.S.C. Sec >

To: "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Tue, 16 Jun 2020 17:28:21 -0400

Hi Andrew,

I hope you are staying healthy and safe during these trying times.

Google just announced free access to Google Meet Enterprise, which includes the Google Meet Service for secure video conferencing, Google Drive + Docs/Sheets/Slides, and all necessary Administrative Tools to secure company data. Compatible with your existing IT environment, you can start using Meet for video calls immediately — ***no download or plug-in required***.

Google would love to help you set up your services! Please share your interest and together we can find a time. I look forward to hearing from you.

Sincerely,

Paul Sidhu
Ex 6 - (5 U.S.C. Sec
Sales Campaign Coordinator

[EXTERNAL] Thank you for participating in yesterday's Best Bosses leadership discussion

From: Goldy Kamali [redacted]

To: daronson@ns[redacted]o Berlas - IS <[redacted]>, [redacted], Anil Cheriyan - Q2 <[redacted]>, ryan.cote@dot.gov, Mike Daniels [redacted], "Deasy, Cio" [redacted], Bob De Luca - QU[redacted], brett@dds[redacted]jason[redacted]ray@ed.[redacted], "Harris, Steve" [redacted], Ashley Mahan - TAC <ashley[redacted]mahan@gs[redacted]>, jmahanand@usaid[redacted], Jeanette Manfra [redacted], clar[redacted]hartorana@opm[redacted], david.nelson@nr[redacted], noga[redacted]aughn@ep[redacted]Roat, Maria A. EOP/OMB" [redacted], dscontra@cisco.[redacted], jennifer.ward@salesforc[redacted]Weis, Aaron D CIV SECNAV" [redacted]

Date: Fri, 19 Jun 2020 14:53:57 -0400

Attachments: FedScooop's Best Bosses Discussion Attendee List.xlsx (10.92 kB)

All,

Thank you for joining us for yesterday's Best Bosses in Federal IT discussion and for your active participation as we discussed leadership, building teams and employee engagement — it was an awesome conversation!

Attached, please find yesterday's attendee list with emails so you can continue the conversation together. Congratulations again to each of you for winning a 2020 Best Bosses in Fed IT Award! We look forward to publishing the list of winners publicly on Tuesday — please keep a look out for that announcement!

Have a wonderful weekend!

Best Regards,

Goldy Kamali

Founder and CEO

Scoop News Group

FedScoop// CyberScoop// WorkScoop// StateScoop// EdScoop

E: goldy[redacted]kamali@scoopnewsgrou[redacted] Ex 6 - (5 U.S.C.

P: [redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] AGC - World Bank Case

From: Cyntethia Brown [redacted]

To: kclay@tnc[redacted], jennifer@techtalentproject[redacted], saray[redacted]srinivasan@pif[redacted], mejphd@gmail.com, stephe[redacted]almond@weforum[redacted], "Hartwig, Edward J. EOP/OMB" <edward_j_hartwig@omb.eop[redacted]>, rschlotterer@worldbank[redacted], "Brown, Dustin S. EOP/OMB"[redacted]mihmj@gao[redacted], allison[redacted]rigati@gsa[redacted], noveck@tech.nj[redacted], david[redacted]ebryk@treasury[redacted], xavie[redacted]briggs@nyu[redacted], mcguinness@newamerica[redacted], nan[redacted]olor@gmail.com, dwennergren@actiac[redacted], mott@icma[redacted], smogulescu@volckeralliance[redacted], annerung@amazon.com, digiammarino_frank@bah.com, allen_thad@bah.com, weggers@deloitte.com, dmader@deloitte.com, kimberly[redacted]mccabe@gmail.com, werfe[redacted]anny@bcg.com, peters[redacted]kyle@advisor.bcg.com, robe[redacted]shea@us.gt.com, kettl@austin.utexas[redacted], janefountain@gmail.com, ellen622@aol.com, mpisano@price.usc[redacted], akhademi@vt[redacted], jwidner@princeton[redacted], rtobias1@verizon.net, mark[redacted]olter@us.ibm.com, polly.hall@hq.dhs[redacted], ajdenzer@gmail.com, joshuagotbaum@gmail.com, johnkosk@aol.com, joiwin[redacted]onen@ethosdc.com, joiwind[redacted]onen@wheelhousegroup.com, bill[redacted]maile@agilegovleaders[redacted], tsuder@atarc[redacted], david[redacted]summers@pmi[redacted], chris[redacted]erdieu@ibm.com, jrodgers@nasca[redacted], ganapati@fiu[redacted], soraya.correa@hq.dhs[redacted], John Kamensky <john.kamensky@us.ibm.com>, kai.feder@tech.nj[redacted], tparker@icma[redacted], davidmfisher@hotmail.com, dean.a.evans@austin.utexas[redacted], donnamarcus308@gmail.com, mifitzpatrick@google.com, scottquehl@gmail.com, sgoldsmith@sgoldsmith.com, dhanani.qahir@bcg.com, kthurm@clintonfoundation[redacted], mjoyce@brookings[redacted], edwin.lau@oecd[redacted], jami[redacted]erryhill@oecd[redacted], joel@odenterprise[redacted], rmgordon@us.ibm.com, Ines Mergel <ines.mergel@uni-konstanz.de>, Andrew Whitford <aw@uga[redacted]>, jjordon@imperiumglobaladvisors.com, Sally Jaggar [redacted], am[redacted]edwards@treasury[redacted]

Cc: gedeseve@gma[redacted] Dan Chenok <[redacted]>

Date: Fri, 19 Jun 2020 17:04:14 -0400

Attachments: Agile for website PDF.pdf (332.47 kB)

AGC Members,
Please find the attached case, for your review.

Thank you kindly,
Cyntethia

[EXTERNAL] AGC - World Bank Case

From: Cyntethia Brown <Ex 6 - (5 U.S.C. SeEx 552(b)(6))

To: kclay@tncEx, jennifer@techtalentprojectEx, sarayu.srinivasan@pifEx, mejphd@gmailEx 6, stephen.almond@weforumEx, "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. SecEx>, rschlotterer@worldbankEx, "Brown, Dustin S. EOP/OMB" Ex 6 - (5 U.S.C. SecEx>, mihmj@gaoEx, allison.brigati@gsaEx, noveck@tech.njEx, david.lebryk@treasuryEx, xavier.briggs@nyuEx, mcguinness@newamericaEx, nani.color@gmailEx 6, dwennergren@actiacEx, mott@icmaEx, smogulescu@volckeralliancEx, annerung@amazonEx 6, digiammarino_frank@bahEx 6, allen_thad@bahEx 6, weggers@deloitteEx 6, dmader@deloitteEx 6, kimberly.mccabe@gmailEx 6, werfel.danny@bcgEx 6, peters.kyle@advisor.bcgEx 6, robert.shea@us.gtEx 6, kettl@austin.utexasEx, janefountain@gmailEx 6, ellen622@aolEx 6, mpisano@price.uscEx, akhademi@vtEx, jwidner@princetonEx, rtobias1@verizon.net, mark.bolter@us.ibmEx 6, polly.hall@hq.dhsEx, ajdenzer@gmailEx 6, joshuagotbaum@gmailEx 6, johnkosk@aolEx 6, joiwind.ronen@ethosdcEx 6, joiwind.ronen@wheelhousegroupEx 6, bill.maile@agilegovleadersEx, tsuder@atarcEx, david.summers@pmiEx, chris.perdieu@ibmEx 6, jrodgers@nascaEx, ganapati@fiuEx, soraya.correa@hq.dhsEx, John Kamensky <john.kamensky@us.ibmEx 6>, kai.feder@tech.njEx, tparker@icmaEx, davidmfisher@hotmailEx 6, dean.a.evans@austin.utexasEx, donnamarcus308@gmailEx 6, mifitzpatrick@googleEx 6, scottquehl@gmailEx 6, sgoldsmith@sgoldsmithEx 6, dhanani.qahir@bcgEx 6, kthurm@clintonfoundationEx, mjoyce@brookingsEx, edwin.lau@oecdEx, jamie.berryhill@oecdEx, joel@odenterpriseEx, rmgordon@us.ibmEx 6, Ines Mergel <ines.mergel@uni-konstanz.de>, Andrew Whitford <aw@ugaEx>, jjordon@imperiumglobaladvisorsEx 6, Sally Jaggar Ex 6 - (5 U.S.C. SecEx, amy.edwards@treasuryEx

Cc: gedeseve@gmailEx 6, Dan Chenok Ex 6 - (5 U.S.C. SEx 6, Joe Mitchell <Ex 6 - (5 U.S.C. Sec>, James HigginEx 6 - (5 U.S.C. Sec 552(b)(6))

Date: Mon, 22 Jun 2020 14:32:02 -0400

Attachments: WBBLOG_ajd61820.docx (24.38 kB)

Members,

Attached is a companion document to the World Bank Case you received last week. We will be posting this on the Academy's daily briefing, Management Matters and simultaneously on the IBM Business of Government website. This blog should give you a good idea of the relationship of the World Bank Case to the Agile Government Principles that we have previously discussed. These principles are still in draft form and any comments are most welcome. You can see the current draft at

>https://www.napawash[redacted]/grandchallenges/blog/summary-agile-government-principles<.

Regards,
Ed DeSeve

[EXTERNAL] G Suite for Free?

From: Palwinder Sidhu <[redacted]>

To: "Nacin, Andrew M. EOP/OMB" <[redacted]>

Date: Fri, 26 Jun 2020 16:54:12 -0400

Hi,

Google is offering G Suite Essentials for free to help organizations while combating the effects of COVID-19. This is a phenomenal way to maintain your team's constant communication and productivity while working remotely, for free!

I'd love to hear from you about your organization's current state, your thoughts on this opportunity, or what you think could be better than free enterprise collaboration tools?

Best Regards,

Paul Sidhu
[redacted]
Sales Campaign Coordinator

[EXTERNAL] G Suite for Free?

From: Palwinder Sidhu <Ex 6 - (5 U.S.C. Sec

To: "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. x 6 - (5 >

Date: Tue, 30 Jun 2020 16:09:05 -0400

Andrew,

Google is offering G Suite Essentials for free to help organizations while combating the effects of COVID-19. This is a phenomenal way to maintain your team's constant communication and productivity while working remotely, for free!

I'd love to hear from you about your organization's current state, your thoughts on this opportunity, or what you think could be better than free enterprise collaboration tools?

Best Regards,

Paul Sidhu
Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sales Campaign Coordinator

RE: Quick introduction

From: "Hashimoto, John" Ex 6 - (5 U.S.C. Sec 552(b)(6))
To: "Cutts, Matthew D. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) sitaram Ex 6 - (5
Date: Mon, 06 Jul 2020 13:49:49 -0400

Matt – thank you for connecting us.

Sitaram – I too am a WW fan (in fact, Marty Sheen had me at Apocalypse Now). I welcome the opportunity to schedule an intro call in the next few weeks. Do let me know if you have a window so I can get your expert POV on some of the "jobs to be done" for Search at VA.

Best,

John

From: Cutts, Matthew D. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Monday, July 6, 2020 1:45 PM
To: sitaram Ex 6 - (5 Hashimoto, John <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: [EXTERNAL] Quick introduction

Sitaram, I wanted to introduce you to John Hashimoto. John is a US Digital Service team member and has been working on organic search for the new va.gov website that we built with the VA a couple years ago. John would love to make sure that authoritative VA content is appropriately represented for Veterans who are searching for more information.

John, Sitaram Iyer is one of the unsung heroes at Google in terms of search. He's also done a lot of deep thinking about the power of search to amplify high-quality content from the government.

I'd love if you get a chance to connect and compare notes. John started at USDS during the COVID craziness, so he's been climbing the extra-steep learning curve under new constraints. Sitaram is a West Wing fan and full disclosure: I hope that Sitaram will do a tour of public service when the time is right. Fingers crossed that you get to chat!

Best wishes,
Matt

[EXTERNAL] Register for our multi-week online series, Google Cloud Next '20

From: Kennedy Brooks [redacted]

To: "Goldstein, Jeff D. EOP/OMB" [redacted]

Date: Wed, 08 Jul 2020 16:45:10 -0400

Hi Jeffrey,

I'm a part of the Google Account team that supports the U.S. Department of Defense from a Cloud perspective. I'm reaching out to personally invite you to an online experience that I believe would be of interest to you and your team.

Every year we educate and enable government leaders and users across the U.S. at **Google Cloud Next**. This year, we're bringing you the best of our flagship event - where it will be held virtually to help you stay current with the latest cloud innovations, as you work from home.

From **Tuesday, July 14, through Tuesday, September 8**, join us for an educational, **no-cost** multi-week digital series highlighting fresh content, including the latest in cloud technology within the Public Sector. With over 20 sessions dedicated to our Federal Government agencies, we're offering key insights to help you champion cloud adoption within your organization and increase your mission agility. Our weekly topics include Productivity & Collaboration, Infrastructure, Security, Data Management & Databases, and more. See the full list here.

If you and/or your colleagues are interested in registering, visit our website here, sign in with your business email address, and complete the registration form. If you're having trouble viewing the link, please reply directly to me or use the registration link I've attached below.

When you register for Next OnAir, you can:

- Select the weeks you're interested in attending, and then customize your experience by building your weekly playlist with keynotes and breakout sessions. Explore content that's right for you – on your time and at your pace.
- Join Q&A sessions and book one-on-one meetings with Google experts and developer advocates to get help with solving your most compelling business challenges.

- Explore our newest products and solutions in the Digital Showcase.

Registration link:
>https://cloud.withgoogle.com/next/sf/?utm_source=google&utm_medium=salesabm&utm_campaign=FY20-Q3-global-next-operational-er-nextonair_em_sales&utm_content=sales_bdr_kennoks<

Over the coming weeks, we'll share more details on our website. You may contact me or nextsupport@googl Ex 6 - (5 you have any questions.

Looking forward to seeing you in the cloud,

Kennedy

- -

Kennedy Brooks I Google Cloud Platform

Business Development Representative, DoD

kennedybrooks@goog Ex 6 - (5 U.S.C.

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Google I Reston, Va I 20190

[EXTERNAL] Free G Suite Final Offer.

From: Palwinder Sidhu <Ex 6 - (5 U.S.C. Ex 6 - (5 >

To: "Nacin, Andrew M. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Mon, 13 Jul 2020 16:16:20 -0400

Hi,

Google is offering G Suite Essentials for free to help organizations while combating the effects of COVID-19. This is a phenomenal way to maintain your team's constant communication and productivity while working remotely, for free!

I'd love to hear from you about your organization's current state, your thoughts on this opportunity, or what you think could be better than free enterprise collaboration tools?

Best Regards,

Paul Sidhu

Ex 6 - (5 Ex 6 - (5

Sales Campaign Coordinator

[EXTERNAL] Don't miss Google Cloud Next OnAir, starting 7/14

From: Kennedy Brooks <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
To: "Goldstein, Jeff D. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Date: Wed, 15 Jul 2020 13:06:52 -0400

Hi Jeffrey,

I'm a part of the Google Account team that supports the DoD from a Cloud perspective. I'm following back up to ensure that you are aware of an online experience that I believe would be of interest to you and your team.

Starting this Tuesday, we'll be kicking off our virtual flagship event, **Next OnAir**. This is an educational, **no-cost** multi-week series where we'll educate and enable government leaders and users across the U.S. - we'll be offering key insights to help you champion cloud adoption within your organization and increase mission agility.

This event will last from **Tuesday, July 14, through Tuesday, September 8**, but I want to make sure you don't miss out on all of the fresh content, which includes over 20 sessions dedicated to our Federal Government agencies. Weekly topics include Productivity & Collaboration, Infrastructure, Security, Data Management & Databases, and more. See the full list here.

If you and/or your colleagues are interested in registering, visit our website here, sign in with your business email address, and complete the registration form. If you're having trouble viewing the link, please reply directly to me.

When you register for Next OnAir, you can:

- Select the weeks you're interested in attending, and then customize your experience by building your weekly playlist with keynotes and breakout sessions. Explore content that's right for you – on your time and at your pace.
- Join Q&A sessions and book one-on-one meetings with Google experts and the DoD account team.

Registration

link: >https://cloud.withgoogle.com/next/sf/?utm_source=google&utm_medium=salesabm&utm_campaign=FY20-Q3-global-next-operational-er-nextonair_em_sales&utm_content=kennoks<

Over the coming weeks, we'll share more details on our website. Please don't hesitate to reach out to me if you have any questions!

I'll be in touch very soon!

V/r

Kennedy

- -

Kennedy Brooks I Google Cloud Platform

Business Development Representative, DoD

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Google I Reston, Va I 20190

[EXTERNAL] Free G Suite Final Offer.

From: Palwinder Sidhu <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. Sec >

To: "Nacin, Andrew M. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Thu, 16 Jul 2020 20:02:41 -0400

Andrew,

Google is offering G Suite Essentials for free to help organizations while combating the effects of COVID-19. This is a phenomenal way to maintain your team's constant communication and productivity while working remotely, for free!

I'd love to hear from you about your organization's current state, your thoughts on this opportunity, or what you think could be better than free enterprise collaboration tools?

Best Regards,

Paul Sidhu
Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. Sec
Sales Campaign Coordinator

RE: [EXTERNAL] AKI Model - Technical Plan

From: "Stewart, William R." Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: Anthony Phalen <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Harry Askham Ex 6 - (5 U.S.C. Sec 552(b)(6)), Ivan Protsyuk <Ex 6 - (5 U.S.C. Sec

Cc: "Alterovitz, Gil" <Ex 6 - (5 U.S.C. Sec "Worthington, Charles" Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Osborne, Thomas F." <Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Colon Vargas, Nelson" Ex 6 - (5 U.S.C. Sec , "Barrett, Jeffrey J. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)), Joel Minton Ex 6 - (5 U.S.C. Sec , Francisco Rubio-Bertrand <Ex 6 - (5 U.S.C. Sec 552(b)(6)>, Martin Seneviratne <Ex 6 - (5 U.S.C. Sec >, Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ali Connell Ex 6 - (5 U.S.C. Sec 552(b)(6)), Anuraag Khandelwal <Ex 6 - (5 U.S.C. Sec

Date: Fri, 17 Jul 2020 12:47:25 -0400

Harry,

Let me reorder your questions, and ask a capacity question;

- Machine architecture (x86/ARM/etc)
    - Let's start with a generic AWS EC2 (to include Elastic Inference) or Azure VM
- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
    - Based on the above, given the range of calls per hour listed below, what AWS/Azure VMs would be recommended (per the vCPU and memory requirements, benefits of hyperthreading, Turbo Boosting, etc)?
        - 10,000 calls/hour
        - 25,000 calls/hour
        - 100,000 calls/hour

Thanks,

Will Stewart
National Artificial Intelligence Institute | NAII
Senior Solution Architect | EA, SA
Demand Management | Intake and Analysis
IAS Enablement Team Lead | Veteran Experience Services
DevOps Transformation | Product Line Architecture Change Team
Enterprise Program Management Office (EPMO)
Office of Information Technology (OIT)
Department of Veterans Affairs
Phon Ex 6 - (5 U.S.C. Sec 552(b)(6))

Email: Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec

From: Anthony Phalen Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Friday, July 17, 2020 12:19 PM
To: Harry Askham <Ex 6 - (5 U.S.C. Sec Ivan Protsyuk <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Stewart, William R. <Ex 6 - (5 U.S.C. Sec Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Worthington, Charles <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Osborne, Thomas F.
<Ex 6 - (5 U.S.C. Sec >; Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec 552(b)(6))
jeffrey.barrett@omb Ex 6 - ; Joel Minton <Ex 6 - (5 U.S.C. Sec Francisco Rubio-Bertrand
Ex 6 - (5 U.S.C. Martin Seneviratne <Ex 6 - (5 U.S.C. Sec Alan Karthikesalingam
Ex 6 - (5 U.S.C. Sec Ali Connell <Ex 6 - (5 U.S.C. Sec >; Anuraag Khandelwal 552(b)(6))
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi all,

I'm adding in +Ivan Protsyuk from our team who will be working on the technical aspects of the project as well.

@Will: if you have any thoughts on Harry's additional questions that would be awesome:

- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
- Machine architecture (x86/ARM/etc)

Ivan will be working with Harry on the detailed technical documentation based on this info.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Thu, Jul 9, 2020 at 5:11 AM Harry Askham <Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:

Thanks all, and for the additional technical context Will. That is the majority of the information I think we need - it would be useful to know in addition:

- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
- Machine architecture (x86/ARM/etc)

As a next step, we'll work up more detailed technical documentation detailing the input/output formats and intended functionality and anchor future discussion around these specifics.

Harry

On Tue, 7 Jul 2020 at 14:07, Stewart, William R. <Ex 6 - (5 U.S.C. Ex 6 - /> wrote:

> Anthony,
>
> We would like to understand the dependencies inferred in the last communication from your team, hence this will be an iterative discussion.
>
> So as a starting point in this discussion, let's start with our input as "Provide a Docker container based on a Redhat Enterprise host, with all necessary libraries and binaries required to execute on a Redhat Enterprise host OS, and full API documentation that includes a description of the output data in the form of a data dictionary."
>
> We can then drill down from there with a distro focused on these details,
>
> Will Stewart
> Senior Solution Architect | EA, SA
> Demand Management | Intake and Analysis
> IAS Enablement Team Lead | Veteran Experience Services
> National Artificial Intelligence Institute | NAII
> DevOps Transformation | Product Line Architecture Change Team
> DevOps Transformation | Emerging Technologies Change Team
> Enterprise Program Management Office (EPMO)
> Office of Information Technology (OIT)
> Department of Veterans Affairs
> Phone Ex 6 - (5 U.S.C.
> Emai Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Alterovitz, Gil Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Tuesday, July 7, 2020 12:43 AM
To: Anthony Phalen <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Worthington, Charles <Ex 6 - (5 U.S.C. Sec ; Osborne, Thomas F. Ex 6 - (5 U.S.C. Sec 552(b)(6)) Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec 552(b)(6))

jeffrey.barrett@omb.eop.gov; Joel Minton <[redacted]>; Francisco Rubio-Bertrand <[redacted]>; Martin Seneviratne <[redacted]>; Harry Askham <[redacted]>; Alan Karthikesalingam <[redacted]>; Ali Connell <[redacted]>; Anuraag Khandelwal <[redacted]>; Stewart, William R. <[redacted]>

Subject: RE: [EXTERNAL] AKI Model - Technical Plan

Hi Anthony,

Thanks for the note. Will (in this chain) can send more info on this as next step.

Thanks,
Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen <[redacted]>
Date: Tuesday, Jul 07, 2020, 12:29 AM
To: Alterovitz, Gil <[redacted]>
Cc: Worthington, Charles <[redacted]>; Osborne, Thomas F. <[redacted]>; Colon Vargas, Nelson <[redacted]>; jeffrey.barrett@omb.eop.gov <[redacted]>; Joel Minton <[redacted]>; Francisco Rubio-Bertrand <[redacted]>; Martin Seneviratne <[redacted]>; Harry Askham <[redacted]>; Alan Karthikesalingam <[redacted]>; Ali Connell <[redacted]>; Anuraag Khandelwal <[redacted]>; Stewart, William R. <[redacted]>
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I wanted to check in to see if now would be a good time to circle back. I know your schedules are incredibly busy, so no worries if you need more time to review all of this material, but let me know if a check-in call would be helpful at some point this week.

On a related note, **@Gil**: did you get a chance to determine the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA?

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Fri, May 22, 2020 at 6:07 PM Alterovitz, Gil Ex 6 - (5 U.S.C. Sec wrote:

> Thanks Anthony. Adding Will here per note below.
> Gil
>
> Sent with BlackBerry Work
> (>www.blackberry.com<)

From: Anthony Phalen <Ex 6 - (5 U.S.C. Sec
Date: Friday, May 22, 2020, 2:33 PM
To: Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec
Cc: Worthington, Charles <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Osborne, Thomas F. <Ex 6 - (5 U.S.C. Sec >, Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec >, jeffrey.barrett@omb.Ex 6 Ex <Ex 6 - (5 :x 6 - (5 Ex >, Joel Minton <Ex 6 - (5 U.S.C. Sec , Francisco Rubio-Bertrand <Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Martin Seneviratne <Ex 6 - (5 U.S.C. Sec , Harry Askham <Ex 6 - (5 U.S.C. Sec Alan Karthikesalingam <Ex 6 - (5 U.S.C. Sec i Connell <Ex 6 - (5 U.S.C. Sec >, Anuraag Khandelwal <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi all,

Thanks for the call this week to discuss the technical plan for delivering the AKI model to the VA. Attached are a couple supplementary reference docs:

- **AKI model - Technical Description**: I'm resurfacing the doc we shared before our initial call that provides a technical description of the model and pre-processing.
- **draft Nature Protocols manuscript**: this is still in the review stage with Nature Protocols, but provides details on the pre-processing pipeline. The published Nature paper from last summer is here.

The **next step** is that Gil is going to report back with a recommendation for the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA.

In addition, below are the questions from Will that the folks on the phone didn't get to see because they came through the chat and the initial thoughts we talked through on the call:

- *Can the container specifics be described, i.e, OS, API, ability to utilize Elastic Inference, etc?* These could be custom to what the VA finds useful. De facto open source may be the best way to go.
- *Are there metrics that this model exhibits, such as AUC, MAE, RMSE, etc?* The metrics that were published on in the Nature paper would be the best source.
- *What about the feature space? Was there a dimensionality reduction step and if so, what was the reduced feature set count?* Because of the nature of the heavily hashed dataset, the feature set was large and included a lot of rare features. If the VA is using a less hashed dataset independently on future work behind the VA firewall, there would be value in doing some different cleaning with a small feature set. We can discuss further ideas around this on the next calls.
- *Can we obtain a recap of all the points Google has brought up during this call, including results, lessons-learned, and thoughts about what would be a better way to do this again?* The docs on this thread should be a good starting point, but I think the most value will come in ongoing technical discussions between the teams.

I didn't have Will's email, so if someone can add him to this thread that would be great. Once the VA team has a chance to digest this information and Gil has the answer on the ideal model format, we can organize another technical call to continue the conversation.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Tue, May 19, 2020 at 10:28 PM Anthony Phalen <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

> Hi Gil,
>
> Thanks very much. It sounded like Mayo 20th from 2-3 pm EST would work best for the most people, so I've just sent an invite out.
>
> Talk soon,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Tue, May 19, 2020 at 4:45 PM Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Thank you, Anthony. Things are ok here. I hope all is ok there.

It looks like a promising plan. There may be a few items to collaborate to define details (eg container details, "VA can use the Methods section of the Nature paper and the draft Protocols paper to replicate the pipeline"). In terms of times, the afternoons of May 20 and 21 look good here.

Best,
Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen Ex 6 - (5 U.S.C. Sec 552(b)(6))
Date: Sunday, May 17, 2020, 9:51 PM
To: Worthington, Charles <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Osborne, Thomas F. <Ex 6 - (5 U.S.C. Sec 552(b)(6)>, Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec 552(b)(6)) jeffrey.barrett@omb Ex 6Ex <Ex 6 - (5 Ex 6 - (5 Ex >
Cc: Joel Minton <Ex 6 - (5 U.S.C. Sec 552(b)(6)>, Francisco Rubio-Bertrand Ex 6 - (5 U.S.C. Sec 552(b)(6)>, Martin Seneviratne <Ex 6 - (5 U.S.C. Sec Harry Askham Ex 6 - (5 U.S.C. Sec 552(b)(6)), Alan Karthikesalingam <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ali Connell Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I hope you and your families are staying safe and healthy. I can imagine the last couple months have been incredibly busy on the VA side. We wanted to send along a first

draft of the technical plan for delivering the AKI model to the VA for your review (see attached).

It would be great to walk through it together on a call if you have time this week. Here are a few times that would work for us:

- May 19: 9 - 10 am EST
- May 20: 9 - 10 am or 12 - 12:30 pm or 2 - 3 pm EST
- May 21: 2 - 3 pm EST

Let me know if any of these time blocks would work for a 30 min call and I can send an invite.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Don't miss Google Cloud Next OnAir, starting 7/14

From: Kennedy Brooks[redacted]
To: "Vought, Russell T. EOP/OMB[redacted]
Date: Mon, 20 Jul 2020 13:36:41 -0400

Hi Russell,

I'm a part of the Google Account team that supports the DoD from a Cloud perspective. I'm following back up to ensure that you are aware of an online experience that I believe would be of interest to you and your team.

Last Tuesday, we kicked off our virtual flagship event, **Next OnAir**. This is an educational, **no-cost** multi-week series where we'll educate and enable government leaders and users across the U.S. - we'll be offering key insights to help you champion cloud adoption within your organization and increase mission agility.

This event will last from **Tuesday, July 14, through Tuesday, September 8**, but I want to make sure you don't miss out on all of the fresh content, which includes over 20 sessions dedicated to our Federal Government agencies. Weekly topics include Productivity & Collaboration, Infrastructure, Security, Data Management & Databases, and more. See the full list here.

If you and/or your colleagues are interested in registering, visit our website here, sign in with your business email address, and complete the registration form. If you're having trouble viewing the link, please reply directly to me.

When you register for Next OnAir, you can:

- Select the weeks you're interested in attending, and then customize your experience by building your weekly playlist with keynotes and breakout sessions. Explore content that's right for you – on your time and at your pace.
- Join Q&A sessions and book one-on-one meetings with Google experts and the DoD account team.

Registration

link: https://cloud.withgoogle.com/next/sf/?utm_source=google&utm_medium=salesabm&utm_campaign=FY20-Q3-global-next-operational-er-nextonair_em_sales&utm_content=kennoks

Over the coming weeks, we'll share more details on our website. Please don't hesitate to reach out to me if you have any questions!

I'll be in touch very soon!

V/r

Kennedy

- -

Kennedy Brooks I Google Cloud Platform

Business Development Representative, DoD

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Google I Reston, Va I 20190

[EXTERNAL] I'd like to unsubscribe from the USDS newsletter

From: Ria Vinod <[redacted]>

To: FN-OMB-USDS[redacted]>

Date: Tue, 21 Jul 2020 13:32:17 -0400

--

Ria Vinod

Administrative Business Partner

Google Play | Engineering

[EXTERNAL] GSA / OMB / USDS - Google COVID-19 sync

From: Yiaway Yeh [redacted]

To: thoma[redacted]allaran@gsa[redacted], phili[redacted]shlock@gsa[redacted], jessica[redacted]milcetich@gsa[redacted] leilar[redacted]martinez@gsa[redacted], "Boland, Amira C. EOP/OMB" [redacted] ammie[redacted]arrajfeijoo@gsa[redacted], meddi[redacted]brown@gsa[redacted], davi[redacted]kaufmann@gsa[redacted], joanne[redacted]mcgovern@gsa[redacted], jacob[redacted]parcell@gsa[redacted], Angela Crocker [redacted]>, Yiaway Yeh [redacted]>, "Hartwig, Edward J. EOP/OMB" [redacted]>, David Peters - QUB [redacted] "Grimes, Justin M. EOP/OMB" [redacted]

Date: Fri, 24 Jul 2020 17:03:36 -0400

Hi Folks - the Google team has a conflict on our end for next week's meeting time on July 29. Is there anything that would be good to connect on from the federal govt partners' perspective? If so, we can look for an alternative time to meet. Otherwise, we can cancel this instance.

Thanks,

Yiaway

GSA / OMB / USDS - Google COVID-19 sync

When	Wed Jul 29, 2020 12:30pm – 1:15pm Pacific Time - Los Angeles
Joining info	Join with Google Meet meet.google.com/ats-nhtc-ycz Join by phone +1 208-715-5561 (PIN: 222860) More phone numbers
Who	• Yiaway Yeh - organizer • philip.ashlock@gsa[redacted] • edward_j_hartwig@omb.eop[redacted] • joanne.mcgovern@gsa[redacted]

- leila[redacted]artinez@gsa[redacted]
- Angel[redacted]Crocker
- justin[redacted]rimes@omb[redacted]
- ami[redacted]boland@omb.eop[redacted]
- jessica[redacted]milcetich@gsa[redacted] - optional
- meddi[redacted]rown@gsa[redacted] - optional
- davi[redacted]aufmann@gsa[redacted] - optional
- David Peters - QUB - optional
- jacob[redacted]parcell@gsa[redacted] - optional
- thoma[redacted]hallaran@gsa[redacted] - optional
- ammie[redacted]arrajfeijoo@gsa[redacted] - optional

agenda >https://docs.google.com/document/d/1uoMwYOQEEKsltUiGhJwZ9swRkRkonsUxqYcfIolg3wo/edit?usp=sharing<

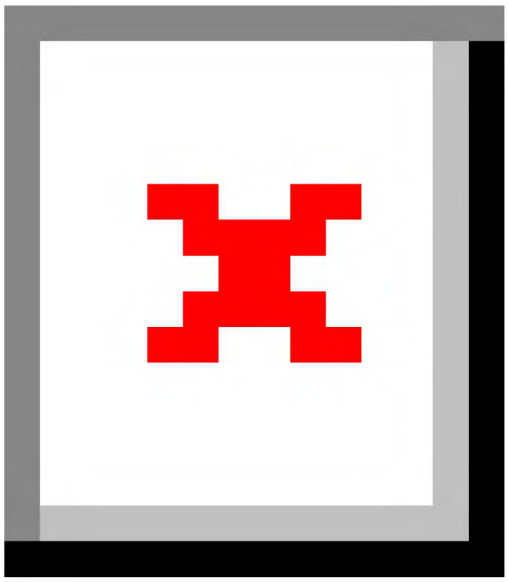
USDS is Hiring - We Want You!

From: Joseph Litvin <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >

To: Ex 6 - (5 Ex 6 - (5

Date: Tue, 04 Aug 2020 15:39:42 -0400

View this email in your browser



Matt Cutts

Administrator of USDS

Hey folks—

Hope this message finds you safe and well. Since I last reached out, a lot has changed in the world. We're definitely thinking about many challenges and tough circumstances people in our country are facing right now as we continue to work on the projects that matter and improve people's lives.

During this time, we've also been helping with a number of efforts related to the COVID-19 pandemic. We've been supporting Dr. Birx and the coronavirus taskforce with data and visualizations to inform decisions, helping to improve small business access to disaster loans, making sure Veterans can access telehealth tools, and helping improve the design and content of coronavirus.gov.

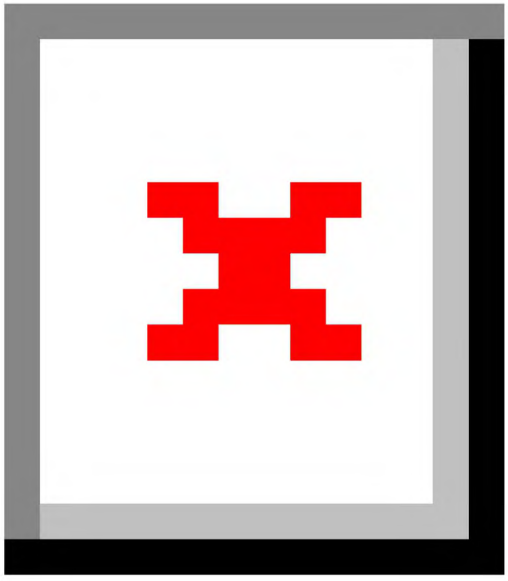
For those wondering how they can do more to help, our talent team will also be hosting several virtual roundtables in the coming weeks. If you've ever thought about a tour of public service, please register at the links below.

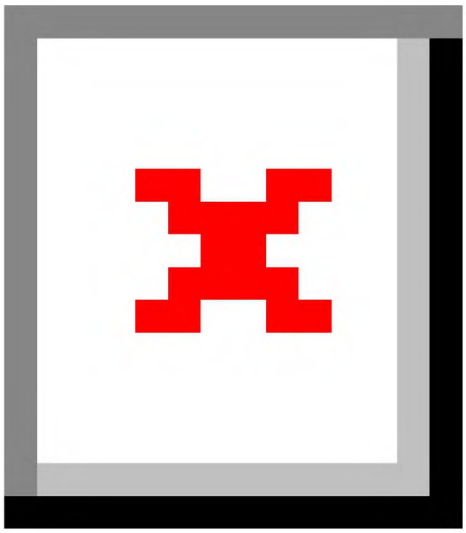
Now more than ever, we need talented technologists passionate about making a difference in our country. I hope you might consider a short tour of service or reach out to us at usds@omb[redacted]. We'd be happy to chat more about the type of work we do, roles we're hiring for, agencies we partner with, and any other questions.

Stay safe and healthy.

Warmly,
Matt

Apply Now





COVID-19 Chatbot

The Challenge

Veterans need answers quickly during the coronavirus pandemic. But increased call volumes to VA contact centers led to frustrating hold times for Veterans, staffing challenges for VA, and delayed access to clinical advice for callers with urgent health care needs.

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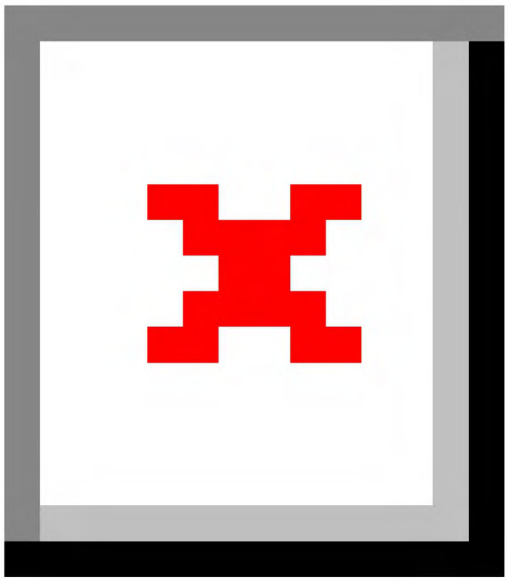
In partnership with the Department of Veterans Affairs, we helped launch an interactive coronavirus chatbot to better serve Veterans' increased need for information and services during the coronavirus pandemic.

Checkout the Chatbot on VA.gov

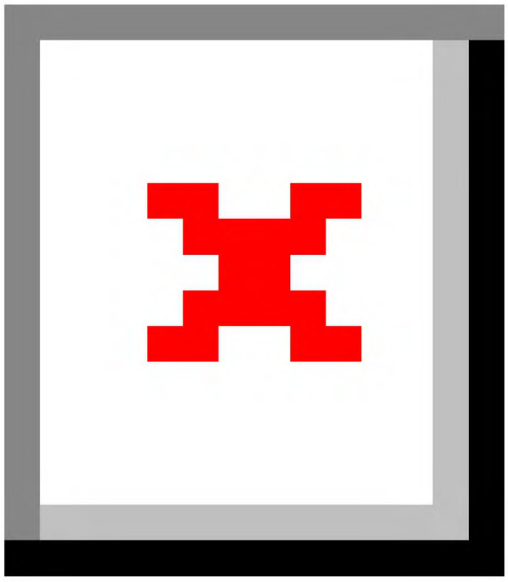


Are you interested in hearing more about our work? Join us for a virtual roundtable. Hear from the Directors of Engineering and Product, as well as current USDSers about our work, projects, and culture! These closed-door roundtables are an opportunity to ask questions and learn more about life at the U.S. Digital Service.

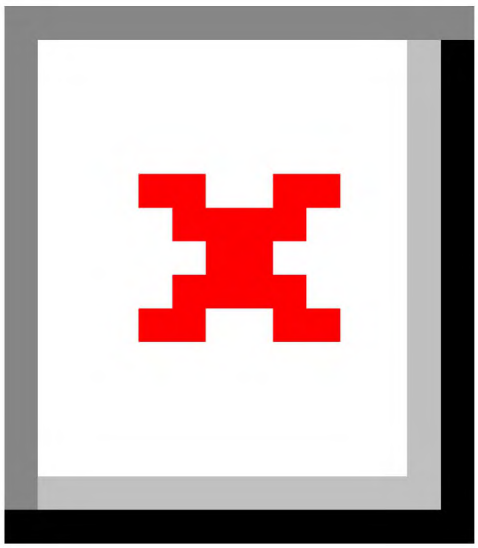
Upcoming dates:

- Engineering - July 22
- Product - July 29

Let us knowif you're interested in attending a USDS roundtable.



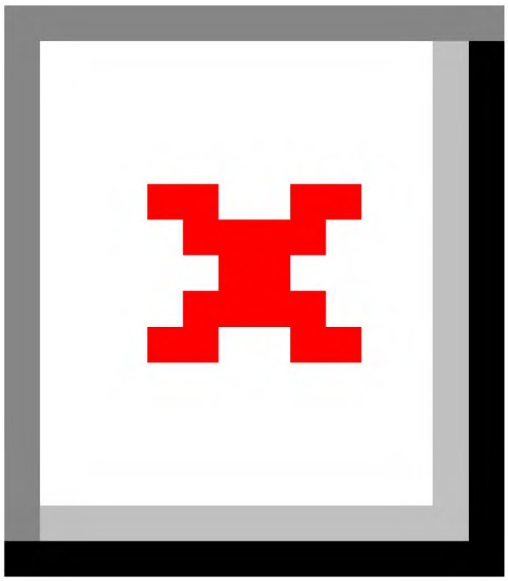
The U.S. Digital Service is ~180 technologists recruited from tech communities across the country, not just Silicon Valley. We're mission-driven, action-oriented folks who come to DC for reasons that are as diverse as we are. Learn about why one USDSer is delivering better government services through design and technology.



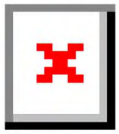
Jenn Noinaj has spent the past ten years of her career in tech, focusing on organizations unfamiliar with user experience and product design. After getting involved with Open Austin, a

Code for America brigade, she jumped at the opportunity to work on projects, like digitizing the immigration process with USDS.

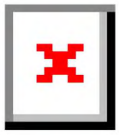
Read the blog post



When you join USDS, you become part of a powerful, lifelong community. Some of the latest USDSers include:

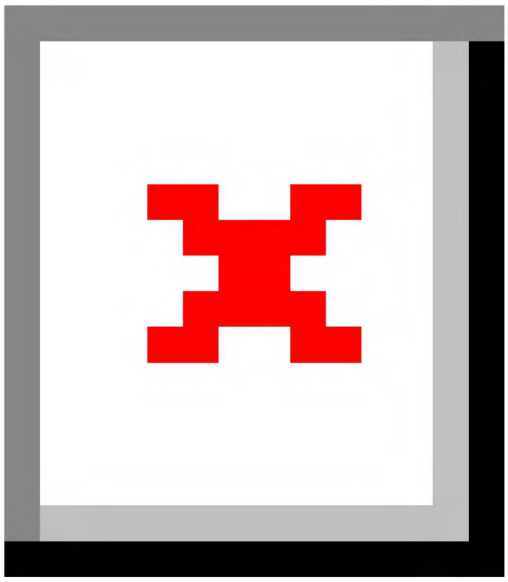


"I am thrilled — and proud — to be posted with the growing digital team at VA.gov (my father is a retired Marine) whose mission is to modernize the online experience for the nation's veteran community." - **John Hashimoto, Product, USDS @ VA**



"I was drawn to USDS because I wanted to face those challenges head-on from a new perspective, and work with a team of dedicated, passionate people." - **Heather Myers, UX Design, USDS @ CMS**

Read About Our Staff



On the latest episode of Civic Tech Chat, Lisa Chung, USDS Director of Engineering, speaks about our unique culture. Our work impacts the entire country and we build better products when our teams represent all of America.

Listen to "Civic Tech Chat"

Hear USDS Engineer Shelby Switzer on APIs Unplugged. They discuss how our team at the Centers for Medicare & Medicaid Services is modernizing government and promoting greater data interoperability. Medicare serves 44 million Americans- 15% of the population, and accounts for 4% of total US GDP.

Listen to "APIs Unplugged"

Are you interested in joining USDS? Email us a question or

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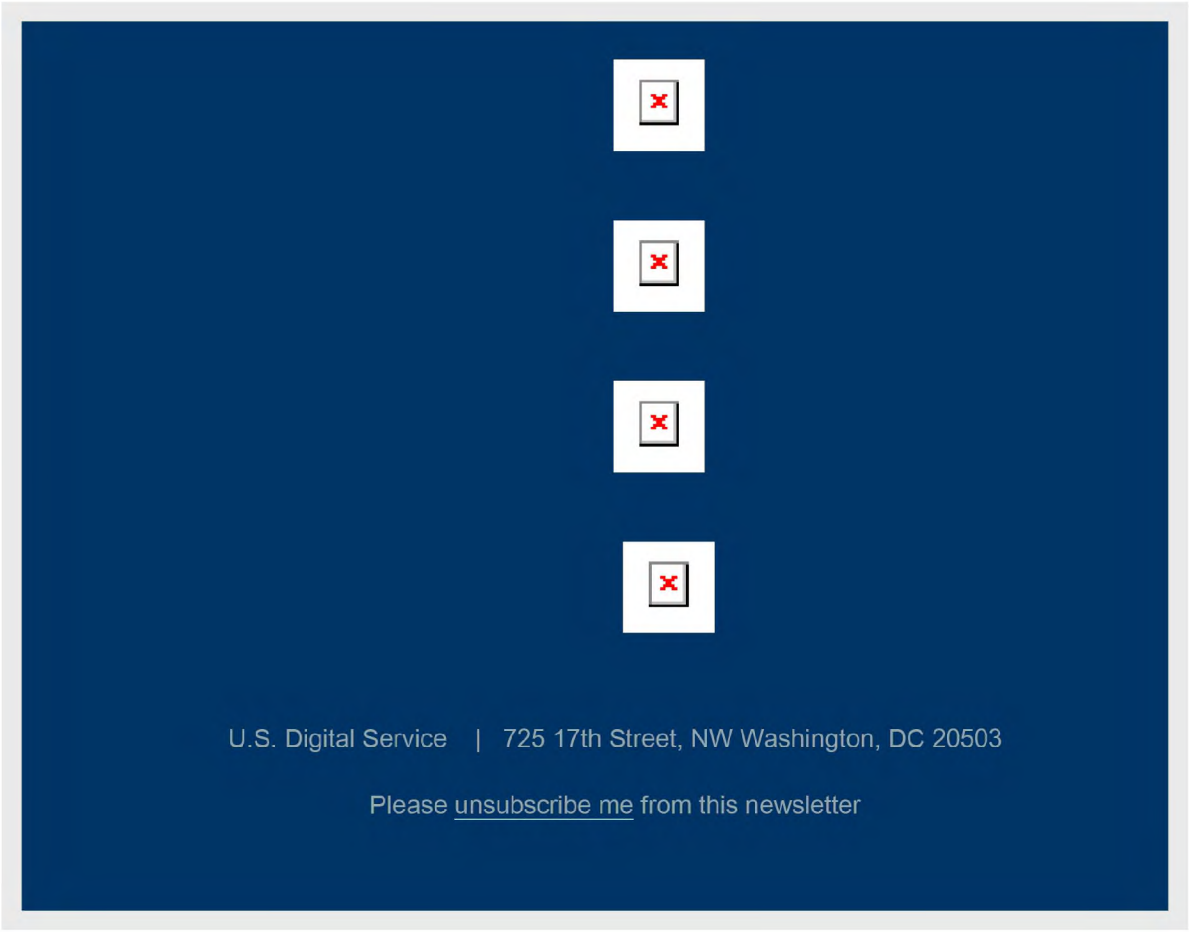
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Please unsubscribe me from this newsletter

[EXTERNAL] Reminder: MeriTalk CIO Crossroads Webinar Tomorrow

From "Garber, Emily" <Ex 6 - (5 U.S.C. Sec >
:
To: "Roat, Maria A. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)), "O'Keeffe, Steve" <Ex 6 - (5 U.S.C. Sec >, Todd Schroeder <Ex 6 - (5 U.S.C. Sec >, Phil Fuster <Ex 6 - (5 U.S.C. Sec >
Cc: "Haggerty, Shawna" <Ex 6 - (5 U.S.C. Sec >, "Olivero, Jennifer" <Ex 6 - (5 U.S.C. Sec>
Date: Wed, 05 Aug 2020 13:47:07 -0400

Hi all,

Putting all speakers for tomorrow's webinar on one email chain for easy reference. We look forward to seeing you all tomorrow and a great discussion. The calendar holds have been updated with your individual log in credentials to access the WorkCast platform.

Please plan to log in at 2:00pm for tech check, we will start the live webinar at 2:30pm.

As always, don't hesitate to reach out with any questions.

Best,

Emily

Emily Garber
Ex 6 - (5 U.S.C. Sec 552(b)(6))
:Ex 6 - (5 U.S.C. Sec
: >www.meritalk.com<
: 921 King St Alexandria, VA 22314

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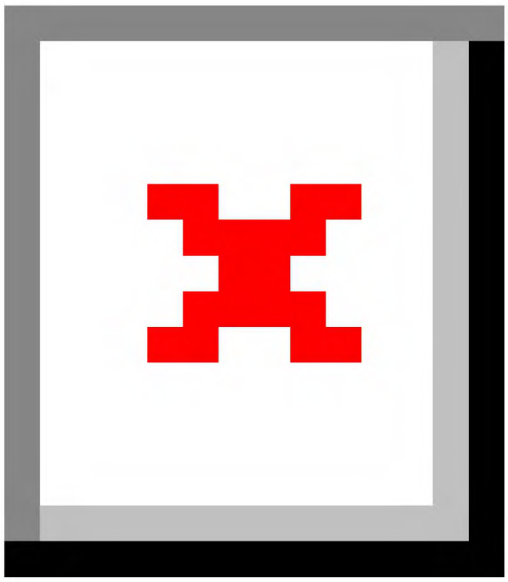
USDS is Hiring - We Want You!

From: Joseph Litvin [redacted]

To: estark@googl[redacted]

Date: Wed, 12 Aug 2020 16:24:41 -0400

View this email in your browser



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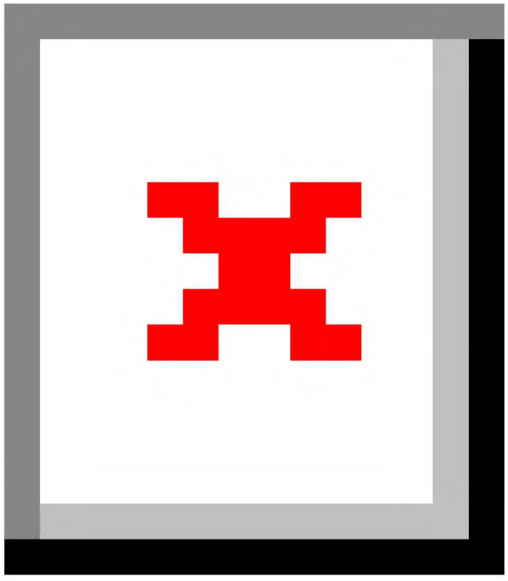

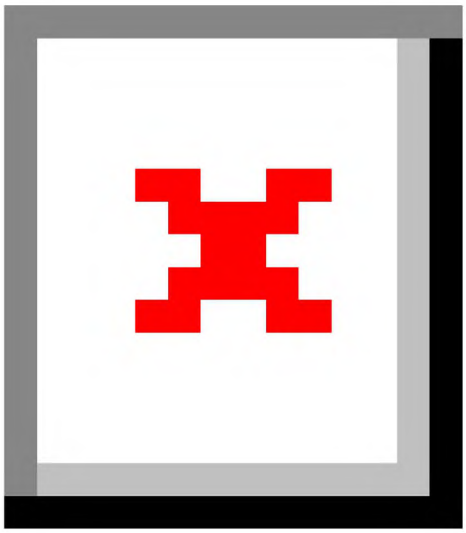

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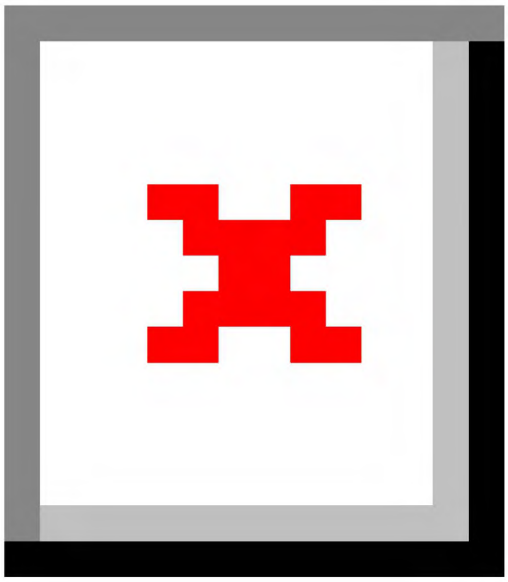

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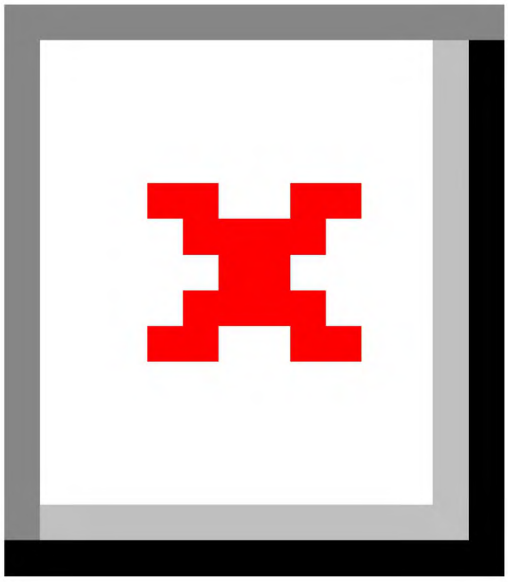
Let us knowif you're interested in attending a USDS roundtable.



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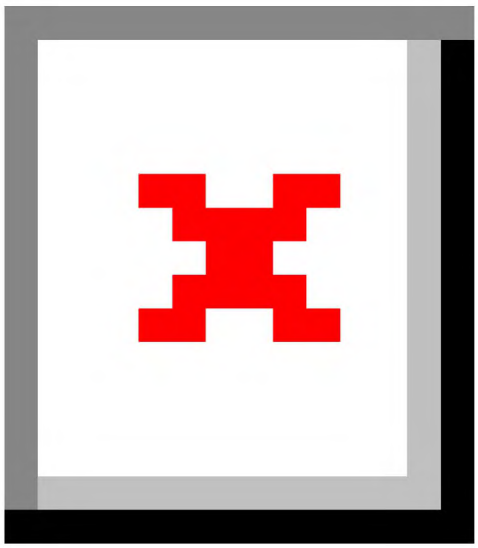
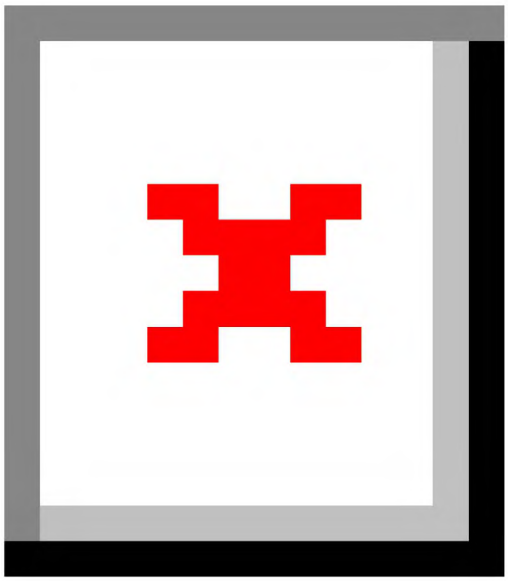


Jenn Noinaj has spent the past ten years of her career in tech, focusing on organizations unfamiliar with user experience and product design. After getting involved with Open Austin, a

Code for America brigade, she jumped at the opportunity to work on projects, like digitizing the immigration process with USDS.

Read the blog post



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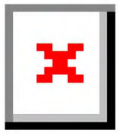
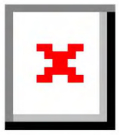
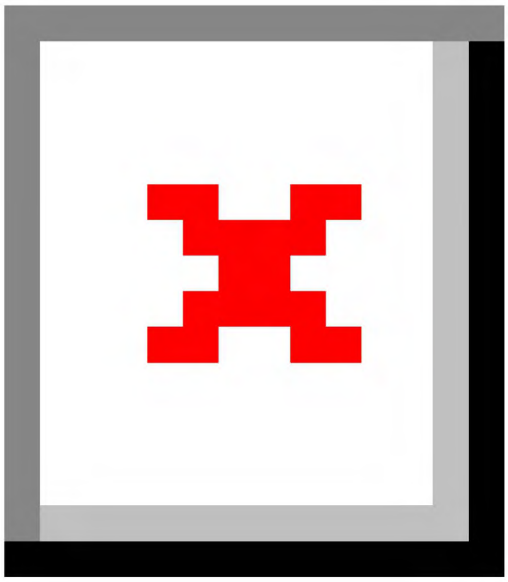


"I am thrilled — and proud — to be posted with the growing digital team at VA.gov (my father is a retired Marine) whose mission is to modernize the online experience for the nation's veteran community." - **John Hashimoto, Product, USDS @ VA**



"I was drawn to USDS because I wanted to face those challenges head-on from a new perspective, and work with a team of dedicated, passionate people." - **Heather Myers, UX Design, USDS @ CMS**

Read About Our Staff



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Hear USDS Engineer Shelby Switzer on APIs Unplugged. They discuss how our team at the Centers for Medicare & Medicaid Services is modernizing government and promoting greater data interoperability. Medicare serves 44 million Americans- 15% of the population, and accounts for 4% of total US GDP.

Listen to "APIs Unplugged"

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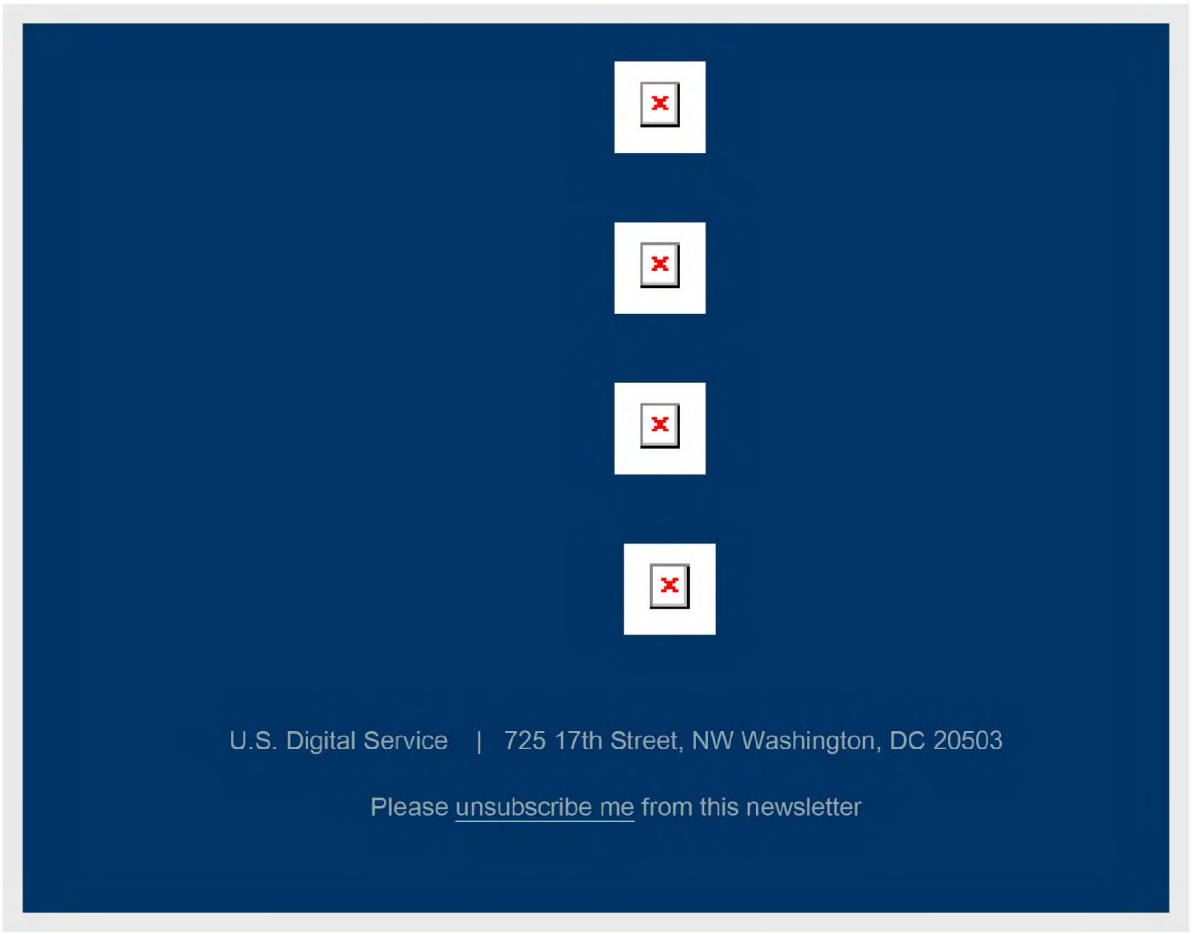
U.S. Digital Service | 725 17th Street, NW Washington, DC 20503
Please unsubscribe me from this newsletter

Re: [EXTERNAL] AKI Model - Technical Plan

From: Ivan Protsyuk [redacted]
To: Anthony Phalen [redacted]
Cc: Harry Askham [redacted] "Stewart, William R." [redacted] "Alterovitz, Gil" [redacted], "Worthington, Charles" <[redacted], "Osborne, Thomas F." [redacted] "Colon Vargas, Nelson" [redacted], "Barrett, Jeffrey J. EOP/OMB" [redacted], Joel Minton <[redacted], Francisco Rubio-Bertrand <[redacted], Martin Seneviratne [redacted], Alan Karthikesalingam <[redacted], Ali Connell [redacted], Anuraag Khandelwal [redacted]
Date: Mon, 17 Aug 2020 13:27:58 -0400

Hi all,

Will, as we are preparing a technical design doc for this project, I'd like to clarify what you wrote earlier as an initial technical requirement.
Does "Provide a Docker container based on a Redhat Enterprise host" mean a container runnable on a Redhat Enterprise host, not necessarily a container based on a Redhat base image?
To my knowledge, Docker containers are generally compatible with all Linux hosts (unless specific kernel features are used) so it'd be convenient to assume the base image isn't fixed to be able to reuse existing solutions for model serving, e.g. tensorflow/serving.

Kind regards,
Ivan

On Wed, Jul 22, 2020 at 5:29 PM Ivan Protsyuk <[redacted] wrote:

> Hi all,
>
> As Anthony introduced me last week, I've started working on a technical plan for the transfer and configuration of the AKI model at the VA.
> Just a few words about myself -- I've been an engineer on the EHR predictions team for 2+ yr focusing mostly on data pipelines implementing ingestion (ETL/preprocessing) and labelling of EHR.

After going over our previous work on setting up a model inference service and checking options available at AWS for running inference, it seems we need to start with a very basic prototype that would demonstrate the transferability of the in-house proprietary model to an AWS EC2 instance. I'm imagining this being a basic RedHat-based container that does inference for input patient objects (our internal format based on tf.SequenceExample) one by one with no performance requirements. After we make sure the model produces expected output for input patients from our dataset, we can proceed with incremental improvements of this setup including the use of ML-specific tech offered by AWS, e.g. Elastic Inference, AWS Neuron, EC2 Inf1 instances etc. I'm not very familiar with this part of the AWS offer so we may want to experiment with them to optimize for performance/cost acceptable for the VA team.

So answering the previous question from Will re the capacity of instances, I think we can start with a basic one, i.e. if 10k calls/hr is the possible minimum, let's go for it; otherwise even 1k should suffice in my opinion at these early stages. The instance should have a multi-core CPU (>= 4, the more we get the less time a single inference takes), 4GB RAM should be sufficient for now. We may want to increase these requirements once we get from the early prototype stage to the batch inference mode.

The last bit on the actual process of configuring the prototype: I can create the container, test it locally in preparation for eventually sending it over to the VA team. However, in this case we'd need to agree upon a medium for sharing the container images. Do you have a technical preference? We can then review that with our legal team.

In the meantime I'm working on a detailed technical design proposal that we will finalize internally before sharing with you all for review.

Thanks,
Ivan

On Fri, Jul 17, 2020 at 5:19 PM Anthony Phalen <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

> Hi all,
>
> I'm adding in +Ivan Protsyuk from our team who will be working on the technical aspects of the project as well.
>
> @Will: if you have any thoughts on Harry's additional questions that would be awesome:
>
> - The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
> - Machine architecture (x86/ARM/etc)

Ivan will be working with Harry on the detailed technical documentation based on this info.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec E>Ex 6 - (5 Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Thu, Jul 9, 2020 at 5:11 AM Harry Askham <Ex 6 - (5 E>Ex 6 - (5 > wrote:

Thanks all, and for the additional technical context Will. That is the majority of the information I think we need - it would be useful to know in addition:

- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
- Machine architecture (x86/ARM/etc)

As a next step, we'll work up more detailed technical documentation detailing the input/output formats and intended functionality and anchor future discussion around these specifics.

Harry

On Tue, 7 Jul 2020 at 14:07, Stewart, William R. <Ex 6 - (5 U.S.C. Sec > wrote:

Anthony,

We would like to understand the dependencies inferred in the last communication from your team, hence this will be an iterative discussion.

So as a starting point in this discussion, let's start with our input as "Provide a Docker container based on a Redhat Enterprise host, with all necessary libraries and binaries required to execute on a Redhat Enterprise host OS, and full API documentation that includes a description of the output data in the form of a data dictionary."

We can then drill down from there with a distro focused on these details,

Will Stewart

Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis

IAS Enablement Team Lead | Veteran Experience Services

National Artificial Intelligence Institute | NAII

DevOps Transformation | Product Line Architecture Change Team

DevOps Transformation | Emerging Technologies Change Team

Enterprise Program Management Office (EPMO)

Office of Information Technology (OIT)

Department of Veterans Affairs

Phone: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Email: Ex 6 - (5 U.S.C Sec 552(b)(6)) Ex 6 - (5

From: Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>
Sent: Tuesday, July 7, 2020 12:43 AM
To: Anthony Phalen Ex 6 - (5 Ex 6 - (5 U.S.C >
Cc: Worthington, Charles <Ex 6 - (5 U.S.C. Sec >; Osborne, Thomas F. Ex 6 - (5 U.S.C. Ex 6 - (5>; Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sel Ex 6 - (5>; Ex 6 - (5 Ex 6 - (5 ; Joel Minton Ex 6 - (5 Ex 6 - (5 >; Francisco Rubio-Bertrand <Ex x 6 - (5(5 >; Martin Seneviratne <Ex 6 - (5 Ex 6 - (5 >; Harry Askham <Ex 6 - (5 Ex 6 - (5 >; Alan Karthikesalingam <Ex 6 - (5 Ex 6 - (5 >; Ali Connell <U.S.C. Ex 6 - (5 >; Anuraag Khandelwal <Ex 6 - (5 Ex 6 - (5 >; Stewart, William R. <Ex 6 - (5 U.S.C. Ex 6 - (5>
Subject: RE: [EXTERNAL] AKI Model - Technical Plan

Hi Anthony,

Thanks for the note. Will (in this chain) can send more info on this as next step.

Thanks,

Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen <Ex 6 - (5 E>Ex 6 - Ex >

Date: Tuesday, Jul 07, 2020, 12:29 AM

To: Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 Ex >

Cc: Worthington, Charles <Ex 6 - (5 U.S.C. Ex 6 Ex >, Osborne, Thomas F. Ex 6 - (5 U.S.C. Ex 6 Ex >, Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 Ex >, jeffreyEbarrett@omb Ex 6 Ex <Ex 6 - (5 Ex 6 - (5 Ex >, Joel Minton <Ex 6 - (5 U.S.C. Sec >, Francisco Rubio-Bertrand <Ex 6 - (5 >, Martin Seneviratne <Ex 6 - (5 x 6 - (5 Ex >, Harry Askham <Ex 6 - Ex 6 - (5 Ex >, Alan Karthikesalingam <Ex 6 - (5 U.S.C x 6 - (5 Ex >, Ali Connell <Ex 6 - (5 x 6 - (5 Ex >, Anuraag Khandelwal <Ex 6 - (5 Ex 6 - (5 Ex >, Stewart, William R. <Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 Ex >

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I wanted to check in to see if now would be a good time to circle back. I know your schedules are incredibly busy, so no worries if you need more time to review all of this material, but let me know if a check-in call would be helpful at some point this week.

On a related note, **@Gil**: did you get a chance to determine the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA?

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec E>Ex 6 - (5 Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Fri, May 22, 2020 at 6:07 PM Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:

> Thanks Anthony. Adding Will here per note below.
>
> Gil
>
> Sent with BlackBerry Work
> (>www.blackberry.com<)

From: Anthony Phalen <Ex 6 - (5 U.S.C. Ex 6 - (5 Ex >

Date: Friday, May 22, 2020, 2:33 PM

To: Alterovitz, Gil <Ex 6 - (5 Ex 6 Ex >

Cc: Worthington, Charles <Ex 6 - (5 U.S.C. Sec Ex 6 Ex >, Osborne, Thomas F. <Ex 6 - (5 U.S.C. Ex 6 Ex >, Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Ex 6 Ex >, jeffrey barrett@omb Ex 6 Ex <Ex 6 - (5 Ex 6 - (5 Ex >, Joel Minton Ex 6 - (5 Ex 6 - (5 Ex >, Francisco Rubio-Bertrand <Ex 6 - (5 >, Martin Seneviratne Ex 6 - (5 U.S.C. Ex 6 - (5 Ex >, Harry Askham Ex 6 - (5 Ex 6 - (5 Ex >, Alan Karthikesalingam <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 Ex >, Ali Connell <Ex 6 - (5 Ex 6 - (5 Ex >, Anuraag Khandelwal <Ex 6 - (5 Ex 6 - (5 Ex >

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi all,

Thanks for the call this week to discuss the technical plan for delivering the AKI model to the VA. Attached are a couple supplementary reference docs:

- **AKI model - Technical Description**: I'm resurfacing the doc we shared before our initial call that provides a technical description of the model and pre-processing.
- **draft Nature Protocols manuscript**: this is still in the review stage with Nature Protocols, but provides details on the pre-processing pipeline. The published Nature paper from last summer is here.

The **next step** is that Gil is going to report back with a recommendation for the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA.

In addition, below are the questions from Will that the folks on the phone didn't get to see because they came through the chat and the initial thoughts we talked through on the call:

- *Can the container specifics be described, i.e, OS, API, ability to utilize Elastic Inference, etc?* These could be custom to what the VA finds useful. De facto open source may be the best way to go.
- *Are there metrics that this model exhibits, such as AUC, MAE, RMSE, etc?* The metrics that were published on in the Nature paper would be the best source.
- *What about the feature space? Was there a dimensionality reduction step and if so, what was the reduced feature set count?* Because of the nature of the heavily hashed dataset, the feature set was large and included a lot of rare features. If the VA is using a less hashed dataset independently on future work behind the VA firewall, there would be value in doing some different cleaning with a small feature set. We can discuss further ideas around this on the next calls.
- *Can we obtain a recap of all the points Google has brought up during this call, including results, lessons-learned, and thoughts about what would be a better way to do this again?* The docs on this thread should be a good starting point, but I think the most value will come in ongoing technical discussions between the teams.

I didn't have Will's email, so if someone can add him to this thread that would be great. Once the VA team has a chance to digest this information and Gil has the answer on the ideal model format, we can organize another technical call to continue the conversation.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. E>Ex 6 - (5 Ex 6 - (5 U.S.C. Sec

On Tue, May 19, 2020 at 10:28 PM Anthony Phalen <[redacted]> wrote:

Hi Gil,

Thanks very much. It sounded like Mayo 20th from 2-3 pm EST would work best for the most people, so I've just sent an invite out.

Talk soon,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | [redacted]

On Tue, May 19, 2020 at 4:45 PM Alterovitz, Gil [redacted] wrote:

Thank you, Anthony. Things are ok here. I hope all is ok there.

It looks like a promising plan. There may be a few items to collaborate to define details (eg container details, “VA can use the Methods section of the Nature paper and the draft Protocols paper to replicate the pipeline”). In terms of times, the afternoons of May 20 and 21 look good here.

Best,

Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen <

Date: Sunday, May 17, 2020, 9:51 PM

To: Worthington, Charles <, Osborne, Thomas F. <, Alterovitz, Gil <, Colon Vargas, Nelson <, jeffrey_barrett@omb <

Cc: Joel Minton <, Francisco Rubio-Bertrand <, Martin Seneviratne <, Harry Askham <, Alan Karthikesalingam <, Ali Connell <

Subject: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I hope you and your families are staying safe and healthy. I can imagine the last couple months have been incredibly busy on the VA side. We wanted to send along a first draft of the technical plan for delivering the AKI model to the VA for your review (see attached).

It would be great to walk through it together on a call if you have time this week. Here are a few times that would work for us:

- May 19: 9 - 10 am EST
- May 20: 9 - 10 am or 12 - 12:30 pm or 2 - 3 pm EST
- May 21: 2 - 3 pm EST

Let me know if any of these time blocks would work for a 30 min call and I can send an invite.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health |
Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5

RE: [EXTERNAL] AKI Model - Technical Plan

From: "Stewart, William R." Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: Ivan Protsyuk Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Anthony Phalen Ex 6 - (5 U.S.C. Sec , Harry Askham Ex 6 - (5 U.S.C. Sec 552(b)(6)) , "Alterovitz, Gil Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Colon Vargas, Nelson" Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Barrett, Jeffrey J. EOP/OMB" Ex 6 - (5 Ex 6 - (5 >, Joel Minton Ex 6 - (5 U.S.C. Sec 552(b)(6)) Francisco Rubio-Bertrand <Ex 6 - (5 n>, Martin Seneviratne Ex 6 - (5 U.S.C. Sec Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec , Ali Connel Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Anuraag Khandelwal Ex 6 - (5 U.S.C. Sec

Date: Tue, 18 Aug 2020 11:17:39 -0400

Ivan, (removing Charles Worthington and Thomas Osbourne from these low level details)

RHEL 7.1 will suffice.

Thanks,

Will

From: Ivan Protsyuk Ex 6 - (5 U.S.C. Sec

Sent: Tuesday, August 18, 2020 10:43 AM

To: Stewart, William R. Ex 6 - (5 U.S.C. Sec

Cc: Anthony Phalen Ex 6 - (5 U.S.C. Sec >; Harry Askham Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Alterovitz, Gil Ex 6 - (5 U.S.C. Sec Worthington, Charles Ex 6 - (5 U.S.C. Sec 552(b)(6)) Osborne, Thomas F. <Ex 6 - (5 U.S.C. Sec ; Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec 552(b)(6)) jeffrey barrett Ex 6 - (5 ; Joel Minton Ex 6 - (5 U.S.C. Sec ; Francisco Rubio-Bertrand Ex 6 - (5 U.S.C. Sec 552(b)(6)) Martin Seneviratne Ex 6 - (5 U.S.C. Sec Alan Karthikesalingam >; Ali Connel Ex 6 - (5 U.S.C. Sec 552(b)(6)) Anuraag Khandelwal <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi Will,

Thanks for confirming!
I'd like to double check the host OS requirements too. Is Red Hat Enterprise Linux the only preferred option for this project or other common distributions (e.g. Debian, Ubuntu, etc.) are suitable too? If the former, which RHEL version(s) need to be supported?

Ivan

On Tue, Aug 18, 2020 at 3:34 PM Stewart, William R [redacted] wrote:

Ivan,

You had noted "Docker containers are *generally* compatible with all Linux hosts" (emphasis mine). During the webcon we had previously, I thought I had heard some mention of specific environment needs, so I wanted to have a starting point for the hosting discussion. If the container would be completely agnostic with regard to host OS or any other external dependency (aside from the published API), then that is ideal.

Thanks,

Will Stewart
Senior Solution Architect | EA, SA
Demand Management | Intake and Analysis
IAS Enablement Team Lead | Veteran Experience Services
National Artificial Intelligence Institute | NAII
DevOps Transformation | Product Line Architecture Change Team
DevOps Transformation | Emerging Technologies Change Team
Enterprise Program Management Office (EPMO)
Office of Information Technology (OIT)
Department of Veterans Affairs
Phone: [redacted]
Email: [redacted]

From: Ivan Protsyuk [redacted]
Sent: Monday, August 17, 2020 1:28 PM
To: Anthony Phalen [redacted]
Cc: Harry Askham [redacted]; Stewart, William R. [redacted]; Alterovitz, Gil [redacted]; Worthington, Charles [redacted]; Osborne, Thomas F. [redacted] Colon Vargas, Nelson [redacted]; jeffrey.j.barrett@omb.[redacted]; Joel Minton [redacted]; Francisco Rubio-Bertrand [redacted]; Martin Seneviratne [redacted]; Alan Karthikesalingam [redacted]; Ali Connell [redacted]; Anuraag Khandelwal [redacted]
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

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> Ivan
>
> ---

From: Stewart, William R. [redacted]
Sent: Monday, August 17, 2020 1:28 PM
To: Anthony Phalen [redacted] Ivan Protsyuk <[redacted]
Cc: Harry Askham <[redacted]; Stewart, William R. [redacted]
Alterovitz, Gil [redacted] Worthington, Charles <[redacted]
Osborne, Thomas F. [redacted] Colon Vargas, Nelson
[redacted]; jeffrey.j.barrett@omb.[redacted]; Joel Minton
[redacted]; Francisco Rubio-Bertrand <[redacted]; Martin Seneviratne
[redacted]; Alan Karthikesalingam [redacted] Ali Connell
[redacted]; Anuraag Khandelwa [redacted]
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Harry,

Let me reorder your questions, and ask a capacity question;

- Machine architecture (x86/ARM/etc)
  - Let's start with a generic AWS EC2 (to include Elastic Inference) or Azure VM
- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
  - Based on the above, given the range of calls per hour listed below, what AWS/Azure VMs would be recommended (per the vCPU and memory requirements, benefits of hyperthreading, Turbo Boosting, etc)?
    - 10,000 calls/hour
    - 25,000 calls/hour
    - 100,000 calls/hour

Thanks,

Will Stewart

On Fri, Jul 17, 2020 at 5:19 PM Anthony Phalen <[redacted]> wrote:

> Hi all,
>
> I'm adding in +Ivan Protsyuk from our team who will be working on the technical aspects of the project as well.
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> - Machine architecture (x86/ARM/etc)

Ivan will be working with Harry on the detailed technical documentation based on this info.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.[redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Thu, Jul 9, 2020 at 5:11 AM Harry Askham [redacted] wrote:

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>
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> On Tue, 7 Jul 2020 at 14:07, Stewart, William R. <[redacted] wrote:
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> > We would like to understand the dependencies inferred in the last communication from your team, hence this will be an iterative discussion.
> >
> > So as a starting point in this discussion, let's start with our input as "Provide a Docker container based on a Redhat Enterprise host, with all necessary libraries and binaries required to execute on a Redhat Enterprise host OS, and full API documentation that includes a description of the output data in the form of a data dictionary."
> >
> > We can then drill down from there with a distro focused on these details,
> >
> > Will Stewart
> > Senior Solution Architect | EA, SA
> > Demand Management | Intake and Analysis
> > IAS Enablement Team Lead | Veteran Experience Services
> > National Artificial Intelligence Institute | NAII
> > DevOps Transformation | Product Line Architecture Change Team
> > DevOps Transformation | Emerging Technologies Change Team
> > Enterprise Program Management Office (EPMO)
> > Office of Information Technology (OIT)
> > Department of Veterans Affairs

Phone Ex 6 - (5 U.S.C. Sec 552(b)(6))
Email:

From: Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Tuesday, July 7, 2020 12:43 AM
To: Anthony Phalen Ex 6 - (5 U.S.C. Sec
Cc: Worthington, Charles Ex 6 - (5 U.S.C. Sec ; Osborne, Thomas F. Ex 6 - (5 U.S.C. Sec ; Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec 552(b)(6))
jeffrey barrett Ex 6 - (5 Ex ; Joel Minton Ex 6 - (5 U.S.C. Sec Francisco Rubio-Bertrand Ex 6 - (5 U.S.C. Sec 552(b)(6)); Martin Seneviratne <Ex 6 - (5 U.S.C. Sec ; Harry Askham <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec ; Ali Connell Ex 6 - (5 U.S.C. Sec 552(b)(6)) Anuraag Khandelwal <ar Ex 6 - (5 U.S.C. Sec
Stewart, William R. Ex 6 - (5 U.S.C. Sec
Subject: RE: [EXTERNAL] AKI Model - Technical Plan

Hi Anthony,

Thanks for the note. Will (in this chain) can send more info on this as next step.

Thanks,
Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen <Ex 6 - (5 U.S.C. Sec
Date: Tuesday, Jul 07, 2020, 12:29 AM
To: Alterovitz, Gil Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Worthington, Charles <Ex 6 - (5 U.S.C. Sec 552(b)(6)) sborne, Thomas F. Ex 6 - (5 U.S.C. Sec ; Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec 552(b)(6)) jeffrey.j.barrett@omb Ex 6 - (5 Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. Sec >, Joel Minton Ex 6 - (5 U.S.C. Sec 552(b)(6)), Francisco Rubio-Bertrand <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Martin Seneviratne Ex 6 - (5 U.S.C. Sec 552(b)(6)), Harry Askham <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec , Ali Connell <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Anuraag

Khandelwal [redacted], Stewart, William R. [redacted]

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I wanted to check in to see if now would be a good time to circle back. I know your schedules are incredibly busy, so no worries if you need more time to review all of this material, but let me know if a check-in call would be helpful at some point this week.

On a related note, @**Gil**: did you get a chance to determine the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA?

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google [redacted]

On Fri, May 22, 2020 at 6:07 PM Alterovitz, Gil <[redacted]> wrote:

> Thanks Anthony. Adding Will here per note below.
> Gil
>
> Sent with BlackBerry Work
> (>www.blackberry.com<)
>
> **From:** Anthony Phalen [redacted]
> **Date:** Friday, May 22, 2020, 2:33 PM
> **To:** Alterovitz, Gil [redacted]
> **Cc:** Worthington, Charles [redacted], Osborne, Thomas F. [redacted] Colon Vargas, Nelson [redacted], jeffrey.j.barrett@omb.e [redacted], Joel Minton [redacted], Francisco Rubio-Bertrand [redacted] Martin Seneviratne [redacted],

Harry Askham [redacted], Alan Karthikesalingam [redacted], Ali Connell <[redacted]>, Anuraag Khandelwal [redacted]

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi all,

Thanks for the call this week to discuss the technical plan for delivering the AKI model to the VA. Attached are a couple supplementary reference docs:

- **AKI model - Technical Description**: I'm resurfacing the doc we shared before our initial call that provides a technical description of the model and pre-processing.
- **draft Nature Protocols manuscript**: this is still in the review stage with Nature Protocols, but provides details on the pre-processing pipeline. The published Nature paper from last summer is here.

The **next step** is that Gil is going to report back with a recommendation for the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA.

In addition, below are the questions from Will that the folks on the phone didn't get to see because they came through the chat and the initial thoughts we talked through on the call:

- *Can the container specifics be described, i.e, OS, API, ability to utilize Elastic Inference, etc?* These could be custom to what the VA finds useful. De facto open source may be the best way to go.
- *Are there metrics that this model exhibits, such as AUC, MAE, RMSE, etc?* The metrics that were published on in the Nature paper would be the best source.
- *What about the feature space? Was there a dimensionality reduction step and if so, what was the reduced feature set count?* Because of the nature of the heavily hashed dataset, the feature set was large and included a lot of rare features. If the VA is using a less hashed dataset independently on future work behind the VA firewall, there would be value in doing some different cleaning with a small feature set. We can discuss further ideas around this on the next calls.
- *Can we obtain a recap of all the points Google has brought up during this call, including results, lessons-learned, and thoughts about what would be a better way to do this again?* The docs on this thread should be a good starting point, but I think the most value will come in ongoing technical discussions between the teams.

I didn't have Will's email, so if someone can add him to this thread that would be great. Once the VA team has a chance to digest this information and Gil has the answer on the ideal model format, we can organize another technical call to continue the conversation.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.[redacted]

On Tue, May 19, 2020 at 10:28 PM Anthony Phalen <[redacted]> wrote:

> Hi Gil,
>
> Thanks very much. It sounded like Mayo 20th from 2-3 pm EST would work best for the most people, so I've just sent an invite out.
>
> Talk soon,
>
> Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google[redacted]

On Tue, May 19, 2020 at 4:45 PM Alterovitz, Gil <[redacted]> wrote:

> > Thank you, Anthony. Things are ok here. I hope all is ok there.
> >
> > It looks like a promising plan. There may be a few items to collaborate to define details (eg container details, "VA can use the Methods section of the Nature paper and the draft Protocols paper to replicate the pipeline"). In terms of times, the afternoons of May 20 and 21 look good here.
> >
> > Best,
> > Gil
> >
> > Sent with BlackBerry Work
> > (>www.blackberry.com<)

From: Anthony Phalen [redacted]
Date: Sunday, May 17, 2020, 9:51 PM
To: Worthington, Charles <[redacted], Osborne, Thomas F. [redacted], Alterovitz, Gil [redacted], Colon Vargas, Nelson <[redacted], jeffrey.j.barrett@omb.[redacted]> [redacted]
Cc: Joel Minton [redacted] Francisco Rubio-Bertrand [redacted] Martin Seneviratne [redacted], Harry Askham [redacted], Alan Karthikesalingam [redacted], Ali Connell <[redacted]
Subject: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I hope you and your families are staying safe and healthy. I can imagine the last couple months have been incredibly busy on the VA side. We wanted to send along a first draft of the technical plan for delivering the AKI model to the VA for your review (see attached).

It would be great to walk through it together on a call if you have time this week. Here are a few times that would work for us:

- May 19: 9 - 10 am EST
- May 20: 9 - 10 am or 12 - 12:30 pm or 2 - 3 pm EST
- May 21: 2 - 3 pm EST

Let me know if any of these time blocks would work for a 30 min call and I can send an invite.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.[redacted]

Listening Session with OMB/OPM

From: "Kelley, Michelle B. EOP/OMB" [redacted]

To: "Warren, Peter N. EOP/OMB" [redacted], "Kelley, Michelle B. EOP/OMB" [redacted]

Cc: "Rigas, Michael J. EOP/OMB" [redacted]

Bcc: john.york@opm[redacted], timothy.lehmann@opm[redacted], "Warren, Peter N. EOP/OMB" [redacted], rigasm2@opm[redacted], "Rigas, Michael J. EOP/OMB" [redacted], "Billy, Stephen M. EOP/OMB" [redacted], "Kelley, Michelle B. EOP/OMB" [redacted], "Hogan, Reagan J." [redacted] tcook@apple[redacted], grometty@ibm[redacted], sundar@google[redacted], doug.mcmillon@wal-mart.com, msigelman@burning-glass[redacted], david.mccormick@bwater[redacted], meg.prior@monster[redacted], kkl@aptmetrics[redacted], vivek@hackerrank[redacted], thomas.dohrmann@mckinsey[redacted], bfcobert@gmail[redacted], thrun@udacity[redacted], ang@cs.stanford[redacted], press@edx[redacted], p.leblanc@snhu[redacted], tpowderly@apple[redacted], prozan@google[redacted], media@burning-glass[redacted], kara.uhrlen@ddiworld[redacted], dannunziata@psionline[redacted], connorl@ccl[redacted], scarnes@aptmetrics[redacted], daniel.mullaney@pearson[redacted], gaurav.verma@hackerrank[redacted], davidswilliams@deloitte[redacted], media_relations_inbox@mckinsey[redacted], larissareinhardt@redstonestrategy[redacted], partnership-requests@udacity[redacted], press@coursera[redacted], arandall@edx[redacted], d.mccloud@snhu[redacted], slynch@burning-glass.[redacted], elaine.pulakos@pdri[redacted], ardinew@amazon[redacted], chenokd@us.ibm[redacted], jboudreau@marshall.usc[redacted], marillyn.a.hewson@lmco[redacted], julie.sweet@accenture[redacted], caroline.turner@generalassemb[redacted], paul@generalassemb[redacted], john.york@opm[redacted], timothy.lehmann@opm[redacted], "Warren, Peter N. EOP/OMB" [redacted], rigasm2@opm[redacted], "Rigas, Michael J. EOP/OMB" [redacted], "Billy, Stephen M. EOP/OMB" [redacted], "Kelley, Michelle B. EOP/OMB" [redacted], "Hogan, Reagan J." <reagan.hogan@opm[redacted]>, tcook@apple[redacted], grometty@ibm[redacted], sundar@google[redacted], doug.mcmillon@wal-mart.com, msigelman@burning-glass[redacted], david.mccormick@bwater[redacted], meg.prior@monster[redacted], kkl@aptmetrics[redacted], vivek@hackerrank[redacted], thomas.dohrmann@mckinsey[redacted], bfcobert@gmail[redacted], thrun@udacity[redacted], ang@cs.stanford[redacted], press@edx[redacted], p.leblanc@snhu[redacted], tpowderly@apple[redacted],

prozan@google[redacted], media@burning-glass[redacted], kara.uhrlen@ddiworld[redacted], dannunziata@psionline[redacted], connorl@ccl[redacted], scarnes@aptmetrics[redacted], daniel.mullaney@pearson[redacted], gaurav.verma@hackerrank[redacted], davidswilliams@deloitte[redacted], media_relations_inbox@mckinsey[redacted], larissareinhardt@redstonestrategy[redacted], partnership-requests@udacity[redacted], press@coursera[redacted], arandall@edx[redacted], d.mccloud@snhu[redacted], slynch@burning-glass.com, elaine.pulakos@pdri[redacted], ardinew@amazon[redacted], chenokd@us.ibm[redacted], jboudreau@marshall.usc[redacted], marillyn.a.hewson@lmco[redacted], julie.sweet@accenture[redacted], caroline.turner@generalassemb[redacted], paul@generalassemb[redacted], john.york@opm[redacted], timothy.lehmann@opm[redacted], "Saphos, Sara" <catherine.saphos@opm[redacted]>

Date: Tue, 18 Aug 2020 13:25:08 -0400

Attachments: Listening Session - TOPICS.docx (16.68 kB)

Good Afternoon,

You are invited to join a select group of participants in a video-enabled roundtable discussion being hosted from **10 a.m. to 11:30 a.m. next Wednesday, August 26th** from the historic Eisenhower Executive Office Building by Mike Rigas, Acting Director of the Administration's Office of Personnel Management (OPM) and Acting Deputy Director for Management at the White House Office of Management and Budget (OMB).

Acting Director Rigas will be joined by officials from the President's Domestic Policy Council, OMB and OPM who are working together to implement a major executive order overhauling Federal hiring that was signed by the President on June 26th in a White House East Room ceremony that included Ivanka Trump and other Administration officials serving on the interagency National Council for the American Worker, as well as private sector leaders who serve on the American Workforce Policy Advisory Board. E.O. 13932 is intended to eliminate unnecessary educational degree requirements for Federal jobs and increase the use of effective, skills-based assessments in Federal hiring.

This listening session is being held in order for Federal officials to learn from the innovative hiring practices being used by leading private sector employers. The Federal Government employs more Americans than any other entity, but it operates under an archaic job classification system, dated education qualification requirements and assessment practices in need of dramatic overhaul.

We do not expect participants to come to this discussion with expertise in Federal hiring and recruitment practices. But we encourage you to share illustrations and best practices in these areas that could potentially be adopted by the Federal government.

We are inviting a select group of large employers, assessment industry leaders and nonprofits promoting skills-based hiring and alternative credentialing. We are hoping to benefit from your experience and knowledge, and have included in the attachment a list of questions that we hope can be addressed by participants.

Teleconference Information/Security Clearance: We will be sending out the teleconference information to those who RSVP. Please RSVP to Michelle Balch at Michelle.B.BalchEx 6 - (5
And if you are interested in attending in person, please let Michelle know and fill out this WAVES link when you respond, Link (Open):
https://events.whitehouseEx /AppointmentRsvpForm?rid=MR86YM47X3

Peter Warren
Associate Director, PPM
Office of Management and Budget
Executive Office of the President

[EXTERNAL] Apolitical Article by Ed DeSeve - AGC

From Cyntethia Brown <Ex 6 - (5 U.S.C. Ex>
:

To: kclay@tncEx, jennifer@techtalentprojectEx, sarayu.srinivasan@pifEx, mejphd@gmailEx 6, stephen.almond@weforumEx, "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. SecEx>, rschlotterer@worldbankEx, "Brown, Dustin S. EOP/OMB" <Ex 6 - (5 U.S.C. Sec>, mihmj@gaoEx, allison.brigati@gsaEx, noveck@technjEx, david.lebryk@treasuryEx, xavier.briggs@nyuEx, mcguinness@newamericaEx, nani.color@gmailEx 6, dwennergren@actiacEx, mott@icmaEx, smogulescu@volckeralliance.Ex, annerung@amazonEx 6, digiammarino_frank@bahEx 6, allen_thad@bahEx 6, weggers@deloitteEx 6, dmader@deloitteEx 6, kimberly.mccabe@gmailEx 6, werfel.danny@bcgEx 6, peters.kyle@advisor.bcgEx 6, robert.shea@us.gtEx 6, kettl@austin.utexasEx, janefountain@gmailEx 6, ellen622@aolEx 6, mpisano@price.uscEx, akhademi@vtEx, jwidner@princetonEx, rtobias1@verizonEx, mark.bolter@us.ibmEx 6, polly.hall@hq.dhsEx, ajdenzer@gmailEx 6, joshuagotbaum@gmailEx 6, johnkosk@aolEx 6, joiwind.ronen@ethosdcEx 6, joiwind.ronen@wheelhousegroupEx 6, bill.maile@agilegovleadersEx, tsuder@atarcEx, david.summers@pmiEx, chris.perdieu@ibmEx 6, jrodgers@nascaEx, ganapati@fiuEx, soraya.correa@hq.dhsEx, John Kamensky <Ex 6 - (5 U.S.C. Sec>, kai.feder@technjEx, tparker@icmaEx, davidmfisher@hotmailEx 6, dean.evans@austin.utexasEx, donnamarcus308@gmailEx 6, mifitzpatrick@googleEx 6, scottquehl@gmailEx 6, sgoldsmith@sgoldsmithEx 6, dhanani.qahir@bcgEx 6, kthurm@clintonfoundationEx, mjoyce@brookingsEx, edwin.lau@oecdEx, jamie.berryhill@oecdEx, joel@odenterpriseEx, rmgordon@us.ibmEx 6, Ines Mergel <Ex 6 - (5 U.S.C. Sec>, Andrew Whitford <Ex 6 - (5>, jjordon@imperiumglobaladvisorsEx 6, jordon@imperiumglobaladvisorsEx 6, Sally Jaggar <Ex 6 - (5 U.S.C. SeEx>, amy.edwards@treasuryEx, anne.tsui.7@ndEx, donald.siegel.1@asuEx, merez@technion.acE, Mary Feeney <Ex 6 - (5 U.S.C.>, jordon@imperiumglobaladvisorsEx 6

Cc: Teresa W. Gerton <Ex 6 - (5 U.S.C. SeEx>, gedeseve@gmailEx 6, Joe Mitchell <Ex 6 - (5 U.S.C. SecEx>, James Higgins <Ex 6 - (5 U.S.C. SeEx>

Date: Wed, 19 Aug 2020 12:21:42 -0400

Greetings AGC members, you can access the latest article written by Ed DeSeve via the link here.

Cyntethia Brown| Executive Assistant/Office Manager| National Academy of Public Administration

1600 K Street, NW, Suite 400 | Washington, D.C. 20006 | Ex 6 - (5 U.S.C. Sec 552(b)(6))

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Connect with the Academy:

[EXTERNAL] Fraud Analytics

From: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: "Cutts, Matthew D. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >

Date: Thu, 20 Aug 2020 13:16:41 -0400

Matt,
I just wanted to pass along this news story since we had spoken about fraud analytics previously.

Linked here is an interview with the Arizona Department of Economic Security Director regarding their Fraud Analytics system built on Google Cloud for state unemployment claims.

Let me know if you or your team have an interest in more information.

Thanks,

Lee

Lee Dunn

Google

leedunn@google.com

Google Voice: Ex 6 - (5 U.S.C. Sec 552(b)(6))

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[EXTERNAL] Just FYI

From: Michael Fitzpatrick [redacted]

To: Dominic Mancini <[redacted]>, "Ray, Paul J. EOP/OMB" <[redacted]>, "Hunt, Alex T. EOP/OMB" <[redacted]>, "Palmieri, Rosario A. EOP/OMB" <[redacted]>

Date: Fri, 21 Aug 2020 16:26:07 -0400

Attachments: OMB_AI_Guidance_Final_82020.pdf (430.61 kB)

Hi Gents -

Hope each of you and your families are staying safe and well and finding some time to get away.

Just wanted to put the attached Congressional letter at the top of your in-box -- a strong and very bi-partisan statement of support (a rarity these days) of the draft OMB AI memo and encouragement for speedy finalization. Hope this is helpful to the effort.

Cheers. Michael.

Michael Fitzpatrick
Head of Global Regulatory Affairs
[redacted]

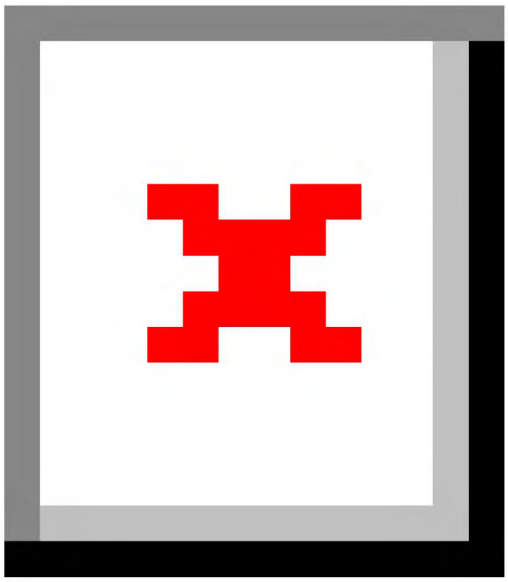
USDS is Hiring - We Want You!

From: Joseph Litvin <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >

To: coryo@google Ex 6 - (5

Date: Mon, 24 Aug 2020 14:55:58 -0400

View this email in your browser



Matt Cutts
Administrator of USDS

Hey folks—

Hope this message finds you safe and well. Since I last reached out, a lot has changed in the world. We're definitely thinking about many challenges and tough circumstances people in our country are facing right now as we continue to work on the projects that matter and improve people's lives.

During this time, we've also been helping with a number of efforts related to the COVID-19 pandemic. We've been supporting Dr. Birx and the coronavirus taskforce with data and visualizations to inform decisions, helping to improve small business access to disaster loans, making sure Veterans can access telehealth tools, and helping improve the design and content of coronavirus.gov.

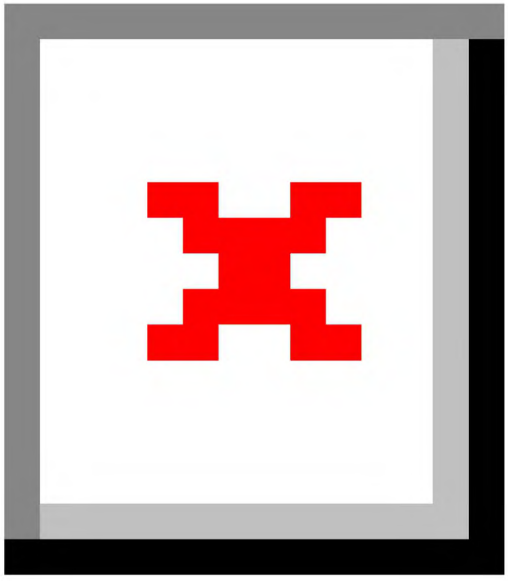
For those wondering how they can do more to help, our talent team will also be hosting several virtual roundtables in the coming weeks. If you've ever thought about a tour of public service, please register at the links below.

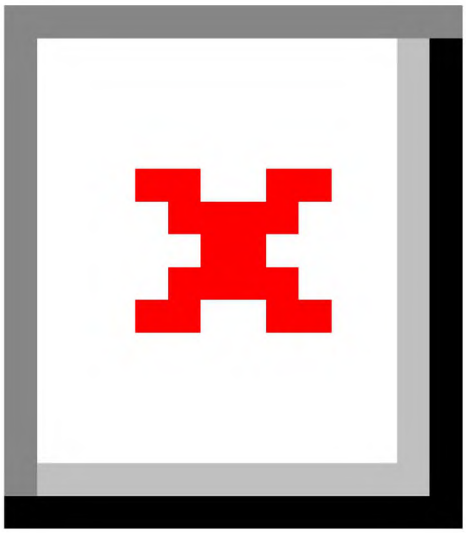
Now more than ever, we need talented technologists passionate about making a difference in our country. I hope you might consider a short tour of service or reach out to us at usds@omb.Ex 6 - Ex. We'd be happy to chat more about the type of work we do, roles we're hiring for, agencies we partner with, and any other questions.

Stay safe and healthy.

Warmly,
Matt

Apply Now





COVID-19 Chatbot

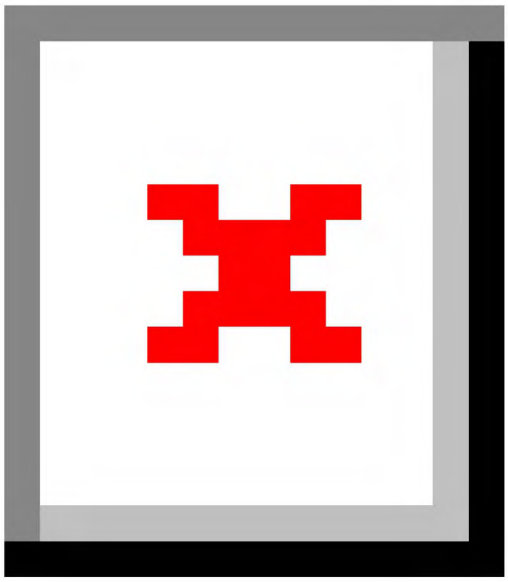
The Challenge

Veterans need answers quickly during the coronavirus pandemic. But increased call volumes to VA contact centers led to frustrating hold times for Veterans, staffing challenges for VA, and delayed access to clinical advice for callers with urgent health care needs.

The Solution

In partnership with the Department of Veterans Affairs, we helped launch an interactive coronavirus chatbot to better serve Veterans' increased need for information and services during the coronavirus pandemic.

Checkout the Chatbot on VA.gov

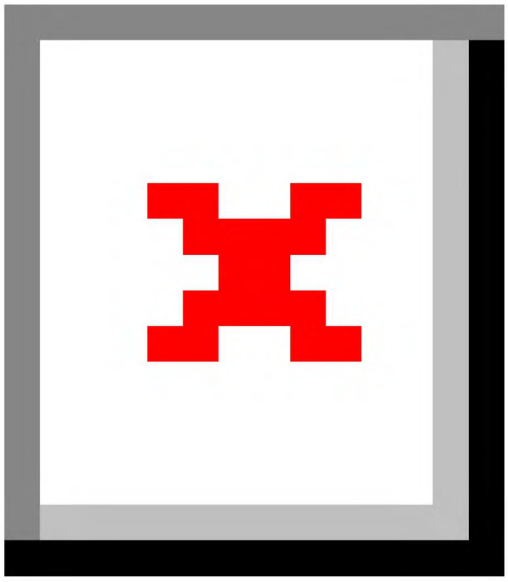


Are you interested in hearing more about our work? Join us for a virtual roundtable. Hear from the Directors of Engineering and Product, as well as current USDSers about our work, projects, and culture! These closed-door roundtables are an opportunity to ask questions and learn more about life at the U.S. Digital Service.

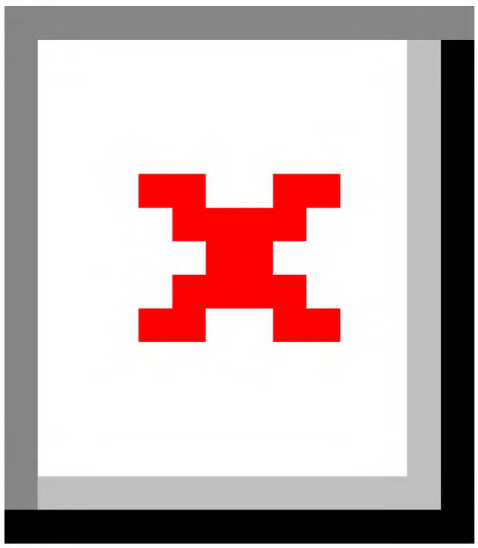
Upcoming dates:

- Engineering - July 22
- Product - July 29

Let us knowif you're interested in attending a USDS roundtable.



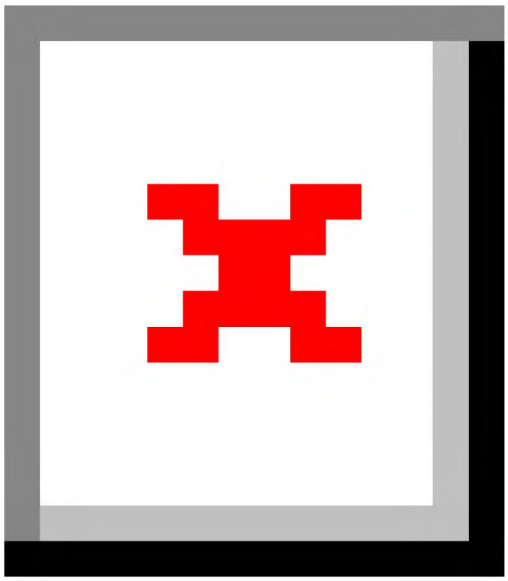
The U.S. Digital Service is ~180 technologists recruited from tech communities across the country, not just Silicon Valley. We're mission-driven, action-oriented folks who come to DC for reasons that are as diverse as we are. Learn about why one USDSer is delivering better government services through design and technology.



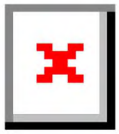
Jenn Noinaj has spent the past ten years of her career in tech, focusing on organizations unfamiliar with user experience and product design. After getting involved with Open Austin, a

Code for America brigade, she jumped at the opportunity to work on projects, like digitizing the immigration process with USDS.

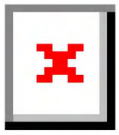
Read the blog post



When you join USDS, you become part of a powerful, lifelong community. Some of the latest USDSers include:



"I am thrilled — and proud — to be posted with the growing digital team at VA.gov (my father is a retired Marine) whose mission is to modernize the online experience for the nation's veteran community." - **John Hashimoto, Product, USDS @ VA**



"I was drawn to USDS because I wanted to face those challenges head-on from a new perspective, and work with a team of dedicated, passionate people." - **Heather Myers, UX Design, USDS @ CMS**

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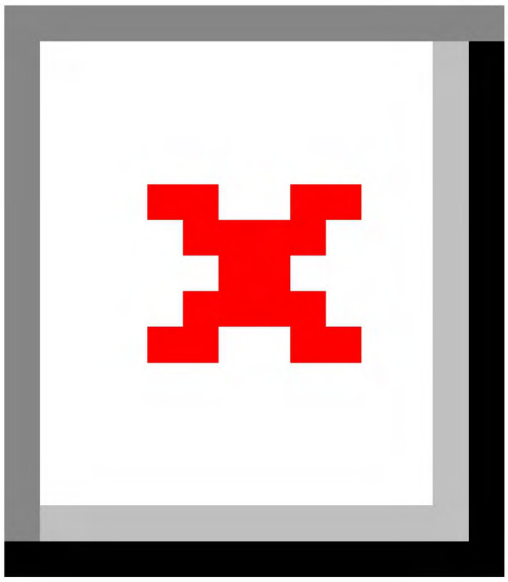

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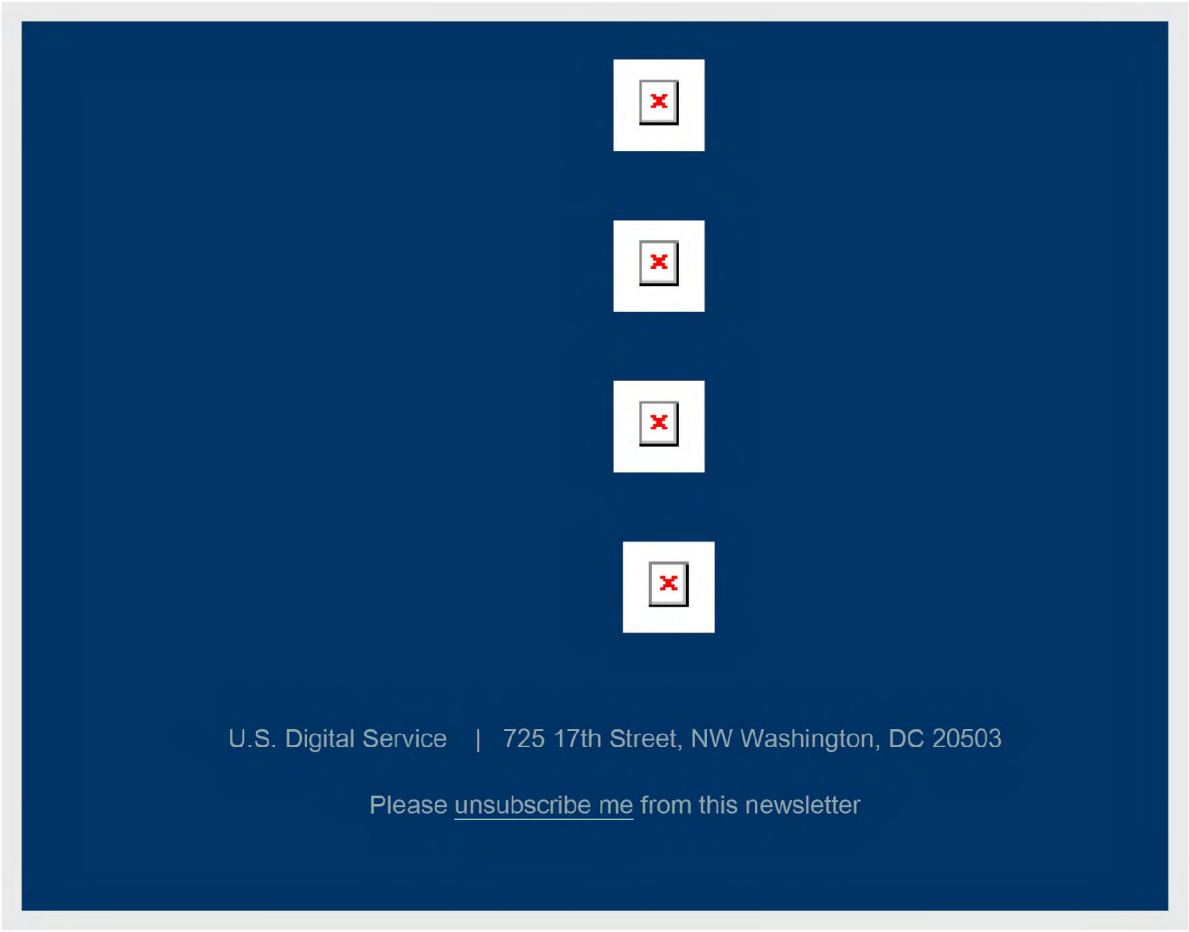
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Please unsubscribe me from this newsletter

[EXTERNAL] Agile Government Center Network Survey

From: Cyntethia Brown <[redacted]>

To: kclay@tnc[redacted], jennifer@techtalentproject[redacted], saraya[redacted]rinivasan@pif[redacted], mejphd@gmail[redacted], stephen[redacted]almond@weforum[redacted], "Hartwig, Edward J. EOP/OMB" [redacted], rschlotterer@worldbank[redacted], "Brown, Dustin S. EOP/OMB" <[redacted]>, mihmj@gao[redacted], allison[redacted]brigati@gsa[redacted], noveck@tech.nj[redacted], david[redacted]ebryk@treasury[redacted], xavier[redacted]briggs@nyu[redacted], mcguinness@newamerica[redacted], nani.color@gmail[redacted], dwennergren@actiac[redacted], mott@icma[redacted], smogulescu@volckeralliance[redacted], annerung@amazon[redacted], digiammarino_frank@bah[redacted], allen_thad@bah[redacted], weggers@deloitte[redacted], dmader@deloitte[redacted], kimberly[redacted]mccabe@gmail[redacted], werfel.danny@bcg[redacted], peters[redacted]yle@advisor.bcg[redacted], robert.shea@us.gt[redacted], kettl@austin.utexas[redacted], janefountain@gmail[redacted], ellen622@aol[redacted], mpisano@price.usc[redacted], akhademi@vt[redacted], jwidner@princeton[redacted], rtobias1@verizon.net, mark[redacted]bolter@us.ibm[redacted], polly[redacted]all@hq.dhs[redacted], ajdenzer@gmail[redacted], joshuagotbaum@gmail[redacted], johnkosk@aol[redacted], joiwind.ronen@ethosdc[redacted], joiwind.ronen@wheelhousegroup[redacted], bill.maile@agilegovleaders[redacted], tsuder@atarc[redacted], david.summers@pmi[redacted], chris.perdieu@ibm[redacted], jrodgers@nasca[redacted], ganapati@fiu[redacted], soraya.correa@hq.dhs[redacted], John Kamensky[redacted], ka[redacted]eder@tech.nj[redacted], tparker@icma[redacted], davidmfisher@hotmail[redacted], dean[redacted]vans@austin.utexas[redacted], donnamarcus308@gmail[redacted], mifitzpatrick@google[redacted], scottquehl@gmail[redacted], sgoldsmith@sgoldsmith[redacted], dhanani.qahir@bcg[redacted], kthurm@clintonfoundation[redacted], mjoyce@brookings[redacted], edwin[redacted]au@oecd[redacted], jamie.berryhill@oecd[redacted], joel@odenterprise[redacted], rmgordon@us.ibm[redacted], Ines Mergel <ines.mergel@uni-konstanz.de>, Andrew Whitford <aw@uga[redacted]>, jjordon@imperiumglobaladvisors[redacted], victoria@software[redacted], Sally Jaggar [redacted], amy[redacted]dwards@treasury[redacted], anne.tsui.7@nd[redacted], donal[redacted]siegel.1@asu[redacted], mere[redacted]@technion.ac.il, Mary Feeney [redacted], gedeseve@gmail[redacted], Joe Mitche[redacted], James Higgins <jhiggins@napawash[redacted]>, Teresa W. Gerto[redacted], jordon@imperiumglobaladvisors[redacted], Dan Chenok <d[redacted], smaier@managementconcepts[redacted], kspiegelthal@managementconcepts[redacted], mclark@managementconcepts[redacted]

Date: Tue, 25 Aug 2020 15:21:03 -0400

Good afternoon,

The Samuel Freeman Charitable Trust and the Project Management Institute are cosponsoring a National Academy of Public Administration white paper, which will further explore the issues associated with agile government and recommend ways that the federal government can become more agile.

In order to solicit general feedback on Agile methods and its applicability to government, the Academy study team would like to learn from members of the Agile Government Network and hence request that you fill out this survey. This **5 minute survey** is not for attribution. Your response will help the Academy team learn from your experience and fill in gaps in our research. Along the way, it give us insights into the AGN membership

Thank you for your consideration. We look forward to your feedback!
Link to the survey: >https://www.surveymonkeyEx 6/r/H53RPCQ<

Best,
James Higgins

James Higgins | Research Associate | National Academy of Public Administration
1600 K Street, NW, Suite 400| Washington, D.C. 20006 | ✉ jhiggins@napawashEx

---

Connect with the Academy:

Re: [EXTERNAL] AKI Model - Technical Plan

From: Anthony Phalen <Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: Ivan Protsyuk <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: "Stewart, William R." <Ex 6 - (5 U.S.C. Sec 552(b)(6))> Harry Askham <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Alterovitz, Gil" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Worthington, Charles" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Osborne, Thomas F." <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec [redacted]>, "Barrett, Jeffrey J. EOP/OMB" <Ex 6 - (5 [redacted]>, Joel Minton <Ex 6 - (5 U.S.C. Sec [redacted]>, Francisco Rubio-Bertrand <Ex 6 - (5 U.S.C. Sec [redacted]>, Martin Seneviratne <Ex 6 - (5 U.S.C. Sec [redacted]>, Alan Karthikesalingam <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Ali Connell <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Anuraag Khandelwal

Date: Tue, 25 Aug 2020 11:49:54 -0400

Attachments: [Confidential] VA AKI Model Design Document (1).pdf (77.87 kB)

Hi VA team,

Ivan has put together a design document outlining the detailed technical plan for preparing the AKI model for the VA (see attached). It would be great to get any feedback you have on the plan. We are estimating that with the engineering work required on our side and our standard legal/compliance reviews the plan will take about 9 weeks to complete.

Once we are aligned on the final design document, we can setup regular technical calls to collaborate throughout the process.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.<Ex 6 - (5 U.S.C. Sec 552(b)(6))>

On Tue, Aug 18, 2020 at 10:42 AM Ivan Protsyuk <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Hi Will,

Thanks for confirming!
I'd like to double check the host OS requirements too. Is Red Hat Enterprise Linux the only preferred option for this project or other common distributions (e.g. Debian, Ubuntu, etc.) are suitable too? If the former, which RHEL version(s) need to be supported?

Ivan

On Tue, Aug 18, 2020 at 3:34 PM Stewart, William R. Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:

Ivan,

You had noted "Docker containers are *generally* compatible with all Linux hosts" (emphasis mine). During the webcon we had previously, I thought I had heard some mention of specific environment needs, so I wanted to have a starting point for the hosting discussion. If the container would be completely agnostic with regard to host OS or any other external dependency (aside from the published API), then that is ideal.

Thanks,

Will Stewart

Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis

IAS Enablement Team Lead | Veteran Experience Services

National Artificial Intelligence Institute | NAII

DevOps Transformation | Product Line Architecture Change Team

DevOps Transformation | Emerging Technologies Change Team

Enterprise Program Management Office (EPMO)

Office of Information Technology (OIT)

Department of Veterans Affairs

Phone: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Email: Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Ivan Protsyu [redacted]
Sent: Monday, August 17, 2020 1:28 PM
To: Anthony Phalen [redacted]
Cc: Harry Askham [redacted]; Stewart, William R [redacted]
Alterovitz, Gi [redacted] Worthington, Charles [redacted]
Osborne, Thomas F. [redacted]; Colon Vargas, Nelson
[redacted]; jeffrey.t.barrett@omb [redacted]; Joel Minton
[redacted]; Francisco Rubio-Bertrand [redacted]; Martin Seneviratne
[redacted]; Alan Karthikesalingam [redacted] Ali Connell
[redacted]; Anuraag Khandelwal [redacted]
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi all,

Will, as we are preparing a technical design doc for this project, I'd like to clarify what you wrote earlier as an initial technical requirement.

Does "Provide a Docker container based on a Redhat Enterprise host" mean a container runnable on a Redhat Enterprise host, not necessarily a container based on a Redhat base image?

To my knowledge, Docker containers are generally compatible with all Linux hosts (unless specific kernel features are used) so it'd be convenient to assume the base image isn't fixed to be able to reuse existing solutions for model serving, e.g. tensorflow/serving.

Kind regards,

Ivan

On Wed, Jul 22, 2020 at 5:29 PM Ivan Protsyuk [redacted] wrote:

Hi all,

As Anthony introduced me last week, I've started working on a technical plan for the transfer and configuration of the AKI model at the VA.
Just a few words about myself -- I've been an engineer on the EHR predictions team for 2+ yr focusing mostly on data pipelines implementing ingestion (ETL/preprocessing) and labelling of EHR.

After going over our previous work on setting up a model inference service and checking options available at AWS for running inference, it seems we need to start with a very basic prototype that would demonstrate the transferability of the in-house proprietary model to an AWS EC2 instance. I'm imagining this being a basic RedHat-based container that does inference for input patient objects (our internal format based on tf.SequenceExample) one by one with no performance requirements. After we make sure the model produces expected output for input patients from our dataset, we can proceed with incremental improvements of this setup including the use of ML-specific tech offered by AWS, e.g. Elastic Inference, AWS Neuron, EC2 Inf1 instances etc. I'm not very familiar with this part of the AWS offer so we may want to experiment with them to optimize for performance/cost acceptable for the VA team.

So answering the previous question from Will re the capacity of instances, I think we can start with a basic one, i.e. if 10k calls/hr is the possible minimum, let's go for it; otherwise even 1k should suffice in my opinion at these early stages. The instance should have a multi-core CPU (>= 4, the more we get the less time a single inference takes), 4GB RAM should be sufficient for now. We may want to increase these requirements once we get from the early prototype stage to the batch inference mode.

The last bit on the actual process of configuring the prototype: I can create the container, test it locally in preparation for eventually sending it over to the VA team. However, in this case we'd need to agree upon a medium for sharing the container images. Do you have a technical preference? We can then review that with our legal team.

In the meantime I'm working on a detailed technical design proposal that we will finalize internally before sharing with you all for review.

Thanks,
Ivan

From: Stewart, William R. [redacted]

Sent: Monday, August 17, 2020 1:28 PM

To: Anthony Phaler [redacted] an Protsyuk [redacted]

Cc: Harry Askham [redacted]; Stewart, William R. [redacted]; Alterovitz, Gil [redacted] Worthington, Charles

Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Osborne, Thomas F. Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; jeffrey.barrett@omb.e Ex 6 - ; Joel Minton Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Francisco Rubio-Bertrand Ex 6 - (5 U.S.C. ; Martin Seneviratne ; Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Ali Connell ; Anuraag Khandelwal Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Harry,

Let me reorder your questions, and ask a capacity question;

- Machine architecture (x86/ARM/etc)
  - Let's start with a generic AWS EC2 (to include Elastic Inference) or Azure VM
- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
  - Based on the above, given the range of calls per hour listed below, what AWS/Azure VMs would be recommended (per the vCPU and memory requirements, benefits of hyperthreading, Turbo Boosting, etc)?
    - 10,000 calls/hour
    - 25,000 calls/hour
    - 100,000 calls/hour

Thanks,

Will Stewart

On Fri, Jul 17, 2020 at 5:19 PM Anthony Phalen Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Hi all,

I'm adding in +Ivan Protsyuk from our team who will be working on the technical aspects of the project as well.

@Will: if you have any thoughts on Harry's additional questions that would be awesome:

- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
- Machine architecture (x86/ARM/etc)

Ivan will be working with Harry on the detailed technical documentation based on this info.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google | Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Thu, Jul 9, 2020 at 5:11 AM Harry Askham Ex 6 - (5 U.S.C. Sec wrote:

> Thanks all, and for the additional technical context Will. That is the majority of the information I think we need - it would be useful to know in addition:
>
> - The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
> - Machine architecture (x86/ARM/etc)
>
> As a next step, we'll work up more detailed technical documentation detailing the input/output formats and intended functionality and anchor future discussion around these specifics.

Harry

On Tue, 7 Jul 2020 at 14:07, Stewart, William R. <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

Anthony,

We would like to understand the dependencies inferred in the last communication from your team, hence this will be an iterative discussion.

So as a starting point in this discussion, let's start with our input as "Provide a Docker container based on a Redhat Enterprise host, with all necessary libraries and binaries required to execute on a Redhat Enterprise host OS, and full API documentation that includes a description of the output data in the form of a data dictionary."

We can then drill down from there with a distro focused on these details,

Will Stewart

Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis

IAS Enablement Team Lead | Veteran Experience Services

National Artificial Intelligence Institute | NAII

DevOps Transformation | Product Line Architecture Change Team

DevOps Transformation | Emerging Technologies Change Team

Enterprise Program Management Office (EPMO)

Office of Information Technology (OIT)

Department of Veterans Affairs

Phone Ex 6 - (5 U.S.C. Sec 552(b)(6))

Email:

From: Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec

Sent: Tuesday, July 7, 2020 12:43 AM

To: Anthony Phaler Ex 6 - (5 U.S.C. Sec 552(b Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Worthington, Charles; Osborne, Thomas F. Ex 6 - (5 U.S.C. Sec 552(b)(6)); Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec >; jeffrey.j.barrett Ex 6 - (5 ; Joel Minton Ex 6 - (5 U.S.C. Sec >; Francisco Rubio-Bertrand <Ex 6 - (5 U.S.C. Martin Seneviratne <Ex 6 - (5 U.S.C. Sec ; Harry Askham <Ex 6 - (5 U.S.C. Sec ; Alan Karthikesalingam <Ex 6 - (5 U.S.C. Sec >; Ali Connell Ex 6 - (5 U.S.C. Sec Anuraag Khandelwa Ex 6 - (5 U.S.C. Sec Stewart, William R. Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: RE: [EXTERNAL] AKI Model - Technical Plan

Hi Anthony,

Thanks for the note. Will (in this chain) can send more info on this as next step.

Thanks,

Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen <aphalen@google Ex 6 - (5 U.S.C.

Date: Tuesday, Jul 07, 2020, 12:29 AM

To: Alterovitz, Gil [redacted]

Cc: Worthington, Charles [redacted], Osborne, Thomas F. [redacted], Colon Vargas, Nelson [redacted] <jeffrey.j.barrett@omb[redacted]>, Joel Minton [redacted] Francisco Rubio-Bertrand [redacted], Martin Seneviratne [redacted], Harry Askham [redacted], Alan Karthikesalingam [redacted], Ali Connell [redacted], Anuraag Khandelwal [redacted] Stewart, William R. [redacted]

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I wanted to check in to see if now would be a good time to circle back. I know your schedules are incredibly busy, so no worries if you need more time to review all of this material, but let me know if a check-in call would be helpful at some point this week.

On a related note, @**Gil**: did you get a chance to determine the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA?

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.[redacted] [redacted]

On Fri, May 22, 2020 at 6:07 PM Alterovitz, Gil [redacted]> wrote:

Thanks Anthony. Adding Will here per note below.

Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen [redacted]

Date: Friday, May 22, 2020, 2:33 PM

To: Alterovitz, Gil <[redacted]

Cc: Worthington, Charles [redacted]>, Osborne, Thomas F. <[redacted], Colon Vargas, Nelson [redacted]>, jeffrey.j.barrett[redacted] [redacted]>, Joel Minton <[redacted] Francisco Rubio-Bertranc[redacted], Martin Seneviratne [redacted], Harry Askham <[redacted] Alan Karthikesalingam [redacted]>, Ali Connell [redacted] Anuraag Khandelwal [redacted]

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi all,

Thanks for the call this week to discuss the technical plan for delivering the AKI model to the VA. Attached are a couple supplementary reference docs:

- **AKI model - Technical Description**: I'm resurfacing the doc we shared before our initial call that provides a technical description of the model and pre-processing.
- **draft Nature Protocols manuscript**: this is still in the review stage with Nature Protocols, but provides details on the pre-processing pipeline. The published Nature paper from last summer is here.

The **next step** is that Gil is going to report back with a recommendation for the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA.

In addition, below are the questions from Will that the folks on the phone didn't get to see because they came through the chat and the initial thoughts we talked through on the call:

- *Can the container specifics be described, i.e, OS, API, ability to utilize Elastic Inference, etc?* These could be custom to what the VA finds useful. De facto open source may be the best way to go.
- *Are there metrics that this model exhibits, such as AUC, MAE, RMSE, etc?* The metrics that were published on in the Nature paper would be the best source.
- *What about the feature space? Was there a dimensionality reduction step and if so, what was the reduced feature set count?* Because of the nature of the heavily hashed dataset, the feature set was large and included a lot of rare features. If the VA is using a less hashed dataset independently on future work behind the VA firewall, there would be value in doing some different cleaning with a small feature set. We can discuss further ideas around this on the next calls.
- *Can we obtain a recap of all the points Google has brought up during this call, including results, lessons-learned, and thoughts about what would be a better way to do this again?* The docs on this thread should be a good

starting point, but I think the most value will come in ongoing technical discussions between the teams.

I didn't have Will's email, so if someone can add him to this thread that would be great. Once the VA team has a chance to digest this information and Gil has the answer on the ideal model format, we can organize another technical call to continue the conversation.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.com | Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Tue, May 19, 2020 at 10:28 PM Anthony Phalen Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

> Hi Gil,
>
> Thanks very much. It sounded like Mayo 20th from 2-3 pm EST would work best for the most people, so I've just sent an invite out.
>
> Talk soon,
>
> Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google Ex 6 (5 x 6 - (5 .S.C. Sec 552(b)(6))
Ex 6 (5

On Tue, May 19, 2020 at 4:45 PM Alterovitz, G Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

> Thank you, Anthony. Things are ok here. I hope all is ok there.
>
> It looks like a promising plan. There may be a few items to collaborate to define details (eg container details, "VA can use the Methods section of the Nature paper and the draft Protocols paper to replicate the pipeline"). In terms of times, the afternoons of May 20 and 21 look good here.
>
> Best,
>
> Gil
>
> Sent with BlackBerry Work
> (>www.blackberry.com<)

From: Anthony Phalen <Ex 6 - (5 U.S.C. Sec

Date: Sunday, May 17, 2020, 9:51 PM

To: Worthington, Charles <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Osborne, Thomas F. <Ex 6 - (5 U.S.C. Sec Alterovitz, Gil Ex 6 - (5 U.S.C. Sec , Colon Vargas, Nelson

Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec 552(b)(6))

<jeffrey.j.barrett@omb.Ex 6 - (5>

Cc: Joel Minton Ex 6 - (5 U.S.C. Sec 552(b)(6)) Francisco Rubio-Bertrand Ex 6 - (5 U.S.C. Sec 552(b)(6)) Martin Seneviratne <Ex 6 - (5 U.S.C. Sec, Harry Askham Ex 6 - (5 U.S.C. Sec >, Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Ali Connell Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I hope you and your families are staying safe and healthy. I can imagine the last couple months have been incredibly busy on the VA side. We wanted to send along a first draft of the technical plan for delivering the AKI model to the VA for your review (see attached).

It would be great to walk through it together on a call if you have time this week. Here are a few times that would work for us:

- May 19: 9 - 10 am EST
- May 20: 9 - 10 am or 12 - 12:30 pm or 2 - 3 pm EST
- May 21: 2 - 3 pm EST

Let me know if any of these time blocks would work for a 30 min call and I can send an invite.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google Ex 6 - Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Imagine Nation ELC 2020 - Full Planning Committee Meeting

From Kisha Powell <Ex 6 - (5 U.S.C. Sec

:

To: Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6, "Roat, Maria A. EOP/OMB" <Ex 6 - (5 Ex 6 - (5 >, timothy.smith@onpointcorpEx 6, "Thompson, Ronald A. (HQ-JH000)" Ex 6 - (5 U.S.C. Sec 552(b)(6)), Jeff Shen <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6 Laura Stanton - Ex 6 - (5 U.S.C. Sec 552(b)(6)), Jonathan Benett <Ex 6 - (5 U.S.CEx 6 Ex 6 - (5 U.S.C. Sec 552(b)(6)) Sharon HamerEx 6 - (5 U.S.C. Sec 552(b)(6)) Casey Harris <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Sudha Venkateswaran Ex 6 - (5 U.S.C. Sec 552(b)(6)), Daniel ChenokEx 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. Sec 552(b)(6)) Colleen KennedyEx 6 - (5 U.S.C. Sec 552(b)(6)), Gillian Hunt Ex 6 - (5 U.S.C. Sec , Kathleen Cowles Ex 6 - (5 U.S.C. Sec 552(b)(6)) eric.popiel@opm.gov, thager@macrosolutionsEx 6, "Wood, Jeremy A (AF/OCIO)" Ex 6 - (5 U.S.C. Sec, Sandy Mestre <Ex 6 - (5 U.S.C. Sec 552(b)(6)) courtney silverthorn@nist.gov, pete@dotsandbridgesEx 6, pzielinski@federallabsEx , charles na@nist.gov, christopher E weaver@irs.gov, dpeek@salesforceEx 6, davEx assidy@tcgEx 6, stdavis@informaticaEx 6, james sheire@cisa.dhs.gov, rob palmer@shorepointincEx 6, adam E oldberg@fiscal.treasury.gov, ellenkuhn7@gmailEx 6, christophe E weaver@irs.gov, sandy barsky@gsa.gov, jennifer hill@fiscal.treasury.gov, jesstav@microsoftEx 6, crysta E hilcox@gsa.gov, charlott E ee@kastlingEx 6, amanda nguyen@u.group, michael palmer@hq.dhs.gov, natalie.carey@appianEx 6, nin E ianchi@gsa.gov, shane@rigilEx 6, efrainreyes@outlookEx 6, nydia.roman-albertorio@gsa.gov, cabdolrahimi@deloitteEx 6, poll E all@hq.dhs.gov, stan@celero-strat.com, ted avies@altamiracorpEx 6, Carol Miller <Ex 6 - (5 U.S.C. Michael McRae Ex 6 - (5 U.S.C. Sec David Wennergren <Ex 6 - (5 U.S.C. Sec Mike Howell Ex 6 - (5 U.S.C. Sec >, Tom ScanlonEx 6 - (5 U.S.C. Sec , dpeek@googleEx 6, Christopher Dorobek <Ex 6 - (5 U.S.C. Sec "Perez, Cristina" Ex 6 - (5 U.S.C. Sec 552(b)(6)) adam goldberg@fiscal.treasury.gov, jimwilliamsva@gmailEx 6

Date: Wed, 02 Sep 2020 22:26:13 -0400

Good evening!

Our Imagine Nation ELC 2020 Full Planning Committee Meeting is tomorrow, Thursday, September 3 from 4pm – 5pm. We will use this Zoom link for our meeting:

Join ZoomGov Meeting
https://www.zoomgov[redacted]/j/1619422539?pwd=ZkVXbEp3OEVrK01vaEkxSGV6dFVndz09

Meeting ID: [redacted]
Passcode: [redacted]
One tap mobile
[redacted]

We get to work in our smaller groups often, but rarely get the opportunity to share what we are doing with the larger team. In preparation for our meeting, we will be asking each team for report outs to the committee. The agenda flow for our meeting is below. Please note that the time listed next to each item is what we are striving to stick to ☺.

Meeting Agenda

1. **Opening Updates and Metrics: Chairs & Vice Chairs (7 minutes)**

2. **Marketing/Social Media (5 minutes)**

3. **Committee Reports & Updates**
    a. Plenary (5 minutes)
    b. Themes and Threads (5 minutes each)
        i. Cybersecurity
        ii. Emerging Technology
        iii. Lab 2 Market
        iv. Mission Modernization
    c. Center Stage (5 minutes)
    d. Outreach (5 minutes)
    e. TechKnow (5 minutes)

4. **Scheduling (3 minutes)**
    a. Session Schedule to be finalized by this Friday
    b. Prep Sessions for Recording
    c. Recording Sessions
    d. Tech Sessions for Live Q&A panels

Thank you,

Kisha

****

Kisha H. Powell, CMP

Senior Director of Events and Marketing

The American Council for Technology and Industry Advisory Council

3040 Williams Drive, Suite 500

Fairfax, Virginia 22031

Ex 6 - (5 U.S.C. § 552(b)(6))

ACT-IAC: Advancing Government Through Education, Leadership and Collaboration

[EXTERNAL] Scalia

From Ceceilia Berkowitz <[redacted]>

:

To: wabernathy@aba[redacted], The Chronicle of Higher Education <[redacted]>, eschmidt@google[redacted], Entrepreneur <[redacted]>, Robert F. Kennedy Human Rights <[redacted]>, Run for Something <[redacted]>, Bill Gates (via the Gates Notes) <[redacted]>, ursula.gillis@irs[redacted], "UCEDC, a nonprofit economic development corporation" <[redacted]>, Mark Ukrainskyj <[redacted]>, New Leaders Council <[redacted]>, Forté <[redacted]>, HBS Club of New York <[redacted]>, online@nypost[redacted], MBX OMB Director <[redacted]>, lfink@blackrock[redacted], katrina.vandopp@usmint.treas[redacted], katherine.ross@thestreet[redacted], jjc@thestreet[redacted], GarysGuide <[redacted]>, "Fox, William" <[redacted]>, Jon Zanoff <[redacted]>, Dalal Aboulhosn <[redacted]>, Furthermore <[redacted]>, ceceilia0502@gmai[redacted]

Date: Thu, 03 Sep 2020 07:21:07 -0400

Hello - Labor Secretary Scalia said twice emphatically that he would write down anything at all even one sentence of what Trump said about paying me money for prior work via a much larger check in the multi millions. Scalia said he would help Trump write a second check if the first is not enough. He then changed his mind maybe about writing it down by saying he would get me $40,000 from the Labor Department budget to cover part time pay, a check of some kind from his own checkbook, and is waiting for Trump to write his first check. Can you please ask him to see Trump today to get my check written, or at least respond to me in writing that I have proof of this written down since many of my Wharton classmates and friends start fights with me that nothing is written down.
If anyone else can write it down also, and send by mail or email, this can help.
Thank you!
CJ
Ceceilia Berkowitz
187 Columbia Turnpike
PO Box 344
Florham Park, NJ 07932
9179235760

Re: Imagine Nation ELC 2020 - Full Planning Committee Meeting

From: "Thompson, Ronald A. (HQ-JH000)" <Ex 6 - (5 U.S.C. Sec

To: Kisha Powell <Ex 6 - (5 U.S.C.>, william.zielinski@dallascityhallEx 6, "Roat, Maria A. EOP/OMB" <Ex 6 - (5 U.S.C. Sec>, timothy.smith@onpointcorpEx 6, Jeff Shen <Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6>, Laura Stanton - QT3 <Ex 6 - (5 U.S.C. Sec>, Jonathan Benett <Ex 6 - (5 U.S.(Ex 6>, vera.ashworth@gsaEx, steve.krauss@gsaEx, Sharon Hamer <Ex 6 - (5 U.S.C. Ex>, Casey Harris <Ex 6 - (5 U.S.C. SecEx 6>, Sudha Venkateswaran <Ex 6 - (5 U.S.C. SecEx 6>, Daniel Chenok <Ex 6 - (5 U.S.C.Ex 6>, cdorobek@dorobekinsiderEx 6, Colleen Kennedy <Ex 6 - (5 U.S.C.Ex>, Gillian Hunt <Ex 6 - (5Ex>, Kathleen Cowles <Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex 6>, eric.popiel@opmEx, thager@macrosolutionsEx 6, "Wood, Jeremy A (AF/OCIO)" <Ex 6 - (5>, Sandy Mestre <Ex 6 - (5 U.S.C. SecEx 6>, courtney.silverthorn@nistEx, pete@dotsandbridgesEx 6, pzielinski@federallabsEx, charles.na@nistEx, christopher.weaver@irsEx, dpeek@salesforceEx 6, david.cassidy@tcgEx 6, stdavis@informaticaEx 6, james.sheire@cisa.dhsEx, rob.palmer@shorepointincEx 6, adam.goldberg@fiscal.treasuryEx, ellenkuhn7@gmailEx 6, christopher.weaver@irsEx, sandy.barsky@gsaEx, jennifer.hill@fiscal.treasuryEx, jesstav@microsoftEx 6, crystal.philcox@gsaEx, charlotte.lee@kastlingEx 6, amanda.nguyen@uEx 6 -, michael.palmer@hq.dhsEx, natalie.carey@appianEx 6, nina.bianchi@gsaEx, shane@rigilEx 6, efrainreyes@outlookEx 6, nydia.roman-albertorio@gsaEx, cabdolrahimi@deloitteEx 6, polly.hall@hq.dhsEx, stan@celero-stratEx 6, ted.davies@altamiracorpEx 6, Carol Miller <Ex 6 - (5Ex>, Michael McRae <Ex 6 - (5 U.S.CEx>, David Wennergren <Ex 6 - (5 U.S.C.Ex>, Mike Howell <Ex 6 - (5 U.S.C.Ex>, Tom Scanlon <Ex 6 - (5 U.S.C.Ex>, dpeek@googleEx 6, Christopher Dorobek <Ex 6 - (5 U.S.C. SecEx 6>, "Perez, Cristina" <Ex 6 - (5 U.S.C. SecEx>, jimwilliamsva@gmailEx 6

Date: Thu, 03 Sep 2020 07:29:04 -0400

Guys can meet at this time due to work commitments but will be on the 4 pm. I strongly suggest that folks take a look at the feedback that Jeff is providing and come at the matter with an objective lens. Some may be too close to see what feedback is being provided.

On: 02 September 2020 22:27, "Kisha Powell" <Ex 6 - (5 U.S.C.Ex wrote:

Good evening!

Our Imagine Nation ELC 2020 Full Planning Committee Meeting is tomorrow, Thursday, September 3 from 4pm – 5pm. We will use this Zoom link for our meeting:

Join ZoomGov Meeting

>https://www.zoomgov.com/j/1619422539?pwd=ZkVXbEp3OEVrK01vaEkxSGV6dFVndz09<

Meeting ID Ex 6 - (5 U.S.C. Sec 552(b)(6))

Passcode Ex 6 - (5 U.S.C. Sec

One tap mobile

Ex 6 - (5 U.S.C. Sec 552(b)(6))

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d. Tech Sessions for Live Q&A panels

Thank you,

Kisha

****

Kisha H. Powell, CMP

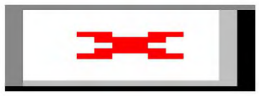
Senior Director of Events and Marketing

The American Council for Technology and Industry Advisory Council

3040 Williams Drive, Suite 500

Fairfax, Virginia 22031

Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6))



ACT-IAC: Advancing Government Through Education, Leadership and Collaboration

[EXTERNAL] LAST DAY TO COMPLETE: Agile Government Center Survey

From: Cyntethia Brown [redacted]

To: kclay@tnc.org, jennifer@techtalentproject.org, sarayu srinivasan@pif.gov, mejphd@gmail.com, stephen[redacted]mond@weforum.org, "Hartwig, Edward J. EOP/OMB" [redacted], rschlotterer@worldbank.org, "Brown, Dustin S. EOP/OMB" [redacted], mihmj@gao.gov, allison brigati@gsa.gov, noveck@tech.nj.gov, davi[redacted]ebryk@treasury.gov, xavier[redacted]iggs@nyu.edu, mcguinness@newamerica.org, nani[redacted]olor@gmail.com, dwennergren@actiac.org, mott@icma.org, smogulescu@volckeralliance.org, annerung@amazon.com, digiammarino_frank@bah.com, allen_thad@bah.com, weggers@deloitte.com, dmader@deloitte.com, kimberly.mccabe@gmail.com, werfe[redacted]danny@bcg.com, peters[redacted]kyle@advisor.bcg.com, robert[redacted]shea@us.gt.com, kettl@austin.utexas.edu, janefountain@gmail.com, ellen622@aol.com, mpisano@price.usc.edu, akhademi@vt.edu, jwidner@princeton.edu, rtobias1@verizon.net, mar[redacted]olter@us.ibm.com, polly.hall@hq.dhs.gov, ajdenzer@gmail.com, joshuagotbaum@gmail.com, johnkosk@aol.com, joiwind.ronen@ethosdc.com, joiwind.ronen@wheelhousegroup.com, bil[redacted]haile@agilegovleaders.org, tsuder@atarc.org, davi[redacted]summers@pmi.org, chris perdieu@ibm.com, jrodgers@nasca.org, ganapati@fiu.edu, soraya correa@hq.dhs.gov, John Kamensky [redacted], ka[redacted]eder@tech.nj.gov, tparker@icma.org, davidmfisher@hotmail.com, dean.a.evans@austin.utexas.edu, donnamarcus308@gmail.com, mifitzpatrick@google.com, scottquehl@gmail.com, sgoldsmith@sgoldsmith.com, dhanani.qahir@bcg.com, kthurm@clintonfoundation.org, mjoyce@brookings.edu, edwi[redacted]au@oecd.org, jamie[redacted]berryhill@oecd.org, joel@odenterprise.org, rmgordon@us.ibm.com, Ines Mergel [redacted], Andrew Whitford [redacted], jjordon@imperiumglobaladvisors.com, victoria@software.org, Sally Jaggar [redacted], amy.edwards@treasury.gov, ann[redacted]sui.7@nd.edu, donal[redacted]siegel.1@asu.edu, merez@technion.ac.il, Mary Feeney [redacted], gedeseve@gmail.com, Joe Mitchell [redacted], James Higgins <jhiggins@napawash.org>, Teresa W. Gerton [redacted], jordon@imperiumglobaladvisors.com, Dan Chenok [redacted], smaier@managementconcepts.com, kspiegelthal@managementconcepts.com, mclark@managementconcepts.com

Date: Tue, 08 Sep 2020 10:59:51 -0400

Good Morning,

This is a reminder to fill out this survey *on the applicability of Agile methods in the federal government. The responses so far have been helpful, and we would like to gather as many of your thoughts as we can. The survey will close* ***TONIGHT September 8th*** *in preparation for discussion of the results at our next Agile Government Center Members Meeting on* ***September 10th****.*

The Samuel Freeman Charitable Trust and the Project Management Institute are cosponsoring a National Academy of Public Administration white paper, which will further explore the issues associated with agile government and recommend ways that the federal government can become more agile.

In order to solicit general feedback on Agile methods and its applicability to government, the Academy study team would like to learn from members of the Agile Government Network and hence request that you fill out this survey. This **5 minute survey** is not for attribution. Your response will help the Academy team learn from your experience and fill in gaps in our research. Along the way, it give us insights into the AGN membership

Thank you for your consideration. We look forward to your feedback!
Link to the survey: >https://www.surveymonkey.com/r/H53RPCQ<

Best,
James Higgins

[EXTERNAL] REMINDER : AGILE GOVERNMENT CENTER MEETING - THURSDAY 9/10 1-3PM

From: Cyntethia Brown [redacted]

To: kclay@tnc[redacted], jennifer@techtalentproject[redacted], saray[redacted]rinivasan@pif.gov, mejphd@gmail[redacted], stephen[redacted]almond@weforum[redacted], "Hartwig, Edward J. EOP/OMB" [redacted], rschlotterer@worldbank[redacted], "Brown, Dustin S. EOP/OMB" [redacted], mihmj@gao.gov, allison[redacted]brigati@gsa.gov, noveck@tech.nj.gov, david[redacted]ebryk@treasury.gov, xavier[redacted]briggs@nyu[redacted], mcguinness@newamerica[redacted], nan[redacted]color@gmail[redacted], dwennergren@actiac[redacted], mott@icma[redacted], smogulescu@volckeralliance[redacted], annerung@amazon[redacted], digiammarino_frank@bah[redacted], allen_thad@bah[redacted], weggers@deloitte[redacted], dmader@deloitte[redacted], kimberly[redacted]mccabe@gmail[redacted], werfel[redacted]danny@bcg[redacted], peters.kyle@advisor.bcg[redacted], rober[redacted]hea@us.gt[redacted], kettl@austin.utexas[redacted], janefountain@gmail[redacted], ellen622@aol[redacted], mpisano@price.usc[redacted], akhademi@vt[redacted], jwidner@princeton[redacted], rtobias1@verizon.net, mark.bolter@us.ibm[redacted], poll[redacted]ll@hq.dhs.gov, ajdenzer@gmail[redacted], joshuagotbaum@gmail[redacted], johnkosk@aol[redacted], joiwin[redacted]ronen@ethosdc[redacted], joiwin[redacted]ronen@wheelhousegroup[redacted], bill.maile@agilegovleaders[redacted], tsuder@atarc[redacted], david.summers@pmi[redacted], chris.perdieu@ibm[redacted], jrodgers@nasca[redacted], ganapati@fiu[redacted], soraya.correa@hq.dhs.gov, John Kamensky [redacted], kai.feder@tech.nj.gov, tparker@icma[redacted], davidmfisher@hotmail[redacted], dean.a.evans@austin.utexas[redacted], donnamarcus308@gmail[redacted], mifitzpatrick@google[redacted], scottquehl@gmail[redacted], sgoldsmith@sgoldsmith[redacted], dhanani.qahir@bcg[redacted], kthurm@clintonfoundation[redacted], mjoyce@brookings[redacted], edwin[redacted]au@oecd[redacted], jamie.berryhill@oecd[redacted], joel@odenterprise[redacted], rmgordon@us.ibm[redacted], Ines Mergel <[redacted] Andrew Whitford <[redacted]>, jjordon@imperiumglobaladvisors[redacted], victoria@software[redacted], Sally Jagga[redacted], am[redacted]edwards@treasury.gov, anne.tsui.7@nd[redacted], donald.siege[redacted]@asu[redacted], merez@technion.ac.il, Mary Feeney <[redacted]gedeseve@gmail[redacted], Joe Mitchell <j[redacted]ames Higgins <[redacted]>, Teresa W. Gerton [redacted], jordon@imperiumglobaladvisors[redacted], Dan Chenok [redacted] smaier@managementconcepts[redacted],

kspiegelthal@managementconcept([redacted] mclark@managementconcept([redacted]

Date: Tue, 08 Sep 2020 13:08:40 -0400

Attachments September 10th Agile Web Meeting Agenda FINAL.DOCX (63.88 kB)

:

All,
We look forward to your participation in the AGC videoconference on Thursday at 1 pm.
Provided for your review is the meeting agenda, and a link to the New Zealand Agile Government Case found here .

Thanks kindly,
Cyntethia
Cyntethia Brown| Executive Assistant/Office Manager| National Academy of Public Administration
1600 K Street, NW, Suite 400 | Washington, D.C. 20006 | ([redacted]

Connect with the Academy:

[EXTERNAL] Re: Planning Call - WHTC Federal IT Event

From Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))

:

To: Kristina Wilcox <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: "Criste, Laura" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "WEAKLEY, STANLEY (CTR)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "LOHR, DONNA" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Jones, Denise Bray B. EOP/OMB" <Ex 6 - (5 U.S.C. Ex 6 - (5>, "McConnell, Doc P. IV EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5>

Date: Fri, 11 Sep 2020 11:19:10 -0400

Apologies for missing this, but if anyone needs anything or has questions on using Google Meet, please let me know.
Lee

Lee Dunn

Google

leedunn@google.com

Google Voice: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Android Mobil Ex 6 - (5 U.S.C. Sec 552(b)(6))

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The G Suite Show

On Fri, Sep 11, 2020 at 10:26 AM Kristina Wilcox <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Dial-in: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Host (Kristina) Ex 6 - (5 U.S.C. Sec

Participant: Ex 6 - (5

>https://www.eventbrite.com/myevent?eid=119265655787<

Discussion Questions in Run of Show Document

[EXTERNAL] Re: Planning Call - WHTC Federal IT Event

From: Kristina Wilcox <[redacted]

To: Lee Carosi Dunn [redacted]

Cc: "Criste, Laura" <[redacted] "WEAKLEY, STANLEY (CTR)" [redacted] "LOHR, DONNA" [redacted] "Jones, Denise Bray B. EOP/OMB" [redacted]>, "McConnell, Doc P. IV EOP/OMB" [redacted]>

Date: Fri, 11 Sep 2020 17:56:10 -0400

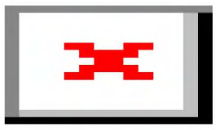
Attachments: whtc guest list.xlsx (14.93 kB)

Hi everyone-

Sorry for the delay - ended up being a busy Friday!

Thanks for the great call earlier. As promised, attached is a guest list as of today, and copied below is the Eventbrite link. Please do register yourself, and share far and wide.

>https://www.eventbrite.com/e/the-pandemic-and-federal-it-registration-119265655787<



"The Pandemic and Federal IT" Registration, Tue, Sep 15, 2020 at 3:30 PM | Eventbrite

>www.eventbrite.com<

Eventbrite - Women's High-Tech Coalition presents "The Pandemic and Federal IT" - Tuesday, September 15, 2020 - Find event and registration information.

Kristina Wilcox
Senior Vice President
Capitol Hill Consulting Group
Government Relations Professionals
499 S. Capitol Street, SW
Suite 608

Washington, DC 20003

Cell: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Offi

Web: capitolhillcg.com

From: Lee Carosi Dunn <leedunn@google.com>

Sent: Friday, September 11, 2020 11:19 AM

To: Kristina Wilcox

Cc: Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B. EOP/OMB; McConnell, Doc P. IV EOP/OMB

Subject: Re: Planning Call - WHTC Federal IT Event

Apologies for missing this, but if anyone needs anything or has questions on using Google Meet, please let me know.
Lee

Lee Dunn

Google

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Google Voice: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Android Mobile

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On Fri, Sep 11, 2020 at 10:26 AM Kristina Wilcox <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Dial-in: (Ex 6 - (5 U.S.C. Sec 552(b)(6))

Host (Kristina) Ex 6 - (5 U.S.C. Sec 552(b)(6))

Participar Ex 6 - (5 U.S.C. Sec

>https://link.edgepilot.com/s/c0cfd7bd/b4Krq3D3KUWjVMeEvDgRDA?u=https://www.eventbrite.com/myevent?eid=119265655787<

Discussion Questions in Run of Show Document

The links contained within this email have been replaced by Silent Quadrant with an intercept URL. Any link above that is clicked will be thoroughly analyzed for known threats and suspicious content - if either is detected, a warning will be displayed and content / actions blocked.

[EXTERNAL] Re: Planning Call - WHTC Federal IT Event

From: Lee Carosi Dunn [redacted]

To: Kristina Wilcox [redacted]

Cc: "Criste, Laura" <[redacted]>, "WEAKLEY, STANLEY (CTR)" [redacted], "[redacted]OHR, DONNA" <[redacted]>, "Jones, Denise Bray B. EOP/OMB" <[redacted]>, "McConnell, Doc P. IV EOP/OMB" [redacted]

Date: Tue, 15 Sep 2020 11:49:49 -0400

Great numbers. Doing a final push today for attendees too.

Lee Dunn

Google

[redacted]

Google Voice: [redacted]

Android Mobile [redacted]

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Tips for Working with Remote Teams |
Attend the Google Cloud Next '20 digital event!

Get the most out of G Suite with

G Suite Learning Center

The G Suite Show

On Tue, Sep 15, 2020 at 11:43 AM Kristina Wilcox <[redacted]> wrote:

> Updated guest list attached! We're at 71.
>
> Lee and I will be on the Google Meet a few minutes beforehand, so if you'd like to join early, it will be open for you.
>
> Best,
>
> Kristina

Kristina Wilcox
Senior Vice President
Capitol Hill Consulting Group
Government Relations Professionals
499 S. Capitol Street, SW
Suite 608
Washington, DC 20003

Cell: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Offic
Web: capitolhillcg.com

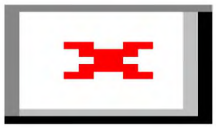
From: Kristina Wilcox
Sent: Friday, September 11, 2020 5:56 PM
To: Lee Carosi Dunn
Cc: Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B. EOP/OMB; McConnell, Doc P. IV EOP/OMB
Subject: Re: Planning Call - WHTC Federal IT Event

Hi everyone-

Sorry for the delay - ended up being a busy Friday!

Thanks for the great call earlier. As promised, attached is a guest list as of today, and copied below is the Eventbrite link. Please do register yourself, and share far and wide.

>https://www.eventbrite.com/e/the-pandemic-and-federal-it-registration-119265655787<



"The Pandemic and Federal IT" Registration, Tue, Sep 15, 2020 at 3:30 PM | Eventbrite

>www.eventbrite.com<

Eventbrite - Women's High-Tech Coalition presents "The Pandemic and Federal IT" - Tuesday, September 15,

2020 - Find event and registration information.

Kristina Wilcox
Senior Vice President
Capitol Hill Consulting Group
Government Relations Professionals
499 S. Capitol Street, SW
Suite 608
Washington, DC 20003

Cell: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Office
Web: capitolhillcg.com

From: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Friday, September 11, 2020 11:19 AM
To: Kristina Wilcox
Cc: Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B. EOP/OMB; McConnell, Doc P. IV EOP/OMB
Subject: Re: Planning Call - WHTC Federal IT Event

Apologies for missing this, but if anyone needs anything or has questions on using Google Meet, please let me know.
Lee

Lee Dunn
Google
Ex 6 - (5 U.S.C. Sec 552(b)(6))
Google Voice: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Android Mobile

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G Suite Learning Center
The G Suite Show

On Fri, Sep 11, 2020 at 10:26 AM Kristina Wilcox <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Dial-in: (Ex 6 - (5 U.S.C. Sec 552(b)(6))

Host (Kristina): Ex 6 - (5

Participant: Ex 6 - (5 U.S.C.

>https://link.edgepilot.com/s/c0cfd7bd/b4Krq3D3KUWjVMeEvDgRDA?u=https://www.eventbrite.com/myevent?eid=119265655787<

Discussion Questions in Run of Show Document

The links contained within this email have been replaced by Silent Quadrant with an intercept URL. Any link above that is clicked will be thoroughly analyzed for known threats and suspicious content - if either is detected, a warning will be displayed and content / actions blocked.

RE: Planning Call - WHTC Federal IT Event

From "Roat, Maria A. EOP/OMB" <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >
:

To: Kristina Wilcox <Ex 6 - (5 U.S.C. Sec "Criste, Laura"
Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "WEAKLEY, STANLEY (CTR)"
Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "LOHR, DONNA" <Ex 6 - (5 U.S.C. Sec
"Jones, Denise Bray B. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >, leedunn@google Ex 6 - (5

Date: Tue, 15 Sep 2020 14:57:48 -0400

Please confirm the link for our 3:30.

Maria

-----Original Appointment-----
From: Kristina Wilcox Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Thursday, September 10, 2020 8:35 AM
To: Kristina Wilcox; Roat, Maria A. EOP/OMB; Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B. EOP/OMB; leedunn@google Ex 6 - (5
Cc: McConnell, Doc P. IV EOP/OMB
Subject: FW: Planning Call - WHTC Federal IT Event
When: Friday, September 11, 2020 10:30 AM-11:00 AM (UTC-05:00) Eastern Time (US & Canada).
Where Ex 6 - (5 U.S.C. Sec 552(b)(6))

-----Original Appointment-----
From: Kristina Wilcox <kwilcox@capitolhillc Ex 6 - (5 U.S.C. Sec
Sent: Thursday, September 3, 2020 12:39 PM
To: Kristina Wilcox; Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B. EOP/OMB; leedunn@google.com
Cc: McConnell, Doc P. IV EOP/OMB
Subject: [EXTERNAL] Planning Call - WHTC Federal IT Event
When: Friday, September 11, 2020 10:30 AM-11:00 AM (UTC-05:00) Eastern Time (US & Canada).
Where Ex 6 - (5 U.S.C. Sec 552(b)(6))

Dial-in

Host (Kristina) Ex 6 - (5 U.S.C. [redacted])
Participant: Ex 6 - (5 U.S.C. Sec [redacted])

>https://www.eventbrite.com/myevent?eid=119265655787<

Discussion Questions in Run of Show Document

[EXTERNAL] Re: WHTC Federal IT Event

From Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))
:
To: "Criste, Laura" Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: kwilcox@Ex 6 - (5 U.S.C. stanley.weakley@Ex 6 - (5 U.S.C. Sec 552(b)(6)) donna.lohr Ex 6 - (5 U.S.C. Sec
"McConnell, Doc P. IV EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >, "Jones, Denise
Bray B. EOP/OMB" <Ex 6 - (5 /Ex 6 - (5 >
Date: Tue, 15 Sep 2020 18:08:04 -0400

Kudos as I thought it was a really fun event and Laura you were an EXCELLENT moderator. I loved how you let the two speakers talk and interact. You were great. Thank you! Hope you will consider doing a moderator role again! I promise to work out the tech glitches! Lee

Lee Dunn

Google

leedunn@google.com

Google Voice: (Ex 6 - (5 U.S.C.

Android Mobile: Ex 6 - (5 U.S.C.

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G Suite Learning Center

The G Suite Show

On Tue, Sep 15, 2020 at 5:54 PM Criste, Laura Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:

> Thank you all for inviting me to participate in the event today. I enjoyed it! It was nice to meet Ms. Evans and to speak with Ms. Roat again.
>
> Have a great evening,
>
> Laura

From: Google Calendar <calendar-notification@google.com> **On Behalf Of** Lee Dunn

Sent: Tuesday, September 15, 2020 1:08 PM

To: Ex 6 - (5 U.S.C. Sec 552(b)(6)) Criste, Laura Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; stanley.weakle Ex 6 - (5 U.S.C. Sec 552(b)(6)) Lee Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; donna.lohr Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; malcolm.p.mcconnell Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; denise Ex 6 - (5 U.S.C. Sec 552(b)(6)) bray Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: WHTC Federal IT Event

Here is event link:

WHTC Federal IT Event

When Tue Sep 15, 2020 3:30pm – 4:30pm Eastern Time - New York

Where Google Meet - Link Below (map)

Who
- Kristina Wilcox - organizer
- Lee Dunn - creator
- Jones, Denise Bray B. EOP/OMB
- LOHR, DONNA
- Criste, Laura
- McConnell, Doc P. IV EOP/OMB
- WEAKLEY, STANLEY (CTR)

Simply click the link below to join:
[>https://lh5.googleusercontent.com/proxy/bWvYBOb7O03a7HK5iKNEAPoUNPEXH1CHZjuOkiqxHx8OtyVn9sZ6Ktl8hfqBNQUUbCDg6T2unnsHx7RSkCyhrKgHcdoosAW8POQJm_ZEvZU9ZfAE7mZIBGr_tDIF8Z_rSzXcjTffVXg3M46v<]
meet.google.com/bqm-tzby-zfv
Join by phone
Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] WHTC Federal IT Event

From Lee Dunn [redacted]
:

To: kwilcox[redacted] lcriste[redacted]
stanley.weakley[redacted] Lee Dunn <[redacted]
donna.lohr@hq.dhs.gov, "McConnell, Doc P. IV EOP/OMB"
<[redacted]>, "Jones, Denise Bray B. EOP/OMB"
<[redacted]>

Date: Tue, 15 Sep 2020 15:08:24 -0400

Here is event link:

WHTC Federal IT Event

When Tue Sep 15, 2020 3:30pm – 4:30pm Eastern Time - New York

Where Google Meet - Link Below (map)

Who
- Kristina Wilcox - organizer
- Lee Dunn - creator
- Jones, Denise Bray B. EOP/OMB
- LOHR, DONNA
- Criste, Laura
- McConnell, Doc P. IV EOP/OMB
- WEAKLEY, STANLEY (CTR)

Simply click the link below to join:
[>https://lh5.googleusercontent.com/proxy/bWvYBOb7O03a7HK5iKNEAPoUNPEXH1CHZjuOkiqxHx8OtyVn9sZ6Ktl8hfqBNQUUbCDg6T2unnsHx7RSkCyhrKgHcdoosAW8POQJm_ZEvZU9ZfAE7mZIBGr_tDIF8Z_rSzXcjTffVXg3M46v<]
meet.google.com/bqm-tzby-zfv
Join by phone
[redacted]

[EXTERNAL] Re: Planning Call - WHTC Federal IT Event

From: Kristina Wilcox <Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: Lee Carosi Dunn

Cc: "Criste, Laura Ex 6 - (5 U.S.C. Sec 552(b)(6)) , "WEAKLEY, STANLEY (CTR)" Ex 6 - (5 U.S.C. Sec 552(b)(6)) "LOHR, DONNA" Ex 6 - (5 U.S.C. Sec , "Jones, Denise Bray B. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) 6 - (5 >, "McConnell, Doc P. IV EOP/OMB" Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >

Date: Tue, 15 Sep 2020 11:43:47 -0400

Attachments: report-2020-09-15T1142.xlsx (9.15 kB)

Updated guest list attached! We're at 71.

Lee and I will be on the Google Meet a few minutes beforehand, so if you'd like to join early, it will be open for you.

Best,

Kristina

Kristina Wilcox
Senior Vice President
Capitol Hill Consulting Group
Government Relations Professionals
499 S. Capitol Street, SW
Suite 608
Washington, DC 20003

Cell Ex 6 - (5 U.S.C. Sec
Office Ex 6 - (5 U.S.C.
Web: capitolhillcg.com

From: Kristina Wilcox

Sent: Friday, September 11, 2020 5:56 PM

To: Lee Carosi Dunn

Cc: Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B.

EOP/OMB; McConnell, Doc P. IV EOP/OMB

Subject: Re: Planning Call - WHTC Federal IT Event

Hi everyone-

Sorry for the delay - ended up being a busy Friday!

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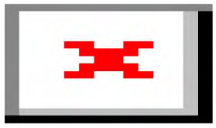
>https://www.eventbrite.com/e/the-pandemic-and-federal-it-registration-119265655787<



"The Pandemic and Federal IT" Registration, Tue, Sep 15, 2020 at 3:30 PM | Eventbrite

>www.eventbrite.com<

Eventbrite - Women's High-Tech Coalition presents "The Pandemic and Federal IT" - Tuesday, September 15, 2020 - Find event and registration information.

Kristina Wilcox
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Washington, DC 20003

Cell: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Office: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Web: capitolhillcg.com

From: Lee Carosi Dunn <leedunn@google.com>

Sent: Friday, September 11, 2020 11:19 AM

To: Kristina Wilcox

Cc: Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B.

EOP/OMB; McConnell, Doc P. IV EOP/OMB

Subject: Re: Planning Call - WHTC Federal IT Event

Apologies for missing this, but if anyone needs anything or has questions on using Google Meet, please let me know.
Lee

Lee Dunn

Google

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Google Voice: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Android Mobile

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The G Suite Show

On Fri, Sep 11, 2020 at 10:26 AM Kristina Wilcox <kwilcox@capitolhillcg.com> wrote:

Dial-in: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Host (Kristina): Ex 6 - (5

Participant: Ex 6 - (5 U.S.C. Sec

>https://link.edgepilot.com/s/c0cfd7bd/b4Krq3D3KUWjVMeEvDgRDA?u=https://www.eventbrite.com/myevent?eid=119265655787<

Discussion Questions in Run of Show Document

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[EXTERNAL] Re: Planning Call - WHTC Federal IT Event

From: Lee Carosi Dunn [redacted]

To: "Roat, Maria A. EOP/OMB" [redacted]

Cc: Kristina Wilcox [redacted], "Criste, Laura" [redacted], "WEAKLEY, STANLEY (CTR)" [redacted], "LOHR, DONNA" [redacted], "Jones, Denise Bray B. EOP/OMB" [redacted]

Date: Tue, 15 Sep 2020 15:07:28 -0400

meet.google.com/bqm-tzby-zfv

Lee Dunn

Google

leedunn@google.com

Google Voice [redacted]

Android Mobi [redacted]

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On Tue, Sep 15, 2020 at 2:57 PM Roat, Maria A. EOP/OMB [redacted] wrote:

> Please confirm the link for our 3:30.
>
> Maria

-----Original Appointment-----

From: Kristina Wilcox [redacted]

Sent: Thursday, September 10, 2020 8:35 AM

To: Kristina Wilcox; Roat, Maria A. EOP/OMB; Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B. EOP/OMB; leedunn@googl[redacted]

Cc: McConnell, Doc P. IV EOP/OMB

Subject: FW: Planning Call - WHTC Federal IT Event

When: Friday, September 11, 2020 10:30 AM-11:00 AM (UTC-05:00) Eastern Time (US & Canada).

Where: [redacted]

-----Original Appointment-----

From: Kristina Wilcox [redacted]

Sent: Thursday, September 3, 2020 12:39 PM

To: Kristina Wilcox; Criste, Laura; WEAKLEY, STANLEY (CTR); LOHR, DONNA; Jones, Denise Bray B. EOP/OMB; leedunn@googl[redacted]

Cc: McConnell, Doc P. IV EOP/OMB

Subject: [EXTERNAL] Planning Call - WHTC Federal IT Event

When: Friday, September 11, 2020 10:30 AM-11:00 AM (UTC-05:00) Eastern Time (US & Canada).

Where: [redacted]

Dial-in: [redacted]

Host (Kristina): [redacted]

Participant: [redacted]

>>https://www.eventbrite.com/myevent?eid=119265655787<<

Discussion Questions in Run of Show Document

[EXTERNAL] Re: WHTC Federal IT Event

From Kristina Wilcox <Ex 6 - (5 U.S.C. Sec >
:
To: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec >, "Criste, Laura" <Ex 6 - (5 U.S.C. Sec >
Cc: stanley.weakley@associates.hq.dhs.Ex , donna.lohr@hq.dhs.Ex , "McConnell, Doc P. IV EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "Jones, Denise Bray B. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >
Date: Wed, 16 Sep 2020 09:57:22 -0400

I second that, Lee. For our first try at virtual, it was a hit! Thanks to Laura and to those of you on this email for helping to get things together.
We had over 50 people participate throughout the hour (some came in and out) and already received good feedback.
Thank you to all!
Kristina

Kristina Wilcox
Senior Vice President
Capitol Hill Consulting Group
Government Relations Professionals
499 S. Capitol Street, SW
Suite 608
Washington, DC 20003

Cell: Ex 6 - (5
Office: Ex 6 - (5
Web: capitolhillcg.com

From: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec >
Sent: Tuesday, September 15, 2020 6:08 PM
To: Criste, Laura
Cc: Kristina Wilcox; stanley.weakley@associates.hq.dhs.Ex 6 - ; donna.lohr@hq.dhs.Ex 6 - ; malcolm.E mcconnell@omb.Ex 6 - (5 ; denise.Ex 6 bray@omb.Ex 6 - (5
Subject: Re: WHTC Federal IT Event

Kudos as I thought it was a really fun event and Laura you were an EXCELLENT moderator. I loved how you let the two speakers talk and interact. You were great. Thank you! Hope you will consider doing a moderator role again! I promise to work out the tech glitches! Lee

Lee Dunn

Google
Ex 6 - (5 U.S.C.
Google Voice: Ex 6 - (5
Android Mobile: Ex 6 - (5 U.S.C.

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On Tue, Sep 15, 2020 at 5:54 PM Criste, Laura <Ex 6 - (5 U.S.C. Sec 552(b)(6)> wrote:

Thank you all for inviting me to participate in the event today. I enjoyed it! It was nice to meet Ms. Evans and to speak with Ms. Roat again.

Have a great evening,

Laura

From: Google Calendar <calendar-notification@google Ex 6> **On Behalf Of** Lee Dunn

Sent: Tuesday, September 15, 2020 1:08 PM

To: kwilcox@capitolhillcg Ex 6; Criste, Laura <Ex 6 - (5 U.S.C. Sec >;
stanley weakley@associates hq dhs Ex ; Lee Dunn <Ex 6 - (5 U.S.C. Sec >;
donna lohr@hq dhs Ex ; malcolm E mcconnell@omb Ex 6 - (5 ; denise Ex bray@omb Ex 6 -

Subject: WHTC Federal IT Event

Here is event link:

WHTC Federal IT Event

When Tue Sep 15, 2020 3:30pm – 4:30pm Eastern Time - New York

Where Google Meet - Link Below (map)

Who

- Kristina Wilcox - organizer
- Lee Dunn - creator
- Jones, Denise Bray B. EOP/OMB
- LOHR, DONNA
- Criste, Laura
- McConnell, Doc P. IV EOP/OMB
- WEAKLEY, STANLEY (CTR)

Simply click the link below to join:
[>https://link.edgepilot.com/s/ff5ae9ba/zbmpDwrJoE6VsGMZyBe5TA?u=https://lh5.googleusercontent.com/proxy/bWvYBOb7O03a7HK5iKNEAPoUNPEXH1CHZjuOkiqxHx8OtyVn9sZ6Ktl8hfqBNQUUbCDg6T2unnsHx7RSkCyhrKgHcdoosAW8POQJm_ZEvZU9ZfAE7mZIBGr_tDIF8Z_rSzXcjTffVXg3M46v<]
meet.google.com/bqm-tzby-zfv
Join by phone
(U Ex 6 - (5 U.S.C. Sec 552(b)(6))

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[EXTERNAL] This is An Education & Philanthropy of Demographic Change & it needs Funding

From: Antoine Germanos <Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: The House <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, ILMSNews <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, omb Ex 6 - (5 U.S.C. Sec, Microsoft <msa Ex 6 - (5 U.S.C. Sec >, partnersuppor Ex 6 - (5, msa Ex 6 - (5 U.S.C. Sec 552(b)(6)), googlemybusiness-support(Ex 6 - (5, FN-OMB-OMBPress Ex 6 - (5 U.S.C. Sec, Microsoft <Ex 6 - (5 Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Fri, 18 Sep 2020 03:02:34 -0400

ttps://>www.calcalistech.com/ctech/articles/0,7340,L-3850219,00.html<

Thank You. since day 1 i think u were st least better than others.
but my fear was in the right place and what i thought , all of what i wote my real id ? enough! was true.

Don't give up on people!
you know how to applause in victory & where i am applause in cimetries.

Accordingly
Dear Microsoft;
i am happy that by now you are understanding me more:
for this i need to:
- Add Azure Israel Government along with USA Government : as you see this can put me under great threat locally in Lebanon : i am Lebanese (Jewish origins) but here bylaws : " Every Lebanese that even communicates with any Israeli or Israel is a Traitor that is applicable on him only 1 sentence : Death Penalty ".
- As weird as this may look, as obsolete it should and can be, specially now while all the Arab States with Mr. President Trump Efforts are signing Peace with Israel ; Why not to be the Leaders in doing it for Lebanon?
- This is a Personal initiative ; but if not for this, what for "Azure Government" Program can better be for ? it is for Us to be the Leaders of Tomorrow: This is why i choose Azure Government and i was

Extremely Happy to see Israel Disclosure and my acceptance in this Program from Both USA and Israeli sides through Microsoft.

This may seem idealistic, but 3 weeks ago who would have said you will be having an israeli embassy in Bahrain and Dubai? This is coming sooner than we expect.
As well, This can get me killed here sooner than you expect.
Which Choice would you take? The Choice that can be approved and acknowledged by Both USA and Tel Aviv, and You, as well Financial Resources, this being officially under "Educational Program" rather than Political or Government affairs as well.
Would Microsoft Walk me through? Azure Government if not this, then what is ?

ANTOINE GERMANOS
Notary Public - International Business Law Specialist

Notary Public ATT. Antoine Germanos Premises
GF, 1st & 2nd Floor; Mount Lebanon Main Highway
Jal El Dib ; Mount Lebanon - Lebanon
Tel/Fax: Ex 6 - (5 U.S.C. Sec 552(b)(6))
E-mail: Ex 6 - (5 U.S.C. Sec 552(b)(6))
P.O Box: 2038 1202. >www.antoinegermanos<.net

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[EXTERNAL] This is An Education & Philanthropy of Demographic Change & it needs Funding

From Magento Support (Magento) [redacted]
:

Cc: Partnersupport [redacted], Microsoft [redacted] "Googlemybusiness-support@google [redacted] Msa <msa@communication.onmicrosoft.com>, The House [redacted], ILMSNews [redacted] Omb [redacted] FN-OMB-OMBPress [redacted] Microsoft [redacted]

Date: Fri, 18 Sep 2020 03:02:46 -0400

##- Please type your reply above this line -##

You are registered as a CC on this request (343227). Reply to this email to add a comment to the request.

Magento Support (Partner Portal)

Sep 18, 2020, 0:02 PDT

Please log in to submit a ticket.

Partner Support has moved to a new support portal. To create a ticket for Partner Support:

1. Login to >https://partnersupport.magento.com<
2. Click on 'Submit a Ticket' in the top right
3. Fill out the form and Click 'Submit'

Thank you,
Magento Partner Support

Antoine Germanos

Sep 18, 2020, 0:02 PDT

ttps://>www.calcalistech.com/ctech/articles/0,7340,L-3850219,00.html<

Thank You. since day 1 i think u were st least better than others.
but my fear was in the right place and what i thought , all of what i wote my real id ? enough! was true.

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Would Microsoft Walk me through? Azure Government if not this, then what is ?

ANTOINE GERMANOS
Notary Public - International Business Law Specialist

Notary Public ATT. Antoine Germanos Premises
GF, 1st & 2nd Floor; Mount Lebanon Main Highway
Jal El Dib ; Mount Lebanon - Lebanon
Tel/Fax: Ex 6 - (5 U.S.C. Sec 552(b)(6))
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(file:///var/containers/Bundle/Application/0AB0D8ED-846C-4F10-96CA-6DD0FB71D907/Spark.app/smi-composer.bundle/>www.antoinegermanos.com).net<
(file:///var/containers/Bundle/Application/0AB0D8ED-846C-4F10-96CA-6DD0FB71D907/Spark.app/smi-composer.bundle/>www.antoinegermanos.com<)

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[EXTERNAL] Re: Quick introduction

From: Sitaram Iyer [redacted]
To: "Hashimoto, John" [redacted]
Date: Sun, 20 Sep 2020 23:52:32 -0400

Good gracious, I fully dropped the ball on this thread. I must have accidentally archived it, and only now found it when searching for Matt. My apologies :(

I suppose better late than never. Thanks, Matt, for the connection, and as usual you're being way too generous. (Moving you to bcc)

John, glad to e-meet you. I used to work on Jobs and Education search, and am now looking into helping people with key topics around the COVID-induced financial crisis. I am also advising teams who surface key information about various benefits on Search (like [unemployment]). Happy to chat if you are still interested! Let me know, I have time tue/wed this week.

Sitaram

On Mon, Jul 6, 2020 at 10:50 AM Hashimoto, John [redacted] wrote:

> Matt – thank you for connecting us.
>
> Sitaram – I too am a WW fan (in fact, Marty Sheen had me at Apocalypse Now). I welcome the opportunity to schedule an intro call in the next few weeks. Do let me know if you have a window so I can get your expert POV on some of the "jobs to be done" for Search at VA.
>
> Best,
>
> John

From: Cutts, Matthew D. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >
Sent: Monday, July 6, 2020 1:45 PM
To: sitaram Ex 6 - (5 ; Hashimoto, John Ex 6 - (5 U.S.C. Sec >
Subject: [EXTERNAL] Quick introduction

Sitaram, I wanted to introduce you to John Hashimoto. John is a US Digital Service team member and has been working on organic search for the new va.gov website that we built with the VA a couple years ago. John would love to make sure that authoritative VA content is appropriately represented for Veterans who are searching for more information.

John, Sitaram Iyer is one of the unsung heroes at Google in terms of search. He's also done a lot of deep thinking about the power of search to amplify high-quality content from the government.

I'd love if you get a chance to connect and compare notes. John started at USDS during the COVID craziness, so he's been climbing the extra-steep learning curve under new constraints. Sitaram is a West Wing fan and full disclosure: I hope that Sitaram will do a tour of public service when the time is right. Fingers crossed that you get to chat!

Best wishes,

Matt

[EXTERNAL] AGC Follow Up

From: Cyntethia Brown <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex

To: kclay@tncEx, jennifer@techtalentprojectEx, sarayu.srinivasan@pifEx, mejphd@gmailEx 6, stephen.almond@weforumEx, "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex rschlotterer@worldbankEx, "Brown, Dustin S. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b) Ex, mihmj@gaoEx, allisonbrigati@gsaEx, noveck@tech.njEx, davidlebryk@treasuryEx, xavier_briggs@nyuEx, mcguinness@newamericaEx, nanexplor@gmailEx 6, dwennergren@actiacEx, mott@icmaEx, smogulescu@volckeralliance Ex, annerung@amazonEx 6, digiammarino_frank@bahEx 6, allen_thad@bahEx 6, weggers@deloitteEx 6, dmader@deloitteEx 6, kimberlyEx ccabe@gmailEx 6, werfeldanny@bcgEx 6, petersEx yle@advisor.bcgEx 6, robertEx hea@us.gtEx 6, kettl@austin.utexasEx, janefountain@gmailEx 6, ellen622@aolEx 6, mpisano@price.uscEx, akhademi@vtEx, jwidner@princetonEx, rtobias1@verizon.net, mark.bolter@us.ibmEx 6, pollyhall@hq.dhsEx, ajdenzer@gmailEx 6, joshuagotbaum@gmailEx 6, johnkosk@aolEx 6, joiwindronen@ethosdcEx 6, joiwinEx ronen@wheelhousegroupEx 6, billEx haile@agilegovleadersEx, tsuder@atarcEx, davidEx ummers@pmiEx, chrisoerdieu@ibmEx 6, jrodgers@nascaEx, ganapati@fiuEx, sorayEx orrea@hq.dhsEx, John Kamensky <Ex 6 - (5 U.S.C. Sec 552(b)(6)) kaEx feder@tech.njEx, tparker@icmaEx, davidmfisher@hotmailEx 6, dearEx evans@austin.utexasEx, donnamarcus308@gmailEx 6, mifitzpatrick@googleEx 6, scottquehl@gmailEx 6, sgoldsmith@sgoldsmithEx 6, dhananiqahir@bcgEx 6, kthurm@clintonfoundationEx, mjoyce@brookingsEx, edwiEx au@oecdEx, jamiEx erryhill@oecdEx, joel@odenterpriseEx, rmgordon@us.ibmEx 6, Ines Mergel <Ex 6 - (5 U.S.C. Sec >, Andrew Whitford <Ex 6 - (5 Ex C. rdon@imperiumglobaladvisorsEx 6, victoria@softwareEx, Sally Jaggar <Ex 6 - (5 U.S.C. Sec amEx edwards@treasuryEx, annEx sui.7@ndEx, donald.siegel.1@asuEx, merez@technion.ac.il, Mary Feeney <mkfeeney@asuEx >, gedesaye@gmailEx 6 Joe Mitchell <Ex 6 - (5 U.S.C. Sec James Higgins <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Teresa W. Gerton <Ex 6 - (5 U.S.C. Sec jordon@imperiumglobaladvisorsEx 6, Dan Chenok <Ex 6 - (5 U.S.C. SeEx 6, smaier@managementconceptsEx 6, kspiegelthal@managementconceptsEx 6, mclark@managementconceptsEx 6

Date: Mon, 21 Sep 2020 17:22:42 -0400

Attachments: Agile Government Network Members Meeting Chat Log 09.10.2020.docx (19.83 kB)

Thanks to those of you who participated in the Agile Government Network meeting on September 10th. It was an extremely energetic and effective discussion.

Attached is the Chat Log from the session. Anyone who would like to make additional comments, please do so by responding to this email. Shortly, we will be sending out information about the next meeting which will occur at a time to be determined on 11/17. This meeting will be in conjunction with the OECD "Aftershock" discussion which we will also describe shortly.

We have a session planned for the Fall Meeting that will feature Ines, Andy and Sukumar as well as Dan and myself.

Following the 11/17 meeting, we will be reaching out to members for ideas about what we should focus on next year.

The Network is maturing and its scope is expanding.

Please follow the link below to view the zoom recording of the September 10th session -

>https://us02web.zoom.us/rec/share/KXoXbsS8LvnOo8m4nocVYF-IP_liHVZIrTMkocGuc3BifUd5HLK2z_SN3mJShoEw.CuVVxS5xPo-W6TTc<

Thanks to all of you for your support,
Ed DeSeve
Coordinator

Re: [EXTERNAL] AKI Model - Technical Plan

From: Anthony Phalen [redacted]

To: Ivan Protsyuk [redacted]

Cc: "Stewart, William R." [redacted] Harry Askham [redacted] "Alterovitz, Gil" [redacted] "Colon Vargas, Nelson" [redacted], "Barrett, Jeffrey J. EOP/OMB" [redacted], Joel Minton [redacted] Francisco Rubio-Bertrand [redacted], Martin Seneviratne [redacted] Karthikesalingam [redacted], Ali Connell [redacted], Anuraag Khandelwal [redacted]

Date: Wed, 23 Sep 2020 10:20:18 -0400

Hi Will and team,

On the back of Ivan's response, I wanted to check to see if there was any additional feedback before we get started on executing the technical plan. If we are good to go, I'll suggest a few time slots for a regular call to check-in on technical progress.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google [redacted]

On Thu, Sep 10, 2020 at 9:48 AM Ivan Protsyuk [redacted] wrote:

> Hi Will,
>
> Let me address the points you raised:
>
> 1. Since the VA dataset provided to us originally was bucketed into 6h intervals, we have no information about ordering of events within a given bucket as well as actual lab times. Therefore

our models return predictions in the same fashion. I agree though that it's not particularly useful for prediction windows <= 6h.

2. We are using a simple EHR representation for every patient in a form of protobuf messages whose description we are happy to include into the design doc.
In short, a single message contains all events from the original VA dataset for a specific patient listed in chronological order with some markers for in-patient and out-patient events.
Our thinking is one such message can be used as input to the prediction service, and the output, in turn, would contain predictions for AKI risk and lab values for future time buckets (i.e. those after the last bucket in input patient's history).

3. Makes sense. We will enable JSON-based REST API as it is actually part of the GRPC library: both REST and GRPC endpoints will be available at hosts running the prediction service.

5. I think it's hard to send a final list of libraries at the minute as there is some uncertainty about the implementation path we'll take.
Certainly, we are going to make use of general-purpose Python libraries: Protobuf, GRPC, TensorFlow 1.15, Abseil. OpenAith2.0 is included into the GRPC package.

Looking forward to your further feedback,
Ivan

On Wed, Sep 9, 2020 at 2:43 PM Stewart, William R. <[redacted]> wrote:

> (again removing Charles Worthington and Dr. Osbourne as these details are below their respective roles)
>
> Anthony,
>
> Have read your explanation of the interface and have a couple of questions to start with;
>
> > "…a simple network API for sending a patient history as
> > input and retrieving AKI & labs predictions as output. Both input and output are bucketed in time with 6 hours granularity (i.e. the day consists of 4 equal adjacent time buckets starting at 12:00 AM)."

1. When you say the input is bucketed in time with 6 hours of granularity, is the actual lab time taken into consideration? For example, if a lab was taken 4 or 10 hours after a previous one, will the time recorded be reset to 6 hours after the previous, or is there some other meaning intended? One concern is that an input towards the end of a 6 hour window with a 6 hour prediction of injury gives little time to respond. If there was a requirement exchange with a VA (or other) physician that concluded this was acceptable, please share that exchange and we'll withdraw the comment.
2. It is not clear how much of the EHR record is entered via this interface, and if there is a separate interface for just the lab reports

"- Using the AKI prediction model as tf.SavedModel

- Simple wrapper around the model exposing a GRPC API for client queries

- All I/O messages implemented as protocol buffers (*protos, protobufs*)

- Docker container runnable on a Red Hat Enterprise 7.1"

3. tf.SavedModel is appropriate, as is RHE 7.1. The VA focuses now on RESTful APIs utilizing JSON, so if those are provided, we will be happy to have you include the GRPC interfaces as well.
4. Agree with exploring tf.serving, and with the suggested fallback if that becomes an issue.
5. Security: We are running down the full list of security requirements that will have to be included and will be tested for, so that list will come later. Please send the list of open source libraries. Utilizing OpenAuth2.0 is one starting point.

Thanks,

Will Stewart

Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis

IAS Enablement Team Lead | Veteran Experience Services

National Artificial Intelligence Institute | NAII

DevOps Transformation | Product Line Architecture Change Team

DevOps Transformation | Emerging Technologies Change Team

Enterprise Program Management Office (EPMO)

Office of Information Technology (OIT)

Department of Veterans Affairs

Phone [redacted]

Email: [redacted]

From: Anthony Phaler [redacted]
Sent: Tuesday, September 8, 2020 10:15 PM
To: Ivan Protsyuk <[redacted]
Cc: Stewart, William R [redacted]; Harry Askham <[redacted]
Alterovitz, Gil <[redacted]; Worthington, Charles [redacted]
Osborne, Thomas F. [redacted]>; Colon Vargas, Nelson
[redacted]; jeffre[redacted]barrett@omb.[redacted] Joel Minton
[redacted]; Francisco Rubio-Bertrand [redacted]; Martin Seneviratne
[redacted] Alan Karthikesalingam [redacted]>; Ali Connell
Anuraag Khandelwal [redacted]
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I wanted to bump this email up following the long weekend. Once we hear back from you that the plan looks good, we will begin executing the plan on our side.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@googl Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Tue, Aug 25, 2020 at 11:49 AM Anthony Phalen <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

> Hi VA team,
>
> Ivan has put together a design document outlining the detailed technical plan for preparing the AKI model for the VA (see attached). It would be great to get any feedback you have on the plan. We are estimating that with the engineering work required on our side and our standard legal/compliance reviews the plan will take about 9 weeks to complete.
>
> Once we are aligned on the final design document, we can setup regular technical calls to collaborate throughout the process.
>
> Thanks,
>
> Anthony
>
> Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Tue, Aug 18, 2020 at 10:42 AM Ivan Protsyuk <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

Hi Will,

Thanks for confirming!

I'd like to double check the host OS requirements too. Is Red Hat Enterprise Linux the only preferred option for this project or other common distributions (e.g. Debian, Ubuntu, etc.) are suitable too? If the former, which RHEL version(s) need to be supported?

Ivan

On Tue, Aug 18, 2020 at 3:34 PM Stewart, William R. <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

Ivan,

You had noted "Docker containers are *generally* compatible with all Linux hosts" (emphasis mine). During the webcon we had previously, I thought I had heard some mention of specific environment needs, so I wanted to have a starting point for the hosting discussion. If the container would be completely agnostic with regard to host OS or any other external dependency (aside from the published API), then that is ideal.

Thanks,

Will Stewart

Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis

IAS Enablement Team Lead | Veteran Experience Services

National Artificial Intelligence Institute | NAII

DevOps Transformation | Product Line Architecture Change Team

DevOps Transformation | Emerging Technologies Change Team

Enterprise Program Management Office (EPMO)

Office of Information Technology (OIT)

Department of Veterans Affairs

Phone: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Email:

From: Ivan Protsyuk Ex 6 - (5 U.S.C. Sec 552(b)(6))

Sent: Monday, August 17, 2020 1:28 PM

To: Anthony Phalen Ex 6 - (5 U.S.C. Sec

Cc: Harry Askham < Ex 6 - (5 U.S.C. Sec 552(b)(6)) tewart, William R. < Ex 6 - (5 U.S.C. Sec 552(b)(6)) Alterovitz, Gil < Ex 6 - (5 U.S.C. Sec 552(b)(6)) Worthington, Charles < Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Osborne, Thomas F. Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec 552(b)(6)) jeffrey.barrett Ex 6 - (5 ; Joel Minton ; Francisco Rubio-Bertrand Ex 6 - (5 U.S.C. ; Martin Seneviratne < Ex 6 - (5 U.S.C. Sec 552(b)(6)) Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Ali Connell < Ex 6 - (5 U.S.C. Sec 552(b)(6)) Anuraag Khandelwal < Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi all,

Will, as we are preparing a technical design doc for this project, I'd like to clarify what you wrote earlier as an initial technical requirement.

Does "Provide a Docker container based on a Redhat Enterprise host" mean a container runnable on a Redhat Enterprise host, not necessarily a container based on a Redhat base image?

To my knowledge, Docker containers are generally compatible with all Linux hosts (unless specific kernel features are used) so it'd be convenient to assume the base

image isn't fixed to be able to reuse existing solutions for model serving, e.g. tensorflow/serving.

Kind regards,

Ivan

On Wed, Jul 22, 2020 at 5:29 PM Ivan Protsyuk Ex 6 - (5 U.S.C. Sec wrote:

> Hi all,
>
> As Anthony introduced me last week, I've started working on a technical plan for the transfer and configuration of the AKI model at the VA.
> Just a few words about myself -- I've been an engineer on the EHR predictions team for 2+ yr focusing mostly on data pipelines implementing ingestion (ETL/preprocessing) and labelling of EHR.
>
> After going over our previous work on setting up a model inference service and checking options available at AWS for running inference, it seems we need to start with a very basic prototype that would demonstrate the transferability of the in-house proprietary model to an AWS EC2 instance. I'm imagining this being a basic RedHat-based container that does inference for input patient objects (our internal format based on tf.SequenceExample) one by one with no performance requirements. After we make sure the model produces expected output for input patients from our dataset, we can proceed with incremental improvements of this setup including the use of ML-specific tech offered by AWS, e.g. Elastic Inference, AWS Neuron, EC2 Inf1 instances etc. I'm not very familiar with this part of the AWS offer so we may want to experiment with them to optimize for performance/cost acceptable for the VA team.
>
> So answering the previous question from Will re the capacity of instances, I think we can start with a basic one, i.e. if 10k calls/hr is the possible minimum, let's go for it; otherwise even 1k should suffice in my opinion at these early stages. The instance should have a multi-core CPU (>= 4, the more we get the less time a single inference takes), 4GB RAM should be sufficient for now. We may want to increase these requirements once we get from the early prototype stage to the batch inference mode.
>
> The last bit on the actual process of configuring the prototype: I can create the container, test it locally in preparation for eventually sending it over to the VA team. However, in this case we'd need to agree upon a medium for sharing the container images. Do you have a technical preference? We can then review that with our legal team.
>
> In the meantime I'm working on a detailed technical design proposal that we will finalize internally before sharing with you all for review.

Thanks,
Ivan

From: Stewart, William R. <Ex 6 - (5 U.S.C. Sec
Sent: Monday, August 17, 2020 1:28 PM
To: Anthony Phalen <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Ivan Protsyuk <iprotsyuk@google.com>
Cc: Harry Askham <Ex 6 - (5 U.S.C. Sec n>; Stewart, William R <W552(b)(6)); Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Worthington, Charles <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Osborne, Thomas F. <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec 552(b)(6)) jeffrey.barrett<Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Joel Minton <Ex 6 - (5 U.S.C. Sec Francisco Rubio-Bertrand <frb@google.com>; Martin Seneviratne <Ex 6 - (5 U.S.C. Sec Alan Karthikesalingam <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Ali Connell <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Anuraag Khandelwal <Ex 6 - (5 U.S.C. Sec >
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Harry,

Let me reorder your questions, and ask a capacity question;

- Machine architecture (x86/ARM/etc)
  - Let's start with a generic AWS EC2 (to include Elastic Inference) or Azure VM
- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
  - Based on the above, given the range of calls per hour listed below, what AWS/Azure VMs would be recommended (per the vCPU and memory requirements, benefits of hyperthreading, Turbo Boosting, etc)?

- 10,000 calls/hour
- 25,000 calls/hour
- 100,000 calls/hour

Thanks,

Will Stewart

On Fri, Jul 17, 2020 at 5:19 PM Anthony Phalen [redacted] wrote:

> Hi all,
>
> I'm adding in +Ivan Protsyuk from our team who will be working on the technical aspects of the project as well.
>
> @Will: if you have any thoughts on Harry's additional questions that would be awesome:
>
> - The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
> - Machine architecture (x86/ARM/etc)
>
> Ivan will be working with Harry on the detailed technical documentation based on this info.
>
> Thanks,
>
> Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.com [redacted]

On Thu, Jul 9, 2020 at 5:11 AM Harry Askham <[redacted] wrote:

Thanks all, and for the additional technical context Will. That is the majority of the information I think we need - it would be useful to know in addition:

- The typical technical specs of an individual host (though since inference isn't very costly, I wouldn't expect bottlenecks here)
- Machine architecture (x86/ARM/etc)

As a next step, we'll work up more detailed technical documentation detailing the input/output formats and intended functionality and anchor future discussion around these specifics.

Harry

On Tue, 7 Jul 2020 at 14:07, Stewart, William R. [redacted] wrote:

Anthony,

We would like to understand the dependencies inferred in the last communication from your team, hence this will be an iterative discussion.

So as a starting point in this discussion, let's start with our input as "Provide a Docker container based on a Redhat Enterprise host, with all necessary libraries and binaries required to execute on a Redhat Enterprise host OS, and full API documentation that includes a description of the output data in the form of a data dictionary."

We can then drill down from there with a distro focused on these details,

Will Stewart

Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis

IAS Enablement Team Lead | Veteran Experience Services

National Artificial Intelligence Institute | NAII

DevOps Transformation | Product Line Architecture Change Team

DevOps Transformation | Emerging Technologies Change Team

Enterprise Program Management Office (EPMO)

Office of Information Technology (OIT)

Department of Veterans Affairs

Phon[Ex 6 - (5 U.S.C. Sec 552(b)(6))]

Email

From: Alterovitz, Gil [Ex 6 - (5 U.S.C. Sec

Sent: Tuesday, July 7, 2020 12:43 AM

To: Anthony Phalen <[Ex 6 - (5 U.S.C. Sec]

Cc: Worthington, Charles <[Ex 6 - (5 U.S.C. Sec 552(b)(6))] Osborne, Thomas F. <[Ex 6 - (5 U.S.C. Sec]>; Colon Vargas, Nelson [Ex 6 - (5 U.S.C. Sec 552(b)(6))]; jeffre[Ex]arrett[Ex 6 - (5 6 -]; Joel Minton [Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Francisco Rubio-Bertrand <[Ex 6 - (5 U.S.C.]; Martin Seneviratne <martsen@google.com>; Harry Askham [Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Alan Karthikesalingam [Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Ali Connell [Ex 6 - (5 U.S.C. Sec]; Anuraag Khandelwal [Ex 6 - (5 U.S.C. Sec]; Stewart, William R. <[Ex 6 - (5 U.S.C. Sec]

Subject: RE: [EXTERNAL] AKI Model - Technical Plan

Hi Anthony,

Thanks for the note. Will (in this chain) can send more info on this as next step.

Thanks,

Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen [redacted]

Date: Tuesday, Jul 07, 2020, 12:29 AM

To: Alterovitz, Gil [redacted]

Cc: Worthington, Charles <[redacted], Osborne, Thomas F.[redacted], Colon Vargas, Nelson <Nelson.ColonVargas@va.gov>, jeffrey.j.barrett[redacted] <jeffrey.j.barrett[redacted]>, Joel Minton <jrminton@google.com>, Francisco Rubio-Bertrand <frb@google.com>, Martin Seneviratne <martsen@google.com>, Harry Askham <askham@google.com>, Alan Karthikesalingam <alankarthi@google.com>, Ali Connell <connella@google.com>, Anuraag Khandelwal <anuraagk@google.com>, Stewart, William R. <William.Stewart9@va.gov>

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I wanted to check in to see if now would be a good time to circle back. I know your schedules are incredibly busy, so no worries if you need more time to review all of this material, but let me know if a check-in call would be helpful at some point this week.

On a related note, @**Gil**: did you get a chance to determine the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA?

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.com | 781-929-7763

On Fri, May 22, 2020 at 6:07 PM Alterovitz, Gil <Gil.Alterovitz@va.gov> wrote:

> Thanks Anthony. Adding Will here per note below.
>
> Gil
>
> Sent with BlackBerry Work
> (>www.blackberry.com<)

From: Anthony Phalen <aphalen@google.com>

Date: Friday, May 22, 2020, 2:33 PM

To: Alterovitz, Gil <Gil.Alterovitz@va.gov>

Cc: Worthington, Charles <Charles.Worthington@va.gov>, Osborne, Thomas F. <Thomas.Osborne@va.gov>, Colon Vargas, Nelson <Nelson.ColonVargas@va.gov>, jeffrey.j.barrett[redacted] <jeffrey.j.barrett[redacted]>, Joel Minton <jrminton@google.com>, Francisco Rubio-Bertrand <frb@google.com>, Martin Seneviratne <martsen@google.com>, Harry Askham <askham@google.com>, Alan Karthikesalingam <alankarthi@google.com>, Ali Connell <connella@google.com>, Anuraag Khandelwal <anuraagk@google.com>

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi all,

Thanks for the call this week to discuss the technical plan for delivering the AKI model to the VA. Attached are a couple supplementary reference docs:

- **AKI model - Technical Description**: I'm resurfacing the doc we shared before our initial call that provides a technical description of the model and pre-processing.
- **draft Nature Protocols manuscript**: this is still in the review stage with Nature Protocols, but provides details on the pre-processing pipeline. The published Nature paper from last summer is here.

The **next step** is that Gil is going to report back with a recommendation for the best executable and containerized format for the AKI model (based on the platforms the VA plans to use for operationalizing the model), such that inference can be replicated within the technical ecosystem at VA.

In addition, below are the questions from Will that the folks on the phone didn't get to see because they came through the chat and the initial thoughts we talked through on the call:

- *Can the container specifics be described, i.e, OS, API, ability to utilize Elastic Inference, etc?* These could be custom to what the VA finds useful. De facto open source may be the best way to go.
- *Are there metrics that this model exhibits, such as AUC, MAE, RMSE, etc?* The metrics that were published on in the Nature paper would be the best source.
- *What about the feature space? Was there a dimensionality reduction step and if so, what was the reduced feature set count?* Because of the nature of the heavily hashed dataset, the feature set was large and included a lot of rare features. If the VA is using a less hashed dataset independently on future work behind the VA firewall, there would be value in doing some different cleaning with a small feature set. We can discuss further ideas around this on the next calls.
- *Can we obtain a recap of all the points Google has brought up during this call, including results, lessons-learned, and thoughts about what would be a better way to do this again?* The docs on this thread should be a good starting point, but I think the most value will come in ongoing technical discussions between the teams.

I didn't have Will's email, so if someone can add him to this thread that would be great. Once the VA team has a chance to digest this information and Gil has the answer on the ideal model format, we can organize another technical call to continue the conversation.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.com | 781-929-7763

On Tue, May 19, 2020 at 10:28 PM Anthony Phalen <aphalen@google.com> wrote:

Hi Gil,

Thanks very much. It sounded like Mayo 20th from 2-3 pm EST would work best for the most people, so I've just sent an invite out.

Talk soon,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.com | 781-929-7763

On Tue, May 19, 2020 at 4:45 PM Alterovitz, Gil <Gil.Alterovitz@va.gov> wrote:

Thank you, Anthony. Things are ok here. I hope all is ok there.

It looks like a promising plan. There may be a few items to collaborate to define details (eg container details, "VA can use the Methods section of the Nature paper and the draft Protocols paper to replicate the pipeline"). In terms of times, the afternoons of May 20 and 21 look good here.

Best,

Gil

Sent with BlackBerry Work
(>www.blackberry.com<)

From: Anthony Phalen <aphalen@google.com>

Date: Sunday, May 17, 2020, 9:51 PM

To: Worthington, Charles <Charles.Worthington@va.gov>, Osborne, Thomas F. <Thomas.Osborne@va.gov>, Alterovitz, Gil <Gil.Alterovitz@va.gov>, Colon Vargas, Nelson <Nelson.ColonVargas@va.gov>, jeffrey.j.barrett[redacted] <jeffrey.j.barrett[redacted]>

Cc: Joel Minton <jrminton@google.com>, Francisco Rubio-Bertrand <frb@google.com>, Martin Seneviratne <martsen@google.com>, Harry Askham <askham@google.com>, Alan Karthikesalingam <alankarthi@google.com>, Ali Connell <connella@google.com>

Subject: [EXTERNAL] AKI Model - Technical Plan

Hi VA team,

I hope you and your families are staying safe and healthy. I can imagine the last couple months have been incredibly busy on the VA side. We wanted to send along a first draft of the technical plan for delivering the AKI model to the VA for your review (see attached).

It would be great to walk through it together on a call if you have time this week. Here are a few times that would work for us:

- May 19: 9 - 10 am EST
- May 20: 9 - 10 am or 12 - 12:30 pm or 2 - 3 pm EST
- May 21: 2 - 3 pm EST

Let me know if any of these time blocks would work for a 30 min call and I can send an invite.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.com | 781-929-7763

[EXTERNAL] Re: Five years ago today...

From: Jennifer Cleaver [redacted]

To: Kevin Bielke <[redacted]

Cc: Courtney Rose [redacted], Alex Merz [redacted], Andrew Roos <[redacted], Jessie End <[redacted], Lee Carosi Dunn [redacted], "Grossfeld, Angela S. EOP/OMB" [redacted]>

Date: Wed, 23 Sep 2020 01:03:06 -0400

+Ang!

On Tue, Sep 22, 2020 at 11:14 PM Jennifer Cleaver [redacted] wrote:

> Lee, thanks for surfacing, what a memorable offsite (remember when we used to have offsites? to get us out of the office?)
>
> The irony in all of this is that I now sit in HR 😂
>
> Can we get some photos of the cuteness or whatever else is happening out there? Babies, families, pets, vacations - whatever you have. I was hugely preggo and Courtney let me have my own room then (still grateful!) Here is a pic of [redacted] and [redacted] today.
>
> [redacted]
>
> On Tue, Sep 22, 2020 at 10:39 PM Kevin Bielke [redacted] wrote:
>
> > What a funny memory....a boat and a campfire do sound nice right about now (minus the bunk beds).

Lee, I still occasionally read “Duck for President” to my girls. It was a perfect gift and continues to warm my heart.

I hope you're all happy and healthy.

KB

On Tue, Sep 22, 2020 at 10:21 PM Courtney Rose [Ex 6 - (5 U.S.C. Sec 552(b)(6))] > wrote:

> Cleaver for the win!
>
> As odd as that night was, I'd trade it in for tonight. We were TOGETHER. On a BOAT! Sleeping mere INCHES from each other! Okay maybe not so much on the last piece.
>
> Miss you all. Hope you are finding some joy this fall and taking good care.
>
> Thanks for the throwback, Lee!
>
> On Tue, Sep 22, 2020 at 10:19 AM Alex Merz <[Ex 6 - (5 U.S.C. Sec 552(b)(6))] wrote:
>
> > Miss all of you so much - that period was really interesting!
> >
> > Highlight of the night was Jen's cards against humanity selection that she somehow masterfully inserted into an all hands the next week.....
> >
> > -A.
> >
> > On Tue, Sep 22, 2020 at 10:04 AM Lee Carosi Dunn <[Ex 6 - (5 U.S.C. Sec 552(b)(6))] rote:
> >
> > > We were in front of a roaring fire pit in MI for a GAMT offsite...the picture below just came up on my personal phone and made me think of all of you.
> > >
> > > Hope this email finds all of you, and your families, healthy and well. Roos and Angela have had the cutest babies, Aaron was on Jeopardy, and so much more has happened over the past five years. I will remember this offsite five years ago for so much, but mostly for being asked to play Crimes Against Humanity and exclaiming, "This is NOT HR approved," and storming off to bed in that great bunk bed room with Courtney, Angela and Jessie.
> > >
> > > Cheers to all far and wide, and know that 2015 was by far the most interesting year at Google I have had. (And that is saying a lot as 2016 was insane.)

Sep 22, 2015 Pinckney, MI
Ex 6 - (5 U.S.C. Sec 552(b)(6))
This week
5 years ago

Lee Dunn

Google

leedunn@google.(5 Ex 6 -

Google Voice Ex 6 - (5 U.S.C. Sec 552(b)(6))

Android Mobile: Ex 6 - (5 U.S.C. Sec 552(b)(6))

--

Alex Merz | Head of Business Performance, AMER, Google Cloud| atmerz@google Ex 6 - (5 U.S.C. Sec 552(b)(6))

--

Courtney K. Rose |	Industry Director, Government & Advocacy |	ckuhl@google |	Ex 6 - (5 U.S.C. Sec 6 - (5 U.S.C.

--

Kevin Bielke
Head of Performance, CG&E
kbielke@google Ex 6 (5 Ex 6 - (5 U.S.C. Sec 552(b)(6))

--

Jen Cleaver | Business Planning Lead | POps Strategy & Integration
she/her

--

Jen Cleaver | Business Planning Lead | POps Strategy & Integration
she/her

RE: [EXTERNAL] AKI Model - Technical Plan

From "Stewart, William R." Ex 6 - (5 U.S.C. Sec
:

To: "Stiggers, Bridget L." <Ex 6 - (5 U.S.C. Sec , Anthony Phalen <Ex 6 - (5 U.S.C. Sec

Cc: Ivan Protsyuk <Ex 6 - (5 U.S.C. Sec , Harry Askham <Ex 6 - (5 U.S.C. Sec "Alterovitz, Gil" <Ex 6 - (5 U.S.C. Sec , "Colon Vargas, Nelson" <Ex 6 - (5 U.S.C. Sec , "Barrett, Jeffrey J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Joel Minton Ex 6 - (5 U.S.C. Sec , Francisco Rubio-Bertrand Martin Seneviratne <Ex 6 - (5 U.S.C. Sec Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec , Ali Connell Ex 6 - (5 U.S.C. Sec Anuraag Khandelwal Ex 6 - (5 U.S.C. Sec , "Fourcade, Joseph A." Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Wed, 23 Sep 2020 15:44:59 -0400

Thank you, Bridget

Will

From: Stiggers, Bridget L. Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, September 23, 2020 2:04 PM
To: Anthony Phalen Ex 6 - (5 U.S.C. Sec ; Stewart, William R. <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Ivan Protsyuk Ex 6 - (5 U.S.C. Sec >; Harry Askham <Ex 6 - (5 U.S.C. Sec>; Alterovitz, Gil Ex 6 - (5 U.S.C. Sec ; Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec jeffrey.j.barrett Ex 6 - (5 U.S.C. Sec ; Joel Minton Ex 6 - (5 U.S.C. Sec >; Francisco Rubio-Bertrand Ex 6 - (5 U.S.C. ; Martin Seneviratne Ex 6 - (5 U.S.C. Sec ; Alan Karthikesalingam Ex 6 - (5 U.S.C. Sec ; Ali Connell Ex 6 - (5 U.S.C. Sec ; Anuraag Khandelwal Ex 6 - (5 U.S.C. Sec ; Fourcade, Joseph A. <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: RE: [EXTERNAL] AKI Model - Technical Plan

Will et al.
OIS DevSecOps will return comments by Monday.

BRIDGET STIGGERS
OIS/ESA DevSecOps Lead
Department of Veterans Affairs
Office of Information Security
Enterprise Security Architecture
GFE Mobile: Ex 6 - (5 U.S.C. Sec

Email: Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Anthony Phalen <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Wednesday, September 23, 2020 11:34 AM
To: Stewart, William R. Ex 6 - (5 U.S.C. Sec
Cc: Ivan Protsyuk <Ex 6 - (5 U.S.C. Sec Harry Askham Ex 6 - (5 U.S.C. Sec ; Alterovitz, Gil Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Colon Vargas, Nelson Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; jeffrey.j.barrett Ex 6 - (5 U.S.C. Joel Minton Ex 6 - (5 U.S.C. Sec Francisco Rubio-Bertrand Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Martin Seneviratne Ex 6 - (5 U.S.C. Sec ; Alan Karthikesalingam <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Ali Connell <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Anuraag Khandelwal Ex 6 - (5 U.S.C. Sec ; Stiggers, Bridget L. <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Fourcade, Joseph A. Ex 6 - (5 U.S.C. Sec 552(b)(6)) >
Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Thanks for the update, Will. We will stand by for that feedback.

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Wed, Sep 23, 2020 at 11:21 AM Stewart, William R Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

> Anthony,
>
> We are awaiting input from the Office of Information Security, which is required in order to ensure the requisite security design compliance and constraints are identified with sufficient specificity.
>
> Thanks,
>
> Will Stewart
> Senior Solution Architect | EA, SA
> Demand Management | Intake and Analysis
> IAS Enablement Team Lead | Veteran Experience Services
> National Artificial Intelligence Institute | NAII
> DevOps Transformation | Product Line Architecture Change Team
> DevOps Transformation | Emerging Technologies Change Team
> Enterprise Program Management Office (EPMO)
> Office of Information Technology (OIT)
> Department of Veterans Affairs

Phone Ex 6 - (5 U.S.C. Sec 552(b)(6))

Email:

From: Anthony Phalen <Ex 6 - (5 U.S.C. Sec >

Sent: Wednesday, September 23, 2020 10:20 AM

To: Ivan Protsyuk <Ex 6 - (5 U.S.C. Sec

Cc: Stewart, William R. Ex 6 - (5 U.S.C. Sec >; Harry Askham <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ;

Alterovitz, Gil <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec

jeffrey.j.barret Ex 6 - (5 ; Joel Minton Ex 6 - (5 U.S.C. Sec ; Francisco Rubio-Bertrand

<Ex 6 - (5 U.S.C. ; Martin Seneviratne Ex 6 - (5 U.S.C. Sec >; Alan Karthikesalingam

Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ali Connell Ex 6 - (5 U.S.C. Sec ; Anuraag Khandelwal

Subject: Re: [EXTERNAL] AKI Model - Technical Plan

Hi Will and team,

On the back of Ivan's response, I wanted to check to see if there was any additional feedback before we get started on executing the technical plan. If we are good to go, I'll suggest a few time slots for a regular call to check-in on technical progress.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Thu, Sep 10, 2020 at 9:48 AM Ivan Protsyuk Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

> Hi Will,
>
> Let me address the points you raised:
>
> 1. Since the VA dataset provided to us originally was bucketed into 6h intervals, we have no information about ordering of events within a given bucket as well as actual lab times. Therefore our models return predictions in the same fashion. I agree though that it's not particularly useful for prediction windows <= 6h.
>
> 2. We are using a simple EHR representation for every patient in a form of protobuf messages whose description we are happy to include into the design doc.

In short, a single message contains all events from the original VA dataset for a specific patient listed in chronological order with some markers for in-patient and out-patient events.
Our thinking is one such message can be used as input to the prediction service, and the output, in turn, would contain predictions for AKI risk and lab values for future time buckets (i.e. those after the last bucket in input patient's history).

3. Makes sense. We will enable JSON-based REST API as it is actually part of the GRPC library: both REST and GRPC endpoints will be available at hosts running the prediction service.

5. I think it's hard to send a final list of libraries at the minute as there is some uncertainty about the implementation path we'll take.
Certainly, we are going to make use of general-purpose Python libraries: Protobuf, GRPC, TensorFlow 1.15, Abseil. OpenAith2.0 is included into the GRPC package.

Looking forward to your further feedback,
Ivan

On Wed, Sep 9, 2020 at 2:43 PM Stewart, William R. Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

(again removing Charles Worthington and Dr. Osbourne as these details are below their respective roles)

Anthony,

Have read your explanation of the interface and have a couple of questions to start with;

> "...a simple network API for sending a patient history as
> input and retrieving AKI & labs predictions as output. Both input and output are bucketed in time with 6 hours granularity (i.e. the day consists of 4 equal adjacent time buckets starting at 12:00 AM)."

1. When you say the input is bucketed in time with 6 hours of granularity, is the actual lab time taken into consideration? For example, if a lab was taken 4 or 10 hours after a previous one, will the time recorded be reset to 6 hours after the previous, or is there some other meaning intended? One concern is that an input towards the end of a 6 hour window with a 6 hour prediction of injury gives little time to respond. If there was a requirement exchange with a VA (or other) physician that concluded this was acceptable, please share that exchange and we'll withdraw the comment.
2. It is not clear how much of the EHR record is entered via this interface, and if there is a separate interface for just the lab reports

> "- Using the AKI prediction model as tf.SavedModel
> - Simple wrapper around the model exposing a GRPC API for client queries
> - All I/O messages implemented as protocol buffers (*protos, protobufs*)
> - Docker container runnable on a Red Hat Enterprise 7.1"

3. tf.SavedModel is appropriate, as is RHE 7.1. The VA focuses now on RESTful APIs utilizing JSON, so if those are provided, we will be happy to have you include the GRPC interfaces as well.
4. Agree with exploring tf.serving, and with the suggested fallback if that becomes an issue.
5. Security: We are running down the full list of security requirements that will have to be included and will be tested for, so that list will come later. Please send the list of open source libraries. Utilizing OpenAuth2.0 is one starting point.

Thanks,

Will Stewart
Senior Solution Architect | EA, SA
Demand Management | Intake and Analysis
IAS Enablement Team Lead | Veteran Experience Services
National Artificial Intelligence Institute | NAII
DevOps Transformation | Product Line Architecture Change Team
DevOps Transformation | Emerging Technologies Change Team
Enterprise Program Management Office (EPMO)
Office of Information Technology (OIT)
Department of Veterans Affairs
Phone Ex 6 - (5 U.S.C. Sec 552(b)(6))
Email:

[EXTERNAL] Innovation in Financial Crime Detection and Compliance Roundtable [INVITATION]

From: Behnaz Kibria <Ex 6 - (5 Ex 6 - (5 >

To: "Renier, Jessica J. EOP/OMB" Ex 6 - (5 Ex 6 - (5 >

Date: Wed, 30 Sep 2020 10:20:43 -0400

Hi Jessica,

I am not sure whether you still track this topic in your new role, but I wanted to make sure to extend the invitation to join our upcoming virtual roundtable discussion titled "*Innovation in Financial Crime Detection and Compliance.*" The event is scheduled for Wednesday, October 7 from 10:30am - 12:00pm EST.

The closed-door event aims to engage financial market and banking regulators, industry associations, financial crime experts, RegTech thought leaders, and Google technologists in a moderated discussion around innovation in financial crime detection and compliance. Despite the billions of dollars spent by banks and financial institutions to detect and report suspicious activity, 95 percent of alerts are ultimately deemed "false positives" and approximately 98 percent of alerts never result in an actual Suspicious Activity Report (SAR) filing. What is more, despite the billions spent, banks have been fined hundreds of billions more for failing to properly identify activity that should have been flagged as suspicious. This laundering may take the form of drug trafficking, human trafficking, and terrorist financing.

This virtual roundtable discussion will center on common challenges and opportunities related to detecting suspicious financial activity that could be indicative of a crime, reporting such activity to authorities, and enhancing the overall cost-effectiveness, efficiency, and efficacy of such regimes. We will delve into ways that AI and machine-learning technologies are changing the nature of detection and compliance, whether public and private sector collaboration can improve outcomes and reduce financial crime, and steps that can be taken to speed the upgrade of our related systems.

We would very much welcome your participation in the roundtable discussion and will look forward to sharing further call-in details, agenda, and information regarding lead discussants closer to the date of the event.

If you are available to join the discussion, please let me know!

Best,

Behnaz

--

Behnaz Kibria

Senior Policy Counsel

Google Cloud

Ex 6 - (5 Ex 6 - (5 Ex 6 - (5

[EXTERNAL] Fwd: e-introduction: Shruti Nagarajan and Jenny Kwon

From: Michael Fitzpatrick <Ex 6 - (5 U.S.C. Sec >

To: "Mancini, Dominic J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >

Date: Mon, 05 Oct 2020 13:36:42 -0400

Attachments: Resume_Jenny Kwon.pdf (105.5 kB); Shruti Nagarajan_Resume_August 2020.pdf (160.4 kB)

FYI. CVs.

---------- Forwarded message ---------

From: **Renee Gregory** <Ex 6 - (5 U.S.C. Sec >

Date: Mon, Oct 5, 2020 at 9:03 AM

Subject: Fwd: e-introduction: Shruti Nagarajan and Jenny Kwon

To: Michael A. Fitzpatrick <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Resumes attached:

IAAF 2020 Breakout Sessions

From Interagency Accessibility Forum <Ex 6 - (5
:

To: cammie.truesdell@hhs.gov, "Maynor, Kate (OS/ASA/OCIO)" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec, "Fuoco, Angie" Ex 6 - (5 U.S.C. Sec Lawrence A Malakhoff (CENSUS/ADSD FED) <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. Sec >, "Crowell, Pierce" <pierce.crowell@ssa.gov>, murban@cdc.gov, David J Whittington (CENSUS/ADSD FED) <david.j.whittington Ex 6 - (5 U.S.C. bill.curtis-davidson Ex 6 - (5 U.S.C. Sec 552(b)(6)) rhonda.moore Ex 6 - (5 U.S.C. nodkumar Prabhakaran <Ex 6 - (5 U.S.C. Sec >, "Robertson, Scott M - ODEP" <Ex 6 - (5 U.S.C. Sec , Avis Ryan - M1ED Ex 6 - (5 U.S.C. Sec Antonia Harward - MY-C <Ex 6 - (5 U.S.C. Sec >, Ammie Farraj-Feijoo - QQE Ex 6 - (5 U.S.C. Sec 552(b)(6)) Daniel Williams - QQE <Ex 6 - (5 U.S.C. Sec >, Brooke Aiken <Ex 6 - (5 U.S.C. , Christopher Cotterman - MEB-C Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Jocelyn Blakely-Hil Ex 6 - (5 U.S.C. Sec .gov>, Yvette Gibson - M1ED <Ex 6 - (5 U.S.C. Sec >, "Paschel, Shannon L CIV DIA (US)" Ex 6 - (5 U.S.C. Sec >, Shannon Paschel <Ex 6 - (5 Ex 6 - (5 "Sharma, Siddhartha" <siddhartha_sharma@ios.doi.gov>, Watkins Angela Ex 6 - (5 U.S.C. Sec Ex 6 - (5 , "Fern, David" Ex 6 - (5 U.S.C. Sec >, Toni Bonitto - QQE Ex 6 - (5 U.S.C. Sec antoin E arrett@cms.hhs Ex 6 kimberly horter@cms.hhs Ex Katherine Eng Ex 6 - (5 U.S.C. Ex 6 - (5 >, Michael Horton - M1ED <michael.horto Ex 6 - (5 >, Andrew Nielson - M1ED Ex 6 - (5 U.S.C. Sec Dan Pomeroy - M1E Ex 6 - (5 U.S.C. Sec Camara Francis - M1V1CA <Ex 6 - (5 U.S.C. Sec >, jacobs@access-board.gov, "Kuk, Jennifer J. EOP/OMB" Ex 6 - (5 U.S.C. Sec <Ex 6 - (5 >, willie smith@do Ex 6 Samantha Evans <Ex 6 - (5 U.S.C. Sec 552(b)(6)) khays@illinois Ex 6 cpruitt@calstat Ex 6 - greggvan@umd.edu

Date: Mon, 05 Oct 2020 15:19:31 -0400

Hello everyone,

Please be advised that each breakout session has been pushed back 45 minutes.

The 1 p.m. session is now **1:45 - 2:30 p.m.**

The 2 p.m. session is now **2:45 - 3:30 p.m.**

The 3 p.m. session is now **3:45 - 4:30 p.m.**

Here is the link to the agenda for your review: >https://section508.gov/iaaf/agenda<.

Thank you.

[EXTERNAL] Response Requested - ELC Speaker Tech Check Scheduling

From: Gillian Hunt [redacted]

To: cabdolrahimi@deloitte[redacted], ahluwalia.gundeep@dol[redacted], fatima.akhtar@us.ibm[redacted], jeff[redacted]alstott@iarpa[redacted], gil.alterovitz@va[redacted], jomel_angat@fanniemae[redacted], vincen[redacted].annunziato@cbp.dhs[redacted], daronson@nsf[redacted], josearrie@gmail[redacted], rebecca[redacted]yers@opm[redacted], robert.bectel@ee.doe[redacted], nina.bianchi@fda.hhs[redacted], brank[redacted]bokan@cisa.dhs[redacted], omar.e.bouaichi@hud[redacted], debb[redacted]brock@nrel[redacted], gran[redacted]bromhal@netl.doe[redacted], melvin[redacted]rown@sba[redacted], jame[redacted]burd@cisa.dhs[redacted], drewcalcagno@google[redacted], jonathan.cantor@suntrust[redacted], mega[redacted]aposell@hq.dhs[redacted], natalie[redacted]arey@appian[redacted], ashley@ai-global[redacted], lou[redacted]charlier@dol[redacted], francis[redacted]sheila.k@dol[redacted], johnson.jacquelyn@dol[redacted], wool.susan.l@dol[redacted], sellers.angela.c@dol[redacted], calandrucci[redacted]eath[redacted]@dol[redacted], anil.chaudhry@gsa[redacted], tcc@mitre[redacted], casey.coleman@salesforce[redacted], sea[redacted]onnelly@cisa[redacted], kathy.conrad@accenturefederal[redacted], "Cooch, Shila R. EOP/OMB" [redacted], jecook@mitre[redacted], john.cordier@epistemix[redacted], kirsten[redacted]alboe@ferc[redacted], jdanker@easydynamics[redacted], f.devaulx@prometheuscomputing[redacted], stephen[redacted]dennis@hq.dhs[redacted], martha@dorrisconsulting[redacted], edwar[redacted]dowgiallo@dot[redacted], jama[redacted]-hindi@treasury[redacted], mark.forman@saic[redacted], gabriel@wapa[redacted], cieluch@wapa[redacted], meiman@wapa[redacted], smg@sei.cmu[redacted], omid@internetassociation[redacted], thoma[redacted].guido@va[redacted], chris.hamm@gsa[redacted], barbara[redacted]elland@science.doe[redacted], steven.hernandez@ed[redacted], natash[redacted]yler@ice.dhs[redacted], jennife[redacted]hill@fiscal.treasury[redacted], john.hill@fiscal.treasury[redacted], humblets@ornl[redacted], anil.john@dhs[redacted], tec[redacted]aouk@ocio.usda[redacted], rond[redacted]kent@fiscal.treasury[redacted], krista[redacted]nnard@gsa[redacted], robert[redacted]olasky@cisa.dhs[redacted], jmahoney@qti.qualcomm[redacted], skovac@zscaler[redacted], jonathan[redacted]raden@cisa.dhs[redacted], skunze@doc[redacted], rebecca.laborde@oracle[redacted], ke[redacted]eonard@dot[redacted], kh3m@andrew.cmu[redacted], adrienne.lotto@nypa[redacted], fms2@cdc[redacted], madry@mit[redacted], ashley.mahan@gsa[redacted], jmartin@mph.in[redacted], "Martinez, Shelly W. EOP/OMB" [redacted], MBX OMB LeveragingData [redacted], david.mcclure@accenturefederal[redacted], keith.mcfarland@esimplicity[redacted], jasminemllr@gmail[redacted], daniel.morgan@dot[redacted], barbara[redacted]horton2@va[redacted], charle[redacted]na@nist[redacted], melissa.oh@dhs[redacted], wanmei.ou@va[redacted],

jdos@umich[redacted], ed.pacchetti@ed[redacted], christopher.paris@va[redacted],
matthew[redacted]snor.civ@ma[redacted] alka[redacted]patel2.civ@mai[redacted], bajinder.paul@usda[redacted],
tonya[redacted]dkins@usda[redacted], kshemen[redacted].paul@va[redacted], japayn@microsoft[redacted],
dpeek@google[redacted], crystal.philcox@gsa[redacted], piletichjj@state[redacted], portilll@mail.nih[redacted],
laura.baileyjoell@nih[redacted], sokwoo.rhee@nist[redacted], jrolfes@cpsc[redacted], kell[redacted]rose@netl.doe[redacted],
bobby[redacted]saxon@cms.hhs[redacted], samara[redacted]chulman@onpointcorp[redacted], robert.shea@us.gt[redacted],
david.simpson@deepwaterpoint[redacted], jude.soundararajan@ssa[redacted], lest[redacted]errer@ssa[redacted],
esivagna@nsf[redacted], raspires1@gmail.con, marti[redacted]anley@cisa.dhs[redacted],
vincent.stritapan@hq.dhs[redacted], elham.tabassi@nist[redacted], jesstav@microsoft[redacted],
stayur@cmu[redacted], nevintaylorpif@gmail[redacted], pete@dotsandbridges[redacted],
zachary.tudor@in[redacted], raymond.wedgeworth@cms.hhs[redacted], kirstin.e.wells@frb[redacted],
mwetklow@nsf[redacted], williams.brad@epa[redacted], carl.williams@nist[redacted],
mitchell.d.winans@irs[redacted], robert.wurham@gsa[redacted], henry.young@nist[redacted],
hyoung1@doc[redacted], pzielinski@autm.net, ines.mergel@uni-konstanz.de, "Hartwig, Edward J.
EOP/OMB" <edward_j_hartwig[redacted]>, rmberryj@ncsu[redacted],
ange[redacted]ailey@hq.dhs[redacted], adam@connectingthedotsus[redacted], drew[redacted]zachary@census[redacted],
rocky[redacted]mpione@hq.doe[redacted]

Cc: Chelsea Foster <[redacted]> Kisha Powell <[redacted]> Nicholei Jamero [redacted] Colleen Kennedy [redacted]

Date: Tue, 06 Oct 2020 15:16:27 -0400

Hi All,

As speakers for ELC, you will have some or all of your presentation in our Intrado platform. In order to test that your microphone and video work with is, you **must** complete a tech check.

Please choose which date/times work best for you and a separate calendar invite will be sent with log in information.

Scheduling Poll: >https://doodle[redacted]/poll/6htznrzde25yzpsh<

Please respond by COB, Thursday, October 8. Let me know ASAP if you have any scheduling issues or other questions.

Thank you,
Gillian

Gillian Hunt

Events Associate

American Council for Technology and Industry Advisory Council

ghunt@actiac[redacted] | [redacted]

3040 Williams Drive, Suite 500, Fairfax, VA 22031

Website: >www.actiac[redacted]<

ACT-IAC: Accelerating Government Mission Outcomes Through Collaboration, Leadership and Education

[EXTERNAL] OECD and Agile Resilience – Special Meeting of the Agile Government Network, November 17

From: Cyntethia Brown Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex

To: kclay@tncEx, jennifer@techtalentprojectEx, sarayu.srinivasan@pifEx, mejphd@gmailEx 6, stephen.almond@weforumEx, "Hartwig, Edward J. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)Ex schlotterer@worldbankEx, "Brown, Dustin S. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6))Ex mihmj@gaoEx, allison.brigati@gsaEx, noveck@tech.njEx, david.lebryk@treasuryEx, xavier.briggs@nyu.edu, mcguinness@newamericaEx, nani.color@gmailEx 6, dwennergren@actiacEx, mott@icmaEx, smogulescu@volckeralliancEx, annerung@amazonEx 6, digiammarino_frank@bahEx 6, allen_thad@bahEx 6, weggers@deloitteEx 6, dmader@deloitteEx 6, kimberly.mccabe@gmailEx 6, werfel.danny@bcgEx 6, peters.kyle@advisor.bcgEx 6, robert.shea@us.gtEx 6, kettl@austin.utexas.edu, janefountain@gmailEx 6, ellen622@aolEx 6, mpisano@price.usc.edu, akhademi@vt.edu, jwidner@princeton.edu, rtobias1@verizon.net, mark.bolter@us.ibmEx 6, polly.hall@hq.dhsEx, ajdenzer@gmailEx 6, joshuagotbaum@gmailEx 6, johnkosk@aolEx 6, joiwind.ronen@ethosdcEx 6, joiwind.ronen@wheelhousegroupEx 6, bill.maile@agilegovleadersEx, tsuder@atarcEx, david.summers@pmiEx, chris.perdieu@ibmEx 6, jrodgers@nascaEx, ganapati@fiu.edu, soraya.correa@hq.dhsEx, John KamenskyEx 6 - (5 U.S.C. Sec 552Ex 6)) kai.feder@tech.njEx, tparker@icmaEx, davidmfisher@hotmailEx 6, dean.a.evans@austin.utexas.edu, donnamarcus308@gmailEx 6, mifitzpatrick@googleEx 6, scottquehl@gmailEx 6, sgoldsmith@sgoldsmithEx 6, dhanani.qahir@bcgEx 6, kthurm@clintonfoundationEx, mjoyce@brookings.edu, edwin.lau@oecdEx, jamie.berryhill@oecdEx, joel@odenterpriseEx, rmgordon@us.ibmEx 6, Ines Mergel Ex 6 - (5 U.S.C. Sec 552(b)(6)) Andrew Whitford Ex 6 - (5 U.S.C. Sec jjordon@imperiumglobaladvisorsEx 6, victoria@softwareEx, Sally Jaggar Ex 6 - (5 U.S.C. Sec amy.edwards@treasuryEx, anne.tsui.7@nd.edu, donald.siegel.1@asu.edu, merez@technion.ac.il, Mary Feeney <Ex 6 - (5 U.S.C. Sec Teresa W. Gerton Ex 6 - (5 U.S.C. Sec 552(b)(6)) jordon@imperiumglobaladvisorsEx 6, smaier@managementconceptsEx 6, kspiegelthal@managementconceptsEx 6, mclark@managementconceptsEx 6

Cc: [redacted] Dan Chenoh [redacted], Joe Mitchell [redacted] James Higgins [redacted]

Date: Thu, 15 Oct 2020 10:19:21 -0400

Attachments: Agile Resilience final 101420ED.DOCX (147.61 kB)

Members of the Agile Government Network,

It is approximately one year since we began our own Agile Journey.

Through participation in an upcoming OECD event, we have a chance to deal with important issues facing the world in an Agile fashion. The attached document describes this event and the proposed contribution from NAPA – please review this document and send your responses to me by November 2 at GEDESEVE@GMAI[redacted]

Thanks in advance and I look forward to hearing from you.

Ed DeSeve

RE: [EXTERNAL] Invitation: VA | Google: AKI model technical session @ Fri Oct 16, 2020 11am - 12pm (EDT) (william|stewart9@va[Ex 6 - (5])

From "Stewart, William R." <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]>

:

To: Anthony Phalen <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]>, "Colon Vargas, Nelson" <[Ex 6 - (5 U.S.C. Sec]>, iprotsyuk@google[Ex 6], "Osborne, Thomas F." <[Ex 6 - (5 U.S.C. Sec]>, Ali Connell <[Ex 6 - (5 U.S.C. Sec]>, "Barrett, Jeffrey J. EOP/OMB" <[Ex 6 - (5 U.S.C. Sec]>, "Hook, David S" <[Ex 6 - (5 U.S.C.]>, "Fourcade, Joseph A." <[Ex 6 - (5 U.S.C. Sec]>, "Stiggers, Bridget L." <[Ex 6 - (5 U.S.C. Sec]>, jrminton@google[Ex], Martin Seneviratne <[Ex 6 - (5 U.S.C. Sec]>, "Alterovitz, Gil" <[Ex 6 - (5 U.S.C.]>, gcpmark@google[Ex 6 - (5], farahomer@google[Ex], frb@google[Ex 6]

Cc: Jan Antonaros <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]>, alankarthi@google[Ex 6 - (5]

Date: Fri, 16 Oct 2020 11:05:45 -0400

Anthony,

This meeting invite requires a plug-in that I cannot install on our locked down VA laptops. I'll dial in instead

-----Original Appointment-----

From: Google Calendar <calendar-notification@google.com> **On Behalf Of** Anthony Phalen

Sent: Friday, October 16, 2020 11:01 AM

To: Colon Vargas, Nelson; iprotsyuk@google[Ex 6]; Osborne, Thomas F.; Ali Connell; jeffrey[E]barrett@omb[Ex 6 -]; Hook, David S; Fourcade, Joseph A.; Stiggers, Bridget L.; jrminton@google[Ex 6]; Martin Seneviratne; Alterovitz, Gil; gcpmark@google[Ex 6]; farahomer@google[Ex 6]; frb@google[Ex 6]; Stewart, William R.

Cc: Jan Antonaros; alankarthi@google[Ex 6]

Subject: [EXTERNAL] Invitation: VA | Google: AKI model technical session @ Fri Oct 16, 2020 11am - 12pm (EDT) (william|stewart9@va[Ex])

When: Friday, October 16, 2020 11:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where:

You have been invited to the following event.

VA | Google: AKI model technical session

When Fri Oct 16, 2020 11am – 12pm Eastern Time - Toronto

Joining info Join with Google Meet

meet.google.com/itu-nhvc-tve

Join by phone

(US Ex 6 - (5 U.S.C. Sec 552(b)(6))

More phone numbers

Calendar william.stewart9@va.Ex

Who

- Anthony Phalen - organizer
- nelson.colonvargas@va.Ex
- iprotsyuk@google.Ex 6
- thomas.osborne@va.Ex
- Ali Connell
- jeffrey.E barrett@omb.Ex 6 - (5
- david.hook2@va.Ex
- joseph.fourcade@va.Ex 6
- bridget.stiggers@va.Ex 6
- jrminton@google.Ex 6
- Martin Seneviratne
- gil.alterovitz@va.Ex 6
- gcpmark@google.Ex 6
- farahomer@google.Ex 6
- frb@google.Ex 6
- william.stewart9@va.Ex
- Jan Antonaros - optional
- alankarthi@google.Ex 6 - optional

more details »

Going (william.stewart9@va.Ex 6 -)? Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this courtesy email at the account william.stewart9@va[redacted] because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at >https://www.google.com/calendar/< and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. Learn More.

RE: [EXTERNAL] Invitation: VA | Google: AKI model technical session @ Fri Oct 16, 2020 11am - 12pm (EDT) (william.stewart9@va.gov)

From: "Stiggers, Bridget L." Ex 6 - (5 U.S.C. Sec 552(b)(6))

To: "Stewart, William R." Ex 6 - (5 U.S.C. Sec >, Anthony Phalen Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Colon Vargas, Nelson" <i Ex 6 - (5 U.S.C. Sec iprotsyuk@google Ex , "Osborne, Thomas F." <t Ex 6 - (5 U.S.C. Sec Ali Connell Ex 6 - (5 U.S.C. Sec 552(b)(6)) , "Barrett, Jeffrey J. EOP/OMB" < Ex 6 - (5 U.S.C. Sec "Hook, David S" <c Ex 6 - (5 U.S.C. Sec "Fourcade, Joseph A." Ex 6 - (5 U.S.C. Sec jrminton@google E Ex 6 x - (5 Martin Seneviratne Ex 6 - (5 U.S.C. Sec >, "Alterovitz, Gil" < Ex 6 - (5 U.S.C. Sec gcpmark@google Ex 6 - farahomer@googl Ex 6 - frb@google Ex 6 (5

Cc: Jan Antonaros <jantonaros@google Ex 6 (5, alankarthi@goog Ex 6 - (5

Date: Fri, 16 Oct 2020 11:06:09 -0400

Same here

BRIDGET STIGGERS
OIS/ESA DevSecOps Lead
Department of Veterans Affairs
Office of Information Security
Enterprise Security Architecture
GFE Mobile: Ex 6 - (5
Email: bridge Ex 6 tiggers@va Ex 6 (5

From: Stewart, William R. <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Friday, October 16, 2020 11:06 AM
To: Anthony Phalen Ex 6 - (5 U.S.C. Sec ; Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec
Osborne, Thomas F. <Ex 6 - (5 U.S.C. Sec Ali Connell
Ex 6 - (5 U.S.C. Sec 552(b)(6)) jeffrey.barrett@omb Ex 6 - (5 U.S.C. Sec ; Hook, David S Ex 6 - (5 U.S.C. Sec ;
Fourcade, Joseph A. Ex 6 - (5 U.S.C. Sec ; Stiggers, Bridget L. <Ex 6 - (5 U.S.C. Sec
jrminton@google Ex 6 Martin Seneviratne <Ex 6 - (5 U.S.C. Sec ; Alterovitz, Gil
Ex 6 - (5 U.S.C. Sec ; gcpmark@goog Ex 6 - farahomer@google Ex 6 frb@google.c Ex 6
Cc: Jan Antonaros <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex ; alankarthi@google Ex 6
Subject: RE: [EXTERNAL] Invitation: VA | Google: AKI model technical session @ Fri Oct 16, 2020 11am - 12pm (EDT) (william.stewart9@va Ex 6

Anthony,

This meeting invite requires a plug-in that I cannot install on our locked down VA laptops. I'll dial in instead

-----Original Appointment-----
From: Google Calendar <Ex 6 - (5 U.S.C. Sec 552(b)(6))> **On Behalf Of** Anthony Phalen
Sent: Friday, October 16, 2020 11:01 AM
To: Colon Vargas, Nelson; iprotsyuk@google Ex 6 - Osborne, Thomas F.; Ali Connell;
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Hook, David S; Fourcade, Joseph A.; Stiggers, Bridget L.;
jrminton@google Ex 6 - Martin Seneviratne; Alterovitz, Gil; gcpmark@googl Ex 6 - (5
farahomer@google Ex 6 frb@google Ex 6 - Stewart, William R.
Cc: Jan Antonaros; alankarthi@googl Ex 6 -
Subject: [EXTERNAL] Invitation: VA | Google: AKI model technical session @ Fri Oct 16, 2020 11am - 12pm (EDT) (william Ex 6 ewart9@v Ex 6 -
When: Friday, October 16, 2020 11:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where:

You have been invited to the following event.

VA | Google: AKI model technical session

When	Fri Oct 16, 2020 11am – 12pm Eastern Time - Toronto
Joining info	Join with Google Meet
	meet.google.com/itu-nhvc-tve
	Join by phone

(US) Ex 6 - (5 U.S.C. Sec 552(b)(6))

More phone numbers

Calendar williar Ex 6 - ewart9@v Ex 6 -

Who

- Anthony Phalen - organizer
- nelsc Ex 6 - olonvargas@va Ex 6 - (5
- iprotsyuk@google Ex 6 (5
- thomas E x sborne@va Ex 6 -
- Ali Connell
- jeffre Ex 6 - arrett@on Ex 6 - (5
- davi E hook2@va Ex 6 -
- josep Ex 6 - urcade@v Ex 6 -
- bridget.stiggers@va Ex 6 - (5
- jrminton@google Ex 6 -
- Martin Seneviratne
- gi alterovitz@va Ex 6 -
- gcpmark@google Ex 6 -
- farahomer@googl Ex 6 - (5
- frb@goog Ex 6 - (5
- william E tewart9@va. Ex 6 - (5
- Jan Antonaros - optional
- alankarthi@google Ex 6 - (5 ptional

more details »

Going (william.stewart9@va.gov)? Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this courtesy email at the account william.stewart9@va.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at >https://www.google.com/calendar/< and control your notification settings for your entire calendar.

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list, or invite others regardless of their own invitation status, or to modify your RSVP. Learn More.

Re: [EXTERNAL] Invitation: VA | Google: AKI model technical session @ Fri Oct 16, 2020 11am - 12pm (EDT) (william.stewart9@va.gov)

From: Anthony Phalen [redacted]

To: "Stewart, William R." [redacted]

Cc: "Colon Vargas, Nelson" [redacted], iprotsyuk@google.com, "Osborne, Thomas F." [redacted], Ali Connell [redacted], "Barrett, Jeffrey J. EOP/OMB" [redacted], Hook, David S" [redacted], "Fourcade, Joseph A." [redacted], "Stiggers, Bridget L." [redacted], jrminton@google.com, Martin Seneviratne [redacted], Alterovitz, Gil" [redacted], gcpmark@google.com, farahomer@google.com, frb@google.com, Jan Antonaros [redacted], alankarthi@google.com

Date: Fri, 16 Oct 2020 11:06:26 -0400

Yup, I think the phone line is the only option for VA folks.

Anthony Phalen | Strategic Partnerships, Google Health | aphalen@google.com [redacted]

On Fri, Oct 16, 2020 at 11:05 AM Stewart, William R. [redacted] wrote:

> Anthony,
>
> This meeting invite requires a plug-in that I cannot install on our locked down VA laptops. I'll dial in instead
>
> -----Original Appointment-----
> **From:** Google Calendar <calendar-notification@google.com> **On Behalf Of** Anthony Phalen
> **Sent:** Friday, October 16, 2020 11:01 AM

To: Colon Vargas, Nelson; iprotsyuk@google[redacted] Osborne, Thomas F.; Ali Connell; jeffrey.j.barrett[redacted] Hook, David S; Fourcade, Joseph A.; Stiggers, Bridget L.; jrminton@google.[redacted] Martin Seneviratne; Alterovitz, Gil; gcpmark@google[redacted] farahomer@google.[redacted] rb@google[redacted] Stewart, William R.
Cc: Jan Antonaros; alankarthi@google[redacted]
Subject: [EXTERNAL] Invitation: VA | Google: AKI model technical session @ Fri Oct 16, 2020 11am - 12pm (EDT) (william[redacted]tewart9@va[redacted]
When: Friday, October 16, 2020 11:00 AM-12:00 PM (UTC-05:00) Eastern Time (US & Canada).
Where:

You have been invited to the following event.

VA | Google: AKI model technical session

When	Fri Oct 16, 2020 11am – 12pm Eastern Time - Toronto
Joining info	Join with Google Meet meet.google.com[redacted] [redacted] More phone numbers
Calendar	willia[redacted]tewart9@va.[redacted]
Who	• Anthony Phalen - organizer • nelson[redacted]colonvargas@va[redacted] • iprotsyuk@google[redacted] • thomas[redacted]osborne@va[redacted] • Ali Connell • jeffrey[redacted]arrett@omb[redacted] • david.hook2@va[redacted]

- joseph[redacted]ourcade@va[redacted] Ex 6 - (5 U.S.C.
- bridget.stiggers@va[redacted] Ex 6 -
- jrminton@google.[redacted] Ex 6 - (5
- Martin Seneviratne
- gil.alterovitz@va.[redacted] Ex 6 - (5
- gcpmark@google.[redacted] Ex 6 - (5
- farahomer@googl[redacted] Ex 6 - (5
- frb@google[redacted] Ex 6 - (5 U.S.C.
- william.stewart9@va[redacted] Ex 6 -
- Jan Antonaros - optional
- alankarthi@google[redacted] Ex 6 - (5 U.S.C. tional

more details »

Going (william[redacted]stewart9@v[redacted] Ex 6 (5)? Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this courtesy email at the account willia[redacted] Ex 6 - ewart9@va[redacted] Ex 6 - (5 ause you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at >https://www.google.com/calendar/< and control your notification settings for your entire calendar.

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FW: Connect with Google for Assessment/Hiring Event

From: "Cutts, Matthew D. EOP/OMB" <Ex 6 - (5 U.S.C. Ex 6 - (5 >
To: Johanna Shelton Ex 6 - (5 U.S.C. Sec
Date: Mon, 19 Oct 2020 20:20:49 -0400

Hey Johanna, I was wondering if you'd be willing to check if someone on Google's People/Talent team would be willing to participate in an industry day for the government?

The federal government is learning to do better hiring based on skills and competencies and the US Digital Service has been helping with hiring subject matter experts. As part of that process, we'd love to get someone from Google's talent team to speak to some of its hiring practices.

Thanks if you can help, and I completely understand if you can't. More context is below.
Matt

From: Nammacher, Katherine B. EOP/OMB <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. >
Sent: Monday, October 19, 2020 4:31 PM
To: Cutts, Matthew D. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. >
Cc: Grosser, Stephanie F. EOP/OMB <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. >
Subject: Connect with Google for Assessment/Hiring Event

Hi Matt,

We are hosting a government-wide day on how modern assessments can strengthen the hiring process on **Oct 29** - supporting a new Executive Order focused on this. We will be inviting HR folks and hiring managers from across government to learn more about assessments, including the best practices within the private sector. The knowledge shared will also help improve how talent is brought into the federal government, in turn supporting all people in the US.

I was wondering if you might know some people at Google to connect with in the talent/hiring space.

We are look for speakers who might be able to speak to the following topics:

- Best practices for using assessments
- How assessments can improve an organization's outcomes and workforce quality
- 1000+ candidates: hiring for high-volume positions
- Matching the right assessment to the right job skills
- Assessments & Artificial Intelligence

If you know folks, they can feel free to email me at Katherine[redacted]nammacher@omb.[redacted] learn more information!

Thank you,

Katherine

…

Katherine B. Nammacher

[redacted]

Product & User Research – Digital Services Expert

United States Digital Service || SME-QA

RE: Google AKI Model Delivery

From "Stewart, William R." <Ex 6 - (5 U.S.C. SecEx >

:

To: Anthony Phalen <Ex 6 - (5 U.S.C. Ex 6>

Cc: Ivan Protsyuk <Ex 6 - (5 U.S.C. Ex 6>, Harry Askham <Ex 6 - (5 U.S.C. Ex 6>, "Alterovitz, Gil" <Ex 6 - (5 U.S.C.Ex >, "Colon Vargas, Nelson" <Ex 6 - (5 U.S.C. Sec Ex >, "Barrett, Jeffrey J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec Ex >, Joel Minton <Ex 6 - (5 U.S.C. Ex 6>, Francisco Rubio-Bertrand <Ex 6 - (5 Ex 6>, Martin Seneviratne <Ex 6 - (5 U.S.C. Ex 6>, Alan Karthikesalingam <Ex 6 - (5 U.S.C. Ex 6>, Ali Connell <Ex 6 - (5 U.S.C. Ex 6>, Anuraag Khandelwal <Ex 6 - (5 U.S.C. Ex 6>, "Stiggers, Bridget L." <Ex 6 - (5 U.S.C. Ex >, "Fourcade, Joseph A." <Ex 6 - (5 U.S.C. Ex >, "Hook, David S" <Ex 6 - (5 U.S.C. Ex >, "Osborne, Thomas F." <Ex 6 - (5 U.S.C. SecEx >, "Stiggers, Bridget L." <Ex 6 - (5 U.S.C. Ex >, "Worthington, Charles" <Ex 6 - (5 U.S.C. Sec Ex >

Date: Fri, 23 Oct 2020 09:42:52 -0400

Minutes from Oct 16 meeting between Google Health team and VA NAII and security SMEs:

1. Google notes that all of the container delivery information promulgated on Oct 14th is expected industry best practices, with one caveat;
    a. The data pipeline configuration requested is not able to be shared due to proprietary considerations, though all necessary data transformations will be documented and shared by Google Health, an understandable condition accepted by the VA NAII
2. Will Stewart noted that one more draft security guidance document left to be shared is currently under review and if approved to be shared in the draft state, would come with the caveat that the guidance may undergo changes during the review process.
3. Anthony Phalen will send the Google teams attendance list and role descriptions
4. Mark Smith shared that Google is offering technical support in order to ensure successful deployment of the Google Health AKI model implementation.
5. Anthony noted that Google Health shares Charles Worthington's vision of an increasingly expanding relationship between Google Health and the VA, with Mark Smith extending the offer of Google Health technical support in the VA's efforts to deploy the AKI Model and related effort.

Regards,

Will Stewart
National Artificial Intelligence Institute | NAII
Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis
IAS Enablement Team Lead | Veteran Experience Services
DevOps Transformation | Product Line Architecture Change Team
Enterprise Program Management Office (EPMO)
Office of Information Technology (OIT)
Department of Veterans Affairs
Phone: Ex 6 - (5
Email: Ex 6 - (5 U.S.C. :x

From: Stewart, William R.

Sent: Wednesday, October 14, 2020 8:41 AM

To: Anthony Phalen <Ex 6 - (5 U.S.C. Ex 6>

Cc: Ivan Protsyuk <Ex 6 - (5 U.S.C. Ex 6>; Harry Askham <Ex 6 - (5 U.S.C. Ex 6>; Alterovitz, Gil <Ex 6 - (5 U.S.C. Ex >; Colon Vargas, Nelson <Ex 6 - (5 U.S.C. Sec Ex >; jeffrey barrett@omb Ex ; Joel Minton <Ex 6 - (5 U.S.C. Ex 6>; Francisco Rubio-Bertrand <Ex 6 - (5 Ex 6>; Martin Seneviratne <Ex 6 - (5 U.S.C. Ex 6>; Alan Karthikesalingam <Ex 6 - (5 U.S.C. Ex 6>; Ali Connell <Ex 6 - (5 U.S.C. Ex 6>; Anuraag Khandelwal <Ex 6 - (5 U.S.C. Ex 6>; Stiggers, Bridget L. <Ex 6 - (5 U.S.C. Ex >; Fourcade, Joseph A. <Ex 6 - (5 U.S.C. Sec Ex >; Hook, David S <Ex 6 - (5 U.S.C. Ex >; Osborne, Thomas F. <Ex 6 - (5 U.S.C. E Ex >; Stiggers, Bridget L. <Ex 6 - (5 U.S.C. Ex >

Subject: Google AKI Model Delivery

Anthony,

Per multiple discussions with our enterprise security teams, the following represents the container description that will meet VA security requirements with the caveat that one or more of the patterns is undergoing rewrite/relabeling. However, I wanted to move this forward, so will provide the extant patterns and will forward any impending emerging standards and updates as they become available. In order for the VA to utilize the model, the following would be needed in order for a container to be utilized fully at the VA;

- Container in OCI 2.x format, complied, and with container source code
- REST APIs, without HTTP/2 or gRPC components or libraries. API documentation to include;
    - OpenAPI 3.0.3, all required fields plus components, schemas, security and descriptions at a minimum, and any other field/extension necessary to communicate the full explanation of the APIs.
    - All transformations of input and output parameter fields (e.g, normalization/standardization parameters, etc)
    - Sequence and/or orchestration dependencies, if any
- Data pipeline design, transformation, configuration, and source code/script/configuration files.
- Security measures (see attached)
    - VA Cloud Security Procedural Guidance

- VA Cloud Security Pattern
- VA API Security Pattern
- Cloud Computing Continuous Monitoring RACI
- Cloud Computing Continuous Monitoring Process
- VA API Management Platform Security Pattern
- Cloud Computing Incident Response (IR) Processes and Procedures

One pattern undergoing update/renaming is the *DSO Container Platform Security Pattern*.

Please let me know if you have any questions,

Will Stewart
Senior Solution Architect | EA, SA
Demand Management | Intake and Analysis
IAS Enablement Team Lead | Veteran Experience Services
National Artificial Intelligence Institute | NAII
DevOps Transformation | Product Line Architecture Change Team
DevOps Transformation | Emerging Technologies Change Team
Enterprise Program Management Office (EPMO)
Office of Information Technology (OIT)
Department of Veterans Affairs
Phone: Ex 6 - (5 U.S.C. Sec 552(b)(6))
Email: Ex 6 -

[EXTERNAL] Re-Imagine Nation ELC off to a great start

From: David Wennergren [redacted]

To: adam.goldberg@fiscal.treasury[redacted], ahluwalia.gundeep@dol[redacted], beth.killoran@gsa[redacted], carlene.ileto@hq.dhs[redacted], daronson@nsf[redacted], darren.ash@wdc.usda[redacted], David Wennergren <dwennergren@actiac[redacted]>, dominic.sale@gsa[redacted], eric[redacted]ckson1.civ@mai[redacted], eric.popiel@opm[redacted], gary.s.washington@usda[redacted], george.duchak@dla.mil[redacted], hampden.h.smithiv@irs[redacted], joanne.woytek@nasa[redacted], kevin.cox@hq.dhs[redacted], "Field, Lesley A. EOP/OMB" <[redacted], "Roat, Maria A. EOP/OMB" [redacted] melvin.brown@sba[redacted], mgraves2103@gmail[redacted], michael.skorny@gsa[redacted], paul.strasser@brillient.net, ronal[redacted]ontius.civ@ma[redacted], steve.krauss@gsa[redacted], ted.davies@altamiracorp[redacted], willi[redacted]zielinski@gsa[redacted], allen.ashbey@saic[redacted], ann-marie.johnson@ardentmc[redacted], cwaldrup@sb-llc[redacted], cyrrusanalytics@gmail[redacted], David Wennergren <[redacted], dpeek@google[redacted], ellen.kuhn@oracle[redacted], emily.black@tibercreek[redacted], igranier-smith@asrcfederal[redacted], jbenett@adobe[redacted], jecook@mitre[redacted], judy.douglas@perspecta[redacted], kbonner@unissant[redacted], kelly.morrison@us.gt[redacted], kkalatur@netimpactstrategies[redacted], mgraves2103@gmail[redacted], paul.strasser@brillient.net, stephanie.mango@cgifederal[redacted], tcooke@asigovt[redacted], ted.davies@altamiracorp[redacted], tim.smith@onpointcorp[redacted]

Cc: Kisha Powe[redacted]>, Leslie Barry <[redacted]>, Carol Miller [redacted]>, Tom Scanlon <[redacted]>, Mike Howell [redacted]>

Date: Mon, 26 Oct 2020 16:14:56 -0400

Leaders: Thank you for all of your support in getting Re-Imagine Nation ELC launched today. Under the great leadership of our conference chairs, Tim Smith, Maria Roat and Bill Zielinski, all of our planning committee members, our event leader Kisha Powell and the entire ACT-IAC staff, our first virtual-only ELC is well underway. As of this afternoon we have 772 people registered for the conference, with 245 government participants … and more registrations are still coming in! There's over 50 hours of content and a wide array of networking opportunities. And the good news is that after the conference, people will still be able to use their registrations to access the conference sessions that they didn't get to catch live.

So please pass the good news along, keep the buzz and social media going and we'll look forward together to many more hours of outstanding ELC content through Thursday afternoon … and as a

reminder, up next at 5:00pm today is our Opening Night Networking Event – complete with live bands, good conversation and a whole lot more.

Thanks for all you do, we'll update you on final attendance numbers after the conference ends.
Dave

David M. Wennergren
CEO
American Council for Technology and Industry Advisory Council (ACT-IAC)
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec (m)
3040 Williams Drive, Suite 500, Fairfax, VA 22031
Website : https://www.actiac Ex
Twitter : Ex 6 - (5 U.S.C.

ACT-IAC: Accelerating Government Mission Outcomes Through Collaboration, Leadership and Education

[EXTERNAL] REMINDER: ELC Women's Empower Hour TODAY at 4pm

From: Leslie Barry <Ex 6 - (5 Ex>

To: "Nix, Kitty" <Ex 6 - (5 U.S.C. Ex 6>, kelly.morrison@us.gtEx 6, daronson@nsfEx, igranier-smith@asrcfederalEx 6, mgraves2103@gmailEx 6, ann-marie.johnson@ardentmcEx 6, kkalatur@netimpactstrategiesEx 6, ellen.kuhn@oracleEx 6, cwaldrup@sb.llcEx 6, stephanie.mango@cgifederalEx 6, judy.douglas@perspectaEx 6, casey.coleman@salesforceEx 6, "Kent, Suzette K. EOP/OMB" <Ex 6 - (5 U.S.C. Sec>, fatima.akhtar@us.ibmEx 6, roballen@adobeEx 6, emma.antunes@nasaEx, vera.ashworth@gsaEx, claire.bailey@compuwareEx 6, bernard.j-asst@bahEx 6, rmberryj@ncsuEx, oblackmon@mitreEx, bonnell@googleEx 6, pamela.bosque@uspsectorEx 6, lauraboufford@googleEx 6, katrina.brisbon@hhsEx, kristina.britt@gsaEx, georgie.brophy@noblisEx 6, kcerney@zscalerEx 6, jclement@goldenkeygroupEx 6, kathy.conrad@accenturefederalEx 6, "Cooch, Shila R. EOP/OMB" <Ex 6 - (5 U.S.C. Sec>, kathleen.cowles@deepwaterpointEx 6, rachel.crabtree@reisystemsEx 6, khaliaE.alexandercobbs.ctr@mailEx, kirsten.dalboe@fercEx, jackie.everett@dlhcorpEx 6, amfadida@attEx, gena.fortune@perspectaEx 6, sfoster@zscalerEx 6, efuerst@sb.llcEx 6, robin.gardner@cgifederalEx 6, lisaEx.gardner@leidosEx 6, darlene.gore@gsaEx, deborah.granberry@highpointglobalEx 6, hamer.sharon@epaEx, khannon@silosmashersEx 6, casey.harris@esimplicityEx 6, megan.hicks@reisystemsEx 6, joyce@vulcanenterprises.llcEx 6, brittanyE.jackson@cgifederalEx 6, becky.john@ecstechEx 6, kate.kastelic@ibmEx 6, katie.keegan@citrixEx 6, hekobyls@microsoftEx 6, leslie.lesch@us.ibmEx 6, kh3m@andrew.cmuEx, ashley.mahan@gsaEx, varsha.maheshwari@gsaEx, mmead@accelaconsultingEx 6, smestre@accelaconsultingEx 6, janet.misukiewicz@compuwareEx 6, andrea.myslicki@highpointglobalEx 6, amanda.nguyen@u.group, keolson@adobeEx 6, alkaE.patel2.civ@mailEx, speavy@theambitgroupEx 6, crystal.philcox@gsaEx, tonya.pruitt@gsaEx, gissa.sateri@reisystemsEx 6, rakhi@rigilEx 6, smithmay@googleEx 6, sontra@adobeEx 6, tamika.spencer@gsaEx, laura.stanton@gsaEx, stacy.swann@gsaEx, imogen.thomas@reisystemsEx 6, carla.thomas@hq.dhsEx, anmy.torres2@usdojEx, kviani@mitreEx, bozhanka@emlEx 6 - (5, janet.vogel@hhsEx, courtney.vogel@genesysEx 6, cherylwatkins@googleEx 6, wenner@adobeEx 6,

kristen.wilson@gsa[Ex], stephanie.wilson@netimpactstrategies[Ex 6], reneee.wynn@outlook[Ex 6], judith.zawatsky@gsa[Ex], lisa.zellers@redhorsecorp[Ex 6], susie.adams@microsoft[Ex 6], denise.manning@nuaxis[Ex 6], mieke.wagner@nuaxis[Ex 6], "Giffin, Kimberly" <[Ex 6 - (5 U.S.C. [Ex 6]>, jbhargava@swingtech[Ex 6], me432m@att[Ex 6], gloria.frieson@nih[Ex], venice.goodwine@usda[Ex], jkrauk@doc[Ex], ipetersons@littleyorkconsulting[Ex 6], samara.schulman@onpointcorp[Ex 6], lkelly@evolverinc[Ex 6], sonja.armstrong@tsa.dhs[Ex], debbie.brodt.giles@nrel[Ex], sharon.mitri@nih[Ex], jennifer.odaniel@cit[Ex], cristina.perez@cisa.dhs[Ex], aspring@trustwavegovt[Ex 6], tiffanyj.taylor@usda[Ex], Almeida Marcela A <[Ex 6 - (5 U.S.C. Sec [Ex]>, stefani.jones@mantech[Ex 6], erine.moseley@intel[Ex 6], fran.pierce@dsainc[Ex 6], jkeating@wilcogroupllc[Ex 6], marthadorrisdci@gmail[Ex 6], Chelsea Foster <[Ex 6 - (5 [Ex]>, "Grand Pre, Nancy" <[Ex 6 - (5 U.S.C. Sec [Ex 6]>, Staci Jones <[Ex 6 - (5 U.S.C. Sec [Ex 6]>, Pam Bosque <[Ex 6 - (5 U.S.C. Sec [Ex 6]>, sheena.burrell@nara[Ex], tonya.judkins@usda[Ex], elvera.gleaton@usda[Ex], Debbie Dowling <[Ex 6 - (5 U.S.C. Sec 552(b)(6))[Ex 6]>, carolyn.marsh@us.ibm[Ex 6]

Date: Wed, 28 Oct 2020 13:51:45 -0400

ACT-IAC is excited to have you to attend the 3rd Semi-Annual ELC Women's Empower Hour. In the 100th Anniversary Year of the 19th Amendment, we hope you will be able to attend and join our co-hosts Maria Roat, Federal Deputy CIO and Sandy Carter, Vice President, AWS World Wide Program & Partners.
This session is OFF THE RECORD. There will be Zoom breakout rooms too that will enable more connection and discussion! Cameras On!

Time: Oct 28, 2020 04:00 PM Eastern Time (US and Canada)

Join ZoomGov Meeting
>https://www.zoomgov.com/j/1613555834?pwd=aFo5NWYzYkM4ZmVNQktCNVVBQnQxZz09<

Meeting ID: [Ex 6 - (5]
Passcode: [Ex 6 - (5]
One tap mobile
[Ex 6 - (5 U.S.C. Sec 552(b)(6))] (San Jose)
(New York)

Dial by your location
[Ex 6 - (5 U.S.C. Sec 552(b)(6))] (San Jose)
(New York)
Meeting ID: [Ex 6 - (5]
Passcode: [Ex 6 -]

Find your local number: >https://www.zoomgov.com/u/acTZxY2ioB<

Leslie A. Barry

Director, Professional Development

American Council for Technology and Industry Advisory Council (ACT-IAC)

Ex 6 - (5 U.S.C. Sec [redacted] | Ex 6 - (5 U.S.C. Sec 552(b)(6)) (o) | Ex 6 - (5 U.S.C. Sec 552(b)(6))

3040 Williams Drive, Suite 500, Fairfax, VA 22031

Website : >www.actiac.org<

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***Be a leader in this area and set an example for others**. Who will you call/connect with today?*

>https://www.actiac.org/events/reimagine-nation-elc-2020<

[EXTERNAL] ELC Women's Empower Hour - FOLLOW UP

From: Leslie Barry [redacted]

To: "Nix, Kitty" [redacted] kelly.morrison@us.gt[redacted], daronson@nsf.gov, igranier-smith@asrcfederal[redacted], mgraves2103@gmail[redacted], ann-marie.johnson@ardentmc[redacted], kkalatur@netimpactstrategies[redacted], ellen.kuhn@oracle[redacted], cwaldrup@sb-llc[redacted], stephanie.mango@cgifederal[redacted], judy.douglas@perspecta[redacted], casey.coleman@salesforce[redacted], "Kent, Suzette K. EOP/OMB" <[redacted]>, fatima.khtar@us.ibm[redacted], roballen@adobe[redacted], emma.antunes@nasa.gov, vera.ashworth@gsa.gov, claire.bailey@compuware[redacted], bernard_j-asst@bah[redacted], rmberryj@ncsu[redacted], oblackmon@mitre[redacted], bonnell@google[redacted], pamela.bosque@uspsector[redacted], laura.boufford@google[redacted], katrina.brisbon@hhs.gov, kristina.britt@gsa.gov, georgie.brophy@noblis[redacted], kcerney@zscaler[redacted], jclement@goldenkeygroup[redacted], kathy.conrad@accenturefederal[redacted], "Cooch, Shila R. EOP/OMB" <[redacted]>, kathleen.[redacted]owles@deepwaterpoint[redacted], rachel.crabtree@reisystems[redacted], khalia.[redacted]alexandercobbs.ctr@mail[redacted], kirsten.[redacted]alboe@ferc.gov, jackie.everett@dlhcorp[redacted], amfadida@att.net, gena.fortune@perspecta[redacted], sfoster@zscaler[redacted], efuerst@sb-llc[redacted], robin.gardner@cgifederal[redacted], lisa.[redacted]gardner@leidos[redacted], darlene.[redacted]gore@gsa.gov, deborah.[redacted]ranberry@highpointglobal[redacted], hamee.[redacted]sharon@epa.gov, khannon@silosmashers[redacted], case[redacted]arris@esimplicity[redacted], megan.hicks@reisystems[redacted], joyce@vulcanenterprises-llc[redacted], brittany.[redacted]ackson@cgifederal[redacted], becky.john@ecstech[redacted], kat[redacted]astelic@ibm[redacted], katie.keegan@citrix[redacted], hekobyls@microsoft[redacted], leslie.[redacted]esch@us.ibm[redacted], kh3m@andrew.cmu[redacted], ashley.mahan@gsa.gov, varsha.maheshwari@gsa.gov, mmead@accelaconsulting[redacted], smestre@accelaconsulting[redacted], janet.misukiewicz@compuware[redacted], andrea.myslicki@highpointglobal[redacted], amanda.[redacted]nguyen@u.group, keolson@adobe[redacted], alka.[redacted]patel2.civ@mail[redacted], speavy@theambitgroup[redacted], cryst[redacted]nilcox@gsa.gov, tonya.[redacted]ruitt@gsa.gov, gis[redacted]ateri@reisystems[redacted], rakhi@rigil[redacted], smithmay@google[redacted], sontra@adobe[redacted], tamika.spencer@gsa.gov, laura.stanton@gsa.gov, sta[redacted]swann@gsa.gov, imogen.thomas@reisystems[redacted], carla.thomas@hq.dhs.gov, ann[redacted]orres2@usdoj.gov, kviani@mitre[redacted], bozhanka@eml.solutions, janet.vogel@hhs.gov, courtney.[redacted]ogel@genesys[redacted], cherylwatkins@google[redacted],

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jkeating@wilcogroupllc[redacted], marthadorrisdci@gmail[redacted], Chelsea Foster
<[redacted]>, "Grand Pre, Nancy" <[redacted]>, Staci
Jones[redacted] Pam Bosque
[redacted], sheena[redacted]urrell@nara.gov,
tonya[redacted]udkins@usda.gov, "Roat, Maria A. EOP/OMB[redacted]>,
Debbie Dowling[redacted]>, carolyn_marsh@us.ibm[redacted],
darb[redacted]hellis@gdit[redacted], sdowling@asrcfederal[redacted], Anita Lynn
<[redacted]>, mspyker@metrostarsystems[redacted]
[redacted]
Cc: "Brophy, Georgie"[redacted], dhitch@google[redacted]

Date: Wed, 28 Oct 2020 17:52:31 -0400

Attachments: GLOW Program Overview.pdf (416.23 kB); Empower Hour Chat Transcript.pdf (262.32 kB); Empower 1.jpg (564.91 kB); Empower 2.jpg (575.31 kB)

Empowered Women!
What a great session – lots of great ideas! The transcript is attached – as well as an overview on our new professional development program GLOW! And a couple of pictures trying to capture everyone!
We will be back in touch!

Leslie A. Barry

Director, Professional Development

American Council for Technology and Industry Advisory Council (ACT-IAC)
lbarry@actiac[redacted] | [redacted]
3040 Williams Drive, Suite 500, Fairfax, VA 22031
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https://www.actiac/events/reimagine-nation-elc-2020

[EXTERNAL] ELC Women's Empower Hour - FOLLOW UP

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wenner@adobe[redacted], kristen.wilson@gsa[redacted], stephanie.wilson@netimpactstrategies[redacted], renee.p.wynn@outlook[redacted], judith.zawatsky@gsa[redacted], lisa.zellers@redhorsecorp[redacted], susie.adams@microsoft[redacted], denise.manning@nuaxis[redacted], mieke.wagner@nuaxis[redacted], "Giffin, Kimberly" <kimberly.giffin@gdit[redacted]>, jbhargava@swingtech[redacted], me432m@att[redacted], gloria.frieson@nih[redacted], venice.goodwine@usda[redacted], jkrauk@doc[redacted], ipetersons@littleyorkconsulting[redacted], samara.schulman@onpointcorp[redacted], lkelly@evolverinc[redacted], sonja.armstrong@tsa.dhs[redacted], debbie.brodt.giles@nrel[redacted], sharon.mitri@nih[redacted], jennifer.odaniel@cit[redacted], cristina.perez@cisa.dhs[redacted], aspring@trustwavegovt[redacted], tiffanyj.taylor@usda[redacted], Almeida Marcela A <marcela.a.almeida@irs[redacted]>, stefani.jones@mantech[redacted], erin.o.moseley@intel[redacted], fran.pierce@dsainc[redacted], jkeating@wilcogroupllc[redacted], marthadorrisdci@gmail[redacted], Chelsea Foster <cfoster@actiac[redacted]>, "Grand Pre, Nancy" [redacted], Staci Jones [redacted] Pam Bosque [redacted], sheena[redacted]urrell@nara[redacted], tony[redacted]dkins@usda[redacted], "Roat, Maria A. EOP/OMB" [redacted], Debbie Dowling [redacted] carolyn_marsh@us.ibm[redacted], darby.chellis@gdit[redacted], sdowling@asrcfederal[redacted], Anita Lynn <anita.lynn@brmi[redacted]>, mspyker@metrostarsystems[redacted]

Cc: "Brophy, Georgie" <[redacted], dhitch@google[redacted]

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Ex 6 - (5 U.S.C. Sec 552(b)(6))

Ex 6 - (5 U.S.C. Sec 552(b)(6))

RE: ELC Women's Empower Hour - FOLLOW UP

From: "Roat, Maria A. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

To: Leslie Barry <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Nix, Kitty" <Ex 6 - (5 U.S.C. 552(b)(6))>, kelly.morrison@us.gtEx 6, daronson@nsfEx , igranier-smith@asrcfederalEx 6, mgraves2103@gmailEx 6, ann-marie.johnson@ardentmcEx 6, kkalatur@netimpactstrategiesEx 6, ellen.kuhn@oracleEx 6, cwaldrup@sb.llcEx 6, stephanie.mango@cgifederalEx 6, judy.douglas@perspectaEx 6, casey.coleman@salesforceEx 6, "Kent, Suzette K. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, fatima.akhtar@us.ibmEx 6, roballen@adobeEx 6, emma.antunes@nasaEx , vera.ashworth@gsaEx , claire.bailey@compuwareEx 6, bernard.j-asst@bahEx 6, rmberryj@ncsuEx , oblackmon@mitreEx , bonnell@googleEx 6, pamela.bosque@uspsectorEx 6, lauraboufford@googleEx 6, katrina.brisbon@hhsEx , kristina.britt@gsaEx , georgie.brophy@noblisEx 6, kcerney@zscalerEx 6, jclement@goldenkeygroupEx 6, kathy.conrad@accenturefederalEx 6, "Cooch, Shila R. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, kathleen.cowles@deepwaterpointEx 6, rachel.crabtree@reisystemsEx 6, khaliaE.alexandercobbs.ctr@mailEx , kirsten.dalboe@fercEx , jackie.everett@dlhcorpEx 6, amfadida@attEx , gena.fortune@perspectaEx 6, sfoster@zscalerEx 6, efuerst@sb.llcEx 6, robin.gardner@cgifederalEx 6, lisa.Ex.gardner@leidosEx 6, darlene.gore@gsaEx , deborah.granberry@highpointglobalEx 6, hamer.sharon@epaEx , khannon@silosmashersEx 6, casey.harris@esimplicityEx 6, megan.hicks@reisystemsEx 6, joyce@vulcanenterprises.llcEx 6, brittanyE.jackson@cgifederalEx 6, becky.john@ecstechEx 6, kate.kastelic@ibmEx 6, katie.keegan@citrixEx 6, hekobyls@microsoftEx 6, leslie.lesch@us.ibmEx 6, kh3m@andrew.cmuEx , ashley.mahan@gsaEx , varsha.maheshwari@gsaEx , mmead@accelaconsultingEx 6, smestre@accelaconsultingEx 6, janet.misukiewicz@compuwareEx 6, andrea.myslicki@highpointglobalEx 6, amanda.nguyen@u.group, keolson@adobeEx 6, alkaE.patel2.civ@mailEx , speavy@theambitgroupEx 6, crystal.philcox@gsaEx , tonya.pruitt@gsaEx , gissa.sateri@reisystemsEx 6, rakhi@rigilEx 6, smithmay@googleEx 6, sontra@adobeEx 6, tamika.spencer@gsaEx , laura.stanton@gsaEx , stacy.swann@gsaEx , imogen.thomas@reisystemsEx 6, carla.thomas@hq.dhsEx , anmy.torres2@usdojEx , kviani@mitreEx , bozhanka@emlEx 6 - (5, janet.vogel@hhsEx , courtney.vogel@genesysEx 6, cherylwatkins@googleEx 6, wenner@adobeEx 6,

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Foster <[Ex 6 - (5 U.S.C.]>, "Grand Pre, Nancy" <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]>, Staci
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Cc: "Brophy, Georgie" <[Ex 6 - (5 U.S.C. Sec]>, dhitch@google[Ex 6]

Date: Thu, 29 Oct 2020 07:16:12 -0400

Echo'ing my thanks to you for connecting with us! So much energy! Lots of great suggestions to maintain the engagement.

Appreciate Leslie for facilitating and Cheryl for the inside scoop on GLOW – Thank you!

Maria

From: Leslie Barry <[Ex 6 - (5 U.S.C.]>

Sent: Wednesday, October 28, 2020 5:53 PM

To: 'Nix, Kitty' <[Ex 6 - (5 U.S.C. Sec]>; Kelly.Morrison@us.gt[Ex 6]; daronson@nsf[Ex]; igranier-smith@asrcfederal[Ex 6]; mgraves2103@gmail[Ex 6]; ann-marie.johnson@ardentmc[Ex 6]; kkalatur@netimpactstrategies[Ex 6]; ellen.kuhn@oracle[Ex 6]; cwaldrup@sbllc[Ex 6]; stephanie.mango@cgifederal[Ex 6]; Judy.Douglas@perspecta[Ex 6]; 'casey.coleman@salesforce[Ex 6]' <[Ex 6 - (5 U.S.C. Sec]>; Kent, Suzette K. EOP/OMB <[Ex 6 - (5 U.S.C. Sec]>; 'fatima.akhtar@us.ibm[Ex 6]' <[Ex 6 - (5 U.S.C. Sec Ex 6]>; 'roballen@adobe[Ex 6]' <[Ex 6 - (5 U.S.C.[Ex 6]>; 'emma.antunes@nasa[Ex]' <[Ex 6 - (5 U.S.C. Sec Ex]>; 'vera.ashworth@gsa[Ex]' <[Ex 6 - (5 U.S.C. Ex]>; 'claire.bailey@compuware[Ex 6]' <[Ex 6 - (5 U.S.C. Sec Ex 6]>; 'bernard_j-asst@bah[Ex 6]' <[Ex 6 - (5 U.S.C. Se[Ex 6]>; 'rmberryj@ncsu[Ex]' <[Ex 6 - (5 U.S.C.]>; 'oblackmon@mitre[Ex]' <[Ex 6 - (5 U.S.C. S[Ex]>;

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'tamika.spencer@gsa[redacted]' <[redacted]>; 'laura.stanton@gsa[redacted]'
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Cc: 'Brophy, Georgie' <Ex 6 - (5 U.S.C. Sec Ex >; 'dhitch@google Ex 6' <Ex 6 - (5 Ex 6>

Subject: [EXTERNAL] ELC Women's Empower Hour - FOLLOW UP

Empowered Women!
What a great session – lots of great ideas! The transcript is attached – as well as an overview on our new professional development program GLOW! And a couple of pictures trying to capture everyone!
We will be back in touch!

Leslie A. Barry

Director, Professional Development

American Council for Technology and Industry Advisory Council (ACT-IAC)
Ex 6 - (5 Ex | Ex 6 - (5 U.S.C. (o) | Ex 6 - (5 (m)
3040 Williams Drive, Suite 500, Fairfax, VA 22031
Website : www.actiac.org

ACT-IAC: Advancing Government Through Collaboration, Education and Action

These are unprecedented times, which call for unprecedented actions. Human beings are by nature social animals and interaction is part of our humanity. When that is removed, we can easily find ourselves lonely, depressed and anxious. Take this time to rethink your relationships. Develop a plan to go deeper and wider for the next foreseeable future. Make it a challenge to you and your friends.
Be a leader in this area and set an example for others. *Who will you call/connect with today?*

https://www.actiac/events/reimagine-nation-elc-2020

[EXTERNAL] RE: ELC Women's Empower Hour - FOLLOW UP

From: Renee Wynn [redacted]

To: Leslie Barn[redacted] Nix, Kitty" [redacted] kelly.morrison@us.gt[redacted], daronson@nsf[redacted], igranier-smith@asrcfederal[redacted], mgraves2103@gmail[redacted], ann-marie.johnson@ardentmc[redacted], kkalatur@netimpactstrategies[redacted], ellen.kuhn@oracle[redacted], cwaldrup@sb-llc[redacted], stephanie.mango@cgifederal[redacted], judy.douglas@perspecta[redacted], casey.coleman@salesforce[redacted], "Kent, Suzette K. EOP/OMB" [redacted]>, fatima.akhtar@us.ibm[redacted], roballen@adobe[redacted], emma.antunes@nasa[redacted], vera.ashworth@gsa[redacted], claire.bailey@compuware[redacted], bernard_j-asst@bah[redacted], rmberryj@ncsu[redacted], oblackmon@mitre[redacted], bonnell@google[redacted], pamela.bosque@uspsector[redacted], laurabousfford@google[redacted], katrina.brisbon@hhs[redacted], kristina.britt@gsa[redacted], georgie.brophy@noblis[redacted], kcerney@zscaler[redacted], jclement@goldenkeygroup[redacted], kathy.conrad@accenturefederal[redacted], "Cooch, Shila R. EOP/OMB" <[redacted]>, kathleen.cowles@deepwaterpoint[redacted], rachel.crabtree@reisystems[redacted], khalia.n.alexandercobbs.ctr@mail.mil, kirsten.dalboe@ferc[redacted], jackie.everett@dlhcorp[redacted], amfadida@att[redacted], gena.fortune@perspecta[redacted], sfoster@zscaler[redacted], efuerst@sb-llc[redacted], robin.gardner@cgifederal[redacted], lisa.m.gardner@leidos[redacted], darlene.gore@gsa[redacted], deborah.granberry@highpointglobal[redacted], hamer.sharon@epa[redacted], khannon@silosmashers[redacted], casey.harris@esimplicity[redacted], megan.hicks@reisystems[redacted], joyce@vulcanenterprises-llc[redacted], brittany.c.jackson@cgifederal[redacted], becky.john@ecstech[redacted], kate.kastelic@ibm[redacted], katie.keegan@citrix[redacted], hekobyls@microsoft[redacted], leslie.lesch@us.ibm[redacted], kh3m@andrew.cmu[redacted], ashley.mahan@gsa[redacted], varsha.maheshwari@gsa[redacted], mmead@accelaconsulting[redacted], smestre@accelaconsulting[redacted], janet.misukiewicz@compuware[redacted], andrea.myslicki@highpointglobal[redacted], amanda.nguyen@u.group, keolson@adobe[redacted], alka.a.patel2.civ@mail.mil, speavy@theambitgroup[redacted], crystal.philcox@gsa[redacted], tonya.pruitt@gsa[redacted], gissa.sateri@reisystems[redacted], rakhi@rigil[redacted], smithmay@google[redacted], sontra@adobe[redacted], tamika.spencer@gsa[redacted], laura.stanton@gsa[redacted], stacy.swann@gsa[redacted], imogen.thomas@reisystems[redacted], carla.thomas@hq.dhs[redacted], anmy.torres2@usdoj[redacted], kviani@mitre[redacted], bozhanka@eml.solutions, janet.vogel@hhs[redacted], courtney.vogel@genesys[redacted], cherylwatkins@google[redacted], wenner@adobe[redacted],

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Cc: "Brophy, Georgie" <georgie.brophy@noblis[redacted]>, dhitch@google[redacted]

Date: Thu, 29 Oct 2020 07:57:15 -0400

Dear Leslie, Maria, Sandy and Cheryl,

Thank you for making this happen. Had fun yesterday.

Special thanks to Cheryl and the ACT-IAC Executive Committee for GLOW!

All the best to all,
Renee

From: Leslie Barry <LBarry@actiac[redacted]>

Sent: Wednesday, October 28, 2020 5:53 PM

To: 'Nix, Kitty' <kittynix@amazon[redacted]>; Kelly.Morrison@us.gt[redacted]; daronson@nsf[redacted]; igranier-smith@asrcfederal[redacted]; mgraves2103@gmail[redacted]; ann-marie.johnson@ardentmc[redacted]; kkalatur@netimpactstrategies[redacted]; ellen.kuhn@oracle[redacted]; cwaldrup@sb-llc[redacted]; stephanie.mango@cgifederal[redacted]; Judy.Douglas@perspecta[redacted]; 'casey.coleman@salesforce[redacted]' <casey.coleman@salesforce[redacted]>; 'suzette.k.kent@omb.eop[redacted]' <suzette.k.kent@omb.eop[redacted]>; 'fatima.akhtar@us.ibm[redacted]' <fatima.akhtar@us.ibm[redacted]>; 'roballen@adobe[redacted]'

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'Robin.gardner@cgifederalEx 6' <Robin.gardner@cgifederalEx 6>; 'lisa.m.gardner@leidosEx 6'
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'Kate.kastelic@ibmEx 6' <Kate.kastelic@ibmEx 6>; 'katie.keegan@citrixEx 6'
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'leslie.lesch@us.ibmEx 6' <leslie.lesch@us.ibmEx 6>; 'kh3m@andrew.cmuEx '
<kh3m@andrew.cmuEx >; 'Ashley.mahan@gsaEx ' <Ashley.mahan@gsaEx >;
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<andrea.myslicki@highpointglobalEx 6>; 'amanda.nguyen@u.group' <amanda.nguyen@u.group>;
'keolson@adobeEx 6' <keolson@adobeEx 6>; 'Alka.a.patel2.civ@mail.mil'
<Alka.a.patel2.civ@mail.mil>; 'speavy@theambitgroupEx 6' <speavy@theambitgroupEx 6>;
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'stacy.swann@gsaEx ' <stacy.swann@gsaEx >; 'imogen.thomas@reisystemsEx 6'
<imogen.thomas@reisystemsEx 6>; 'carla.thomas@hq.dhsEx ' <carla.thomas@hq.dhsEx >;
'anmy.torres2@usdojEx ' <anmy.torres2@usdojEx >; 'kviani@mitreEx ' <kviani@mitreEx >;
'bozhanka@eml.solutions' <bozhanka@eml.solutions>; 'janet.vogel@hhsEx '
<janet.vogel@hhsEx >; 'Courtney.Vogel@genesysEx 6' <Courtney.Vogel@genesysEx 6>;
'cherylwatkins@googleEx 6' <cherylwatkins@googleEx 6>; 'wenner@adobeEx 6'

<wenner@adobe[redacted]>; 'kristen[redacted]wilson@gsa[redacted]' [redacted]
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Subject: ELC Women's Empower Hour - FOLLOW UP

Empowered Women!
What a great session – lots of great ideas! The transcript is attached – as well as an overview on our new professional development program GLOW! And a couple of pictures trying to capture everyone!
We will be back in touch!

Leslie A. Barry

Director, Professional Development

American Council for Technology and Industry Advisory Council (ACT-IAC)

[redacted]

3040 Williams Drive, Suite 500, Fairfax, VA 22031

Website : >www.actiac[redacted]<

ACT-IAC: Advancing Government Through Collaboration, Education and Action

These are unprecedented times, which call for unprecedented actions. Human beings are by nature social animals and interaction is part of our humanity. When that is removed, we can easily find ourselves lonely, depressed and anxious. Take this time to rethink your relationships. Develop a plan to go deeper and wider for the next foreseeable future. Make it a challenge to you and your friends.

***Be a leader in this area and set an example for others**. Who will you call/connect with today?*

>https://www.actiac/events/reimagine-nation-elc-2020<

[EXTERNAL] How dirty vaccines turned COVID-19 into a killer; Make Famotidine/Cetirizine standard of care for COVID-19; COVID-19 vaccines are unsafe

From: vinu arumughan [redacted]

To: editorial@fatherly[redacted], 50best@fatherly[redacted], theforum@fatherly[redacted], lauren.coombs@fatherly[redacted], hello@fatherly[redacted], todd@kidspluspgh[redacted], emfelter@pitt[redacted], chuk@pitt[redacted], ariel.shensa@pitt[redacted], chad@kidspluspgh[redacted], dcw36@pitt[redacted], lnd16@pitt[redacted], hornyak@pitt[redacted], ksb@pitt[redacted], jaime.bidani@pitt[redacted], colditzjb@pitt[redacted], fcc504@fcc.gov, pra@fcc.gov, "Fraser, Nicholas A. EOP/OMB" [redacted]>, erin.boone@fcc.gov, rbrow1@email.uky[redacted], adrianamariabelmonte@gmail[redacted], herzberg@buffalo[redacted], gsilvarole@gannett[redacted], geoff@scileg.freeserve[redacted], nicholas.newman@cchmc[redacted], jlowry@cmh[redacted], sabrams@austin.utexas[redacted], adam.gazzaley@ucsf[redacted], fombonne@ohsu[redacted], jboom@bcm[redacted], lcsahni@texaschildrens[redacted], manohar.ratnam@utoledo[redacted], ratnamm@karmanos[redacted], rebecca_knickmeyer@med.unc[redacted], rmcunnin@texaschildrens[redacted], ddk5@cdc.gov, joseph.hill@utsouthwestern[redacted], lrosenwasser334@gmail[redacted], ann.reynolds@ucdenver[redacted], clord@mednet.ucla[redacted], editors@theopennotebook[redacted], mady.hornig@columbia[redacted], mmccormi@hsph.harvard[redacted], pblumen@stanford[redacted], rdeth@nova[redacted], tshirley@glasgow-ky[redacted], lewisbek@paho[redacted], lowerhealthcarecosts@help.senate.gov, romain.gherardi@hmn.aphp.fr, jennifer.frazer@scientificamerican[redacted], garyg@uw[redacted], gianluca.dotti@gmail[redacted], aaecarro@iupui[redacted], bmazer@gmail[redacted], harl[redacted]rumholz@yale[redacted], jbrainard@aaas[redacted], john.mandrola@gmail[redacted], esagonowsky@questex[redacted], bfidler@industrydive[redacted], npagliarulo@industrydive[redacted], kgray@fiercemarkets[redacted], scott@fiercemarkets[redacted], lhardesty@questex[redacted], malleven@fiercemarkets[redacted], mrobuck@questex[redacted], bmunson@fiercemarkets[redacted], mhamblen@questex[redacted], bfletcher@questex[redacted], wseven@questex[redacted], cevans@questex[redacted], tari.haahtela@hus.fi, lasse.ruokolainen@helsinki.fi, nanna.fyhrquist@ki.se, g.rook@ucl.ac.uk, junbai1013@seu[redacted].cn, martin.breed@flinders[redacted].au, craig.liddicoat@adelaide[redacted].au, sophie.zechmeister@boku.ac.at, claudio.zanettini@gmail[redacted], mao4005@med.cornell[redacted], wikumdina@gmail[redacted], elizabethcolantuoni@gmail[redacted], gp@jimmy.harvard[redacted], eddie.imada@gmail[redacted], dnixon@med.cornell[redacted], contact-ebmphet-

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shult@mail.slh.wisc[redacted], abhatti@ud[redacted], hello@mother.ly, jlh66@cam.[redacted],
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smt@princeton[redacted], izj7@cdc[redacted], app4@cd[redacted], cennimda@njms.rutgers[redacted],
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mboeckh@fredhutch[redacted], lcorey@fredhutch[redacted], mememan@fredhutch[redacted],
betz@fredhutch[redacted], kjerome@fredhutch[redacted], glyman@fredhutch[redacted], jmcelrat@fredhutch[redacted],
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nbhatt@fredhutch[redacted], jbielas@fredhutch[redacted], sbiggins@fredhutch[redacted],
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michael[redacted]smolens@sduniontribune[redacted], michele[redacted]parente@sduniontribune[redacted],
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iteam@sfchronicle[redacted], helly[redacted]goez@albertahealthservices.ca, sane26@pediatr.med.kyushu-
[redacted]urout@umc[redacted], nmungan@ophth.umsmed[redacted], dirkdhossche@gmail[redacted],
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c[redacted]ruthven@barrowcadbury[redacted].uk, general@barrowcadbury[redacted].uk,
info@esmeefairbairn[redacted].uk, media@opensocietyfoundations[redacted], media@omidyar[redacted],
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dnifund@google[redacted], enquiries@jrct[redacted].uk, ber[redacted]niller@kcl.ac.uk, esrceurope@kcl.ac.uk,

sales@bytemark.co.uk, feedback@fullfact[Ex], press[redacted]releases@fullfact[Ex], fullmeasurenews@gmail[Ex 6], r[redacted]fouchier@erasmusmc.nl, sshadravan@mednet.ucla[Ex], jennifer_tsai@brown[Ex], alex[redacted]ips@bmc[Ex], nichole[redacted]oxas@yale[Ex], alina[redacted]kung@gmail[Ex 6], imorton@mednet.ucla[Ex], alice[redacted]hen@yale[Ex], keith[redacted]klugman@gatesfoundation[Ex], info@gatesfoundation[Ex], media@gatesfoundation[Ex], secretariat@cepi.net, grandchallenges@gatesfoundation[Ex], bill@gatesfoundation[Ex], penny[redacted]eaton@gatesmri[Ex], jeff[redacted]arrett@gatesmri[Ex], janna[redacted]atterson@gatesfoundation[Ex], chris[redacted]wilson@gatesfoundation[Ex], jerker.liljestrand@gatesfoundation[Ex], nana-kwadw[redacted]piritwum@gatesfoundation[Ex], rajeev[redacted]venkayya@gatesfoundation[Ex], anastazia[Ex][redacted]deraguilar@gatesfoundation[Ex], jane[Ex]white@gatesfoundation[Ex], jerem[Ex 6][redacted]plum@gatesfoundation[Ex], anand[Ex 6][redacted]pandyopadhyay@gatesfoundation[Ex]

Date: Fri, 06 Nov 2020 16:14:21 -0500

Immunological mechanisms explaining the role of vaccines, IgE, mast cells, histamine, elevating ferritin, IL-6, D-dimer, VEGF levels in COVID-19 and dengue, potential treatments such as mast cell stabilizers, antihistamines: Predictions and confirmations

>https://doi[Ex]/10.5281/zenodo.4100663<

"Trump had been administered a Regeneron polyclonal antibody cocktail and has been taking zinc, vitamin D, **famotidine**, melatonin and a daily aspirin."

>https://www.cnn[Ex 6]/2020/10/02/politics/president-donald-trump-walter-reed-coronavirus/index.html<

Trump gets **famotidine** for COVID-19 but it is not "standard of care" (SOC) for you and me.

The IDSA is killing hundreds of thousands by **DENYING** them **famotidine**, a cheap, safe and effective over-the-counter drug for COVID-19.

Did the money from vaccine makers and remdesivir maker Gilead, sloshing around at IDSA, influence their decision?

>https://www.idsociety[Ex]/practice-guideline/covid-19-guideline-treatment-and-management/<

"The guideline panel suggests against famotidine for the sole purpose of treating COVID-19, unless in the context of a clinical trial."

Here's what the authors collected:

KATHRYN M EDWARDS collected ~$150k from vaccine makers.

>https://openpaymentsdata.cms.gov/physician/651167<

Lindsey Baden collected ~$50k from Janssen Pharma (a vaccine maker).

>https://openpaymentsdata.cms.gov/physician/884460<

RAJESH TIM GANDHI collected ~$40k from Gilead and Merck.

>https://openpaymentsdata.cms.gov/physician/1273478<

WILLIAM J MULLER collected ~$140k from Astrazeneca, Merck and Janssen

>https://openpaymentsdata.cms.gov/physician/613576<

SHUMEL SHOHAM collected $180k from Merck, Gilead, Emergent, Jannsen

>https://openpaymentsdata.cms.gov/physician/780712<

Mechanistic evidence (prediction)

Proteins that contaminate influenza vaccines have high homology to SARS-CoV-2 proteins thus increasing risk of severe COVID-19 disease and mortality

>https://doi.org/10.5281/zenodo.3996984<

Epidemiological evidence (confirmation)

Flu shot increases risk of COVID-19 Hospitalization **240%**, ICU admission **204%**, Hospital mortality **232%**.

Safety of Influenza Vaccine during COVID-19

>https://doi.org/10.1017/cts.2020.543<

"Among individuals with a positive SARS-CoV-2 test, patients previously vaccinated for influenza in 2019 were more likely to be hospitalized. Once hospitalized, they were more likely to be admitted to the ICU and die during hospitalization."

From Table 1:

	Never Vaccinated (N=1,125)	Vaccinated in 2019 (N=309)
Hospitalization - no.(%)	192 (17.1)	127 (41.1)
ICU Admission - no.(%)	77 (6.8)	43 (13.9)
Hospital Mortality - no.(%)	32 (2.8)	20 (6.5)

My comment posted in the Annals of Internal Medicine

The iatrogenic cascade of illnesses

>https://www.acpjournals[redacted]/doi/full/10.7326/M20-2470#_comments<

COVID-19 vaccines are **fundamentally flawed and unsafe**. Details below:

The CanSino Biologics vaccine:

>https://publons[redacted]/r/9024531/<

The Oxford vaccine:

>https://publons[redacted]/r/9015091/<

The Moderna mRNA vaccine:

>https://publons[redacted]/r/9025990/<

The Pfizer/BioNTech vaccine:

>https://publons[redacted]/r/9026177/<

The Novavax vaccine

>https://publonsEx 6/review/9108287/<

Prof. Kounis' team and I, describe the common immunological mechanisms involved in cardiac injury in COVID-19, severe dengue infection and allergic reactions/anaphylaxis (Kounis syndrome). The medications for prevention/treatment include famotidine/cetirizine.

The passepartout wayfares of Covid-19, Cytokine storm and Kounis syndrome

>https://doiEx /10.5281/zenodo.3977923<

Dual-Histamine Blockade with Cetirizine - Famotidine Reduces Pulmonary Symptoms in COVID-19 Patients

>https://www.medrxivEx /content/10.1101/2020.06.30.20137752v1<

I predicted in **JANUARY 2020** (email below) that mast cell stabilizers and antihistamines can help in COVID-19. I notified health authorities and thousands of doctors/researchers, worldwide. Hundreds of thousands of lives could have been saved.

The **key is to understand that COVID-19 severity is a result of an allergic reaction to the virus**, a "slow rolling anaphylaxis". **WE HAVE PROVEN TREATMENTS FOR ANAPHYLAXIS. NO CLINICAL TRIALS NEEDED.**

The diagnosis and management of anaphylaxis: An updated practice parameter

>https://www.jacionlineEx /article/S0091-6749(05)00115-6/fulltext<

"These protocols have recommended the administration of **H1 and H2 antagonists, ??-agonists, antileukotrienes, and corticosteroids**."
Cetirizine is an histamine H1 blocker or antagonist. Famotidine is an histamine H2 blocker or antagonist.
These safe, OTC drugs above can be used immediately upon COVID-19 symptoms (or even a low dose if exposure is suspected). Mast cell stabilizers, ??-agonists, antileukotrienes, and corticosteroids can be prescribed as standard of care. Hundreds of thousands of lives can be saved.
As I wrote in my comment posted in the Annals of Internal Medicine:

Please see comments section:

>https://annalsEx /aim/fullarticle/2764199/use-hydroxychloroquine-chloroquine-during-covid-19-pandemic-what-every-clinician<

Understanding mechanisms is better than demanding clinical trials in the middle of a pandemic

More details:

Immunological mechanisms explaining the role of IgE, mast cells, histamine, elevating ferritin, IL-6, D-dimer, VEGF levels in COVID-19 and dengue, potential treatments such as mast cell stabilizers, antihistamines, Vitamin C, hydroxychloroquine, ivermectin and azithromycin

>https://doi[redacted]/10.5281/zenodo.3748303<

COVID-19: Famotidine, Histamine, Mast Cells, and Mechanisms

>https://www.researchsquare[redacted]/article/rs-30934/v2<

Repositioning Chromones for Early Anti-inflammatory Treatment of COVID-19

>https://www.frontiersin[redacted]/articles/10.3389/fphar.2020.00854/full<

Mast cells contribute to coronavirus-induced inflammation: new anti-inflammatory strategy??

>https://pubmed.ncbi.nlm.nih.gov/32013309/<

Thanks,
Vinu

-------- Forwarded Message --------

Subject: Wuhan 2019-nCoV treatment; Vaccines induce autoimmunity: Epitope database evidence; Ebola vaccine will cause rice allergy epidemic

Date: Fri, 24 Jan 2020 17:42:02 -0800

From: vinu arumugham [redacted] jay.slater@fda.hhs.gov <[redacted] <jane[redacted]woo@fda.hhs.gov>, [redacted] <maureen[redacted]ness@fda.hhs.gov>, [redacted] <Richard[redacted]Forshee@fda.hhs.gov>, [redacted] <Mark[redacted]Walderhaug@fda.hhs.gov>, CBER OCOD Consumer Account [redacted] Destefano, Frank (CDC/OID/NCEZID) [redacted] isq8@cdc.gov <isq8@cdc.gov>, nar5@cdc.gov <nar5@cdc.gov>, hjn0@cdc.gov <hjn0@cdc.gov>, Secretary@HHS.gov <Secretary@HHS.gov>, CommissionerFDA@fda.hhs.gov <[redacted] <olx1@cdc.gov>, directorsincoming@cdc.gov [redacted],

To: francis.collins@nih.gov [redacted] <mrolfes1@cdc.gov>,

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IgE mediated sensitization to peptides that have homology to 2019-nCoV peptides may contribute to disease severity. In that case, antihistamines and other allergy treatments such as mast cell stabilizers may help reduce infection severity.

A BLASTP analysis of 2019-nCoV proteome against common vaccine antigens was performed. Preliminary results suggest that IgE mediated sensitization to common vaccine antigens can result in cross reactive immune responses to 2019-nCoV.

Please see details of the mechanisms here:

Influenza vaccines and dengue-like disease

>https://www.bmj[redacted]/content/360/bmj.k1378/rr-15<

>https://www.quora[redacted]/Why-was-the-flu-so-deadly-in-outbreaks-in-the-past-And-what-made-the-flu-become-less-deadly/answers/86456279<

"Scientists" at the global vaccine safety summit spill the beans: There is no science behind vaccine safety claims, it's a fairy tale.

The party is over folks.

>https://youtu.be/s2IujhTdCLE<

ERVEBO Ebola vaccine will create a rice allergy epidemic, add to numerous autoimmune diseases, cancer and make Ebola disease even more severe. Design for safety and vaccine safety regulation remain abject failures. Incompetence or indifference?

>https://doi Ex 6 /10.5281/zenodo.3595020<

Analyzing 23000+ epitopes covering 82 autoimmune diseases in the Immune Epitope Database, 57% have only one and 78% have up to two amino acid residue differences compared to animal, fungal or plant peptides present in vaccines; an unmistakable signature of the role of vaccines in their etiologies

>https://doi Ex 6 /10.5281/zenodo.3603480<

Analyzing 23000+ epitopes covering 82 autoimmune diseases in the Immune Epitope Database, 57% have only one and 78% have up to two amino acid residue differences compared to animal, fungal or plant peptides present in vaccines; an unmistakable signature of the role of vaccines in their etiologies

Vinu Arumugham

Jan 2020

Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6

Lay summary

Proteins are a chain of amino acids. Proteins can have up to several hundred amino acids. Snippets of proteins (peptides), 7-15 amino acids in length are important in immunology. There are 20 types of amino acids. Each is assigned a letter (1 letter code).

Antibodies are proteins that can bind to peptides that have a specific amino acid sequence. Such a target peptide is known as an epitope.?? When an antibody binds to a peptide (which is part of a protein, which in turn may be part of a cell surface), it can trigger an immune attack on the cell. If the cell were a bacterium, the bacterium would be killed.

Humans (like all organisms) are made of numerous proteins (self proteins). So we have self-proteins, self-peptides and self-epitopes. In a healthy person, the body will not make antibodies that bind strongly to self-peptides (self-tolerance).

DNA is a chain of base-pairs. The DNA base-pair sequence determines the amino acid sequence in the protein produced. If there is a mutation that alters a single base-pair, the resulting protein will have a single amino acid that is altered. To prevent cancer, the immune system is capable of making antibodies against such altered peptides. Such antibodies can also weakly bind (cross react) to the unaltered normal peptide thus resulting in destruction of some healthy cells.

Say a normal protein has the following peptide (10 amino acids, each represented by its 1 letter code):

ALSTLVVNKI

Say DNA in a cell mutates due to a carcinogen exposure and it alters the protein thus resulting in this peptide with a single amino acid change:

ALSTLVV**S**KI

When the immune system makes antibodies targeted at ALSTLVV**S**KI (to attack the cell with the DNA mutation), the same antibodies can weakly bind to the normal ALSTLVVNKI peptide.

ALSTLVVNKI is an epitope associated with rheumatoid arthritis (RA).

So as a result of the immune system defending against cancer, the person can develop RA.

Now consider vaccines containing animal proteins. Animal proteins are very similar to human proteins, containing only occasional amino acid differences. An animal peptide could therefore have the ALSTLVV**S**KI sequence. Such a vaccine would fool the immune system into creating an anti-cancer immune response, creating antibodies targeted at ALSTLVV**S**KI. The result is vaccine induced RA.

Therefore one can predict that analyzing epitopes associated with autoimmune diseases, such single amino acid difference compared to animal peptides present in vaccines, would occur more frequently than can be expected merely by chance. The analysis confirms that this prediction is valid.

Abstract

The National Institute of Allergy and Infectious Diseases (NIAID) sponsors the Immune Epitope Data Base (IEDB). IEDB contains epitopes identified from the medical literature and organized by diseases

and categories of diseases. All epitopes (23000+) associated with 82 autoimmune diseases in humans were analyzed.

The role of animal, plant, fungal proteins contained in vaccines in the etiology of autoimmune diseases have been described in humans and animals. BLASTP was used to analyze IEDB derived epitopes for sequence alignment to animal, plant, fungal (APF) proteins present in vaccines and biologics. Specifically, the search was performed against bovine, chicken, porcine, guinea pig, African green monkey, Chinese hamster, murine, peanut, soy, wheat, corn, sesame and *Saccharomyces cerevisiae* proteomes.

The results show that 57% of epitopes differed by exactly one amino acid residue from an APF peptide. 78% of the epitopes differed by up to two amino acid residues from an APF peptide. The rest of the epitopes were either identical or differed by more than two amino acid residues.

A majority of IEDB epitopes analyzed were 9-mer peptides. Comparing randomly selected 9-mer human peptides with APF proteomes, the probability of single amino acid residue difference (SAARD) outcomes was derived. This was used to estimate the probability that actual IEDB SAARD alignments to APF peptides were merely a chance outcome. The estimates show that the probability that the observed IEDB alignments to APF being merely a chance outcome are vanishingly small. So the results make it absolutely clear that APF proteins in vaccines cause all these autoimmune diseases.

Introduction

Vaccines contain thousands of residual animal, plant and fungal (APF) proteins from the manufacturing process (1???6)???. 293 chicken proteins were identified in the influenza vaccine (7)???, for example. Actin and vimentin proteins were detected in the Priorix Tetra vaccine (8)???. Immunization with homologous xenogeneic antigens resulting in autoimmune diseases has been known for at least 40 years (9)???. Vaccines that contain bovine proteins caused autoimmunity in dogs (10)???. We previously described the immunological mechanism involved in autoimmunity induction by immunization with homologous xenogeneic antigens (11)???.

Cancer cells have minor differences when compared to healthy cells. Due to mutation of the DNA encoding the proteins, cancer cells can display altered proteins on their surface. Healthy cancer defense mechanisms include immune responses directed at such altered proteins. Therefore an immune response directed against cancer cells always carries a risk of cross reactive immune responses against healthy cells displaying the unaltered protein. Therefore, cancer induced autoimmune responses are a consequence of normal, healthy immune system behavior.

Animal proteins have minor differences compared to human proteins. Peptides that are identical between humans and animals are unlikely to cause any problem due to strong self tolerance.

However, peptides with one amino acid residue difference produce the strongest cross reactive immune responses (11)???. They are ideally suited to induce autoimmune diseases. Injecting animal proteins results in anti-cancer immune responses because the immune system perceives animal proteins as altered human proteins. Adjuvants in the vaccine boost this anti-cancer immune response. This artificial anti-cancer response directed at thousands of APF proteins in vaccines or biologics, therefore cross react and cause numerous autoimmune disorders.

For this reason, one can predict that single amino acid residue difference (SAARD) between autoimmune disease related epitopes in the IEDB and homologous APF peptides in vaccines, would occur at a higher probability than by mere chance. We perform a BLASTP analysis to verify.

Methods

Basic local alignment search tool for proteins (BLASTP) (12)???, Universal Protein Resource (UniProt)(13)??? and the Immune Epitope Database (IEDB) (14)??? were used for bioinformatics analysis.

Specifically, the BLASTP sequence alignment of IEDB peptides was performed against bovine, chick, porcine, guinea pig, African green monkey, Chinese hamster, murine, peanut, soy, wheat, corn, sesame and *Saccharomyces cerevisiae* proteomes. Vaccines and biologics contain residual proteins from all these organism due to media used to grow viruses or bacteria, recombinant cells/organisms used for protein expression or as excipients.

Results

57% of IEDB peptides have a SAARD and 78% have up to two amino acid differences compared to animal, fungal or plant peptides present in vaccines.

Discussion

Could this result be a chance occurrence?

A majority of IEDB epitopes analyzed were 9-mer peptides. Five thousand 9-mer peptides were chosen at random from the human proteome. BLASTP was run using these peptides to compare against each organism???s proteome or a subset. This provides us the probability that randomly selected human peptides have an alignment providing a SAARD compared to peptides from these organisms. These are listed in table 1 under ??? Random SAARD alignment???. Given this, we can compute the probability of the actual SAARD alignment to IEDB epitopes, occurring by chance. This is listed in table 1 under ???Estimated probability of actual SAARD outcome occurring just by chance???.

For a simple coin toss example, we would perform the calculation as follows:

Computing probability of say a 7 heads, 3 tails outcome of 10 trials of a fair coin:

Probability = (0.5^7) x (0.5^3) x 10! / (7! x 3!)

Where:

0.5 is the probability of a head or tail outcome of a fair coin.

For an unfair coin, say probability of head outcome = 0.4 and tail outcome 0.6, we would have:

Probability = (0.4^7) x (0.6^3) x 10! / (7! x 3!)

For the IEDB peptide probability analysis, the outcome is for 23192 trials (peptides).

The ???head outcome??? is the ???Random SAARD alignment ??? entries in table 1. The ???tail outcome??? probability is 1-???head outcome???.

Sample calculation for Chinese Hamster:

Probability = ((889/5000)^4574) x ((4111/5000)^18618) x 23192! / (4574! x 18618!)

Probability = 1.488e-15

Where: 889*100/5000 = 17.8% is the entry in Table 1 for Chinese Hamster. BLASTP analysis shows 889 SAARD out of 5000 peptides analyzed.

And, 4574*100/23192=19.7% is the IEDB entry in Table 1 for Chinese Hamster. BLASTP analysis shows 4574 SAARD out of 23192 peptides analyzed.

So the 1.488e-15 value is the probability that we will have exactly 4574 SAARD alignments out of 23192 peptides. The probability goes down for all values > 4574. Conservatively, applying the same probability as for 4574, to all values >4574, we can calculate the probability of the chance occurrence of 4574 or greater number of SAARD alignments as 1.488e15 * 18618 = 27e-12, entry in table.

The Gnome calculator was used to perform these calculations and the results were verified using the Qalculate! calculator and WolframAlpha (15)??? since spreadsheets are unable to perform these calculations.

Table 1

Organism	Random SAARD alignment Number of Peptides(%)	Actual (IEDB) SAARD alignment Number of Peptides (%)	Estimated probability of actual SAARD outcome occurring just by chance	Remarks
African green monkey (*Chlorocebus aethiops*)	26 (0.5)	420 (1.8)	~1.7e-96	Probability of this outcome occurring just by chance is vanishingly small. So these animal proteins in vaccines, caused these diseases.
Cow (*Bos taurus*)	936 (18.7)	4385 (18.9)	~1	There are two possibilities. (1) This outcome occurred just by chance. (2) The assumption that all cow proteins are present in the vaccines in equal amount is not true. We know that cow???s milk, bovine gelatin, bovine serum albumin are used in vaccines. So these proteins and proteins present in tissues in the vicinity, are included in vaccines but other cow proteins may not be present. This is the more

Organism	Random SAARD alignment Number of Peptides(%)	Actual (IEDB) SAARD alignment Number of Peptides (%)	Estimated probability of actual SAARD outcome occurring just by chance	Remarks
				likely explanation. Please see Cow???s milk entry below.
Cow???s Milk (*Bos taurus*)	0 (0)	12 (0.05)	0	Probability of this outcome occurring just by chance is 0. So these animal proteins in vaccines, caused these diseases.
Chinese Hamster (*Cricetulus griseus)*	889 (17.8)	4574 (19.7)	~27e-12	Probability of this outcome occurring just by chance is vanishingly small. So these animal proteins in vaccines, biologics caused these diseases.
Chicken (*Gallus gallus*)	536 (10.7)	3901 (16.8)	<1e-100	Probability of this outcome occurring just by chance is vanishingly small. So these animal proteins in vaccines, caused these diseases.

Organism	Random SAARD alignment Number of Peptides(%)	Actual (IEDB) SAARD alignment Number of Peptides (%)	Estimated probability of actual SAARD outcome occurring just by chance	Remarks
				Unlike bovine, porcine and murine proteins, since chicken egg or embryo is used for vaccine manufacture, all chicken proteins can be present in vaccines.
Guinea Pig (*Cavia porcellus*)	837 (16.7)	4439 (19.1)	~1e-18	Probability of this outcome occurring just by chance is vanishingly small. So these animal proteins in vaccines, caused these diseases.
Mice (*Mus musculus*)	940 (18.8)	4467 (19.3)	~1	There are two possibilities. (1) This outcome occurred just by chance. (2) The assumption that all mice proteins are present in biologics in equal amount is not true. We know that mice myeloma cells are used in biologics. So

Organism	Random SAARD alignment Number of Peptides(%)	Actual (IEDB) SAARD alignment Number of Peptides (%)	Estimated probability of actual SAARD outcome occurring just by chance	Remarks
				these proteins and proteins present in tissues in the vicinity, are present in biologics but other mice proteins may not be present. This is the more likely explanation.
Maize (*Zea mays*)	303 (6.1)	1667 (7.2)	~5e-9	Probability of this outcome occurring just by chance is vanishingly small. So these plant proteins in vaccines, caused these diseases.
Peanut (*Arachis hypogaea)*	223 (4.5)	1697 (7.3)	~79e-81	Probability of this outcome occurring just by chance is vanishingly small. So these plant proteins in vaccines, caused these diseases.
Yeast *(Saccharomyces*	64 (1.3)	828 (3.6)	<1e-100	Probability of this outcome occurring just by

Organism	Random SAARD alignment Number of Peptides(%)	Actual (IEDB) SAARD alignment Number of Peptides (%)	Estimated probability of actual SAARD outcome occurring just by chance	Remarks
cerevisiae)				chance is vanishingly small. So these fungal proteins in vaccines, biologics caused these diseases.
Sesame (*Sesamum indicum*)	155 (3.1)	1398 (6.0)	<1e-100	Probability of this outcome occurring just by chance is vanishingly small. So these plant proteins in vaccines, caused these diseases.
Soy (*Glycine max)*	215 (4.3)	1548 (6.7)	~86e-59	Probability of this outcome occurring just by chance is vanishingly small. So these plant proteins in vaccines, caused these diseases.
Pig (*Sus scrofa*)	963 (19.3)	4407 (19.0)	~1	There are two possibilities. (1) This outcome occurred just by chance. (2) The assumption that all

Organism	Random SAARD alignment Number of Peptides(%)	Actual (IEDB) SAARD alignment Number of Peptides (%)	Estimated probability of actual SAARD outcome occurring just by chance	Remarks
				porcine proteins are present in the vaccines in equal amount is not true. We know that porcine gelatin is used in vaccines. So these proteins and proteins present in tissues in the vicinity are included in vaccines but other porcine proteins may not be present. This is the more likely explanation.
Wheat (*Triticum aestivum*)	138 (2.8)	977 (4.2)	~18e-33	Probability of this outcome occurring just by chance is vanishingly small. So these plant proteins in vaccines, caused these diseases.

The calculations make it clear that the findings cannot be merely a chance outcome and that immunization against animal/plant/fungal antigens in the vaccines do cause these autoimmune diseases in the IEDB.

Conclusion

Vaccines containing animal, plant or fungal proteins are extremely dangerous and cause numerous autoimmune diseases and cancer (16???19)???. All non-target proteins in vaccines must be immediately removed using processes such affinity chromatography (20)???.

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[EXTERNAL] AGC Meeting information

From: Cyntethia Brown <Ex 6 - (5 U.S.C. SeEx >

To: kclay@tncEx , jennifer@techtalentprojectEx , sarayu srinivasan@pifEx , mejphd@gmailEx 6, stephen almond@weforumEx , "Hartwig, Edward J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(bEx >, rschlotterer@worldbankEx , "Brown, Dustin S. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, mihmj@gaoEx , allison brigati@gsaEx , noveck@tech njEx , david lebryk@treasuryEx , xavier briggs@nyuEx , mcguinness@newamericaEx , nani color@gmailEx 6, dwennergren@actiacEx , mott@icmaEx , smogulescu@volckeralliance Ex , annerung@amazonEx 6, digiammarino frank@bahEx 6, allen thad@bahEx 6, weggers@deloitteEx 6, dmader@deloitteEx 6, kimberly mccabe@gmailEx 6, werfel danny@bcgEx 6, peters kyle@advisor bcgEx 6, robert shea@us gtEx 6, kettl@austin utexasEx , janefountain@gmailEx 6, ellen622@aolEx 6, mpisano@price uscEx , akhademi@vtEx , jwidner@princetonEx , rtobias1@verizonEx , mark bolter@us ibmEx 6, polly hall@hq dhsEx , ajdenzer@gmailEx 6, joshuagotbaum@gmailEx 6, johnkosk@aolEx 6, joiwind ronen@ethosdcEx 6, joiwind ronen@wheelhousegroupEx 6, bill maile@agilegovleadersEx , tsuder@atarcEx , david summers@pmiEx , chris perdieu@ibmEx 6, jrodgers@nascaEx , ganapati@fiuEx , soraya correa@hq dhsEx , John Kamensky <Ex 6 - (5 U.S.C. SecEx 6>, kai feder@tech njEx , tparker@icmaEx , davidmfisher@hotmailEx 6, dean evans@austin utexasEx , donnamarcus308@gmailEx 6, mifitzpatrick@googleEx 6, scottquehl@gmailEx 6, sgoldsmith@sgoldsmithEx 6, dhanani qahir@bcgEx 6, kthurm@clintonfoundationEx , mjoyce@brookingsEx , edwin lau@oecdEx , jamie berryhill@oecdEx , joel@odenterpriseEx , rmgordon@us ibmEx 6, Ines Mergel <Ex 6 - (5 U.S.C. Sec >, Andrew Whitford <Ex 6 - Ex >, jjordon@imperiumglobaladvisorsEx 6, victoria@softwareEx , Sally Jaggar <Ex 6 - (5 U.S.C. SeEx >, amy edwards@treasuryEx , anne tsui.7@ndEx , donald siegel 1@asuEx , merez@technion.ac , Mary Feeney <Ex 6 - (5 U.S.CEx >, gedeseve@gmailEx 6, Joe Mitchell <Ex 6 - (5 U.S.C. SecEx >, James Higgins <Ex 6 - (5 U.S.C. SecEx >, Teresa W. Gerton <Ex 6 - (5 U.S.C. SeEx >, jordon@imperiumglobaladvisorsEx 6, Dan Chenok <Ex 6 - (5 U.S.C. SEx 6>, smaier@managementconceptsEx 6, kspiegelthal@managementconceptsEx 6, mclark@managementconceptsEx 6

Cc: gedeseve@gmai[redacted]

Date: Mon, 09 Nov 2020 17:04:25 -0500

Attachments: Afterschock.docx (30.64 kB)

Thanks to all who are planning to attend the OECD and Agile Resilience – Special Meeting of the Agile Government Network on **Tuesday, November 17th at 11am eastern**. Read ahead documents are attached for your reference.

We look forward to seeing you.

Cyntethia Brown| Executive Assistant/Office Manager| National Academy of Public Administration

1600 K Street, NW, Suite 400 | Washington, D.C. 20006 | [redacted]

cbrown@napawash[redacted]

Connect with the Academy:

[EXTERNAL] Re: Google AKI Model Delivery

From: Anthony Phalen <Ex 6 - (5 U.S.C. Ex 6 - (5 >

To: "Stewart, William R." <Ex 6 - (5 U.S.C. Sec E Ex 6 - (5>, Farah Omer <Ex 6 - (5 Ex 6 - (5 >, Mark Smith <Ex 6 - (5 U.S.C. Ex 6 - (5 >

Cc: Ivan Protsyuk <Ex 6 - (5 U.S.C. Ex 6 - (5 >, Harry Askham <Ex 6 - Ex 6 - (5 >, "Alterovitz, Gil" <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>, "Colon Vargas, Nelson" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5>, "Barrett, Jeffrey J. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 - (5 >, Joel Minton <Ex 6 - (5 Ex 6 - (5 >, Francisco Rubio-Bertrand <E Ex 6 - (5 >, Martin Seneviratne <E Ex 6 - Ex 6 - (5 >, Alan Karthikesalingam <Ex 6 - (5 Ex 6 - (5 >, Ali Connell <Ex 6 - (5 Ex 6 - (5 >, Anuraag Khandelwal <Ex 6 - (5 U.S.C. Ex 6 - (5 >, "Stiggers, Bridget L." <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>, "Fourcade, Joseph A." <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5>, "Hook, David S" <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>, "Osborne, Thomas F." <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5>, "Worthington, Charles" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5>

Date: Tue, 10 Nov 2020 19:59:12 -0500

Hi Will and team,

I hope all is well. I wanted to check in to see if you had the additional draft security guidance document that Will had mentioned, so that we can review before getting too far along on the technical side:

1. Will Stewart noted that one more draft security guidance document left to be shared is currently under review and if approved to be shared in the draft state, would come with the caveat that the guidance may undergo changes during the review process.

Thanks!

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. x 6 - (5 | Ex 6 - (5

On Fri, Oct 23, 2020 at 10:49 PM Anthony Phalen <Ex 6 - (5 U.S.C. Ex 6 - (5 > wrote:

+Farah Omer +Mark Smith

Hi Will,

Thanks for this recap. Here is a list of the folks on the Google side:

- Ivan Protsyuk - Software Engineer, Google Health
- Martin Seneviratne - Clinician Scientist, Google Health
- Ali Connell - Clinician Scientist, Google Health
- Alan Karthikesalingam, Research Lead, Google Health
- Anthony Phalen - Partnerships, Google Health
- Francisco Rubio-Bertrand - Account Executive, Google Cloud
- Farah Omer - Customer Engineer, Google Cloud
- Joel Minton - Technical Director, Office of the CTO, Google Cloud
- Mark Smith - Engineering Manager, Google Cloud

You'll see the team is made up of both Google Cloud and Google Health folks. I wanted to clarify that for your bullet point #5, because Mark is on the Google Cloud team, the thinking was that Google Cloud technical resources could be leveraged to work "shoulder to shoulder" with VA technical teams to apply learnings from the AKI model to new model development at the VA using tools like Anthos. We can talk more about that on the next call if helpful.

Thanks,

Anthony

Anthony Phalen | Strategic Partnerships, Google Health | Ex 6 - (5 U.S.C. Ex 6 - (5 Ex 6 - (5

On Fri, Oct 23, 2020 at 9:43 AM Stewart, William R Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5> wrote:

Minutes from Oct 16 meeting between Google Health team and VA NAII and security SMEs:

1. Google notes that all of the container delivery information promulgated on Oct 14th is expected industry best practices, with one caveat;

a. The data pipeline configuration requested is not able to be shared due to proprietary considerations, though all necessary data transformations will be documented and shared by Google Health, an understandable condition accepted by the VA NAII

2. Will Stewart noted that one more draft security guidance document left to be shared is currently under review and if approved to be shared in the draft state, would come with the caveat that the guidance may undergo changes during the review process.
3. Anthony Phalen will send the Google teams attendance list and role descriptions
4. Mark Smith shared that Google is offering technical support in order to ensure successful deployment of the Google Health AKI model implementation.
5. Anthony noted that Google Health shares Charles Worthington's vision of an increasingly expanding relationship between Google Health and the VA, with Mark Smith extending the offer of Google Health technical support in the VA's efforts to deploy the AKI Model and related effort.

Regards,

Will Stewart

National Artificial Intelligence Institute | NAII

Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis

IAS Enablement Team Lead | Veteran Experience Services

DevOps Transformation | Product Line Architecture Change Team

Enterprise Program Management Office (EPMO)

Office of Information Technology (OIT)

Department of Veterans Affairs

Phone Ex 6 - (5 U.S.C. Sec 552(b)(6))

Email: Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Stewart, William R.

Sent: Wednesday, October 14, 2020 8:41 AM

To: Anthony Phalen [redacted]

Cc: Ivan Protsyuk [redacted]; Harry Askham [redacted]; Alterovitz, Gil [redacted]; Colon Vargas, Nelson [redacted]; Joel Minton [redacted]; Francisco Rubio-Bertrand [redacted]; Martin Seneviratne [redacted]; Alan Karthikesalingam [redacted]; Ali Connell [redacted]; Anuraag Khandelwal [redacted]; Stiggers, Bridget L. [redacted]; Fourcade, Joseph A. [redacted]; Hook, David S [redacted]; Osborne, Thomas F. [redacted]; Stiggers, Bridget L. [redacted]

Subject: Google AKI Model Delivery

Anthony,

Per multiple discussions with our enterprise security teams, the following represents the container description that will meet VA security requirements with the caveat that one or more of the patterns is undergoing rewrite/relabeling. However, I wanted to move this forward, so will provide the extant patterns and will forward any impending emerging standards and updates as they become available. In order for the VA to utilize the model, the following would be needed in order for a container to be utilized fully at the VA;

- Container in OCI 2.x format, complied, and with container source code
- REST APIs, without HTTP/2 or gRPC components or libraries. API documentation to include;
    - OpenAPI 3.0.3, all required fields plus components, schemas, security and descriptions at a minimum, and any other field/extension necessary to communicate the full explanation of the APIs.
    - All transformations of input and output parameter fields (e.g, normalization/standardization parameters, etc)
    - Sequence and/or orchestration dependencies, if any
- Data pipeline design, transformation, configuration, and source code/script/configuration files.

- Security measures (see attached)
    - VA Cloud Security Procedural Guidance
    - VA Cloud Security Pattern
    - VA API Security Pattern
    - Cloud Computing Continuous Monitoring RACI
    - Cloud Computing Continuous Monitoring Process
    - VA API Management Platform Security Pattern
    - Cloud Computing Incident Response (IR) Processes and Procedures

One pattern undergoing update/renaming is the *DSO Container Platform Security Pattern*.

Please let me know if you have any questions,

Will Stewart

Senior Solution Architect | EA, SA

Demand Management | Intake and Analysis

IAS Enablement Team Lead | Veteran Experience Services

National Artificial Intelligence Institute | NAII

DevOps Transformation | Product Line Architecture Change Team

DevOps Transformation | Emerging Technologies Change Team

Enterprise Program Management Office (EPMO)

Office of Information Technology (OIT)

Department of Veterans Affairs

Phone: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Email: Ex 6 - (5 U.S.C. Sec 552(b)(6))

RE: [EXTERNAL] Government Collaboration Tools

To: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Wed, 11 Nov 2020 23:07:13 -0500

Hi Lee,

It's good timing; I've been meaning to make contact. I am exploring collaboration capabilities which would enable better interagency interoperability across the federal government. With this in mind, I'd be happy to jump on a call/video conf sometime next week to touch base.

If you have a few open windows you can share, I can aim to make one work. Tuesday afternoon is open on my end, as is

From: Lee Carosi Dunn <Ex 6 - (5 U.S.C. Sec >

Sent: Wednesday, November 11, 2020 3:16 PM

To: Dalessio, J. Alex EOP/OMB <Ex 6 - (5 U.S.C. Sec >

Subject: [EXTERNAL] Government Collaboration Tools

Alex,
Greetings. Your contact information was provided to me from a colleague who stated that you may be heading up the process at OMB to gather information about email, communication, video conferencing collaboration tools for the government ahead of a possible CEOS RFP next year. If this is not accurate, please excuse my email.

I was hoping to see if you had some time over the next two weeks for a phone or video call about this process as Google Cloud seeks to assist the government with further communication and collaboration tools.

Thank you in advance,
Lee

Lee Dunn
Google
leedunn@google Ex
Android Mobile: Ex 6 - (5 U.S.C. Sec 552(b)(6))

[EXTERNAL] Fwd: New Report

From G. Edward DeSeve <Ex 6 - (5 U.S.C. Ex 6>

:

To: beckett@gkbaum Ex 6, Bruce Marks <Ex 6 - (5 U.S.C. Ex 6>, ddisney@psu Ex , jarink@ballardspahr Ex 6, jerry.mechling@gartner Ex 6, kennedypat@hotmai Ex 6, pkargawal@gmai Ex 6, Aditya Kumar <Ex 6 - (5 U.S.C. Ex >, Aimee Christensen <Ex 6 - (5 U.S.C. Sec Ex >, Alan Balutis <Ex 6 - (5 Ex 6>, Alan Paller <Ex 6 - (5 Ex >, Alan Rhinesmith <Ex 6 - (5 U.S.C. Sec x 6>, Allan Burman <Ex 6 - (5 U.S.C. Sec Ex 6>, "Allen, Thad [USA]" <Ex 6 - (5 U.S.C. Ex 6>, Alyssa J. Denzer <Ex 6 - (5 U.S.C. Sec Ex >, Anna Cosentino <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Anne Altman <Ex 6 - (5 U.S.C. Ex 6>, Anthony Dowd <Ex 6 - (5 U.S.C. Ex 6>, Barrett and Greene <Ex 6 - (5 U.S.C. Sec Ex 6>, Bernard Anderson <Ex 6 - (5 U.S.C. Sec Ex >, "Bessin, James" <Ex 6 - (5 U.S.C. Sec x 6>, Beth Cobert <Ex 6 - (5 Ex 6>, Beth Kellar <Ex 6 - (5 >, Beth Noveck <Ex 6 - (5 Ex 6>, Betsy Holahan (Great Point Strategies) <Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6>, Bev Godwin <Ex 6 - (5 U.S.C. Ex 6>, Bill Greenwalt <Ex 6 - (5 U.S.C. x 6>, Bill Lucyshyn <Ex 6 - (5 Ex >, Bill Marimow <Ex 6 - (5 U.S.C. Sec Ex 6>, Bill Marrazzo <Ex 6 - (5 U.S.C. Ex >, Billy Hamilton <Ex 6 - (5 U.S.C. Ex 6>, "Bloom, Ron" <Ex 6 - (5 U.S.C. Sec Ex 6>, Bob Behn <Ex 6 - (5 U.S.C. Sec Ex >, Bob Lam <Ex 6 - (5 U.S.C. Sec Ex 6>, Bob Paretta <Ex 6 - (5 U.S.C. Ex >, "Brigati, Allison" <Ex 6 - (5 U.S.C. Ex >, "Brown, Dustin S. EOP/OMB" <Ex 6 - (5 U.S.C. Sec Ex >, Bruce Katz <Ex 6 - (5 U.S.C. Ex >, Bruce Lindsay <Ex 6 - (5 Ex 6>, Bruce Marks <Ex 6 - (5 U.S.C. Ex 6>, Buzz Bissinger <Ex 6 - (5 Ex 6>, Carol A. Bonosaro <Ex 6 - (5 U.S.C. Sec Ex >, Charles Bowsher <Ex 6 - (5 U.S.C. Sec x 6>, Charles W. de Seve <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, "Chu, David S C" <Ex 6 - (5 Ex >, "Clark, Tim" <Ex 6 - (5 U.S.C. Ex 6>, Curt Hill <Ex 6 - (5 U.S.C. Ex >, "Czerwinski, Stanley J" <Ex 6 - (5 U.S.C. Ex >, Dan Tangherlini <Ex 6 - (5 U.S.C. Sec x 6>, Daniel Chenok <Ex 6 - (5 U.S.C. Ex 6>, David Chu <Ex 6 - (5 U.S.C Ex >, David Cohen <Ex 6 - (5 U.S.C. Sec Ex 6>, David Graham <Ex 6 - (5 U.S.C. Sec Ex 6>, "Mader, David A. EOP/OMB" <Ex 6 - (5 U.S.C. Sec Ex >, David Mader <Ex 6 - (5 U.S.C. Sec Ex 6>, David Walker <Ex 6 - (5 Ex >, David Wennergren <Ex 6 - (5 U.S.C. Ex 6>, David Wennergren <Ex 6 - (5 U.S.C. Sec Ex >, David Yarkin <Ex 6 - (5 U.S.C. Sec Ex 6>, "Davis, Tom (US - Washington D.C.)" <Ex 6 - (5 U.S.C. x 6>, Dean DeSeve <Ex 6 - (5 U.S.C. Sec 552(b)(6)) x >, Dennis Oakes <Ex 6 - (5 U.S.C. Sec Ex 6>, Don

Hammond <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Donald Borut <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Donald Kettl <Ex 6 - (5 Ex 6>, Donna Brazile <Ex 6 - (5 U.S.C. Sec Ex 6>, Donna Shalala <Ex 6 - (5 U.S.C. Sec Ex >, Doug Besharov <Ex 6 - (5 U.S.C Ex >, Doug Criscitello <Ex 6 - (5 Ex >, Eamon Javers <Ex 6 - (5 U.S.C. Sec Ex 6>, Earl Devaney <Ex 6 - (5 U.S.C. Sec Ex >, Eileen Javers <Ex 6 - (5 U.S.C. Ex 6>, Elaine Kamarck <Ex 6 - (5 U.S.C. Sec Ex >, Elizabeth Vale <Ex 6 - (5 Ex 6>, "Herbst, Ellen EOP" <Ex 6 - (5 Ex >, Frank Digiammarino <Ex 6 - (5 U.S.C. Sec Ex 6>, Frank Thompson <Ex 6 - (5 U.S.C. Ex >, Fred Hochburg <Ex 6 - (5 U.S.C. Sec Ex >, Gary Glickman <Ex 6 - (5 U.S.C. Sec Ex 6>, Gene Dodaro <Ex 6 - (5 Ex >, Gerry DeSeve <Ex 6 - (5 Ex 6>, Gerry morrison <Ex 6 - (5 Ex 6>, "Goldstein, Ira (US - Retired)" <Ex 6 - (5 U.S.C. Sec Ex 6>, Greg Rost <Ex 6 - (5 U.S.C. Ex >, "Hale, Robert [USA]" <Ex 6 - (5 U.S.C. Ex 6>, Hannah Sistare <Ex 6 - (5 U.S.C. Sec Ex 6>, "Harris, Seth D." <Ex 6 - (5 U.S.C. Sec Ex 6>, Harry Hatry <Ex 6 - (5 Ex >, Henry Cisneros <Ex 6 - (5 U.S.C. Ex 6>, J C Mihm <Ex 6 - (5 Ex >, Jack Basso <Ex 6 - (5 Ex 6>, Jack Ende <Ex 6 - (5 U.S.C. Sec Ex >, Jacques Gansler <Ex 6 - (5 Ex >, Jacquie Lawing Ebert <Ex 6 - (5 U.S.C Ex 6>, James Brady <Ex 6 - (5 U.S.C. Ex >, Jane Bilger <Ex 6 - (5 Ex 6>, Jane Fountain <Ex 6 - (5 U.S.C. Sec Ex >, Jane Pisano <Ex 6 - (5 Ex >, Janice Lachance <Ex 6 - (5 U.S.C. Sec x 6>, Jared Bernstein <Ex 6 - (5 U.S.C. Ex >, Jerry Mechling <Ex 6 - (5 U.S.C. Sec Ex >, Jim Brown <Ex 6 - (5 U.S.C. Sec Ex >, Joe Califano <Ex 6 - (5 U.S.C. Sec Ex >, Joe Davidson <Ex 6 - (5 U.S.C. Sec Ex 6>, Joe Minarik <Ex 6 - (5 U.S.C. Ex >, John Fiorini <Ex 6 - (5 Ex 6>, john hamre <Ex 6 - (5 Ex >, John Kamensky <Ex 6 - (5 U.S.C. Sec Ex 6>, Jonathan D Breul <Ex 6 - (5 U.S.C. Sec Ex 6>, Joseph Minarik <Ex 6 - (5 U.S.C. Ex >, Joseph Westphal <Ex 6 - (5 U.S.C. Ex 6>, Josh Gotbaum <Ex 6 - (5 U.S.C. Sec Ex 6>, Judith Feder <Ex 6 - (5 U.S.C. Ex >, Judy England-Joseph <Ex 6 - (5 U.S.C. Sec Ex 6>, Justin R. Meservie <Ex 6 - (5 U.S.C. x 6>, Kaitlyn Blume <Ex 6 - (5 U.S.C. Ex >, Karen de Seve <Ex 6 - (5 U.S.C. Ex >, Kate Connelly <Ex 6 - (5 U.S.C Ex ec Ex 6>, kate philips <Ex 6 - (5 U.S.C. Sec x 6>, Kay Coles James <Ex 6 - (5 Ex >, Koen Becking <Ex 6 - (5 U.S.C. >, "koskinen,john" <Ex 6 - (5 Ex 6>, kstack9117@gmail Ex 6, Maggie McCullough <Ex 6 - (5 U.S.C. Sec Ex 6>, Marcus Peacock <Ex 6 - (5 U.S.C. Sec x 6>, Mark Abramson <Ex 6 - (5 U.S.C. Sec Ex >, Mark Adamshick <Ex 6 - (5 U.S.C Ex >, Mark Aronchick <Ex 6 - (5 U.S.C. Sec Ex 6>, Mark Pisano <Ex 6 - (5 Ex >, "Mark Pisano (map3@me Ex 6)" <Ex 6 - (5 Ex 6>, Martin Faga <Ex 6 - (5 Ex >, Marty Dorph <Ex 6 - (5 U.S.C. Ex >, Mary Ellen Joyce <Ex 6 - (5 Ex 6>, Max Stier <Ex 6 - (5 U.S.C. Sec Ex >, Michael Deich <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex >, Michael Fitzpatrick <Ex 6 - (5 U.S.C. Sec x 6>,

Michael Fitzpatrick <Ex 6 - (5 U.S.C. Ex 6>, Mort Downey <Ex 6 - (5 U.S.C. Sec Ex >, Mozelle Thompson <Ex 6 - (5 U.S.C. Sec Ex 6>, Nancy A Potok (CENSUS/DEPDIR FED) <Ex 6 - (5 U.S.C. Sec >, Nancy Rowena Kingsburg <Ex 6 - (5 U.S.C. x >, Nani Coloretti <Ex 6 - (5 U.S.C. Ex 6>, Nat C Campbell III <Ex 6 - (5 U.S.C. Ex 6>, Nataliya Biletska <Ex 6 - (5 U.S.C. <Ex >, Natwar Gandhi <Ex 6 - (5 U.S.C. Ex >, Nic Retsinas <Ex 6 - (5 U.S.C. Sec Ex >, Norman Johnson <Ex 6 - (5 U.S.C. Sec Ex 6>, On behalf of Paul A. Volcker <Ex 6 - (5 U.S.C. Sec Ex >, Pamela Haze <Ex 6 - (5 U.S.C. Ex >, Parris Glendening <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex >, "Kennedy, Patrick EOP" <Ex 6 - (5 U.S.C. Ex >, Paul Critchlow <Ex 6 - (5 U.S.C. Sec Ex 6>, Peggy Greenawalt <Ex 6 - (5 Ex >, Peter Goldmark <Ex 6 - (5 U.S.C. Ex >, Peter Harkness <Ex 6 - (5 U.S.C. Sec Ex 6>, Peter Hart <Ex 6 - (5 U.S.C. Sec x 6>, "Quehl, Scott B." <Ex 6 - (5 U.S.C. Sec Ex 6>, R. Scott Fosler <Ex 6 - (5 U.S.C. 6>, Rahm Emanuel <Ex 6 - (5 U.S.C. Sec Ex 6>, Ramon Barquin <Ex 6 - (5 U.S.C. Ex 6>, Rich Greenawalt <Ex 6 - (5 Ex >, Richard Brown <Ex 6 - (5 U.S.C. 6>, Richard Fogel <Ex 6 - (5 U.S.C Ex 6>, richard greenawalt <Ex 6 - (5 Ex 6>, Richard Hoffman <Ex 6 - (5 Ex 6>, Richard Keevey <Ex 6 - (5 U.S.C. Ex 6>, Richard Ravitch <Ex 6 - (5 U.S.C. x 6>, Robert Hale <Ex 6 - (5 U.S.C Ex 6>, Robert O'Neill <Ex 6 - (5 U.S.C. Ex 6>, Robert Rubin <Ex 6 - (5 U.S.C. Ex >, Robert Shea <Ex 6 - (5 Ex 6>, Robert Tobias <Ex 6 - (5 U.S.C. Ex >, Robin Wiessmann <Ex 6 - (5 U.S.C. x 6>, Rod Johnson <Ex 6 - (5 U.S.C. Sec Ex 6>, Rodney Slater <Ex 6 - (5 U.S.C. Sec Ex 6>, Ron Javers <Ex 6 - (5 x 6>, S. Anthony McCann <Ex 6 - (5 U.S.C. Ex >, Sally Katzen <Ex 6 - (5 U.S.C. x >, Sallyanne Harper <Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6>, Samuel Morris <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, "Sanders, Ron [USA]" <Ex 6 - (5 U.S.C. Ex 6>, Sandy Archibald <Ex 6 - (5 U.S.C. Sec Ex >, Sarah Murray <Ex 6 - (5 U.S.C. Sec Ex 6>, Scott Pattison <Ex 6 - (5 Ex >, Scott Quehl <Ex 6 - (5 U.S.C. x 6>, Shaun Donovan <Ex 6 - (5 U.S.C. Sec x 6>, Sheila Burke <Ex 6 - (5 U.S.C. Sec x >, Shelley Metzenbaum <Ex 6 - (5 U.S.C. Sec Ex >, Stan Soloway <Ex 6 - (5 U.S.C. Ex 6>, "Steinhoff, Jeffrey C" <Ex 6 - (5 U.S.C. Ex 6>, Steve App <Ex 6 - (5 Ex >, Steve Goldsmith <Ex 6 - (5 U.S.C. Ex >, Steve Kelman <Ex 6 - (5 U.S.C. Sec Ex >, Steven Genyk <Ex 6 - (5 U.S.C. Ex 6>, "Stitt, Skip" <Ex 6 - (5 U.S.C. Ex 6>, Suresh Kumar <Ex 6 - (5 U.S.C. Sec Ex 6>, Susan C. Schwab <Ex 6 - (5 U.S.C x >, Susan Urahn <Ex 6 - (5 U.S.C. Ex >, Suzanne Lindsay <Ex 6 - (5 Ex 6>, Sylvia Mathews <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex >, Ted Gaebler <Ex 6 - (5 U.S.C. Sec >, Terry Buss <Ex 6 - (5 U.S.C. Ex 6>, Thomas Mann <Ex 6 - (5 U.S.C. Ex >, Thomas Settle <Ex 6 - (5 U.S.C. Sec Ex 6>, Thomas Stanton <Ex 6 - (5 U.S.C. Ex 6>, TJ Glauthier <Ex 6 - (5 U.S.C Ex 6>, Tom Beckett

<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>, Tom Downs <Ex 6 - (5 U.S.C. Sec Ex 6>, Tony Williams <Ex 6 - (5 U.S.C. Sec Ex >, Werfel Danny <Ex 6 - (5 U.S.C. Ex 6>, William (US - Washington D. C.) Eggers <Ex 6 - (5 U.S.C. Ex 6>

Date: Wed, 11 Nov 2020 09:57:35 -0500

Here is a new report I have been working on for about a year called, "The Journey to Agile Government". Hope you "Enjoy" it. Ed

---------- Forwarded message ---------

From: **G. Edward DeSeve** <Ex 6 - (5 U.S.C. Ex 6>

Date: Wed, Nov 11, 2020 at 9:08 AM

Subject: New Report

To: Deseve, Gerry <Ex 6 - (5 U.S.C. Ex 6>, Jen Torpie <Ex 6 - (5 U.S.C.Ex 6>, Dean DeSeve <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex >, Karren DeSeve <Ex 6 - (5 U.S.C. Ex 6>

Below is the just released new report that I have been working on for about a year. It came out pretty well. You can read the entire thing at :

>https://www.napawashEx /grandchallenges/blog/the-road-to-agile-government-driving-change-to-achieve-success?utm_medium=email&utm_campaign=Management%20Matters%20New&utm_content=Management%20Matters%20New+CID_f2d7b4693944f48df9d21c62da530e51&utm_source=&utm_term=The%20Road%20to%20Agile%20Government%20%20Driving%20Change%20to%20Achieve%20Success<

G. Edward DeSeve
Coordinator Agile Government Center
National Academy of Public Administration

NATIONAL ACADEMY OF PUBLIC ADMINISTRATION

IBM Center for The Business of Government 2020

OMB_000008916

[EXTERNAL] Re: AGC Meeting information

From: G. Edward DeSeve [redacted]

To: Cyntethia Brown <[redacted]>

Cc: kclay@tnc[redacted], jennifer@techtalentproject[redacted], sarayu.srinivasan@pif[redacted], mejphd@gmail[redacted], stephen.almond@weforum[redacted], "Hartwig, Edward J. EOP/OMB" <edward_j_hartwig@omb.eop[redacted]>, rschlotterer@worldbank[redacted], "Brown, Dustin S. EOP/OMB" [redacted]>, mihmj@gao[redacted], allison.brigati@gsa[redacted], noveck@tech.nj[redacted], david.lebryk@treasury[redacted], xavier.briggs@nyu[redacted], mcguinness@newamerica[redacted], nani.color@gmail[redacted], dwennergren@actiac[redacted], mott@icma[redacted], smogulescu@volckeralliance[redacted], annerung@amazon[redacted], digiammarino_frank@bah[redacted], allen_thad@bah[redacted], weggers@deloitte[redacted], dmader@deloitte[redacted], kimberly.mccabe@gmail[redacted], werfel.danny@bcg[redacted], peters.kyle@advisor.bcg[redacted], robert.shea@us.gt[redacted], kettl@austin.utexas[redacted], janefountain@gmail[redacted], ellen622@aol[redacted], mpisano@price.usc[redacted], akhademi@vt[redacted], jwidner@princeton[redacted], rtobias1@verizon.net, mark.bolter@us.ibm[redacted], polly.hall@hq.dhs[redacted], ajdenzer@gmail[redacted], joshuagotbaum@gmail[redacted], johnkosk@aol[redacted], joiwind.ronen@ethosdc[redacted], joiwind.ronen@wheelhousegroup[redacted], bill.maile@agilegovleaders[redacted], tsuder@atarc[redacted], david.summers@pmi[redacted], chris.perdieu@ibm[redacted], jrodgers@nasca[redacted], ganapati@fiu[redacted], soraya.correa@hq.dhs[redacted], John Kamensky <john.kamensky@us.ibm[redacted]>, kai.feder@tech.nj[redacted], tparker@icma[redacted], davidmfisher@hotmail[redacted], dean.a.evans@austin.utexas[redacted], donnamarcus308@gmail[redacted], mifitzpatrick@google[redacted], scottquehl@gmail[redacted], sgoldsmith@sgoldsmith[redacted], dhanani.qahir@bcg[redacted], kthurm@clintonfoundation[redacted], mjoyce@brookings[redacted], edwin.lau@oecd[redacted], jamie.berryhill@oecd[redacted], joel@odenterprise[redacted], rmgordon@us.ibm[redacted], Ines Mergel <ines.mergel@uni-konstanz[redacted]>, Andrew Whitford <aw@uga[redacted]>, jjordon@imperiumglobaladvisors[redacted], victoria@software[redacted], Sally Jaggar <[redacted]>, amy.edwards@treasury[redacted], anne.tsui.7@nd[redacted], donald.siegel.1@asu[redacted], merez@technion.ac.il, Mary Feeney [redacted]>, Joe Mitchell[redacted], James Higgins <[redacted]>, Teresa W. Gerton <tgerton@napawash[redacted]>, jordon@imperiumglobaladvisors[redacted], Dan Chenok [redacted], "smaier@ManagementConcepts[redacted]" <smaier@managementconcepts[redacted]>, kspiegelthal@managementconcepts[redacted], mclark@managementconcepts[redacted]

Date: Wed, 11 Nov 2020 10:17:16 -0500

Dear Agile Government Network members. Here is the new report from NAPA and the IBM Center that has been developed with the help of many of you. You can read the entire report at >http://www.businessofgovernment.org/report/road-agile-government-driving-change-achieve-success<. Talk next week. I will send the agenda out tomorrow. Ed

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On Mon, Nov 9, 2020 at 5:04 PM Cyntethia Brown [redacted] wrote:

Thanks to all who are planning to attend the OECD and Agile Resilience – Special Meeting of the Agile Government Network on **Tuesday, November 17th at 11am eastern**. Read ahead documents are attached for your reference.

We look forward to seeing you.

Cyntethia Brown| Executive Assistant/Office Manager| National Academy of Public Administration

1600 K Street, NW, Suite 400 | Washington, D.C. 20006 | (Ex 6 - (5 U.S.C. Sec 552(b)(6))

cbrown@napawashEx

Connect with the Academy:

[EXTERNAL] Votes for Women -- and GLOW

From: Leslie Barry <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

To: "Nix, Kitty" <Ex 6 - (5 U.S.C. Ex 6>, kelly.morrison@us.gtEx 6, daronson@nsfEx , igranier-smith@asrcfederalEx 6, mgraves2103@gmailEx 6, ann-marie.johnson@ardentmcEx 6, kkalatur@netimpactstrategiesEx 6, ellen.kuhn@oracleEx 6, cwaldrup@sb.llcEx 6, stephanie.mango@cgifederalEx 6, judy.douglas@perspectaEx 6, casey.coleman@salesforceEx 6, "Kent, Suzette K. EOP/OMB" Ex 6 - (5 U.S.C. Sec >, fatima.akhtar@us.ibmEx 6, roballen@adobeEx 6, emma.antunes@nasaEx , vera.ashworth@gsaEx , claire.bailey@compuwareEx 6, bernard.j-asst@bahEx 6, rmberryj@ncsuEx , oblackmon@mitreEx , bonnell@googleEx 6, pamela.bosque@uspsectorEx 6, lauraboufford@googleEx 6, katrina.brisbon@hhsEx , kristina.britt@gsaEx , georgie.brophy@noblisEx 6, kcerney@zscalerEx 6, jclement@goldenkeygroupEx 6, kathy.conrad@accenturefederalEx 6, "Cooch, Shila R. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, kathleen.cowles@deepwaterpointEx 6, rachel.crabtree@reisystemsEx 6, khalia.E.alexandercobbs.ctr@mailEx , kirsten.dalboe@fercEx , jackie.everett@dlhcorpEx 6, amfadida@attEx , gena.fortune@perspectaEx 6, sfoster@zscalerEx 6, efuerst@sb.llcEx 6, robin.gardner@cgifederalEx 6, lisa.Ex .gardner@leidosEx 6, darlene.gore@gsaEx , deborah.granberry@highpointglobalEx 6, hamer.sharon@epaEx , khannon@silosmashersEx 6, casey.harris@esimplicityEx 6, megan.hicks@reisystemsEx 6, joyce@vulcanenterprises.llcEx 6, brittany.E.jackson@cgifederalEx 6, becky.john@ecstechEx 6, kate.kastelic@ibmEx 6, katie.keegan@citrixEx 6, hekobyls@microsoftEx 6, leslie.lesch@us.ibmEx 6, kh3m@andrew.cmuEx , ashley.mahan@gsaEx , varsha.maheshwari@gsaEx , mmead@accelaconsultingEx 6, smestre@accelaconsultingEx 6, janet.misukiewicz@compuwareEx 6, andrea.myslicki@highpointglobalEx 6, amanda.nguyen@u.group, keolson@adobeEx 6, alka.E.patel2.civ@mailEx , speavy@theambitgroupEx 6, crystal.philcox@gsaEx , tonya.pruitt@gsaEx , gissa.sateri@reisystemsEx 6, rakhi@rigilEx 6, smithmay@googleEx 6, sontra@adobeEx 6, tamika.spencer@gsaEx , laura.stanton@gsaEx , stacy.swann@gsaEx , imogen.thomas@reisystemsEx 6, carla.thomas@hq.dhsEx , anmy.torres2@usdojEx , kviani@mitreEx , bozhanka@eml.solutions, janet.vogel@hhsEx , courtney.vogel@genesysEx 6, cherylwatkins@googleEx 6, wenner@adobeEx 6, kristen.wilson@gsaEx , stephanie.wilson@netimpactstrategiesEx 6,

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"Giffin, Kimberly" <[Ex 6 - (5 U.S.C. Se[Ex 6]>, jbhargava@swingtech[Ex 6], me432m@att[Ex 6],
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sharon.mitri@nih[Ex], jennifer.odaniel@cit[Ex], cristina.perez@cisa.dhs[Ex],
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<[Ex 6 - (5 U.S.C. Sec]>, stefani[jones@mantech[Ex 6], erin[E][moseley@intel[Ex 6],
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Foster <[Ex 6 - (5 U.S.C.]>, "Grand Pre, Nancy" <[Ex 6 - (5 U.S.C. Sec 552(b)([Ex 6]>, Staci
Jones <[Ex 6 - (5 U.S.C. Sec Ex 6]>, Pam Bosque <[Ex 6 - (5 U.S.C. Sec 552(b[Ex 6]>,
sheena[burrell@nara[Ex], tonya[judkins@usda[Ex], "Roat, Maria A. EOP/OMB"
<[Ex 6 - (5 U.S.C. Sec]>, Debbie Dowling <[Ex 6 - (5 U.S.C. Sec 552(b)(6))[Ex 6]>,
carolyn[marsh@us[ibm[Ex 6], darby[chellis@gdit[Ex 6], sdowling@asrcfederal[Ex 6], Anita Lynn
<[Ex 6 - (5 U.S.C.]>, mspyker@metrostarsystems[Ex 6]

Date: Thu, 12 Nov 2020 10:53:04 -0500

Empowered Ladies,
Wanted to make sure you saw the notice for this upcoming seminar "Leading Change – Votes for Women" as we continue to celebrate the 100th Anniversary of the passage of the 19th Amendment! AND, the Growth in Women Leadership (GLOW) website is up and running accepting nominations! Check here: >https://www.actiac[Ex]/growth-leadership-women<

Leading Change the Alice Paul Way

The ACT-IAC Academy invites you to register for a seminar on the topic of Leading Change through the story of Alice Paul on December 9.

More than any other single individual, Alice Paul was responsible for securing passage of the Nineteenth Amendment and extending voting rights to women. This interactive seminar uses Alice Paul's story to highlight cutting edge theories on leading change and help participants think about navigating the changes they want to lead. We explore a new model on the roles each change effort must have filled, including the agitator, innovator, and orchestrator, as well as the all-important concept of how one goes about increasing the urgency for change.

Alice Paul's methods were new, sometimes radical, and nearly always controversial, but change often requires such leadership. REGISTER NOW

Leslie A. Barry

Director, Professional Development

American Council for Technology and Industry Advisory Council (ACT-IAC)
lbarry@actiac[redacted] | [redacted] (o) | [redacted] (m)
3040 Williams Drive, Suite 500, Fairfax, VA 22031
Website : >www.actiac[redacted]<

ACT-IAC: Advancing Government Through Collaboration, Education and Action

These are unprecedented times, which call for unprecedented actions. Human beings are by nature social animals and interaction is part of our humanity. When that is removed, we can easily find ourselves lonely, depressed and anxious. Take this time to rethink your relationships. Develop a plan to go deeper and wider for the next foreseeable future. Make it a challenge to you and your friends.
Be a leader in this area and set an example for others. *Who will you call/connect with today?*

[EXTERNAL] Agile Government Network Meeting Agenda

From: Cyntethia Brown[redacted]

To: kclay@tnc[redacted], jennifer@techtalentproject[redacted], sarayu.srinivasan@pif[redacted], mejphd@gmail[redacted], stephen.almond@weforum[redacted], "Hartwig, Edward J. EOP/OMB" [redacted], rschlotterer@worldbank[redacted], "Brown, Dustin S. [redacted], mihmj@gao[redacted], allison.brigati@gsa[redacted], noveck@tech.nj[redacted], david.lebryk@treasury[redacted], xavier.briggs@nyu[redacted], mcguinness@newamerica[redacted], nani.color@gmail[redacted], dwennergren@actiac[redacted], mott@icma[redacted], smogulescu@volckeralliance[redacted], annerung@amazon[redacted], digiammarino_frank@bah[redacted], allen_thad@bah[redacted], weggers@deloitte[redacted], dmader@deloitte[redacted], kimberly.mccabe@gmail[redacted], werfel.danny@bcg[redacted], peters.kyle@advisor.bcg[redacted], robert.shea@us.gt[redacted], kettl@austin.utexas[redacted], janefountain@gmail[redacted], ellen622@aol[redacted], mpisano@price.usc[redacted], akhademi@vt[redacted], jwidner@princeton[redacted], rtobias1@verizon.net, marc.bolter@us[redacted], polly.hall@hq.dhs[redacted], ajdenzer@gmail[redacted], joshuagotbaum@gmail[redacted], johnkosk@aol[redacted], joiwind.ronen@ethosdc[redacted], joiwind.ronen@wheelhousegroup[redacted], bill.maile@agilegovleaders[redacted], tsuder@atarc[redacted], david.summers@pmi[redacted], chris.perdieu@ibm[redacted], jrodgers@nasca[redacted], ganapati@fiu[redacted], soraya.correa@hq.dhs[redacted], John Kamensky[redacted], kat.feder@tech.nj[redacted], tparker@icma[redacted], davidmfisher@hotmail[redacted], dean.evans@austin.utexas[redacted], donnamarcus308@gmail[redacted], mifitzpatrick@google[redacted], scottquehl@gmail[redacted], sgoldsmith@sgoldsmith[redacted], dhanan[redacted]ahir@bcg[redacted], kthurm@clintonfoundation[redacted], mjoyce@brookings[redacted], edwin.lau@oecd[redacted], jamie.berryhill@oecd[redacted], joel@odenterprise[redacted], rmgordon@us.ibm[redacted], Ines Mergel <[redacted]Andrew Whitford <[redacted]>, jjordon@imperiumglobaladvisors[redacted], victoria@software[redacted], Sally Jaggar <[redacted], amy.edwards@treasury[redacted], ann.sui.7@nd[redacted], donald.siege[redacted]@asu[redacted], merez@technion.ac.il, Mary Feeney[redacted], Teresa W. Gerton [redacted], jordon@imperiumglobaladvisors[redacted], smaier@managementconcepts[redacted], kspiegelthal@managementconcepts[redacted], mclark@managementconcepts[redacted], m[redacted]joyce@epclearninglabs[redacted]

Cc: gedeseve@gmail[redacted], Dan Chenok <chenokd@us.ibm[redacted]>, Joe Mitchell

Ex 6 - (5 U.S.C. Sec 552(b)(6)), James Higgins <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Benjamin Feldman <Ex 6 - (5 U.S.C. Sec

Date: Fri, 13 Nov 2020 13:04:52 -0500

Attachments: OECD AGN Mtg 11-17-20.pdf (138.96 kB)

Dear Members,

The Agile Government Network (AGN) meeting on 11/17 at 11 AM EST represents the first one of your second year. It is important for two reasons:

First, we are joining more than 50 groups around the world in hosting events under the banner of the OECD "After Shock" project. These events will feed into a second convening of senior leaders on 11/18 where Terry Gerton will participate. The two events will be featured on the OECD website around the world and help inform future OECD activities.

Second, There are two suggested projects for the AGN to undertake over the foreseeable future. These were described previously in the read ahead. We will be asking you to discuss these projects and subsequently indicate your interest in pursuing and participating in one or both.

I look forward to seeing as many of you as possible on 11/17.

Thanks,
Ed DeSeve

[EXTERNAL] Re: Agile Government Network Meeting Agenda

From: G. Edward DeSeve [redacted]

To: Cyntethia Brown [redacted]

Cc: kclay@tnc[redacted], jennifer@techtalentproject[redacted], sarayu.srinivasan@pif[redacted], mejphd@gmail[redacted], stephen.almond@weforum[redacted], "Hartwig, Edward J. EOP/OMB" <[redacted], rschlotterer@worldbank[redacted], "Brown, Dustin S. EOP/OMB" [redacted] mihmj@gao[redacted], allison.brigati@gsa[redacted], noveck@tech.nj[redacted], david.lebryk@treasury[redacted], xavier.briggs@nyu[redacted], mcguinness@newamerica[redacted], nani.color@gmail[redacted], dwennergren@actiac[redacted], mott@icma[redacted], smogulescu@volckeralliance[redacted], annerung@amazon[redacted], digiammarino_frank@bah[redacted], allen_thad@bah[redacted], weggers@deloitte[redacted], dmader@deloitte[redacted], kimberly.mccabe@gmail[redacted], werfel.danny@bcg[redacted], peters.kyle@advisor.bcg[redacted], robert.shea@us.gt[redacted], kettl@austin.utexas[redacted], janefountain@gmail[redacted], ellen622@aol[redacted], mpisano@price.usc[redacted], akhademi@vt[redacted], jwidner@princeton[redacted], rtobias1@verizon.net, mark.bolter@us.ibm[redacted], polly.hall@hq.dhs[redacted], ajdenzer@gmail[redacted], joshuagotbaum@gmail[redacted], johnkosk@aol[redacted], joiwind.ronen@ethosdc[redacted], joiwind.ronen@wheelhousegroup[redacted], bill.maile@agilegovleaders[redacted], tsuder@atarc[redacted], david.summers@pmi[redacted], chris.perdieu@ibm[redacted], jrodgers@nasca[redacted], ganapati@fiu[redacted], soraya.correa@hq.dhs[redacted], John Kamensky <[redacted], kai.feder@tech.nj[redacted], tparker@icma[redacted], davidmfisher@hotmail[redacted], dean.a.evans@austin.utexas[redacted], donnamarcus308@gmail[redacted], mifitzpatrick@google[redacted], scottquehl@gmail[redacted], sgoldsmith@sgoldsmith[redacted], dhanani.qahir@bcg[redacted], kthurm@clintonfoundation[redacted], mjoyce@brookings[redacted], edwin.lau@oecd[redacted], jamie.berryhill@oecd[redacted], joel@odenterprise[redacted], rmgordon@us.ibm[redacted], Ines Mergel <ines.mergel@uni-konstanz.de>, Andrew Whitford [redacted] jjordon@imperiumglobaladvisors[redacted], victoria@software[redacted], Sally Jaggar <sjaggar@napawash[redacted]>, amy.edwards@treasury[redacted], anne.tsui.7@nd[redacted], donald.siegel.1@asu[redacted], merez@technion.ac.il, Mary Feeney [redacted], Teresa W. Gerton <[redacted] jordon@imperiumglobaladvisors[redacted], "smaier@ManagementConcepts[redacted]" <smaier@managementconcepts[redacted]>, kspiegelthal@managementconcepts[redacted], mclark@managementconcepts[redacted], m.e.joyce@epclearninglabs[redacted], Dan Chenok <chenokd@us.ibm[redacted]>, Joe Mitchell <jmitchell@napawash[redacted]>, James Higgins <jhiggins@napawash[redacted]>, Benjamin Feldman

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Fri, 13 Nov 2020 14:21:31 -0500

There was a question from one of the members about the "projects" referred to in the above document. They are the Permanent Pandemic initiative and the Economic Recovery initiatives described in the read aheads. These are very much works in progress and are anxious to hear what you think about them.

On Fri, Nov 13, 2020 at 1:04 PM Cyntethia Brown <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Dear Members,

The Agile Government Network (AGN) meeting on 11/17 at 11 AM EST represents the first one of your second year. It is important for two reasons:

First, we are joining more than 50 groups around the world in hosting events under the banner of the OECD "After Shock" project. These events will feed into a second convening of senior leaders on 11/18 where Terry Gerton will participate. The two events will be featured on the OECD website around the world and help inform future OECD activities.

Second, There are two suggested projects for the AGN to undertake over the foreseeable future. These were described previously in the read ahead. We will be asking you to discuss these projects and subsequently indicate your interest in pursuing and participating in one or both.

I look forward to seeing as many of you as possible on 11/17.

Thanks,

Ed DeSeve

[EXTERNAL] Verizon is killing my family using 5G cellular radiation. Your family is next.

From: Vinu Arumugham <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6>

To: gzaidi@northwellEx, deepramachandran@conehealthEx, zhasan2@northwellEx, rectones@yahooEx 6, aagrawal1@northwellEx, sthahn@northwellEx, ethan.weiss@ucsfEx, jamesEx 6.walter@northwesternEx, dkhatri@northwellEx, rdamico8@northwellEx, judith.aberg@mssmEx, kerenEx.sman@mountsinaiEx, steven.libutti@cinj.rutgersEx, schnapp@muscEx, hgayle@careEx, bill.foege@gatesfoundationEx, brandeau@stanfordEx, abutt@nursing.upennEx, alta.charo@wiscEx, jfc7c@virginiaEx, avd37@drexelEx, baruch@cmuEx, dmm@gwuEx, jewel.mullen@austin.utexasEx, polsky@jhuEx, skr9@uflEx, reingold@berkeleyEx, saad.omer@yaleEx, ssindher@stanfordEx, mjgallardo@stanfordEx, sykim@bwh.harvardEx, rgarg@miamiEx, willy.valencia-rodrigo@vaEx, kennethEx.moch@gmailEx 6, jennifeEx.hiller@nyumcEx, josephEx.ross@yaleEx, info@eyeonannapolis.net, bprimack@pittEx, blh72@pittEx, bethlouise@gmailEx 6, myronEx 6.evin@fairwarningEx, stuart.silverstein@fairwarningEx, eli.wolfe@fairwarningEx, sray@jhuEx, ryadlapati@health.ucsdEx, li_hua@hustEx.cn, xingzhouli@aliyunEx 6, syzyclx@163Ex 6, matianyi1994@163Ex 6, janowitz@cshlEx, djp65@cam.ac.uk, ynataraj@bcmEx, ritwikmed2014@gmailEx 6, chatterjeeaspiresubhankar.92@gmailEx 6, drsouvik79@gmailEx 6, amunawar@bisect-txEx 6, tsaey@sciencenewsEx, feedback@sciencenewsEx, covidplasmatrial@jhmiEx, sshoham1@jhmiEx, leemor@cshlEx, tonks@cshlEx, nicolaEx.moitessier@mcgill.ca, robert.kadlec@hhsEx, david.battinelli@hofstraEx, lawrence.smith@northwellEx, jdenson@tulaneEx, nspatel@mail.med.upennEx, nancy_reau@rushEx, jlevitt@stanfordEx, jiahb@sibet.ac.cn, swatnick@uwEx, rstevens@jhmiEx, ccmcomm@upmcEx, mestes@bcmEx, jcouzin@aaasEx, jkaiser@aaasEx, skritas@vet.auth.gr, msaeed1@buEx, enrikaguila@gmailEx 6, jonathaEx.opel@ttuhscEx, editorial@fatherlyEx 6, 50best@fatherlyEx 6, theforum@fatherlyEx 6, lauren.coombs@fatherlyEx 6, hello@fatherlyEx 6, todd@kidspluspghEx 6, emfelter@pittEx, chuk@pittEx, ariel.shensa@pittEx, chad@kidspluspghEx 6, dcw36@pittEx, lnd16@pittEx, hornyak@pittEx, ksb@pittEx, jaime.sidani@pittEx, colditzjb@pittEx, fcc504@fccEx, pra@fccEx, "Fraser, Nicholas A. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)Ex>, erin.Exbone@fccEx, rbrow1@email.ukyEx,

adrianamariabelmonte@gmail[redacted], herzberg@buffalo[redacted], gsilvarole@gannett[redacted], geoff@scileg.freeserve.co.uk, nichola[redacted]wman@cchmc[redacted], jlowry@cmh[redacted], sabrams@austin.utexas[redacted], adam.gazzaley@ucsf[redacted], fombonne@ohsu[redacted], jboom@bcm[redacted], lcsahni@texaschildrens[redacted], manoha[redacted]atnam@utoledo[redacted], ratnamm@karmanos[redacted], rebecca_knickmeyer@med.und[redacted], rmcunnin@texaschildrens[redacted], ddk5@cdc[redacted], joseph[redacted]l@utsouthwestern[redacted], lrosenwasser334@gmail[redacted], ann.reynolds@ucdenver[redacted], clord@mednet.ucla[redacted], editors@theopennotebook[redacted], madyehornig@columbia[redacted], mmccormi@hsph.harvard[redacted], pblumen@stanford[redacted], rdeth@nova[redacted], tshirley@glasgow-ky[redacted], lewisbek@paho[redacted], lowerhealthcarecosts@help.senate[redacted], romain.gherardi@hmn.aphp.fr, jennifer.frazer@scientificamerican[redacted], garyg@uw[redacted], gianluca.ellotti@gmail[redacted], aaecarro@iupui[redacted], bmazer@gmail[redacted], harlan.krumholz@yale[redacted], jbrainard@aaas[redacted], john.mandrola@gmail[redacted], esagonowsky@questex[redacted], bfidler@industrydive[redacted], npagliarulo@industrydive[redacted], kgray@fiercemarkets[redacted], scott@fiercemarkets[redacted], lhardesty@questex[redacted], malleven@fiercemarkets[redacted], mrobuck@questex[redacted], bmunson@fiercemarkets[redacted], mhamblen@questex[redacted], bfletcher@questex[redacted], wseven@questex[redacted], cevans@questex[redacted], tar[redacted]aahtela@hus.fi, lasse[redacted]uokolainen@helsinki.fi, nanna.fyhrquist@ki.se, [redacted]ook@ucl.ac.uk, junbai1013@seu[redacted].cn, martin.breed@flinders[redacted].au, craig.liddicoat@adelaide[redacted].au, sophie.zechmeister@boku.ac.at, claudio.zanettini@gmail[redacted], mao4005@med.cornell[redacted], wikumdina@gmail[redacted], elizabethcolantuoni@gmail[redacted], gp@jimmy.harvard[redacted], eddie.mada@gmail[redacted], dnixon@med.cornell[redacted], contact-ebmphet-consortium@protonmail[redacted], erzurus@ccf[redacted], whelang@ccf[redacted], zeinj@ccf[redacted], ricardo[redacted]mosquera@uth.tmc[redacted], mrking@umich[redacted], fluinbox@cdc[redacted], shult@mail.slh.wisc[redacted], abhatti@ud[redacted].sa, hello@mother.ly, jlh66@cam.ac.uk, sylvi[redacted]bertholet-girardin@gsk[redacted], sparrowe@who.int, sacha@ohsu[redacted], smt@princeton[redacted], izj7@cdc[redacted], app4@cdc[redacted], cennimda@njms.rutgers[redacted], dbj0@cdc[redacted], joshua.obar@montana[redacted], richard.ellison@umassmemorial[redacted], srikin@montefiore[redacted], msnolan@mailbox.sc[redacted], cdinakar@cmh[redacted], problemsolvers@fox17online[redacted], news@fox17online[redacted], mornings@fox17online[redacted], contactus@foxbusiness[redacted], debora.villalon@foxtv[redacted], mboeckh@fredhutch[redacted], lcorey@fredhutch[redacted], memerman@fredhutch[redacted], betz@fredhutch[redacted], kjerome@fredhutch[redacted], glyman@fredhutch[redacted], jmcelrat@fredhutch[redacted], jschiffe@fredhutch[redacted], lstamata@fredhutch[redacted], rander@fredhutch[redacted], banderso@fredhutch[redacted], garnet@whi[redacted], avgousti@fredhutch[redacted], jbai@fredhutch[redacted], cbaik@fredhutch[redacted], ksbaker@fredhutch[redacted], abansal@uw[redacted], kbarry@fredhutch[redacted], pbecker@uw[redacted], abedalov@fredhutch[redacted], sberesfo@fredhutch[redacted],

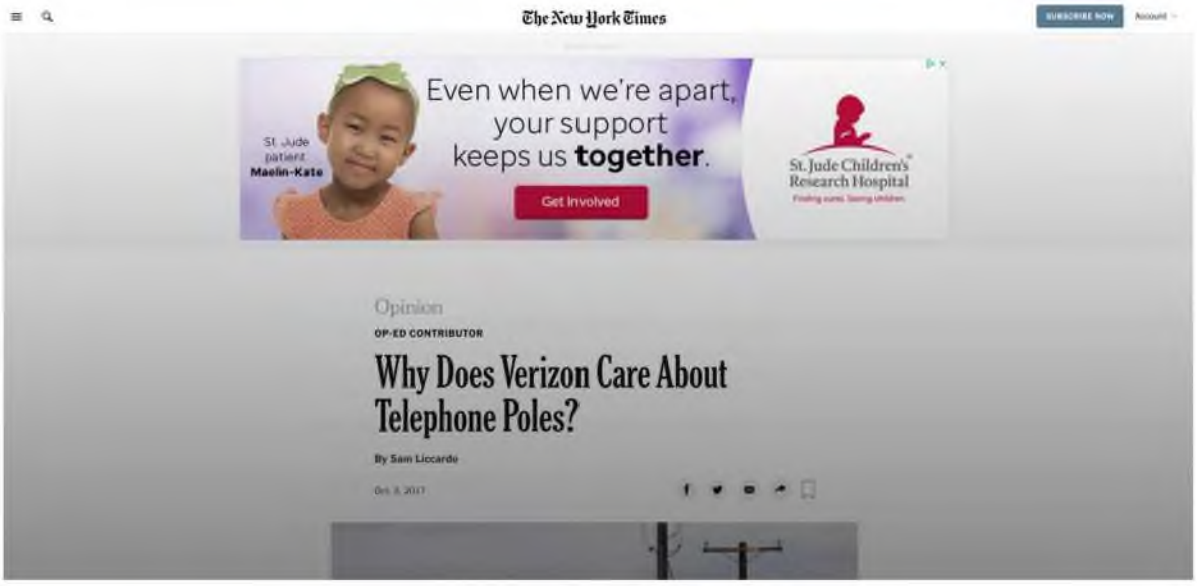
ahberger@fredhutch[Ex], ibernste@fredhutch[Ex], beronja@fredhutch[Ex], sbhatia@uw[Ex],
nbhatt@fredhutch[Ex], jbielas@fredhutch[Ex], sbiggins@fredhutch[Ex],
mbleakle@fredhutch[Ex], pbradley@fredhutch[Ex], rbradley@fredhutch[Ex],
lbreeden@fredhutch[Ex], rbrent@fredhutch[Ex], jbricker@fredhutch[Ex],
erbrown@fredhutch[Ex], lbuck@fredhutch[Ex], sbullman@fredhutch[Ex],
ccarlson@fredhutch[Ex], cassaday@uw[Ex], rceballo@fredhutch[Ex],
achapuis@fredhutch[Ex], tweber@fresnobee[Ex 6], jrich@fresnobee[Ex 6],
yamaro@fresnobee[Ex 6], mlloyd@fresnobee[Ex 6], tips@fresnobee[Ex 6],
dsweeney@sacbee[Ex 6], wventeicher@sacbee[Ex 6], andre[Ex 6 -]dyer@sduniontribune[Ex 6],
andre[Ex]kleske@sduniontribune[Ex 6], blan[Ex 6 -]onzalez@sduniontribune[Ex 6],
chri[Ex 6]reed@sduniontribune[Ex 6], jeff.light@sduniontribune[Ex 6],
lili[Ex 6]ohara@sduniontribune[Ex 6], matthew[ ]all@sduniontribune[Ex 6],
michae[Ex]smolens@sduniontribune[Ex 6], michele.parente@sduniontribune[Ex 6],
rick[Ex 6 -]oung@sduniontribune[Ex 6], steve.breen@sduniontribune[Ex 6],
airving@sfchronicle[Ex 6], jlloren@sfchronicle[Ex 6], tbyrne@sfchronicle[Ex 6],
iteam@sfchronicle[Ex 6], helly.goez@albertahealthservices.ca, sane26@pediatr.med.kyushu-u.ac.jp, urout@umc[Ex], nmungan@ophth.umsmed[Ex], dirkdhossche@gmail[Ex 6],
david.crow@ft[Ex 6], kiran[ ]stacey@ft[Ex 6], team@fullfact[Ex], c.milne@lse.ac[Ex 6 - (5]
d.ruthven@barrowcadbury[Ex].uk, general@barrowcadbury[Ex 6 - (5]
info@esmeefairbairn[Ex].uk, media@opensocietyfoundations[Ex], media@omidyar[Ex 6],
info@omidyar[Ex 6], privacy@omidyar[Ex 6], press@abc.xyz, investor-relations@abc.xyz,
dnifund@google[Ex 6], enquiries@jrct[Ex].uk, ben.miller@kcl.ac.uk, esrceurope@kcl.ac.uk,
sales@bytemark.co.uk, feedback@fullfact[Ex], pres[Ex]releases@fullfact[Ex]

Date: Sun, 15 Nov 2020 20:49:08 -0500

Verizon is installing 5G antennas on light poles next to my house to kill my family by causing cancer. Your family comes next.

Studies have repeatedly shown that cell phone radiation is unsafe and causes cancer. Big Telecom is corrupting the science to lie and kill for profit.

Google appropriately displays an ad showing a cancer-stricken child at St.Jude hospital, above an article on cell phone antennas on light/telephone poles.



>https://timeEx 6/5069317/california-mobile-phone-radiation/<

>https://www.cdph.caEx /Programs/CCDPHP/DEODC/EHIB/CDPH%20Document%20Library/Cell-Phone-Guidance.pdf<

Report of final results regarding brain and heart tumors in Sprague-Dawley rats exposed from prenatal life until natural death to mobile phone radio frequency field representative of a 1.8 GHz GSM base station environmental emission.

>https://www.ncbi.nlm.nihEx /pubmed/29530389<

CONCLUSIONS:
The RI findings on far field exposure to RFR are consistent with and reinforce the results of the NTP study on near field exposure, as both reported an increase in the incidence of tumors of the brain and heart in RFR-exposed Sprague-Dawley rats. These tumors are of the same histotype of those observed in some epidemiological studies on cell phone users. These experimental studies provide sufficient evidence to call for the re-evaluation of IARC conclusions regarding the carcinogenic potential of RFR in humans.

National Institute of Environmental Health Sciences (NIEHS)/National Toxicology Program (NTP)

High Exposure to Radio Frequency Radiation Associated With Cancer in Male Rats

>https://www.niehs.nihEx /news/newsroom/releases/2018/november1/index.cfm<

"We believe that the link between radio frequency radiation and tumors in male rats is real, and the external experts agreed," said Bucher.

The carcinogenic potential of non-ionizing radiations: The cases of S-50 Hz MF and 1.8 GHz GSM radio frequency radiation.

>https://www.ncbi.nlm.nihEx /pubmed/30801980<

Association between vestibular schwannomas and mobile phone use

>https://www.ncbi.nlm.nihEx /pmc/articles/PMC3907669/<

FCC's fake science meets reality

WHO

>https://www.iarc.fr/wp-content/uploads/2018/07/pr208_E.pdf<

"The WHO/International Agency for Research on Cancer (IARC) has classified radiofrequency electromagnetic fields as possibly carcinogenic to humans (Group 2B),based on an increased risk for glioma, a malignant type of brain cancer, associated with wireless phone use."

FCC

The following FCC site says:

>https://www.fccEx /engineering-technology/electromagnetic-compatibility-division/radio-frequency-safety/faq/rf-safety#Q5<

"It is generally agreed that further research is needed to determine the generality of such effects and their possible relevance, if any, to human health."

"research is continuing"

"The FDA, which has primary jurisdiction for investigating mobile phone safety, has stated that it cannot rule out the possibility of risk, but if such a risk exists, "it is probably small." "

That's called speculation, not science, from the same corrupted FDA.

"Further, it has stated that, while there is no proof that cellular telephones can be harmful, concerned individuals can take various precautionary actions, including limiting conversations on hand-held cellular telephones and making greater use of telephones with hands-free kits where there is a greater separation distance between the user and the radiating antenna."

"no proof that cellular telephones can be harmful"? That is **UNACCEPTABLE NONSENSE**. We want proof that cellular telephones/antennas **ARE HARMLESS** before **ANY DEPLOYMENT**.

Taking that advise from the FDA we demand that such "small cell" antennas NOT be installed, so we can get a greater separation distance between the user and the radiating antenna.

"The Government Accountability Office (GAO) prepared a report of its investigation into safety concerns related to mobile phones.
The report concluded that further research is needed to confirm whether mobile phones are completely safe for the user."

The **SAFETY SCIENCE SIMPLY DOES NOT EXIST**. Without the science, you CANNOT create a safety specification. So the current "specifications" are ridiculous, arbitrary, PROVEN TO BE DANGEROUS and ABSOLUTELY UNACCEPTABLE.

The corrupted, incompetent FCC should STOP LYING about RF safety. We have to demand that all such cell installations be IMMEDIATELY BANNED AND TORN DOWN until the UNCORRUPTED SCIENCE is completed.

Reality

After several childhood cancer cases at one school, parents question radiation from cell tower

>https://www.cbsnewsEx 6/news/cell-tower-shut-down-some-california-parents-link-to-several-cases-of-childhood-cancer/<

Firefighters suffer neurological disorders

>https://www.iaffEx 6/om/cell-tower-radiation-health-effects/<

How much abuse can the human body take? Pesticide-laden food, rocket fuel in drinking water, polluted air, dirty, contaminated vaccines, carcinogen-laden pharmaceuticals, power line radiation and now 5G on top of 2/3/4G radiation.

Thanks,

Vinu

[EXTERNAL] Re: AI Memo

From: Michael Fitzpatrick <Ex 6 - (5 U.S.C. Sec

To: "Hunt, Alex T. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Tue, 17 Nov 2020 17:31:43 -0500

Thx again

Congrats

On Tue, Nov 17, 2020 at 4:57 PM Hunt, Alex T. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

> Hi Mike – We just posted the final, signed AI memo. It is attached and here is the link: https://www.whitehouse.gov/wp-content/uploads/2020/11/M-21-06.pdf
>
> Thanks for your patience!
>
> Best,
>
> Alex

AI Memo

From: "Hunt, Alex T. EOP/OMB" [redacted]

To: Michael Fitzpatrick [redacted]

Date: Tue, 17 Nov 2020 16:57:08 -0500

Attachments: OMB Memo on Regulation of AI Applications M-21-06.pdf (26.03 MB)

Hi Mike – We just posted the final, signed AI memo. It is attached and here is the link:
https://www.whitehouse.gov/wp-content/uploads/2020/11/M-21-06.pdf

Thanks for your patience!

Best,

Alex

Re: Connect Yiaweh <> Irum

From: "Zaidi, Irum F. EOP/OVP" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

To: "Boland, Amira C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Cc: Yiaway Yeh <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Wed, 18 Nov 2020 16:07:34 -0500

Thank you so much Amira

Yiaway - good to virtually meet you Would be great to discuss options on messaging to the public about ways to stay safe.

Maybe we can chat quickly for situational awareness.

Irum

> On Nov 18, 2020, at 3:54 PM, Boland, Amira C. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:
>
> Hi Yiaweh,
>
> Hope you're well! Connecting you here with Irum Zaidi, who's leading the Federal COVID Data Strategy and Execution workgroup. She's looking to connect Dr. Birx in the next day or two (after 5PM EST) with folks at Google that could help to amplify critical messages to help keep people safe over the Thanksgiving holiday.
>
> Appreciate the help in making the connection!
>
> Amira

Hey! Do you have 5 mins for a call this afternoon?

From: "Boland, Amira C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >

To: Yiaway Yeh <Ex 6 - (5 U.S.C. >

Date: Wed, 18 Nov 2020 14:48:08 -0500

Amira C. Boland
Federal Customer Experience Lead
Office of Management & Budget | Executive Office of the President
Ex 6 - (5 U.S.C. Sec 552(b)(6))

Re: [EXTERNAL] Re: Connect Yiaweh <> Irum

From: "Zaidi, Irum F. EOP/OVP" [redacted]

To: Jan Antonaros [redacted]

Cc: Yiaway Yeh [redacted] Stanley Onyimba [redacted] Megan Ryskamp [redacted] "Boland, Amira C. EOP/OMB" [redacted]

Date: Wed, 18 Nov 2020 16:30:47 -0500

Want to be efficient. What's a good time for CA colleagues?

Irum

> On Nov 18, 2020, at 4:29 PM, Jan Antonaros [redacted] wrote:
>
> That sounds great. I'll send a calendar invite.
>
> 9am EST is a little early for my California colleagues, but I would be happy to connect quickly tomorrow morning and we can always schedule a follow up call if needed.
>
> Thanks!
>
> Jan Fowler Antonaros
> Google Government Affairs and Public Policy
> 25 Mass Ave NW, 9th FL
> Washington, DC 20001
> [redacted]
>
> On Wed, Nov 18, 2020 at 4:26 PM Zaidi, Irum F. EOP/OVP [redacted] wrote:

Hi. How is 9 am for everyone?

Irum

> On Nov 18, 2020, at 4:21 PM, Jan Antonaros <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:
>
> Hello Amira and Irum, we would be happy to set up a call to discuss COVID19 communications.
> Could you please let me know what time tomorrow works best for you?
> Jan Fowler Antonaros
> Google Government Affairs and Public Policy
> 25 Mass Ave NW, 9th FL
> Washington, DC 20001
> Ex 6 - (5 U.S.C. Sec 552(b)(6))
>
> On Wed, Nov 18, 2020 at 4:11 PM Yiaway Yeh <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:
> +Jan Antonaros +Stanley Onyimba +Megan Ryskamp
> Hi Amira (great to hear from you!) and Irum - thank you for reaching out. I wanted to add in my colleagues here who are leading our COVID partnership efforts with the federal government and can best coordinate going forward.
> Best,
> Yiaway
>
> On Wed, Nov 18, 2020 at 1:07 PM Zaidi, Irum F. EOP/OVP <Ex 6 - (5 U.S.C. Sec x 6 - (5 .S.C. Sec > wrote:
> Thank you so much Amira
> Yiaway - good to virtually meet you Would be great to discuss options on messaging to the public about ways to stay safe.
> Maybe we can chat quickly for situational awareness.
>
> Irum

On Nov 18, 2020, at 3:54 PM, Boland, Amira C. EOP/OMB [redacted] wrote:

Hi Yiaweh,

Hope you're well! Connecting you here with Irum Zaidi, who's leading the Federal COVID Data Strategy and Execution workgroup. She's looking to connect Dr. Birx in the next day or two (after 5PM EST) with folks at Google that could help to amplify critical messages to help keep people safe over the Thanksgiving holiday.

Appreciate the help in making the connection!

Amira

--

Yiaway Yeh | Global Product Partnerships - Civics & Elections | [redacted]

RE: [EXTERNAL] Re: Connect Yiaweh <> Irum

From: "Boland, Amira C. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >

To: Yiaway Yeh <Ex 6 - Ex 6 - (5 >

Date: Wed, 18 Nov 2020 16:15:52 -0500

Thank you!!!!

Amira C. Boland
Federal Customer Experience Lead
Office of Management & Budget | Executive Office of the President
Ex 6 - (5 U.S.C. Sec Ex 6 - (5 Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Yiaway Yeh <Ex 6 - Ex 6 - (5 >

Sent: Wednesday, November 18, 2020 4:12 PM

To: Zaidi, Irum F. EOP/OVP Ex 6 - (5 Ex 6 - (5 >; Jan Antonaros Ex 6 - (5 Ex 6 - (5 >; Stanley Onyimba <Ex 6 - (5 Ex 6 - (5 >; Megan Ryskamp <Ex 6 - (5 Ex 6 - (5 >

Cc: Boland, Amira C. EOP/OMB <Ex 6 - (5 Ex 6 - (5 U.S.C.

Subject: [EXTERNAL] Re: Connect Yiaweh <> Irum

+Jan Antonaros +Stanley Onyimba +Megan Ryskamp

Hi Amira (great to hear from you!) and Irum - thank you for reaching out. I wanted to add in my colleagues here who are leading our COVID partnership efforts with the federal government and can best coordinate going forward.

Best,
Yiaway

On Wed, Nov 18, 2020 at 1:07 PM Zaidi, Irum F. EOP/OVP <Ex 6 - (5 Ex 6 - (5 Ex > wrote:

> Thank you so much Amira
>
> Yiaway - good to virtually meet you Would be great to discuss options on messaging to the public about ways to stay safe.
>
> Maybe we can chat quickly for situational awareness.
>
> Irum

On Nov 18, 2020, at 3:54 PM, Boland, Amira C. EOP/OMB [redacted] wrote:

Hi Yiaweh,

Hope you're well! Connecting you here with Irum Zaidi, who's leading the Federal COVID Data Strategy and Execution workgroup. She's looking to connect Dr. Birx in the next day or two (after 5PM EST) with folks at Google that could help to amplify critical messages to help keep people safe over the Thanksgiving holiday.

Appreciate the help in making the connection!

Amira

--

Yiaway Yeh | Global Product Partnerships - Civics & Elections | [redacted]

RE: [EXTERNAL] Government Collaboration Tools

From: "Dalessio, J. Alex EOP/OMB" [redacted]
To: Lee Carosi Dunn [redacted]
Date: Wed, 18 Nov 2020 00:27:34 -0500

Got it and talk soon. Cheers, Alex

From: Lee Carosi Dunn [redacted]
Sent: Tuesday, November 17, 2020 5:23 PM
To: Dalessio, J. Alex EOP/OMB [redacted]
Subject: Re: [EXTERNAL] Government Collaboration Tools

Thank you for understanding. 2:30pm on Thursday works for me and I will send a calendar invite now. Thank you again for your time.
Lee Dunn
Google
[redacted]
Android Mobile [redacted]

On Tue, Nov 17, 2020 at 4:26 PM Dalessio, J. Alex EOP/OMB [redacted] wrote:

> Hi Lee,
>
> No worries at all – it happens to everyone! How about Thursday 2-3PM Eastern?
>
> Best, Alex
>
> **From:** Lee Carosi Dunn <leedunn@google.com>
> **Sent:** Tuesday, November 17, 2020 12:42 PM
> **To:** Dalessio, J. Alex EOP/OMB [redacted]
> **Subject:** Re: [EXTERNAL] Government Collaboration Tools
>
> Alex, apologies as this got stuck in drafts. See, it even happens to people that work at Google! I know today is short notice, but if you still have that time open, let me know. Thanks. These are suggested times, but honestly, I can make almost anything work as I appreciate you taking the time.
> Lee

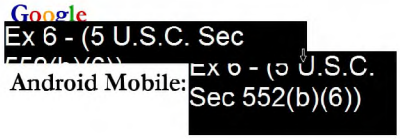
****

Alex,
Great apologies for my delayed response as I was out of the office. Tuesday at 2pm, 3pm or 3:30pm is excellent. Or Friday between 2pm and 3pm is also free.
Thank you.
Lee

Lee Dunn
[redacted]
Android Mobile: [redacted]

On Wed, Nov 11, 2020 at 11:12 PM Dalessio, J. Alex EOP/OMB [redacted] wrote:

> Hi Lee,
>
> It's good timing; I've been meaning to make contact. I am exploring collaboration capabilities which would enable better interagency interoperability across the federal government. With this in mind, I'd be happy to jump on a call/video conf sometime next week to touch base.
>
> If you have a few open windows you can share, I can aim to make one work. To get things started, Tuesday and Friday afternoon between 2-4PM Eastern are open for me.
>
> Hope all is well. Best, Alex
>
> **From:** Lee Carosi Dunn [redacted]
> **Sent:** Wednesday, November 11, 2020 3:16 PM
> **To:** Dalessio, J. Alex EOP/OMB <J[redacted]
> **Subject:** [EXTERNAL] Government Collaboration Tools
>
> Alex,
> Greetings. Your contact information was provided to me from a colleague who stated that you may be heading up the process at OMB to gather information about email, communication, video conferencing collaboration tools for the government ahead of a possible CEOS RFP next year. If this is not accurate, please excuse my email.
>
> I was hoping to see if you had some time over the next two weeks for a phone or video call about this process as Google Cloud seeks to assist the government with further communication and collaboration tools.
>
> Thank you in advance,
> Lee
>
> Lee Dunn


Google
Ex 6 - (5 U.S.C. Sec
Android Mobile:
Ex 6 - (5 U.S.C.
Sec 552(b)(6))

RE: [EXTERNAL] Re: Census Trust & Safety Introduction

From "Zaidi, Irum F. EOP/OVP" <Ex 6 - (5 U.S.C. Sec
:

To: Kevin Kane <Ex 6 - Ex 6 - (5 >, Stephen L Buckner (CENSUS/ADCOM FED) <Ex 6 - (5 U.S.C. Ex 6 - (5 >

Cc: "Boland, Amira C. EOP/OMB" <Ex 6 - (5 Ex 6 - (5 >

Date: Thu, 19 Nov 2020 13:53:51 -0500

Hi Kevin

I spoke with one of your colleagues this morning and happy to chat this afternoon. Im available at 3 pm Eastern. Does that work?

Irum

From: Kevin Kane <Ex 6 - Ex 6 - (5 >
Sent: Thursday, November 19, 2020 11:31 AM
To: Stephen L Buckner (CENSUS/ADCOM FED) <Ex 6 - (5 U.S.C. Ex 6 - (5 >
Cc: Zaidi, Irum F. EOP/OVP <Ex 6 - (5 U.S.C. Sec >; Boland, Amira C. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 >
Subject: [EXTERNAL] Re: Census Trust & Safety Introduction

Thanks Stephen - really appreciate the introduction.

Irum - Its great to connect with you. Do you have any time available this afternoon to discuss this further?

Best Regards,

Kevin

On Thu, Nov 19, 2020 at 11:26 AM Stephen L Buckner (CENSUS/ADCOM FED) <Ex 6 - (5 U.S.C. Ex 6 - (5 Ex > wrote:

Kevin,

Hope you're well! Connecting you here with Irum Zaidi, who's leading the Federal COVID Data Strategy and Execution workgroup. She's looking to connect Dr. Birx in the next day or two (after 5PM EST) with folks at YouTube that could help to amplify critical messages to help keep people safe over the Thanksgiving holiday.

Appreciate the help in making the connection!

Regards,

Stephen

Stephen L. Buckner, Assistant Director
Communications Directorate
U.S. Census Bureau
O: Ex 6 - (5 M: Ex 6 - (5
census.gov | @uscensusbureau

Shape your future START HERE > | United States Census 2020

--

Kevin Kane | Government Affairs & Public Policy Manager,
YouTube | Ex 6 - (5 Ex 6 - (5

RE: [EXTERNAL] Re: Connect Yiaweh <> Irum

From: "Boland, Amira C. EOP/OMB" [redacted]
To: Jan Antonaros [redacted]
Date: Sat, 21 Nov 2020 14:53:37 -0500

Hey Jan,

Sorry to ping you again – few more updates:

Maybe for your maps team?: Last night, the county-level data set went live, so over the next few weeks you want to somehow bring in hyper-localized stats based on where users are located, it could be powerful to scrape this for the "Absolute change in % positivity rate" – that shows how fast it's spreading and quite frankly may be more resonate with people than total death count across the country. https://covid.cdc.gov/covid-data-tracker/#county-view (maybe like a local weather alert? "COVID is spreading faster in Franklin County")

HHS actually just tweeted the simplified updated message of highest-prioritized and the visual tile I send you previously (somehow they showed the editable fields (ugh)) in case it's helpful to have a citation (again, feel free to update any visual presentations of information, y'all have way better designers / could think about how this info could be on a homepage or be up top by COVID-related searches):
https://twitter.com/HHSGov/status/1329877180378189824?ref_src=twsrc%5Egoogle%7Ctwcamp%5Eserp%7Ctwgr%5Etweet

Cheers,

Amira

Amira C. Boland
Federal Customer Experience Lead
Office of Management & Budget | Executive Office of the President
[redacted]

From: Boland, Amira C. EOP/OMB
Sent: Friday, November 20, 2020 1:39 PM
To: 'Jan Antonaros' [redacted]
Subject: RE: [EXTERNAL] Re: Connect Yiaweh <> Irum

Jan – by way of update:

Here are the states where things are hot and individual level mitigation efforts are not strong enough:
AK, AL, AR, CO, IA, ID, IN, KS, KY, MN, MO, MT, NE, NV, SD, TN, WI and WY.

Some groups we need to act:
Midwestern men 35+
Non-Urban (e.g, smaller cities, rural that are road-tripping to see families - women and men)
Gen Z - College students
Millennials

Amira C. Boland
Federal Customer Experience Lead
Office of Management & Budget | Executive Office of the President
Ex 6 - (5 U.S.C. Sec 552(b)(6))

From: Jan Antonaros <Ex 6 - (5 U.S.C. Sec >
Sent: Thursday, November 19, 2020 8:47 AM
To: Zaidi, Irum F. EOP/OVP <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Boland, Amira C. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: [EXTERNAL] Re: Connect Yiaweh <> Irum

No problem, we can connect at 9:15

On Thu, Nov 19, 2020, 8:42 AM Zaidi, Irum F. EOP/OVP <Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:

> Apologies but I have other meetings that just popped up. I maybe 10 min.
>
> Irum
>
> On Nov 18, 2020, at 4:29 PM, Jan Antonaros <Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:
>
> That sounds great. I'll send a calendar invite.
>
> 9am EST is a little early for my California colleagues, but I would be happy to connect quickly tomorrow morning and we can always schedule a follow up call if needed.
>
> Thanks!

Jan Fowler Antonaros
Google Government Affairs and Public Policy
25 Mass Ave NW, 9th FL
Washington, DC 20001
Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Wed, Nov 18, 2020 at 4:26 PM Zaidi, Irum F. EOP/OVP <Ex 6 - (5 U.S.C. Sec wrote:

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Could you please let me know what time tomorrow works best for you?

Jan Fowler Antonaros
Google Government Affairs and Public Policy
25 Mass Ave NW, 9th FL
Washington, DC 20001
Ex 6 - (5 U.S.C. Sec
Android Mobile Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Wed, Nov 18, 2020 at 4:11 PM Yiaway Yeh <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

+Jan Antonaros +Stanley Onyimba +Megan Ryskamp

Hi Amira (great to hear from you!) and Irum - thank you for reaching out. I wanted to add in my colleagues here who are leading our COVID partnership efforts with the federal government and can best coordinate going forward.

Best,
Yiaway

On Wed, Nov 18, 2020 at 1:07 PM Zaidi, Irum F. EOP/OVP
Ex 6 - (5 Ex 6 - (5 wrote:

Thank you so much Amira

Yiaway - good to virtually meet you Would be great to discuss options on messaging to the public about ways to stay safe.

Maybe we can chat quickly for situational awareness.

Irum

On Nov 18, 2020, at 3:54 PM, Boland, Amira C. EOP/OMB
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Hi Yiaweh,

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Appreciate the help in making the connection!

Amira

--

Yiaway Yeh | Global Product Partnerships - Civics & Elections |
Ex 6 - (5 U.S.C. Sec 552(b)(6))

Re: WhatsApp/Twilio <> State

From "Nacin, Andrew M. EOP/OMB" [redacted]
:
To: Emily Snyde[redacted]
Cc: Ben Supple[redacted]Patrick Dufour[redacted]Joe Wheeler
[redacted], Chris Cadotte [redacted]Venigalla, Mrudula"
[redacted], John Maitz[redacted], Justin Herman
[redacted], "Arnold, Nathan W" [redacted]"Forgerson, Luke A"
[redacted], "Gowa, Timothy M" [redacted], "Jenkins, Rebecca L"
[redacted]Kates, Natalie M. EOP/OMB"[redacted]
Sharon Yang[redacted], Vivek Ravindranath[redacted], Jonathan Quigley
[redacted], Brock Hankins [redacted] Raphael Majma
[redacted]
Date: Fri, 20 Aug 2021 00:24:32 -0400

Then task force has been having a lot of conversations about [redacted]

At a certain point, this might not actually be a value add ove[redacted]. I would be interested to hear someone make the argument that [redacted]

Obviously, we'd also look to [redacted]

> On Aug 20, 2021, at 00:15, Emily Snyder <[redacted]il> wrote:
>
> Hello Ben,

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Please let me know if you need anything else.

--

Very Respectfully,

Emily Snyder

Air Force Liaison

Defense Digital Service (DDS)

Office of the Secretary of Defense

3A268 Pentagon, Washington D.C.

>www.dds.mil<

C Ex 6 - (5 U.S.C. Sec 552(b)(6))

DDS: Ex 6 - (5 U.S.C. Sec 552(b)(6))

NIPR

SIPR

JWIC

On Thu, Aug 19, 2021 at 11:41 PM Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

A few questions from our policy team, as there have been Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- It would be good to understand:

- Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Many thanks for any guidance here.

Best,

Ben

From: Patrick Dufour <Ex 6 - (5 U.S.C Ex 6 - Ex

Date: Thursday, August 19, 2021 at 8:23 PM

To: Joe Wheeler <Ex 6 - (5 U.S Ex 6 Ex

Cc: Chris Cadott Ex 6 - (5 U.S.C. Sec , Ben Supple <Ex 6 - (5 Ex 6 Ex Sec

Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec John Maitz Ex 6 - (5 U.S.C. Sec

Justin Herman <Ex 6 - (5 U.S.C. Sec Arnold, Nathan W Ex 6 - (5 U.S.C. Sec

Forgerson, Luke A Ex 6 - (5 U.S.C. Sec Gowa, Timothy M

Ex 6 - (5 U.S.C. Sec , Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Natalie M.

EOP/OMB Kates Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Sharon Yang <Ex 6 - Ex 6 Ex >,

Vivek Ravindranath Ex 6 - (5 Ex 6 Ex , andrew.m.nacin

Ex 6 - (5 U.S.C. Sec 552(b)(6)) Jonathan Quigley <Ex 6 - (5 U.S.C. Sec Brock

Hankins Ex 6 - (5 U.S.C. Sec 55 Ex 6 - Ex >, Emily Snyder <Ex 6 - (5 U.S Ex 6 - Ex

Subject: Re: WhatsApp/Twilio <> State

Adding in my colleague Emily who will be assisting, too.

Regards,

Patrick Dufour

--

Patrick Dufour

Defense Digital Service (DDS)

Office of the Secretary of Defense (OSD)

U.S. Department of Defense

Pentagon 3A268

(U[redacted]

>https://dds.mil/<

On Thu, Aug 19, 2021 at 11:21 PM Patrick Dufour <[redacted]> wrote:

The account SID is AC4da1a807a48f606374b07e882b0e5a4c

--

Patrick Dufour

Defense Digital Service (DDS)

Office of the Secretary of Defense (OSD)

U.S. Department of Defense

Pentagon 3A268

(U) Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5

>https://dds.mil/<

On Thu, Aug 19, 2021 at 11:10 PM Joe Wheeler <Ex 6 - (5 U.S Ex 6 - (5 552(b)(6)) rote:

Hi Patrick and team,

You should have seen a request come through from Twilio to message on your behalf (the "on behalf of" or OBO request). You'll need to accept this request in order for our engineers to continue onboarding.

Thanks,

Joe

Get Outlook for Android

From: Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Thursday, August 19, 2021 7:56:54 PM
To: Patrick Dufour <Ex 6 - (5 U.S.C. Sec >
Cc: Ben Supple <Ex 6 - (5 Ex 6 - (5 Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec John Maitz Ex 6 - (5 U.S.C. Sec Justin Herman Ex 6 - (5 U.S.C. Sec ; Joe Wheeler Ex 6 - (5 U.S Ex 6 - (5 Arnold, Nathan W Ex 6 - (5 U.S.C. Sec ; Forgerson, Luke A Ex 6 - (5 U.S.C. Sec ; Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec>; Jenkins, Rebecca L Ex 6 - (5 U.S.C. Sec Natalie M. EOP/OMB Kates Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Sharon Yang Ex 6 - (5 Ex 6 - (5 ; Vivek Ravindranath Ex 6 - (5 Ex 6 - (5 Sec 552(b)(6)) ; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Jonathan Quigley

Ex 6 - (5 U.S.C. Sec 552(b)(6))
<j >; Brock Hankins Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: WhatsApp/Twilio <> State

Thanks, Patrick. Do you have the Twilio account ASID so this gets setup in the right place? I'm going to ask my Ops team to create WhatsApp Senders for each one of these numbers.

Chris Cadotte

Director Business Development, Messaging

EMAIL Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. Sec

On Thu, Aug 19, 2021 at 7:49 PM Patrick Dufour Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

> Good afternoon,
>
> A few quick notes, so everyone is on the same page. The Twilio account is procured/operated by DOD through DDS, to support DOS. Another DOD office will have operational control, and use the application we've developed to send out the messages.
>
> I've CC'd Brock (our Deputy GC) who can answer any policy/legal questions from the DOD side. Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

>https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodd/510587p.PDF?ver=2019-12-04-064448-563<

We've purchased 10 USA numbers via our Twilio account.

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Regards,

Patrick Dufour

--

Patrick Dufour

Defense Digital Service (DDS)

Office of the Secretary of Defense (OSD)

U.S. Department of Defense

Pentagon 3A268

(U) Ex 6 - (5 U.S.C. Sec Ex 6 - (5

>https://dds.mil/<

On Thu, Aug 19, 2021 at 10:23 PM Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Mrudula,

We created the WABA business account under FB Biz ID Ex 4 - (5 U.S.C. Sec 552(b)(4)) The name on the account will be: United States Department of State.

Are you purchasing a Twilio number, if so can you share the number. So we can associate it with the account.

Chris Cadotte

Director Business Development, Messaging

EMAIL Ex 6 - (5 U.S.C. Sec

On Thu, Aug 19, 2021 at 7:21 PM Ben Supple <[redacted] wrote:

On #1, [redacted] I'll let Twilio address #2 since they would be hosting the API and storing information on your behalf.

Best,

Ben

From: Venigalla, Mrudula <[redacted]>

Date: Thursday, August 19, 2021 at 7:16 PM

To: John Maitz [redacted], Justin Herman [redacted]

Cc: Joe Wheeler [redacted] Arnold, Nathan W [redacted] Ben Supple [redacted] Forgerson, Luke A [redacted] Gowa, Timothy M [redacted], Jenkins, Rebecca L [redacted] Natalie M. EOP/OMB Kates [redacted] Sharon Yang [redacted] Vivek Ravindranath [redacted], andrew.m.nacin [redacted], Chris Cadotte [redacted] Patrick Dufour [redacted] Jonathan Quigley [redacted]

Subject: Re: WhatsApp/Twilio <> State

Thanks all for that background. I'll stand by for the phone number.

A few additional questions:

- Has USDS/DDS already created a WhatsApp business account / connected it to a business manager?
    - If you need access to State's business manager, is it still a requirement that the business manager completes the business verification process? Neither of our two business managers have completed business verification. Is there a way to expedite that process?
- We have fairly strict guidance on WhatsApp records retention - [redacted]
  Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process
  Our current policy requires all WhatsApp communication to be forwarded to a DOS system within 20 days.

[redacted]
Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Apologies for the weedy questions but the answers will help us proactively address concerns we anticipate may be raised.

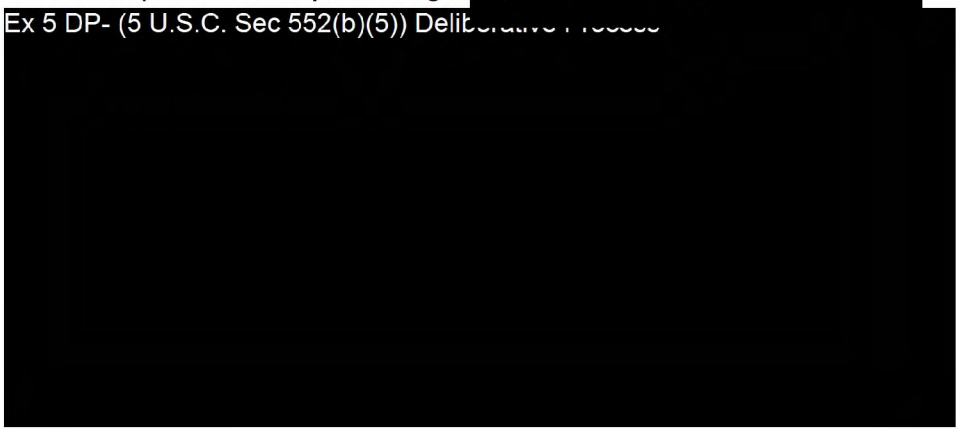
From: John Maitz <[redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Thursday, August 19, 2021 9:32 PM
To: Justin Herman [redacted] Ex 6 - (5 U.S.C. Sec
Cc: Joe Wheeler <[redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Arnold, Nathan W [redacted] Ex 6 - (5 U.S.C. Sec ; Ben Supple <[redacted] Ex 6 - (5 Ex 6 - (5 ; Forgerson, Luke A [redacted] Ex 6 - (5 U.S.C. Sec ; Gowa, Timothy M <[redacted] Ex 6 - (5 U.S.C. Sec Jenkins, Rebecca L <[redacted] Ex 6 - (5 U.S.C. Sec Natalie M. EOP/OMB Kates [redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6)) Sharon Yang <[redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Venigalla, Mrudula <[redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Vivek Ravindranath <[redacted] Ex 6 - (5 Ex 6 - (5 U.S.C. andrew.m.nacin[redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6)) Chris Cadotte [redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6)) Patrick Dufour <[redacted] Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Jonathan

Quigley <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: WhatsApp/Twilio <> State

Hi Mrudula,

Adding Jonathan Q from our legal team but for the second point:

Also to help us run the traps with Legal - Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process



Let me know if that helps.

John Maitz

Solutions Engineering

Error! Filename not specified.

MOBILE Ex 6 - (5 U.S.C. Sec 552(b)(6))

EMAIL

On Thu, Aug 19 2021 at 9:19 PM, Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

+ John Maitz, Twilio

On Thu, Aug 19, 2021 at 8:50 PM Joe Wheeler <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 552(b)(6)) wrote:

Hi Mrudula,

For connecting to the WhatsApp Business Account to Facebook Page, please see instructions here.

@Justin Herman @Chris Cadotte can you please weigh in on the second question? In the meantime, I can share WhatsApp's privacy policy that has some helpful background as well.

Thanks,

Joe

From: Venigalla, Mrudula Ex 6 - (5 U.S.C. Sec 552(b)(6))

Sent: Thursday, August 19, 2021 5:19 PM

To: Ben Supple Ex 6 - (5 Ex 6 - (5 U.S.C. Sec 552(b)(6)); Kates, Natalie M. EOP/OMB Justin Herman <Ex 6 - (5 U.S.C. Sec

Cc: andrew.m.nacin <Ex 6 - (5 U.S.C. Sec >; Jenkins, Rebecca L Ex 6 - (5 U.S.C. Sec Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec Forgerson, Luke A Ex 6 - (5 U.S.C. Sec Gowa, Timothy M Ex 6 - (5 U.S.C. Sec 552(b)(6)); patrick.dufour@dds Ex Ex 6 - (5 U.S.C. Sec 552(b)(6))

ccadotte@twilio[redacted] <[redacted]>; Vivek Ravindranath [redacted]; Joe Wheeler[redacted]; Sharon Yang [redacted]

Subject: Re: WhatsApp/Twilio <> State

+Sharon Yang

Thank you - can you confirm on the technical/Facebook side what you might need to connect the WhatsApp business account to a Facebook page?

Also to help us run the traps with Legal [redacted]

Thanks!

Mrudula

Mrudula Venigalla (she/her)

Division Chief | Digital Strategy and Training

Office of Global Social Media

U.S. Department of State

Bureau of Global Public Affairs

[redacted]

From: Ben Supple <[redacted]>
Sent: Thursday, August 19, 2021 8:14 PM
To: Kates, Natalie M. EOP/OMB <[redacted]>; Justin Herman <[redacted]>; Venigalla, Mrudula <[redacted]>
Cc: andrew.m.nacin <[redacted]>; Jenkins, Rebecca L <[redacted]>; Arnold, Nathan W <[redacted]>; Forgerson, Luke A <[redacted]>; Gowa, Timothy M <[redacted]>; patrick.dufour@dds[redacted] <[redacted]>; ccadotte@twilio[redacted] <[redacted]>; Vivek Ravindranath <[redacted]>; Joe Wheeler <[redacted]>
Subject: Re: WhatsApp/Twilio <> State

+ Joe

Good news. Looks like we can allow list the account to enable us to move fast. Onward!

Look forward to working with you all on the implementation details.

Best,

ben

From: Kates, Natalie M. EOP/OMB
[redacted]

Date: Thursday, August 19, 2021 at 5:01 PM

To: Ben Supple <[redacted], Justin Herman [redacted], Venigalla, Mrudula <[redacted]

Cc: Nacin, Andrew M. EOP/OMB [redacted], Jenkins, Rebecca L <[redacted], Arnold, Nathan W <[redacted], Forgerson, Luke A [redacted], Gowa, Timothy M <[redacted], patrick.dufour@dds[redacted] <[redacted], ccadotte@twilio[redacted] <[redacted], Vivek Ravindranath <[redacted]

Subject: WhatsApp/Twilio <> State

Team -

[redacted]

[redacted]Mrudula is the account manager for that and can help us get this set up.

State team, can you confirm when that's final? Thanks!

Natalie

--

Justin Herman

Global Head of Public Sector

Error! Filename not specified.

EMAIL [redacted]

TWITTER @justinherman

Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

From "Kates, Natalie M. EOP/OMB" [redacted]
:
To: Joe Wheeler <[redacted]
Cc: "Venigalla, Mrudula" [redacted] "Forgerson, Luke A" [redacted], Chris Cadotte [redacted] "Nacin, Andrew M. EOP/OMB" [redacted], Ben Supple [redacted], John Maitz [redacted], Emily Snyder [redacted], Patrick Dufour [redacted], Justin Herman [redacted], "Arnold, Nathan W" [redacted] "Gowa, Timothy M" [redacted], "Jenkins, Rebecca L" [redacted], Sharon Yang [redacted], Vivek Ravindranath [redacted], Jonathan Quigley [redacted], Brock Hankins [redacted] "Majma, Raphael J" [redacted], andrew [redacted] "Zalenski, Alyssa P" [redacted]
Date: Fri, 20 Aug 2021 22:47:11 -0400

Wonderful- thanks all!

> On Aug 20, 2021, at 10:31 PM, Joe Wheeler <joewheeler1@fb.com> wrote:
>
> Hi all,
> Our engineers have set the status to approved, and you shouldn't be getting the error anymore.
> Please feel free to reach out to me directly.
> Thanks,
> Joe
> Get Outlook for Android
> **From:** Venigalla, Mrudula <[redacted]
> **Sent:** Friday, August 20, 2021 7:25:43 PM
> **To:** Kates, Natalie M. EOP/OMB <[redacted]; Forgerson, Luke A [redacted]
> **Cc:** Joe Wheeler [redacted]>; Chris Cadotte [redacted]

andrew.m.nacin <[redacted]>; Ben Supple <[redacted]>; John Maitz <[redacted]>; Emily Snyder <[redacted]>; Patrick Dufour <[redacted]>; Justin Herman <[redacted]>; Arnold, Nathan W <[redacted]>; Gowa, Timothy M <[redacted]>; Jenkins, Rebecca L <[redacted]>; Sharon Yang <[redacted]>; Vivek Ravindranath <[redacted]>; Jonathan Quigley <[redacted]>; Brock Hankins <[redacted]>; Majma, Raphael J <[redacted]>; [redacted] <andrew[redacted]>; Zalenski, Alyssa P <[redacted]>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Natalie et al,

I stood down my earlier efforts to troubleshoot with the understanding this issue had been resolved but happy to pick back up again. Adding my colleague Alyssa Zalenski who is the lead on the TravelGov Facebook page.

Can you confirm how the request was initiated? I have cross checked the 4 Department business managers I am an admin on and can confirm we have not received a request I can approve on any of them. I am assuming this request should come to the business manager that owns the relevant Facebook page (for TravelGov it is business ID [redacted]) but would be helpful for the WhatsApp/Facebook team to confirm.

Feel free to respond to Alyssa and myself directly to troubleshoot.

Mrudula

From: Kates, Natalie M. EOP/OMB <[redacted]>

Sent: Friday, August 20, 2021 9:39 PM

To: Venigalla, Mrudula <[redacted]>; Forgerson, Luke A <[redacted]>

Cc: Joe Wheeler <[redacted]>; Chris Cadotte <[redacted]>; andrew.m.nacin <[redacted]>; Ben Supple <[redacted]>; John Maitz <[redacted]>; Emily Snyder <[redacted]>; Patrick Dufour <[redacted]>; Justin Herman <[redacted]>; Arnold, Nathan W <[redacted]>; Gowa, Timothy M <[redacted]>; Jenkins, Rebecca L <[redacted]>; Sharon Yang <[redacted]>; Vivek Ravindranath <[redacted]>; Jonathan Quigley <[redacted]>; Brock Hankins <[redacted]>; Majma, Raphael J <[redacted]>;

andrew.c.oare.[redacted] <[redacted]>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Mrudula and State team - we need someone to approve the OBO request in State's FB biz mgr as soon as possible. We're running into errors that are preventing test messages from being sent. See instructions for completing this step on >https://www.facebook.com/business/help/524220081677109?id=2129163877102343< and also below:

Your BSP will send messages from your WhatsApp business account on behalf of your business. When your BSP sends you a "messaging on behalf of" request, you will receive a notification within Business Manager and by email. To approve this request:

1. Click on the link in your email or log in to business.facebook.com
2. Within Business Manager, click Business Settings.
3. Click Requests.
4. Under Received, find your BSP's request and click Approve.

Thank you!

Natalie

> On Aug 20, 2021, at 1:32 PM, Ben Suppl[redacted] wrote:
>
> Thanks, Natalie. Waiting to hear back from the FB pages product team, but agree this shouldn't be a blocker to you all starting to send messages out.
>
> We're also exploring the possibility of[redacted]
> [redacted]
>
> Best,
>
> Ben
>
> ---
>
> **From:** Kates, Natalie M. EOP/OMB [redacted]
> **Date:** Friday, August 20, 2021 at 10:13 AM
> **To:** Joe Wheeler [redacted], Venigalla, Mrudula [redacted], Chris Cadotte [redacted], Nacin, Andrew M. EOP/OMB [redacted], Ben Supple

Ex 6 - (5 U.S.C. Ex 6 - (5 >, John Maitz Ex 6 - (5 Ex 6 - (5 >

Cc: Emily Snyder <Ex 6 - (5 Ex 6 - (5 >, Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >, Justin Herman <jherman Ex 6 - (5 >, Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >, Gowa, Timothy M <GowaTM Ex 6 - (5 >, Jenkins, Rebecca L <JenkinsRL2 Ex 6 - (5 >, Sharon Yang <Ex 6 - (5 Ex 6 - (5 >, Vivek Ravindranath <Ex 6 - (5 U.S.C. Ex 6 - (5 >, Jonathan Quigley <Ex 6 - (5 Ex 6 - (5 >, Brock Hankins <Ex 6 - (5 U.S.C. Ex 6 - (5 >, Majma, Raphael J <Ex 6 - (5 U.S.C. Ex 6 - (5 >, andrew.c.oare. Ex 6 - (5 <andrew.c.oare. Ex 6 - (5 >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Great. Also, @Ben Supple is confirming for us, but connecting the WA numbers to State's TravelGov FB gets us nothing here. It's also not blocking us sending messages out, so we're going to drop for now. @Venigalla, Mrudula you can connect them whenever you want via the instructions here.

From: Joe Wheeler <joewheeler1 Ex 6 - (5 >

Date: Friday, August 20, 2021 at 12:31 PM

To: "Venigalla, Mrudula" <VenigallaMX Ex 6 - (5 >, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >, Chris Cadotte <ccadotte Ex 6 - (5 >, "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >, Ben Supple Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >

Cc: Emily Snyder <emily.snyder Ex 6 - (5 >, Patrick Dufour Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, John Maitz <Ex 6 - (5 Ex 6 - (5 >, Justin Herman Ex 6 - (5 U.S.C. Ex 6 - (5 >, "Arnold, Nathan W" <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, "Forgerson, Luke A" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) 6 - (5 >, "Gowa, Timothy M" <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, "Jenkins, Rebecca L" <Ex 6 - (5 Ex 6 - (5 >, Sharon Yang <Ex 6 - (5 Ex 6 - (5 >, Vivek Ravindranath <Ex 6 - (5 U.S.C. x 6 - (5 >, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, Brock Hankins <brock Ex 6 - (5 >, "Majma, Raphael J 552(b)(6)) Ex 6 - (5 >, "andrew.c.oare. Ex 6 - (5 "

<andrew.c.oare.[redacted]>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Mrudula,

On the first question, I can confirm that this has already been completed.

Thanks,

Joe

From: Venigalla, Mrudula [redacted]

Sent: Friday, August 20, 2021 8:58 AM

To: Joe Wheeler [redacted]; Kates, Natalie M. EOP/OMB [redacted]; Chris Cadotte [redacted]; andrew.m.nacin [redacted]; Ben Supple [redacted]

Cc: Emily Snyder [redacted]; Patrick Dufour [redacted]; John Maitz [redacted]; Justin Herman [redacted]; Arnold, Nathan W [redacted]; Forgerson, Luke A [redacted]; Gowa, Timothy M [redacted]; Jenkins, Rebecca L [redacted]; Sharon Yang [redacted]; Vivek Ravindranath [redacted]; Jonathan Quigley [redacted]; Brock Hankins [redacted]; Majma, Raphael J [redacted] <andrew.c.oare.[redacted]>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

+Andy Oare

Please feel free to follow up with me directly but I'm not sure who is best positioned to answer the following technical questions:

- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
    - Where was this request sent?
    - I understand from a previous chain that Twilio set up a business manager with FB Biz ID [redacted] in the State Department's name- can I be given access to this?
    - Not sure if I needed to be added to the Twilio backend as well.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.

- In the Facebook backend, I only have the option to enter one WhatsApp Business number for a page. Is there a primary number I should use or am I missing something?

From: Joe Wheeler <joewheeler1Ex 6 - (5>
Sent: Friday, August 20, 2021 11:31 AM
To: Kates, Natalie M. EOP/OMB Ex 6 - (5 U.S.C. Ex 6 - (5 >; Chris Cadotte <ccadotteEx 6 - (5 >; andrew.m.nacin <Ex 6 - (5 Ex 6 - (5 >; Venigalla, Mrudula <VenigallaMXEx 6 - (5 >; Ben Supple <bsuppleEx 6 - (5>
Cc: Emily Snyder <emily.snyderEx 6 - (5>; Patrick Dufour <patrick.dufourEx 6 - (5>; John Maitz <jmaitzEx 6 - (5 >; Justin Herman <jhermanEx 6 - (5 >; Arnold, Nathan W <ArnoldNWEx 6 - (5 >; Forgerson, Luke A <ForgersonLA2Ex 6 - (5 >; Gowa, Timothy M <GowaTMEx 6 - (5 >; Jenkins, Rebecca L <JenkinsRL2Ex 6 - (5 >; Sharon Yang <syangEx 6 - (5>; Vivek Ravindranath <pvivekEx 6 - (5>; Jonathan Quigley <jquigleyEx 6 - (5 >; Brock Hankins <brockEx 6 - (5>; Majma, Raphael J <MajmaRJEx 6 - (5 >
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks, Natalie.

From WhatsApp's side, All 10 phone numbers are live, in 100k tier, and Official Business Account (green check) approved.

Getting message content will be the **final step.**

Best,

Joe

From: Kates, Natalie M. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >
Sent: Friday, August 20, 2021 8:28 AM
To: Chris Cadotte <ccadotteEx 6 - (5 >; Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Venigalla, Mrudula <VenigallaMXEx 6 - (5 >; Ben Supple <bsuppleEx 6 - (5>
Cc: Emily Snyder <emily.snyderEx 6 - (5>; Patrick Dufour <patrick.dufourEx 6 - (5>; Joe Wheeler <joewheeler1Ex 6 - (5>; John Maitz <jmaitzEx 6 - (5 >; Justin Herman

<jhermanEx 6 - (5>; Arnold, Nathan W <ArnoldNWEx 6 - (5>; Forgerson, Luke A <ForgersonLA2Ex 6 - (5>; Gowa, Timothy M <GowaTMEx 6 - (5>; Jenkins, Rebecca L <JenkinsRL2Ex 6 - (5>; Sharon Yang <syangEx 6 - (5>; Vivek Ravindranath <pvivekEx 6 - (5>; Jonathan Quigley <jquigleyEx 6 - (5>; Brock Hankins <brockEx 6 - (5>; Raphael Majma <majmarjEx 6 - (5>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks Chris.

Team - Here are the open items I'm tracking as of this morning. What am I missing and can we work to resolve these asap? We're moving fast so please let the group know if some of these are already done.

- Send Chris a JPG or PNG, 640x640 pixels or larger, square ratio of the logo you want on the WA account. @Venigalla, Mrudula can you help with this? I assume we want the TravelGov logo.
- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
- Get Twilio message content. The content doesn't need to be final yet, just close enough for Twilio to make a message template. From our conversations so far this is a truncated version of the emails already being sent out. Who is best on the federal side to run this down?

From: Chris Cadotte <ccadotteEx 6 - (5>

Date: Friday, August 20, 2021 at 1:22 AM

To: "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C.>

Cc: Emily Snyder <emily.snyderEx 6 - (5>, Ben Supple <bsupplEx 6 - (5>, Patrick Dufour <patrick.dufourEx 6 - (5>, Joe Wheeler <joewheeler1Ex 6 - (5>, "Venigalla, Mrudula" <VenigallaMXEx 6 - (5>, John Maitz <jmaitzEx 6 - (5>, Justin Herman <jhermanEx 6 - (5>, "Arnold, Nathan W" <ArnoldNWEx 6 - (5>, "Forgerson, Luke A" <ForgersonLA2Ex 6 - (5>, "Gowa, Timothy M" <GowaTMEx 6 - (5>, "Jenkins, Rebecca L" <JenkinsRL2Ex 6 - (5>, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C.>, Sharon Yang <syangEx 6 - (5>, Vivek Ravindranath <pvivekEx 6 - (5>, Jonathan Quigley <jquigleyEx 6 - (5>, Brock Hankins <brockEx 6 - (5>, Raphael Majma

<majmarj[redacted]>

Subject: [EXTERNAL] Re: WhatsApp/Twilio <> State

Here is a quick snapshot of where we are at. A few of the numbers are showing up with official business account designations and at the 100k messaging tier. The Twilio Ops team will continue to work on this tonight.

<image001.png>

<image002.jpg>

The team needs a few additional details to fill out the WA account profile information.

1. Logo: JPG or PNG, 640x640 pixels or larger, square ratio
2. Business address: this is optional
3. Website: this is optional
4. Email: this is optional
5. Business description: this is optional

Could I also get some example messages so we can get started on submitting templates.

Chris Cadotte
Director Business Development, Messaging

EMAIL ccadotte[redacted]

On Thu, Aug 19, 2021 at 9:24 PM Nacin, Andrew M. EOP/OMB <Andrew.M.Nacin[redacted]> wrote:

> Then task force has been having a lot of conversations about [redacted] I suspect the best option here is to [redacted]
>
> At a certain point, this might not actually be a value add ove [redacted]
>
> Obviously, we'd also look to Facebook [redacted]
>
> On Aug 20, 2021, at 00:15, Emily Snyder <emily.snyder@dds.mil> wrote:

Hello Ben,

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Please let me know if you need anything else.

--
Very Respectfully,

Emily Snyder
Air Force Liaison
Defense Digital Service (DDS)
Office of the Secretary of Defense
3A268 Pentagon, Washington D.C.
>>>>>www.dds.mil<<<<<;;;;
C Ex 6 - (5 U.S.C. Sec 552(b)(6))
DDS: emily.snyder Ex 6 - (5
NIPR: emily.snyder.5 Ex 6 - (5
SIPR: emily.e.snyder4 Ex 6 - (5 U.S.C.
JWICS: emily.snyde Ex 6 - (5

On Thu, Aug 19, 2021 at 11:41 PM Ben Supple <bsupple Ex 6 Ex > wrote:

A few questions from our policy team, as there have been Ex 5 DP- (5 Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec It would be good to understand:

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Many thanks for any guidance here.

Best,

Ben

From: Patrick Dufour <patrick.dufourEx 6 - Ex>

Date: Thursday, August 19, 2021 at 8:23 PM

To: Joe Wheeler <joewheeler1Ex 6 Ex>

Cc: Chris Cadotte <ccadotteEx 6 - Ex>, Ben Supple <bsupplEx 6 Ex>, Venigalla, Mrudula <VenigallaMXEx 6 - Ex>, John Maitz <jmaitzEx 6 - Ex>, Justin Herman <jhermanEx 6 - Ex>, Arnold, Nathan W <ArnoldNWEx 6 - Ex>, Forgerson, Luke A <ForgersonLA2Ex 6 - Ex>, Gowa, Timothy M <GowaTMEx 6 - Ex>, Jenkins, Rebecca L <JenkinsRL2Ex 6 - Ex>, Natalie M. EOP/OMB Kates <Natalie.M.KatesEx 6 - (5 Ex>, Sharon Yang <syangEx 6 Ex>, Vivek Ravindranath <pvivekEx 6 Ex>, andrew.m.nacin <andrew.m.nacinEx 6 - (5 Ex>, Jonathan Quigley <jquigleyEx 6 - Ex>, Brock Hankins <brockEx 6 - Ex>, Emily Snyder <emily.snyderEx 6 - Ex>

Subject: Re: WhatsApp/Twilio <> State

Adding in my colleague Emily who will be assisting, too.

Regards,
Patrick Dufour
--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) patrick.dufourEx 6 - (5

>>>>https://dds.mil/<<<<<;;;;

On Thu, Aug 19, 2021 at 11:21 PM Patrick Dufour <patrick.dufourEx 6 - Ex> wrote:

> The account SID iEx 4 - (5 U.S.C. Sec 552(b)(4))
> --
> Patrick Dufour
> Defense Digital Service (DDS)
> Office of the Secretary of Defense (OSD)
> U.S. Department of Defense
> Pentagon 3A268

(U) patrick.dufourEx 6 - (5

>>>>>https://dds.mil/<<<<<;;;;

On Thu, Aug 19, 2021 at 11:10 PM Joe Wheeler <joewheeler1Ex 6Ex > wrote:

Hi Patrick and team,

You should have seen a request come through from Twilio to message on your behalf (the "on behalf of" or OBO request). You'll need to accept this request in order for our engineers to continue onboarding.

Thanks,

Joe

Get Outlook for Android

From: Chris Cadotte <ccadotteEx 6 - (5 >
Sent: Thursday, August 19, 2021 7:56:54 PM
To: Patrick Dufour <patrick.dufourEx 6 - (5>
Cc: Ben Supple <bsuppleEx 6 - (5>; Venigalla, Mrudula <VenigallaMXEx 6 - (5 >; John Maitz <jmaitzEx 6 - (5 >; Justin Herman <jhermanEx 6 - (5 >; Joe Wheeler <joewheeler1Ex 6 - (5>; Arnold, Nathan W <ArnoldNWEx 6 - (5 >; Forgerson, Luke A <ForgersonLA2Ex 6 - (5 >; Gowa, Timothy M <GowaTMEx 6 - (5 >; Jenkins, Rebecca L <JenkinsRL2Ex 6 - (5 >; Natalie M. EOP/OMB Kates <Natalie.M.KatesEx 6 - (5 >; Sharon Yang <syangEx 6 - (5>; Vivek Ravindranath <pvivekEx 6 - (5>; andrew.m.nacin <andrew.m.nacinEx 6 - (5 >; Jonathan Quigley <jquigleyEx 6 - (5 >; Brock Hankins <brockEx 6 - (5>
Subject: Re: WhatsApp/Twilio <> State

Thanks, Patrick. Do you have the Twilio account ASID so this gets setup in the right place? I'm going to ask my Ops team to create WhatsApp Senders for each one of these numbers.
Chris Cadotte
Director Business Development, Messaging

Error! Filename not specified.

EMAIL ccadotteEx 6 - (5

On Thu, Aug 19, 2021 at 7:49 PM Patrick Dufour <patrick.dufourEx 6 -Ex> wrote:

Good afternoon,

A few quick notes, so everyone is on the same page. The Twilio account is procured/operated by DOD through DDS, to support DOS. Another DOD office will have operational control, and use the application we've developed to send out the messages.

I've CC'd Brock (our Deputy GC) who can answer any policy/legal questions from the DOD side. Ex 5 DP- (5 U.S.C. Sec 552(b)(5))
Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

>>>>https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodd/510587p.PDF?ver=2019-12-04-064448-563<<<<<

We've purchased 10 USA numbers via our Twilio account.

Ex 6 - (5 U.S.C. Sec 552(b)(6))

We will do our best to securely record and store the communications that are sent within our cloud infrastructure. I do not believe we need Twilio/WhatsApp to record messages on their end in order to fulfill record retention requirements.

Regards,
Patrick Dufour
--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) patrick.dufourEx 6 - (5

>>>>>https://dds.mil/<<<<<;;;;

On Thu, Aug 19, 2021 at 10:23 PM Chris Cadotte <ccadotteEx 6 - Ex > wrote:

> Mrudula,
>
> We created the WABA business account under FB Biz ID Ex 4 - (5 U.S.C. . The name on the account will be: United States Department of State.
>
> Are you purchasing a Twilio number, if so can you share the number. So we can associate it with the account.
>
> Chris Cadotte
> Director Business Development, Messaging
>
> **Error! Filename not specified.**
>
> EMAIL ccadotteEx 6 - (5

On Thu, Aug 19, 2021 at 7:21 PM Ben Supple <bsupplEx 6 Ex > wrote:

> On #1, we can waive the biz verification requirement. I'll let Twilio address #2 since they would be hosting the API and storing information on your behalf.
>
> Best,

Ben

From: Venigalla, Mrudula <VenigallaMX[redacted]>
Date: Thursday, August 19, 2021 at 7:16 PM
To: John Maitz <jmaitz[redacted]>, Justin Herman <jherman[redacted]>
Cc: Joe Wheeler <joewheeler1[redacted]>, Arnold, Nathan W <ArnoldNW[redacted]>, Ben Supple <bsupple[redacted]>, Forgerson, Luke A <ForgersonLA2[redacted]>, Gowa, Timothy M <GowaTM[redacted]>, Jenkins, Rebecca L <JenkinsRL2[redacted]>, Natalie M. EOP/OMB Kates <Natalie.M.Kates[redacted]>, Sharon Yang <syang[redacted]>, Vivek Ravindranath <pvivek[redacted]>, andrew.m.nacin <andrew.m.nacin[redacted]>, Chris Cadotte <ccadotte[redacted]>, Patrick Dufour <patrick.dufour[redacted]>, Jonathan Quigley <jquigley[redacted]>
Subject: Re: WhatsApp/Twilio <> State

Thanks all for that background. I'll stand by for the phone number.

A few additional questions:

- Has USDS/DDS already created a WhatsApp business account / connected it to a business manager?
    - If you need access to State's business manager, is it still a requirement that the business manager completes the business verification process? Neither of our two business managers have completed business verification. Is there a way to expedite that process?

- We have fairly strict guidance on WhatsApp records retention [redacted] Our current policy requires all WhatsApp communication to be forwarded to a DOS system within 20 days.

[redacted]

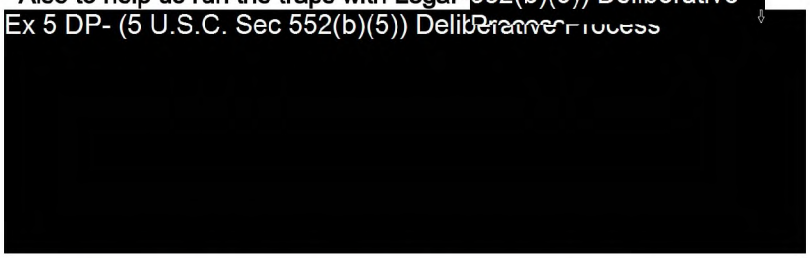
Apologies for the weedy questions but the answers will help us proactively address concerns we anticipate may be raised.

From: John Maitz <jmaitz[redacted]>
Sent: Thursday, August 19, 2021 9:32 PM
To: Justin Herman <jherman[redacted]>
Cc: Joe Wheeler <joewheeler1[redacted]>; Arnold, Nathan W <ArnoldNW[redacted]>; Ben Supple <bsupple[redacted]>; Forgerson, Luke A <ForgersonLA2[redacted]>; Gowa, Timothy M <GowaTM[redacted]>; Jenkins, Rebecca L <JenkinsRL2[redacted]>; Natalie M. EOP/OMB Kates [redacted]; Sharon Yang <syang[redacted]>; Venigalla, Mrudula <VenigallaMX[redacted]>; Vivek Ravindranath <pvivek[redacted]>; andrew.m.nacin [redacted]; Chris Cadotte <ccadotte[redacted]>; Patrick Dufour <patrick.dufour[redacted]>; Jonathan Quigley <jquigley[redacted]>
Subject: Re: WhatsApp/Twilio <> State

Hi Mrudula,

Adding Jonathan Q from our legal team but for the second point:

Also to help us run the traps with Legal - Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process



Let me know if that helps.

John Maitz

Solutions Engineering

Error! Filename not specified.

MOBILE Ex 6 - (5 U.S.C. Sec

EMAIL jmaitz Ex 6 - (5

On Thu, Aug 19 2021 at 9:19 PM, Justin Herman <jhermanEx 6 - (5 > wrote:

+ John Maitz, Twilio

On Thu, Aug 19, 2021 at 8:50 PM Joe Wheeler <joewheeler1Ex 6 - (5> wrote:

Hi Mrudula,

For connecting to the WhatsApp Business Account to Facebook Page, please see instructions here.

@Justin Herman @Chris Cadotte can you please weigh in on the second question? In the meantime, I can share WhatsApp's privacy policy that has some helpful background as well.

Thanks,

Joe

From: Venigalla, Mrudula <VenigallaMXEx 6 - (5 >
Sent: Thursday, August 19, 2021 5:19 PM
To: Ben Supple <bsuppleEx 6 - (5>; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Justin Herman <jhermanEx 6 - (5 >
Cc: andrew.m.nacin Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Jenkins,

Rebecca L <JenkinsRL2Ex 6 - (5 >; Arnold, Nathan W <ArnoldNWEx 6 - (5 >; Forgerson, Luke A <ForgersonLA2Ex 6 - (5 >; Gowa, Timothy M <GowaTMEx 6 - (5 >; patrick.dufourEx 6 - (5 <patrick.dufourEx 6 - (5>; ccadotteEx 6 - (5 <ccadotteEx 6 - (5 >; Vivek Ravindranath <pvivekEx 6 - (5>; Joe Wheeler <joewheeler1Ex 6 - (5>; Sharon Yang <syangEx 6 - (5>

Subject: Re: WhatsApp/Twilio <> State

+Sharon Yang

Thank you - can you confirm on the technical/Facebook side what you might need to connect the WhatsApp business account to a Facebook page?

Also to help us run the traps with Legal - Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Thanks!

Mrudula

Mrudula Venigalla (she/her)

Division Chief | Digital Strategy and Training

Office of Global Social Media

U.S. Department of State

Bureau of Global Public Affairs

venigallamx[redacted]

Error! Filename not specified.

From: Ben Supple <bsupple[redacted]>
Sent: Thursday, August 19, 2021 8:14 PM
To: Kates, Natalie M. EOP/OMB
[redacted]>; Justin Herman
<jherman[redacted]>; Venigalla, Mrudula
<VenigallaMX[redacted]>
Cc: andrew.m.nacin [redacted]>; Jenkins,
Rebecca L <JenkinsRL2[redacted]>; Arnold, Nathan W
<ArnoldNW[redacted]>; Forgerson, Luke A
<ForgersonLA2[redacted]>; Gowa, Timothy M
<GowaTM[redacted]>; patrick.dufour[redacted]
<patrick.dufour[redacted]>; ccadotte[redacted]
<ccadotte[redacted]>; Vivek Ravindranath <pvivek[redacted]>;
Joe Wheeler <joewheeler1[redacted]>
Subject: Re: WhatsApp/Twilio <> State

+ Joe

Good news. Looks like we can allow list the account to enable us to move fast. Onward!

Look forward to working with you all on the implementation details.

Best,

ben

From: Kates, Natalie M. EOP/OMB
<Ex 6 - (5 U.S.C. Sec Ex 6 - (5 Ex >
Date: Thursday, August 19, 2021 at 5:01 PM
To: Ben Supple <bsupple Ex 6 Ex >, Justin Herman <jherman Ex 6 - Ex >, Venigalla, Mrudula <VenigallaMX Ex 6 - Ex >
Cc: Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex >, Jenkins, Rebecca L <JenkinsRL2 Ex 6 - Ex >, Arnold, Nathan W <ArnoldNW Ex 6 - Ex >, Forgerson, Luke A <ForgersonLA2 Ex 6 - Ex >, Gowa, Timothy M <GowaTM Ex 6 - Ex >, patrick.dufour Ex 6 - Ex <patrick.dufour Ex 6 - Ex >, ccadotte Ex 6 - Ex <ccadotte Ex 6 - Ex >, Vivek Ravindranath <pvivek Ex 6 Ex >
Subject: WhatsApp/Twilio <> State

Team -

It looks like we'll likely connect the new WA business account to the /travelgov Facebook page. Mrudula is the account manager for that and can help us get this set up.

State team, can you confirm when that's final? Thanks!

Natalie

--

Justin Herman

Global Head of Public Sector

Error! Filename not specified.

EMAIL jherman[redacted]

TWITTER @justinherman

Re: HOLD for Facebook/WA account linking

From "Kates, Natalie M. EOP/OMB" [redacted]
:
To: [redacted], Julia Eisman [redacted] Joe Wheeler [redacted] Rebecca Williams [redacted], "Dempsey, Jay H. (CDC/OD/OADC)" [redacted] Chris Cadotte [redacted], Kate Rasnick [redacted], Airton Tatoug Kamdem [redacted], Carrie Adams [redacted], "Crawford, Carol EOP" [redacted], "Layton, Kathleen (CDC/OD/OADC)" [redacted]
Date: Fri, 20 Aug 2021 16:23:20 -0400

Thanks all! Next step to get this resolved:

- Chris to look into why a request came through to Twilio admin platform
- Ben to put in help desk ticket for why Facebook Business Manager thinks our WhatsApp number doesn't have a WA account tied to it.
- Carrie to let us know which email address the confirmation email from CDC Espanol page is getting sent.
- Jay to let us know if the accounts magically get connected.

From: Natalie.M.Kates@omb[redacted]
When: 4:00 PM - 4:30 PM August 20, 2021
Subject: HOLD for Facebook/WA account linking
Location:
https://pitc.zoomgov.com/j/16177548702?pwd=aFNUSnB6d3lMSlFnVVBZc2lXQWhpQT09

Hi there,

Natalie Kates is inviting you to a scheduled ZoomGov meeting.

Join Zoom Meeting

One tap mobile: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting URL:

Meeting ID:
Passcode:

Join by Telephone

For higher quality, dial a number based on your current location.

Dial: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting ID:

Passcode:

International numbers

Join from an H.323/SIP room system

H.323: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting ID:

Passcode:

SIP:

Passcode:

Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

From: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >

To: "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. "Crawford, Carol EOP" <Ex 6 - (5 U.S.C. Sec, Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Chris Cadotte <Ex 6 - (5 U.S.C. Sec Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec Carrie Adams <Ex 6 - (5 U.S.C. Sec "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Julia Eisman <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Joe Wheeler <Ex 6 - (5 U.S.C. Sec >, "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C.

Date: Fri, 20 Aug 2021 13:18:33 -0400

Is the problem just that Jay doesn't have access to the new WA profile account? @Rebecca Williams

---

From: "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Friday, August 20, 2021 at 1:17 PM

To: "Crawford, Carol EOP" <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. >

Cc: Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6)) n>, Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Julia Eisman <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: RE: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Confirming that I am admin on our business page, and the CDC pages listed below, in addition to our Instagram page (@cdcgov), are connected to our business account.

Jay H. Dempsey, M.Ed.
Social Media Team Lead, Digital Media Branch, Division of Public Affairs
Office of the Associate Director for Communication,
U.S. Centers for Disease Control and Prevention

From: Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Friday, August 20, 2021 12:54 PM
To: Rebecca Williams Ex 6 - (5 U.S.C. Sec >; Kates, Natalie M. EOP/OMB
Ex 6 - (5 U.S.C. Ex 6 - (5 >
Cc: Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 U.S.C. Sec Chris Cadotte <Ex 6 - (5 U.S.C. n>; Kate
Rasnick <Ex 6 - (5 U.S.C. n>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Carrie Adams
Ex 6 - (5 U.S.C. Sec ; Dragoiu, Georgeta (HHS/ASPA Ex 6 - (5 U.S.C. Sec 552(b)(6)) ulia Eisman
Ex 6 - (5 U.S.C. Sec Joe Wheeler Ex 6 - (5 U.S.C. Sec 552(b)(6)) Layton, Kathleen (CDC/OD/OADC)
Ex 6 - (5 U.S.C.
Subject: RE: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Jay is admin and he has confirmed both the CDC English and spanish Facebook Accounts are in one FB Business Manager account (further down I the chain.). I do not know status of What's App as we haven't been involved in this status.

From: Rebecca Willian Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Friday, August 20, 2021 12:50 PM
To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 Ex 6 - (5 Ex >
Cc: Dempsey, Jay H. (CDC/OD/OADC Ex 6 - (5 U.S.C. Sec 552(b)(6)) Chris Cadotte <Ex 6 - (5 U.S.C. Sec ate
Rasnick Ex 6 - (5 U.S.C. Sec>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec ; Carrie Adams
Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Crawford, Carol Y. (CDC/OD/OADC) Ex 6 - (5 U.S.C. Dragoiu, Georgeta
(HHS/ASPA) Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. Sec Joe Wheeler
552(b)(6))

Ex 6 - (5 U.S.C. Sec 552(b)(6)); Layton, Kathleen (CDC/OD/OADC) Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Hi All,

Prior to our troubleshooting session this afternoon, can we confirm that all relevant FB pages are managed with the same FB Business Manager account and we know who owns that account (if other than Carol)? I am guessing that this has already been done but wanted to confirm.

Thank You,
Rebecca

On Thu, Aug 19, 2021 at 9:47 PM Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 - (5 Ex> wrote:

Ex 6 - (5 U.S.C. Sec 552(b)(6)) Where would that WhatsApp message go and is there a place Jay can check them?

I think Jay is right and the best way to resolve is to do a screen share. I've just sent an invite out to this whole group for 3pm tomorrow. If the pages aren't connected by then we can jump on a call.

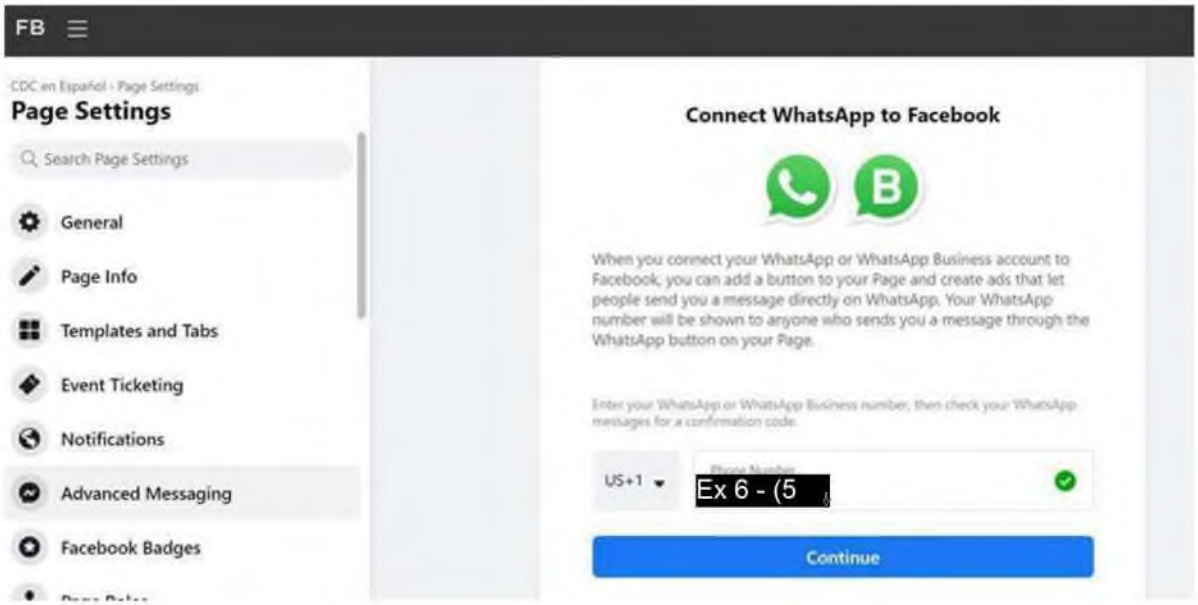
From: "Dempsey, Jay H. (CDC/OD/OADC)" Ex 6 - (5 U.S.C. Sec 552(b)(6))
Date: Thursday, August 19, 2021 at 3:25 PM
To: Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6)), Kate Rasnick Ex 6 - (5 U.S.C. Sec 552(b)(6)) Airton Tatoug Kamdem Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) 6 - (5 Ex>, "Crawford, Carol EOP Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Dragoiu, Georgeta (HHS/ASPA)" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Julia Eisman Ex 6 - (5 U.S.C. Sec, Carrie Adams Ex 6 - (5 U.S.C. Sec 552(b)(6)), Joe Wheeler Ex 6 - (5 U.S.C. Sec 552(b)(6)) Rebecca Williams Ex 6 - (5 U.S.C. Sec "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec>
Subject: RE: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

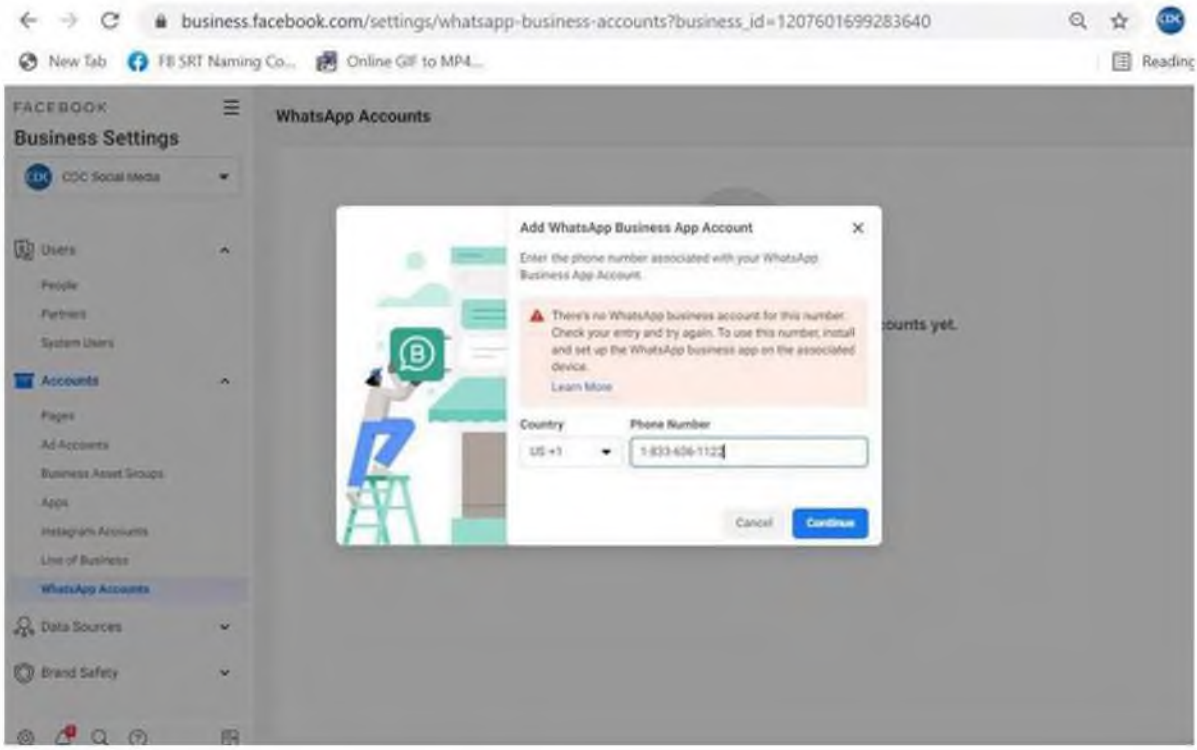
Hi all- Couple of updates here. We've attempted to connect the WhatsApp number again through our Facebook business manager, which is the only business manager we use for all of our manages pages, including CDC en Espanol. We again got the same error message we previously shared. I also navigated to the page within CDC en Espanol, attempted to make the connection there, and got the screen below indicating that a confirmation code was sent to Whats App

messages, which I can't check.

I'm happy to jump on a phone call or do a screen share if someone is able to walk us through this.

Jay H. Dempsey, M.Ed.
Social Media Team Lead, Digital Media Branch, Division of Public Affairs
Office of the Associate Director for Communication,
U.S. Centers for Disease Control and Prevention
Mobile: 404.769.1503





From: Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Sent: Thursday, August 19, 2021 12:47 PM

To: Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Julia Fisman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

My only thought is CDC En Espanol has a different FB Biz Mgr. Carol can you confirm if these pages have different FB Biz Mgr IDs.

Ex 4 - (5 U.S.C. Sec 552(b)(4))

Currently linked to: >>https://www.facebook.com/CDC<<;

Needs to be linked to CDC En Espanol: >>https://www.facebook.com/CDCespanol<<;

Chris Cadotte
Director Business Development, Messaging

EMAIL Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Thu, Aug 19, 2021 at 8:38 AM Kate Rasnick Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

+ Chris and Rebecca from Twilio for comment.

The WA program is in production today, my understanding is that everything should be configured.

Chris - Is there any additional context you might be able to provide?

Thanks,
Kate

On Thu, Aug 19, 2021 at 8:36 AM Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex> wrote:

I believe everything is fully set up on the WhatsApp side. @kate can you confirm?

On Aug 19, 2021, at 7:26 AM, Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 wrote:

Here is the screen shot Jay saw. Jay and I don't know status of the What's App account.

<image001.png>

From: Airton Tatoug Kamdem Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Wednesday, August 18,
To: Kates, Natalie M. EOP/OMB Ex 6 - (5 U.S.C. Ex 6 - (5 Ex>; Crawford, Carol Y. (CDC/OD/OADC) Ex 6 - (5 U.S.C. Sec 552(b)(6)) Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Dragoiu, Georgeta (HHS/ASPA) Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) Ex 6 - (5 U.S.C. Sec >; Julia Eisman Ex 6 - (5 U.S.C. Sec >; Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Joe Wheeler <Ex 6 - (5 U.S.C. Sec >
Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Hi team,

Thank you for reaching out on this, would you be able to share the screenshot once more? It may have dropped off as you added me into the thread. To confirm the issue you're having here, it sounds like you're hoping to connect the vaccine.gov Whatsapp Business number to the CDC account and the option to connect is not showing up? Do you know how far along the vaccine.gov Whatapp business account is in setup or is there anyone on the team that does have access there at this time? Adding @Joe as well on our end to help us navigate.

Thank you,
-airton

From: "Kates, Natalie M. EOP/OMB" [redacted]
Date: Wednesday, August 18, 2021 at 4:19 PM
To: "Crawford, Carol EOP" [redacted], Kate Rasnick [redacted], Airton Tatoug Kamdem [redacted]
Cc: "Dragoiu, Georgeta (HHS/ASPA)" [redacted] "Dempsey, Jay H. (CDC/OD/OADC)" [redacted]
Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

That is the current WA number yes. Adding both Airton and Kate to see if they can quickly resolve.

On Aug 18, 2021, at 4:17 PM, Crawford, Carol Y. (CDC/OD/OADC) [redacted] wrote:

Natalie – we may need Airton for this but asking you first. Jay said the tab didn't not show up last week but it is there now. He entered the # and the screen popped up. Neither of us are on Whats App business for vaccine.gov. This is # I thought we were to enter, you should verify too. [redacted]
Do you know solution?

<image001.png>

From: Airton Tatoug Kamdem [redacted]
Sent: Tuesday, August 10, 2021 4:46 PM
To: Kates, Natalie M. EOP/OMB [redacted]; Carrie Adams [redacted] Crawford, Carol Y. (CDC/OD/OADC) [redacted]; Kate Rasnick [redacted]
Cc: Dragoiu, Georgeta (HHS/ASPA) [redacted]; Rebecca

Williams Ex 6 - (5 U.S.C. Sec 552(b)(6)); Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Dennis Chu Ex 6 - (5 U.S.C. Sec

Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Hi team,

Confirming that we were able to push through a solution here, enabling the Whatsapp tab on your page – this solution can take up to 48 hours to reflect but once it does, you should be able to follow the steps here to complete the connection between your WhatsApp Business Account and your Facebook Page. Unfortunately the waiting period for the solution to land is a technical limitation that we're not able to work around, but in the meantime, we can kick off the same creative review process that we go through for other CDC ad credit media. Do you happen to have final creative copy on hand that you could share with our team for review at this time?

Thank you
-airton

From: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Tuesday, August 10, 2021 at 1:54 PM

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >, Carrie Adams Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Crawford, Carol EOP" Ex 6 - (5 U.S.C. , Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: "Dragoiu, Georgeta (HHS/ASPA)" Ex 6 - (5 U.S.C. Sec 552(b)(6))

Rebecca Williams Ex 6 - (5 U.S.C. Sec Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6)) Dennis Chu <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Thank you Natalie, we appreciate your patience here as we investigate your current setup, we should have an update here asap today.

Thank you,
-airton

From: "Kates, Natalie M. EOP/OMB"

Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >

Date: Tuesday, August 10, 2021 at 1:35 PM

To: Carrie Adams [redacted], Airton Tatoug Kamdem [redacted], "Crawford, Carol EOP" [redacted], Kate Rasnick [redacted]

Cc: "Dragoiu, Georgeta (HHS/ASPA)" [redacted], Rebecca Williams [redacted], Chris Cadotte [redacted], Dennis Chu [redacted]

Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Thanks Carol.

@Airton Tatoug Kamdem do you know when this will be resolved? It's literally keeping people from getting the information they need to get vaccinated, so we're eager to get it sorted asap.

From: Carrie Adams [redacted]

Date: Tuesday, August 10, 2021 at 1:30 PM

To: Airton Tatoug Kamdem [redacted], "Crawford, Carol EOP" [redacted], Kate Rasnick [redacted], "Kates, Natalie M. EOP/OMB" [redacted]

Cc: "Dragoiu, Georgeta (HHS/ASPA)" [redacted], Rebecca Williams [redacted], Chris Cadotte [redacted], Dennis Chu [redacted]

Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Thanks for the patience, all. The two folks who have an expertise here are both on PTO for another week. Thank you Airton for moving along, looks like we've made some progress.

CA

From: Airton Tatoug Kamdem [redacted]

Date: Tuesday, August 10, 2021 at 1:16 PM

To: Crawford, Carol Y. (CDC/OD/OADC) [redacted] Kate Rasnick [redacted] Kates, Natalie M. EOP/OMB [redacted]
Cc: Carrie Adams [redacted], Dragoiu, Georgeta (HHS/ASPA) [redacted], Rebecca Williams [redacted], Chris Cadotte [redacted] Dennis Chu [redacted]
Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Thank you team

We're working with both the Twilio and Unified team to get these up and running as soon as possible.

Based on what we're seeing, we can confirm that at this time, the WhatsApp business number has not been successfully connected to the page(s), at least to the extent that it would enable click to Whatsapp ads.

Thank you for providing permissions, we'll follow up here shortly as we take a deeper look at the current hang-ups in the setup.

Thank you,
-airton

From: "Crawford, Carol Y. (CDC/OD/OADC)" [redacted]
Date: Tuesday, August 10, 2021 at 1:13 PM
To: Kate Rasnick [redacted], "Kates, Natalie M. EOP/OMB" [redacted]
Cc: Carrie Adams [redacted], "Dragoiu, Georgeta (HHS/ASPA)" [redacted], Airton Tatoug Kamdem [redacted], Rebecca Williams [redacted] Chris Cadotte [redacted] Dennis Chu [redacted]

Subject: RE: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

CDC is Ok with adding the number to our Spanish Facebook profile. I'm a bit lost on the back and forth & next steps but happy to do more. Hopefully this works for the permission Carrie needed.

From: Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Tuesday, August 10, 2021 1:12 PM
To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C Ex 6 - (5 Ex>
Cc: Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 U.S.C. Sec>; Carrie Adams <carrieadams@fb.com>; Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Dennis Chu <Ex 6 - (5 U.S.C. Sec>
Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Hi Natalie,

I will need to defer to Carrie and Airton on how they have the phone number we use for WA messaging (Ex 6 - (5 U.S.C. configured on their side. My initial thought is that it's tied to the WABA / FBBM account numbers and maybe the CDC's Español page has different account numbers but I don't have visibility into that.

@Carrie Adams - Are you able to help clarify?

Thanks,
Kate

On Tue, Aug 10, 2021 at 12:34 PM Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex> wrote:

> Thanks Kate. How is this different from the FB/WA number connection that we already have?
>
> I'm happy to confirm this change but also adding Carol so we can sync with the group that owns the Spanish page.
>
> @Crawford, Carol EOP is this you or do we need to loop with someone else?

From: Kate Rasnick [redacted]

Date: Tuesday, August 10, 2021 at 12:09 PM

To: "Kates, Natalie M. EOP/OMB" <[redacted] [redacted]>

Cc: Carrie Adams <[redacted]>, "Dragoiu, Georgeta (HHS/ASPA)" <[redacted]>, Airton Tatoug Kamdem <[redacted]> Rebecca Williams <[redacted]> Chris Cadotte <[redacted]>, Dennis Chu <[redacted]>

Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Hi Natalie,

In our discussions with Carrie and Airton, they advised that permission needs to be granted to add the option for CDC to connect their page to a WhatsApp number? Because this is a live action, FB/WA will need explicit permission to move forward.

They've asked Twilio to provide that confirmation but we believe it's best to have this come from you or the CDC's Español page owner(s). Is this Carol Crawford or Fred Smith?

We will support the next steps, however needed!

Thanks,
Kate

On Mon, Aug 9, 2021 at 4:43 PM Kates, Natalie M. EOP/OMB <[redacted]> wrote:

> Thanks Carrie! Any sense of when we should expect to hear more?
>
> On Aug 9, 2021, at 4:38 PM, Carrie Adams <[redacted]> wrote:
>
> Following up here that my colleague Airton is working with Twilio to get this wrapped up.
>
> CA

From: Kates, Natalie M. EOP/OMB
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >
Date: Friday, August 6, 2021 at 4:13 PM
To: Carrie Adams Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Dragoiu, Georgeta (HHS/ASPA)
<Ex 6 - (5 U.S.C. Sec 552(b)(6)), Kate Rasnick
<Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: FW: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Hi Carrie,

Do you have insight into how we can resolve the highlighted issue (far) below? From the Twilio side our WA account is linked to the main CDC account.

Thanks,
Natalie

From: Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Date: Friday, August 6, 2021 at 4:08 PM
To: "Kates, Natalie M. EOP/OMB"
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >
Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Here you go! I've asked our Product team for other possibilities that might result in the issues they're seeing. I'm waiting to hear back.

WABA - Ex 4 - (5 U.S.C.
FB Biz Mgr - Ex 4 - (5 U.S.C. Sec 552(b)(4))

On Fri, Aug 6, 2021 at 4:03 PM Kates, Natalie M. EOP/OMB <Natalie.M.KatesEx 6 - (5 Ex > wrote:

> Can you share them here? Then I'll loop us with the FB team. We definitely have multiple accounts.

From: Kate Rasnick [redacted]

Date: Friday, August 6, 2021 at 3:42 PM

To: "Kates, Natalie M. EOP/OMB"
<[redacted]>

Subject: Re: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

That's a good question. We have specific FB and WA business accounts registered for the WA program. Is it possible they could have multiple FB/WA accounts that they're trying to use? I can see if I can pull the ones we have out of the application for comparison. How would you like me to share those with you?

Thanks,
Kate

On Fri, Aug 6, 2021 at 3:38 PM Kates, Natalie M. EOP/OMB <[redacted]> wrote:

> Thanks. Do you know any other reasons they might be experiences the issue they are below (and if so, can you fix them? ☺)

From: Kate Rasnick <[redacted]>

Date: Friday, August 6, 2021 at 3:37 PM

To: "Kates, Natalie M. EOP/OMB"
<[redacted]>

Subject: [EXTERNAL] Re: FW: Question about WhatsApp bot social media ads.

Hi Natalie,

Confirmed that WhatsApp is going through the CDC. Carol Crawford had previously confirmed she was the Business Manager of the CDC Social Media profile. I hope this helps!

Thanks,
Kate

On Fri, Aug 6, 2021 at 9:45 AM Kate Rasnick <[redacted]> wrote:

I believe it is, yes, I worked with Fred and Carol on setting that up. Let me do a quick sanity check, though. I'll forward over the email thread with the FB Business ID.

On Fri, Aug 6, 2021 at 9:43 AM Kates, Natalie M. EOP/OMB [redacted] wrote:

> Hey – not sure if this is a Twilio or FB ask so just let me know if I should ping FB.
>
> Can you confirm we have our WA phone number tied to our CDC account? I thought we did, but maybe not?

From: "Dragoiu, Georgeta (HHS/ASPA)" [redacted]

Date: Friday, August 6, 2021 at 9:10 AM

To: Mariana Eberle-Blaylock [redacted], "Stoltz, Craig (CMS/OC)" [redacted], "Alexander, [redacted], "Kates, Natalie M. EOP/OMB" [redacted]

Cc: Ronne Ostby [redacted], Elizabeth Goodman [redacted], Ashley Smith [redacted]

Subject: RE: Question about WhatsApp bot social media ads.

+ @Kates, Natalie M. EOP/OMB can you help with this? Thank you

---

From: Mariana Eberle-Blaylock [redacted]

Sent: Friday, August 6, 2021 8:59 AM

To: Stoltz, Craig (CMS/OC) [redacted]; Dragoiu, Georgeta (HHS/ASPA) [redacted];

Alexander, Allison (FDA/CTP) [Ex 6 - (5 U.S.C. Sec 552(b)(6))]

Cc: Ronne Ostby [Ex 6 - (5 U.S.C. Sec 552(b)(6))]; Elizabeth Goodman <[Ex 6 - (5 U.S.C. Sec 552(b)(6))]>; Ashley Smith [Ex 6 - (5 U.S.C. Sec 552(b)(6))]

Subject: Question about WhatsApp bot social media ads.

Hi Craig, Georgeta, and Allison,

As you know, our team is developing some paid social media ads to promote the WhatsApp bot. In the mocking process, we ran into a slight setback. We can not promote ads to the WhatsApp bot until the phone number associated with the WhatsApp account is connected to the Facebook page. The phone number is not associated with the HHS page, the CDC page, nor the CDC en Espanol page (we have access to all three and none of them are showing up when we go to create the ads).

We will need your help connecting the WhatsApp number to the CDC en Espanol page since it was created for Spanish speakers. Here are the instructions to connect the WhatsApp account to the Facebook page.

Please let us know if you have any questions.

Thanks
Mariana

--
Kate Rasnick
Senior Customer Success Manager
Error! Filename not specified.
MOBILE [Ex 6 - (5 U.S.C. Sec 552(b)(6))] (voice and text only, no voicemail)
EMAIL

--
Kate Rasnick
Senior Customer Success Manager
Error! Filename not specified.
MOBILE Ex 6 - (5 U.S.C. Sec 552(b)(6)) Voice and text only, no voicemail)
EMAIL krasnick@twilio.com

--
Kate Rasnick
Senior Customer Success Manager
Error! Filename not specified.
MOBILE Ex 6 - (5 U.S.C. Sec 552(b)(6)) oice and text only, no voicemail)
EMAIL krasnick@twilio.com

--
Kate Rasnick
Senior Customer Success Manager
Error! Filename not specified.
MOBILE Ex 6 - (5 (Voice and text only, no voicemail)
EMAIL krasnick@twilio.com

--
Kate Rasnick
Senior Customer Success Manager

MOBILE Ex 6 - (5 (Voice and text only, no voicemail)
EMAIL krasnick@twilio.com

--
Kate Rasnick
Senior Customer Success Manager
Error! Filename not specified.
MOBILE [redacted] (Voice and text only, no voicemail)
EMAIL krasnick@twilio.com

--
Kate Rasnick
Senior Customer Success Manager

MOBILE [redacted] (Voice and text only, no voicemail)
EMAIL krasnick@twilio.com

--
Rebecca Williams, PMP
Sr. Technical Program Manager
Professional Services

Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

From Ben Supple <bsupple@fb.com>

:

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C Ex 6 - (5 >, Joe Wheeler Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Venigalla, Mrudula" <Ex 6 - (5 U.S.C. Sec >, Chris Cadotte Ex 6 - (5 U.S.C. Sec >, "Nacin, Andrew M. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >, John Maitz <Ex 6 - (5 U.S.C. Sec

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec >, Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "Arnold, Nathan W" <Ex 6 - (5 U.S.C. >, "Forgerson, Luke A" <Ex 6 - (5 U.S.C. Sec >, "Gowa, Timothy M" Ex 6 - (5 U.S.C. Sec "Jenkins, Rebecca L" <Ex 6 - (5 U.S.C. >, Sharon Yang Ex 6 - (5 U.S.C. , Vivek Ravindranath Ex 6 - (5 U.S.C. , Jonathon Quigley Ex 6 - (5 U.S.C. Sec (b)(6)) Brock Hankins <Ex 6 - (5 >, "Majma, Raphael J" 552(b)(6)) >, andrew.c.oare.civ Ex 6 - (5 U.S.C.

Date: Fri, 20 Aug 2021 13:31:14 -0400

Thanks, Natalie. Waiting to hear back from the FB pages product team, but agree this shouldn't be a blocker to you all starting to send messages out.

We're also exploring the possibility of a Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

[redacted]

Best,

Ben

From: Kates, Natalie M. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >

Date: Friday, August 20, 2021 at 10:13 AM

To: Joe Wheele Ex 6 - (5 U.S.C. Sec , Venigalla, Mrudula Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. >, Ben Supple Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, John Maitz Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Emily Snyder Ex 6 - (5 U.S.C. Sec , Patrick Dufou Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Justin Herman <Ex 6 - (5 U.S.C. Sec Arnold, Nathan W Ex 6 - (5 U.S.C. Sec 552(b)(6))

Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Sharon Yang <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Vivek Ravindranath <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Brock Hankins <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Majma, Raphael J <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, andrew.c.oare.civ <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Great. Also, @Ben Supple is confirming for us, but connecting the WA numbers to State's TravelGov FB gets us nothing here. It's also not blocking us sending messages out, so we're going to drop for now. @Venigalla, Mrudula you can connect them whenever you want via the instructions here.

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Friday, August 20, 2021 at 12:31 PM

To: "Venigalla, Mrudula" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Arnold, Nathan W" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Forgerson, Luke A" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Gowa, Timothy M" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Jenkins, Rebecca L" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Sharon Yang <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Vivek Ravindranath <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Brock Hankins <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Majma, Raphael J" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, <andrew.c.oare.civ <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Mrudula,

On the first question, I can confirm that this has already been completed.

Thanks,

Joe

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Friday, August 20, 2021 8:58 AM
To: Joe Wheele Ex 6 - (5 U.S.C. Sec 552(b)(6)); Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6)); andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Ben Supple Ex 6 - (5 U.S.C. Sec 552(b)(6))
Cc: Emily Snyder Ex 6 - (5 U.S.C. Sec 552(b)(6)); Patrick Dufour Ex 6 - (5 U.S.C. Sec 552(b)(6)); John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Justin Herman Ex 6 - (5 U.S.C. Sec 552(b)(6)); Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Forgerson, Luke A Ex 6 - (5 U.S.C. Sec 552(b)(6)); Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Jenkins, Rebecca Ex 6 - (5 U.S.C. Sec 552(b)(6)); Sharon Yang Ex 6 - (5 U.S.C. Sec 552(b)(6)); Vivek Ravindranath Ex 6 - (5 U.S.C. Sec 552(b)(6)); Jonathan Quigley Ex 6 - (5 U.S.C. Sec 552(b)(6)); Brock Hankins Ex 6 - (5 U.S.C. Sec 552(b)(6)); Majma, Raphael J Ex 6 - (5 U.S.C. Sec 552(b)(6)); Ex 6 - (5 U.S.C. Sec 552(b)(6)) <andrew.c.oare.civ Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

+Andy Oare

Please feel free to follow up with me directly but I'm not sure who is best positioned to answer the following technical questions:

- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
  - Where was this request sent?
  - I understand from a previous chain that Twilio set up a business manager with Ex 4 - Ex 4 - (5 U.S.C. Sec 552(b)(4)) in the State Department's name- can I be given access to this?
  - Not sure if I needed to be added to the Twilio backend as well.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
  - In the Facebook backend, I only have the option to enter one WhatsApp Business number for a page. Is there a primary number I should use or am I missing something?

From: Joe Wheeler Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Friday, August 20, 2021 11:31 AM
To: Kates, Natalie M. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)); Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6)); andrew.m.nacin Ex 6 - (5 U.S.C. Sec 552(b)(6)); Venigalla, Mrudula Ex 6 - (5 U.S.C. Sec 552(b)(6)); Ben Supple Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec ; Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; John Maitz <Ex 6 - (5 U.S.C. Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Sharon Yang <Ex 6 - (5 U.S.C. >; Vivek Ravindranath <Ex 6 - (5 U.S.C. >; Jonathan Quigley <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Brock Hankins <Ex 6 - (5 U.S.C. >; Majma, Raphael J <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> St

Thanks, Natalie.

From WhatsApp's side, All 10 phone numbers are live, in 100k tier, and Official Business Account (green check) approved.

Getting message content will be the **final step**.

Best,

Joe

From: Kates, Natalie M. EOP/OMB <Natalie.M.Kates<Ex 6 - (5 >
Sent: Friday, August 20, 2021 8:28 AM
To: Chris Cadotte <Ex 6 - (5 U.S.C. Sec >; Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Venigalla, Mrudula <Ex 6 - (5 >; Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Sharon Yang <Ex 6 - (5 U.S.C. >; Vivek Ravindranath <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Jonathan Quigley <Ex 6 - (5 U.S.C. Sec >; Brock Hankins <Ex 6 - (5 U.S.C. >; Raphael Majma <Ex 6 - (5 U.S.C. Sec >
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks Chris.

Team - Here are the open items I'm tracking as of this morning. What am I missing and can we work to resolve these asap? We're moving fast so please let the group know if some of these are already done.

- Send Chris a JPG or PNG, 640x640 pixels or larger, square ratio of the logo you want on the WA account. @Venigalla, Mrudula can you help with this? I assume we want the TravelGov logo.
- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
- Get Twilio message content. The content doesn't need to be final yet, just close enough for Twilio to make a message template. From our conversations so far this is a truncated version of the emails already being sent out. Who is best on the federal side to run this down?

From: Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

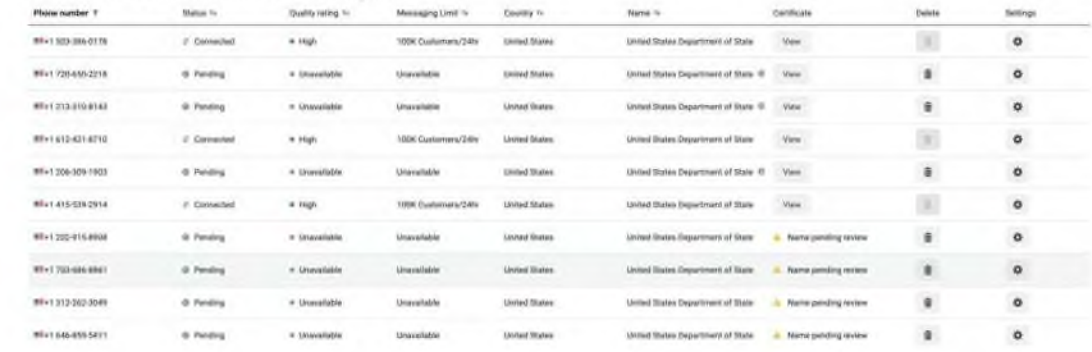
Date: Friday, August 20, 2021 at 1:22 AM

To: "Nacin, Andrew M. EOP/OMB" <Andrew.M.Nacin Ex 6 - (5 U.S.C.

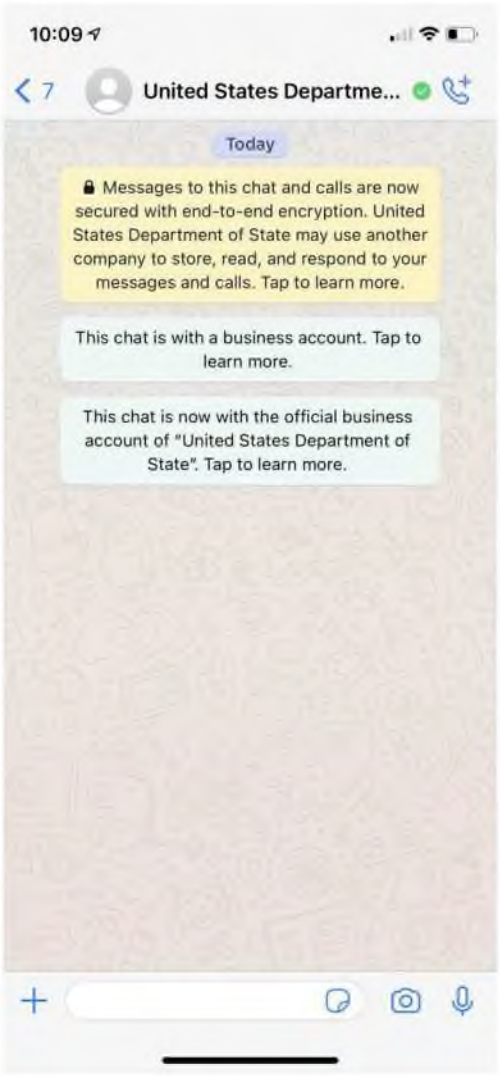
Cc: Emily Snyder Ex 6 - (5 U.S.C. Sec 552(b)(6)), Ben Supple Ex 6 - (5 U.S.C. Sec 552(b)(6)), Patrick Dufour Ex 6 - (5 U.S.C. Sec 552(b)(6)) Joe Wheeler Ex 6 - (5 U.S.C. Sec, "Venigalla, Mrudula" Ex 6 - (5 U.S.C. Sec 552(b)(6)), John Maitz Ex 6 - (5 U.S.C. Sec 552(b)(6)) Justin Herman Ex 6 - (5 U.S.C. Sec, "Arnold, Nathan W" Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Forgerson, Luke A" Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Gowa, Timothy M" Ex 6 - (5 U.S.C. Sec "Jenkins, Rebecca L" Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C., Sharon Yang Ex 6 - (5 U.S.C., Vivek Ravindranath Ex 6 - (5 U.S.C. Sec 552(b)(6)) Jonathan Quigley Ex 6 - (5 U.S.C. Sec 552(b)(6)), Brock Hankins Ex 6 - (5 U.S.C. Sec 552(b)(6)), Raphael Majma Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: [EXTERNAL] Re: WhatsApp/Twilio <> State

Here is a quick snapshot of where we are at. A few of the numbers are showing up with official business account designations and at the 100k messaging tier. The Twilio Ops team will continue to work on this tonight.



Phone number	Status	Quality rating	Messaging Limit	Country	Name	Certificate	Delete	Settings
+1 323-386-0178	Connected	High	100K Customers/24hr	United States	United States Department of State	View		
+1 720-650-2218	Pending	Unavailable	Unavailable	United States	United States Department of State	View		
+1 213-310-8143	Pending	Unavailable	Unavailable	United States	United States Department of State	View		
+1 612-431-8710	Connected	High	100K Customers/24hr	United States	United States Department of State	View		
+1 206-309-1903	Pending	Unavailable	Unavailable	United States	United States Department of State	View		
+1 415-539-2914	Connected	High	100K Customers/24hr	United States	United States Department of State	View		
+1 202-915-8908	Pending	Unavailable	Unavailable	United States	United States Department of State	Name pending review		
+1 703-686-8861	Pending	Unavailable	Unavailable	United States	United States Department of State	Name pending review		
+1 312-262-3049	Pending	Unavailable	Unavailable	United States	United States Department of State	Name pending review		
+1 646-859-5411	Pending	Unavailable	Unavailable	United States	United States Department of State	Name pending review		



The team needs a few additional details to fill out the WA account profile information.

1. Logo: JPG or PNG, 640x640 pixels or larger, square ratio
2. Business address: this is optional
3. Website: this is optional
4. Email: this is optional
5. Business description: this is optional

Could I also get some example messages so we can get started on submitting templates.

Chris Cadotte
Director Business Development, Messaging

EMAIL ccadotte@twilio.com

On Thu, Aug 19, 2021 at 9:24 PM Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex> wrote:

Then task force has been having a lot of conversations about Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 6 - (5 email addresses Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative DP- (5 U.S.C. Sec

here is to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP-

At a certain point, this might not actually be a value add over Ex 5 DP- (5 U.S.C. Sec 552(b)(5))

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Obviously, we'd also look t

Ex 5 DP- (5 U.S.C. Sec

On Aug 20, 2021, at 00:15, Emily Snyder Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Hello Ben,

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Please let me know if you need anything else.

--
Very Respectfully,

Emily Snyder
Air Force Liaison
Defense Digital Service (DDS)
Office of the Secretary of Defense
3A268 Pentagon, Washington D.C.
>>>>www.dds.mil<<<<;;;

C:Ex 6 - (5

DDS Ex 6 - (5 U.S.C. Sec 552(b)(6))

NIPR

SIPR

JWIC

On Thu, Aug 19, 2021 at 11:41 PM Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

A few questions from our policy team, as there have been Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- It would be good to understand:

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Many thanks for any guidance here.

Best,

Ben

From: Patrick Dufour <Ex 6 - (5 U.S.C. Sec

Date: Thursday, August 19, 2021 at 8:23 PM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Chris Cadotte en Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >, John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Natalie M. EOP/OMB Kates <Natalie.M.KatesEx 6 - (5 Ex >, Sharon Yang <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Vivek Ravindranath <Ex 6 - (5 U.S.C. andrew.m.nacin <Ex 6 - (5 Ex >, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec Brock Hankins <Ex 6 - (5 U.S.C. Emily Snyder <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: WhatsApp/Twilio <> State

Adding in my colleague Emily who will be assisting, too.

Regards,
Patrick Dufour

--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) Ex 6 - (5 U.S.C. Sec

>>>>https://dds.mil/<<<<;;;

On Thu, Aug 19, 2021 at 11:21 PM Patrick Dufour <patrick.dufour@dds.mil> wrote:

The account SID is Ex 4 - (5 U.S.C. Sec 552(b)(4))

--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) Ex 6 - (5 U.S.C. Sec 552(b)(6))

>>>>https://dds.mil/<<<<;;;

On Thu, Aug 19, 2021 at 11:10 PM Joe Wheeler Ex 6 - (5 U.S.C. Sec > wrote:

Hi Patrick and team,

You should have seen a request come through from Twilio to message on your behalf (the "on behalf of" or OBO request). You'll need to accept this request in order for our engineers to continue onboarding.

Thanks,

Joe

Get Outlook for Android

From: Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Thursday, August 19, 2021 7:56:54 PM
To: Patrick Dufou Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Venigalla, Mrudula Ex 6 - (5 U.S.C. Sec 552(b)(6))
John Maitz <Ex 6 - (5 U.S.C. ; Justin Herman Ex 6 - (5 U.S.C. Sec >; Joe Wheeler
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec >; Forgerson, Luke
A Ex 6 - (5 U.S.C. Sec Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec>; Jenkins,
Rebecca L <Ex 6 - (5 U.S.C. Sec >; Natalie M. EOP/OMB Kates
Ex 6 - (5 U.S.C. Ex 6 - (5 >; Sharon Yang <Ex 6 - (5 U.S.C. Vivek
Ravindranath <Ex 6 - (5 U.S.C. ; andrew.m.nacin Ex 6 - (5 U.S.C. Ex 6 - (5 >;
Jonathan Quigley <Ex 6 - (5 U.S.C. Sec ock Hankins <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: WhatsApp/Twilio <> State

Thanks, Patrick. Do you have the Twilio account ASID so this gets setup in the right place? I'm going to ask my Ops team to create WhatsApp Senders for each one of these numbers.

Chris Cadotte

Director Business Development, Messaging

Error! Filename not specified.

EMAIL ccadotte@twilio.com

On Thu, Aug 19, 2021 at 7:49 PM Patrick Dufour <patrick.dufour@dds.mil> wrote:

> Good afternoon,
>
> A few quick notes, so everyone is on the same page. The Twilio account is procured/operated by DOD through DDS, to support DOS. Another DOD office will have operational control, and use the application we've developed to send out the messages.
>
> I've CC'd Brock (our Deputy GC) who can answer any policy/legal questions from the DOD side. Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process
> Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process
>
> >>>>https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodd/510587p.PDF?ver=2019-12-04-064448-563<<<<
>
> We've purchased 10 USA numbers via our Twilio account.

(646) 859-5411
(312) 262-3049
(703) 686-8861
(202) 915-8908
(415) 539-2914
(206) 309-1903
(612) 421-8710
(213) 310-8143
(720) 650-2218
(503) 386-0178

We will do our best to securely record and store the communications that are sent within our cloud infrastructure. I do not believe we need Twilio/WhatsApp to record messages on their end in order to fulfill record retention requirements.

Regards,
Patrick Dufour

--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) patrick.dufour@dds.mil

>>>>https://dds.mil/<<<<;;;

On Thu, Aug 19, 2021 at 10:23 PM Chris Cadotte <ccadotte@twilio.com> wrote:

> Mrudula,
>
> We created the WABA business account under FB Biz ID [redacted] The name on the account will be: United States Department of State.
>
> Are you purchasing a Twilio number, if so can you share the number. So we can associate it with the account.
>
> Chris Cadotte
> Director Business Development, Messaging

Error! Filename not specified.

EMAIL ccadotte@twilio.com

On Thu, Aug 19, 2021 at 7:21 PM Ben Supple <bsupple@fb.com> wrote:

> On #1, we can waive the biz verification requirement. I'll let Twilio address #2 since they would be hosting the API and storing information on your behalf.
>
> Best,
>
> Ben

From: Venigalla, Mrudula <VenigallaMX@state.gov>
Date: Thursday, August 19, 2021 at 7:16 PM
To: John Maitz <jmaitz@twilio.com>, Justin Herman <jherman@twilio.com>
Cc: Joe Wheeler <joewheeler1@fb.com>, Arnold, Nathan W <ArnoldNW@state.gov>, Ben Supple <bsupple@fb.com>, Forgerson, Luke A <ForgersonLA2@state.gov>, Gowa, Timothy M <GowaTM@state.gov>, Jenkins, Rebecca L <JenkinsRL2@state.gov>, Natalie M. EOP/OMB Kates <Natalie.M.KatesEx 6 - (5 Ex >, Sharon Yang <syang@fb.com>, Vivek Ravindranath <pvivek@fb.com>, andrew.m.nacin <andrew.m.nacinEx 6 - (5 Ex >, Chris Cadotte <ccadotte@twilio.com>, Patrick Dufour <patrick.dufour@dds.mil>, Jonathan Quigley <jquigley@twilio.com>
Subject: Re: WhatsApp/Twilio <> State

Thanks all for that background. I'll stand by for the phone number.

A few additional questions:

- Has USDS/DDS already created a WhatsApp business account / connected it to a business manager?
    - If you need access to State's business manager, is it still a requirement that the business manager completes the business verification process? Neither of our two business managers have completed business verification. Is there a way to expedite that process?
- We have fairly strict guidance on WhatsApp records retention - Ex 5 Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 ? Our current policy requires all WhatsApp communication to be forwarded to a DOS system within 20 days.

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Apologies for the weedy questions but the answers will help us proactively address concerns we anticipate may be raised.

From: John Maitz <jmaitz@twilio.com>

Sent: Thursday, August 19, 2021 9:32 PM

To: Justin Herman <jherman@twilio.com>

Cc: Joe Wheeler <joewheeler1@fb.com>; Arnold, Nathan W <ArnoldNW@state.gov>; Ben Supple <bsupple@fb.com>; Forgerson, Luke A <ForgersonLA2@state.gov>; Gowa, Timothy M <GowaTM@state.gov>; Jenkins, Rebecca L <JenkinsRL2@state.gov>; Natalie M. EOP/OMB Kates <Natalie.M.KatesEx 6 - (5 >; Sharon Yang <syang@fb.com>; Venigalla, Mrudula <VenigallaMX@state.gov>; Vivek Ravindranath <pvivek@fb.com>; andrew.m.nacin <andrew.m.nacinEx 6 - (5 >; Chris Cadotte <ccadotte@twilio.com>; Patrick Dufour <patrick.dufour@dds.mil>; Jonathan

Quigley <jquigley@twilio.com>

Subject: Re: WhatsApp/Twilio <> State

Hi Mrudula,

Adding Jonathan Q from our legal team but for the second point:

Also to help us run the traps with Legal - Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) [redacted]

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process [redacted]

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process [redacted]

Let me know if that helps.

John Maitz

Solutions Engineering

Error! Filename not specified.

MOBILE (317) 965-5469

EMAIL jmaitz@twilio.com

On Thu, Aug 19 2021 at 9:19 PM, Justin Herman <jherman@twilio.com> wrote:

+ John Maitz, Twilio

On Thu, Aug 19, 2021 at 8:50 PM Joe Wheeler <joewheeler1@fb.com> wrote:

Hi Mrudula,

For connecting to the WhatsApp Business Account to Facebook Page, please see instructions here.

@Justin Herman @Chris Cadotte can you please weigh in on the second question? In the meantime, I can share WhatsApp's privacy policy that has some helpful background as well.

Thanks,

Joe

From: Venigalla, Mrudula <VenigallaMX@state.gov>
Sent: Thursday, August 19, 2021 5:19 PM
To: Ben Supple <bsupple@fb.com>; Kates, Natalie M. EOP/OMB <Natalie.M.KatesEx 6 - (5 >; Justin Herman <jherman@twilio.com>

Cc: andrew.m.nacin <andrew.m.nacin[redacted]>; Jenkins, Rebecca L <JenkinsRL2@state.gov>; Arnold, Nathan W <ArnoldNW@state.gov>; Forgerson, Luke A <ForgersonLA2@state.gov>; Gowa, Timothy M <GowaTM@state.gov>; patrick.dufour@dds.mil <patrick.dufour@dds.mil>; ccadotte@twilio.com <ccadotte@twilio.com>; Vivek Ravindranath <pvivek@fb.com>; Joe Wheeler <joewheeler1@fb.com>; Sharon Yang <syang@fb.com>
Subject: Re: WhatsApp/Twilio <> State

+Sharon Yang

Thank you - can you confirm on the technical/Facebook side what you might need to connect the WhatsApp business account to a Facebook page?

Also to help us run the traps with Legal - [redacted]

Thanks!

Mrudula

Mrudula Venigalla (she/her)

Division Chief | Digital Strategy and Training

Office of Global Social Media

U.S. Department of State

Bureau of Global Public Affairs

venigallamx@state.gov

Error! Filename not specified.

From: Ben Supple <bsupple@fb.com>
Sent: Thursday, August 19, 2021 8:14 PM
To: Kates, Natalie M. EOP/OMB <Natalie.M.KatesEx 6 - (5 >; Justin Herman <jherman@twilio.com>; Venigalla, Mrudula <VenigallaMX@state.gov>
Cc: andrew.m.nacin <andrew.m.nacinEx 6 - (5 >; Jenkins, Rebecca L <JenkinsRL2@state.gov>; Arnold, Nathan W <ArnoldNW@state.gov>; Forgerson, Luke A <ForgersonLA2@state.gov>; Gowa, Timothy M <GowaTM@state.gov>; patrick.dufour@dds.mil <patrick.dufour@dds.mil>; ccadotte@twilio.com <ccadotte@twilio.com>; Vivek Ravindranath <pvivek@fb.com>; Joe Wheeler <joewheeler1@fb.com>
Subject: Re: WhatsApp/Twilio <> State

+ Joe

Good news. Looks like we can allow list the account to enable us to move fast. Onward!

Look forward to working with you all on the implementation details.

Best,

ben

From: Kates, Natalie M. EOP/OMB
<Natalie.M.KatesEx 6 - (5 Ex>
Date: Thursday, August 19, 2021 at 5:01 PM
To: Ben Supple <bsupple@fb.com>, Justin Herman <jherman@twilio.com>, Venigalla, Mrudula <VenigallaMX@state.gov>
Cc: Nacin, Andrew M. EOP/OMB <Andrew.M.NacinEx 6 - (5 Ex>, Jenkins, Rebecca L <JenkinsRL2@state.gov>, Arnold, Nathan W <ArnoldNW@state.gov>, Forgerson, Luke A <ForgersonLA2@state.gov>, Gowa, Timothy M <GowaTM@state.gov>, patrick.dufour@dds.mil <patrick.dufour@dds.mil>, ccadotte@twilio.com <ccadotte@twilio.com>, Vivek Ravindranath <pvivek@fb.com>
Subject: WhatsApp/Twilio <> State

Team -

It looks like we'll likely connect the new WA business account to the /travelgov Facebook page. Mrudula is the account manager for that and can help us get this set up.

State team, can you confirm when that's final? Thanks!
Natalie

--

Justin Herman

Global Head of Public Sector

Error! Filename not specified.

EMAIL jherman@twilio.com

TWITTER @justinherman

Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

From Joe Wheeler <joewheeler1@fb.com>

:

To: "Kates, Natalie M. EOP/OMB" [redacted], "Venigalla, Mrudula" [redacted] "Forgerson, Luke A" [redacted]

Cc: Chris Cadotte [redacted], "Nacin, Andrew M. EOP/OMB" [redacted], Ben Supple [redacted], John Maitz [redacted], Emily Snyder [redacted], Patrick Dufour [redacted], Justin Herman [redacted], "Arnold, Nathan W" [redacted] 'Gowa, Timothy M" [redacted], "Jenkins, Rebecca L" [redacted] Sharon Yang [redacted], Vivek Ravindranath [redacted], Jonathan Quigley [redacted], Brock Hankins <brock@dds.mil>, "Majma, Raphael J" [redacted], andrew.c.oare.civ@mail.mil

Date: Fri, 20 Aug 2021 22:24:05 -0400

Hi all,

This is the URL you can accept the request from:

>https://business.intern.facebook.com/settings/requests[redacted]

Working on bypassing, but wanted to pass along to try this in the meantime

Get Outlook for Android

From: Kates, Natalie M. EOP/OMB [redacted]

Sent: Friday, August 20, 2021 6:39:35 PM

To: Venigalla, Mrudula [redacted]; Forgerson, Luke A [redacted]

Cc: Joe Wheeler [redacted] Chris Cadotte [redacted] Nacin, Andrew M. EOP/OMB [redacted]; Ben Supple [redacted]; John Maitz [redacted]; Emily Snyder [redacted]; Patrick Dufour [redacted]; Justin Herman [redacted] Arnold, Nathan W [redacted] Gowa, Timothy M [redacted]; Jenkins, Rebecca L [redacted]; Sharon Yang [redacted] Vivek Ravindranath [redacted] Jonathan Quigley [redacted]; Brock Hankins [redacted]; Majma, Raphael J [redacted]

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Mrudula and State team - we need someone to approve the OBO request in State's FB biz mgr as soon as possible. We're running into errors that are preventing test messages from being sent. See instructions for completing this step on >https://www.facebook.com/business/help/524220081677109?id=2129163877102343< and also below:

Your BSP will send messages from your WhatsApp business account on behalf of your business. When your BSP sends you a "messaging on behalf of" request, you will receive a notification within Business Manager and by email. To approve this request:

1. Click on the link in your email or log in to business.facebook.com
2. Within Business Manager, click Business Settings.
3. Click Requests.
4. Under Received, find your BSP's request and click Approve.

Thank you!

Natalie

> On Aug 20, 2021, at 1:32 PM, Ben Supple Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:
>
> Thanks, Natalie. Waiting to hear back from the FB pages product team, but agree this shouldn't be a blocker to you all starting to send messages out.
>
> We're also exploring the possibility of Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative but working to confirm.
>
> Best,
>
> Ben

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. >

Date: Friday, August 20, 2021 at 10:13 AM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >, Venigalla, Mrudula Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Chris Cadotte Ex 6 - (5 U.S.C. Sec Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Se Ex 6 - (5 U.S.C. >, Ben Supple

[redacted]>, John Maitz [redacted]

Cc: Emily Snyder <[redacted]>, Patrick Dufour <[redacted] Justin Herman <[redacted]>, Arnold, Nathan W <[redacted]>, Forgerson, Luke A <[redacted]>, Gowa, Timothy M [redacted]>, Jenkins, Rebecca L [redacted]>, Sharon Yang [redacted]>, Vivek Ravindranath [redacted]>, Jonathan Quigley [redacted], Brock Hankins [redacted]>, Majma, Raphael J <[redacted]>, [redacted]

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Great. Also, @Ben Supple is confirming for us, but connecting the WA numbers to State's TravelGov FB gets us nothing here. It's also not blocking us sending messages out, so we're going to drop for now. @Venigalla, Mrudula you can connect them whenever you want via the instructions here.

From: Joe Wheeler <joewheeler1@fb.com>

Date: Friday, August 20, 2021 at 12:31 PM

To: "Venigalla, Mrudula" <VenigallaMX@state.gov>, "Kates, Natalie M. EOP/OMB" [redacted]>, Chris Cadotte <ccadotte@twilio.com>, "Nacin, Andrew M. EOP/OMB" [redacted]>, Ben Supple <[redacted]>

Cc: Emily Snyder <[redacted] Patrick Dufour [redacted] John Maitz [redacted]>, Justin Herman [redacted]>, "Arnold, Nathan W" <[redacted], "Forgerson, Luke A" [redacted]>, "Gowa, Timothy M" [redacted] "Jenkins, Rebecca L" [redacted], Sharon Yang [redacted], Vivek Ravindranath [redacted]>, Jonathan Quigley [redacted]>, Brock Hankins [redacted]>, "Majma, Raphael J" <[redacted] <andrew[redacted]iv@mail[redacted]

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Mrudula,

On the first question, I can confirm that this has already been completed.

Thanks,

Joe

From: Venigalla, Mrudula [redacted]

Sent: Friday, August 20, 2021 8:58 AM

To: Joe Wheeler [redacted]; Kates, Natalie M. EOP/OMB [redacted]; Chris Cadotte [redacted] andrew.m.nacin [redacted]; Ben Supple [redacted]

Cc: Emily Snyder [redacted] Patrick Dufour [redacted]; John Maitz [redacted]; Justin Herman [redacted]; Arnold, Nathan W [redacted]; Forgerson, Luke A [redacted]; Gowa, Timothy M [redacted]; Jenkins, Rebecca L [redacted] Sharon Yang [redacted]; Vivek Ravindranath [redacted]; Jonathan Quigley [redacted]; Brock Hankins [redacted] Majma, Raphael J [redacted]; andrew.c.oare.civ [redacted]

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

+Andy Oare

Please feel free to follow up with me directly but I'm not sure who is best positioned to answer the following technical questions:

- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
    - Where was this request sent?
    - I understand from a previous chain that Twilio set up a business manager with [redacted] in the State Department's name- can I be given access to this?
    - Not sure if I needed to be added to the Twilio backend as well.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.

- In the Facebook backend, I only have the option to enter one WhatsApp Business number for a page. Is there a primary number I should use or am I missing something?

From: Joe Wheeler <joewheeler1@fb.com>

Sent: Friday, August 20, 2021 11:31 AM

To: Kates, Natalie M. EOP/OMB <[redacted]>; Chris Cadotte [redacted]; andrew.m.nacin [redacted]; Venigalla, Mrudula [redacted]; Ben Supple [redacted]

Cc: Emily Snyder [redacted]; Patrick Dufour [redacted]; John Maitz [redacted]; Justin Herman [redacted]; Arnold, Nathan W [redacted]; Forgerson, Luke A [redacted]; Gowa, Timothy M [redacted]; Jenkins, Rebecca L [redacted]; Sharon Yang [redacted]; Vivek Ravindranath [redacted]; Jonathan Quigley [redacted]; Brock Hankins [redacted]; Majma, Raphael J [redacted]

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks, Natalie.

From WhatsApp's side, All 10 phone numbers are live, in 100k tier, and Official Business Account (green check) approved.

Getting message content will be the **final step.**

Best,

Joe

From: Kates, Natalie M. EOP/OMB <[redacted]>

Sent: Friday, August 20, 2021 8:28 AM

To: Chris Cadotte <[redacted]>; Nacin, Andrew M. EOP/OMB [redacted]; Venigalla, Mrudula [redacted]; Ben Supple [redacted]

Cc: Emily Snyder [redacted]; Patrick Dufour [redacted]; Joe Wheeler [redacted]; John Maitz [redacted]; Justin Herman [redacted]

<jherman@twilio.com>; Arnold, Nathan W <ArnoldNW@state.gov>; Forgerson, Luke A <ForgersonLA2@state.gov>; Gowa, Timothy M <GowaTM@state.gov>; Jenkins, Rebecca L <JenkinsRL2@state.gov>; Sharon Yang <syang@fb.com>; Vivek Ravindranath <pvivek@fb.com>; Jonathan Quigley <jquigley@twilio.com>; Brock Hankins <brock@dds.mil>; Raphael Majma <majmarj@state.gov>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks Chris.

Team - Here are the open items I'm tracking as of this morning. What am I missing and can we work to resolve these asap? We're moving fast so please let the group know if some of these are already done.

- Send Chris a JPG or PNG, 640x640 pixels or larger, square ratio of the logo you want on the WA account. @Venigalla, Mrudula can you help with this? I assume we want the TravelGov logo.
- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
- Get Twilio message content. The content doesn't need to be final yet, just close enough for Twilio to make a message template. From our conversations so far this is a truncated version of the emails already being sent out. Who is best on the federal side to run this down?

From: Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Friday, August 20, 2021 at 1:22 AM

To: "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Se Ex 6 - (5 U.S.C. >

Cc: Emily Snyder <emily.snyder@dds.mil>, Ben Supple <bsupple@fb.com>, Patrick Dufour <patrick.dufour@dds.mil>, Joe Wheeler <joewheeler1@fb.com>, "Venigalla, Mrudula" <VenigallaMX@state.gov>, John Maitz <jmaitz@twilio.com>, Justin Herman <jherman@twilio.com>, "Arnold, Nathan W" <ArnoldNW@state.gov>, "Forgerson, Luke A" <ForgersonLA2@state.gov>, "Gowa, Timothy M" <GowaTM@state.gov>, "Jenkins, Rebecca L" <JenkinsRL2@state.gov>, "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. >, Sharon Yang <syang@fb.com>, Vivek Ravindranath <pvivek@fb.com>, Jonathan Quigley <jquigley@twilio.com>, Brock Hankins <brock@dds.mil>, Raphael Majma <majmarj@state.gov>

Subject: [EXTERNAL] Re: WhatsApp/Twilio <> State

Here is a quick snapshot of where we are at. A few of the numbers are showing up with official business account designations and at the 100k messaging tier. The Twilio Ops team will continue to work on this tonight.

<image001.png>

<image002.jpg>

The team needs a few additional details to fill out the WA account profile information.

1. Logo: JPG or PNG, 640x640 pixels or larger, square ratio
2. Business address: this is optional
3. Website: this is optional
4. Email: this is optional
5. Business description: this is optional

Could I also get some example messages so we can get started on submitting templates.

Chris Cadotte
Director Business Development, Messaging

EMAIL ccadotte@twilio.com

On Thu, Aug 19, 2021 at 9:24 PM Nacin, Andrew M. EOP/OMB [redacted] wrote:

Then task force has been having a lot of conversations about [redacted] I suspect the best option here is [redacted]

At a certain point, this might not actually be a value add over [redacted]

Obviously, we'd also look to [redacted]

On Aug 20, 2021, at 00:15, Emily Snyder <[redacted]> wrote:

Hello Ben,

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Please let me know if you need anything else.

--
Very Respectfully,

Emily Snyder
Air Force Liaison
Defense Digital Service (DDS)
Office of the Secretary of Defense
3A268 Pentagon, Washington D.C.
>>>>>www.dds.mil<<<<<;;;;

C: Ex 6 - (5 U.S.C. Sec 552(b)(6))
DDS:Ex 6 - (5 U.S.C. Sec 552(b)(6))
NIPR
SIPR
JWIC

On Thu, Aug 19, 2021 at 11:41 PM Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

A few questions from our policy team, as there have been Ex 5 DP- (5 U.S.C. Sec
Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec would be good to understand:
Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Many thanks for any guidance here.

Best,

Ben

From: Patrick Dufour Ex 6 - (5 U.S.C. Sec 552(b)(6))
Date: Thursday, August 19, 2021 at 8:23 PM

To: Joe Wheeler [redacted]

Cc: Chris Cadotte <[redacted], Ben Supple <bsupple@fb.com>, Venigalla, Mrudula <[redacted], John Maitz [redacted] Justin Herman <[redacted], Arnold, Nathan W [redacted], Forgerson, Luke A <[redacted], Gowa, Timothy M <[redacted], Jenkins, Rebecca L [redacted], Natalie M. EOP/OMB Kates [redacted], Sharon Yang <[redacted], Vivek Ravindranath <[redacted], andrew.m.nacin [redacted], Jonathan Quigley [redacted] Brock Hankins <[redacted], Emily Snyder [redacted]

Subject: Re: WhatsApp/Twilio <> State

Adding in my colleague Emily who will be assisting, too.

Regards,
Patrick Dufour
--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) [redacted]

>>>>https://dds.mil/<<<<<;;;;

On Thu, Aug 19, 2021 at 11:21 PM Patrick Dufour [redacted] wrote:

> The account SID is [redacted]
> --
> Patrick Dufour
> Defense Digital Service (DDS)
> Office of the Secretary of Defense (OSD)
> U.S. Department of Defense
> Pentagon 3A268
> (U) [redacted]
>
> >>>>https://dds.mil/<<<<<;;;;

On Thu, Aug 19, 2021 at 11:10 PM Joe Wheeler [redacted] wrote:

Hi Patrick and team,

You should have seen a request come through from Twilio to message on your behalf (the "on behalf of" or OBO request). You'll need to accept this request in order for our engineers to continue onboarding.

Thanks,

Joe

Get Outlook for Android

From: Chris Cadotte <[redacted]>
Sent: Thursday, August 19, 2021 7:56:54 PM
To: Patrick Dufour [redacted]
Cc: Ben Supple [redacted] Venigalla, Mrudula [redacted] John Maitz [redacted]; Justin Herman [redacted] Joe Wheeler [redacted]; Arnold, Nathan W [redacted] Forgerson, Luke A [redacted]; Gowa, Timothy M [redacted]; Jenkins, Rebecca L [redacted] Natalie M. EOP/OMB Kates [redacted]; Sharon Yang [redacted]; Vivek Ravindranath [redacted]; andrew.m.nacin [redacted]; Jonathan Quigley [redacted]; Brock Hankins [redacted]
Subject: Re: WhatsApp/Twilio <> State

Thanks, Patrick. Do you have the Twilio account ASID so this gets setup in the right place? I'm going to ask my Ops team to create WhatsApp Senders for each one of these numbers.

Chris Cadotte

Director Business Development, Messaging

Error! Filename not specified.

EMAIL ccadotte [redacted]

On Thu, Aug 19, 2021 at 7:49 PM Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

Good afternoon,

A few quick notes, so everyone is on the same page. The Twilio account is procured/operated by DOD through DDS, to support DOS. Another DOD office will have operational control, and use the application we've developed to send out the messages.

I've CC'd Brock (our Deputy CC) who can answer any policy/legal questions from the DOD side.

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

>>>>https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodd/510587p.PDF?ver=2019-12-04-064448-563<<<<<

We've purchased 10 USA numbers via our Twilio account.

Ex 6 - (5 U.S.C. Sec 552(b)(6))

We will do our best to securely record and store the communications that are sent within our cloud infrastructure. I do not believe we need Twilio/WhatsApp to record messages on their end in order to fulfill record retention requirements.

Regards,
Patrick Dufour
--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense

Pentagon 3A268

(U) Ex 6 - (5 U.S.C. Sec 552(b)(6))

>>>>https://dds.mil/<<<<<;;;;

On Thu, Aug 19, 2021 at 10:23 PM Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Mrudula,

We created the WABA business account under FB Biz ID Ex 4 - (5 U.S.C. Sec 552(b)(4))
The name on the account will be: United States Department of State.

Are you purchasing a Twilio number, if so can you share the number. So we can associate it with the account.

Chris Cadotte

Director Business Development, Messaging

Error! Filename not specified.

EMAIL ccadotte@twilio.com

On Thu, Aug 19, 2021 at 7:21 PM Ben Supple Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

On #1, we can waive the biz verification requirement. I'll let Twilio address #2 since they would be hosting the API and storing information on your behalf.

Best,

Ben

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec

Date: Thursday, August 19, 2021 at 7:16 PM

To: John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Justin Herman <Ex 6 - (5 U.S.C. Sec

Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec, Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec, Ben Supple <Ex 6 - (5 U.S.C. Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec>, Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex>, Sharon Yang <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Vivek Ravindranath <Ex 6 - (5 >, andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex>, Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Patrick Dufour <Ex 6 - (5 U.S.C. Sec, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: WhatsApp/Twilio <> State

Thanks all for that background. I'll stand by for the phone number.

A few additional questions:

- Has USDS/DDS already created a WhatsApp business account / connected it to a business manager?
    - If you need access to State's business manager, is it still a requirement that the business manager completes the business verification process? Neither of our two business managers have completed business verification. Is there a way to expedite that process?

- We have fairly strict guidance on WhatsApp records retention - Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 ? Our current policy requires all WhatsApp communication to be forwarded to a DOS system within 20 days.
- Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Apologies for the weedy questions but the answers will help us proactively address concerns we anticipate may be raised.

From: John Maitz Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Thursday, August 19, 2021 9:32 PM
To: Justin Herman <Ex 6 - (5 U.S.C. Sec
Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Arnold, Nathan W Ex 6 - (5 U.S.C. Sec en Supple <Ex 6 - (5 U.S.C. Forgerson, Luke A Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Natalie M. EOP/OMB Kates <Ex 6 - (5 Ex 6 - (5 >; Sharon Yang Ex 6 - (5 U.S.C. Sec 552(b)(6)); Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Vivek Ravindranath <Ex 6 - (5 >; andrew.m.nacin Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec Patrick Dufou Ex 6 - (5 U.S.C. Secs.mil>; Jonathan Quigley Ex 6 - (5 U.S.C. Sec
Subject: Re: WhatsApp/Twilio <> State

Hi Mrudula,

Adding Jonathan Q from our legal team but for the second point:

Also to help us run the traps with Legal – Ex 5 DP- (5 U.S.C. Sec

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Let me know if that helps.

John Maitz

Solutions Engineering

Error! Filename not specified.

MOBILE Ex 6 - (5 U.S.C. Sec 552(b)(6))

EMAIL Ex 6 - (5 U.S.C. Sec 552(b)(6))

On Thu, Aug 19 2021 at 9:19 PM, Justin Herman Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

+ John Maitz, Twilio

On Thu, Aug 19, 2021 at 8:50 PM Joe Wheeler Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Hi Mrudula,

For connecting to the WhatsApp Business Account to Facebook Page, please see instructions here.

@Justin Herman @Chris Cadotte can you please weigh in on the second question? In the meantime, I can share WhatsApp's privacy policy that has some helpful background as well.

Thanks,

Joe

From: Venigalla, Mrudula <[redacted]
Sent: Thursday, August 19, 2021 5:19 PM
To: Ben Supple <[redacted]>; Kates, Natalie M. EOP/OMB [redacted]>; Justin Herman [redacted]
Cc: andrew.m.nacin <[redacted]>; Jenkins, Rebecca L [redacted]; Arnold, Nathan W [redacted]; Forgerson, Luke A [redacted]; Gowa, Timothy M [redacted]; [redacted] <patrick.dufour[redacted]m <ccadotte[redacted]; Vivek Ravindranath [redacted]; Joe Wheeler [redacted] Sharon Yang [redacted]
Subject: Re: WhatsApp/Twilio <> State

+Sharon Yang

Thank you - can you confirm on the technical/Facebook side what you might need to connect the WhatsApp business account to a Facebook page?

Also to help us run the traps with Legal – [redacted]

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Thanks!

Mrudula

Mrudula Venigalla (she/her)

Division Chief | Digital Strategy and Training

Office of Global Social Media

U.S. Department of State

Bureau of Global Public Affairs

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Error! Filename not specified.

From: Ben Supple <Ex 6 - (5 U.S.C. Sec
Sent: Thursday, August 19, 2021 8:14 PM
To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 Ex 6 - (5 >;
Justin Herman Ex 6 - (5 U.S.C. Sec ; Venigalla, Mrudula
<Ex 6 - (5 U.S.C. Sec >
Cc: andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Jenkins,
Rebecca L <Ex 6 - (5 U.S.C. Sec rnold, Nathan W
Ex 6 - (5 U.S.C. Sec Forgerson, Luke A
<Ex 6 - (5 U.S.C. Sec ; Gowa, Timothy M
Ex 6 - (5 U.S.C. Sec 552(b)(6))
<patrick.dufou Ex 6 - (5 ; Ex 6 - (5 U.S.C. Sec
<ccadotte Ex 6 - (5 U.S.C. Sec >; Vivek Ravindranath Ex 6 - (5 U.S.C. Sec 552(b)(6)) ; Joe
Wheeler <Ex 6 - (5 U.S.C. Sec
Subject: Re: WhatsApp/Twilio <> State

+ Joe

Good news. Looks like we can allow list the account to enable us to move fast. Onward!

Look forward to working with you all on the implementation details.

Best,

ben

From: Kates, Natalie M. EOP/OMB
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) 6 - (5 Ex >
Date: Thursday, August 19, 2021 at 5:01 PM

To: Ben Supple [redacted], Justin Herman [redacted], Venigalla, Mrudula [redacted]

Cc: Nacin, Andrew M. EOP/OMB [redacted], Jenkins, Rebecca L [redacted], Arnold, Nathan W [redacted], Forgerson, Luke A [redacted], Gowa, Timothy M [redacted], [redacted], <patrick.dufour [redacted], <ccadotte [redacted], Vivek Ravindranath [redacted]

Subject: WhatsApp/Twilio <> State

Team -

It looks like we'll likely connect the new WA business account to the /travelgov Facebook page. Mrudula is the account manager for that and can help us get this set up.

State team, can you confirm when that's final? Thanks!

Natalie

--

Justin Herman

Global Head of Public Sector

Error! Filename not specified.

EMAIL [redacted]

TWITTE

[EXTERNAL] Re: WhatsApp/Twilio <> State

From: Ben Supple <Ex 6 - Ex 6 - (5 U.S.C.

To: John Maitz <Ex 6 - Ex 6 - (5

Cc: Mrudula Venigalla <Ex 6 - (5 Ex 6 - (5 "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec>, Joe Wheeler <Ex 6 - (5 Ex 6 - (5, Luke A Forgerson <Ex 6 - (5 Ex 6 - (5, Chris Cadotte <Ex 6 - (5 Ex 6 - (5 U.S.C. Sec>, "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec>, Emily Snyder <Ex 6 - (5 U.S.C. Sec>, Patrick Dufour <Ex 6 - (5 U.S.C. Sec>, Justin Herman <Ex 6 - (5 U.S.C. h>, Nathan W Arnold <Ex 6 - (5 U.S.C. >, Timothy M Gowa <Ex 6 - (5 U.S.C. >, Rebecca L Jenkins <Ex 6 - (5 U.S.C. Sec>, Sharon Yang <Ex 6 - (5 >, Vivek Ravindranath <Ex 6 - (5 h>, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec, Brock Hankins <Ex 6 - (5 >, Raphael J Majma Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. Sec, Alyssa P Zalenski Ex 6 - (5 U.S.C. Sec, Michael B Zeltakalns Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Sat, 21 Aug 2021 13:04:18 -0400

Hi John,

Defer to the USG team if they want to include more detailed content within a chatbot, but at a minimum, we might include a holding message to set expectations for the channel. Ex. "Please do not reply to this number. It is a one-way communication channel. We will send regular updates from this number, so please do not delete or block. For more detailed information and safety reminders, please visit: xxxx@state.gov . For emergency assistance, please contact X."

A message like this could be sent out after the first notification, and/or as a reply to a user response. I would just hate for people to block the number out of frustration/confusion and not be able to be reached with subsequent messages.

Best,

Ben

From: John Maitz <Ex 6 - (5 U.S.C. Sec>

Date: Saturday, August 21, 2021 at 9:32 AM

To: Ben Supple <Ex 6 - (5 U.S.C. >

Cc: Mrudula Venigalla <Ex 6 - (5 U.S.C. Sec>, Natalie M. EOP/OMB Kates

<Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Luke A Forgerson <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Chris Cadotte <ccadotte@twilio.com>, andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Emily Snyder <Ex 6 - (5 U.S.C. Sec>, Patrick Dufour <Ex 6 - (5 U.S.C. Sec>, Justin Herman <Ex 6 - (5 U.S.C. Sec>, Nathan W Arnold <Ex 6 - (5 U.S.C. Sec>, Timothy M Gowa <Ex 6 - (5 U.S.C. Sec>, Rebecca L Jenkins <Ex 6 - (5 U.S.C. Sec>, Sharon Yang <Ex 6 - (5 U.S.C.>, Vivek Ravindranath <Ex 6 - (5 U.S.C.>, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec>, Brock Hankins <Ex 6 - (5 U.S.C.>, Raphael J Majma <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, andrew[Ex]oare[civ@mail[Ex] <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Alyssa P Zalenski <Ex 6 - (5 U.S.C. Sec>, Michael B Zeltakalns <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: Re: WhatsApp/Twilio <> State

Ben, shouldn't be an issue given the complexity of the response. Any ideas on the response?

John Maitz
Solutions Engineering

MOBILE Ex 6 - (5

EMAIL Ex 6 - (5

On Sat, Aug 21 2021 at 12:20 PM, Ben Supple <Ex 6 - (5 U.S.C.> wrote:

> Many thanks, John.
>
> Out of curiosity, is it worth considering to use one of the 10 numbers to create a chatbot that includes FAQs, safety tips, other language options, etc.? We could include a wa.me link to the chatbot in the initial notification so people know where to go to seek more information. I worry that people will respond to the proactive notification and then get frustrated if there's not an immediate response and potentially block or report the account.
>
> An alternative in the immediate term would be just to link out from the notification to a State website or FB page that is regularly updated and includes the more detailed info.
>
> Best,

Ben

Sent from my iPhone

On Aug 21, 2021, at 8:38 AM, John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

Hi Mrudula,

An earlier email said communications would be one-way. Does this mean that people technically cannot respond to messages they receive? If replies are technically possible, where are they stored?

Nothing prevents a person from replying to a message. Should a person respond, the message goes from the device to Twilio and is stored in logs. Additionally, the message can be posted back to Patrick's build and stored there.

Let me know if this helps.

Best,
J

John Maitz
Solutions Engineering

MOBILE Ex 6 - (5

EMAIL Ex 6 - (5

On Sat, Aug 21 2021 at 9:47 AM, Mrudula Venigalla <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

Hi all, can we get confirmation on two items:

- The plan for today
- An earlier email said communications would be one-way. Does this mean that people technically cannot respond to messages they receive? If replies are technically possible, where are they stored?

Thanks!
Sent from mobile

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec >

Sent: Friday, August 20, 2021 10:47:11 PM

To: Joe Wheeler <Ex 6 - (5 U.S.C. >

Cc: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec >; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C. >; John Maitz <Ex 6 - (5 U.S.C. >; Emily Snyder <Ex 6 - (5 U.S.C. Sec >; Patrick Dufour <Ex 6 - (5 U.S.C. Sec >; Justin Herman <Ex 6 - (5 U.S.C. >; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M <Ex 6 - (5 U.S.C. >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec >; Sharon Yang <Ex 6 - (5 >; Vivek Ravindranath <Ex 6 - (5 >; Jonathan Quigley <Ex 6 - (5 U.S.C. >; Brock Hankins <Ex 6 - (5 >; Majma, Raphael J <Ex 6 - (5 U.S.C. >; andrewEoarelciv@mailEx <Ex 6 - (5 U.S.C. Sec >; Zalenski, Alyssa P <Ex 6 - (5 U.S.C. Sec >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Wonderful- thanks all!

On Aug 20, 2021, at 10:31 PM, Joe Wheeler <Ex 6 - (5 U.S.C. Sec> wrote:

Hi all,

Our engineers have set the status to approved, and you shouldn't be getting the error anymore.

Please feel free to reach out to me directly.

Thanks,
Joe

Get Outlook for Android

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >

Sent: Friday, August 20, 2021 7:25:43 PM

To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec >; Forgerson, Luke A

<Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Chris Cadotte <Ex 6 - (5 U.S.C.>; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec>; Ben Supple <Ex 6 - (5 U.S.C.>; John Maitz <Ex 6 - (5 U.S.C.>; Emily Snyder <Ex 6 - (5 U.S.C. Sec>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec>; Justin Herman <Ex 6 - (5 U.S.C.>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec>; Gowa, Timothy M <Ex 6 - (5 U.S.C.>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec>; Sharon Yang <Ex 6 - (5>; Vivek Ravindranath <Ex 6 - (5>; Jonathan Quigley <Ex 6 - (5 U.S.C.>; Brock Hankins <Ex 6 - (5>; Majma, Raphael J <Ex 6 - (5 U.S.C.>; andrewEoareciv@mailEx <Ex 6 - (5 U.S.C. Sec>; Zalenski, Alyssa P <Ex 6 - (5 U.S.C. Sec>
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Natalie et al,

I stood down my earlier efforts to troubleshoot with the understanding this issue had been resolved but happy to pick back up again. Adding my colleague Alyssa Zalenski who is the lead on the TravelGov Facebook page.

Can you confirm how the request was initiated? I have cross checked the 4 Department business managers I am an admin on and can confirm we have not received a request I can approve on any of them. I am assuming this request should come to the business manager that owns the relevant Facebook page (for TravelGov it is business ID 123914761959513) but would be helpful for the WhatsApp/Facebook team to confirm.

Feel free to respond to Alyssa and myself directly to troubleshoot.

Mrudula

From: Kates, Natalie M. EOP/OMB <Natalie.M.Kates@omb.eop.gov>
Sent: Friday, August 20, 2021 9:39 PM
To: Venigalla, Mrudula <VenigallaMX@state.gov>; Forgerson, Luke A <ForgersonLA2@state.gov>
Cc: Joe Wheeler <joewheeler1@fb.com>; Chris Cadotte <ccadotte@twilio.com>;

andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Emily Snyder <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Sharon Yang <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Vivek Ravindranath <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Jonathan Quigley <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Brock Hankins <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Majma, Raphael J <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; andrew.e.oare.civ@mail.mil <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Mrudula and State team - we need someone to approve the OBO request in State's FB biz mgr as soon as possible. We're running into errors that are preventing test messages from being sent.

See instructions for completing this step on >>https://www.facebook.com/business/help/524220081677109?id=2129163877102343<< and also below:

Your BSP will send messages from your WhatsApp business account on behalf of your business. When your BSP sends you a "messaging on behalf of" request, you will receive a notification within Business Manager and by email. To approve this request:

1. Click on the link in your email or log in to business.facebook.com
2. Within Business Manager, click Business Settings.
3. Click Requests.
4. Under Received, find your BSP's request and click Approve.

Thank you!
Natalie

On Aug 20, 2021, at 1:32 PM, Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

Thanks, Natalie. Waiting to hear back from the FB pages product team, but agree this shouldn't be a blocker to you all starting to send messages out.

We're also exploring the possibility of Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process but working to confirm.

Best,

Ben

From: Kates, Natalie M. EOP/OMB <Natalie.M.Kates@omb.eop.gov>

Date: Friday, August 20, 2021 at 10:13 AM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>, Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec>, Chris Cadotte <Ex 6 - (5 U.S.C.>, Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec>, Ben Supple <Ex 6 - (5 U.S.C.>, John Maitz <Ex 6 - (5 U.S.C.>

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec>, Patrick Dufour <Ex 6 - (5 U.S.C. Sec>, Justin Herman <Ex 6 - (5 U.S.C.>, Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec>, Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec>, Gowa, Timothy M <Ex 6 - (5 U.S.C.>, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec>, Sharon Yang <Ex 6 - (5>, Vivek Ravindranath <Ex 6 - (5>, Jonathan Quigley <Ex 6 - (5 U.S.C.>, Brock Hankins <Ex 6 - (5>, Majma, Raphael J <Ex 6 - (5 U.S.C.>, andrewE oareciv@mailEx <Ex 6 - (5 U.S.C. Sec>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Great. Also, @Ben Supple is confirming for us, but connecting the WA numbers to State's TravelGov FB gets us nothing here. It's also not blocking us sending messages out, so we're going to drop for now. @Venigalla, Mrudula you can connect them whenever you want via the instructions here.

From: Joe Wheeler <Ex 6 - (5 U.S.C.>

Date: Friday, August 20, 2021 at 12:31 PM

To: "Venigalla, Mrudula" <Ex 6 - (5 U.S.C. Sec>, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec>, Chris Cadotte <Ex 6 - (5 U.S.C.>, "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec>, Ben Supple <Ex 6 - (5 U.S.C>

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec>, Patrick Dufour <Ex 6 - (5 U.S.C. Sec>, John Maitz <Ex 6 - (5 U.S.C.>, Justin Herman <Ex 6 - (5 U.S.C.>, "Arnold, Nathan W" <Ex 6 - (5 U.S.C. Sec>,

"Forgerson, Luke A" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Gowa, Timothy M" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Jenkins, Rebecca L" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Sharon Yang <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Vivek Ravindranath <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Brock Hankins <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Majma, Raphael J" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "andrew[redacted]oare[redacted]civ@mail[redacted]" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Mrudula,

On the first question, I can confirm that this has already been completed.

Thanks,

Joe

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Sent: Friday, August 20, 2021 8:58 AM
To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Sharon Yang <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Vivek Ravindranath <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Jonathan Quigley <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Brock Hankins <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Majma, Raphael J <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; andrew[redacted]oare[redacted]civ@mail[redacted] <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

+Andy Oare

Please feel free to follow up with me directly but I'm not sure who is best positioned to answer the following technical questions:

- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
  - Where was this request sent?
  - I understand from a previous chain that Twilio set up a business manager with FB Biz ID Ex 4 - (5 U.S.C. in the State Department's name- can I be given access to this?
  - Not sure if I needed to be added to the Twilio backend as well.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
  - In the Facebook backend, I only have the option to enter one WhatsApp Business number for a page. Is there a primary number I should use or am I missing something?

From: Joe Wheeler <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C.>
Sent: Friday, August 20, 2021 11:31 AM
To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 - (5>; Chris Cadotte Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; andrew.m.nacin <Ex 6 - (5 U.S.C. x 6 - (5>; Venigalla, Mrudula <Ex 6 - (5 Ex 6 - (5>; Ben Supple <Ex 6 - (Ex 6 - (5>
Cc: Emily Snyder <Ex 6 - (5 Ex 6 - (5>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; John Maitz <Ex 6 - (5 Ex 6 - (5 U.S.C.>; Justin Herman Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Ex 6 - (5>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Gowa, Timothy M <Ex 6 - (5 U.S.C. Ex 6 - (5>; Jenkins, Rebecca L <Ex 6 - (5 Ex 6 - (5>; Sharon Yang <Ex 6 - Ex 6 - (5>; Vivek Ravindranath <Ex 6 - (5 Ex 6 - (5>; Jonathan Quigley <Ex 6 - (5 Ex 6 - (5>; Brock Hankins <Ex 6 - Ex 6 - (5 U.S.C.>; Majma, Raphael J <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C.>
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks, Natalie.

From WhatsApp's side, All 10 phone numbers are live, in 100k tier, and Official Business Account (green check) approved.

Getting message content will be the **final step.**

Best,

Joe

From: Kates, Natalie M. EOP/OME[redacted]

Sent: Friday, August 20, 2021 8:28 AM

To: Chris Cadotte <[redacted]>; Nacin, Andrew M. EOP/OMB <[redacted]>; Venigalla, Mrudula <[redacted]>; Ben Supple <[redacted]>

Cc: Emily Snyder <[redacted]>; Patrick Dufour <[redacted]>; Joe Wheeler <[redacted]>; John Maitz <[redacted]>; Justin Herman <[redacted]>; Arnold, Nathan W <[redacted]>; Forgerson, Luke A <[redacted]>; Gowa, Timothy M <[redacted]>; Jenkins, Rebecca L <[redacted]>; Sharon Yang <[redacted]>; Vivek Ravindranath <[redacted]>; Jonathan Quigley <[redacted]>; Brock Hankins <[redacted]>; Raphael Majma <[redacted]>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks Chris.

Team - Here are the open items I'm tracking as of this morning. What am I missing and can we work to resolve these asap? We're moving fast so please let the group know if some of these are already done.

- Send Chris a JPG or PNG, 640x640 pixels or larger, square ratio of the logo you want on the WA account. @Venigalla, Mrudula can you help with this? I assume we want the TravelGov logo.
- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
- Get Twilio message content. The content doesn't need to be final yet, just close enough for Twilio to make a message template. From our conversations so far this is a truncated version of the emails already being sent out. Who is best on the federal side to run this down?

From: Chris Cadotte <[redacted]>

Date: Friday, August 20, 2021 at 1:22 AM

To: "Nacin, Andrew M. EOP/OMB" <[redacted]>

Cc: Emily Snyder <[redacted]>, Ben Supple <[redacted]>, Patrick Dufour <[redacted]>, Joe Wheeler

Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. >, "Venigalla, Mrudula" Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. >, John Maitz Ex 6 - (5 >, Justin Herman Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, "Arnold, Nathan W" Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. Sec >, "Forgerson, Luke A" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >, "Gowa, Timothy M" Ex 6 - (5 Ex 6 - (5 >, "Jenkins, Rebecca L" Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, "Kates, Natalie M. EOP/OMB" Ex 6 - (5 Ex 6 - (5 Ex >, Sharon Yang Ex 6 - (5 U.S.C. Sec Ex 6 - >, Vivek Ravindranath Ex 6 - (5 Ex 6 - (5 >, Jonathan Quigley Ex 6 - (5 Ex 6 - (5 U.S.C. Sec >, Brock Hankins Ex 6 - (5 Ex 6 - (5 U.S.C. >, Raphael Majma Ex 6 - (5 U.S.C. x 6 - (5 >

Subject: [EXTERNAL] Re: WhatsApp/Twilio <> State

Here is a quick snapshot of where we are at. A few of the numbers are showing up with official business account designations and at the 100k messaging tier. The Twilio Ops team will continue to work on this tonight.

The team needs a few additional details to fill out the WA account profile information.

1. Logo: JPG or PNG, 640x640 pixels or larger, square ratio
2. Business address: this is optional
3. Website: this is optional
4. Email: this is optional
5. Business description: this is optional

Could I also get some example messages so we can get started on submitting templates.

Chris Cadotte
Director Business Development, Messaging

EMAIL Ex 6 - (5 Ex 6 - (5

On Thu, Aug 19, 2021 at 9:24 PM Nacin, Andrew M. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 - (5 Ex > wrote:

Then task force has been having a lot of conversations about [redacted]

[redacted]

[redacted] I suspect the best option here is to [redacted]

[redacted]

At a certain point, this might not actually be a value add over an [redacted]

[redacted]

Obviously, we'd also look to [redacted]

[redacted]

On Aug 20, 2021, at 00:15, Emily Snyder <[redacted]> wrote:

Hello Ben,

[redacted]

Please let me know if you need anything else.

--
Very Respectfully,

Emily Snyder
Air Force Liaison
Defense Digital Service (DDS)
Office of the Secretary of Defense
3A268 Pentagon, Washington D.C.
>>>>>www.dds.mil<<<<<;;;;

C: [redacted]
DDS: [redacted]
NIPR
SIPR
JWIC

On Thu, Aug 19, 2021 at 11:41 PM Ben Supple <[redacted]> wrote:

A few questions from our policy team, as there have been Ex 6 - (5 Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec 552(b)(6)) It would be good to understand:

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Many thanks for any guidance here.

Best,

Ben

From: Patrick Dufour <Ex 6 - (5 Ex 6 - (5>

Date: Thursday, August 19, 2021 at 8:23 PM

To: Joe Wheeler Ex 6 - (5 U.S.C. Sec Ex 6 - (5>

Cc: Chris Cadotte Ex 6 - (5 U.S.C. Sec Ex 6 - (5>, Ben Supple Ex 6 - (5 U.S.C. Sec Ex 6 - (5>, Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>, John Maitz <Ex 6 - (5 U.S.C.>, Justin Herman Ex 6 - (5 U.S.C. Sec Ex 6 - (5>, Arnold, Nathan W <Ex 6 - (5 Ex 6 - (5>, Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>, Gowa, Timothy M <Ex 6 - (5 Ex 6 - (5>, Jenkins, Rebecca L Ex 6 - (5 Ex 6 - (5>, Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 Ex>, Sharon Yang <Ex 6 - Ex 6 - >, Vivek Ravindranath <Ex 6 - (5>, andrew.m.nacin Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex>, Jonathan Quigley Ex 6 - (5 U.S.C. Ex 6 - (5>, Brock Hankins <Ex 6 - (5 Ex 6 - (5>, Emily Snyder <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>

Subject: Re: WhatsApp/Twilio <> State

Adding in my colleague Emily who will be assisting, too.

Regards,
Patrick Dufour

--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) [redacted]

>>>>>https://dds.mil/<<<<<<;;;;;

On Thu, Aug 19, 2021 at 11:21 PM Patrick Dufour <[redacted]> wrote:

The account SID is [redacted]

--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) [redacted]

>>>>>https://dds.mil/<<<<<<;;;;;

On Thu, Aug 19, 2021 at 11:10 PM Joe Wheeler <[redacted]> wrote:

Hi Patrick and team,

You should have seen a request come through from Twilio to message on your behalf (the "on behalf of" or OBO request). You'll need to accept this request in order for our engineers to continue onboarding.

Thanks,

Joe

Get Outlook for Android

From: Chris Cadotte <Ex 6 - (5 U.S.C.>
Sent: Thursday, August 19, 2021 7:56:54 PM
To: Patrick Dufour <Ex 6 - (5 U.S.C. Sec>
Cc: Ben Supple <Ex 6 - (5 U.S.C.>; Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec>; John Maitz <Ex 6 - (5 U.S.C.>; Justin Herman <Ex 6 - (5 U.S.C.>; Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec>; Gowa, Timothy M <Ex 6 - (5 U.S.C.>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec>; Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.C. Sec>; Sharon Yang <Ex 6 - (5>; Vivek Ravindranath <Ex 6 - (5>; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec>; Jonathan Quigley <Ex 6 - (5 U.S.C.>; Brock Hankins <Ex 6 - (5>
Subject: Re: WhatsApp/Twilio <> State

Thanks, Patrick. Do you have the Twilio account ASID so this gets setup in the right place? I'm going to ask my Ops team to create WhatsApp Senders for each one of these numbers.

Chris Cadotte

Director Business Development, Messaging

Error! Filename not specified.

EMAIL Ex 6 - (5 U.S.C.

On Thu, Aug 19, 2021 at 7:49 PM Patrick Dufour <Ex 6 - (5 U.S.C. Sec> wrote:

> Good afternoon,

A few quick notes, so everyone is on the same page. The Twilio account is procured/operated by DOD through DDS, to support DOS. Another DOD office will have operational control, and use the application we've developed to send out the messages.

I've CC'd Brock (our Deputy GC) who can answer any policy/legal questions from the DOD side. Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5))

>>>>>https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodd/510587p.PDF?ver=2019-12-04-064448-563<<<<<<

We've purchased 10 USA numbers via our Twilio account. Ex 6 - (5 U.S.C. Sec 552(b)(6))

We will do our best to securely record and store the communications that are sent within our cloud infrastructure. I do not believe we need Twilio/WhatsApp to record messages on their end in order to fulfill record retention requirements.

Regards,
Patrick Dufour

--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) Ex 6 - (5 U.S.C. Sec 552(b)(6))

>>>>>https://dds.mil/<<<<<<;;;;;

On Thu, Aug 19, 2021 at 10:23 PM Chris Cadotte <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. Sec> wrote:

Mrudula,

We created the WABA business account under FB Biz ID Ex 4 - (5 U.S.C. The name on the account will be: United States Department of State.

Are you purchasing a Twilio number, if so can you share the number. So we can associate it with the account.

Chris Cadotte

Director Business Development, Messaging

Error! Filename not specified.

EMAIL ccadotte@twilio.com

On Thu, Aug 19, 2021 at 7:21 PM Ben Supple <Ex 6 - (5 Ex 6 - 5> wrote:

On #1, we can waive the biz verification requirement. I'll let Twilio address #2 since they would be hosting the API and storing information on your behalf.

Best,

Ben

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C.>

Date: Thursday, August 19, 2021 at 7:16 PM

To: John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6)>, Justin Herman <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. Sec>

Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)>, Arnold, Nathan W <Ex 6 - (5 U.S.C Ex 6 - (5 U.S.C. Sec>, Ben Supple <Ex 6 - (5 U.S.C Ex 6 - (5 U.S.C>, Forgerson, Luke A <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C>, Gowa, Timothy M <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C>, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C>, Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C>, Sharon Yang <Ex 6 - Ex 6 -n>, Vivek Ravindranath <Ex 6 - (5 Ex 6 - n>, andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C>, Chris Cadotte <Ex 6 - (5 Ex 6 - (5 U.S.C>, Patrick Dufour <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C>, Jonathan Quigley <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C>

Subject: Re: WhatsApp/Twilio <> State

Thanks all for that background. I'll stand by for the phone number.

A few additional questions:

- Has USDS/DDS already created a WhatsApp business account / connected it to a business manager?
    - If you need access to State's business manager, is it still a requirement that the business manager completes the business verification process? Neither of our two business managers have completed business verification. Is there a way to expedite that process?

- We have fairly strict guidance on WhatsApp records retention -Ex 5 DP- (5 U.S.C. Sec

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative

Our current policy requires all WhatsApp communication to be forwarded to a DOS system within 20 days.

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Apologies for the weedy questions but the answers will help us proactively address concerns we anticipate may be raised.

From: John Maitz Ex 6 - (5 U.S.C. Sec>

Sent: Thursday, August 19, 2021 9:32 PM

To: Justin Herman Ex 6 - (5 Ex 6 - (5 U.S.C. Sec>

Cc: Joe Wheeler Ex 6 - (5 U.S.C. Sec Ex 6 - >; Arnold, Nathan W Ex 6 - (5 U.S.C. Sec x 6 - (5 >; Ben Supple Ex 6 - (5 Ex 6 - >; Forgerson, Luke A Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Gowa, Timothy M <Ex 6 - (5 U.S.C. >; Jenkins, Rebecca L Ex 6 - (5 x 6 - (5 >; Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Sharon Yang Ex 6 - Ex 6 - >; Venigalla, Mrudula Ex 6 - (5 <Ex 6 - (5 Sec Ex 6 - (5 >; Vivek Ravindranath Ex 6 - (5 U.S.C. x 6 - >; andrew.m.nacin Ex 6 - (5 U.S.C. <Sec 552(b)(6)) Ex 6 - (5 >; Chris Cadotte Ex 6 - (5 Ex 6 - (5 >; Patrick Dufour Ex 6 - (5 Ex 6 - (5 >; Jonathan Quigley Ex 6 - (5 U.S.C. 6 - (5 >

Subject: Re: WhatsApp/Twilio <> State

Hi Mrudula,

Adding Jonathan Q from our legal team but for the second point:

Also to help us run the traps with Legal Ex 5 DP- (5 U.S.C. Sec 552(b)(5))

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Let me know if that helps.

John Maitz

Solutions Engineering

Error! Filename not specified.

MOBILE Ex 6 - (5

EMAIL Ex 6 - (5 Ex 6 - (5

On Thu, Aug 19 2021 at 9:19 PM, Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6)) > wrote:

+ John Maitz, Twilio

On Thu, Aug 19, 2021 at 8:50 PM Joe Wheeler <Ex 6 - (5 U.S.C. Sec> wrote:

Hi Mrudula,

For connecting to the WhatsApp Business Account to Facebook Page, please see instructions here.

@Justin Herman @Chris Cadotte can you please weigh in on the second question? In the meantime, I can share WhatsApp's privacy policy that has some helpful background as well.

Thanks,

Joe

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >
Sent: Thursday, August 19, 2021 5:19 PM
To: Ben Supple <Ex 6 - (5 Ex 6 - >; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Justin Herman <Ex 6 - (5 Ex 6 - (5 >
Cc: andrew.m.nacin <Ex 6 - (5 U.S.C Ex 6 - (5 >; Jenkins, Rebecca L Ex 6 - (5 Ex 6 - (5 >; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec >; Forgerson, Luke A <Ex 6 - (5 Ex 6 - (5 >; Gowa, Timothy M <Ex 6 - (5 Ex 6 - (5 >; Ex 6 - (5 U.S.C. Sec <Ex 6 - (5 Ex 6 - (5 >; Ex 6 - (5 Ex 6 - (5 <Ex 6 - (5 Ex 6 - (5 >; Vivek Ravindranath <Ex 6 Ex 6 - (5 >; Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Sharon Yang <Ex 6 - (5 >
Subject: Re: WhatsApp/Twilio <> State

+Sharon Yang

Thank you - can you confirm on the technical/Facebook side what you might need to connect the WhatsApp business account to a Facebook page?

Also to help us run the traps with Legal - Ex 5 DP- (5 U.S.C. Sec 552(b)(5))

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Thanks!

Mrudula

Mrudula Venigalla (she/her)

Division Chief | Digital Strategy and Training

Office of Global Social Media

U.S. Department of State

Bureau of Global Public Affairs

Ex 6 - (5 Ex 6 - (5

Error! Filename not specified.

From: Ben Supple <Ex 6 - Ex 6 -

Sent: Thursday, August 19, 2021 8:14 PM

To: Kates, Natalie M. EOP/OMB
Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 - (5 >; Justin Herman
<Ex 6 - (5 x 6 - (5 >; Venigalla, Mrudula
Ex 6 - (5 U.S.C. Sec x 6 - (5 >

Cc: andrew.m.nacin <Ex 6 - (5 U.S.C. Ex 6 - (5 >;
Jenkins, Rebecca L <Ex 6 - (5 Ex 6 - (5 >; Arnold,
Nathan W <Ex 6 - (5 Ex 6 - (5 >; Forgerson, Luke A
Ex 6 - (5 U.S.C. x 6 - (5 >; Gowa, Timothy M
Ex 6 - (5 U.S.C. Ex 6 - (5 >; Ex 6 - (5 Ex 6 - (5
<Ex 6 - (5 x 6 - >; Ex 6 - (5 x 6 - (5
<Ex 6 - (5 6 - (5 >; Vivek Ravindranath
<Ex 6 - x 6 - (5>; Joe Wheeler <Ex 6 - (5 Ex 6 -

Subject: Re: WhatsApp/Twilio <> State

+ Joe

Good news. Looks like we can allow list the account to enable us to move fast. Onward!

Look forward to working with you all on the implementation details.

Best,

ben

From: Kates, Natalie M. EOP/OMB
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex
Date: Thursday, August 19, 2021 at 5:01 PM
To: Ben Supple <Ex 6 - (5 U.S.C. Ex 6 - >, Justin Herman Ex 6 - (5 U.S.C. Ex 6 - (5 >, Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >
Cc: Nacin, Andrew M. EOP/OMB
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex >, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, Arnold, Nathan W <Ex 6 - (5 U.S.C. Ex 6 - (5 >, Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >, Gowa, Timothy M <Ex 6 - (5 U.S.C. Ex 6 - (5 >, Ex 6 - (5 U.S.C. Sec Ex 6 - (5 <Ex 6 - (5 U.S.C. Ex 6 - (5 >, Ex 6 - (5 U.S.C. Ex 6 - (5 <Ex 6 - (5 U.S.C. Ex 6 - (5 >, Vivek Ravindranath <Ex 6 - Ex 6 - (5>
Subject: WhatsApp/Twilio <> State

Team -

It looks like we'll likely connect the new WA business account to the /travelgov Facebook page. Mrudula is the account manager for that and can help us get this set up.

State team, can you confirm when that's final? Thanks!
Natalie

--

Justin Herman

Global Head of Public Sector

Error! Filename not specified.

EMAIL Ex 6 - (5 U.S.C.

TWITTER @justinherman

Re: WhatsApp/Twilio <> State

From: natalie[redacted]kates@omb[redacted]

To: "Venigalla, Mrudula" <[redacted]>

Cc: Joe Wheeler <[redacted]>, "Forgerson, Luke A" <[redacted]>, Chris Cadotte <[redacted]>, "Nacin, Andrew M. EOP/OMB" <[redacted]>, Ben Supple <[redacted]>, John Maitz <[redacted]>, Emily Snyder <[redacted]>, Patrick Dufour <[redacted]>, Justin Herman <[redacted]>, "Arnold, Nathan W" <[redacted]>, "Gowa, Timothy M" <[redacted]>, "Jenkins, Rebecca L" <[redacted]>, Sharon Yang <[redacted]>, Vivek Ravindranath <[redacted]>, Jonathan Quigley <[redacted]>, Brock Hankins <[redacted]>, "Majma, Raphael J" <[redacted]>, andrew[redacted]oare[redacted]civ@mail[redacted], "Zalenski, Alyssa P" <[redacted]>, "Zeltakalns, Michael B" <[redacted]>

Date: Sat, 21 Aug 2021 13:10:19 -0400

Morning -

We're on call today until we get final message content and phone numbers from the team.

People will be able to respond but they'll get a message that we're not monitoring responses and to reach out

> On Aug 21, 2021, at 9:47 AM, Venigalla, Mrudula <[redacted]> wrote:

Hi all, can we get confirmation on two items:

- The plan for today
- An earlier email said communications would be one-way. Does this mean that people technically cannot respond to messages they receive? If replies are technically possible, where are they stored?

Thanks!

Sent from mobile

From: Kates, Natalie M. EOP/OMB <[redacted]>

Sent: Friday, August 20, 2021 10:47:11 PM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >

Cc: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec >; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ben Supple <Ex 6 - (5 U.S.C. >; John Maitz <Ex 6 - (5 U.S.C. >; Emily Snyder <Ex 6 - (5 U.S.C. Sec >; Patrick Dufour <Ex 6 - (5 U.S.C. Sec >; Justin Herman <Ex 6 - (5 U.S.C. Sec >; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec >; Sharon Yang <Ex 6 - (5 >; Vivek Ravindranath <Ex 6 - (5 U.S.C. >; Jonathan Quigley <Ex 6 - (5 U.S.C. Sec >; Brock Hankins <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Majma, Raphael J <Ex 6 - (5 U.S.C. Sec >; andrew.e.oare.civ@mail.[Ex 6 -] <Ex 6 - (5 U.S.C. Sec >; Zalenski, Alyssa P <Ex 6 - (5 U.S.C. Sec >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Wonderful- thanks all!

> On Aug 20, 2021, at 10:31 PM, Joe Wheeler <Ex 6 - (5 U.S.C. Sec > wrote:
>
> Hi all,
> Our engineers have set the status to approved, and you shouldn't be getting the error anymore.
> Please feel free to reach out to me directly.
> Thanks,
> Joe
> Get Outlook for Android
> **From:** Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >
> **Sent:** Friday, August 20, 2021 7:25:43 PM
> **To:** Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec >
> **Cc:** Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec >; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Ben Supple <Ex 6 - (5 U.S.C. >; John Maitz <Ex 6 - (5 U.S.C. >; Emily Snyder <Ex 6 - (5 U.S.C. Sec >; Patrick Dufour <Ex 6 - (5 U.S.C. Sec >; Justin Herman

Ex 6 - (5 Ex 6 - (5 >; Arnold, Nathan W Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Gowa, Timothy M Ex 6 - (5 Ex 6 - (5 >; Jenkins, Rebecca L Ex 6 - (5 Ex 6 - (5 >; Sharon Yang Ex 6 - Ex 6 - (5 >; Vivek Ravindranath Ex 6 - (5 Ex 6 - (5 >; Jonathan Quigley Ex 6 - (5 Ex 6 - (5 >; Brock Hankins Ex 6 - Ex 6 - (5 >; Majma, Raphael J Ex 6 - (5 U.S.C. Ex 6 - (5 >; andrewEoarelciv@mailEx Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Zalenski, Alyssa P Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Natalie et al,

I stood down my earlier efforts to troubleshoot with the understanding this issue had been resolved but happy to pick back up again. Adding my colleague Alyssa Zalenski who is the lead on the TravelGov Facebook page.

Can you confirm how the request was initiated? I have cross checked the 4 Department business managers I am an admin on and can confirm we have not received a request I can approve on any of them. I am assuming this request should come to the business manager that owns the relevant Facebook page (for TravelGov it is business ID Ex 4 - (5 U.S.C. but would be helpful for the WhatsApp/Facebook team to confirm.

Feel free to respond to Alyssa and myself directly to troubleshoot.

Mrudula

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C >

Sent: Friday, August 20, 2021 9:39 PM

To: Venigalla, Mrudula Ex 6 - (5 Ex 6 - (5 >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >

Cc: Joe Wheeler <Ex 6 - (5 Ex 6 - (5 >; Chris Cadotte Ex 6 - (5 U.S.C Ex 6 - (5 >; andrew.m.nacin <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C >; Ben Supple Ex 6 - (5 U.S.C. Ex 6 - (5 >; John Maitz <Ex 6 - Ex 6 - (5 >; Emily Snyder <Ex 6 - (5 Ex 6 - (5 >; Patrick Dufour Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 >; Justin Herman <Ex 6 - (5 Ex 6 - (5 >; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Gowa, Timothy M <Ex 6 - (5 Ex 6 - (5 >; Jenkins, Rebecca L Ex 6 - (5 Ex 6 - (5 >; Sharon Yang <Ex 6 - Ex 6 - (5 >; Vivek Ravindranath Ex 6 - (5 U.S.C. Ex 6 - (5 >; Jonathan Quigley <Ex 6 - (5 Ex 6 - (5 >; Brock Hankins Ex 6 - Ex 6 - (5 >; Majma, Raphael J Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; andrewEoarelciv@mailEx Ex 6 - (5 U.S.C. Ex 6 - (5 >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Mrudula and State team - we need someone to approve the OBO request in State's FB biz mgr as soon as possible. We're running into errors that are preventing test messages from being sent.

See instructions for completing this step on >>https://www.facebook.com/business/help/524220081677109?id=2129163877102343<< and also below:

Your BSP will send messages from your WhatsApp business account on behalf of your business. When your BSP sends you a "messaging on behalf of" request, you will receive a notification within Business Manager and by email. To approve this request:

1. Click on the link in your email or log in to business.facebook.com
2. Within Business Manager, click Business Settings.
3. Click Requests.
4. Under Received, find your BSP's request and click Approve.

Thank you!

Natalie

> On Aug 20, 2021, at 1:32 PM, Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5> wrote:
>
> Thanks, Natalie. Waiting to hear back from the FB pages product team, but agree this shouldn't be a blocker to you all starting to send messages out.
>
> We're also exploring the possibility of Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) but working to confirm.
>
> Best,
>
> Ben
>
> ---
>
> **From:** Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec 552(b)(6))>
>
> **Date:** Friday, August 20, 2021 at 10:13 AM
>
> **To:** Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C.>, Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C.>, Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C.>, Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C.>, John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C.>
>
> **Cc:** Emily Snyder <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C.>, Patrick Dufour

[redacted], Justin Herman <[redacted]>, Arnold, Nathan W <[redacted]>, Forgerson, Luke A <[redacted]>, Gowa, Timothy M <[redacted]>, Jenkins, Rebecca L <[redacted]>, Sharon Yang <[redacted]>, Vivek Ravindranath <[redacted]>, Jonathan Quigley <[redacted]>, Brock Hankins <[redacted]>, Majma, Raphael J <[redacted]>, andrew[redacted]oare[redacted]civ@mail[redacted] <[redacted]>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Great. Also, @Ben Supple is confirming for us, but connecting the WA numbers to State's TravelGov FB gets us nothing here. It's also not blocking us sending messages out, so we're going to drop for now. @Venigalla, Mrudula you can connect them whenever you want via the instructions here.

From: Joe Wheele[redacted]

Date: Friday, August 20, 2021 at 12:31 PM

To: "Venigalla, Mrudula" <[redacted]>, "Kates, Natalie M. EOP/OMB" <[redacted]>, Chris Cadotte <[redacted]>, "Nacin, Andrew M. EOP/OMB" <[redacted]>, Ben Supple <[redacted]>

Cc: Emily Snyder <[redacted]>, Patrick Dufour <[redacted]>, John Maitz <[redacted]>, Justin Herman <[redacted]>, "Arnold, Nathan W" <[redacted]>, "Forgerson, Luke A" <[redacted]>, "Gowa, Timothy M" <[redacted]>, "Jenkins, Rebecca L" <[redacted]>, Sharon Yang <[redacted]>, Vivek Ravindranath <[redacted]>, Jonathan Quigley <[redacted]>, Brock Hankins <[redacted]>, "Majma, Raphael J" <[redacted]>, "andrew[redacted]oare[redacted]civ@mail[redacted]" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Mrudula,

On the first question, I can confirm that this has already been completed.

Thanks,

Joe

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >
Sent: Friday, August 20, 2021 8:58 AM
To: Joe Wheeler Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C Ex 6 - (5 >; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 Ex 6 - (5>
Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Patrick Dufour <Ex 6 - (5 Ex 6 - (5>; John Maitz Ex 6 - Ex 6 - (5 >; Justin Herman Ex 6 - (5 Ex 6 - (5 >; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Gowa, Timothy M <Ex 6 - (5 Ex 6 - (5 >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Sharon Yang <Ex 6 - Ex 6 - (5>; Vivek Ravindranath <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Jonathan Quigley Ex 6 - (5 U.S.C. Sec x 6 - (5 >; Brock Hankins <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Majma, Raphael J <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; andrew.oare@mail.Ex <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

+Andy Oare

Please feel free to follow up with me directly but I'm not sure who is best positioned to answer the following technical questions:

- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
    - Where was this request sent?
    - I understand from a previous chain that Twilio set up a business manager with FB Biz ID [Ex 4 - (5 U.S.C. Sec 552(b)(4))] the State Department's name- can I be given access to this?
    - Not sure if I needed to be added to the Twilio backend as well.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.

- In the Facebook backend, I only have the option to enter one WhatsApp Business number for a page. Is there a primary number I should use or am I missing something?

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>
Sent: Friday, August 20, 2021 11:31 AM
To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.CEx 6 - (5>; Chris Cadotte Ex 6 - (5 Ex 6 - (5>; andrew.m.nacin <Ex 6 - (5 U.S.CEx 6 - (5>; Venigalla, Mrudula <Ex 6 - (5 Ex 6 - (5>; Ben Supple Ex 6 - (5 U.S.C Ex 6 - (5>
Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; John Maitz Ex 6 - (5 Ex 6 - (5>; Justin Herman <Ex 6 - Ex 6 - (5>; Arnold, Nathan W <Ex 6 - (5 Ex 6 - (5>; Forgerson, Luke A Ex 6 - (5 Ex 6 - (5>; Gowa, Timothy M Ex 6 - (5 Ex 6 - (5>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Sharon Yang <Ex 6 - Ex 6 - (5>; Vivek Ravindranath <Ex 6 - Ex 6 - (5>; Jonathan Quigley <Ex 6 - (5 Ex 6 - (5>; Brock Hankins <Ex 6 - (5 U.S.C. Ex 6 - (5>; Majma, Raphael J <Ex 6 - (5 Ex 6 - (5>
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks, Natalie.

From WhatsApp's side, All 10 phone numbers are live, in 100k tier, and Official Business Account (green check) approved.

Getting message content will be the **final step.**

Best,

Joe

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.CEx 6 - (5>
Sent: Friday, August 20, 2021 8:28 AM
To: Chris Cadotte <Ex 6 - (5 Ex 6 - (5>; Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C.Ex 6 - (5>; Venigalla, Mrudula <Ex 6 - (5 Ex 6 - (5>; Ben Supple <Ex 6 - (5 Ex 6 - (5>
Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Patrick Dufour <Ex 6 - (5 U.S.C. x 6 - (5>; Joe Wheeler <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; John Maitz <Ex 6 - (5 Ex 6 - (5>; Justin Herman

Ex 6 - (5 Ex 6 - (5 >; Arnold, Nathan W <Ex 6 - (5 Ex 6 - (5 >; Forgerson, Luke A Ex 6 - (5 U.S.C Ex 6 - (5 >; Gowa, Timothy M Ex 6 - (5 Ex 6 - (5 >; Jenkins, Rebecca L Ex 6 - (5 Ex 6 - (5 >; Sharon Yang Ex 6 - Ex 6 - (5>; Vivek Ravindranath Ex 6 - Ex 6 - (5>; Jonathan Quigley Ex 6 - Ex 6 - (5 >; Brock Hankins Ex 6 - Ex 6 - (5>; Raphael Majma Ex 6 - Ex 6 - (5 >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks Chris.

Team - Here are the open items I'm tracking as of this morning. What am I missing and can we work to resolve these asap? We're moving fast so please let the group know if some of these are already done.

- Send Chris a JPG or PNG, 640x640 pixels or larger, square ratio of the logo you want on the WA account. @Venigalla, Mrudula can you help with this? I assume we want the TravelGov logo.
- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
- Get Twilio message content. The content doesn't need to be final yet, just close enough for Twilio to make a message template. From our conversations so far this is a truncated version of the emails already being sent out. Who is best on the federal side to run this down?

From: Chris Cadotte Ex 6 - (5 U.S.C. Sec x 6 - (5 >

Date: Friday, August 20, 2021 at 1:22 AM

To: "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >

Cc: Emily Snyder Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 - (5 >, Ben Supple <Ex 6 - (5 U.S.C. x 6 - (5 >, Patrick Dufour Ex 6 - (5 U.S.C. Sec 552(b)(6)) 6 - (5 >, Joe Wheeler Ex 6 - (5 Ex 6 - (5 >, "Venigalla, Mrudula" <Ex 6 - (5 Ex 6 - (5 >, John Maitz Ex 6 - Ex 6 - (5 >, Justin Herman Ex 6 - (5 Ex 6 - (5 >, "Arnold, Nathan W" Ex 6 - (5 Ex 6 - (5 >, "Forgerson, Luke A" Ex 6 - (5 U.S.C. Sec x 6 - (5 >, "Gowa, Timothy M" 552(b)(6)) <Ex 6 - (5 Ex 6 - (5 >, "Jenkins, Rebecca L" <Ex 6 - (5 Ex 6 - (5 >, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Sharon Yang <Ex 6 - x 6 - (5 >, Vivek Ravindranath <Ex 6 - Ex 6 - (5 >, Jonathan Quigley <Ex 6 - (5 U.S.C. x 6 - (5 >, Brock Hankins

Ex 6 - (5 U.S.C. Ex 6 - (5 >, Raphael Majma <Ex 6 - (5 Ex 6 - (5 >

Subject: [EXTERNAL] Re: WhatsApp/Twilio <> State

Here is a quick snapshot of where we are at. A few of the numbers are showing up with official business account designations and at the 100k messaging tier. The Twilio Ops team will continue to work on this tonight.

<image001.png>

<image002.jpg>

The team needs a few additional details to fill out the WA account profile information.

1. Logo: JPG or PNG, 640x640 pixels or larger, square ratio
2. Business address: this is optional
3. Website: this is optional
4. Email: this is optional
5. Business description: this is optional

Could I also get some example messages so we can get started on submitting templates.

Chris Cadotte
Director Business Development, Messaging

EMAIL Ex 6 - Ex 6 - (5

On Thu, Aug 19, 2021 at 9:24 PM Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C.Ex 6 - (5 Ex > wrote:

Then task force has been having a lot of conversations about Ex 5 DP- (5 U.S.C. Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 I suspect the best option here is to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

At a certain point, this might not actually be a value add over an Ex 5 DP- (5 U.S.C. Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Obviously, we'd also look to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative

On Aug 20, 2021, at 00:15, Emily Snyder <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex > wrote:

Hello Ben,

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Please let me know if you need anything else.

--
Very Respectfully,

Emily Snyder
Air Force Liaison
Defense Digital Service (DDS)
Office of the Secretary of Defense
3A268 Pentagon, Washington D.C.
>>>>>>www.dds.mil<<<<<<;;;;;

C: Ex 6 - (5
DDS: Ex 6 - (5 U.S.C. Sec
NIPR: Ex 6 - (5 U.S.C. Sec
SIPR: Ex 6 - (5 U.S.C. Sec 552(b)(6))
JWICS: Ex 6 - (5 U.S.C. Sec

On Thu, Aug 19, 2021 at 11:41 PM Ben Supple Ex 6 - (5 U.S.C. Ex 6 Ex > wrote:

A few questions from our policy team, as there have bee Ex 5 DP- (5

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process It would be good to understand:

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Many thanks for any guidance here.

Best,

Ben

From: Patrick Dufour <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex>

Date: Thursday, August 19, 2021 at 8:23 PM

To: Joe Wheeler Ex 6 - (5 U.S.C. Sec Ex 6 Ex >

Cc: Chris Cadotte Ex 6 - (5 U.S.C. Ex 6 - Ex >, Ben Supple Ex 6 - (E U.S.C. Ex 6 Ex >, Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - Ex >, John Maitz <Ex 6 - (5 Ex 6 - Ex >, Justin Herman Ex 6 - (5 U.S.C. Ex 6 - Ex >, Arnold, Nathan W <Ex 6 - (5 Ex 6 - Ex >, Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Gowa, Timothy M <Ex 6 - (5 Ex 6 - Ex >, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.CEx 6 - (5 Ex >, Sharon Yang <Ex 6 - (5 Ex 6 Ex >, Vivek Ravindranath <Ex 6 - (5 Ex 6 Ex >, andrew.m.nacin <Ex 6 - (5 U.S.CEx 6 - (5 Ex >, Jonathan Quigley <Ex 6 - (5 Ex 6 - Ex >, Brock Hankins <Ex 6 - (5 Ex 6 - Ex >, Emily Snyder <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >

Subject: Re: WhatsApp/Twilio <> State

Adding in my colleague Emily who will be assisting, too.

Regards,
Patrick Dufour
--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U Ex 6 - (5 U.S.C. Sec Ex 6 - (5

>>>>>https://dds.mil/<<<<<<;;;;;

On Thu, Aug 19, 2021 at 11:21 PM Patrick Dufour <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex> wrote:

> The account SID is Ex 4 - (5 U.S.C. Sec 552(b)(4))
> --
> Patrick Dufour
> Defense Digital Service (DDS)
> Office of the Secretary of Defense (OSD)

U.S. Department of Defense
Pentagon 3A268
(U) [redacted]

>>>>>https://dds.mil/<<<<<<;;;;;

On Thu, Aug 19, 2021 at 11:10 PM Joe Wheeler <[redacted]> wrote:

Hi Patrick and team,

You should have seen a request come through from Twilio to message on your behalf (the "on behalf of" or OBO request). You'll need to accept this request in order for our engineers to continue onboarding.

Thanks,

Joe

Get Outlook for Android

From: Chris Cadotte <[redacted]>
Sent: Thursday, August 19, 2021 7:56:54 PM
To: Patrick Dufo[redacted]>
Cc: Ben Supple[redacted]>; Venigalla, Mrudula [redacted]>; John Maitz [redacted]>; Justin Herman <[redacted]>; Joe Wheeler <[redacted]>; Arnold, Nathan W <[redacted]>; Forgerson, Luke A [redacted]>; Gowa, Timothy M <[redacted]>; Jenkins, Rebecca L <[redacted]>; Natalie M. EOP/OMB Kates <[redacted]>; Sharon Yang [redacted]>; Vivek Ravindranath <[redacted]>; andrew.m.nacin <[redacted]>; Jonathan Quigley [redacted]>; Brock Hankins [redacted]>
Subject: Re: WhatsApp/Twilio <> State

Thanks, Patrick. Do you have the Twilio account ASID so this gets setup in the right place? I'm going to ask my Ops team to create WhatsApp Senders for each one of these numbers.

Chris Cadotte

Director Business Development, Messaging

Error! Filename not specified.

EMAIL ccadotte[redacted]

On Thu, Aug 19, 2021 at 7:49 PM Patrick Dufour [redacted] wrote:

Good afternoon,

A few quick notes, so everyone is on the same page. The Twilio account is procured/operated by DOD through DDS, to support DOS. Another DOD office will have operational control, and use the application we've developed to send out the messages.

I've CC'd Brock (our Deputy GC) who can answer any policy/legal questions from the DOD side. [redacted]

[redacted]

>>>>>https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodd/510587p.PDF?ver=2019-12-04-064448-563<<<<<<

We've purchased 10 USA numbers via our Twilio account.

[redacted]

We will do our best to securely record and store the communications that are sent within our cloud infrastructure. I do not believe we

need Twilio/WhatsApp to record messages on their end in order to fulfill record retention requirements.

Regards,
Patrick Dufour
--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) Ex 6 - (5 U.S.C. Sec Ex 6 - (5

>>>>>https://dds.mil/<<<<<<;;;;;

On Thu, Aug 19, 2021 at 10:23 PM Chris Cadotte Ex 6 - (5 U.S.C. Ex 6 - Ex > wrote:

> Mrudula,
>
> We created the WABA business account under FB Biz ID Ex 4 - (5 U.S.C. . The name on the account will be: United States Department of State.
>
> Are you purchasing a Twilio number, if so can you share the number. So we can associate it with the account.
>
> Chris Cadotte
>
> Director Business Development, Messaging
>
> **Error! Filename not specified.**
>
> EMAIL Ex 6 - (5 U.S.C. x 6 - (5

On Thu, Aug 19, 2021 at 7:21 PM Ben Supple Ex 6 - (5 U.S.C. Ex 6 Ex > wrote:

On #1, we can waive the biz verification requirement. I'll let Twilio address #2 since they would be hosting the API and storing information on your behalf.

Best,

Ben

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >
Date: Thursday, August 19, 2021 at 7:16 PM
To: John Maitz <Ex 6 - Ex 6 - Ex >, Justin Herman <Ex 6 - (5 U.S.C. Ex 6 - Ex >
Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec Ex 6 Ex >, Arnold, Nathan W <Ex 6 - (5 U.S.C Ex 6 - Ex >, Ben Supple <Ex 6 - (5 U.S.C Ex 6 Ex >, Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Gowa, Timothy M <Ex 6 - (5 Ex 6 - Ex >, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.CEx 6 - (5 Ex >, Sharon Yang <Ex 6 - (5 U.S.C. Sec Ex 6 Ex >, Vivek Ravindranath <Ex 6 - (5 Ex 6 Ex >, andrew.m.nacin <Ex 6 - (5 U.S.CEx 6 - (5 Ex >, Chris Cadotte <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Patrick Dufour <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Jonathan Quigley <Ex 6 - (5 U.S.C. Ex 6 - Ex >
Subject: Re: WhatsApp/Twilio <> State

Thanks all for that background. I'll stand by for the phone number.

A few additional questions:

- Has USDS/DDS already created a WhatsApp business account / connected it to a business manager?
    - If you need access to State's business manager, is it still a requirement that the business manager completes the business verification process? Neither of our two business managers have completed business verification. Is there a way to expedite that process?

- We have fairly strict guidance on WhatsApp records retention - Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Our current policy requires all WhatsApp communication to be forwarded to a DOS system within 20 days.

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Apologies for the weedy questions but the answers will help us proactively address concerns we anticipate may be raised.

From: John Maitz <Ex 6 - x 6 - (5 >
Sent: Thursday, August 19, 2021 9:32 PM
To: Justin Herman Ex 6 - (5 Ex 6 - (5 >
Cc: Joe Wheeler Ex 6 - (5 Ex 6 - (5>; Arnold, Nathan W Ex 6 - (5 x 6 - (5 >; Ben Supple <Ex 6 - Ex 6 - (5>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Gowa, Timothy M <Ex 6 - (5 x 6 - (5 >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.C. Sec >; Sharon Yang

<Ex 6 - Ex 6 - (5>; Venigalla, Mrudula
<Ex 6 - (5 Ex 6 - (5>; Vivek Ravindranath
Ex 6 - Ex 6 - (5>; andrew.m.nacin
<Ex 6 - (5 U.S.CEx 6 - (5>; Chris Cadotte
Ex 6 - (5 Ex 6 - (5>; Patrick Dufour
<Ex 6 - (5 Ex 6 - (5>; Jonathan Quigley
Ex 6 - (5 Ex 6 - (5>
Subject: Re: WhatsApp/Twilio <> State

Hi Mrudula,

Adding Jonathan Q from our legal team but for the second point:

Also to help us run the traps with Legal Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Let me know if that helps.

John Maitz

Solutions Engineering

Error! Filename not specified.

MOBILE Ex 6 - (5 U.S.C. Sec

EMAIL Ex 6 - (5 x 6 - (5

On Thu, Aug 19 2021 at 9:19 PM, Justin Herman <Ex 6 - (5 x 6 - (5 > wrote:

+ John Maitz, Twilio

On Thu, Aug 19, 2021 at 8:50 PM Joe Wheeler Ex 6 - (5 x 6 - (5 > wrote:

Hi Mrudula,

For connecting to the WhatsApp Business Account to Facebook Page, please see instructions here.

@Justin Herman @Chris Cadotte can you please weigh in on the second question? In the meantime, I can share WhatsApp's privacy policy that has some helpful background as well.

Thanks,

Joe

From: Venigalla, Mrudula <Ex 6 - (5 Ex 6 - (5 >
Sent: Thursday, August 19, 2021 5:19 PM
To: Ben Supple <Ex 6 - (5 Ex 6 - (5>; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C Ex 6 - (5 >; Justin Herman <Ex 6 - (5 Ex 6 - (5 >
Cc: andrew.m.nacin <Ex 6 - (5 U.S.C Ex 6 - (5 >; Jenkins, Rebecca L <Ex 6 - (5 Ex 6 - (5 >; Arnold, Nathan W <Ex 6 - (5 Ex 6 - (5 >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >; Gowa, Timothy M <Ex 6 - (5 Ex 6 - (5 >; patrick.dufour@dds Ex <Ex 6 - (5 Ex 6 - (5>; Ex 6 - (5 Ex 6 - (5 <Ex 6 - (5 Ex 6 - (5 >; Vivek R <Ex 6 - Ex 6 - (5>; Joe Wheeler <Ex 6 - (5 U.S.C. Sec Ex 6 - (5>; Sharon Yang <Ex 6 - Ex 6 - (5>
Subject: Re: WhatsApp/Twilio <> State

+Sharon Yang

Thank you - can you confirm on the technical/Facebook side what you might need to connect the WhatsApp business account to a Facebook page?

Also to help us run the traps with Legal - Ex 5 DP- (5 Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Thanks!

Mrudula

Mrudula Venigalla (she/her)

Division Chief | Digital Strategy and Training

Office of Global Social Media

U.S. Department of State

Bureau of Global Public Affairs

Ex 6 - (5 U.S.C. Ex 6 - (5

Error! Filename not specified.

From: Ben Supple <Ex 6 - (5 Ex 6 - (5>

Sent: Thursday, August 19, 2021 8:14 PM

To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec >; Justin Herman <Ex 6 - (5 x 6 - (5 >; Venigalla, Mrudula <Ex 6 - (5 x 6 - (5 >

Cc: andrew.m.nacin <Ex 6 - (5 U.S.C. Sec >; Jenkins, Rebecca L <Ex 6 - (5 x 6 - (5 >; Arnold, Nathan W <Ex 6 - (5 x 6 - (5 >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Ex 6 - (5 >; Gowa, Timothy M

Ex 6 - (5 U.S.C. Ex 6 - (5 >; patrick dufour@dds Ex
<Ex 6 - (5 U.S.C. Sec >; ccadotte@twilio Ex
<Ex 6 - (5 U.S.C. >; Vivek Ravindranath
<Ex 6 - Ex 6 - (5>; Joe Wheeler <Ex 6 - (5 Ex 6 - (5>
Subject: Re: WhatsApp/Twilio <> State

+ Joe

Good news. Looks like we can allow list the account to enable us to move fast. Onward!

Look forward to working with you all on the implementation details.

Best,

ben

From: Kates, Natalie M. EOP/OMB
<Ex 6 - (5 U.S.CEx 6 - (5 Ex >
Date: Thursday, August 19, 2021 at 5:01 PM
To: Ben Supple <Ex 6 - (5 U.S.C. Ex 6 Ex >, Justin Herman <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >
Cc: Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C.Ex 6 - (5 Ex >, Jenkins, Rebecca L <Ex 6 - (5 Ex 6 - Ex >, Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Forgerson, Luke A

Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >, Gowa, Timothy M <Ex 6 - (5 Ex 6 - Ex >, patrick.dufour@dds Ex <Ex 6 - (5 Ex 6 - Ex >, ccadotte@twilio Ex <Ex 6 - (5 Ex 6 - Ex >, Vivek Ravindranath <Ex 6 - (5 Ex 6 Ex >

Subject: WhatsApp/Twilio <> State

Team -

It looks like we'll likely connect the new WA business account to the /travelgov Facebook page. Mrudula is the account manager for that and can help us get this set up.

State team, can you confirm when that's final? Thanks!
Natalie

--

Justin Herman

Global Head of Public Sector

Error! Filename not specified.

EMAIL Ex 6 - (5 U.S.C. Ex 6 - (5

TWITTER @justinherman

RE: HOLD for Facebook/WA account linking

From "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 >

:

To: "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, Julia Eisman <Ex 6 - (5 U.S.C. >, Joe Wheeler <Ex 6 - (5 U.S.C. >, Rebecca Williams <Ex 6 - (5 U.S.C. Sec>, "Dempsey, Jay H. (CDC/OD/OADC)" Ex 6 - (5 >, Chris Cadotte <Ex 6 - (5 U.S.C. >, Kate Rasnick <Ex 6 - (5 U.S.C. >, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >, Carrie Adams <Ex 6 - (5 U.S.C. >, "Crawford, Carol EOP" <Ex 6 - (5 >,Ex 6 - (5 U.S.C.

Date: Mon, 23 Aug 2021 16:55:30 -0400

Hi Everyone,

Chiming in as Jay is OOO- I checked our Facebook Business profile and do not see a connection between it and WhatsApp.

Kathleen

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Sent: Friday, August 20, 2021 4:23 PM

To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec ; Julia Eisman <Ex 6 - (5 U.S.C. >; Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Rebecca Williams <Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec>; Kate Rasnick <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Carrie Adams <Ex 6 - (5 U.S.C. >; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 >; Layton, Kathleen (CDC/OD/OADC) <Ex 6 - (5 >; Ex 6 - (5

Subject: Re: HOLD for Facebook/WA account linking

Thanks all! Next step to get this resolved:

- Chris to look into why a request came through to Twilio admin platform
- Ben to put in help desk ticket for why Facebook Business Manager thinks our WhatsApp number doesn't have a WA account tied to it.
- Carrie to let us know which email address the confirmation email from CDC Espanol page is getting sent.
- Jay to let us know if the accounts magically get connected.

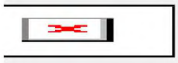
From: Natalie[redacted]Kates@omb[redacted]

When: 4:00 PM - 4:30 PM August 20, 2021

Subject: HOLD for Facebook/WA account linking

Location:

>https://pitc.zoomgov.com/j/16177548702?pwd=aFNUSnB6d3lMSlFnVVBZc2lXQWhpQT09<



Hi there,

Natalie Kates is inviting you to a scheduled ZoomGov meeting.

Join Zoom Meeting

One tap mobile: [redacted]

Meeting URL: [redacted]

Meeting ID: [redacted]

Passcode: [redacted]

Join by Telephone

For higher quality, dial a number based on your current location.

Dial: [redacted]

Meeting ID: [redacted]

Passcode: [redacted]

International numbers

Join from an H.323/SIP room system

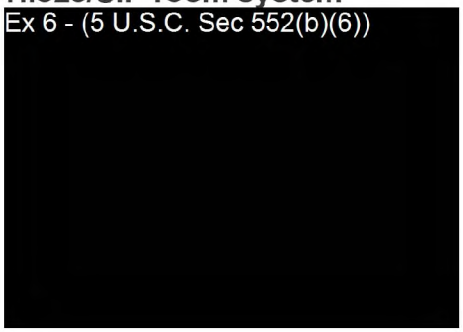
H.323:

Meeting ID:

Passcode:

SIP:

Passcode:



Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

From: Ben Supple <Ex 6 - (5 U.S.C. Sec

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 Ex 6 - (5 >

Date: Mon, 23 Aug 2021 11:02:10 -0400

Hi Natalie,

Hope you had a good weekend. Can you please give me a buzz when you have a sec? Ex 5 DP- (5

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Best,

Ben

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >

Date: Friday, August 20, 2021 at 7:47 PM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec

Cc: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec Forgerson, Luke A Ex 6 - (5 U.S.C. Sec 552(b)(6)), Chris Cadotte <Ex 6 - (5 U.S.C. Sec Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 U.S.C. >, Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6)) John Maitz <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Emily Snyder <Ex 6 - (5 U.S.C. Sec , Patrick Dufour <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Justin Herman <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec Gowa, Timothy M Ex 6 - (5 U.S.C. Sec 552(b)(Ex 6 - (5 U.S.C. Sec Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec , Sharon Yang 552(b)(6)) Vivek Ravindranath <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Jonathan Quigley Ex 6 - (5 U.S.C. Sec Brock Hankins Ex 6 - (5 U.S.C. , Majma, Raphael J Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. Sec 552(b)(6)) Zalenski, Alyssa P Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Wonderful- thanks all!

On Aug 20, 2021, at 10:31 PM, Joe Wheeler <Ex 6 - (5 U.S.C. Sec> wrote:

Hi all,

Our engineers have set the status to approved, and you shouldn't be getting the error anymore.

Please feel free to reach out to me directly.

Thanks,
Joe

Get Outlook for Android

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec>
Sent: Friday, August 20, 2021 7:25:43 PM
To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec>
Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6)) andrew.m.nacin <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C. John Maitz <Ex 6 - (5 U.S.C. Emily Snyder <Ex 6 - (5 U.S.C. Sec Patrick Dufour <Ex 6 - (5 U.S.C. Sec Justin Herman <Ex 6 - (5 U.S.C. Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec Gowa, Timothy M <Ex 6 - (5 U.S.C. Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec Sharon Yang <Ex 6 - (5 ; Vivek Ravindranath <Ex 6 - (5 Sec 552(b)(6)) ; Jonathan Quigley <Ex 6 - (5 U.S.C. ; Brock Hankins <Ex 6 - (5 Majma, Raphael <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. Sec <Ex 6 - (5 U.S.C. Sec Zalenski, Alyssa P <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Natalie et al,

I stood down my earlier efforts to troubleshoot with the understanding this issue had been resolved but happy to pick back up again. Adding my colleague Alyssa Zalenski who is the lead on the TravelGov Facebook page.

Can you confirm how the request was initiated? I have cross checked the 4 Department business managers I am an admin on and can confirm we have not received a request I can approve on any of them. I am assuming this request should come to the business manager that owns the relevant Facebook page (for TravelGov it is business ID [redacted] but would be helpful for the WhatsApp/Facebook team to confirm.

Feel free to respond to Alyssa and myself directly to troubleshoot.

Mrudula

From: Kates, Natalie M. EOP/OMB <[redacted]>
Sent: Friday, August 20, 2021 9:39 PM
To: Venigalla, Mrudula [redacted] Forgerson, Luke A [redacted]
Cc: Joe Wheeler [redacted] Chris Cadotte [redacted] andrew.m.nacin [redacted] Ben Supple [redacted] John Maitz [redacted] Emily Snyder [redacted] Patrick Dufour [redacted] Justin Herman [redacted] Arnold, Nathan W [redacted] Gowa, Timothy M [redacted] Jenkins, Rebecca L [redacted] Sharon Yang [redacted] Vivek Ravindranath [redacted] Jonathan Quigley [redacted] Brock Hankins [redacted] Majma, Raphael J [redacted]
Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Mrudula and State team - we need someone to approve the OBO request in State's FB biz mgr as soon as possible. We're running into errors that are preventing test messages from being sent.

See instructions for completing this step on >>https://www.facebook.com/business/help/524220081677109?id=2129163877102343<< and also below:

Your BSP will send messages from your WhatsApp business account on behalf of your business. When your BSP sends you a "messaging on behalf of" request, you will receive a notification within Business Manager and by email. To approve this request:

1. Click on the link in your email or log in to business.facebook.com
2. Within Business Manager, click Business Settings.
3. Click Requests.
4. Under Received, find your BSP's request and click Approve.

Thank you!
Natalie

On Aug 20, 2021, at 1:32 PM, Ben Supple <Ex 6 - (5 U.S.C.> wrote:

Thanks, Natalie. Waiting to hear back from the FB pages product team, but agree this shouldn't be a blocker to you all starting to send messages out.

We're also exploring the possibility of Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) , but working to confirm.

Best,

Ben

From: Kates, Natalie M. EOP/OMB Ex 6 - (5 U.S.C. Sec x 6 - (5 U.S.C. >

Date: Friday, August 20, 2021 at 10:13 AM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >, Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >, Chris Cadotte <Ex 6 - (5 U.S.C. Sec >, Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >, Ben Supple E Ex 6 - (5 U.S.C. 5 , John Maitz <Ex 6 - (5 U.S.C. Sec

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec , Patrick Dufour Ex 6 - (5 U.S.C. Sec 5 Ex 6 - (5 U.S.C. Sec >, Justin Herman <Ex 6 - (5 U.S.C. Sec , Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec >, Forgerson, Luke A Ex Ex 6 - (5 U.S.C. Sec >, Gowa, Timothy M <Ex 6 - (5 U.S.C. Sec >, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec >, Sharon Yang <Ex 6 - (5 U.S.C. >, Vivek Ravindranath <Ex 6 - (5 U.S.C. >, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec >, Brock Hankins <Ex 6 - (5 U.S.C. >, Majma, Raphael J <Ex 6 - (5 U.S.C. Sec >, Ex 6 - (5 U.S.C. Sec 552(b)(6))

<[redacted]>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Great. Also, @Ben Supple is confirming for us, but connecting the WA numbers to State's TravelGov FB gets us nothing here. It's also not blocking us sending messages out, so we're going to drop for now. @Venigalla, Mrudula you can connect them whenever you want via the instructions here.

From: Joe Wheeler <[redacted]>

Date: Friday, August 20, 2021 at 12:31 PM

To: "Venigalla, Mrudula" <[redacted]>, "Kates, Natalie M. EOP/OMB" <[redacted]>, Chris Cadotte <[redacted]>, "Nacin, Andrew M. EOP/OMB" <[redacted]>, Ben Supple <[redacted]>

Cc: Emily Snyder <[redacted]>, Patrick Dufour <[redacted]>, John Maitz <[redacted]>, Justin Herman <[redacted]>, "Arnold, Nathan W" <[redacted]>, "Forgerson, Luke A" <[redacted]>, "Gowa, Timothy M" <[redacted]>, "Jenkins, Rebecca L" <[redacted]>, Sharon Yang <[redacted]>, Vivek Ravindranath <[redacted]>, Jonathan Quigley <[redacted]>, Brock Hankins <[redacted]>, "Majma, Raphael J" <[redacted]>, "[redacted]" <[redacted]>

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Hi Mrudula,

On the first question, I can confirm that this has already been completed.

Thanks,

Joe

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >

Sent: Friday, August 20, 2021 8:58 AM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Chris Cadotte <Ex 6 - (5 U.S.C. >; andrew.m.nacin <Ex 6 - (5 >; Ben Supple <Ex 6 - (5 U.S.C>

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec >; John Maitz <Ex 6 - (5 U.S.C. >; Justin Herman <Ex 6 - (5 U.S.C. >; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M <Ex 6 - (5 U.S.C. >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec >; Sharon Yang <Ex 6 - (5 >; Vivek Ravindranath <Ex 6 - (5 >; Jonathan Quigley <Ex 6 - (5 U.S.C. >; Brock Hankins <Ex 6 - (5 >; Majma, Raphael J <Ex 6 - (5 U.S.C. >; Ex 6 - (5 U.S.C. Sec <Ex 6 - (5 U.S.C. Sec >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

+Andy Oare

Please feel free to follow up with me directly but I'm not sure who is best positioned to answer the following technical questions:

- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
  - Where was this request sent?
  - I understand from a previous chain that Twilio set up a business manager with Ex 4 - (5 U.S.C. Sec n the State Department's name- can I be given access to this?
  - Not sure if I needed to be added to the Twilio backend as well.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
  - In the Facebook backend, I only have the option to enter one WhatsApp Business number for a page. Is there a primary number I should use or am I missing something?

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>

Sent: Friday, August 20, 2021 11:31 AM

To: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Chris Cadotte <Ex 6 - (5 U.S.C. >; andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C.>

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec >; John Maitz <Ex 6 - (5 U.S.C. >; Justin Herman <Ex 6 - (5 U.S.C. >; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Gowa, Timothy M

<Ex 6 - (5 U.S.C. >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec >; Sharon Yang <Ex 6 - (5 >; Vivek Ravindranath <Ex 6 - (5 >; Jonathan Quigley <Ex 6 - (5 U.S.C. >; Brock Hankins <Ex 6 - (5 >; Majma, Raphael J <Ex 6 - (5 U.S.C. >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks, Natalie.

From WhatsApp's side, All 10 phone numbers are live, in 100k tier, and Official Business Account (green check) approved.

Getting message content will be the **final step**.

Best,

Joe

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C Sec 552(b)(6)) Ex 6 - (5 >

Sent: Friday, August 20, 2021 8:28 AM

To: Chris Cadotte <Ex 6 - (5 U.S.C. >; Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C Sec 552(b)(6)) Ex 6 - (5 >; Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C >

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec >; Patrick Dufour <Ex 6 - (5 U.S.C. Sec >; Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; John Maitz <Ex 6 - (5 U.S.C. >; Justin Herman <Ex 6 - (5 U.S.C. >; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec >; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M <Ex 6 - (5 U.S.C. >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec >; Sharon Yang <Ex 6 - (5 >; Vivek Ravindranath <Ex 6 - (5 >; Jonathan Quigley <Ex 6 - (5 U.S.C. >; Brock Hankins <Ex 6 - (5 >; Raphael Majma <Ex 6 - (5 U.S.C. >

Subject: Re: [EXTERNAL] Re: WhatsApp/Twilio <> State

Thanks Chris.

Team - Here are the open items I'm tracking as of this morning. What am I missing and can we work to resolve these asap? We're moving fast so please let the group know if some of these are already done.

- Send Chris a JPG or PNG, 640x640 pixels or larger, square ratio of the logo you want on the WA account. @Venigalla, Mrudula can you help with this? I assume we want the TravelGov logo.
- Accept Twilio's request to message on its behalf @Venigalla, Mrudula.
- Connect the WA numbers in yellow below to the State TravelGov FB page. @Venigalla, Mrudula.
- Get Twilio message content. The content doesn't need to be final yet, just close enough for Twilio to make a message template. From our conversations so far this is a truncated version of the emails already being sent out. Who is best on the federal side to run this down?

From: Chris Cadotte <Ex 6 - (5 U.S.C. Sec >

Date: Friday, August 20, 2021 at 1:22 AM

To: "Nacin, Andrew M. EOP/OMB" <Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. >

Cc: Emily Snyder <Ex 6 - (5 U.S.C. Sec >, Ben Supple <Ex 6 - (5 U.S.C. >, Patrick Dufour <Ex 6 - (5 U.S.C. Sec >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec >, "Venigalla, Mrudula" <Ex 6 - (5 U.S.C. Sec >, John Maitz <Ex 6 - (5 U.S.C. Sec >, Justin Herman <Ex 6 - (5 U.S.C. Sec >, "Arnold, Nathan W" <Ex 6 - (5 U.S.C. Sec >, "Forgerson, Luke A" <Ex 6 - (5 U.S.C. Sec >, "Gowa, Timothy M" <Ex 6 - (5 U.S.C. Sec >, "Jenkins, Rebecca L" <Ex 6 - (5 U.S.C. Sec >, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6) 6 - (5 U.S.C. >, Sharon Yang <Ex 6 - (5 U.S.C. >, Vivek Ravindranath <Ex 6 - (5 U.S.C. >, Jonathan Quigley <Ex 6 - (5 U.S.C. Sec >, Brock Hankins <Ex 6 - (5 U.S.C. >, Raphael Majma <Ex 6 - (5 U.S.C. Sec >

Subject: [EXTERNAL] Re: WhatsApp/Twilio <> State

Here is a quick snapshot of where we are at. A few of the numbers are showing up with official business account designations and at the 100k messaging tier. The Twilio Ops team will continue to work on this tonight.
<image001.png>
<image002.jpg>

The team needs a few additional details to fill out the WA account profile information.

1. Logo: JPG or PNG, 640x640 pixels or larger, square ratio
2. Business address: this is optional
3. Website: this is optional
4. Email: this is optional

5. Business description: this is optional

Could I also get some example messages so we can get started on submitting templates.

Chris Cadotte
Director Business Development, Messaging

EMAIL Ex 6 - (5 U.S.C.

On Thu, Aug 19, 2021 at 9:24 PM Nacin, Andrew M. EOP/OMB <Ex 6 - (5 U.S.C. Ex 6 - (5 Ex > wrote:

Then task force has been having a lot of conversations about Ex 5 DP- (5 U.S.C. Sec Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

suspect the best option here is to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

At a certain point, this might not actually be a value add over Ex 5 DP- (5 U.S.C. Sec Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Obviously, we'd also look to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative

On Aug 20, 2021, at 00:15, Emily Snyder <Ex 6 - (5 U.S.C. Ex > wrote:

Hello Ben,

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Please let me know if you need anything else.

--
Very Respectfully,

Emily Snyder
Air Force Liaison
Defense Digital Service (DDS)
Office of the Secretary of Defense
3A268 Pentagon, Washington D.C.
>>>>>>www.dds.mil<<<<<<;;;;;

C: 202-924-6595
DDS: [redacted]
NIPR: [redacted]
SIPR:
JWICS

On Thu, Aug 19, 2021 at 11:41 PM Ben Supple <[redacted]> wrote:

A few questions from our policy team, as there have been [redacted] It would be good to understand:

[redacted]

Many thanks for any guidance here.

Best,

Ben

From: Patrick Dufour <[redacted]>

Date: Thursday, August 19, 2021 at 8:23 PM

To: Joe Wheeler <[redacted]>

Cc: Chris Cadotte <[redacted]>, Ben Supple <[redacted]>, Venigalla, Mrudula <[redacted]>, John Maitz <[redacted]>, Justin Herman <[redacted]>, Arnold, Nathan W <[redacted]>, Forgerson, Luke A <[redacted]>, Gowa, Timothy M <[redacted]>, Jenkins, Rebecca L <[redacted]>, Natalie M. EOP/OMB Kates <[redacted]>, Sharon Yang <[redacted]>,

Vivek Ravindranath <Ex 6 - (5 Ex>, andrew.m.nacin <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex>, Jonathan Quigley <Ex 6 - (5 Ex>, Brock Hankins <Ex 6 - (5 Ex>, Emily Snyder <Ex 6 - (5 U.S.C. Ex>

Subject: Re: WhatsApp/Twilio <> State

Adding in my colleague Emily who will be assisting, too.

Regards,
Patrick Dufour

--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense
Pentagon 3A268
(U) Ex 6 - (5 U.S.C. Sec

>>>>>https://dds.mil/<<<<<<;;;;;

On Thu, Aug 19, 2021 at 11:21 PM Patrick Dufour <Ex 6 - (5 U.S.C. Ex> wrote:

> The account SID is Ex 4 - (5 U.S.C. Sec 552(b)(4))
>
> --
> Patrick Dufour
> Defense Digital Service (DDS)
> Office of the Secretary of Defense (OSD)
> U.S. Department of Defense
> Pentagon 3A268
> (U) Ex 6 - (5 U.S.C. Sec
>
> >>>>>https://dds.mil/<<<<<<;;;;;
>
> On Thu, Aug 19, 2021 at 11:10 PM Joe Wheeler <Ex 6 - (5 U.S.C. Ex> wrote:
>
> > Hi Patrick and team,

You should have seen a request come through from Twilio to message on your behalf (the "on behalf of" or OBO request). You'll need to accept this request in order for our engineers to continue onboarding.

Thanks,

Joe

Get Outlook for Android

From: Chris Cadotte <Ex 6 - (5 U.S.C. >
Sent: Thursday, August 19, 2021 7:56:54 PM
To: Patrick Dufour <Ex 6 - (5 U.S.C. Sec >
Cc: Ben Supple <Ex 6 - (5 U.S.C.>; Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec >; John Maitz <Ex 6 - (5 U.S.C. >; Justin Herman <Ex 6 - (5 U.S.C. >; Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M <Ex 6 - (5 U.S.C. >; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec >; Natalie M. EOP/OMB Kates Ex 6 - (5 U.S.C. Ex 6 - (5 >; Sharon Yang <Ex 6 - (5 >; Vivek Ravindranath <Ex 6 - (5 >; andrew.m.nacin Ex 6 - (5 U.S.C. < 6 - (5 >; Jonathan Quigley <Ex 6 - (5 U.S.C. >; Sec 552(b)(6))
Brock Hankins <Ex 6 - (5 >
Subject: Re: WhatsApp/Twilio <> State

Thanks, Patrick. Do you have the Twilio account ASID so this gets setup in the right place? I'm going to ask my Ops team to create WhatsApp Senders for each one of these numbers.

Chris Cadotte
Director Business Development, Messaging

Error! Filename not specified.

EMAIL Ex 6 - (5 U.S.C.

On Thu, Aug 19, 2021 at 7:49 PM Patrick Dufour <Ex 6 - (5 U.S.C. Ex> wrote:

Good afternoon,

A few quick notes, so everyone is on the same page. The Twilio account is procured/operated by DOD through DDS, to support DOS. Another DOD office will have operational control, and use the application we've developed to send out the messages.

I've CC'd Brock (our Deputy GC) who can answer any policy/legal questions from the DOD side. Ex 5 DP- (5 U.S.C. Sec 552(b)(5))
Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

>>>>>https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodd/510587p.PDF?ver=2019-12-04-064448-563<<<<<<

We've purchased 10 USA numbers via our Twilio account.

Ex 6 - (5 U.S.C. Sec 552(b)(6))

We will do our best to securely record and store the communications that are sent within our cloud infrastructure. I do not believe we need Twilio/WhatsApp to record messages on their end in order to fulfill record retention requirements.

Regards,
Patrick Dufour

--
Patrick Dufour
Defense Digital Service (DDS)
Office of the Secretary of Defense (OSD)
U.S. Department of Defense

Pentagon 3A268
(U) Ex 6 - (5 U.S.C. Sec

>>>>>https://dds.mil/<<<<<<;;;;;

On Thu, Aug 19, 2021 at 10:23 PM Chris Cadotte <Ex 6 - (5 Ex> wrote:

Mrudula,

We created the WABA business account under FB Biz ID Ex 4 - (5 U.S.C. The name on the account will be: United States Department of State.

Are you purchasing a Twilio number, if so can you share the number. So we can associate it with the account.

Chris Cadotte

Director Business Development, Messaging

Error! Filename not specified.

EMAIL Ex 6 - (5 U.S.C.

On Thu, Aug 19, 2021 at 7:21 PM Ben Supple <Ex 6 - (5 Ex> wrote:

On #1, we can waive the biz verification requirement. I'll let Twilio address #2 since they would be hosting the API and storing information on your behalf.

Best,

Ben

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Ex >

Date: Thursday, August 19, 2021 at 7:16 PM

To: John Maitz <Ex 6 - (5 Ex >, Justin Herman <Ex 6 - (5 Ex >

Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Ex >, Arnold, Nathan W <Ex 6 - (5 U.S.C. Ex >, Ben Supple <Ex 6 - (5 Ex >, Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec Ex >, Gowa, Timothy M <Ex 6 - (5 U.S.C. Ex >, Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Ex >, Natalie M. EOP/OMB Kates <Ex 6 - (5 U.S.C Ex 6 - (5 Ex >, Sharon Yang <Ex 6 - (5 Ex >, Vivek Ravindranath <Ex 6 - (5 Ex >, andrew.m.nacin <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 Ex >, Chris Cadotte <Ex 6 - (5 Ex >, Patrick Dufour <Ex 6 - (5 U.S.C. Ex >, Jonathan Quigley <Ex 6 - (5 Ex >

Subject: Re: WhatsApp/Twilio <> State

Thanks all for that background. I'll stand by for the phone number.

A few additional questions:

- Has USDS/DDS already created a WhatsApp business account / connected it to a business manager?
    - If you need access to State's business manager, is it still a requirement that the business manager completes the business verification process? Neither of our two business managers have completed business verification. Is there a way to expedite that process?

- We have fairly strict guidance on WhatsApp records retention Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Ex 5 DP- (5 U.S.C. Sec Our current policy requires all WhatsApp communication to be forwarded to a DOS system within 20 days.

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Apologies for the weedy questions but the answers will help us proactively address concerns we anticipate may be raised.

From: John Maitz <Ex 6 - (5 U.S.C.
Sent: Thursday, August 19, 2021 9:32 PM
To: Justin Herman <Ex 6 - (5 U.S.C.
Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec>; Ben Supple <Ex 6 - (5 U.S.C.>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec>; Gowa, Timothy M <Ex 6 - (5 U.S.C.>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec>; Natalie M. EOP/OMB Kates Ex 6 - (5 U.S.C. x 6 - (5>; Sharon Yang <Ex 6 - (5>; Sec 552(b)(6)) Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec>; Vivek Ravindranath <Ex 6 - (5>; andrew.m.nacin Ex 6 - (5 U.S.C. 6 - (5>; Chris Cadotte Sec 552(b)(6)) <Ex 6 - (5 U.S.C.>; Patrick Dufour <Ex 6 - (5 U.S.C. Sec>; Jonathan Quigley <Ex 6 - (5 U.S.C.>
Subject: Re: WhatsApp/Twilio <> State

Hi Mrudula,

Adding Jonathan Q from our legal team but for the second point:

Also to help us run the traps with Legal - Ex 5 DP- (5 U.S.C. Sec 552(b)(5))

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Let me know if that helps.

John Maitz

Solutions Engineering

Error! Filename not specified.

MOBILE Ex 6 - (5 U.S.C. Sec 552(b)(6))

EMAIL Ex 6 - (5

On Thu, Aug 19 2021 at 9:19 PM, Justin Herman <Ex 6 - (5 U.S.C. > wrote:

+ John Maitz, Twilio

On Thu, Aug 19, 2021 at 8:50 PM Joe Wheeler <Ex 6 - (5 U.S.C. Sec> wrote:

Hi Mrudula,

For connecting to the WhatsApp Business Account to Facebook Page, please see instructions here.

@Justin Herman @Chris Cadotte can you please weigh in on the second question? In the meantime, I can share WhatsApp's privacy policy that has some helpful background as well.

Thanks,

Joe

From: Venigalla, Mrudula <Ex 6 - (5 U.S.C. Sec>
Sent: Thursday, August 19, 2021 5:19 PM
To: Ben Supple <Ex 6 - (5 U.S.C.>; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) x 6 - (5>; Justin Herman <Ex 6 - (5 U.S.C.>
Cc: andrew.m.nacin Ex 6 - (5 U.S.C. Ex 6 - (5>; Jenkins, Rebecca L <Ex 6 - (5 U.S.C. Sec>; Arnold, Nathan W <Ex 6 - (5 U.S.C. Sec>; Forgerson, Luke A <Ex 6 - (5 U.S.C. Sec>; Gowa, Timothy M

<Ex 6 - (5 U.S.C. >; Ex 6 - (5 U.S.C. Sec
<Ex 6 - (5 U.S.C. Sec >; Ex 6 - (5 U.S.C.
<Ex 6 - (5 U.S.C. >; Vivek Ravindranath <Ex 6 - (5 >;
Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Sharon Yang
<Ex 6 - (5 >
Subject: Re: WhatsApp/Twilio <> State

+Sharon Yang

Thank you - can you confirm on the technical/Facebook side what you might need to connect the WhatsApp business account to a Facebook page?

Also to help us run the traps with Legal -Ex 5 DP- (5 U.S.C.
Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Thanks!

Mrudula

Mrudula Venigalla (she/her)

Division Chief | Digital Strategy and Training

Office of Global Social Media

U.S. Department of State

Bureau of Global Public Affairs

Ex 6 - (5 U.S.C.

Error! Filename not specified.

From: Ben Supple <Ex 6 - (5 U.S.C.>
Sent: Thursday, August 19, 2021 8:14 PM
To: Kates, Natalie M. EOP/OMB
Ex 6 - (5 U.S.C. x 6 - (5 >; Justin Herman
<Ex 6 - (5 U.S.C. >; Venigalla, Mrudula
<Ex 6 - (5 U.S.C. Sec >
Cc: andrew.m.nacin <Ex 6 - (5 U.S.C. Ex 6 - (5 >; Jenkins,
Rebecca L <Ex 6 - (5 U.S.C. Sec >; Arnold, Nathan W
<Ex 6 - (5 U.S.C. Sec>; Forgerson, Luke A
<Ex 6 - (5 U.S.C. Sec >; Gowa, Timothy M
<Ex 6 - (5 U.S.C. >; Ex 6 - (5 U.S.C. Sec
<Ex 6 - (5 U.S.C. Sec >; Ex 6 - (5 U.S.C.
<Ex 6 - (5 U.S.C. >; Vivek Ravindranath <Ex 6 - (5 >;
Joe Wheeler <Ex 6 - (5 U.S.C. Sec>
Subject: Re: WhatsApp/Twilio <> State

+ Joe

Good news. Looks like we can allow list the account to enable us to move fast. Onward!

Look forward to working with you all on the implementation details.

Best,

ben

From: Kates, Natalie M. EOP/OMB
<Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex >
Date: Thursday, August 19, 2021 at 5:01 PM
To: Ben Supple <Ex 6 - (5 Ex >, Justin Herman
<Ex 6 - (5 Ex >, Venigalla, Mrudula
<Ex 6 - (5 U.S.C. Ex >
Cc: Nacin, Andrew M. EOP/OMB
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex >, Jenkins, Rebecca L
<Ex 6 - (5 U.S.C. Ex >, Arnold, Nathan W
<Ex 6 - (5 U.S.C. Ex >, Forgerson, Luke A
<Ex 6 - (5 U.S.C. Sec Ex >, Gowa, Timothy M
<Ex 6 - (5 U.S.C. Ex >, Ex 6 - (5 U.S.C. Ex
<Ex 6 - (5 U.S.C. Ex >, Ex 6 - (5 Ex
<Ex 6 - (5 Ex >, Vivek Ravindranath
<Ex 6 - (5 Ex >
Subject: WhatsApp/Twilio <> State

Team -

It looks like we'll likely connect the new WA business account to the /travelgov Facebook page. Mrudula is the account manager for that and can help us get this set up.

State team, can you confirm when that's final? Thanks!
Natalie

--

Justin Herman

Global Head of Public Sector

Error! Filename not specified.

EMAIL Ex 6 - (5 U.S.C.

TWITTER Ex 6 - (5 U.S.C. Sec 552(b)(6))

Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

From "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C.Ex 6 - (5 Sec 552(b)(6))>
:
To: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Layton, Kathleen (CDC/OD/OADC)" Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Dragoiu, Georgeta (HHS/ASPA)" Ex 6 - (5 U.S.C. Sec Julia Eisman Ex 6 - (5 U.S.C. Sec >, Joe Wheeler Ex 6 - (5 U.S.C. Sec >, Rebecca Williams <Ex 6 - (5 U.S.C. Sec >, "Dempsey, Jay H. (CDC/OD/OADC)" Ex 6 - (5 >, Chris Cadotte Ex 6 - (5 U.S.C. Sec>, Kate Rasnick <Ex 6 - (5 U.S.C. Sec>, Carrie Adams Ex 6 - (5 U.S.C. Sec >, "Crawford, Carol EOP" <Ex 6 - (5 >, Kyungeun Park Ex 6 - (5 U.S.C. Sec 552(b)(6))
Date: Tue, 24 Aug 2021 23:30:55 -0400

I love that idea Airton, thank you!

From: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec

Date: Monday, August 23, 2021 at 8:10 PM

To: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >, "Dragoiu, Georgeta (HHS/ASPA)" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Julia Eisman Ex 6 - (5 U.S.C. Sec, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ebecca Williams Ex 6 - (5 U.S.C. Sec >, "Dempsey, Jay H. (CDC/OD/OADC)" Ex 6 - (5 U.S.C. Sec 552(b)(6)), Chris Cadotte Ex 6 - (5 U.S.C. Sec, Kate Rasnick Ex 6 - (5 U.S.C. Sec, Carrie Adams <Ex 6 - (5 U.S.C. Sec "Crawford, Carol EOP" Ex 6 - (5 U.S.C. Sec 552(b)(6)) Kyungeun Park Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Thank you Kathleen,

Confirming receipt, we should have more here by tomorrow but this is a helpful update for our team,
We're also exploring if there is a technical path that could allow us to manually connect these on our end as well, more to come here soon.

Thank you,
-airton

From: "Layton, Kathleen (CDC/OD/OADC)" <KYU6@cdc.gov>

Date: Monday, August 23, 2021 at 4:55 PM

To: "Kates, Natalie M. EOP/OMB" <[redacted]>, "Dragoiu, Georgeta (HHS/ASPA)" <[redacted]> Julia Eisman [redacted] Joe Wheeler [redacted] Rebecca Williams [redacted], "Dempsey, Jay H. (CDC/OD/OADC)" [redacted] Chris Cadotte [redacted] Kate Rasnick [redacted], Airton Tatoug Kamdem [redacted] Carrie Adams [redacted] "Crawford, Carol Y. (CDC/OD/OADC)" [redacted], Kyungeun Park [redacted]

Subject: RE: HOLD for Facebook/WA account linking

Hi Everyone,

Chiming in as Jay is OOO- I checked our Facebook Business profile and do not see a connection between it and WhatsApp.

Kathleen

From: Kates, Natalie M. EOP/OMB [redacted]

Sent: Friday, August 20, 2021 4:23 PM

To: Dragoiu, Georgeta (HHS/ASPA) [redacted]; Julia Eisman [redacted] Joe Wheeler [redacted] Rebecca Williams [redacted] Dempsey, Jay H. (CDC/OD/OADC) [redacted] Chris Cadotte [redacted]; Kate Rasnick [redacted] Airton Tatoug Kamdem [redacted] Carrie Adams [redacted] Crawford, Carol Y. (CDC/OD/OADC) [redacted]; Layton, Kathleen (CDC/OD/OADC) [redacted] kypark@fb [redacted]

Subject: Re: HOLD for Facebook/WA account linking

Thanks all! Next step to get this resolved:

- Chris to look into why a request came through to Twilio admin platform
- Ben to put in help desk ticket for why Facebook Business Manager thinks our WhatsApp number doesn't have a WA account tied to it.
- Carrie to let us know which email address the confirmation email from CDC Espanol page is getting sent.

- Jay to let us know if the accounts magically get connected.

From: Natalie.M.Kates[redacted]

When: 4:00 PM - 4:30 PM August 20, 2021

Subject: HOLD for Facebook/WA account linking

Location: >https://pitc.zoomgov.com[redacted]

Hi there,

Natalie Kates is inviting you to a scheduled ZoomGov meeting.

Join Zoom Meeting

One tap mobile: [redacted]

Meeting URL:

Meeting ID:
Passcode:

Join by Telephone

For higher quality, dial a number based on your current location.

Dial: [redacted]

Meeting ID:

Passcode:

International numbers

Join from an H.323/SIP room system

H.323:

Meeting ID:

Passcode:

SIP:

Passcode:

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

From "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >
:

To: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >, "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 >, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, Julia Eisman <Ex 6 - (5 U.S.C. >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec>, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 >, Chris Cadotte <Ex 6 - (5 U.S.C. >, Kate Rasnick <Ex 6 - (5 U.S.C. >, Carrie Adams <Ex 6 - (5 U.S.C. Sec>, "Crawford, Carol EOP" <Ex 6 - (5 >, Kyungeun Park <Ex 6 - (5 >

Date: Wed, 25 Aug 2021 10:50:51 -0400

Thrilled this is finally resolved, thank you all!

Airton – this isn't the right group for the ad copy convo. We're trying to find time for that team to talk with Joe and we'll let you know these details when we have them.

From: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >

Date: Wednesday, August 25, 2021 at 10:44 AM

To: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. >, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Julia Eisman <Ex 6 - (5 U.S.C. Sec >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec >, Rebecca Williams <Ex 6 - (5 U.S.C. Sec >, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. >, Chris Cadotte <Ex 6 - (5 U.S.C. Sec >, Kate Rasnick <Ex 6 - (5 U.S.C. Sec >, Carrie Adams <Ex 6 - (5 U.S.C. Sec >, "Crawford, Carol EOP" <Ex 6 - (5 U.S.C. >, Kyungeun Park <Ex 6 - (5 U.S.C. >

Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Thank you Kathleen,

Sharing a copy what the QP will ultimately look like, if possible it'd be great if the ad copy could somewhat resemble the QP in messaging or overall visual outlook so we can get more of an apples to apples comparison.

Please share the creative and ad copy with us once you get a chance and we can initiate a quick review on our end before launch.

Thank you,
-airton

From: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Wednesday, August 25, 2021 at 10:41 AM

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Julia Eisman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Crawford,

Carol Y. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec >, Kyungeun Park <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: RE: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi All,

Letting the larger group know that the WhatsApp account is connected to the Spanish CDC Facebook profile. I believe Airton has some questions about the creative to be used on these ads- Natalie, do you know what creative HHS will use for these?

Appreciate everyone's help and patience on this!

Kathleen Layton

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec >

Sent: Tuesday, August 24, 2021 11:31 PM

To: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Layton, Kathleen (CDC/OD/OADC) <Ex 6 - (5 >; Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Rebecca Williams <Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec>; Kate Rasnick <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. Sec>; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 >; Kyungeun Park <Ex 6 - (5 >

Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

I love that idea Airton, thank you!

From: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >

Date: Monday, August 23, 2021 at 8:10 PM

To: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 >, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, Julia Eisman <Ex 6 - (5 U.S.C. >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec>, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 >, Chris Cadotte <Ex 6 - (5 U.S.C. >, Kate Rasnick <Ex 6 - (5 U.S.C. >, Carrie Adams <Ex 6 - (5 U.S.C. Sec>, "Crawford, Carol EOP" <Ex 6 - (5 >, Kyungeun Park <Ex 6 - (5 >

Subject: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Thank you Kathleen,

Confirming receipt, we should have more here by tomorrow but this is a helpful update for our team,
We're also exploring if there is a technical path that could allow us to manually connect these on our end as well, more to come here soon.

Thank you,
-airton

From: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 >

Date: Monday, August 23, 2021 at 4:55 PM

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, Julia Eisman <Ex 6 - (5 U.S.C. >, Joe Wheeler <Ex 6 - (5 U.S.C. >, Rebecca Williams <Ex 6 - (5 U.S.C. Sec >, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 >, Chris Cadotte <Ex 6 - (5 U.S.C. >, Kate Rasnick <Ex 6 - (5 U.S.C. >, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >, Carrie Adams <Ex 6 - (5 U.S.C. >, "Crawford, Carol Y. (CDC/OD/OADC)" <Ex 6 - (5 >, Kyungeun Park <Ex 6 - (5 >

Subject: RE: HOLD for Facebook/WA account linking

Hi Everyone,

Chiming in as Jay is OOO- I checked our Facebook Business profile and do not see a connection between it and WhatsApp.

Kathleen

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec >

Sent: Friday, August 20, 2021 4:23 PM

To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Rebecca Williams <Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. >; Kate Rasnick <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 >; Layton, Kathleen (CDC/OD/OADC) <Ex 6 - (5 >; kypark@fbEx

Subject: Re: HOLD for Facebook/WA account linking

Thanks all! Next step to get this resolved:

- Chris to look into why a request came through to Twilio admin platform
- Ben to put in help desk ticket for why Facebook Business Manager thinks our WhatsApp number doesn't have a WA account tied to it.
- Carrie to let us know which email address the confirmation email from CDC Espanol page is getting sent.
- Jay to let us know if the accounts magically get connected.

From: Natalie[Ex 6]Kates@omb[Ex 6 - /5]

When: 4:00 PM - 4:30 PM August 20, 2021

Subject: HOLD for Facebook/WA account linking

Location:

>>https://pitc.zoomgov.com/j/16177548702?pwd=aFNUSnB6d3lMSlFnVVBZc2lXQWhpQT09<<

Hi there,

Natalie Kates is inviting you to a scheduled ZoomGov meeting.

Join Zoom Meeting

One tap mobile: [redacted]

Meeting URL:

Meeting ID:
Passcode:

Join by Telephone

For higher quality, dial a number based on your current location.

Dial: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting ID:

Passcode:

nternational numbers

Join from an H.323/SIP room system

H.323: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting ID:

Passcode:

SIP:

Passcode:

Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

From Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6))
:

To: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))> "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Julia Eisman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Crawford, Carol EOP" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Kyungeun Park <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Wed, 25 Aug 2021 10:02:09 -0400

H Kathleen,

Let's use this link instead? - Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6))

-airton

Concierge support available here

Subscribe here for weekly product updates.

From: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Wednesday, August 25, 2021 at 10:00 AM

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Julia Eisman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Crawford, Carol Y. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Kyungeun Park <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: RE: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi Airton,

Is there a zoom line available? When I try to dial into the FB line, my browser gets this error message:

Sorry, this content isn't available right now

Kathleen

From: Kates, Natalie M. EOP/OMB [redacted] <[redacted]>

Sent: Tuesday, August 24, 2021 11:31 PM

To: Airton Tatoug Kamdem <[redacted]>; Layton, Kathleen (CDC/OD/OADC) [redacted]>; Dragoiu, Georgeta (HHS/ASPA) <[redacted]>; Julia Eisman [redacted]; Joe Wheeler <[redacted]>; Rebecca Williams [redacted]>; Dempsey, Jay H. (CDC/OD/OADC) [redacted]; Chris Cadotte [redacted]; Kate Rasnick [redacted]; Carrie Adams [redacted] Crawford, Carol Y. (CDC/OD/OADC) <[redacted]>; Kyungeun Park [redacted]

Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

I love that idea Airton, thank you!

From: Airton Tatoug Kamdem <[redacted]>

Date: Monday, August 23, 2021 at 8:10 PM

To: "Layton, Kathleen (CDC/OD/OADC)" [redacted], "Kates, Natalie M.

EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex>, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Julia Eisman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec [redacted]>, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec [redacted]>, Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Kate Rasnick <Ex 6 - (5 U.S.C. [redacted]>, Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Crawford, Carol EOP" <Ex 6 - (5 U.S.C. Sec [redacted]>, Kyungeun Park <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Thank you Kathleen,

Confirming receipt, we should have more here by tomorrow but this is a helpful update for our team,
We're also exploring if there is a technical path that could allow us to manually connect these on our end as well, more to come here soon.

Thank you,
-airton

From: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Monday, August 23, 2021 at 4:55 PM

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. [redacted] < 6 - (5 Ex>, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Julia Eisman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Joe Wheeler <Ex 6 - (5 U.S.C. [redacted]>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>Chris Cadotte <Ex 6 - (5 U.S.C. Sec [redacted]>, Kate Rasnick <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, "Crawford, Carol Y. (CDC/OD/OADC)" <Ex 6 - (5 U.S.C. Sec [redacted]>, Kyungeun Park <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Subject: RE: HOLD for Facebook/WA account linking

Hi Everyone,

Chiming in as Jay is OOO- I checked our Facebook Business profile and do not see a connection between it and WhatsApp.

Kathleen

From: Kates, Natalie M. EOP/OMB [redacted]
Sent: Friday, August 20, 2021 4:23 PM
To: Dragoiu, Georgeta (HHS/ASPA) [redacted]; Julia Eisman [redacted]; Joe Wheeler [redacted] Rebecca Williams [redacted]; Dempsey, Jay H. (CDC/OD/OADC) [redacted] Chris Cadotte [redacted] Kate Rasnick [redacted]; Airton Tatoug Kamdem [redacted] Carrie Adams [redacted]; Crawford, Carol Y. (CDC/OD/OADC) [redacted]; Layton, Kathleen (CDC/OD/OADC) [redacted]; kypark@fb [redacted]
Subject: Re: HOLD for Facebook/WA account linking

Thanks all! Next step to get this resolved:

- Chris to look into why a request came through to Twilio admin platform
- Ben to put in help desk ticket for why Facebook Business Manager thinks our WhatsApp number doesn't have a WA account tied to it.
- Carrie to let us know which email address the confirmation email from CDC Espanol page is getting sent.
- Jay to let us know if the accounts magically get connected.

From: [redacted]
When: 4:00 PM - 4:30 PM August 20, 2021
Subject: HOLD for Facebook/WA account linking
Location:
>>https://pitc.zoomgov.com/j/16177548702?pwd=aFNUSnB6d3lMSlFnVVBZc2lXQWhpQT09<<

Hi there,

Natalie Kates is inviting you to a scheduled ZoomGov meeting.

Join Zoom Meeting

One tap mobile: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting URL:

Meeting ID:
Passcode:

Join by Telephone

For higher quality, dial a number based on your current location.

Dial: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting ID:

Passcode:

nternational numbers

Join from an H.323/SIP room system

H.323: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting ID:

Passcode:

SIP:

Passcode:

Re: [EXTERNAL] relief efforts in Haiti

From: Ben Supple [redacted]>
To: "Kates, Natalie M. EOP/OMB" <[redacted]>
Date: Thu, 26 Aug 2021 13:46:37 -0400

Let me know if you have time for a quick call. I want to make sure we pull in the right resources to support you all if you choose to start using the WA channel. There's a lot of activity in the slack channel which made me think of it. Hope you all are doing Ok in the wake of today's events…

Sent from my iPhone

> On Aug 24, 2021, at 8:16 PM, Kates, Natalie M. EOP/OMB <[redacted]> wrote:
>
> Is the USAID team not already using WhatsApp? I would have assumed so. Let me see if I can figure out the right person to ask.

From: Joe Wheeler <joewheeler1@fb.com>
Date: Tuesday, August 24, 2021 at 5:41 PM
To: "Kates, Natalie M. EOP/OMB" [redacted]>
Cc: Ben Supple [redacted] Christina LoNigro [redacted]
Subject: [EXTERNAL] relief efforts in Haiti

Hi Natalie,

Hope you're well. Wanted to check in on the relief efforts in Haiti; it's occurred to us that since DDS/DoD now has an account with messaging capability and 10 registered phone numbers - would it be useful to allocate any of the numbers towards relief efforts in Haiti? WhatsApp is the primary messaging app in the

country/region and I'm sure is being used for a lot of humanitarian coordination already.

I wonder if we could support any other government agencies as well? For example, if we could support USAID in coordinating a response on the ground, channels for damage assessment, providing helplines to direct humanitarian resources, triaging medical supplies, food, hygiene/shelter kits, etc. - we'd be glad to help.

Let us know. If easier, glad to kick off a WhatsApp group with the four of us to correspond in real time.

Thanks,

Joe

Re: [EXTERNAL] Re: Gearing up for WA vax alerts

From "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 >
:

To: Ben Supple Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Chris Cadotte Ex 6 - (5 U.S.C. Sec Rebecca Williams Ex 6 - (5 U.S.C. Sec Joe Wheeler Ex 6 - (5 U.S.C. Sec

Date: Wed, 15 Sep 2021 12:32:37 -0400

Thank you! And yes, that is our plan. Sample language is below for the one notification we'd send, though t Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process
Ex 5 DP- (5 U.S.C. Sec
Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

From: Ben Supple Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Wednesday, September 15, 2021 at 12:15 PM

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 U.S.C. >

Cc: Chris Cadotte Ex 6 - (5 U.S.C. Sec , Rebecca Williams <rewilliams Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Joe Wheeler <Ex 6 - (5 U.S.C. Sec

Subject: Re: [EXTERNAL] Re: Gearing up for WA vax alerts

Let me see what I can do. Can you provide a bit more detail on what the content of the notifications might look like? Also, do uou want to use those first notifications as a mechanism to send more notifications in the future (I'd recommend that)?

Best,

Ben

Sent from my iPhone

On Sep 15, 2021, at 9:10 AM, Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 > wrote:

We're blocked from Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 We've only got 40k users, so it's not a big tier jump. Ex 6 - (5 U.S.C. Sec
Ex 6 - (5 When we talked previously it didn't sound like it would be an issue. Let me know if that's changed.

From: Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Date: Wednesday, September 15, 2021 at 12:07 PM
To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 6 - (5 U.S.C. >
Cc: Chris Cadotte <Ex 6 - (5 U.S.C. Sec , Rebecca Williams
<Ex 6 - (5 U.S.C. Sec , Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Subject: [EXTERNAL] Re: Gearing up for WA vax alerts

+ Joe

Hey Natalie, I can certainly escalate to see if we can bypass rate limits, but I wonder if you all might Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6)) Chris and Rebecca should weigh in, but you should be able to graduate between tiers within a couple days Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6))

Again, very happy to explore what's possible, but we may not get the Ex 6 - (5 U.S.C. Sec 552(b)(6))
Ex 6 - (5 U.S.C. Sec 552(b)(6))

Best,

Ben

From: Kates, Natalie M. EOP/OMB Ex 6 - (5 U.S.C. Sec 552(b)(6)) k 6 - (5 U.S.C. >
Date: Wednesday, September 15, 2021 at 8:45 AM
To: Ben Supple Ex 6 - (5 U.S.C. Sec
Cc: Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6)) n>, Rebecca Williams
Ex 6 - (5 U.S.C. Sec 552(b)(6)) >
Subject: Gearing up for WA vax alerts

Hey Ben -

As we get closer to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) at the end of the month want to loop to

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

[redacted]

Thanks
Natalie

RE: [EXTERNAL] Re: HOLD for Facebook/WA account linking

From "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec
:

To: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Layton, Kathleen (CDC/OD/OADC) (CTR)" <Ex 6 - (5 >, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec >, Julia Eisman <Ex 6 - (5 U.S.C. Sec >, Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6)) 'Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 >, Chris Cadotte <Ex 6 - (5 U.S.C. >, Kate Rasnick <Ex 6 - (5 U.S.C. >, Carrie Adams <Ex 6 - (5 U.S.C. Sec "Crawford, Carol EOP Ex 6 - (5 U.S.C. , Kyungeun Park Ex 6 - (5 U.S.C. Sec "Lambert, Tericka (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: "Peck, Joshua (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, "Murray, Michael (FDA/CTP)" <Ex 6 - (5 U.S.C. Sec 552(b)(5) 552(b)(6))

Date: Thu, 16 Sep 2021 11:13:53 -0400

Airton,

I'm checking on this now. Will circle back by EOD. Thank you

From: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >

Sent: Wednesday, September 15, 2021 4:01 PM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Layton, Kathleen (CDC/OD/OADC) (CTR) <Ex 6 - (5 >; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Julia Eisman <Ex 6 - (5 U.S.C. >; Rebecca Williams <Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec >; Kate Rasnick <Ex 6 - (5 U.S.C. Sec >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 >; Kyungeun Park <Ex 6 - (5 U.S.C >; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Murray, Michael (FDA/CTP) <Ex 6 - (5 U.S.C. Sec

Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi team,

Hope all is well, we also solicited the guidance of our counterparts on the measurement and product side here and they raised a few pieces that may be helpful to consider on the budgeting side ahead of launch. Would you happen to have 15 minutes to quickly touch base on this front in the next few days? I've added some times below. Please also let us know if you already have some thoughts on this as well.

Thursday: 2p
Monday: 1:30p & 4p ET

Thank you,
-airton

From: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >

Date: Monday, September 13, 2021 at 8:28 PM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, "Layton, Kathleen (CDC/OD/OADC) (CTR)" <Ex 6 - (5 >, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Julia Eisman <Ex 6 - (5 U.S.C. Sec>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec >, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 >, Chris Cadotte <Ex 6 - (5 U.S.C. >, Kate Rasnick <Ex 6 - (5 U.S.C. >, Carrie Adams <Ex 6 - (5 U.S.C. Sec>, "Crawford, Carol Y. (CDC/OD/OADC)" <Ex 6 - (5 >, Kyungeun Park <Ex 6 - (5 >, "Lambert, Tericka (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec

Cc: "Peck, Joshua (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, "Murray, Michael (FDA/CTP)" <Ex 6 - (5 U.S.C. Sec >

Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi Georgeta & team,

Hope the weekend went well, thank you for sharing the creative for this launch, wanted to quickly confirm here that the copy has been approved on our end so we don't foresee any roadblocks ther. Have you had a chance to talk through potential budgets for this with the team just yet?

Once we've aligned on a budget for the campaign the next step would be to create a shell campaign and schedule a delayed launch so we can align the measurement pieces ahead of kickoff.

Thank you,
-airton

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>

Date: Wednesday, September 1, 2021 at 1:01 PM

To: "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >, "Layton, Kathleen (CDC/OD/OADC) (CTR)" <Ex 6 - (5 >, "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Julia Eisman <Ex 6 - (5 U.S.C. >, Rebecca Williams <Ex 6 - (5 U.S.C. Sec >, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 >, Chris Cadotte <Ex 6 - (5 U.S.C. Sec>, Kate Rasnick <Ex 6 - (5 U.S.C. Sec>, Carrie Adams <Ex 6 - (5 U.S.C. Sec>, "Crawford, Carol Y. (CDC/OD/OADC)" <Ex 6 - (5 >, Kyungeun Park <Ex 6 - (5 U.S.C>, "Lambert, Tericka (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >
Cc: "Peck, Joshua (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, "Murray, Michael (FDA/CTP)" <Ex 6 - (5 U.S.C. Sec >
Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi Georgeta,

I've just sent an invite. Please forward to any other colleagues I may have missed.

Best,

Joe

From: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >
Sent: Wednesday, September 1, 2021 8:59 AM
To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Layton, Kathleen (CDC/OD/OADC) (CTR) <Ex 6 - (5 >; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Julia Eisman <Ex 6 - (5 U.S.C. >; Rebecca Williams <Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec>; Kate Rasnick <Ex 6 - (5 U.S.C. Sec>; Carrie Adams <Ex 6 - (5 U.S.C. Sec >; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 >; Kyungeun Park <Ex 6 - (5 >; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec
Cc: Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Murray, Michael (FDA/CTP) <Ex 6 - (5 U.S.C. Sec >
Subject: RE: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi, will you be sending an invite for our 4:40pm call? Thanks

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>
Sent: Tuesday, August 31, 2021 6:20 PM
To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec>; Layton, Kathleen (CDC/OD/OADC) (CTR) <Ex 6 - (5>; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)>; Julia Eisman <Ex 6 - (5 U.S.C.>; Rebecca Williams <Ex 6 - (5 U.S.C. Sec>; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5>; Chris Cadotte <Ex 6 - (5 U.S.C. Sec>; Kate Rasnick <Ex 6 - (5 U.S.C. Sec>; Carrie Adams <Ex 6 - (5 U.S.C. Sec>; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5>; Kyungeun Park <Ex 6 - (5 U.S.C.>; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>
Cc: Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>; Murray, Michael (FDA/CTP) <Ex 6 - (5 U.S.C. Sec>
Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi Georgeta,

Fantastic - thanks for the exciting update! Would be great to jump on a call.

Would your team be free from 4:00-5:00pm ET tomorrow by chance? Or 5:30pm or later? Alternatively, could do any time 3:30-5:00pm on Thursday.

If crucial that we meet earlier tomorrow, could make 12:30 work (but some of our team wouldn't be able to join).

Looking forward,

Joe

From: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >

Sent: Tuesday, August 31, 2021 9:30 AM

To: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Layton, Kathleen (CDC/OD/OADC) (CTR) <Ex 6 - (5 >; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Rebecca Williams <Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. >; Kate Rasnick <Ex 6 - (5 U.S.C. Sec >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 >; Kyungeun Park <Ex 6 - (5 >; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >

Cc: Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Murray, Michael (FDA/CTP) <Ex 6 - (5 U.S.C. Sec >

Subject: RE: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi all

Excited that we've activated the notification feature on our Mi Chat Sobre Vacunas bot! Wanted to chat through a promotion strategy and share the ads we plan on launching and other ways we can promote.

I think it might be worth jumping on a short call tomorrow to discuss? Broadly here's what we are thinking:

- Ad promotion (see attached)
- Organic social push @Lambert, Tericka (HHS/ASPA)
- Inclusion in our CCC newsletter for our partners TBC @Lambert, Tericka (HHS/ASPA)
- Partnership Outreach to share the one-pager (ASPA)

Free tomorrow for a call between 10:30 – 1pm?

Thank you!

From: Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >

Sent: Wednesday, August 25, 2021 10:44 AM

To: Layton, Kathleen (CDC/OD/OADC) (CTR) <Ex 6 - (5 >; Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Rebecca Williams <Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec >; Kate Rasnick <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 >; Kyungeun Park <Ex 6 - (5 >

Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Thank you Kathleen,

Sharing a copy what the QP will ultimately look like, if possible it'd be great if the ad copy could somewhat resemble the QP in messaging or overall visual outlook so we can get more of an apples to apples comparison.

Please share the creative and ad copy with us once you get a chance and we can initiate a quick review on our end before launch.

Thank you,
-airton

From: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 U.S.C>

Date: Wednesday, August 25, 2021 at 10:41 AM

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec>, "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec>, Julia Eisman <Ex 6 - (5 U.S.C.>, Joe Wheeler <Ex 6 - (5 U.S.C. Sec>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec>, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5>, Chris Cadotte <Ex 6 - (5 U.S.C.>, Kate Rasnick <Ex 6 - (5 U.S.C.>, Carrie Adams <Ex 6 - (5 U.S.C. Sec>, "Crawford, Carol Y. (CDC/OD/OADC)" <Ex 6 - (5>, Kyungeun Park <Ex 6 - (5>

Subject: RE: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Hi All,

Letting the larger group know that the WhatsApp account is connected to the Spanish CDC Facebook profile. I believe Airton has some questions about the creative to be used on these ads- Natalie, do you know what creative HHS will use for these?

Appreciate everyone's help and patience on this!

Kathleen Layton

From: Kates, Natalie M. EOP/OMB [redacted]

Sent: Tuesday, August 24, 2021 11:31 PM

To: Airton Tatoug Kamdem <[redacted]>; Layton, Kathleen (CDC/OD/OADC) <[redacted]>; Dragoiu, Georgeta (HHS/ASPA) <[redacted]>; Julia Eisman <[redacted]>; Joe Wheeler <[redacted]>; Rebecca Williams <[redacted]>; Dempsey, Jay H. (CDC/OD/OADC) <[redacted]>; Chris Cadotte <[redacted]>; Kate Rasnick <[redacted]>; Carrie Adams <[redacted]>; Crawford, Carol Y. (CDC/OD/OADC) <[redacted]>; Kyungeun Park <[redacted]>

Subject: Re: [EXTERNAL] Re: HOLD for Facebook/WA account linking

I love that idea Airton, thank you!

From: Airton Tatoug Kamdem <[redacted]>

Date: Monday, August 23, 2021 at 8:10 PM

To: "Layton, Kathleen (CDC/OD/OADC)" <[redacted]>, "Kates, Natalie M. EOP/OMB" <[redacted]>, "Dragoiu, Georgeta (HHS/ASPA)" <[redacted]>, Julia Eisman <[redacted]>, Joe Wheeler <[redacted]>, Rebecca Williams <[redacted]>, "Dempsey, Jay H. (CDC/OD/OADC)" <[redacted]>, Chris Cadotte <[redacted]>, Kate Rasnick <[redacted]>, Carrie Adams <[redacted]>, "Crawford, Carol EOP" <[redacted]>, Kyungeun Park <[redacted]>

Subject: [EXTERNAL] Re: HOLD for Facebook/WA account linking

Thank you Kathleen,

Confirming receipt, we should have more here by tomorrow but this is a helpful update for our team,

We're also exploring if there is a technical path that could allow us to manually connect these on our end as well, more to come here soon.

Thank you,
-airton

From: "Layton, Kathleen (CDC/OD/OADC)" <Ex 6 - (5 >
Date: Monday, August 23, 2021 at 4:55 PM
To: "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, Julia Eisman <Ex 6 - (5 U.S.C. >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec >, "Dempsey, Jay H. (CDC/OD/OADC)" <Ex 6 - (5 >, Chris Cadotte <Ex 6 - (5 U.S.C. Sec>, Kate Rasnick <Ex 6 - (5 U.S.C. Sec>, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >, Carrie Adams <Ex 6 - (5 U.S.C. Sec>, "Crawford, Carol Y. (CDC/OD/OADC)" <Ex 6 - (5 >, Kyungeun Park <Ex 6 - (5 >
Subject: RE: HOLD for Facebook/WA account linking

Hi Everyone,

Chiming in as Jay is OOO- I checked our Facebook Business profile and do not see a connection between it and WhatsApp.

Kathleen

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec >
Sent: Friday, August 20, 2021 4:23 PM
To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. Sec>; Joe Wheeler Ex 6 - (5 U.S.C. Sec >; Rebecca Williams Ex 6 - (5 U.S.C. Sec >; Dempsey, Jay H. (CDC/OD/OADC) <Ex 6 - (5 >; Chris Cadotte <Ex 6 - (5 U.S.C. Sec; Kate Rasnick <Ex 6 - (5 U.S.C. Sec>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >; Crawford, Carol Y. (CDC/OD/OADC) <Ex 6 - (5 >; Layton, Kathleen (CDC/OD/OADC) <Ex 6 - (5 U.S.C. Sec >;Ex 6 - (5 U.S.C
Subject: Re: HOLD for Facebook/WA account linking

Thanks all! Next step to get this resolved:

- Chris to look into why a request came through to Twilio admin platform
- Ben to put in help desk ticket for why Facebook Business Manager thinks our WhatsApp number doesn't have a WA account tied to it.

- Carrie to let us know which email address the confirmation email from CDC Espanol page is getting sent.
- Jay to let us know if the accounts magically get connected.

From: Natalie E. Kates@omb Ex 6 -

When: 4:00 PM - 4:30 PM August 20, 2021

Subject: HOLD for Facebook/WA account linking

Location:

>>https://pitc.zoomgov.com/j/16177548702?pwd=aFNUSnB6d3lMSlFnVVBZc2lXQWhpQT09<<

Hi there,

Natalie Kates is inviting you to a scheduled ZoomGov meeting.

Join Zoom Meeting

One tap mobile: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting URL:

Meeting ID:
Passcode:

Join by Telephone

For higher quality, dial a number based on your current location.

Dial: Ex 6 - (5 U.S.C. Sec 552(b)(6))

Meeting ID:

Passcode: [redacted]

International numbers

Join from an H.323/SIP room system

H.323: [redacted]

Meeting ID:

Passcode:

SIP:

Passcode:

RE: Mi Chat Sobre Vacunas Promotion Strategy

From "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >
:
To: Joe Wheeler <Ex 6 - (5 U.S.C. >, Christina LoNigro <Ex 6 - (5 >
Cc: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6)) "Lambert, Tericka (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, "Peck, Joshua (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, Ben Supple <Ex 6 - (5 U.S.C. >, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >, Julia Eisman <Ex 6 - (5 U.S.C. >, Carrie Adams <Ex 6 - (5 U.S.C. >
Date: Thu, 16 Sep 2021 19:47:56 -0400

That works well, pls send out an invite for Tuesday

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >
Sent: Thursday, September 16, 2021 6:20 PM
To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Christina LoNigro <Ex 6 - (5 >
Cc: natalie Ex kates@omb Ex 6 - ; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >
Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

Hi Georgeta,

That sounds great. Maybe we could divide the meeting focusing both on comms rollout, as well as content in the bot and the upcoming outbound notifications.

On our end, calendars are looking tight, but could 11am PT / 2pm ET on Tuesday the 21st work by chance?

Best,

Joe

From: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec 552(b)(6))
Sent: Thursday, September 16, 2021 10:45 AM
To: Christina LoNigro <Ex 6 - (5 U.S.C.
Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)); natalie Ex kates@omb Ex 6 - Ex 6 - (5 U.S.C. Sec 552(b)(6)); Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec 552(b)(6)); Ben Supple <Ex 6 - (5 U.S.C.; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec; Julia Eisman <Ex 6 - (5 U.S.C.; Carrie Adams <Ex 6 - (5 U.S.C. Sec
Subject: RE: Mi Chat Sobre Vacunas Promotion Strategy

Okay, let's set up some time to connect early next week and finalize comms rollout, thank you!

From: Christina LoNigro <Ex 6 - (5
Sent: Friday, September 10, 2021 11:39 AM
To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec
Cc: Joe Wheeler <Ex 6 - (5 U.S.C.; natalie Ex kates@omb Ex 6 -; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec; Ben Supple <Ex 6 - (5 U.S.C; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec; Julia Eisman <Ex 6 - (5 U.S.C.; Carrie Adams <Ex 6 - (5 U.S.C. Sec>
Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

It looks like the announcement will happen Ex 5 DP- (5 U.S.C. now. We are still finalizing some things with them.

Christina LoNigro
Communications | WhatsApp
M: +Ex 6 - (5 U.S.C.
E: lonigro@fb Ex 6

On Sep 9, 2021, at 6:06 PM, Dragoiu, Georgeta (HHS/ASPA) Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Hi Joe!

EMG is following up on Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

@Christina LoNigro any updates on your end on Univion/Telemundo partnership rollout?

Talk soon

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>
Sent: Thursday, September 9, 2021 1:51 PM
To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>; Christina LoNigro <Ex 6 - (5>; natalie[Ex]kates@omb[Ex 6 -; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>
Cc: Ben Supple <Ex 6 - (5 U.S.C.>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec>; Julia Eisman <Ex 6 - (5 U.S.C.>; Carrie Adams <Ex 6 - (5 U.S.C.>
Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

Hi Georgeta,

It was great to speak to you again on Tuesday.

I know we had discussed the possibility of meeting again next week, so I wanted to offer to set something up - but also okay to hold off for now. I think the main actions were to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP-

Let me know your preference!

Cheers,

Joe

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec>
Sent: Thursday, September 2, 2021 4:38 PM
To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>; Christina LoNigro

<Ex 6 - (5 U.S.C. Sec >; natalie<Ex kates@omb<Ex 6 - <Ex 6 - (5 U.S.C. Sec >; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >

Cc: Ben Supple <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >

Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

Thanks, Georgeta. I've just scheduled for 4:30PM on Tuesday. In the meantime, have a nice Labor Day all!

Best,

Joe

From: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >

Sent: Thursday, September 2, 2021 11:03 AM

To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Christina LoNigro <Ex 6 - (5 >; natalie<Ex kates@omb<Ex 6 - <Ex 6 - (5 U.S.C. Sec >; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >

Cc: Ben Supple <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >

Subject: RE: Mi Chat Sobre Vacunas Promotion Strategy

Thanks Joe,

Anytime on Tuesday 3-5pm works. Looking forward to it!

From: Joe Wheeler <Ex 6 - (5 U.S.C. >

Sent: Thursday, September 2, 2021 1:40 PM

To: Christina LoNigro <Ex 6 - (5 >; Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; natalie<Ex kates@omb<Ex 6 - ; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >

Cc: Ben Supple <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >

Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

Hi Georgeta, Natalie,

Great to speak with you both yesterday. As a follow up, I'd love to schedule some time with Christina for a deeper brainstorm on comms strategy. Would you have any time on Tuesday or Wednesday 3:00-5:00 ET?

Best,

Joe

From: Joe Wheeler
Sent: Wednesday, September 1, 2021 10:00 AM
To: Ben Supple <Ex 6 - (5 U.S.C.>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. >; Christina LoNigro <Ex 6 - (5 >; georgeta.dragoiu@hhs Ex <Ex 6 - (5 U.S.C. Sec >; natalie Ex kates@omb Ex 6 - <Ex 6 - (5 U.S.C. Sec >; tericka.lambert@hhs Ex <Ex 6 - (5 U.S.C. Sec >; joshua.peck@hhs Ex 6 <Ex 6 - (5 U.S.C. Sec >
Subject: Mi Chat Sobre Vacunas Promotion Strategy
When: Wednesday, September 1, 2021 1:40 PM-2:10 PM.
Where:

Agenda:

- Ad promotion (see attached)
- Organic social push @Lambert, Tericka (HHS/ASPA)
- Inclusion in our CCC newsletter for our partners TBC @Lambert, Tericka (HHS/ASPA)
- Partnership Outreach to share the one-pager (ASPA)

Ways to join

Computer or Mobile:
>https://fb.workplace.com/groupcall/LINK:yqyqhulroiio/<

Facebook Conference Room:

Use the touch panel to enter the join code [redacted]

Telephone:

Dial in on any of the following:

[redacted]

Enabled by **Rooms**

[EXTERNAL] Re: Mi Chat Sobre Vacunas Promotion Strategy

From Joe Wheeler <Ex 6 - (5 U.S.C.
:
To: "Dragoiu, Georgeta (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec 552(b)(6)), Christina LoNigro <Ex 6 - (5
Cc: "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6)), "Lambert, Tericka (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec />, "Peck, Joshua (HHS/ASPA)" <Ex 6 - (5 U.S.C. Sec >, Ben Supple <Ex 6 - (5 U.S.C. >, Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >, Julia Eisman <Ex 6 - (5 U.S.C. >, Carrie Adams <Ex 6 - (5 U.S.C. Sec>
Date: Fri, 17 Sep 2021 09:10:23 -0400

Thanks - confirmed for Tuesday!
Best,
Joe

From: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >
Sent: Thursday, September 16, 2021 4:47 PM
To: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; Christina LoNigro <Ex 6 - (5 U.S.C. >
Cc: natalie.m.kates Ex 6 - (5 U.S.C. Sec 552(b)(6)); Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. Sec >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >
Subject: RE: Mi Chat Sobre Vacunas Promotion Strategy

That works well, pls send out an invite for Tuesday

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Sent: Thursday, September 16, 2021 6:20 PM
To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Christina LoNigro <Ex 6 - (5 >
Cc: natalie.m.kates Ex 6 - (5 U.S.C. Sec Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams

<Ex 6 - (5 U.S.C. >

Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

Hi Georgeta,

That sounds great. Maybe we could divide the meeting focusing both on comms rollout, as well as content in the bot and the upcoming outbound notifications.

On our end, calendars are looking tight, but could 11am PT / 2pm ET on Tuesday the 21st work by chance?

Best,

Joe

From: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >

Sent: Thursday, September 16, 2021 10:45 AM

To: Christina LoNigro <Ex 6 - (5 >

Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; natalie.m.kates Ex 6 - (5 U.S.C. Sec 552(b)(6)) Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. Sec>

Subject: RE: Mi Chat Sobre Vacunas Promotion Strategy

Okay, let's set up some time to connect early next week and finalize comms rollout, thank you!

From: Christina LoNigro <Ex 6 - (5 >

Sent: Friday, September 10, 2021 11:39 AM

To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >

Cc: Joe Wheeler <Ex 6 - (5 U.S.C. Sec >; natalie.m.kates Ex 6 - (5 Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Ben Supple <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams Ex 6 - (5 U.S.C. Sec >

Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

It looks like the announcement will happen more early October now. We are still finalizing some things with them.

Christina LoNigro
Communications | WhatsApp
M: Ex 6 - (5 U.S.C.
E: Ex 6 - (5 U.S.C.

On Sep 9, 2021, at 6:06 PM, Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

Hi Joe!

FMG is following up on Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative

@Christina LoNigro any updates on your end on Univion/Telemundo partnership rollout?

Talk soon

From: Joe Wheeler <Ex 6 - (5 U.S.C. Sec
Sent: Thursday, September 9, 2021 1:51 PM
To: Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >; Christina LoNigro <Ex 6 - (5 >; natalie.m.kates Ex 6 - (5 Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec 552(b)(6)) >; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec >
Cc: Ben Supple <Ex 6 - (5 U.S.C. >; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec >; Julia Eisman <Ex 6 - (5 U.S.C. >; Carrie Adams <Ex 6 - (5 U.S.C. Sec >
Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

Hi Georgeta,

It was great to speak to you again on Tuesday.

I know we had discussed the possibility of meeting again next week, so I wanted to offer to set something up - but also okay to hold off for now. I think the main actions were to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Also curious to hear [redacted]

Let me know your preference!

Cheers,

Joe

From: Joe Wheeler <[redacted]>
Sent: Thursday, September 2, 2021 4:38 PM
To: Dragoiu, Georgeta (HHS/ASPA) <[redacted]>; Christina LoNigro <[redacted]>; natalie.m.kates[redacted] <natalie.m.kates[redacted]>; Lambert, Tericka (HHS/ASPA) <[redacted]>; Peck, Joshua (HHS/ASPA) <[redacted]>
Cc: Ben Supple <[redacted]>; Airton Tatoug Kamdem <[redacted]>; Julia Eisman <[redacted]>; Carrie Adams <[redacted]>
Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

Thanks, Georgeta. I've just scheduled for 4:30PM on Tuesday. In the meantime, have a nice Labor Day all!

Best,

Joe

From: Dragoiu, Georgeta (HHS/ASPA) <[redacted]>
Sent: Thursday, September 2, 2021 11:03 AM
To: Joe Wheeler <[redacted]>; Christina LoNigro <[redacted]>; natalie.m.kates[redacted] <natalie.m.kates[redacted]>; Lambert, Tericka (HHS/ASPA) <[redacted]>; Peck, Joshua (HHS/ASPA) <[redacted]>
Cc: Ben Supple <[redacted]>; Airton Tatoug Kamdem <[redacted]>; Julia

Eisman <Ex 6 - (5 U.S.C. Sec 552(b)(6))>; Carrie Adams <Ex 6 - (5 U.S.C. Sec 552(b)(6))>
Subject: RE: Mi Chat Sobre Vacunas Promotion Strategy

Thanks Joe,

Anytime on Tuesday 3-5pm works. Looking forward to it!

From: Joe Wheeler <Ex 6 - (5 U.S.C.>
Sent: Thursday, September 2, 2021 1:40 PM
To: Christina LoNigro <Ex 6 - (5 U.S.C>; Dragoiu, Georgeta (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>; natalie.m.kates<Ex 6 - (5 U.S.C. Sec>; Lambert, Tericka (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>; Peck, Joshua (HHS/ASPA) <Ex 6 - (5 U.S.C. Sec>
Cc: Ben Supple <Ex 6 - (5 U.S.C.>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec>; Julia Eisman <Ex 6 - (5 U.S.C.>; Carrie Adams <Ex 6 - (5 U.S.C.>
Subject: Re: Mi Chat Sobre Vacunas Promotion Strategy

Hi Georgeta, Natalie,

Great to speak with you both yesterday. As a follow up, I'd love to schedule some time with Christina for a deeper brainstorm on comms strategy. Would you have any time on Tuesday or Wednesday 3:00-5:00 ET?

Best,

Joe

From: Joe Wheeler
Sent: Wednesday, September 1, 2021 10:00 AM
To: Ben Supple <Ex 6 - (5 U.S.C.>; Airton Tatoug Kamdem <Ex 6 - (5 U.S.C. Sec>; Julia Eisman <Ex 6 - (5 U.S.C.>; Carrie Adams <Ex 6 - (5 U.S.C. Sec>; Christina LoNigro <Ex 6 - (5>; Ex 6 - (5 U.S.C. Sec <Ex 6 - (5 U.S.C. Sec>; natalie.m.kates<Ex 6 - (5 U.S.C. Sec 552(b)(6))>Ex 6 - (5 U.S.C. Sec <Ex 6 - (5 U.S.C. Sec>; Ex 6 - (5 U.S.C. Sec <Ex 6 - (5 U.S.C. Sec>
Subject: Mi Chat Sobre Vacunas Promotion Strategy

When: Wednesday, September 1, 2021 1:40 PM-2:10 PM.

Where:

Agenda:

- Ad promotion (see attached)
- Organic social push @Lambert, Tericka (HHS/ASPA)
- Inclusion in our CCC newsletter for our partners TBC @Lambert, Tericka (HHS/ASPA)
- Partnership Outreach to share the one-pager (ASPA)

Ways to join

🌐 Computer or Mobile:

>https://fb.workplace.com/groupcall/LINK:yqyqhulroiio/<

💻 Facebook Conference Room:

Ex 6 - (5 U.S.C. Sec 552(b)(6))

☎ Telephone:

Dial in on any of the following:

Ex 6 - (5 U.S.C. Sec 552(b)(6))

Enabled by **Rooms**

Re: [EXTERNAL] Re: Gearing up for WA vax alerts

From Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))
:

To: Jamal Umar Ex 6 - (5 U.S.C. Sec 552(b)(6)) , "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C Ex 6 - (5 >

Cc: Chris Cadotte Ex 6 - (5 U.S.C. Sec >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) , Rebecca Williams <Ex 6 - (5 U.S.C. Sec >

Date: Fri, 17 Sep 2021 12:35:22 -0400

Just adding my two cents. I've requested an exception to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Ex 5 DP- (5 U.S.C. Sec but I can't guarantee I'll get product approval to do so. Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Natalie, I understand you don't Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Let me know what you all think.

Best,

Ben

From: Jamal Umar <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Date: Friday, September 17, 2021 at 9:02 AM

To: Kates, Natalie M. EOP/OMB Ex 6 - (5 U.S.C. Ex 6 - (5 U.S.C. >

Cc: Ben Supple <Ex 6 - (5 U.S.C. Sec , Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6)) >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec Rebecca Williams Ex 6 - (5 U.S.C. Sec

Subject: Re: [EXTERNAL] Re: Gearing up for WA vax alerts

Got it, thanks for the update.

On Fri, Sep 17, 2021 at 11:33 AM Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec Ex 6 - (5 Ex> wrote:

Hey – it seems our emails crossed. No, the federal team Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

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From: Jamal Umar <Ex 6 - (5 U.S.C. Sec 552(b)(6))>

Date: Friday, September 17, 2021 at 10:41 AM

To: "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C. x 6 - (5 Ex >

Cc: Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Chris Cadotte Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Joe Wheeler <Ex 6 - (5 U.S.C. Sec 552(b)(6)) ebecca Williams <Ex 6 - (5 U.S.C. Sec

Subject: [EXTERNAL] Re: Gearing up for WA vax alerts

Good Morning Natalie,

I wanted to check on the status of this. Do we have your approval to start sending out messages?

Thanks,
Jamal

On Thu, Sep 16, 2021 at 9:13 AM Rebecca Williams <Ex 6 - (5 U.S.C. Sec wrote:

+Jamal for follow up as I am out of office for the remainder of the week.

Natalie, did you want us to Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative If so, we will need to submit a new template for approval.

Please let us know.

Thank you,
Rebecca

On Wed, Sep 15, 2021 at 12:32 PM Rebecca Williams Ex 6 - (5 U.S.C. Sec wrote:

Hi All - We have a total Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Natalie, with your approval, we can Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

LMK if you want to go this route. We will need to submit a new template for approval, if so.

Thanks,
Rebecca

On Wed, Sep 15, 2021 at 12:07 PM Ben Supple <Ex 6 - (5 U.S.C. Sec 552(b)(6))> wrote:

+ Joe

Hey Natalie, I can certainly [Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process]

Again, very happy to explore what's possible, but [Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process]

Best,

Ben

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) Ex 6 - (5 Ex >

Date: Wednesday, September 15, 2021 at 8:45 AM

To: Ben Supple <Ex 6 - (5 U.S.C. Sec

Cc: Chris Cadotte <Ex 6 - (5 U.S.C. Sec 552(b)(6))>, Rebecca Williams <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Subject: Gearing up for WA vax alerts

Hey Ben -

As we get closer to a [Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process]

Thanks
Natalie

--
Rebecca Williams, PMP
Sr. Technical Program Manager
Professional Services

Error! Filename not specified.

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Rebecca Williams, PMP
Sr. Technical Program Manager
Professional Services

Error! Filename not specified.

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Jamal Umar

Manager, Solutions Consulting | Vision Point Systems

M Ex 6 - (5 U.S.C. Sec 552(b)(6))

E

ses.visionpointsystems.com

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Jamal Umar

Manager, Solutions Consulting | Vision Point Systems

M Ex 6 - (5 U.S.C. Sec 552(b)(6))

E:

ses.visionpointsystems.com

Re: [EXTERNAL] Re: Gearing up for WA vax alerts

From Rebecca Williams <Ex 6 - (5 Ex 6 - (5 >
:

To: "Kates, Natalie M. EOP/OMB" Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Jamal Umar <jumar Ex 6 - (5 U.S.C. Sec >, Ben Supple Ex 6 - (5 Ex 6 - (5>, Chris Cadotte Ex 6 - (5 Ex 6 - (5 >, Joe Wheeler <Ex 6 - (5 Ex 6 - (5>

Date: Tue, 21 Sep 2021 19:16:24 -0400

Thank you for the confirmation.

On Fri, Sep 17, 2021 at 11:33 AM Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec 552(b)(6)) wrote:

Hey – it seems our emails crossed. No, Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process a Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process .

From: Jamal Umar <Ex 6 - Ex 6 - (5 U.S.C. Sec Ex >

Date: Friday, September 17, 2021 at 10:41 AM

To: "Kates, Natalie M. EOP/OMB" <Ex 6 - (5 U.S.C. Sec 552(b)(6))

Cc: Ben Supple Ex 6 - (5 U.S.C. Ex 6 Ex >, Chris Cadotte Ex 6 - (5 U.S.C Ex 6 - Ex >, Joe Wheeler <Ex 6 - (5 U.S.C. Sec Ex 6 Ex >, Rebecca Williams <Ex 6 - (5 U.S.C. Ex 6 - Ex >

Subject: [EXTERNAL] Re: Gearing up for WA vax alerts

Good Morning Natalie,

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Rebecca

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Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Again, very happy to explore what's possible, but Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Best,

Ben

From: Kates, Natalie M. EOP/OMB <Ex 6 - (5 U.S.C. Sec

Date: Wednesday, September 15, 2021 at 8:45 AM

To: Ben Supple <Ex 6 - (5 Ex 6 Ex >

Cc: Chris Cadotte <Ex 6 - (5 U.S.C. Ex 6 - Ex >, Rebecca Williams <Ex 6 - (5 U.S.C. Sec Ex 6 - Ex >

Subject: Gearing up for WA vax alerts

Hey Ben -

As we get closer to a Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Ex 5 DP- (5 U.S.C. Sec 552(b)(5)) Deliberative Process

Thanks

Natalie

--

Rebecca Williams, PMP

Sr. Technical Program Manager

Professional Services

--

Rebecca Williams, PMP

Sr. Technical Program Manager

Professional Services

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Jamal Umar

Manager, Solutions Consulting | Vision Point Systems

M: Ex 6 - (5

E: Ex 6 - Ex 6 - (5 U.S.C. Sec

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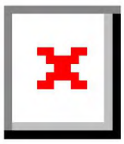
Rebecca Williams, PMP

Sr. Technical Program Manager

Professional Services